



Mansfield Shire Council **Waste Collection Conditions of Supply and Service**

Reviewed and endorsed by Council on 16 April 2019

Details of the service you will be provided with:

1. The Council's kerbside garbage service comprises of either one 240, 140 or 80 litre red lidded Mobile Garbage Bin (MGB). These bins are clearly marked with Mansfield Shire and will have a unique serial number on them. Each serial number will be recorded against the property to which it is issued. A weekly waste collection will be provided on a day determined by Council.
2. The Council's kerbside recycle service comprises of one 240 litre yellow lidded Mobile Recycle Bin (MRB). These bins are clearly marked with Mansfield Shire and will have a unique serial number on them. Each serial number will be recorded against the property to which it is issued. A fortnightly recycle collection will be provided on a day determined by Council.
3. It is not optional to participate in the waste and recycling service. All properties within the service area as deemed by Mansfield Shire Council are required to receive the service.
4. There may be extenuating circumstances in more remote areas when the requirement to participate in the waste and recycle service may be waived. An application to waive the service must be made in writing to the Mansfield Shire's Waste Management Officer and outline the reasons as to why the service should not be provided to a particular property. Applications will be assessed on an individual basis against such influencing factors as (but not limited to) road condition, ease of access, the number of other nearby users and specific waste contractor requests/limitations.
5. All rateable properties with more than one dwelling or business must have a MGB and MRB allocated to each dwelling or business.
6. MGB and MRB's not clearly marked with Mansfield Shire logos will not be collected as part of this service.
7. Only red lidded MGB bins and yellow lidded MRB bins will be collected from each property unless a prior arrangement has been made to participate in Mansfield Shire Council's commercial waste collection service.

Your obligations as a recipient of the service:

8. It is recommended that you identify your MGB and MRB by permanently marking the bins with the street number of the property.
9. You should ensure that bins are maintained in a hygienic state.
10. You can change the size of the MGB allocated to a property once per year during the month of May. Properties that have changed ownership may alter their bin size on one occasion at any time during the first year of ownership.
11. You will need to provide written permission to Council's waste contractor to allow for the service of bins on private property where bins can only be collected from a private or body corporate controlled road (for instance a large unit development or commercial complex).
12. You can ask for a bin to be repaired if it is accidentally damaged, or replaced if it is stolen, by contacting Council's Waste Management Officer on (03) 5775 8555. Should your bin be lost or stolen, a Police Report must be submitted before it can be replaced. The delivery of replacement bins and bin repairs will be undertaken by Council's waste management contractor. If a bin is damaged or lost as a result of misuse or other action on your part the Council may charge you the cost of repair or replacement of the bin.
13. The bins are the property of the Mansfield Shire Council. Bins must not be removed from the property when there is a change of tenant or ownership of the property.

On collection day:

14. Bins should be positioned the night before your allocated day of collection. Failure to do so may result in your bin not being emptied. After the bin has been emptied, you should return your bin onto your property as soon as possible. Council may change your day of collection to cater for scheduling or operational requests by the waste management contractor. Residences will be notified by mail if this is to occur.
15. Place your bin as close to the edge of the road as possible, with the handles at the rear and the lid opening facing the road. Keep the bin clear of obstruction such as trees with overhanging branches, poles and signs, powerlines and approximately one (1) metre away from other bins and parked cars.
16. Bins which have blown over must be set upright and any rubbish cleaned up in readiness for collection.
17. The contractor is not required to empty overfull bins. The maximum weight of a MGB for disposal is 100kg. Any MGB over this weight will be required to be emptied by the resident. MGB and MRB should not be overfilled; the lid of your MGB/ MRB should be closed when placed out for disposal or it may not be emptied.

What you can put in the bins:

18. Materials you **CAN** put in the **red lidded** MGB:
 - food waste
 - waste from a vacuum cleaner, hair, moist refuse or similar waste
 - glass (broken) and other sharp objects in an impermeable receptacle or material
 - disposable nappies which have been cleaned of faeces
 - polystyrene or other weightless material.

19. Materials you **CAN'T** put in the **red lidded** MGB:
 - hot or burning materials
 - nightsoil, sewage and animal excreta
 - slops and liquid wastes
 - medical or veterinary wastes including dead animals
 - wastes generated from building work including without limitation bricks, concrete, timber and metal objects
 - wastes generated from the restoration or servicing of motor vehicles
 - motor vehicle and other machinery parts
 - trade wastes
 - furniture and like objects
 - recyclable materials
 - oils, paints, solvents and similar substances
 - wastes that cannot be contained in an approved bin due to its size, shape, nature or volume
 - objects which may damage the collection mechanism or a vehicle used for the collection of refuse.

20. Only recyclable materials can be disposed of in the **yellow lidded** MRB. A comprehensive information brochure outlining acceptable materials to be placed in your MRB can be found on our website www.mansfield.vic.gov.au under Waste Management or a hard copy can be obtained from the Shire on 5775 8555.

21. Any illegal or unaccepted material placed in a bin will be the responsibility of the occupier to dispose of appropriately.