

CEO Monthly Report

August 2026



Mansfield Shire

1. Customer Service

Monthly Customer Request Management System (CRMS) Report August 2026

For the month of August, 181 customer requests were received. Of those, 71 requests remain open.

There were 1219 calls and 796 visits to Council's customer service centre.

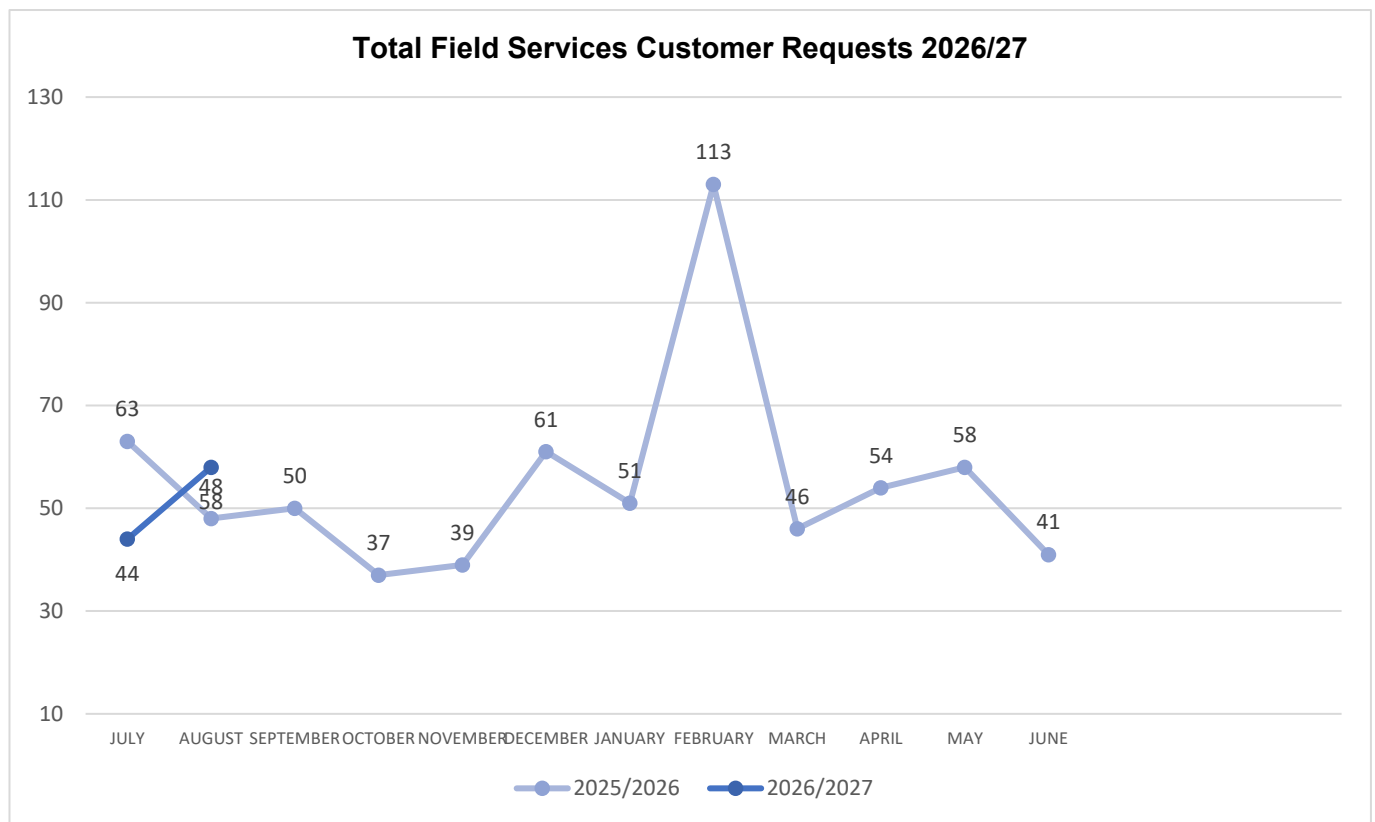
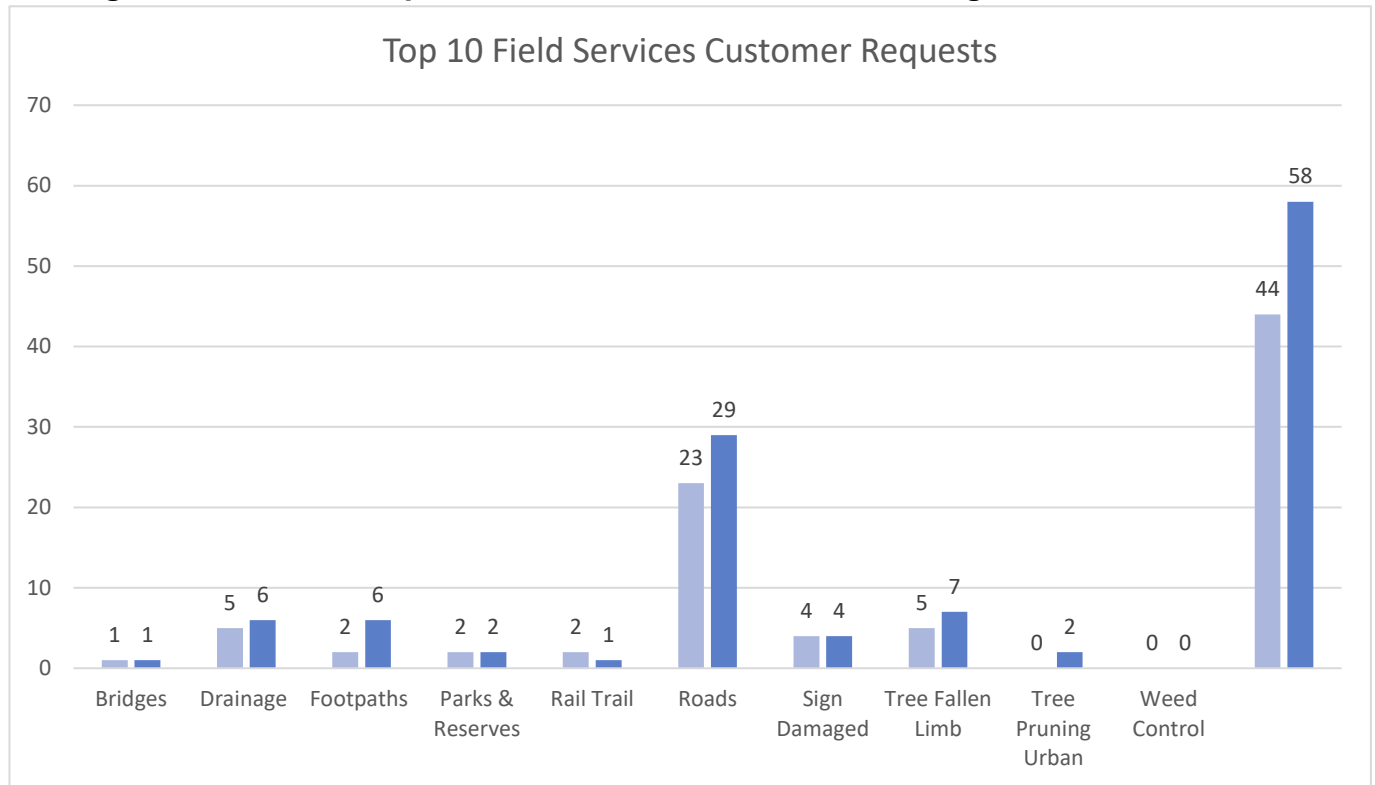
Council received 1 complaint:

- ▶ A complaint was received and then withdrawn following a meeting held with Council officers from a commercial tenant regarding communication and consultation processes associated with their privately operated business.

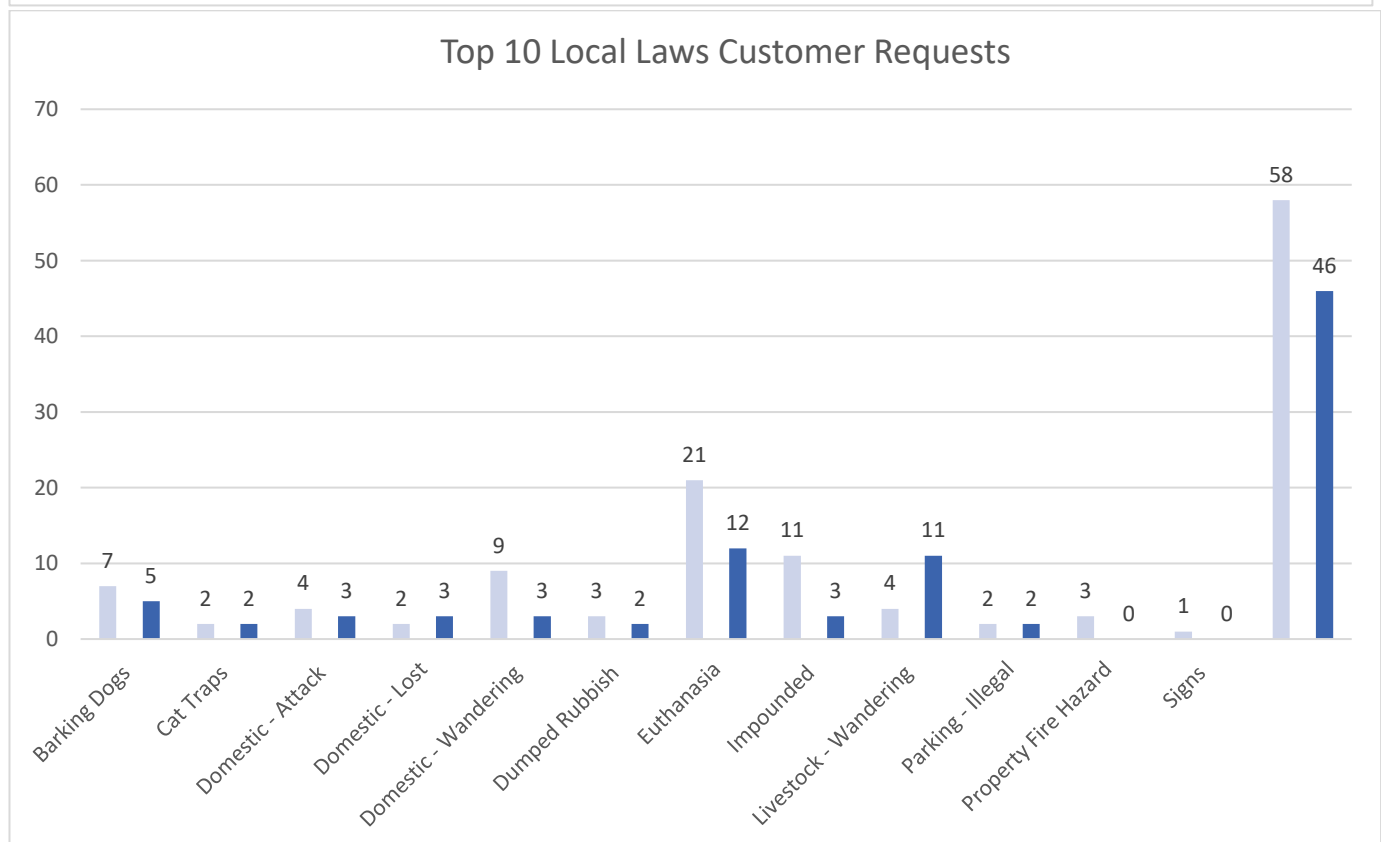
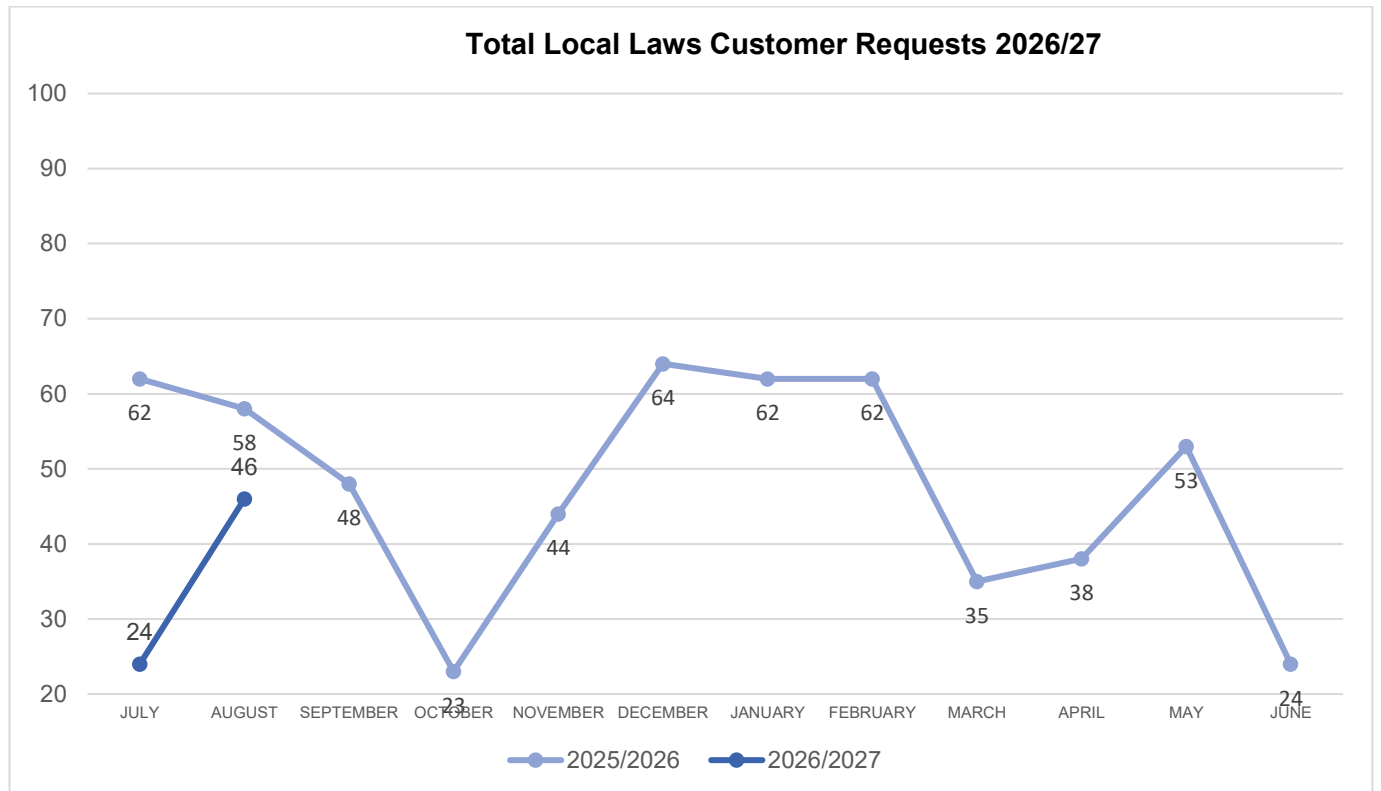
Council received 4 expressions of gratitude from community members:

- ▶ Appreciation expressed for the new Greenvale Lane Bridge and walking track, noting that the project has significantly improved the area by creating a safer and more enjoyable environment for pedestrians. The resident commended Council on the quality of the works undertaken.
- ▶ Sincere thanks given to James and John from the Local Laws team for their assistance in removing 15 sheep that had wandered onto their property.
- ▶ Acknowledgement and thanks to the Field Services Team for cleaning the road and gutters along Old Tolmie Road near their property. The resident advised that due to age-related limitations and declining health, they are no longer able to undertake this work themselves and described the service as a significant relief.
- ▶ Appreciation to the Field Services Team for their work at Kent Court, acknowledging staff for returning on two occasions to complete additional sweeping and ensuring the area was presented to a high standard.

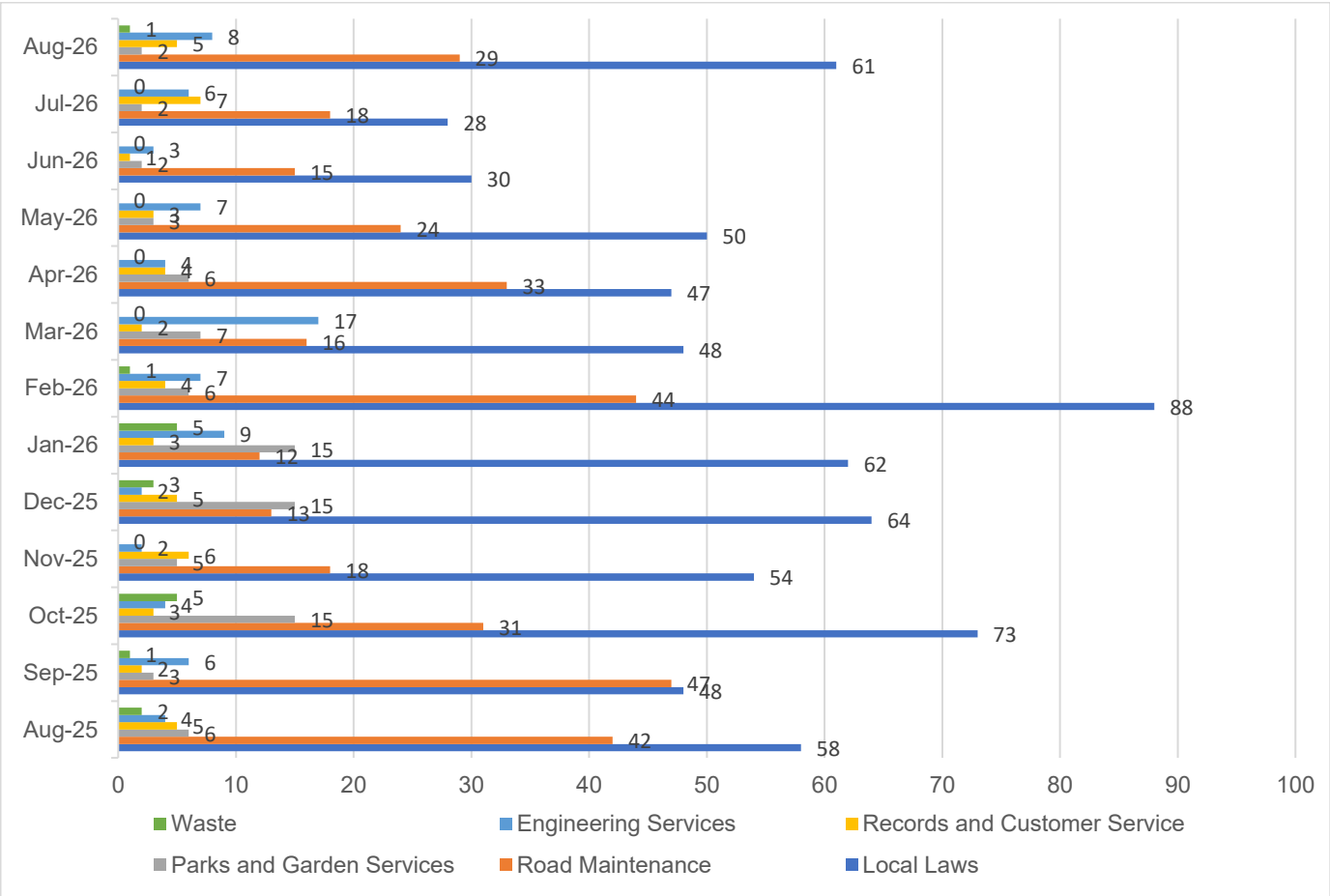
The highest number of requests was for Field Services, totalling 65.



Local Laws received the second highest number of requests, totalling 61.



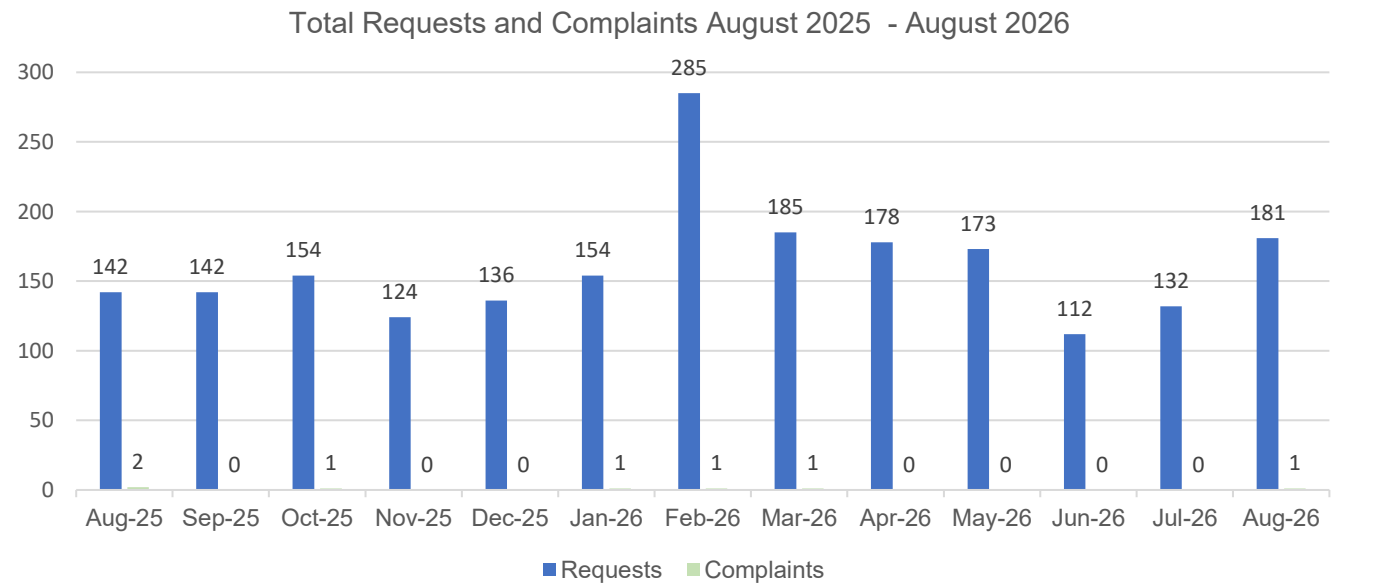
CRMS Monthly Totals August 2025 – August 2026



Requests and Complaints

Requests	181
Complaints	1*

*Complaint received and then withdrawn, as noted above.



2. Capital Works

The 2026-27 Capital Works Program is 2% complete.

**Budget items identified as carry forward projects in the 2025-26 Budget are indicated below with an asterisk, with final carry forward figures subject to Council confirmation.*

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Buildings				
Lords Pavilion	\$919,000*	Construction of the new Pavilion. Internal fit-out in progress. On track to complete in September. Landscaping to complete in November.	On Budget	Nov 2026
Mansfield Recreation Reserve Play Our Way Change Room Upgrades	\$1,061,000*	Works at the swimming pool change rooms commenced in July, works in the sporting complex changerooms to commence in September.	On Budget	Jun 2027
Council Building Reception Renewal	\$25,000	Scope under development.	On Budget	Jun 2027
Council Chambers Renewal	\$30,000	Scope under development.	On Budget	Jun 2027
Shire Depot Dog Pound Flooring	\$22,000	Scope and engagement being prepared.	On Budget	Dec 2026
Shire Depot Storage Shed	\$28,265	Scope and engagement being prepared.	On Budget	Dec 2026
Buckland Centre	\$2,500	Mechanical services renewal - scope to be reviewed.	On Budget	Dec 2026
Mansfield Kinder Amenities Block	\$125,000	RFQ under preparation based on completed design.	On Budget	Jun 2027
Jamieson Police Stable Restoration	\$24,890	Grant dependant project; funding opportunities to be sought.	On Budget	Jun 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Municipal Office Battery and Inverter	\$16,000	Scope under development.	On Budget	Jun 2027
Library Battery and Inverter	\$15,000	Scope under development.	On Budget	Jun 2027
Bridges & Culverts				
Greenvale Lane Bridge	-	Completed, bridge in position and opened for public use. Final carry forward amount to be presented to Council for approval. Project completed within budget.	On Budget	Completed Jul 2026
Inspection and Assessments	\$10,000	Level 2 and 3 bridge inspections as required and identified by engineering review.	On Budget	Jun 2027
Bridge renewal program	\$80,000	Glen Creek Road (B27) pavement repairs scoped with Reseal Preparation program, Chapel Hill Road (MC03) repairs out for Request for Quote (RFQ)	On Budget	Jan 2027
Hearns Rd Bridge (B22)	\$70,000	Concept design to be progressed to allow future grant application for Design & Construct contract.	On Budget	Jun 2027
Bridge Upgrade Program	-	Dry Creek Road Bridge (B36) condition assessment in FY2025-26 identified repair works required. Following resident feedback from consultation and further technical review, a concept design will be prepared for the widening and full upgrade of the bridge to allow a future grant application.	On Budget	Jun 2027
Causeway Upgrade Program	\$111,492	Graves Road Floodway - Construction is pending grant funding application outcome.	On Budget	Jun 2028
Open Space & Streetscapes				
Swimming Pool Upgrade (LAPS Package)	\$1,643,000*	Works commenced in May. Pool enclosure and changeroom works to run concurrently.	On Budget	Dec 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Billy Maxwell House Relocation	-	Permit for demolition obtained. Application lodged for erection. Project is being undertaken by Bonnie Doon Community Centre in collaboration with Council.	On Budget	Sep 2026
Streetscape Renewal High Street	\$30,000	600mm concrete buffer strip along back of kerb in central portion of High St median to be included in RFT for kerb and channel renewal works. Scoping of required sections completed, and RFT closing in September.	On Budget	Jun 2027
Street Furniture and Bollards	\$30,000	Scope to be developed in early 2027.	On Budget	Jun 2027
Design of Botanic Park Extension	\$25,000	Design being developed ready for stakeholder engagement.	On Budget	Jun 2027
Lords Reserve Lighting	\$127,080	Scope and engagement being prepared.	On Budget	Jun 2027
Macs Cove BBQ	\$23,000	Scope and engagement being prepared in collaboration with community group. Project funded through Tiny Towns grant with financial contribution from Council.	On Budget	Jun 2027
Bonnie Doon Community Centre	\$78,902	Improvements to Community Centre facilities, including playground to be scoped in collaboration with the Community Asset Committee.	On Budget	Jun 2027
Bonnie Doon Netball Court	\$100,000	Grant contribution from Council to funding application, awaiting outcome.	On Budget	Mar 2027
Jamieson Pump Track	\$20,000	Co-contribution from Council; funding opportunities to be sought and concept design developed.	On Budget	Jun 2027
Drainage				
Drainage Renewal program	\$100,000	Malcolm Street upgrades - scoping in progress.	On Budget	Jun 2027
Drainage	\$20,000	Water Sensitive Urban Design Renewal Program - Botanic Park wetland and drainage upgrade. Procurement to proceed following	On Budget	Jun 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		design review and interface with the Botanic Park extension works.		
Stormwater and footpath upgrade	\$100,000	Elvins Street detailed design completed. Grant application has been submitted, and drainage works are proposed to be packaged with footpath works in 2026-27, subject to the grant outcome.	On Budget	Jun 2027
Kerb and Channel renewal	\$111,620	Various locations – scoping completed, RFT closing in September	On Budget	Nov 2026
Pathways				
Footpath on Mansfield-Woods Point Road, Jamieson	-	Improvement and infill of existing footpath links in Jamieson township will be packaged with 2026-27 footpath renewal program to achieve construction efficiencies. Planning permit to be progressed for path on Mansfield-Woods Point Rd.	On Budget	Jun 2027
New footpath on Maintongoon Road	-	Maintongoon Road footpath being undertaken in two stages. Stage 1, (between the two boat ramps) completed in 2025-26. Stage 2 will encompass a connection to the Rail Trail subject to further review and approval with DTP/GMW of a detailed design. The future delivery of path works will be dependent on grant funding.	On Budget	Jun 2028
Footpaths Renewal Program - Concrete	\$80,000	Broader scope will be packaged for RFT including kerb & channel and footpath renewal program to achieve construction efficiencies. RFT closing in September.	On Budget	Jun 2027
Shared Gravel footpath renewal	\$57,852	Shared paths, Rail Trail and Botanic Park renewal - scope under development with Field Services.	On Budget	Dec 2026
Footpath construction	\$50,000	Mansfield Active Transport Links (MATL) grant application made for Ultimo St western side (Victoria St to Curia St), with Council co-contribution of \$50,000, awaiting outcome.	On Budget	Jun 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Footpath construction	\$100,000	Mansfield Active Transport Links (MATL) grant application made for Elvins Street western side, with Council co-contribution of \$100,000, awaiting outcome.	On Budget	Jun 2027
Trail design	\$10,000	Walking trail from Piries-Goughs Bay Road to Bracks Bridge - scope to be developed in collaboration with community.	On Budget	Jun 2027
Roads				
Dead Horse Lane/ Mansfield-Whitfield Rd Roundabout - Design and Construction	\$2,404,000	Dead Horse Lane/Mansfield-Whitfield Road intersection. Grant funded Black Spot project with extension of time approved in FY2025-26 due to extended design review process with DTP. Value management process completed to review pavement thickness and ensure project remains within budget; carry forward amount to be presented to Council for approval. Works scheduled to commence after winter 2026 and target project completion date is 31 March 2027. Funding milestone date for Practical Completion is 30 June 2027.	On Budget	Jun 2027
Eildon-Jamieson Road Safety Improvement Program	\$211,000	Scoping of Eildon-Jamieson Rd improvements underway in conjunction with the approved Motorcycle Safety Improvement project that is grant-funded (refer below).	On Budget	Jun 2028
Reseal Preparation and Reconstruction	\$354,720	Various locations – RFT closing in September.	On Budget	Dec 2026
Resealing program	\$302,160	Various locations – RFT closing in September.	On Budget	Dec 2026
Motorcycle Safety Improvement	-	Grant funded intersection upgrade of Barwite Road and Saligari Road and safety improvements to Eildon – Jamieson Road. Scoping completed and concept design with DTP for approval and allocation of project budget.	On Budget	Jun 2028
Malcolm Street reconstruction and Wombat crossings	\$1,189,000	Malcolm Street reconstruction including grant funded SLRSP Raised Priority Crossings will be staged over two years. Stage 1 includes reconstruction between Highett St and Village Ct, with	On Budget	June 2028

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		raised crossings at Highett St roundabout (x4) and Chenery St intersection (x1). Scope and engagement underway.		
Highett Street and View St Wombat crossings	\$321,000	Grant funded SLRSP Raised Priority crossings, scope and engagement underway.	On Budget	June 2027
Station Precinct Regional Precincts and Partnerships Program Station Precinct Project.				
All Abilities Playground	\$2,237,570	Contract awarded at August Council meeting. Detailed design underway.	On Budget	Feb 2027
Changing Places Facility	Includes in All Abilities Playground	Design finalised. RFQ was prepared and released in August.	On Budget	Dec 2026
Museum Exhibit	\$3,205,533	Exhibit design completed and fabrication in progress.	On Budget	Dec 2026
Goods Shed Refurbishment	\$1,511,707	Stump and frame rectification works completed in August. Roof works completed in August, and skylights framing commenced. Decking internal floor and external decking works to commence in September. Stage 2 fit-out design in development.	On Budget	Stage 1 Nov 2026
Taungurung Art Track	\$255,188	Evaluation undertaken and appointment of artists complete. All elements currently under design.	On Budget	Jan 2027
Museum Fit out	Included in Exhibit Budget	Fit-out works are currently in progress and running to programme.	On Budget	Nov 2026
Pump Track	\$414,400	Project ready to commence; contractor to mobilise once site conditions improve. Expected to start in October.	On Budget	Nov 2026
Fertiliser Shed Refurbishment	\$546,368	Skillion design complete and RFQ released in August combined with Changing Places.	On Budget	Dec 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Landscaping (Irrigation, Solar Lighting, Furniture)	\$544,373	Design and Construct Contract awarded in July for first stage of landscaping. Detailed design commenced in August.	On Budget	Jan 2027
Visitor Information Centre Carpark	\$761,868	Detailed design under review prior to RFT release in September.	On Budget	Feb 2027
Kitchen Street Carpark	\$627,203	Detailed design under review prior to RFT release in September.	On Budget	Feb 2027
Precinct Shared Pathway	\$771,680	Stage 1 works have commenced with the construction of culverts at waterways. Stage 2 design pending proposed service lane design finalisation.	On Budget	Jan 2027
Fenced Dog Park	\$496,063	Mobilisation works commenced but on hold pending weather and improved site conditions; expected to recommence in September/October.	On Budget	Dec 2026
Railway infrastructure restore & Woodfield platform relocation	\$176,990	Construction planned to commence in September.	On Budget	Dec 2026
Mullum Wetlands Rejuvenation	\$228,325	Contract awarded. Works planned to commence following winter.	On Budget	Jan 2027
Station Precinct Branding	\$33,650	Signage currently in development through stakeholder engagement and feedback.	On Budget	Jan 2027

Legend	
On Schedule	On Budget
Possible Delay	Above Budget by <10%
Delayed/On Hold	Above Budget by >10%

3. Statutory Planning

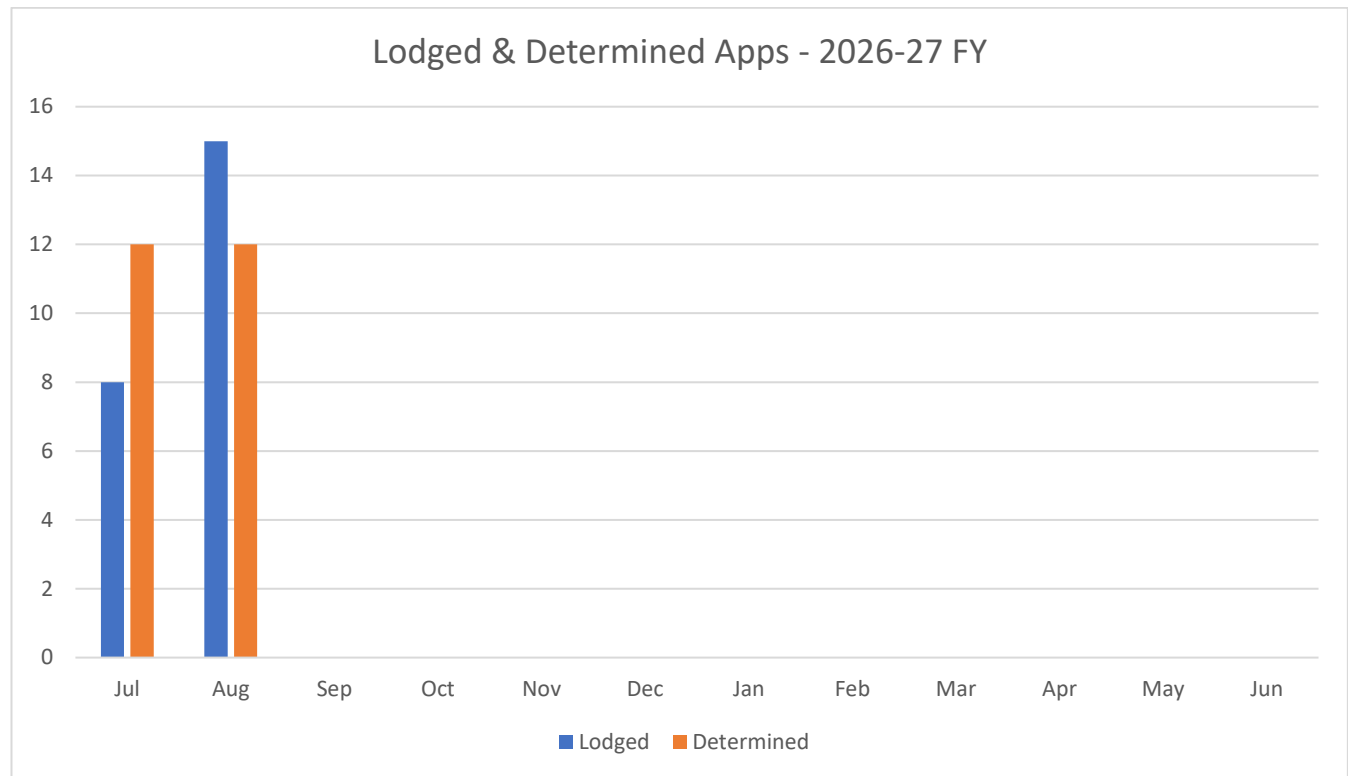
Planning Applications Lodged

App No.	Property Address	Proposal
P045-26	52 Bayside Boulevard Goughs Bay	Development of land for a dwelling
P046-26	177 High Street Mansfield	Removal of native vegetation [2 trees]
VS029-26	181 School Lane Merrijig	Development of land for a domestic outbuilding
P047-26	115 Old Dry Creek Road Bonnie Doon	Use and development of land for a second dwelling, and alterations and additions to an existing dwelling
P048-26	2884 Maintongoon Road Bonnie Doon	Development of land for a place of assembly [community centre]
VS030-26	1512 Maroondah Highway Bonnie Doon	Development of land for alterations and additions to an existing dwelling
P049-26	30 Warrambat Road Sawmill Settlement	Two [2] lot subdivision
VS031-26	53 Eagles Lane Bonnie Doon	Development of land for an agricultural shed
P050-26	251 Malcolm Street Mansfield	Development of land for a dwelling and domestic outbuilding
P051-26	20 Powers Road Merrijig	Use of land for a Place of Assembly and associated outdoor recreation and camping
VS032-26	1214 Monkey Gully Road Goughs Bay	Development of land for an agricultural shed
P052-26	30 North Creek Road Merton	Use and development of land for a Host Farm and Two [2] Lot re-subdivision
P053-26	40 Howqua Point Road Howqua Inlet	Development of land for a [replacement] dwelling
VS033-26	41 Main Street Mairdample	Development of land for an outbuilding associated with an Emergency Services Facility
VS034-26	4840 Midland Highway Barjarg	Development of land for an outbuilding [CFA shelter]
Total Applications Lodged: 15		

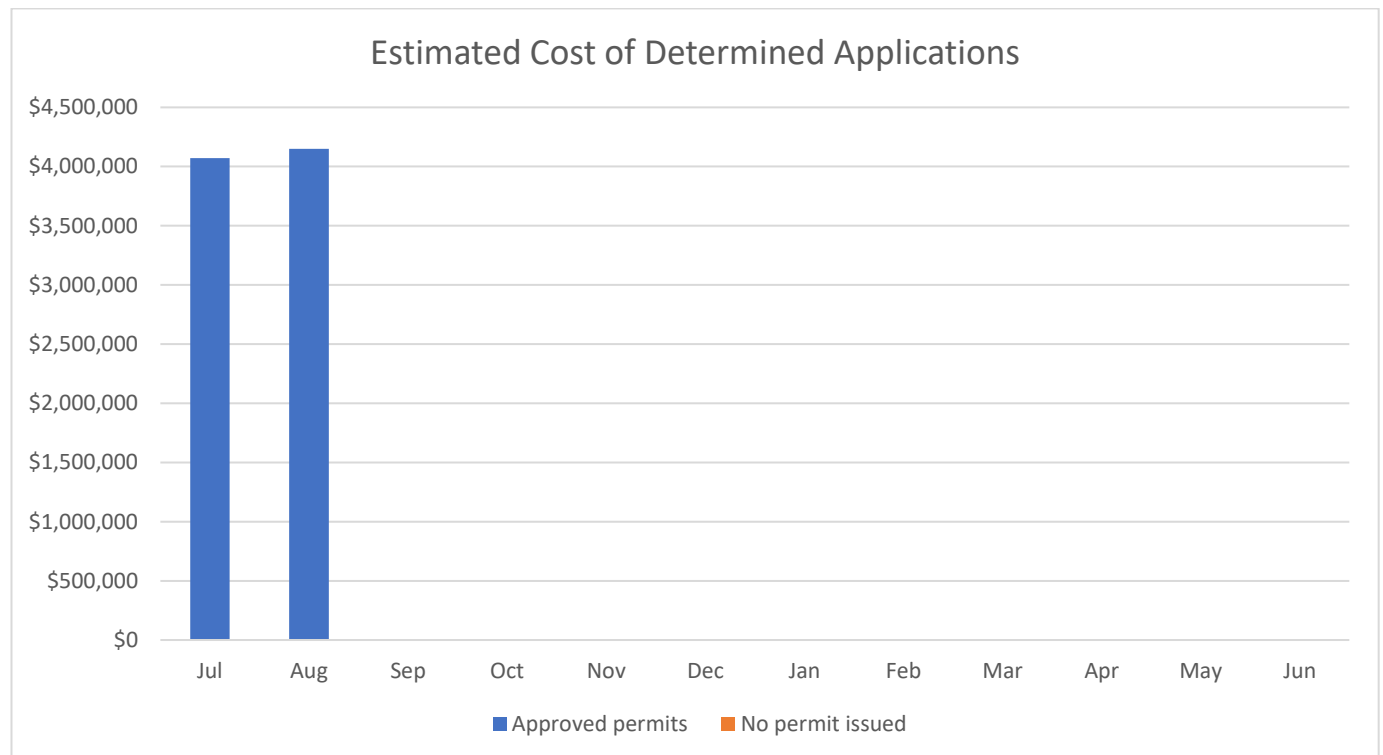
Planning Applications Determined

App No.	Property Address	Proposal	Decision Type
P028-26	34 Owens Creek Drive Mansfield	Use and development of land for a dwelling and two [2] domestic outbuildings	Permit issued
P049-25	2995 & 2901 Maintongoon Road Bonnie Doon	Two [2] Lot Re-Subdivision	Lapsed
P027-26	174 Bromfield Drive Barwite	Development of land for a dwelling	Permit issued
P032-26	95 Dead Horse Lane Mansfield	Development of land for an Industry shed	Permit issued
P033-26	3169 Merton-Euroa Road Merton	Two [2] lot subdivision	Permit issued
P039-26	380 Hutchinsons Road Bonnie Doon	Development of land for a Telecommunications Facility	Permit issued
P041-26	436 Growlers Gully Road Merton	Development of land for a [bushfire replacement] dwelling and carport	Permit issued
VS028-26	17 Finlason Street Mansfield	Development of land for two [2] dwellings	Permit issued
P026-26	30 Cambatong Road Tolmie	Development of land for a dwelling and domestic outbuilding	Permit issued
VS030-26	1512 Maroondah Highway Bonnie Doon	Development of land for alterations and additions to an existing dwelling	Permit issued
P011-26	201 Campagnolos Road Mansfield	Development of land for alterations and additions to an existing dwelling	Permit issued
P029A-25	422 Ohalloran Road Bridge Creek	Use and development of land for Extractive Industry [stone extraction]	Withdrawn
Total Applications Determined: 12			

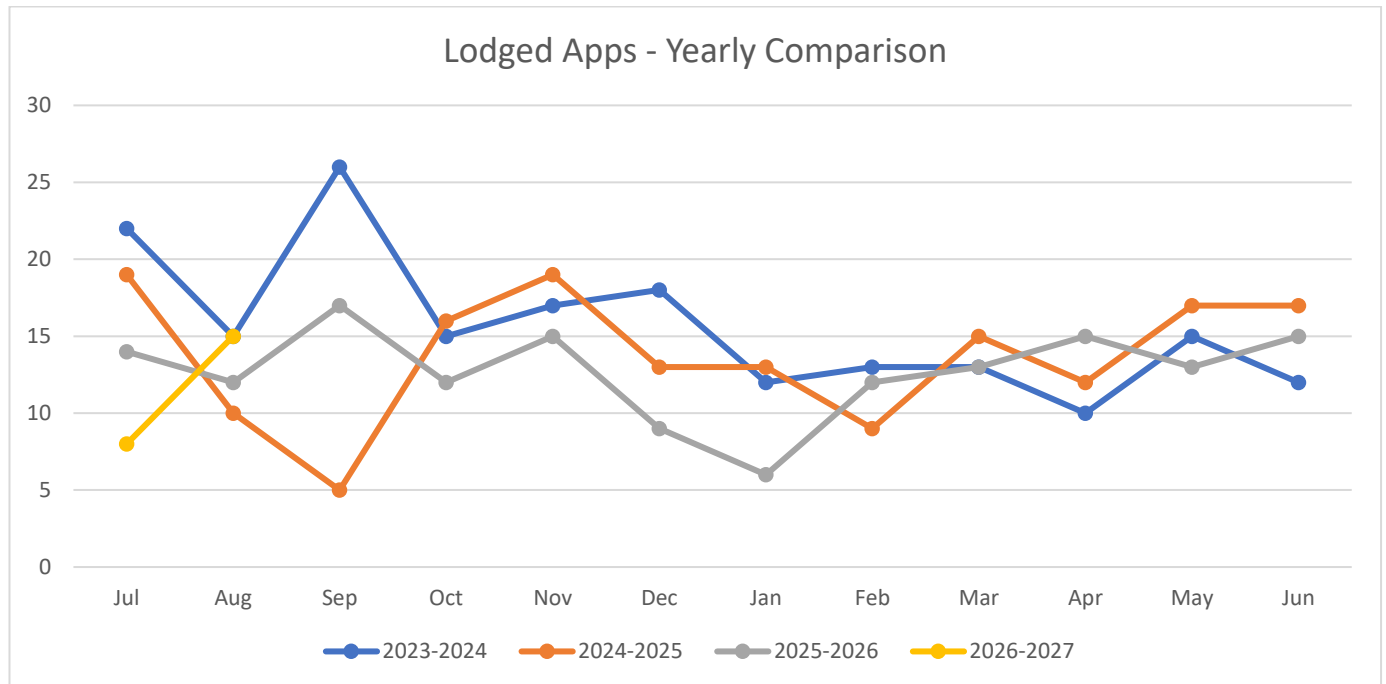
Number of Applications Lodged and Determined



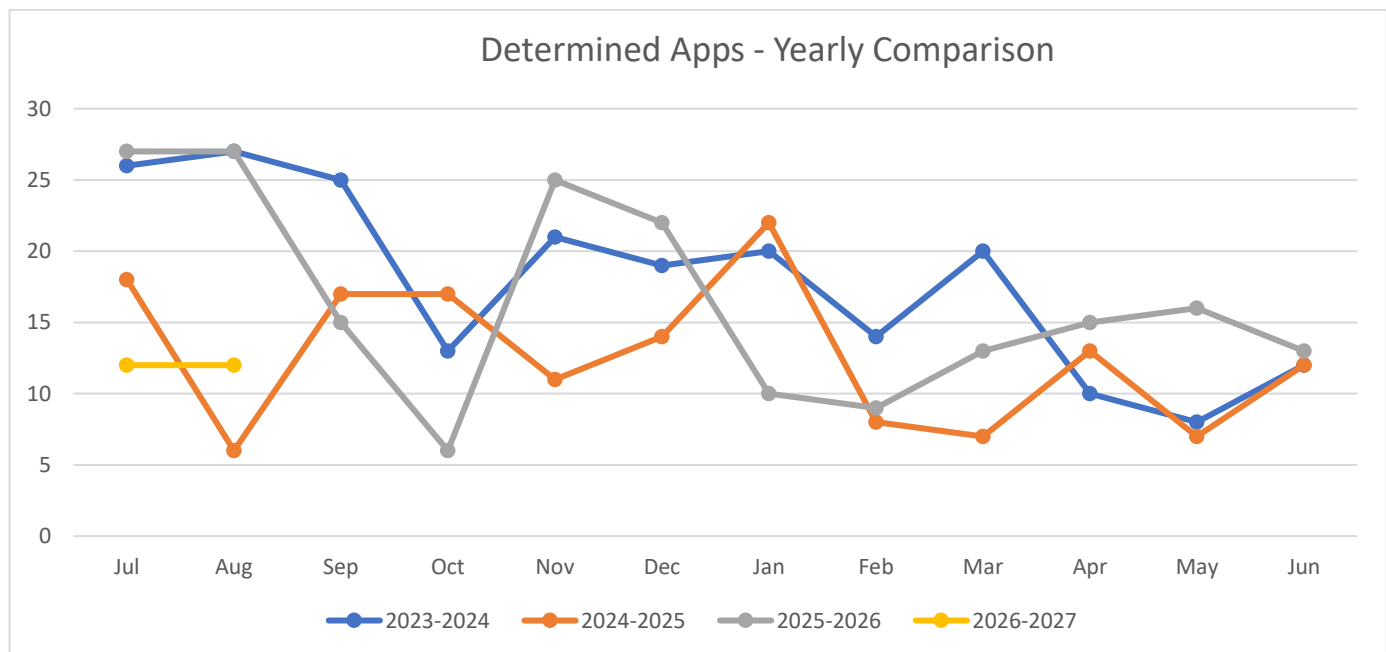
Estimated Cost of Development of Determined Applications



Lodged Planning Applications – Yearly Comparison



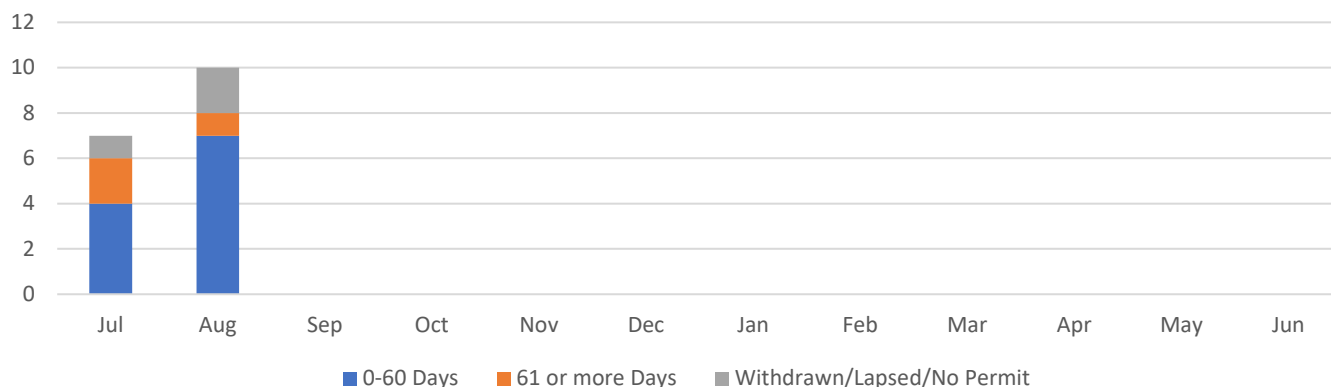
Determined Planning Applications – Yearly Comparison



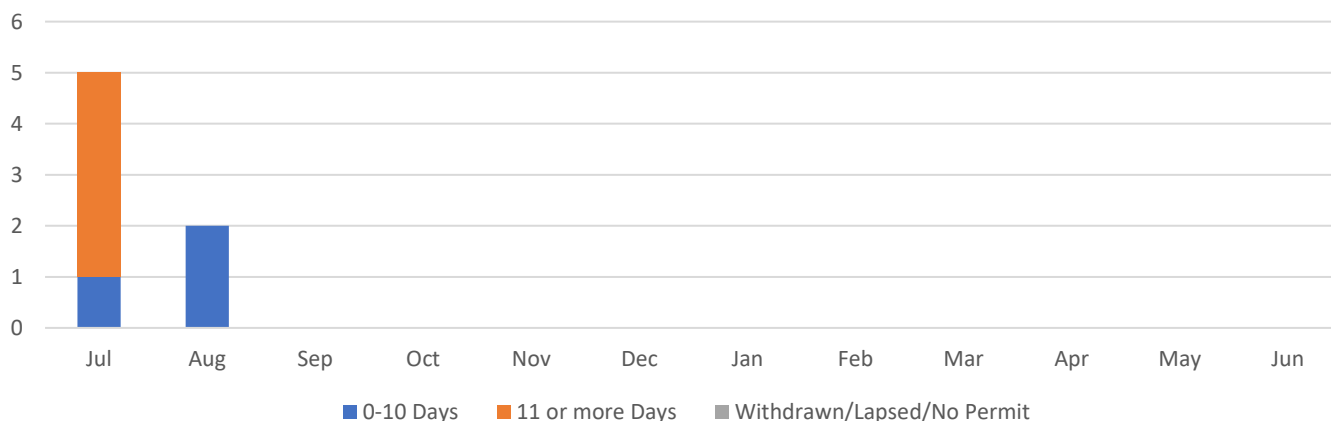
Determined Planning Applications

Planning permits determined within 60 days	90%
VicSmart permits determined within 10 days	100%

Determined Apps (excluding VicSmart) - Statutory Timeframes - FY

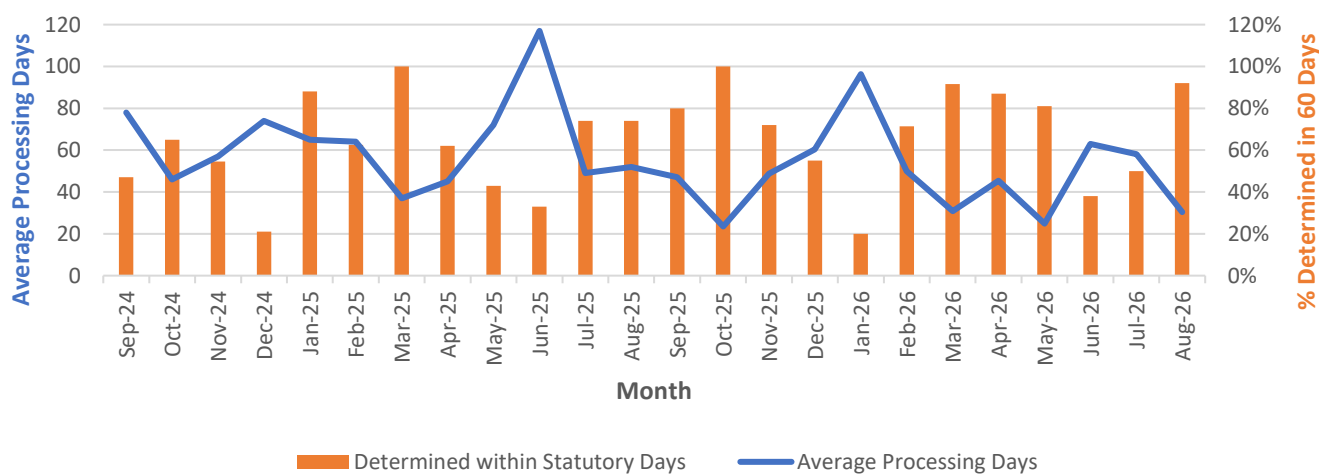


Determined VicSmart Apps - Statutory Timeframes - FY



Overall Planning Permit Performance

Planning Permit Performance



Subdivision Certification Applications Lodged

App No.	Property Address	Date Lodged
S274885B-26	84 Kidston Parade, Mansfield	25/08/2026
S274935B-26	3169 Merton-Euroa Road, Merton	25/08/2026
Total Applications Received: 2		

Other Planning Consents & Assessments Determined

Type of Request	Number Issued
Condition Plans and Engineering Plans for endorsement	4
Secondary Consent	1
Extension of Time	8
Written Planning Advice	2
Certification & Statement of Compliance	9
Section 71 Corrected Planning Permits	1
Assessment against a Section 173 Agreement	3
Development Plan	
Certificate of Compliance for Existing Use	
Retrieval of Permits and Plans	
Total Applications Issued:	28

Strategic Planning

Planning Scheme Amendments

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
C56mans Part 2	In Progress - with consultant	Implements the Township Approaches Study DDO1 – Prominent Sites	Amendment support granted through the Regional Planning Hub. Consultant from Glossop Town Planning appointed to support amendment progression and draft review completed. Meeting with submitters held 27 August. Anticipated to go to October Council meeting.	
C57mans Part 2	In Progress - with consultant	Implements the Mansfield Open Space Strategy	Amendment support granted through the Regional Planning Hub. Consultant from Glossop Town Planning appointed to support amendment progression and draft review completed. Further discussion required with submitters, with meeting to be held in October 2026.	Extension to amendment lapse date requested 15 January 2026. Request granted 21 January 2026.
C60mans	Authorised with conditions	Implements the Mansfield Planning Strategy into the Mansfield Planning Scheme.	Officers updating documentation in accordance with conditions from DTP, including liaising with referral authorities to meet authorisation conditions. An extension to the commencement of exhibition has been requested for 4 weeks to enable required responses from DEECA and EPA. DEECA conditions resolved, meeting with DTP to discuss EPA conditions held 8 July. Officers to update proposed policy in line with EPA advice. Exhibition request submitted to DTP 17 August. Re-submitted exhibition request on 2 September. Exhibition to commence 17 September.	DTP advised further review required 9 May 2025. Meeting held 9 July 2025 to discuss requirements. DTP provided formal comment and requested additional information and changes to be made on 11 September. DTP response provided 24 October 2025. A response to the request for authorisation was expected by 27 March 2026. Further Information requested 20 March 2026 and supplied 30 March 2026. Authorisation with conditions granted 23 April 2026. DTP cancelled exhibition request 28 August citing further concerns. Response required by 16 September.

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
C61mans	On Hold	Creation of a planning scheme amendment to implement the Bonnie Doon and Merton Plans	Amendment on hold. Assessment of DTP response and determination of next steps commenced to progress amendment.	Draft Amendment submitted to DTP for comment 22 December 2023. DTP feedback provided 19 July 2024. Council response and further information submitted 29 July 2025. DTP response provided 28 August 2025. Meeting held on 26 September 2025 to provide advice regarding DTP response.
C62mans	On Hold	Environmental Significance Overlay review.	Amendment on hold until new MOU is signed.	Further information and re-drafted ordinance to be provided to DTP once new MOU is signed.
	In Progress	Review of Memorandum of Understanding to introduce risk-based approach to permit applications to reduce delays for applicants.	Draft MOU with GMW for wastewater management in alignment with new EPA guidelines reviewed, and comments/changes sent to GMW 31 July 2025. Follow up email sent 1 September 2025. Draft MOU provided to General Manager at GMW for further discussion in December 2025. GMW officer response expected by the end of March 2026. No written response was provided. Meeting with GMW to discuss MOU held on 27 April, 8 May and 27 May 2026. Council and GMW are responding to the actions from the meetings.	
C63mans	Council review/ In progress	Proponent led amendment to re-zone land at 73 - 115 Dead Horse Lane Mansfield to Industrial 3 Zone	Revised amendment received 9 April 2026. Councillors briefed on the proposed changes at the June briefing. Proponent to work with Council officers on drafting a DPO prior to bringing the amendment to a Council briefing. Draft DPO provided to Council 5 August 2026. Officers providing feedback on draft ordinance in September 2026.	Advice received from DTP 17 December 2024.

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
GC268	Proponent-led GVW	Introduction of Buffer Area Overlay to GVW Waste Management Facilities	Meeting held with proponents 15 April 2025 to discuss proposed ordinance and amendment processing through Government Land Planning Service. Draft documentation provided for Council review 15 September 2025. Letter of support provided to applicants 11 December 2025. Progression of amendment is subject to proponent and is progressing through the Government Land Planning Service. Council has been involved for comment/advice only.	
Planning Scheme Review 2026	In Progress	Review of Mansfield's Planning Scheme	Required by section 12B of the Planning and Environment Act 1987 to be undertaken every four years. Project initiated 13 April 2026 commencing with a review of current Scheme and seeking input from internal stakeholders and Referral Authorities. Preliminary findings presented to Councillors at July Briefing for their information and consultation. Community engagement closes 6 September 2026. Anticipated to be presented at the October Council meeting.	

Strategic/Structure Plans

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Delatite Valley Plan	Complete	Create a community, tourism and structure plan applying from Merrijig to Mirimbah	Engagement on first draft plan - 126 submissions received. Draft plan updated in line with community and Councillor feedback. Engagement on second draft plan - 63 submissions were received. Draft Plan updated in line with community and Councillor feedback. Engagement on third draft plan – 18 submissions were received. Draft Plan updated in line with community feedback ready for review with Councillors at August briefing and presentation to Council. Final Plan adopted at August Council meeting.	Implementation through a future planning scheme amendment.

Other (Strategic Planning adjacent projects)

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Mansfield Flood Study	In Progress	Creation of new flood mapping and exploration of flood mitigation options.	Draft hydrology report received. Engagement plan and draft findings presented at September 2025 Briefing. Engagement in progress. Mitigation location options confirmed with consultants.	Location-specific draft mitigation options reviewed and feedback provided to consultants for final modelling to be completed. Study due for completion in 2026-27.
	In Progress	Preparation for implementation of Flood Study into Planning Scheme.	Analysis of study results and proposed planning controls completed for every affected property. Initial engagement with identified landowners commenced 25 May 2026. All letters have now been sent to directly affected landowners. Draft modelling became publicly available through the GBCMA portal 20 July 2026. Engagement results will be presented at the September Council Briefing.	Review of feedback and specific sites from engagement with GBCMA and consultants to occur in September/October 2026.

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Infrastructure Plan	In Progress	Preparation of Infrastructure Plan for Mansfield Township.	Following internal review, the Plan was presented to Councillors at the May briefing for stakeholder consideration prior to broader community engagement. DTP provided with a draft copy for comment.	Community engagement anticipated to start late September 2026.
Goughs Bay Integrated Wastewater Management Plan	In Progress	Preparation of integrated wastewater feasibility study and plan for Goughs Bay.	Final report has been prepared by the consultants and presented to Councillors at an internal briefing for initial stakeholder engagement.	Community engagement to be undertaken in late 2026.
High Street Design – Stage 1: Car Parking Study	In Progress	Preparation of a study and strategy for the future design of the Mansfield township CBD and Parking Strategy	Consultant appointed to prepare Car Parking Study. Initial community engagement has been undertaken, and initial data has been provided to Councillors. This was reviewed by Council officers and feedback provided to the consultant. Review of consultation results and draft Study presented to a Councillor Briefing in September 2026.	Community engagement on draft study to be undertaken in September/October 2026

4. Waste Services

The landfill diversion rate for the month was 39.60%. This is an increase from July and is primarily due to a decrease in refuse creation for the month. August was generally considered quiet given the increase in rain events experienced resulting in less visitation numbers to the area.

	2026-27					
	Recycling (total tonnage)	FOGO (total tonnage)	Landfill (total tonnage)	Total Waste (tonnage)	Total Diverted Waste	Landfill Diversion Rate
Jul	84.34	56.28	221.46	362.08	140.62	38.84%
Aug	72.18	47.14	181.98	301.30	119.32	39.60%
Sep						
Oct						
Nov						
Dec						
Jan						
Feb						
Mar						
Apr						
May						
Jun						
Total Tonnage	156.52	103.42	403.44	663.38	259.94	38.84
Average Landfill Diversion Rate for FY			39.22%			

5. Field Services

Parks and Gardens

The Parks and Gardens team completed the following activities for the month of August:

- ▶ Mowing and brush cutting for Bloom at Doon event
- ▶ Tree planting in Mansfield Botanic Park, Mullum Wetlands, Highett Street and High Street
- ▶ Mowing (ride on) in Mansfield, Merton, Maindample, Bonnie Doon and Botanic Park
- ▶ Mowing (ovals) at the Mansfield Recreation Reserve, Lords Reserve and Bonnie Doon College Park Field 1 and 2
- ▶ Garden maintenance and new plantings at Botanic Park, High Street, Highett Street, Visitor Information centre, Bonnie Doon Main Street, Nolans car park, Collopy Street car park, roundabouts.
- ▶ Mulching street trees, Erril Street and main roundabout
- ▶ Litter pick up on High Street, Highett Street, at the Skate Park and in the main street at Bonnie Doon
- ▶ Spraying in Stockmans Rise, Highett Street South, College Park and surrounding areas, Visitor Information Centre, Nolans Street
- ▶ Tree works and clean up from storm event
- ▶ Cemetery works, including burials, top dressing of graves, mowing brushcutting and plaque placements
- ▶ General maintenance, including slicing and topdressing localised areas



Images: Welding new garden beds for the Chenery Street roundabout (above), tree planting (right)



Roads Crew

Grading activity for the month of August was 22.6km, with a total of 272.7km graded this year. This lower output reflects the wet weather in August. The team also completed shoulder grading of Old Tolmie Road, completing drainage works at the same time. The annual stormwater pit cleaning program has also been finalised.

- ▶ Banners and flag change
- ▶ Office furniture movements
- ▶ Street Sweeping CBD
- ▶ Assetic works
- ▶ Toilet blockages, cleaning and repairs
- ▶ Fallen trees
- ▶ Pit inspections and cleaning
- ▶ Playground repairs
- ▶ Culvert repairs Maintongood Road
- ▶ Tree works Merrijig and Tabletop Road
- ▶ Dig out Tabletop Road due to spring

Drainage

- ▶ Maintongoon Road
- ▶ Wappan Court
- ▶ Hutchinsons Road
- ▶ Howes Creek Road
- ▶ Tabletop Road
- ▶ Prest Court
- ▶ Bannamum Road
- ▶ Rail Trail
- ▶ Maindample Township

Excavator

- ▶ CRMS and Assetic drainage works
- ▶ Storm Water Pit and pipe installation at RRC



Image: Works to rectify spring under Tabletop Road

Grading

- ▶ Saligari Road
- ▶ Friday Lane
- ▶ Long Lane
- ▶ Commerfords Lane
- ▶ Byrne Lane
- ▶ Carlisle Hill Road
- ▶ Tabletop Road
- ▶ Lakins Road
- ▶ Wither Lane
- ▶ Hearn's Road
- ▶ Buttercup Road

Potholing: Sealed and Unsealed

- ▶ Buttercup Road
- ▶ Manfield CBD

Roadside Slashing

- ▶ Barwite Road
- ▶ Commerfords Road
- ▶ Lakins Road

Asset Maintenance

- ▶ Kick off meeting with new contractor for the Mansfield Aquatic Centre
- ▶ Inspected and fixed leaking roof at main office and Alex Pullin Stadium.
- ▶ Identified power issue at main office storage shed.
- ▶ Investigating sound proofing in Family and Children's Centre offices
- ▶ Requested quotes for shed lights and switch at depot for OHS requirements
- ▶ Put new catch bins under BBQs at Botanic Park, Bonnie Doon Community Centre and Maindample park.
- ▶ Investigate EV charging point at main office.
- ▶ Manage cleaning of buildings and set up meeting with contractors

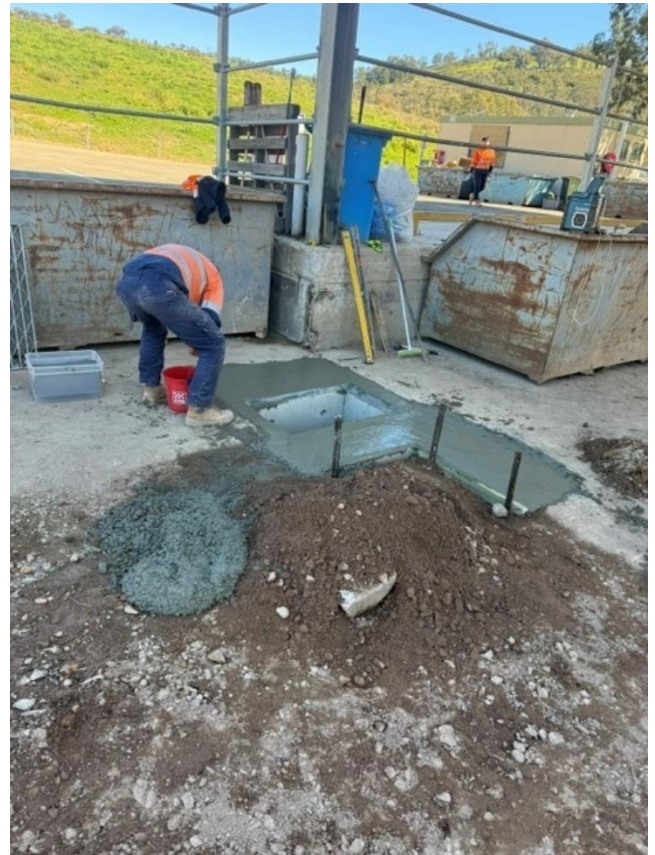


Image: Storm water pipe and pit installation at the Resource Recovery Centre

Gravel Resheeting Program 2026/27

Road	Status
Ancona Road	Commencing in Spring
Donaldson Road	Commencing in Spring
Dry Creek Road	Commencing in Spring
Howqua Track	Commencing in Spring
Merton Strathbogie Road	Commencing in Spring
North Creek Road	Commencing in Spring
Shorts Road	Commencing in Spring
Woolshed Road	Commencing in Spring
School Lane	Commencing in Spring
Chapel Hill Road	Commencing in Spring

6. Library

Children's Book Week

Staff delivered tailored Children's Book Week sessions for more than 240 children across the Shire.

Offsite sessions were held for The Farmhouse Kindergarten, The Cubby Kindergarten, Mansfield Kindergarten, Jamieson Primary School, and Merrijig Primary School.

The Library held sessions onsite for St Mary's Primary School, Mansfield Primary School and local homeschool families.

Adding to the community atmosphere, school costume parades routed past the Library, allowing students to showcase their costumes and celebrate their love of reading with Library staff.

Children's Book Week Bookmark Competition

All class teachers from every school in the Shire, including MASS were invited to participate in this year's Bookmark Competition.

Every primary school has classes registered with over 600 entry forms being delivered to the schools. The competition is on track to have the biggest entry pool to date.



Feedback

To support continuous service improvement, the Library distributed feedback forms to participants of regular programs this month. The insights and data will inform operational enhancements, ensuring that library services remain responsive to the community wishes.

Reporting

The financial section of the Public Libraries Victoria Statistical Survey for 2026/2027 was submitted.

Facebook

A snapshot of the Mansfield Library Victoria Facebook page:

- ▶ Followers – 1,263
- ▶ Posts published – 20
- ▶ Views – 13,123
- ▶ Visits – 401

Most popular post for August + feedback

Mansfield Library Victoria · 3d · 🌐

A big book week! We've been busy bee's reading stories to over 240 children, facilitating offsite programs to Farmhouse, [Mansfield Community Cubby House](#), [Mansfield Kindergarten](#), [Jamieson Primary School 814](#), and [Merrijig Primary School](#). Additionally, the Library welcomed visits from [St Mary's Primary School Mansfield](#), Mansfield Primary and local homeschool families!



👍 Kirsten Alexander and 31 others · 5 Comments

👍 32 · 💬 5 · ➦ 2

St Mary's Primary School Mansfield · 3d
Thank you so much for an amazing week! The kids thoroughly enjoyed themselves. It was one of our book week highlights ✨📚

Reply · Hide · 👍 1 · 🗨️

Stacey Clingan · 3d
Amazing effort Mansfield Library Team! We are all so lucky to have you in our community 🙌🙌🙌🙌🙌

Reply · Message · Hide · 👍 · 🗨️

Merrijig Primary School · 3d
A book week highlight for our book lovers! Thank you all for making it happen.

Reply · Hide · 👍 · 🗨️

Bex Oslund · 3d
You did an amazing job!! Our kids loved it. "Derek " was a great story !

Reply · Message · Hide · 👍 · 🗨️

Sanduni Nisansala · 3d
Thanks Narelle for visiting and reading stories to the children. They had a great time!

Nice 🥰💖🧸👧👦📖❤️

Comment as Mansfield Library Vi... 📷 +

August 2026 Statistics

	Visits	Loans	Library Programs	Program attendees	Room use	IT help	Holds placed	New users
Aug26	2890	3435	25	339	14	126	866	34
Jul 26	3605	4085	22	420	18	157	782	49
Jun	3439	3763	22	292	15	143	793	56
May	2949	3338	26	179	10	158	778	49
Apr	3075	3266	16	235	18	153	771	33
Mar	3114	3266	11	121	17	178	783	39
Aug 25	3471	3685	18	367	19	130	804	41

7. Youth Services & Events

Amplify

The Amplify Committee continues to work on the 2026 Battle of the Bands. The competition has received a very positive response with registrations increasing. There has also been increased use of the music room by young people rehearsing for the competition.

Three Amplify musicians performed on the Youth Stage at Bloom at Doon on Saturday 29 August. A young person was also employed to manage the sound for the stage.

Youth Centre and Other News

The second session of the Stronger Together series was held on Monday 24 August focused on smoking and vaping. The session provided parents and young people with practical tools for discussing these issues and information on where to seek support. The workshop was well attended with 35 participants.

After-school attendance has increased with the warmer weather. Dungeons & Dragons continues to be popular with ongoing interest in maintaining the Youth Centre as a safe space for the group. The space is also increasingly being used for private tutoring and study.

The Chumpy Project participants have been notified of their successful applications after a panel reviewed their video submissions.

The Youth Centre continues to support Secondary College students through the PRISM (People Respecting Individuality and Sexuality in Mansfield) program, recently recognising Wear It Purple Day and International Youth Day.

Events

Council supported Events

Winter Beats – throughout August

Winter Beats, as part of the Winter Festival, proved a success getting the community together for a series of gigs in venues across Mansfield Shire. Local musicians played live at six events and the turnouts were generally strong.

Bloom at Doon – 29 August

Bloom at Doon had a strong Council presence with the Waste and Bushfire Recovery teams manning a marquee and providing information on local initiatives to a strong turnout. Cr Bonnie Clark judged the famous scarecrow competition.



Upcoming Events

September	October	November
5 – Farmers Market 12- Joyride Downhill 14 – Armchair Travels 19 – Outdoor Provedore 26 – Farmers Market	5 – 9 – Seniors Festival 10 – 11 – Jamieson Hot Rods 10 – Farmers Market 10 – Battle of the bands 11- Joyride Downhill 17 – Outdoor Provedore 19 – Armchair Travels 24 – Farmers Market 25 – Mansfield Marathon 30 – 31 – High Country Festival	1 – MOST 14 - Farmers Market 21 - Outdoor Provedore 21 - Mansfield Show 28 - Farmers Market

Winter Festival Lighting

Council has already noted strong positive local sentiment for the Winter Festival lighting installation. The light installation was purchased for present and future use, with future economic benefit with the attraction of visitors. Four venues were successfully lit up – Delatite Hotel, Mansfield Hotel, Commercial Hotel and RB Sellars.



8. Communications

Media releases

Nine media releases were generated and distributed:

1. Mansfield Library's Bookmark Competition returns for its 5th year
2. Man with a Pram Returns to Mansfield for Third Year
3. More room to charge: EV bays expanding in Mansfield
4. Council serves up major upgrade for Mansfield Tennis Association Clubrooms
5. Local knowledge sought for the 2026 Planning Scheme Review
6. Delatite Valley Plan Adopted after two years of community collaboration
7. Fire Recovery Program Supporting Community Recovery and Resilience
8. Completed Greenvale Lane footbridge improves safety and connectivity for Mansfield residents
9. Council engagement on flood study draws to a close

Responses to media enquiries

Responses were provided on the following topics:

1. Bushfire Recovery Funds
2. Bonnie Doon Cricket Pitch

Social media

Council's Facebook page is followed by 11,861 accounts. Page activity over the past 4 months:

	May	June	July	August
Change in followers	+198	+122	+49	+44
Content interactions	2,629	4,019	3,421	2,789
Link clicks	1,556	613	1,394	1,060

Posts that received the most interactions this month are listed below:

Topic	Reach	Interactions	Comments
Mayor's Pub Test	29,402	224	9
Best Dressed at the Mansfield Racing Club	22,748	191	7
Removal of Damaged Tree	21,342	49	17
Melbourne Cup Tour	15,438	140	6

Engage Mansfield

No results available this month due to moving to a new platform.

YouTube

Council meetings are streamed live on YouTube. Viewership of recent Council meetings within each month is as follows:

	May	June	July	August
Views	99	152	82	98

9. Digital Transformation Project

Council's Digital Transformation Program continues to progress across the remaining strategic initiatives, with several projects moving into their next stages. During the reporting period, the Data Archival Solution was completed, testing of the new Information Management Centre (IMC) V2 was finalised with no critical issues, good progress was made on Snap Send Solve, and Health and Wastewater data migration activities with ECC continued to move forward.

The IMC V2 is moving towards organisation-wide deployment, with departmental training and rollout planned for September. The Civica Animal Registration module is progressing to Online Animals testing and training. Work on the Infringement Management module has recommenced following its earlier pause while priority was given to Animal Registration, with a mid-October go-live currently targeted

Progress has also been made on the Community Portal and new online payment solution, with Council preparing to recommence testing of previously identified critical issues.

Overall, the program continues to transition from major system implementation towards completion, stabilisation and the rollout of improved digital services for the community, while reducing Council's reliance on legacy systems.

Civica's Animal Registration module

The Animal Registration module continues to operate successfully as Business as Usual, with remaining post-implementation activities progressively being finalised.

Work continues to resolve a small number of outstanding data migration issues.

Training for the Online Animals functionality is scheduled for the first week of September, representing the next phase of the project and progressing Council towards providing online animal registration and renewal services through the Community Portal.

Civica's Infringement Management module

The Infringement Management module is now a key implementation priority for Council and Civica, with the focus on progressing the module and associated Comply App to production.

Workshops have been held to progress system configuration and address outstanding processing and workflow issues. Council and Civica are working closely to resolve the remaining items, with implementation and go-live currently targeted for mid-October, subject to successful completion of configuration and testing. This will remain a priority to ensure the module and Comply App are ready for deployment.

Civica's Community Portal

Following some initial delays, NAB has now started work on the setup of Council's new online payment platform. Civica is concurrently integrating the new payment solution with Citizen Central, with release scheduled for the second week of September, including support for Apple Pay and Google Pay. The new solution will provide residents with a modern and consistent online payment experience and represents an important objective within Council's digital transformation program.

Council is preparing to recommence testing of the Community Portal, focusing on confirming that previously identified critical issues have been resolved. The Community Portal go-live will also be aligned with the availability of the new payment solution across relevant portal functions, ensuring residents receive a consistent payment experience across Council's online services from the first use.

Data Archival Solution

The Data Archival Solution has been successfully completed and delivered, with all testing feedback addressed by Pacesetter.

The solution provides Council with ongoing access to historical information, not migrated to Civica, supporting operational, statutory, auditing and reporting requirements.

Completion of the solution also removes Council's dependency on Synergy for historical data, allowing the legacy system to be terminated when appropriate without compromising access to required information

Information and Records Management

Testing of the new Information Management Centre (IMC) V2 has been completed, with no critical issues or showstoppers identified. Three rounds of feedback have been provided by SharePoint Super Users, with the majority of improvements addressed. Council is awaiting the final update to be implemented and deployed for Mansfield.

Planning is underway for organisational rollout, including targeted departmental training supported by the Records team and SharePoint Super Users. Subject to completion of the final update, Council is aiming to deploy the new IMC to users by the end of September.

Snap Send Solve (SSS)

A significant step forward has been achieved in the implementation of Snap Send Solve during the reporting period.

The initial mapping between Snap Send Solve categories and Council's Civica CRM has been completed and will now be reviewed and refined where required. A small number of additional incident types have also been identified for creation within Snap Send Solve.

The IT team has successfully configured Single Sign-On for Council staff, simplifying access to the platform.

Symphony3 has demonstrated that the back-end integration between Snap Send Solve and Civica CRM is deployed and operational. Once the category and incident mapping is finalised, it will be provided to Symphony3 to configure the integration for each incident type.

The project continues to progress well, with the immediate focus on finalising the mapping and remaining configuration before integration setup and testing.

Health and Wastewater (HWW)

The Health and Wastewater project has progressed, with participating councils now working with ECC on data migration for the Digital Municipality solution.

Work has also commenced on defining integration specifications to connect Digital Municipality with Council systems. Initial discussions have commenced around payment workflows and integration with Council's financial systems.

The immediate focus is on progressing these key workstreams—data migration, integration design and payment workflows—to support the next stage of implementation.