CEO Monthly Report

October 2026

Mansfield Shire

1. Customer Service

Monthly Customer Request Management System (CRMS) Report October 2026

For the month of October, 157 customer requests were received. Of those, 49 requests remain open.

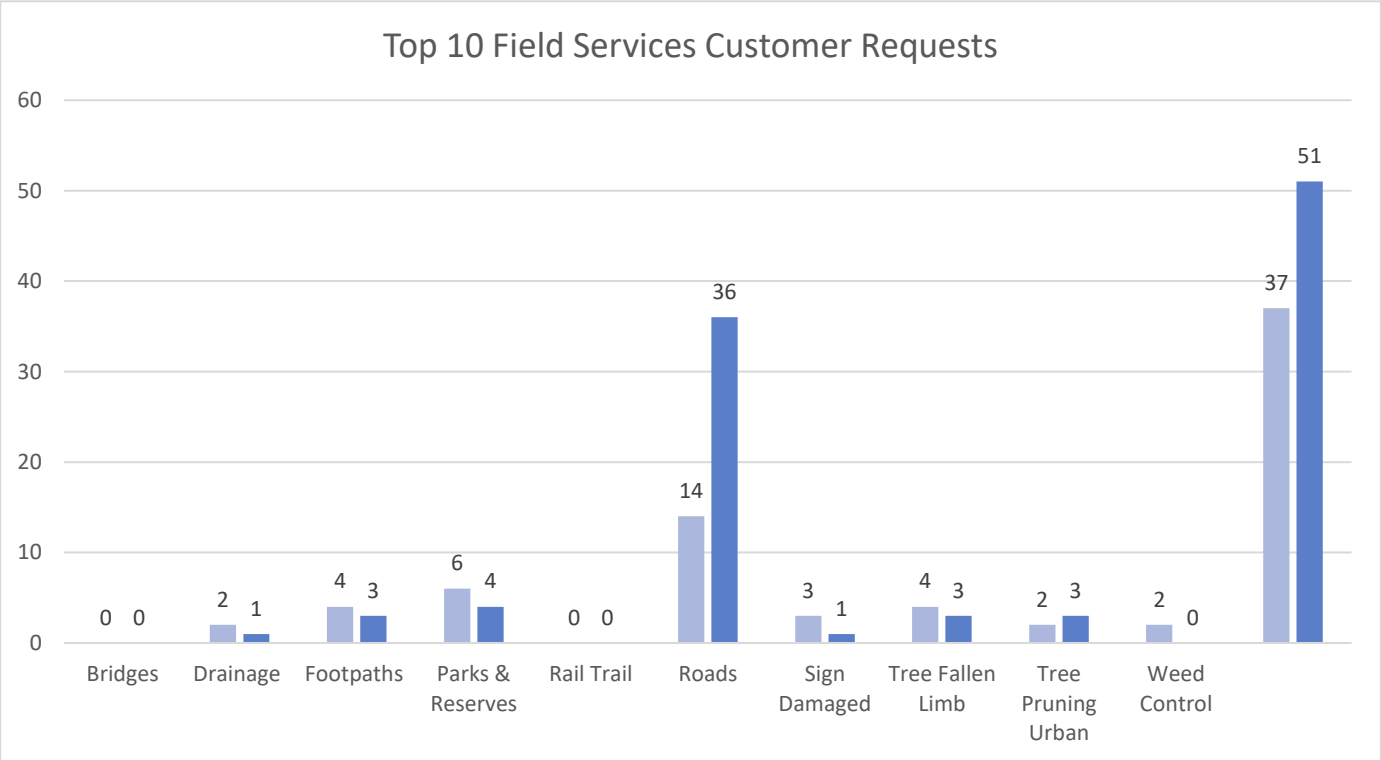
There were 1,275 calls and 970 visits to Council's customer service centre.

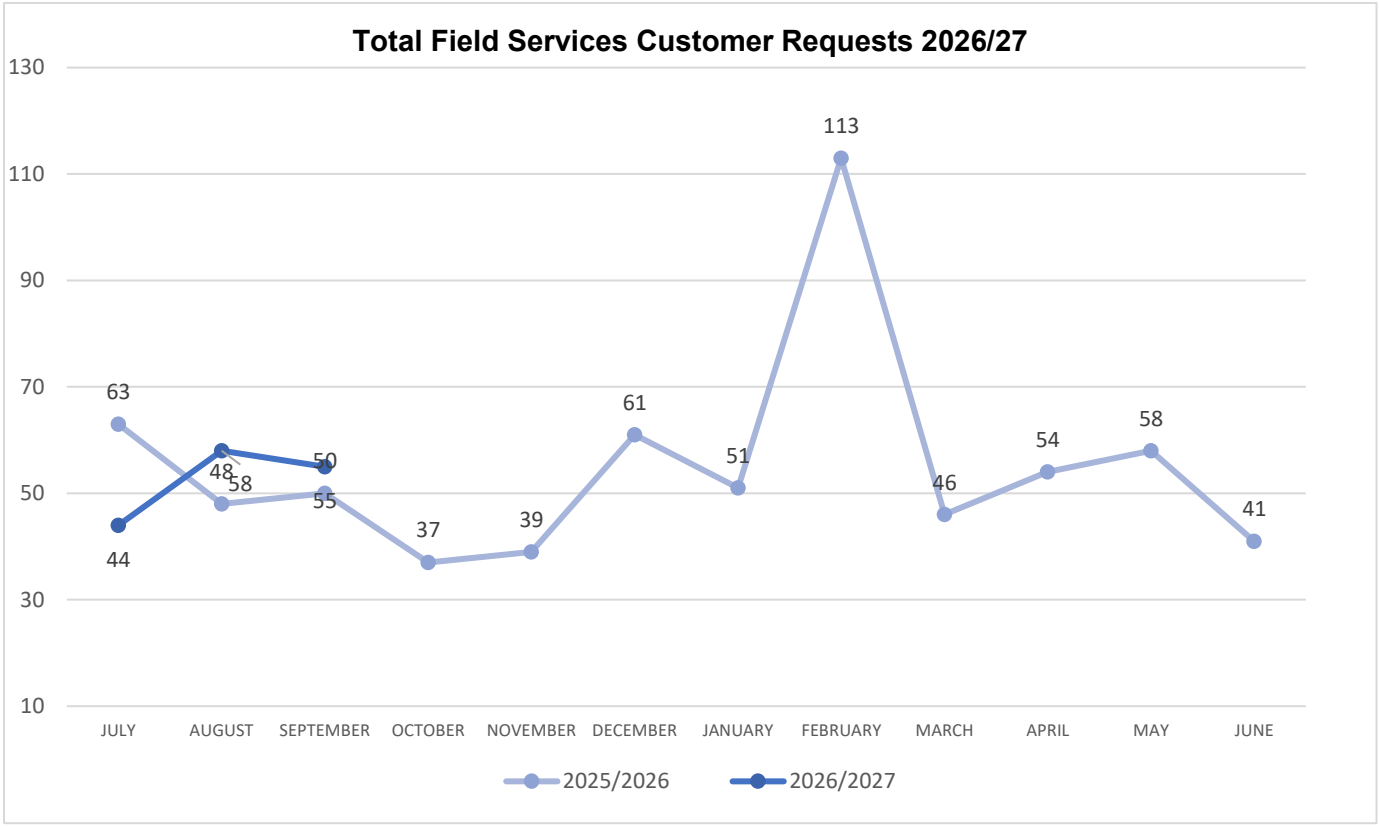
Council received no complaints for the month of October.

Council received 3 expressions of gratitude from community members:

- A member of the public thanked the Customer Services team promptly responding to an enquiry about locating a grave site in the cemetery.
- A member of the public thanked the Field Services team for watering the road ahead of the Cattleman's weekend.
- A member of the public thanked Council for grading Tolmie Mahaikah Road, Tolmie.

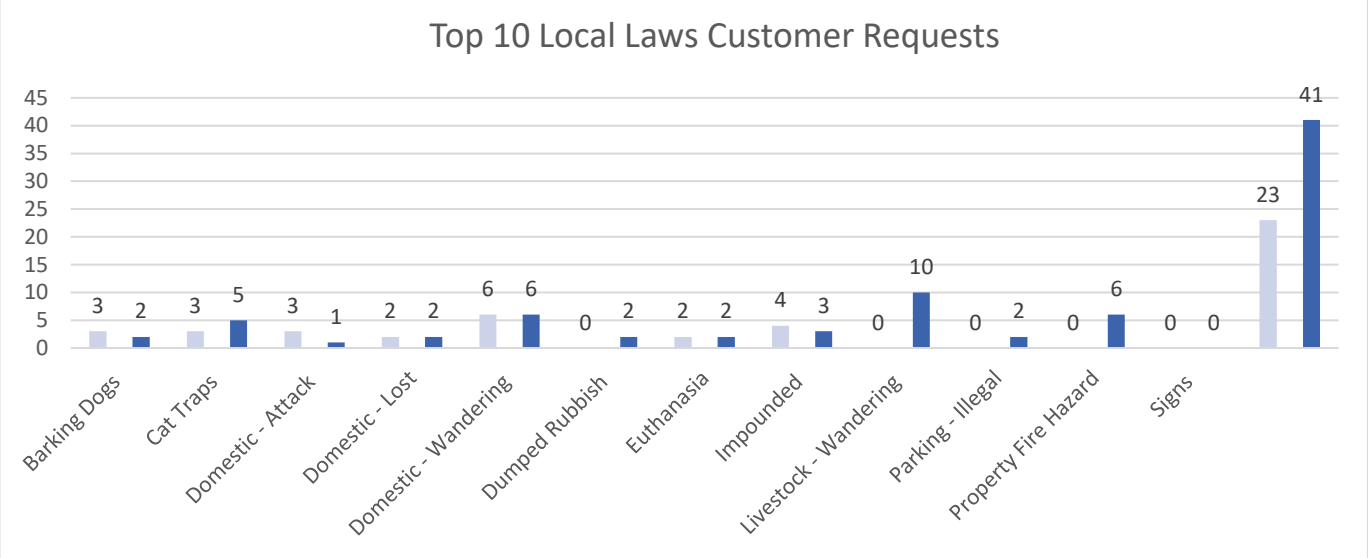
The highest number of requests was for Field Services.



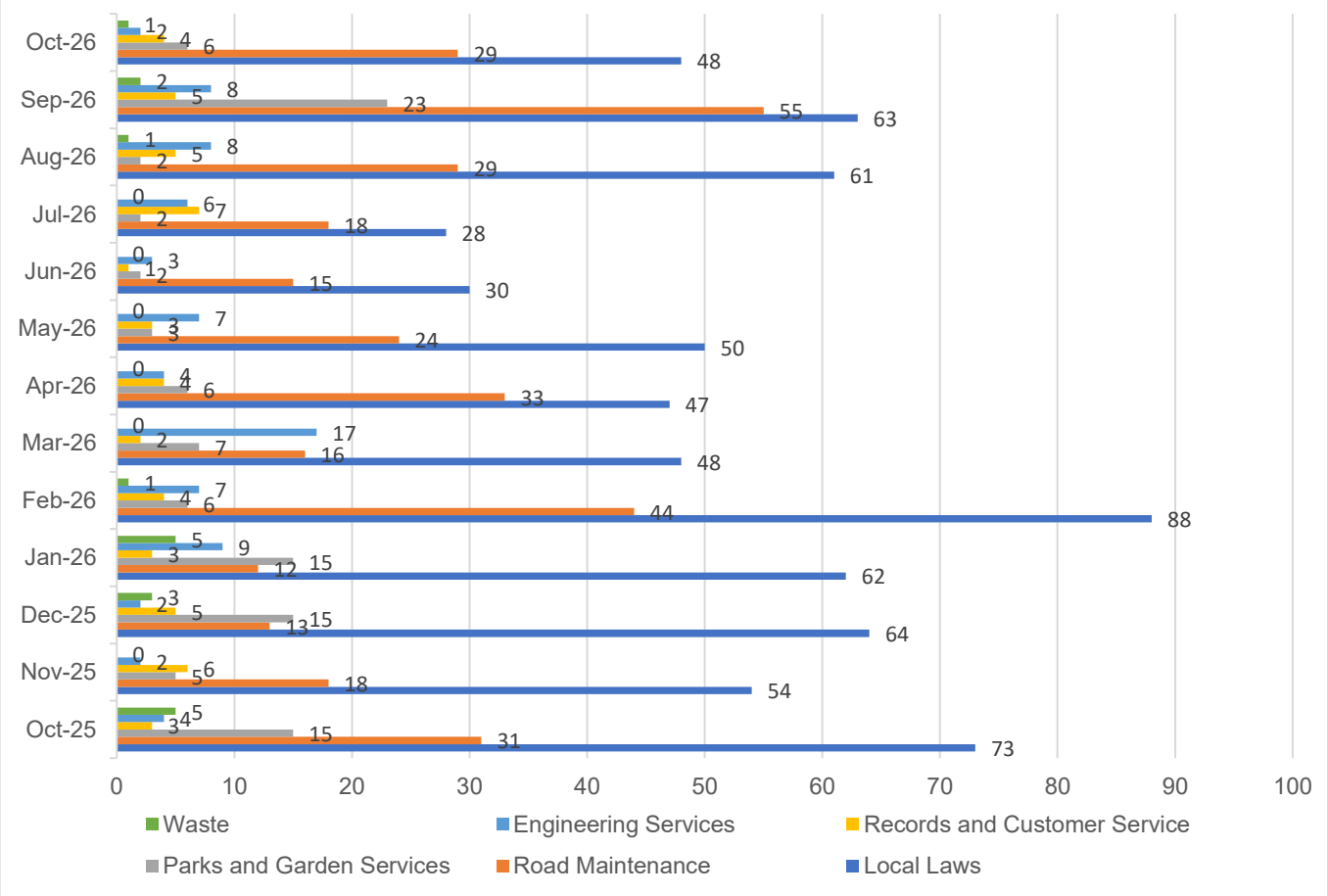


Local Laws received the second-highest number of requests.





CRMS Monthly Totals October 2025 – October 2026



Requests and Complaints

	October
Requests	157
Complaints	0

2. Capital Works

The 2026-27 Capital Works Program is 7% complete.

**Budget items identified as carry forward projects in the 2025-26 Budget are indicated below with an asterisk, with final carry forward figures subject to Council confirmation.*

Project	Budget ($)	Comments	Budget Status	Estimated Completion Date
Buildings				
Lords Pavilion	$919,000*	Construction of the new Pavilion. On track to be completed in November.	On Budget	Nov 2026
Mansfield Recreation Reserve Play Our Way Change Room Upgrades	$1,061,000*	Works at the swimming pool and the sporting complex change rooms have commenced. These works are forecast to be complete in early Dec and mid-Dec respectively.	On Budget	Jun 2027
Council Building Reception Renewal	$25,000	Scope under development, with preliminary plans and cost estimate developed and staff engagement completed.	On Budget	Jun 2027
Council Chambers Renewal	$30,000	Scope under development, with inspection completed and cost estimate under development.	On Budget	Jun 2027
Shire Depot Dog Pound Flooring	$22,000	Procurement being undertaken and award targeted for November.	On Budget	Dec 2026
Shire Depot Storage Shed	$28,265	Scope and engagement being prepared.	On Budget	Dec 2026
Mansfield Kinder Amenities Block	$125,000	Cost plan and value management being undertaken. Procurement commenced in October.	On Budget	Jun 2027
Jamieson Police Stable Restoration	$24,890	Grant dependent project; funding opportunities to be sought.	On Budget	Jun 2027
Municipal Office Battery and Inverter	$16,000	Scope under development.	On Budget	Jun 2027

Project	Budget ($)	Comments	Budget Status	Estimated Completion Date
Library Battery and Inverter	$15,000	Scope under development.	On Budget	Jun 2027
Bridges & Culverts				
Greenvale Lane Bridge	-	Completed, bridge in position and opened for public use. Final carry forward amount to be presented to Council for approval. Project completed within budget.	On Budget	Completed Jul 2026
Inspection and Assessments	$10,000	Level 2 and 3 bridge inspections as required and identified by engineering review. Scope developed and procurement in progress.	On Budget	Jun 2027
Bridge renewal program	$80,000	Glen Creek Road (B27) pavement repairs scoped with Reseal Preparation program. Chapel Hill Road (MC03) repair commencing 16 January 2027.	On Budget	Jan 2027
Hearns Rd Bridge (B22)	$70,000	Concept design to be progressed to allow future grant application for Design & Construct contract.	On Budget	Jun 2027
Bridge Upgrade Program	-	Dry Creek Road Bridge (B36) condition assessment in FY2025-26 identified repair works required. Following resident feedback from consultation and further technical review, a concept design will be prepared for the widening and full upgrade of the bridge to allow a future grant application.	On Budget	Jun 2027
Causeway Upgrade Program	$111,492	Graves Road Floodway – grant application unsuccessful, officers working on further grant application.	On Budget	Jun 2028
Open Space & Streetscapes				
Swimming Pool Upgrade (LAPS Package)	$1,643,000*	Pool enclosure and changeroom works running concurrently. Enclosure and changeroom work on track to complete in mid-Dec to align with revised pool opening dates. Learners pool will remain closed for the season and heat pumps and HVAC system works will be ongoing as planned.	On Budget	Dec 2027

Project	Budget ($)	Comments	Budget Status	Estimated Completion Date
Billy Maxwell House Relocation	-	Relocation complete.	On Budget	Sep 2026
Streetscape Renewal High Street	$30,000	600mm concrete buffer strip along back of kerb in central portion of High St median. Tender awarded, packaged with concrete renewal projects.	On Budget	Feb 2027
Street Furniture and Bollards	$30,000	Scope to be developed in early 2027.	On Budget	May 2027
Design of Botanic Park Extension	$25,000	Design being developed to be ready for further stakeholder engagement.	On Budget	Jun 2027
Lords Reserve Lighting	$127,080	RFQ for lighting issued in October. Pre-works trenching to commence in November.	On Budget	Jun 2027
Macs Cove BBQ	$23,000	Site work commenced. Works forecast to be completed in November.	On Budget	Jun 2027
Bonnie Doon Community Centre	$78,902	Improvements to Community Centre facilities to be scoped in collaboration with the Community Asset Committee.	On Budget	Jun 2027
Bonnie Doon Netball Court	$100,000	Grant successful. Currently in procurement phase.	On Budget	Mar 2027
Jamieson Pump Track	$20,000	Co-contribution from Council; funding opportunities to be sought and concept design developed.	On Budget	Jun 2027
Drainage				
Drainage Renewal program	$100,000	Malcolm Street upgrades - Tender awarded, packaged with concrete renewal projects (Lords Oval kerb and drainage upgrades).	On Budget	Dec 2026
Drainage	$20,000	Water Sensitive Urban Design Renewal Program - Botanic Park wetland and drainage upgrade. Procurement to proceed following design review and interface with the Botanic Park extension works.	On Budget	Jun 2027

Project	Budget ($)	Comments	Budget Status	Estimated Completion Date
Stormwater and footpath upgrade	$100,000	Elvins Street detailed design completed. Grant application has been submitted, and drainage works are proposed to be packaged with footpath works in 2026-27, subject to the grant outcome.	On Budget	Jun 2027
Kerb and Channel renewal	$111,620	Various locations – Tender awarded, packaged with concrete renewal projects.	On Budget	Dec 2026
Pathways				
Footpath on Mansfield-Woods Point Road, Jamieson	-	Improvement and infill of existing footpath links in Jamieson township will be packaged with 2026-27 footpath renewal program. Tender awarded, packaged with concrete renewal projects, final round community engagement now completed	On Budget	Feb 2027
New footpath on Maintongoon Road	-	Maintongoon Road footpath being undertaken in two stages. Stage 1 (between the two boat ramps) was completed in 2025-26. Stage 2 will encompass a connection to the Rail Trail subject to further review and approval with DTP/GMW of a detailed design. The future delivery of path works will be dependent on grant funding.	On Budget	Jun 2028
Footpaths Renewal Program - Concrete	$80,000	Tender awarded, packaged with concrete renewal projects	On Budget	Feb 2027
Shared Gravel footpath renewal	$57,852	Shared paths, Rail Trail and Botanic Park renewal - scope under development with Field Services.	On Budget	Dec 2026
Footpath construction - Ultimo St	$50,000	Mansfield Active Transport Links (MATL) grant application made for Ultimo St western side (Victoria St to Curia St), with Council co-contribution of $50,000, awaiting outcome.	On Budget	Jun 2027
Footpath construction - Elvins Street	$100,000	Mansfield Active Transport Links (MATL) grant application made for Elvins Street western side, with Council co-contribution of $100,000, awaiting outcome.	On Budget	Jun 2027

Project	Budget ($)	Comments	Budget Status	Estimated Completion Date
Trail design	$10,000	Walking trail from Piries-Goughs Bay Road to Bracks Bridge - scope to be developed in collaboration with community. Scoping underway.	On Budget	Jun 2027
Roads				
Dead Horse Lane/ Mansfield-Whitfield Rd Roundabout - Design and Construction	$2,437,410	Dead Horse Lane/Mansfield-Whitfield Road intersection. Final construction agreement with DTP is now agreed, construction contract is now with the contractor for execution to allow commencement. Community engagement in progress.	On Budget	Jun 2027
Eildon-Jamieson Road Safety Improvement Program	$211,000	Scoping of Eildon-Jamieson Rd improvements underway in conjunction with the approved Motorcycle Safety Improvement project that is grant-funded (refer below).	On Budget	Jun 2028
Reseal Preparation and Reconstruction	$354,720	Various locations – RFT award completed in October Council meeting.	On Budget	Jan 2027
Resealing program	$302,160	Various locations – RFT award scheduled for November Council meeting.	On Budget	Feb 2027
Motorcycle Safety Improvement	-	Grant funded intersection upgrade of Barwite Road and Saligari Road and safety improvements to Eildon – Jamieson Road. Scoping completed and concept design with DTP for approval and allocation of project budget.	On Budget	Jun 2028
Malcolm Street reconstruction and Wombat crossings	$1,189,000	Malcolm Street reconstruction including grant funded SLRSP Raised Priority Crossings will be staged over two years. Stage 1 includes reconstruction between Highett St and Village Ct, with raised crossings proposed at Highett St roundabout (x4) and Chenery St intersection (x1). Design awarded, community engagement in progress.	On Budget	Jun 2028
Highett Street and View St Wombat crossings	$321,000	Grant funded SLRSP Raised Priority crossings, stakeholder engagement in progress.	On Budget	Jun 2027

Project	Budget ($)	Comments	Budget Status	Estimated Completion Date
Station Precinct Regional Precincts and Partnerships Program Station Precinct Project.				
All Abilities Playground	$2,237,570	Contract awarded and works planned to commence in November.	On Budget	Mar 2027
Changing Places Facility	Included in All Abilities Playground	Works due to commence in November.	On Budget	Mar 2027
Museum Exhibit	$3,205,533	Exhibit fit out on track for completion in December.	On Budget	Dec 2026
Goods Shed Refurbishment	$1,511,707	Stage 1 base build works are progressing well. Stage 2 fit-out scope and design to go to RFT in November.	On Budget	Mar 2027
Taungurung Art Track	$255,188	Evaluation undertaken and appointment of artists complete. All elements currently under design. Stakeholder engagement over concept designs completed.	On Budget	Mar 2027
Museum Building Fit out	Included in Exhibit Budget	Internal building fit-out works completed and final fire safety and power connection works due for completion in November.	On Budget	Dec 2026
Pump Track	$414,400	Works targeted to commence in November.	On Budget	Jan 2027
Fertiliser Shed Refurbishment	$546,368	Contract for skillion roof elements awarded with Changing Places in October Council meeting.	On Budget	Jan 2027
Landscaping (Irrigation, Solar Lighting, Furniture)	$544,373	Works to commence in November.	On Budget	Mar 2027
Visitor Information Centre Carpark	$761,868	Tender award scheduled for November Council meeting	On Budget	Mar 2027
Kitchen Street Carpark	$627,203	Tender award scheduled for November Council meeting	On Budget	Mar 2027
Precinct Shared Pathway	$771,680	Stage 2 works planned to complete in November. Stage 3 scope to be finalised upon completion of other projects.	On Budget	Mar 2027
Fenced Dog Park	$496,063	Works on track for completion in November.	On Budget	Dec 2026

Project	Budget ($)	Comments	Budget Status	Estimated Completion Date
Railway infrastructure restoration & Woodfield platform relocation	$176,990	Design completed ready for final stakeholder review. Works planned to commence in December.	On Budget	Mar 2027
Mullum Wetlands Rejuvenation	$228,325	De-watering to commence in November.	On Budget	Mar 2027
Station Precinct Branding	$33,650	Works on track for completion.	On Budget	Mar 2027

Legend	
On Schedule	On Budget
Possible Delay	Above Budget by <10%
Delayed/On Hold	Above Budget by >10%

3. Statutory Planning

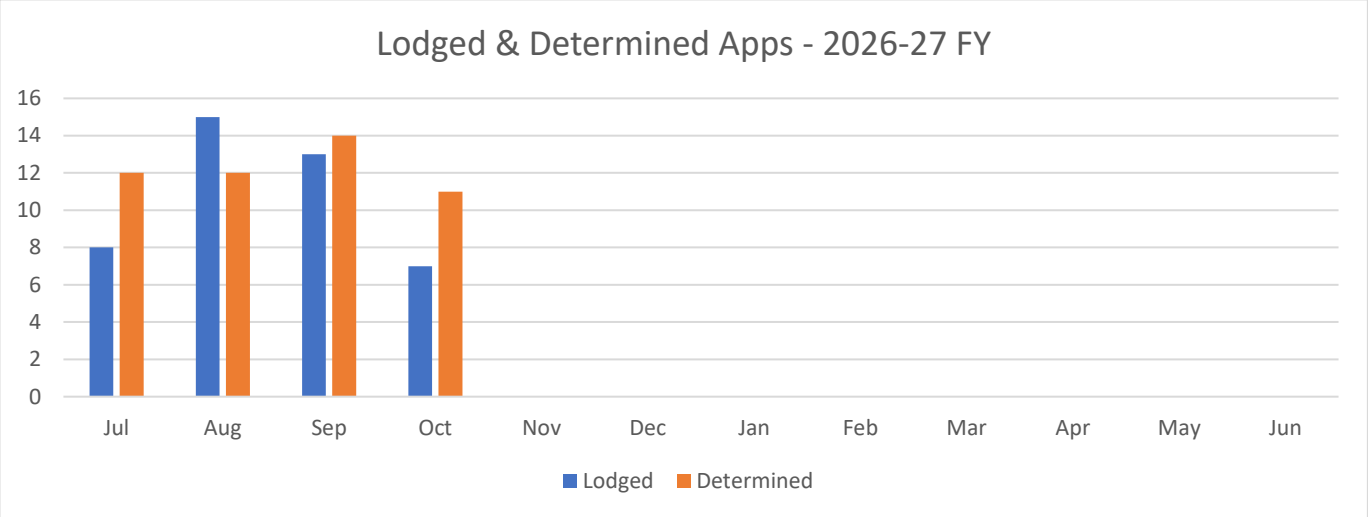
Planning Applications Lodged

App No.	Property Address	Proposal
VS037-26	120 Star of the Glen Road Bonnie Doon	Development of land for a domestic outbuilding
P065-26	170 Killarney Lane Boorolite	Use and development of land for a dwelling and domestic outbuilding
P066-26	283 McCormack's Road Merrijig	Development of land for a dwelling
P035A-25	1520 Maroondah Highway Bonnie Doon Vic	Two [2] Lot Subdivision
VS038-26	800 Old Tolmie Road Barwite	Development of land for domestic outbuildings
P067-26	163 Lakins Road Mansfield	Use and development of land for an Emergency Services Facility [Incident Control Centre], an Office and removal of native vegetation
P068-26	1313 Old Tolmie Road Tolmie	Development of land for a domestic outbuilding
Total Applications Lodged: 7		

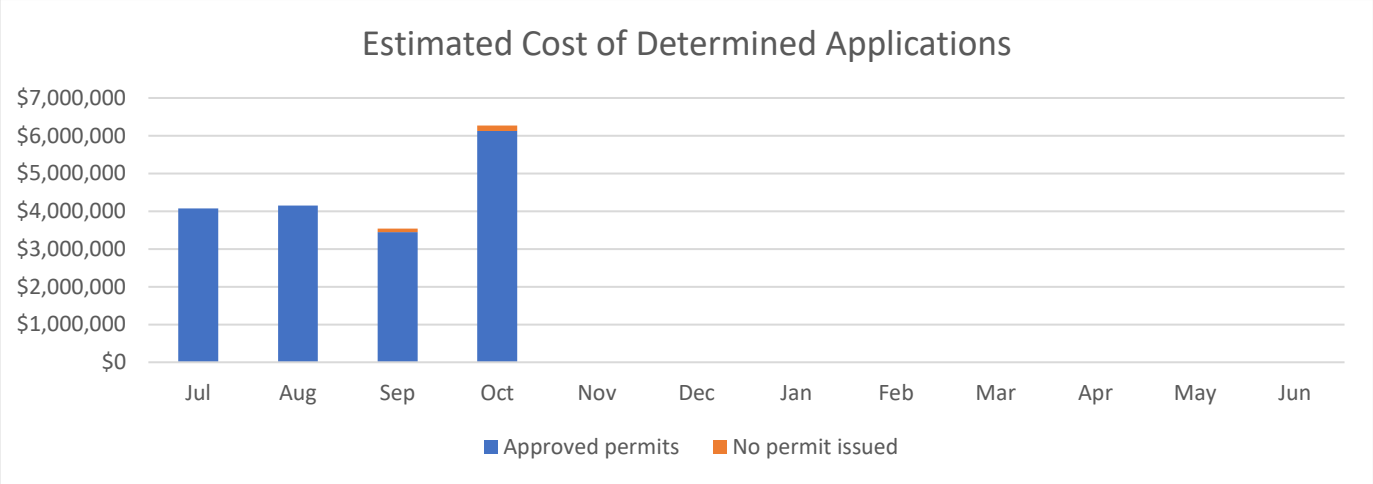
Planning Applications Determined

App No.	Property Address	Proposal	Decision Type
P095-24	13 Loyola Drive Mansfield	Development of land for a Habitable Outbuilding associated with the existing Dwelling	Notice of Decision to Grant a Permit
P231A-22	255 Dead Horse Lane Mansfield	Use and development of land for an Exhibition Centre [Motor Car Museum], four [4] warehouses and eighteen [18] stores, removal of native vegetation [5 trees], and creation of an easement	Permit issued
P002A-23	175 Dead Horse Lane Mansfield	Multi-Lot Staged Industrial Subdivision, removal and destruction of native vegetation, removal of easement, and creation of access to a road in the principal road network	Permit issued
P023-26	9 Maroondah Highway Merton	Use and development of land for a dwelling and domestic outbuilding	Permit issued
P036-26	264 Sawpit Gully Road Bridge Creek	Development of land for a dwelling and domestic outbuilding	Permit issued
P062-26	22 Chenery Street Mansfield	Display a home based business sign	Permit issued
P064-26	75 Graves Road Mansfield	Development of land for a fence	Permit issued
VS032-26	1214 Monkey Gully Road Goughs Bay	Development of land for an agricultural shed	Permit issued
P057-26	1512 Maroondah Highway Bonnie Doon	Development of land for a Small Second Dwelling	Withdrawn
VS036-26	29 Old Gobur Road Merton	Development of land for a Domestic Outbuilding	Permit issued
VS039-26	1512 Maroondah Highway Bonnie Doon	Development of land for a Small Second Dwelling	Permit issued
Total Applications Determined: 11			

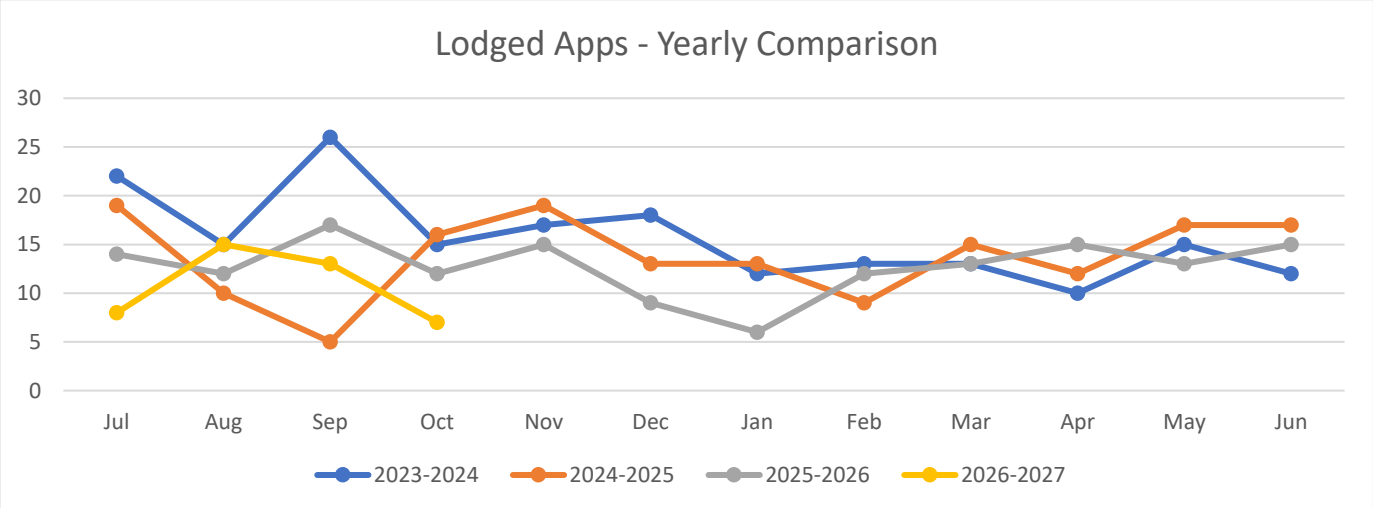
Number of Applications Lodged and Determined



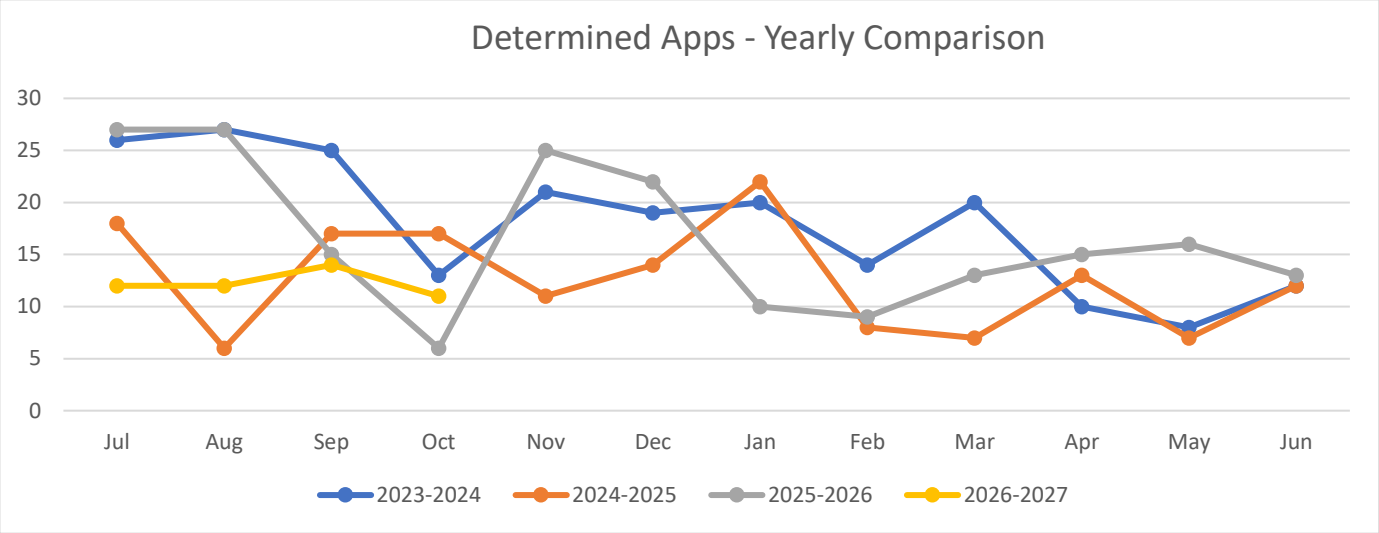
Estimated Cost of Development of Determined Applications



Lodged Planning Applications – Yearly Comparison

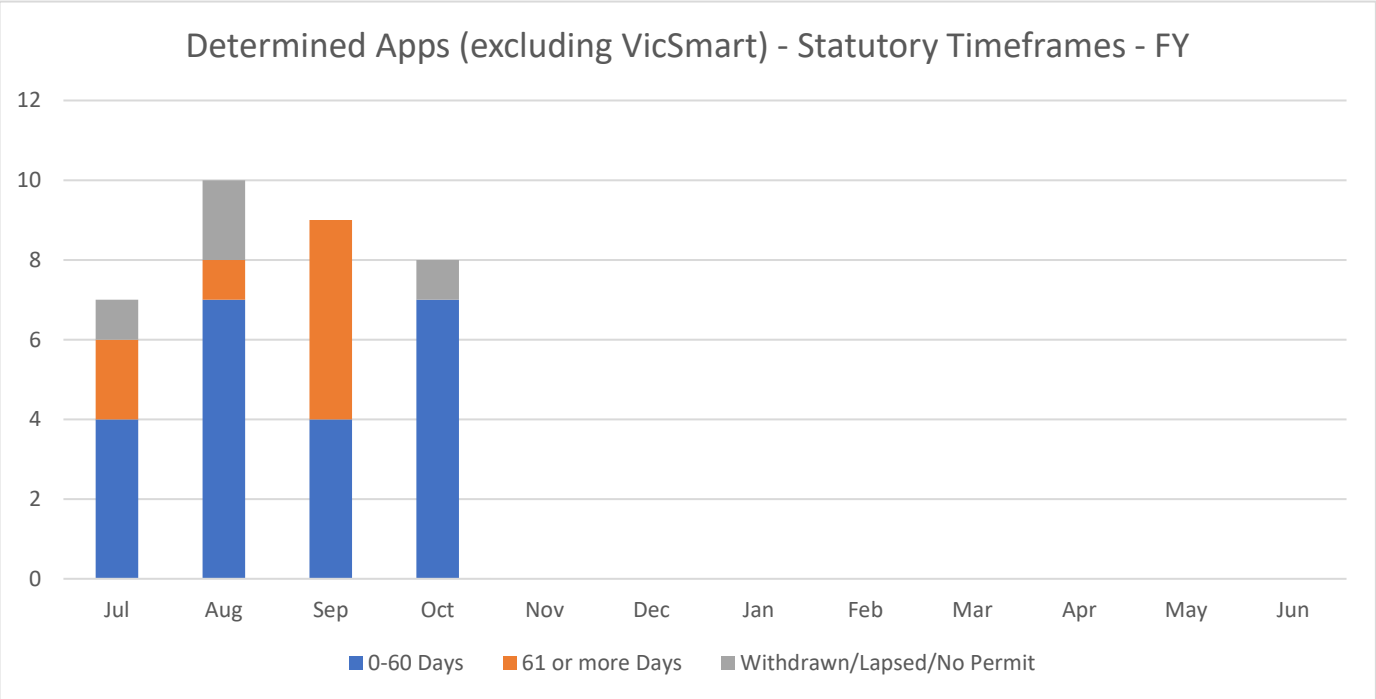


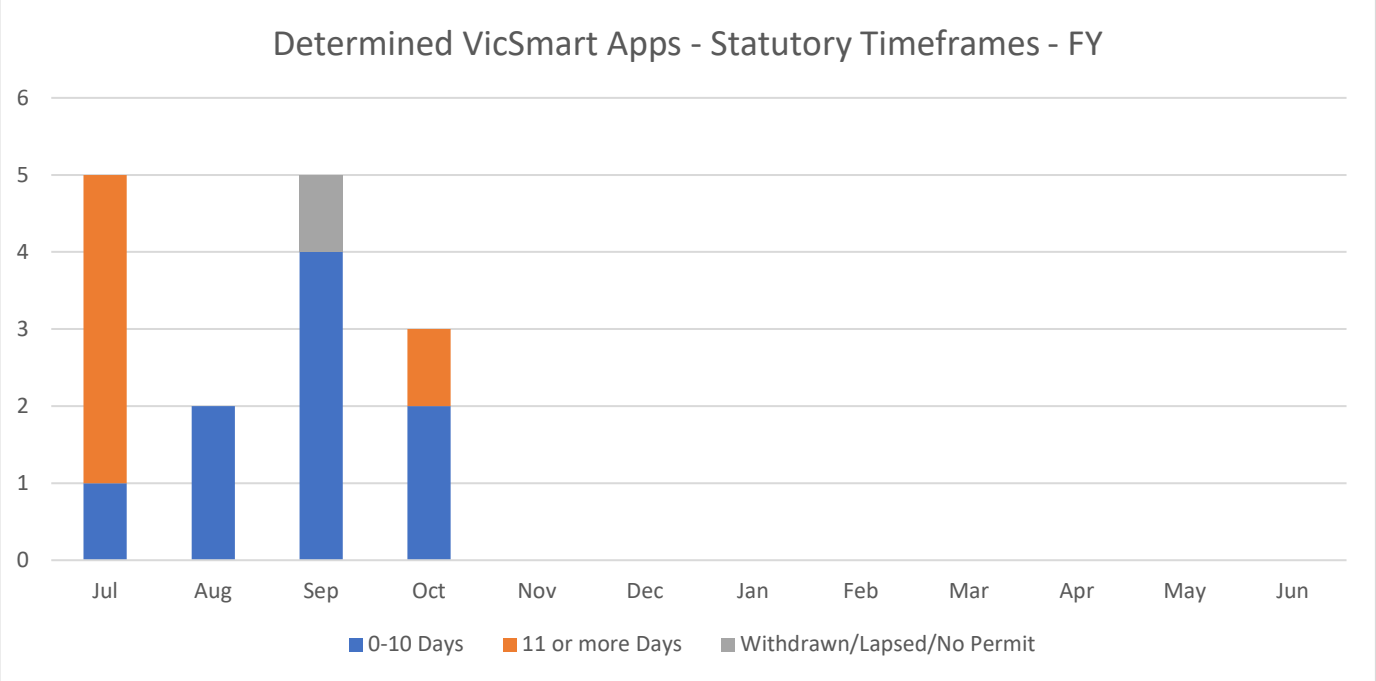
Determined Planning Applications – Yearly Comparison



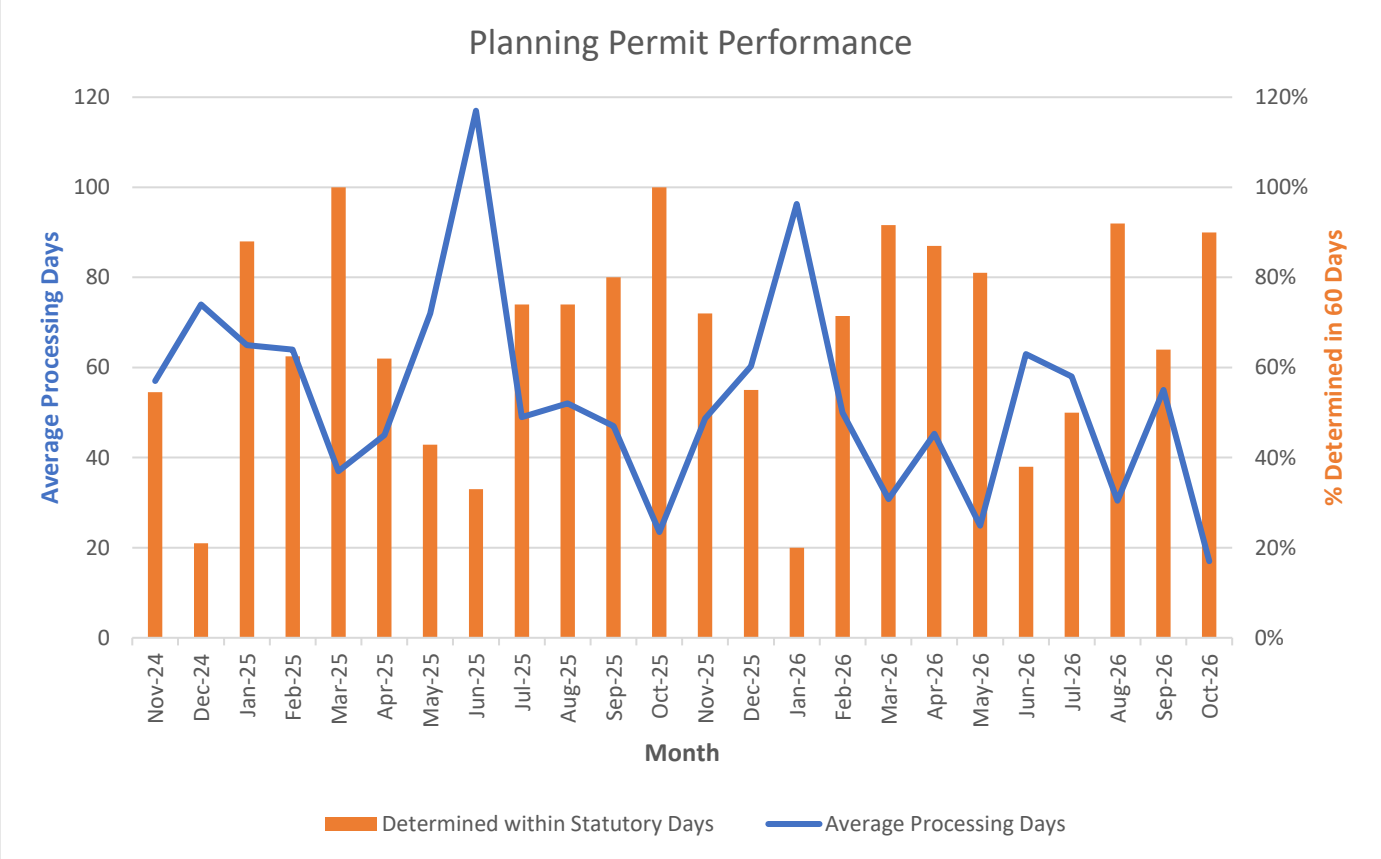
Determined Planning Applications

Planning permits determined within 60 days	100%
VicSmart permits determined within 10 days	66%
Three VicSmart permits were issued, one was completed in more than 10 days due to it moving to VicSmart during the application process, following a response to a request for more information.	





Overall Planning Permit Performance



Subdivision Certification Applications Lodged

App No.	Property Address	Date Lodged
Nil		
Total Applications Received: 0		

Other Planning Consents & Assessments Determined

Type of Request	Number Issued
Condition Plans and Engineering Plans for endorsement	2
Secondary Consent	2
Extension of Time	2
Written Planning Advice	2
Certification & Statement of Compliance	5
Section 71 Corrected Planning Permits	2
Assessment against a Section 173 Agreement	
Development Plan	
Certificate of Compliance for Existing Use	
Retrieval of Permits and Plans	
Total Applications Issued:	**15**

Strategic Planning

Planning Scheme Amendments

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
C56mans Part 2	Abandoned	**Implements the Township Approaches Study DDO1 – Prominent Sites**	Amendment abandoned at October Council meeting. Notice of abandonment to be sent to the Minister early November.	
C57mans Part 2	On Hold	**Implements the Mansfield Open Space Strategy**	Amendment support granted through the Regional Planning Hub. Consultant from Glossop Town Planning appointed to support amendment progression and draft review completed. Internal review required – has been on hold pending completion of the Mansfield Planning Scheme Review. Internal review to be completed in November and update provided following completion.	Extension to amendment lapse date requested 15 January 2026. Request granted 21 January 2026.
C60mans	Exhibited	**Implements the Mansfield Planning Strategy**	Exhibition closed 17 October 2026. Summary of submissions presented to Councillors at November Council briefing. Internal review of amendment being undertaken, with meetings held with submitters to understand potential changes to be made.	DTP advised further review required 9 May 2025. Meeting held 9 July 2025 to discuss requirements. DTP provided formal comment and requested additional information and changes to be made on 11 September. DTP response provided 24 October 2025.

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
				A response to the request for authorisation was expected by 27 March 2026. Further Information requested 20 March 2026 and supplied 30 March 2026. Authorisation with conditions granted 23 April 2026. DTP cancelled exhibition request 28 August citing further concerns. Approval to exhibit then received after several further meetings with DTP and Amendment now on exhibition.
C61mans	On Hold	**Creation of a planning scheme amendment to implement the Bonnie Doon and Merton Plans**	Amendment on hold until September 2027. Assessment of DTP response and determination of next steps will be required to progress amendment.	Draft Amendment submitted to DTP for comment 22 December 2023. DTP feedback provided 19 July 2024. Council response and further information submitted 29 July 2025. DTP response provided 28 August 2025. Meeting held on 26 September 2025 to provide advice regarding DTP response.
C62mans	On Hold	**Environmental Significance Overlay review.**	Amendment on hold until new MOU is signed.	Further information and re-drafted ordinance to be provided to DTP once new MOU is signed.
	In Progress	**Review of Memorandum of Understanding to introduce risk-based approach to permit applications to reduce delays for applicants.**	Draft MOU with GMW for wastewater management in alignment with new EPA guidelines reviewed, and comments/changes sent to GMW 31 July 2025. Follow up email sent 1 September 2025. Draft MOU provided to General Manager at GMW for further discussion in December 2025. GMW officer response expected by the end of March 2026. No written response was provided.	

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
			Meeting with GMW to discuss MOU held on 27 April, 8 May and 27 May 2026. Council is seeking further input from the EPA in relation to the Onsite Wastewater Management Guidelines.	
C63mans	In progress	**Proponent led amendment to re-zone land at 73 - 115 Dead Horse Lane Mansfield to Industrial 3 Zone**	Revised amendment received 9 April 2026. Councillors briefed on the proposed changes at the June briefing. Proponent to work with Council officers on drafting a DPO prior to bringing the amendment to a Council briefing. Draft DPO provided to Council officers 5 August 2026. Officers provided feedback in September 2026. Draft amendment documentation provided for consideration by Councillors at November briefing.	Advice received from DTP 17 December 2024.
GC268	Proponent-led GVW	**Introduction of Buffer Area Overlay to GVW Waste Management Facilities**	Meeting held with proponents 15 April 2025 to discuss proposed ordinance and amendment processing through Government Land Planning Service. Draft documentation provided for Council review 15 September 2025. Letter of support provided to applicants 11 December 2025. Progression of amendment is subject to proponent and is progressing through the Government Land Planning Service. Council has been involved for comment/advice only.	
Planning Scheme Review 2026	Adopted	**Review of the Mansfield Planning Scheme**	Required by section 12B of the Planning and Environment Act 1987 to be undertaken every four years. Project initiated 13 April 2026 commencing with a review of current Scheme and seeking input from internal stakeholders and Referral Authorities. Preliminary findings presented to Councillors at July Briefing for their information and consultation. Community engagement closed 6 September 2026. 5 community submissions received.	Final report submitted to Minister for Planning in October.

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
			Planning Scheme Review adopted at October Council Meeting.	
PSA007-26	New	**Proponent led amendment to re-zone land at 1 Nanda Court Bonnie Doon to General Residential Zone**	Application documents lodged 28 October 2026. Proposed amendment to go to December briefing of Council.	

Other (Strategic Planning adjacent projects)

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Mansfield Flood Study	In Progress	**Creation of new flood mapping and exploration of flood mitigation options.**	Draft hydrology report received. Engagement plan and draft findings presented at September 2025 Briefing. Mitigation location options confirmed with consultants.	Location-specific draft mitigation options reviewed, and feedback provided to consultants for final modelling to be completed. Study due for completion in 2026-27.
	In Progress	**Preparation for implementation of Flood Study into Planning Scheme.**	Analysis of study results and proposed planning controls completed for every affected property. Initial engagement with identified landowners commenced 25 May 2026. All letters have now been sent to directly affected landowners. Draft modelling became publicly available through the GBCMA portal 20 July 2026. Broad community engagement wrapped up at the end of September, with staff available for further enquiries as needed. Engagement results presented at the November Council Briefing.	Review of feedback and visits to specific sites from engagement with GBCMA and consultants to occur in October/November 2026.
Infrastructure Plan	In Progress	**Preparation of Infrastructure Plan for Mansfield Township.**	Following internal review, the Plan was presented to Councillors at the May briefing for stakeholder consideration prior to broader community engagement. DTP provided with a draft copy for comment.	Community engagement anticipated to start November 2026.

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Goughs Bay Integrated Wastewater Management Plan	In Progress	**Preparation of integrated wastewater feasibility study and plan for Goughs Bay.**	Community engagement being undertaken in November-December 2026.	Review of any submissions will be presented to a future Council Briefing.
High Street Design – Stage 1: Car Parking Study	In Progress	**Preparation of a study and strategy for the future design of the Mansfield township CBD and Parking Strategy**	Consultant appointed to prepare Car Parking Study. Initial community engagement has been undertaken, and initial data has been provided to Councillors. This was reviewed by Council officers and feedback provided to the consultant. Review of consultation results and draft Study presented to a Councillor Briefing in September 2026. Community consultation 29 October to 20 November 2026.	Review of any submissions will be presented to a future Council Briefing.

4. Waste Services

The landfill diversion rate for the month was 44.70%. This is an increase from September and is primarily due to an increase in FOGO creation in October. Spring has naturally seen a higher FOGO bin utilisation given recent vegetation growth.

	2026-27					
	Recycling (total tonnage)	**FOGO (total tonnage)**	**Landfill (total tonnage)**	**Total Waste (tonnage)**	**Total Diverted Waste**	**Landfill Diversion Rate**
Jul	84.34	56.28	221.46	362.08	140.62	38.84%
Aug	72.18	47.14	181.98	301.30	119.32	39.60%
Sep	76.90	69.56	193.26	339.72	146.46	43.11%
Oct	83.70	78.72	200.92	363.34	162.42	44.70%
Nov						
Dec						
Jan						
Feb						
Mar						
Apr						
May						
Jun						
Total Tonnage	**317.22**	**251.70**	**797.62**	**1366.44**	**568.82**	
Average Landfill Diversion Rate for FY			**41.56%**			

5. Field Services

Parks and Gardens

The Parks and Gardens team completed the following activities for the month of October:

- Oval renovation works at Lords and Mansfield Recreation Reserve, GPS locate all buried valve boxes on Rec Reserve, turf replacement, spray out winter grass, insecticide and fertilise College Park, Lords and Recreation Reserve
- Irrigation maintenance at College Park, Recreation Reserve, Roundabout and Botanic Park
- Mowing (ride on) in Mansfield, Merton, Maindample, Bonnie Doon, Macs Cove, Jamieson, Goughs Bay and Botanic Park
- Mowing (ovals) at the Mansfield Recreation Reserve, Lords Reserve, Bonnie Doon, College Park Field 1 and 2
- Push mowing and brush cutting at Highett Street, Swimming Pool, Gadhaba garden, Youth Centre, Mansfield Community Centre, High Street Carpark, Jamieson, Macs Cove, Wetlands and playgrounds
- Brush cutting, Benalla Road, Maroondah Highway, Highett Street
- Garden maintenance, spraying, weeding and pruning High Street, Botanic Park, Highett Street Bonnie Doon, Shire Office, Visitor Information Centre
- In-house tree works, College Park and Minerva Street
- Litter pick up on High Street, Highett Street, at the Skate Park and in the main street at Bonnie Doon
- Burials x 3
- Tree delivery to Woods Point
- Removal of infant Oaks at the top of Highton Lane for GVW's new raw water pipeline. Potted and stored in Nursery for next planting season
- Events, High Country Festival set up, Mansfield Marathon, caravan group at the showgrounds
- Spraying Mansfield township
- Watering plants and newly planted street trees
- Propagated Salvias, pruning and preparing Geraniums and Salvias
- Customer requests and Assetic work orders, including excavator works in The Grange and Wetlands





Images: Top left - exposing valve boxes on Recreation Reserve for repair, top right – mowing Botanic Park

Roads Crew

Grading activity for the month of October was 44.7km bringing the year-to-date total of unsealed roads maintenance graded this year to 377.3km. The team have also been busy clearing seasonal roads of Jamieson-Licola and Walhalla Road of trees and clearing all inlets and outlets of culverts.

- Banners and flag change - increased activirty in spring
- Street sweeping CBD fortnighly
- Cleaning CBD bin surrounds
- Assetic works and customer requests
- Toilet blockages and repairs
- Fallen trees
- Playground repairs
- Line marking
- Annual reopening works Jamieson Licola Road and Walhalla Road
- Spraying curb in CBD



Drainage

- Tolmie Mahaikah Road
- Jamieson Licola Road
- Walhalla Road
- Woods Point township
- Goat Track
- Mansfield CBD

Excavator

- CRMS and Assetic drainage work orders
- Botanic Park car park garden bed works
- Drainage works Moonah Drive Bonnie Doon

Grading

- Ohalloran Road
- Goat Track
- Shamrock Lane
- Long Lane (West)
- Greens Road
- Black Swamp Road
- Knights Road
- Shorts Road
- Shaws Road
- Johnstons Road
- Glen Creek Road (Barjarg)
- Lake Nillahcootie Road
- Donkey Hill Road
- Harpers Road
- Hewson Road
- Adams Lane



Picture: Botanic Park car park excavator works



Picture: Resheeting Shorts Road

Potholing: Sealed and Unsealed

- CBD
- Graves Road
- Gleen Creek Road
- Dry Creek Road
- Bunstons Road

Roadside slashing

- SES paddock
- Tolmie Mahika Road
- Mansfield township
- Mansfield Whitfiled Road
- Maroondah Highway

Asset Maintenance

- Aquatic Centre Works, remove old tank, move pool cover to the deep end, installed new eyelets, new bunding for chemical tank, measured up and ordered colourbond fence.
- New shadesales at Youth Centre
- Manage install of new bore pump at Bonnie Doon Recreation Reserve
- Work with electrician FOB fault at the Alex Pullin Stadium, quotes for various other repairs on Council assets
- Replace damage ceiling tiles at Alex Pullin Stadium and complete cleaning audit
- Multiple plumbing issues, worked with contractor to resolve
- Worked with the property team for upcoming handover of new assets

Gravel Resheeting Program 2026/27

Road	Status
Ancona Road	Commencing in Spring
Donaldson Road	Commencing in Spring
Dry Creek Road	Commencing in Spring
Howqua Track	Commencing in New Year
Merton Strathbogie Road	Commencing in Spring
North Creek Road	Commencing in Spring
Shorts Road	COMPLETE
Woolshed Road	Commencing in Spring
School Lane	Commencing in Spring
Chapel Hill Road	Commencing in Spring

6. Library

Seniors Festival

Mansfield Library participated in the 2026 Seniors Festival with a range of activities designed to promote lifelong learning, social connection and digital confidence.

- **Bring a Senior Storytime:** Children were invited to bring along a favourite senior for stories and craft, with each pair creating a personalised photo frame to take home as a memento of the session.
- **Spotting Scams Workshop:** Participants learned how to identify common scam tactics, recognise warning signs and adopt practical strategies to stay safe online.
- **Learn to Play Mahjong:** Seniors were introduced to the foundations of Mahjong, a social game that supports mental stimulation, strategy and community connection.
- **Passwords Workshop:** Attendees gained practical knowledge on password management, two-factor authentication and other best practices for protecting their online identity.





Bookmark Competition Presentation

Mansfield Library celebrated the success of the 2026 Bookmark Competition with an awards presentation attended by 42 family members and friends. The event recognised the creativity and enthusiasm of participants, following a record year for entries. Thanks to the generous support of the Friends of Mansfield Library, $1,000 worth of prizes was awarded to competition winners, contributing to a memorable celebration of reading and creativity within the community.



Armchair Travel

The final Armchair Travel session for 2027 featured the return of Halima Rezayee, who shared her remarkable personal journey of fleeing the Taliban and building a new life in Mansfield. Halima's presentation provided a powerful insight into resilience, courage and community, and was warmly received by attendees. Mansfield Library extends its sincere gratitude to Halima for her generosity and strength in sharing her story with the community.



Statistics for October 2026

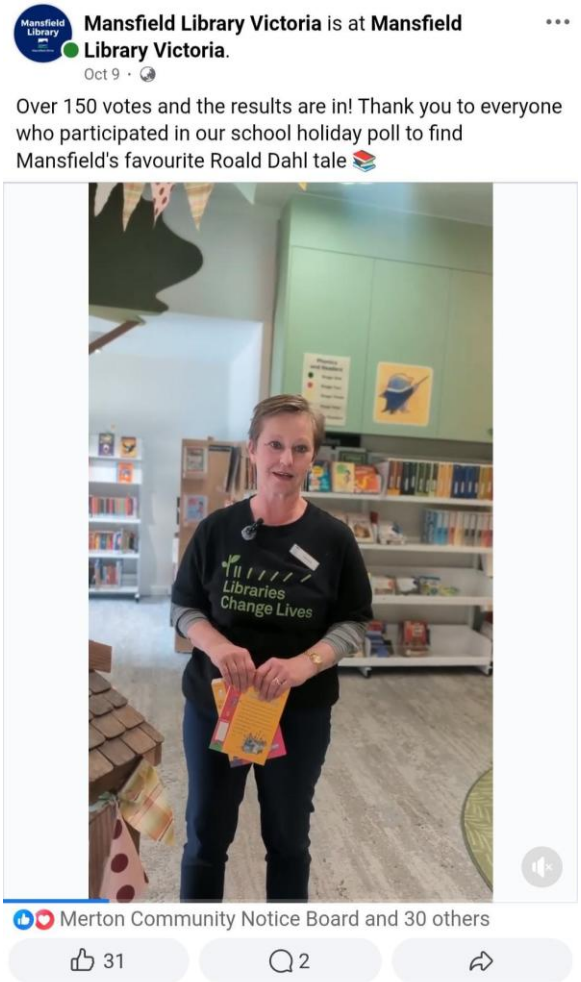
	Visits	Loans	Library Programs	Program attendees	Room use	IT help	Holds placed	New users
Oct 26	3223	3172	22	256	19	107	708	39
Sep	3336	3623	17	378	16	114	679	41
Aug	2890	3435	25	339	14	126	866	34
Jul	3605	4085	22	420	18	157	782	49
Jun	3439	3763	22	292	15	143	793	56
May	2949	3338	26	179	10	158	778	49
Oct 25	**3648**	**3559**	**13**	**227**	**15**	**180**	**717**	**41**

Facebook

A snapshot of the Mansfield Library Victoria Facebook page:

- Followers – 1,284
- Posts published – 12
- Views – 3100
- Visits – 288

Most popular posts for October





7. Youth Services & Events

Amplify

Battle of the Bands

The Battle of the Bands event was held on 10 October at the Performing Arts Centre, with 34 young performers participating across 17 acts. Headphones Can Kill, Eamon Nealon and Glitch were the winning acts, all being students from the Mansfield Secondary College and Mansfield Steiner School. The event was well attended by family and friends of the performers and community members.

The event was part of the North East Battle of the Bands initiative, delivered in partnership with seven other local government youth services programs. The regional Grand Final will be hosted by Benalla on Saturday 14 November.

High Country Festival

The Amplify Committee hosted the Rock Out Stage at the High Country Festival, featuring Battle of the Bands winners alongside M.A.D Studio dancers. The event provided paid opportunities for young people to act as MC, work lighting and sound and perform.

Mansfield Radio announced their Youth Scholarships winners, which include 3 Amplify Musicians. Committee members also took responsibility for managing the green room and assisting with stage management.

Youth Advisory Group

One YAG meeting was held during October, due to staff commitments at the Chumpy Project Camp.

The group focused on planning the Summer School Holiday Program, including life skills workshops, training opportunities, outdoor activities and creative workshops. The program has been designed to reflect the Youth Services Action Plan, respond to feedback from young people and cater to a broad range of interests and age ranges.

Planning has also incorporated feedback from the Spring School Holiday Program, with changes made based on participant feedback and the activities that were most successful. This review ensures that programs remain relevant, youth-led and responsive to the wants and needs of young people in our community.

The group also confirmed its end-of-year Christmas dinner for early December, providing an opportunity to celebrate the committee's contributions throughout the year.

The Chumpy Project

The Chumpy Project was successfully delivered over three days and nights at Mt Buller, with 12 young people participating in a development camp focused on courage, composure and character.

The program was facilitated by Coach Nam Baldwin, Chris Pullin and Olympians Cam Bolton and Lydia Lassila, providing participants with access to high-level mentoring and personal development opportunities.

Participant feedback has been exceptionally positive, with young people describing the experience as transformative and highlighting skills they intend to apply in everyday life, sport and their personal interests. The program has also created considerable interest from other young people wishing to participate in future camps.

A participant survey and debrief with staff and facilitators were completed to recognize successes and opportunities for improvement. All facilitators have indicated that they would like to participate in future camps.

Events

Council supported Events

Jamieson Hot Rods – 10 October

Council continued its relationship with the High Country Hot Rod Muster by sponsoring the 2026 edition which attracted hot rod owners from across the state.

Joyride Downhill – 10 and 11 October

Round 2 of the 2026 Joyride Downhill Rookie Cup returned to Mansfield Shire after the resounding success of round 1 at Rifle Butts in September. Round two managed to break the record set during round 1 with the largest ever field of riders turning out. Over three hundred riders as well as friends, family and spectators enjoyed a fantastic day in Barjarg.

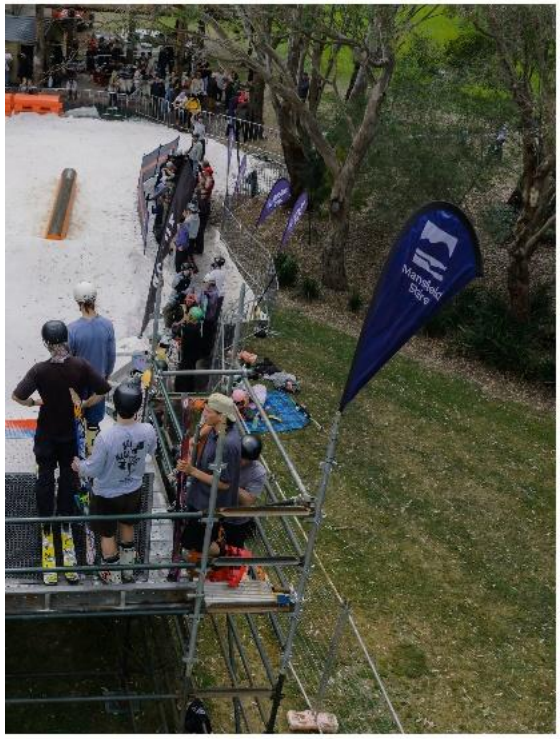
Mansfield Marathon – 25 October

Council continued its relationship with the Mansfield Marathon by sponsoring the 2026 edition which attracted hundreds of athletes to take part in the now iconic High Country race.

High Country Festival – 30 and 31 October

In 2026, Council once again held a spectacular celebration of the culture and the character that makes our part of the High Country the special place it is through the High Country Festival.

On top of the usual festivities, Council partnered with the Mansfield Open Studio Trail to showcase the work and workspaces of the incredible artists in our community. Council also partnered with Mt Buller to bring the snow and the excitement of a Rail Jam down to Mansfield Botanic Park, and also with the Robin Boyd Foundation to showcase pioneering architectural excellence through the High Country Modernism Open Day.



Upcoming Events

November	December	January
1 – High Country Modernism Open Day 1 – MOST 14 - Farmers Market 21 - Outdoor Provedore 21 - Mansfield Show 28 - Farmers Market	12 – Farmers Market 18 – Christmas Picnic 19 – Outdoor Provedore	16 – That's my farm market 22-24 Horsepower in the High Country 23 - Bush Market 23 - Goughstock 26 - Australia Day

8. Communications

Media releases

Twelve media releases were generated and distributed:

1. Maternal child health scholarship
2. Senator visits Mansfield Shire
3. Nominations open for 2027 Citizen awards
4. Mountain Cattlemen's Get Together
5. VCAT decisions protects alpine approach
6. New Emergency Dashboard Launch
7. Mansfield Battle of the Bands 2026
8. Snap Send Solve Launch
9. Council thanks community for feedback on proposed Planning Scheme Amendment
10. Council welcomes $2.8m SES pledge from Coalition
11. New Industrial Estate one step closer
12. Erril Street speed limit to drop

Responses to media enquiries

No enquiries were received and responded to during October.

Social media

Council's Facebook page is followed by 11,863 accounts. Page activity over the past 4 months:

	July	August	September	October
Change in followers	+49	+44	+39	+103
Content interactions	3,421	2,789	1,801	5,003
Link clicks	1,394	1,060	884	1,269

Posts that received the most interactions this month are listed below:

Topic	Views	Interactions	Comments
Mansfield Rail Jam Announcement	30,971	212	19
Station Precinct Sod Turning	27,291	209	21
Message for Dr Haines	22,385	521	18
Dr Haines candlelit vigil	21,944	896	22

Engage Mansfield

No results available this month due to moving to a new platform. Engagement reporting is being worked on in collaboration with new provider.

YouTube

Council meetings are streamed live on YouTube. Viewership of recent Council meetings within each month is as follows:

	July	August	September	October
Views	82	98	46	131

9. Digital Transformation Project

Council's Digital Transformation Program has made progress across several key CODI initiatives during the reporting period, with a number of projects approaching important implementation milestones.

Key achievements include enabling NAB Gateway payments for five of the seven Community Portal payment services and finalising the Information Management Centre (IMC) V2.0 rollout plan, with organisation-wide deployment targeted for 4 December. The G Drive migration has also gained momentum, increasing from 62% to 76% completion.

Infringement Management remains a priority, with configuration moved to production but further adjustments are required before go-live. Snap Send Solve integration is nearing completion, with testing scheduled to commence next week. Health and Wastewater data migration remains on hold pending the signed Statement of Work, with access to the demonstration environment expected by the end of November.

The immediate focus is on resolving outstanding configuration and payment issues, completing testing and preparing for the upcoming system deployments, particularly the Community Portal, targeted for 30 November.

Civica's Animal Registration module

The Animal Registration module continues to operate as Business as Usual, with preparations underway for the upcoming reminder followed by renewal period. This includes validating customer communication preferences and reviewing reminder notices and renewal workflows.

Work is also continuing to determine the most effective approach for importing online payments into Civica.

Civica's Infringement Management module

Support from the other CODI councils has helped distribute the workload and reduce the resourcing pressure initially anticipated for Mansfield. System configuration has now been moved to the production environment, with final adjustments underway in preparation for Mansfield's targeted go-live on 16 November.

Civica's Community Portal

Civica has partially resolved the previously reported NAB Gateway payment integration issue, with payments now functioning for five of the seven Community Portal payment services. However, payment processing for Online Animals remains unresolved despite Civica applying a hotfix. Further investigation is required before testing can be completed.

Testing of the Infringements and Online Animals functionality is continuing, alongside preparations for the community launch and associated communications. The Community Portal go-live remains targeted for 30 November, subject to successful completion of the remaining configuration and testing.

Information and Records Management

The Information Management Centre (IMC) V2.0 is progressing towards organisation-wide deployment following a successful two-month pilot with Mansfield's SharePoint Super Users. All

feedback and improvement requests have been addressed by Circle T, with no further issues identified following the latest deployment.

Customer Experience Platform Assessment

The Customer Experience (CX) Platform Assessment with Telstra remains in the discovery phase, with limited progress during the reporting period.

Snap Send Solve (SSS)

Following further refinement and finalisation of the incident mapping between Snap Send Solve and Civica CRM, Symphony3 is progressing integration configuration across all agreed incident types. Council will then prioritise testing of the application and its integration with Civica CRM, including functionality and user experience.

Health and Wastewater (HWW)

The Health and Wastewater project is awaiting an updated project management plan from ECC, including a revised implementation schedule. Data migration remains on hold pending provision of the signed Statement of Work (SOW).

The next key milestone is access to the Digital Municipality demonstration environment, currently scheduled for the end of November.