

CEO Monthly Report

July 2026



Mansfield Shire

1. Customer Service

Monthly Customer Request Management System (CRMS) Report July 2026

For the month of July, 132 customer requests were received. Of those, 67 requests remain open and 65 were closed during the month.

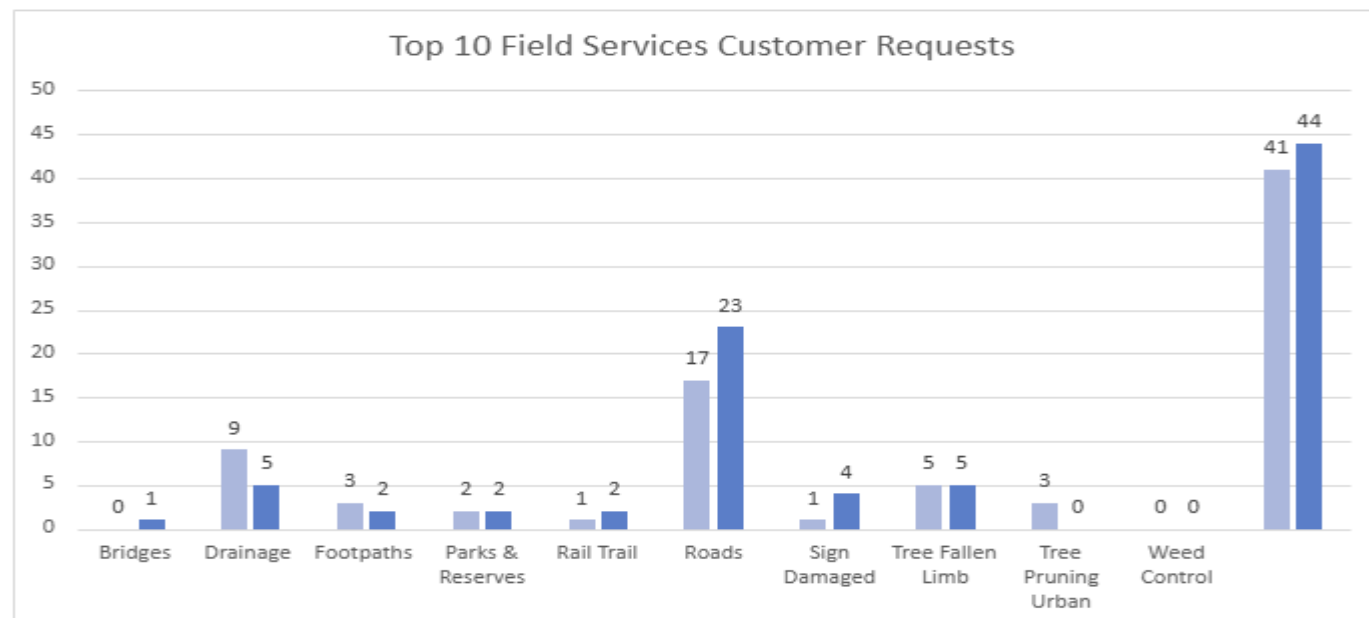
There were 1,229 calls and 684 visits to Council's customer service centre.

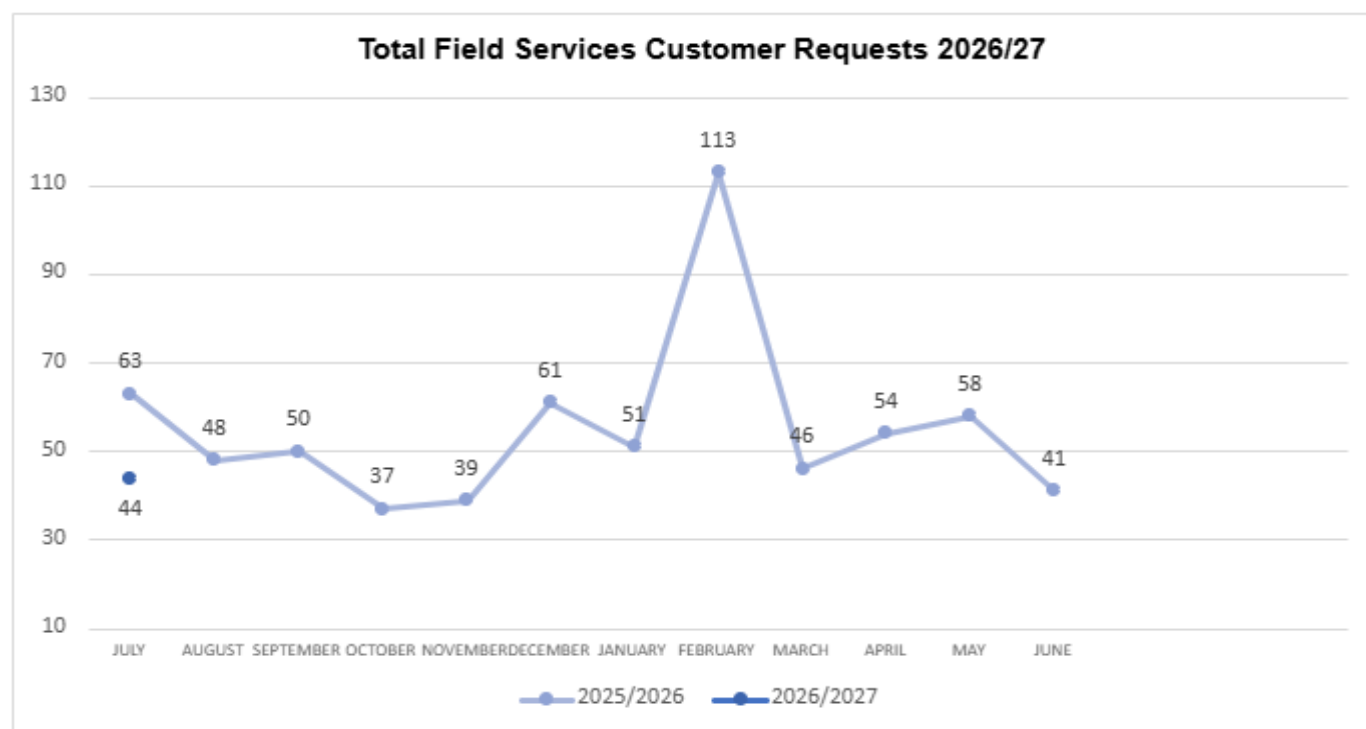
Council received no complaints for the month of July 2026.

Council received 3 expressions of gratitude for July 2026.

1. An expression of gratitude was received from a member of the public regarding the great work the field services department did with the bridge clearing works on Shamrock Lane. They appreciated the quick response and even faster turnaround time. They commented that the staff on the front counter were easy to deal with and made lodging her request easy.
2. An expression of gratitude was received from a member of the public thanking Council for replacing the road sign Wild Dog Road on Friday afternoon of 10 July 2026.
3. An expression of gratitude was received from a member of the public thanking Council for filling the depressions on the rail trail between Oliver's and Pikes roads.

The highest number of requests was for Field Services, totalling 44 for July 2026.



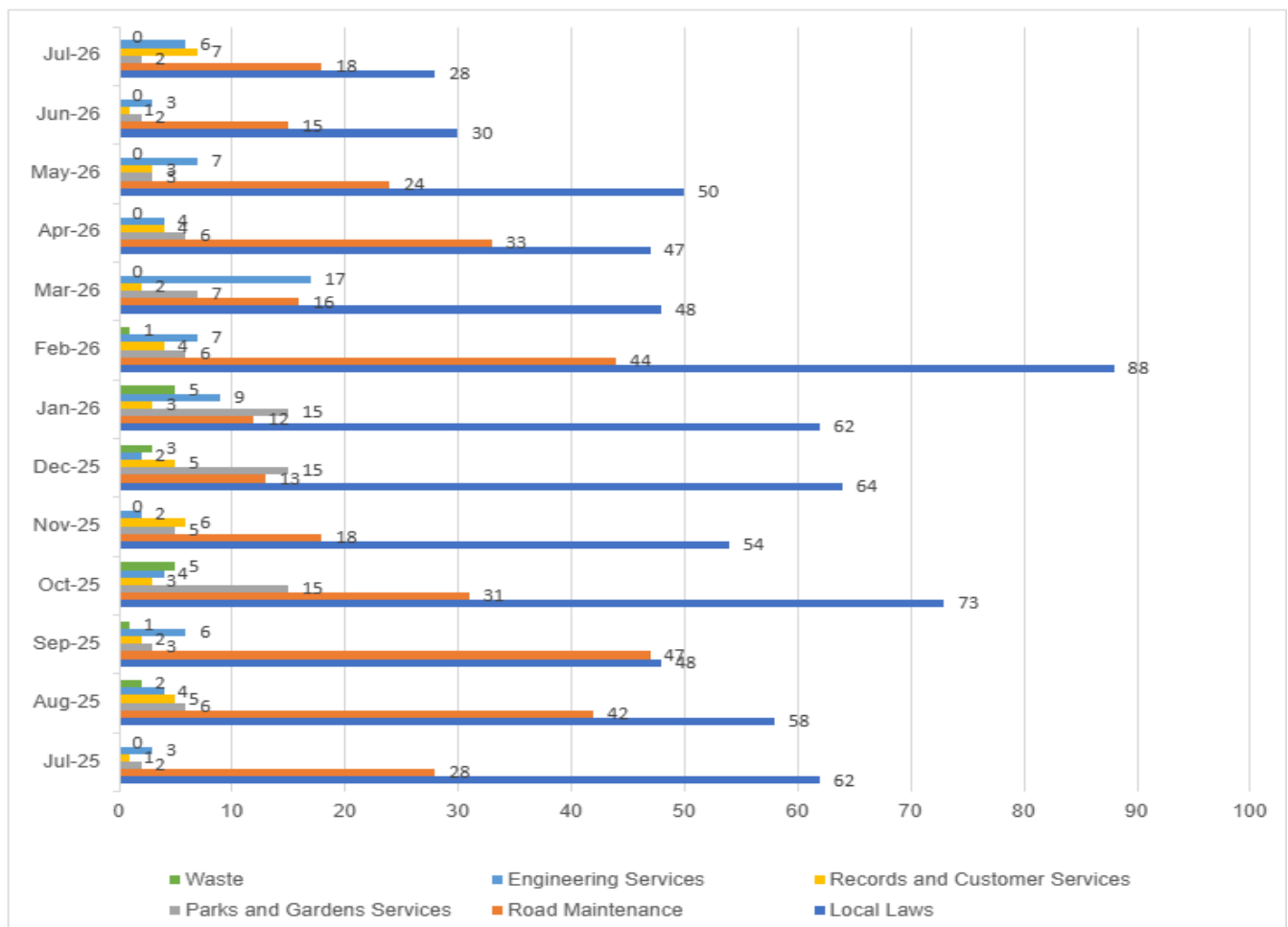


Local Laws received the second highest number of requests, totalling 24 for July 2026.



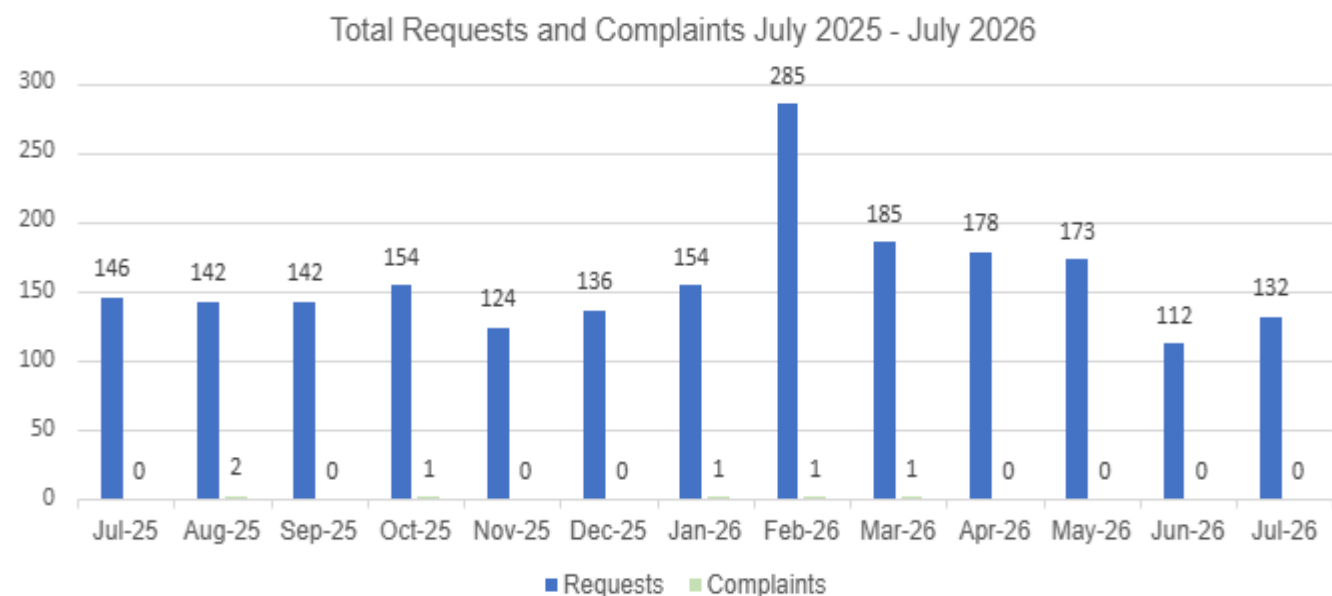


CRMS Monthly Totals July 2025 – July 2026



Requests and Complaints

	July
Requests	132
Complaints	0



2. Capital Works

As at the end of July, the Capital Works Program for the 2026-27 financial year is 2% complete.

*Budget items identified as carry forward projects in the 2025-26 Budget are indicated below with an asterisk, with final carry forward figures subject to Council confirmation.

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Buildings				
Lords Pavilion	\$919,000*	Construction of the new Pavilion. Internal fit-out in progress. On track to complete in September. Landscaping to complete in November.	On Budget	Nov 2026
Mansfield Recreation Reserve Play Our Way Change Room Upgrades	\$1,061,000*	Works at the swimming pool change rooms commenced in July, works in the sporting complex changerooms to commence following the conclusion of the football season.	On Budget	Jun 2027
Council Building Reception Renewal	\$25,000	Scope under development.	On Budget	Jun 2027
Council Chambers Renewal	\$30,000	Scope under development.	On Budget	Jun 2027
Shire Depot Dog Pound Flooring	\$22,000	Scope and engagement being prepared.	On Budget	Dec 2026
Shire Depot Storage Shed	\$28,265	Scope and engagement being prepared.	On Budget	Dec 2026
Buckland Centre	\$2,500	Mechanical services renewal quotes to be obtained.	On Budget	Dec 2026
Mansfield Kinder Amenities Block	\$125,000	RFQ under preparation based on completed design.	On Budget	Jun 2027
Jamieson Police Stable Restoration	\$24,890	Grant dependant project; funding opportunities to be sought.	On Budget	Jun 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Municipal Office Battery and Inverter	\$16,000	Scope under development.	On Budget	Jun 2027
Library Battery and Inverter	\$15,000	Scope under development.	On Budget	Jun 2027
Bridges & Culverts				
Greenvale Lane Bridge	-	Completed, bridge in position and opened for public use. Final carry forward amount to be presented to Council for approval. Project completed within budget.	On Budget	Completed Jul 2026
Inspection and Assessments	\$10,000	Level 2 and 3 bridge inspections as required and identified by engineering review.	On Budget	Jun 2027
Bridge renewal program	\$80,000	Glen Creek Road (B27), Chapel Hill Road (MC03) repairs - scope under development.	On Budget	Jun 2027
Hearns Rd Bridge (B22)	\$70,000	Concept design to be progressed to allow future grant application for Design & Construct contract.	On Budget	Jun 2027
Bridge Upgrade Program	-	Dry Creek Road Bridge (B36) condition assessment in FY2025-26 identified repair works required. Following resident feedback from consultation and further technical review, a concept design will be prepared for the widening and full upgrade of the bridge to allow a future grant application.	On Budget	Jun 2027
Causeway Upgrade Program	\$111,492	Graves Road Floodway - Construction is pending grant funding application outcome.	On Budget	Jun 2028
Open Space & Streetscapes				
Swimming Pool Upgrade (LAPS Package)	\$1,643,000*	Works commenced in May. Pool enclosure and changeroom works to run concurrently.	On Budget	Dec 2027
Billy Maxwell House Relocation	-	Permit for demolition obtained. Application lodged for erection. Project is being undertaken by Bonnie Doon Community Centre in collaboration with Council.	On Budget	Sep 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Streetscape Renewal High Street	\$30,000	Concrete edging to High St median to be included in RFT for kerb and channel. Scope completed ready for RFT issue in August.	On Budget	Jun 27
Street Furniture and Bollards	\$30,000	Scope to be developed in early 2027.	On Budget	Jun 2027
Design of Botanic Park Extension	\$25,000	Design being developed ready for stakeholder engagement.	On Budget	Jun 2027
Lords Reserve Lighting	\$127,080	Scope and engagement being prepared.	On Budget	Jun 2027
Macs Cove BBQ	\$23,000	Scope and engagement being prepared in collaboration with community group. Project funded through Tiny Towns grant with financial contribution from Council.	On Budget	Jun 2027
Bonnie Doon Community Centre	\$78,902	Improvements to Community Centre facilities, including playground to be scoped in collaboration with the Community Asset Committee.	On Budget	Jun 2027
Bonnie Doon Netball Court	\$100,000	Grant contribution from Council to funding application, awaiting outcome.	On Budget	Mar 2027
Jamieson Pump Track	\$20,000	Co-contribution from Council; funding opportunities to be sought and concept design developed.	On Budget	Jun 2027
Drainage				
Drainage Renewal program	\$100,000	Malcolm Street upgrades - scoping in progress.	On Budget	Jun 2027
Drainage	\$20,000	Water Sensitive Urban Design Renewal Program - Botanic Park wetland and drainage upgrade. Procurement to proceed following design review and interface with the Botanic Park extension works.	On Budget	Jun 2027
Stormwater and footpath upgrade	\$100,000	Elvins Street detailed design completed. Grant application has been submitted, and drainage works are proposed to be packaged with footpath works in 2026-27, subject to the grant outcome.	On Budget	Jun 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Kerb and Channel renewal	\$111,620	Various locations – scoping in progress ready for RFT in August.	On Budget	Nov 2026
Pathways				
Footpath on Mansfield-Woods Point Road, Jamieson	-	Improvement and infill of existing footpath links in Jamieson township will be packaged with 2026-27 footpath renewal program to achieve construction efficiencies. Planning permit to be progressed for path on Mansfield-Woods Point Rd.	On Budget	Jun 2027
New footpath on Maintongoon Road	-	Maintongoon Road footpath being undertaken in two stages. Stage 1, (between the two boat ramps) completed in 2025-26. Stage 2 will encompass a connection to the Rail Trail subject to further review and approval with DTP/GMW of a detailed design. The future delivery of path works will be dependent on grant funding.	On Budget	Jun 2028
Footpaths Renewal Program - Concrete	\$80,000	Broader scope will be packaged for RFT including kerb & channel and footpath renewal program to achieve construction efficiencies. RFT expected in August.	On Budget	Jun 2027
Shared Gravel footpath renewal	\$57,852	Shared paths, Rail Trail and Botanic Park renewal - scope under development with Field Services.	On Budget	Dec 2026
Footpath construction	\$50,000	Mansfield Active Transport Links (MATL) grant application made for Ultimo St western side (Victoria St to Curia St), with Council co-contribution of \$50,000, awaiting outcome.	On Budget	Jun 2027
Footpath construction	\$100,000	Mansfield Active Transport Links (MATL) grant application made for Elvins Street western side, with Council co-contribution of \$100,000, awaiting outcome.	On Budget	Jun 2027
Trail design	\$10,000	Walking trail from Piries-Goughs Bay Rd to Bracks Bridge - scope to be developed in collaboration with community.	On Budget	Jun 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Roads				
Dead Horse Lane/ Mansfield-Whitfield Rd Roundabout - Design and Construction	-	Dead Horse Lane/Mansfield-Whitfield Road intersection. Grant funded Black Spot project with extension of time approved in FY2025-26 due to extended design review process with DTP. Value management process completed to review pavement thickness and ensure project remains within budget; carry forward amount to be presented to Council for approval. Works scheduled to commence after winter 2026 and target project completion date is 31 March 2027. Funding milestone date for Practical Completion is 30 June 2027.	On Budget	Jun 2027
Eildon-Jamieson Road Safety Improvement Program	\$211,000	Scoping of Eildon-Jamieson Rd improvements underway in conjunction with the approved Motorcycle Safety Improvement project that is grant-funded (refer below).	On Budget	Jun 2028
Reseal Preparation and Reconstruction	\$354,720	Various locations – scoping underway	On Budget	Dec 2026
Resealing program	\$302,160	Various locations – scoping underway	On Budget	Dec 2026
Motorcycle Safety Improvement	-	Grant funded intersection upgrade of Barwite Road and Saligari Road and safety improvements to Eildon – Jamieson Road. Scoping completed and concept design with DTP for approval and allocation of project budget.	On Budget	Jun 2028
Malcolm Street reconstruction and Wombat crossings	\$1,189,000	Malcolm Street reconstruction including grant funded SLRSP Raised Priority Crossings will be staged over two years. Stage 1 includes reconstruction between Highett St and Village Ct, with raised crossings at Highett St roundabout (x4) and Chenery St intersection (x1). Scope and engagement underway.	On Budget	June 2028
Highett Street and View St Wombat crossings	\$321,000	Grant funded SLRSP Raised Priority crossings, scope and engagement underway.	On Budget	June 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Station Precinct		Regional Precincts and Partnerships Program Station Precinct Project.		
All Abilities Playground	\$2,237,570	RFT closed and tender evaluation in progress. Report to go to the August Council meeting for contract award recommendation.	On Budget	Feb 2027
Changing Places Facility	Includes in All Abilities Playground	Design finalised. RFQ being prepared and will be released in August.	On Budget	Dec 2026
Museum Exhibit	\$3,205,533	Exhibit design completed and fabrication in progress.	On Budget	Dec 2026
Goods Shed Refurbishment	\$1,511,707	Stump and frame rectification works completed in July, skylights commenced with remaining roof works to be carried out in August. Stage 2 fit-out works design in development.	On Budget	Stage 1 Nov 2026
Taungurung Art Track	\$255,188	Evaluation undertaken and appointment of artists complete. All elements currently under design.	On Budget	Jan 2027
Museum Fit out	Included in Exhibit Budget	Fit-out works are currently in progress and running to programme.	On Budget	Nov 2026
Pump Track	\$414,400	Project ready to commence; contractor to mobilise once site conditions improve. Expected to start in October.	On Budget	Nov 2026
Fertiliser Shed Refurbishment	\$546,368	Mezzanine works complete. Skillion design finalised and RFQ to be released in August combined with Changing Places.	On Budget	Dec 2026
Landscaping (Irrigation, Solar Lighting, Furniture)	\$544,373	Design and Construct Contract awarded in July for first stage of landscaping. Detailed design to commence in August.	On Budget	Jan 2027
Visitor Information Centre Carpark	\$761,868	Detailed design under review prior to RFT release in August.	On Budget	Feb 2027
Kitchen Street Carpark	\$627,203	Detailed design under review prior to RFT release in August.	On Budget	Feb 2027
Precinct Shared Pathway	\$771,680	Stage 1 works have commenced with the construction of culverts at waterways. Stage 2 design pending proposed service lane design finalisation.	On Budget	Jan 2027

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Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Fenced Dog Park	\$496,063	Mobilisation works commenced but on hold pending weather and improved site conditions.	On Budget	Dec 2026
Railway infrastructure restore & Woodfield platform relocation	\$176,990	Further stakeholder engagement carried out in July. Construction planned to commence in September.	On Budget	Dec 2026
Mullum Wetlands Rejuvenation	\$228,325	Contract awarded. Works planned to commence following winter.	On Budget	Jan 2027
Station Precinct Branding	\$33,650	Signage currently in development through stakeholder engagement and feedback.	On Budget	Jan 2027

Legend	
On Schedule	On Budget
Possible Delay	Above Budget by <10%
Delayed/On Hold	Above Budget by >10%

3. Statutory Planning

Planning Applications Lodged

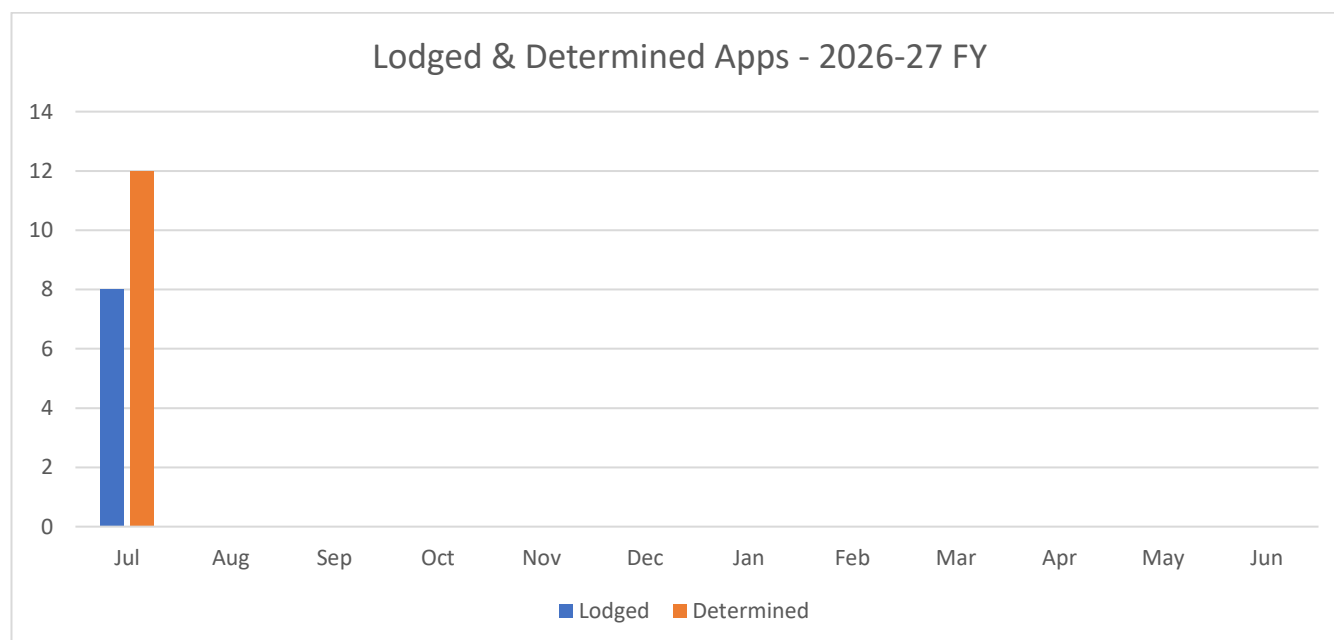
App No.	Property Address	Proposal
REFPA260066	27 Wombat Lane Tolmie	Development of land for a dwelling and domestic outbuilding
P042-26	110 Glen Creek Road Bonnie Doon	Use and development of land for a dwelling
VS026-26	21 James Street Mansfield	Two [2] Lot Subdivision
VS027-26	741 Mt Buller Road Mansfield	Development of land for a Small Second Dwelling
P043-26	15 Sarah Court Bonnie Doon	Development of land for a dwelling, domestic outbuilding and removal of native vegetation
P044-26	389 Buttercup Road Merrijig (Mount Buller)	Development of land for alterations and additions to an existing dwelling
P008A-25	8235 Maroondah Highway Merton	Development of land for a dwelling and outbuilding, and removal and destruction of native vegetation
VS028-26	17 Finlason Street Mansfield	Development of land for two [2] dwellings
Total Applications Lodged: 8		

Planning Applications Determined

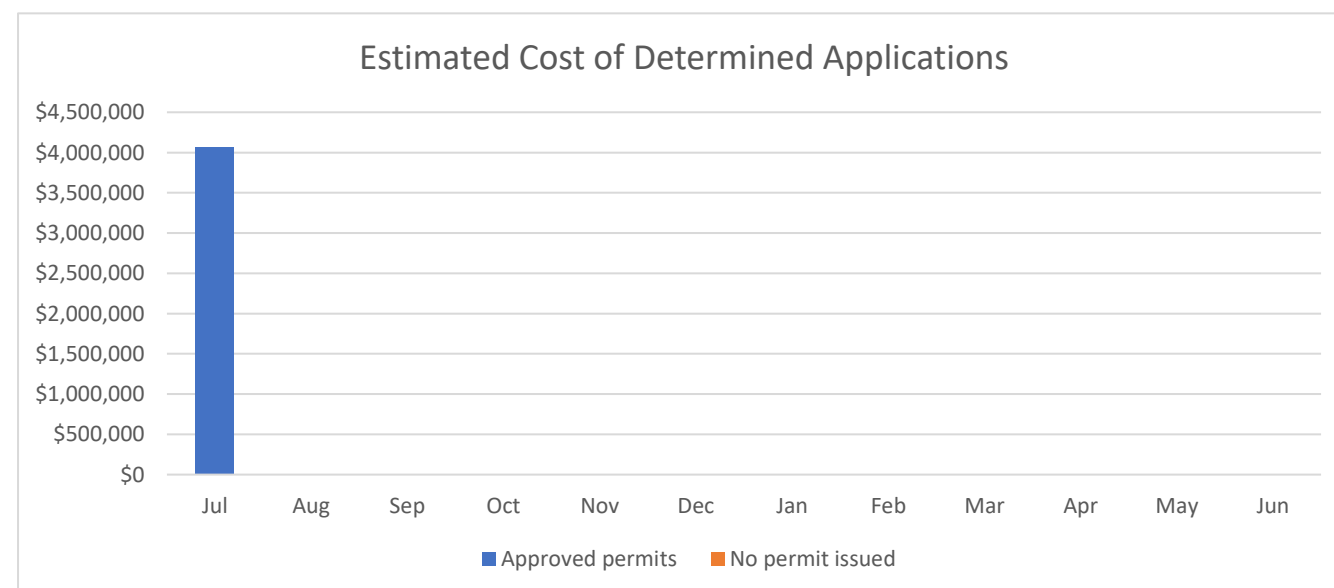
App No.	Property Address	Proposal	Decision Type
P061-24	6-12 Moorey Street Mansfield	Five [5] Lot Subdivision	Notice of Decision issued
P031-26	165 Pollock Avenue Bonnie Doon	Development of land for a Small Second Dwelling	Permit issued
P107-25	216 Dead Horse Lane Mansfield	Use and development of land for Car Sales, development of land for Motor Repairs, display Internally Illuminated Business Identification Signs, and creation of an Easement	Notice of Decision issued
P029-26	52 Ambrose Drive Tolmie	Development of land for a Small Second Dwelling	Permit issued
P179016BC-21	27 Stock Route Mansfield Stock Route Mansfield	Twenty Nine [29] Lot Staged subdivision and removal of an easement	Withdrawn
P037-26	157 Old Gobur Road Merton	Development of land for a [bushfire replacement] dwelling	Permit issued
VS025-26	4343 Midland Highway Barjarg	Development of land for a domestic outbuilding	Permit issued

App No.	Property Address	Proposal	Decision Type
P022-26	22 Blackwood Road Tolmie	Development of land for a [replacement] dwelling	Permit issued
VS016-26	50 Old Eildon Road Jamieson	Development of land for four [4] domestic outbuildings	Permit issued
VS022-26	170 Pollock Avenue Bonnie Doon	Development of land for an agricultural shed	Permit issued
VS027-26	741 Mt Buller Road Mansfield	Development of land for a Small Second Dwelling	Permit issued
VS026-26	21 James Street Mansfield	Two [2] Lot Subdivision	Permit issued
Total Applications Determined: 12			

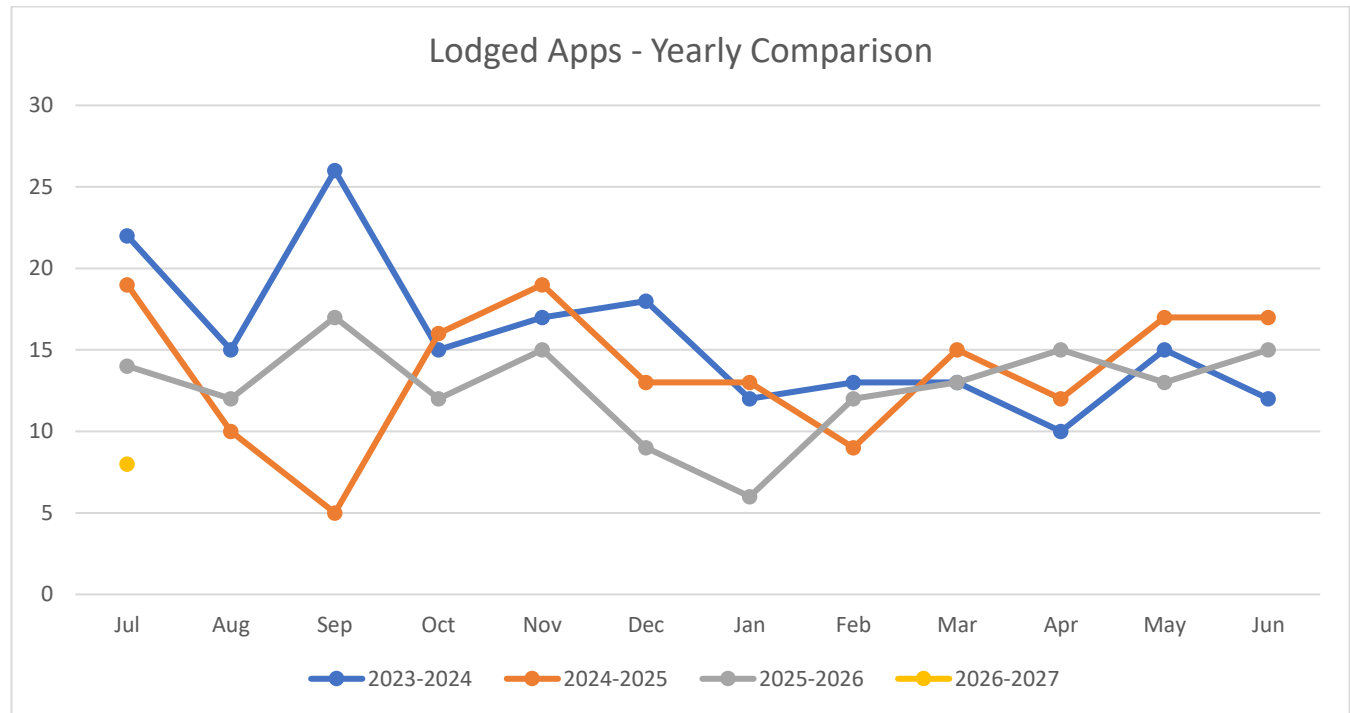
Number of Applications Lodged and Determined



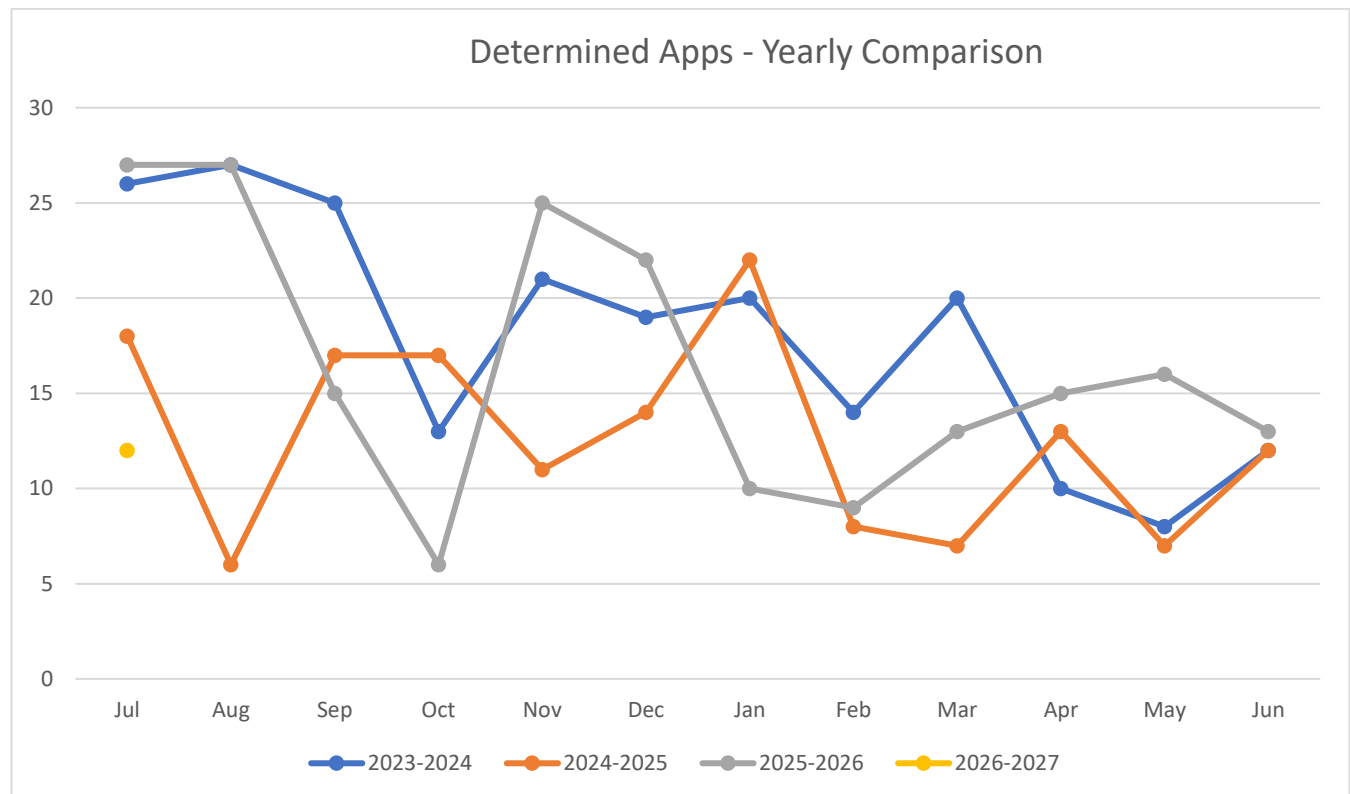
Estimated Cost of Development of Determined Applications



Lodged Planning Applications – Yearly Comparison

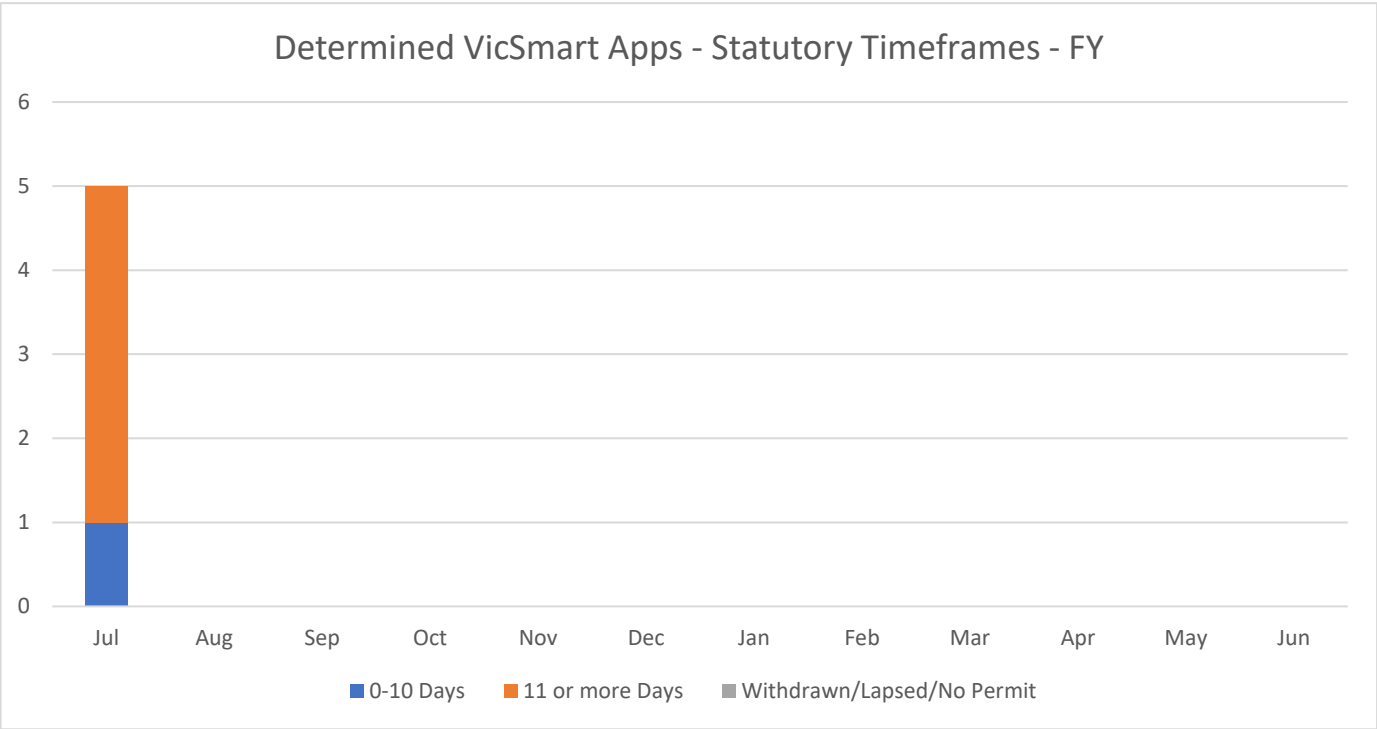
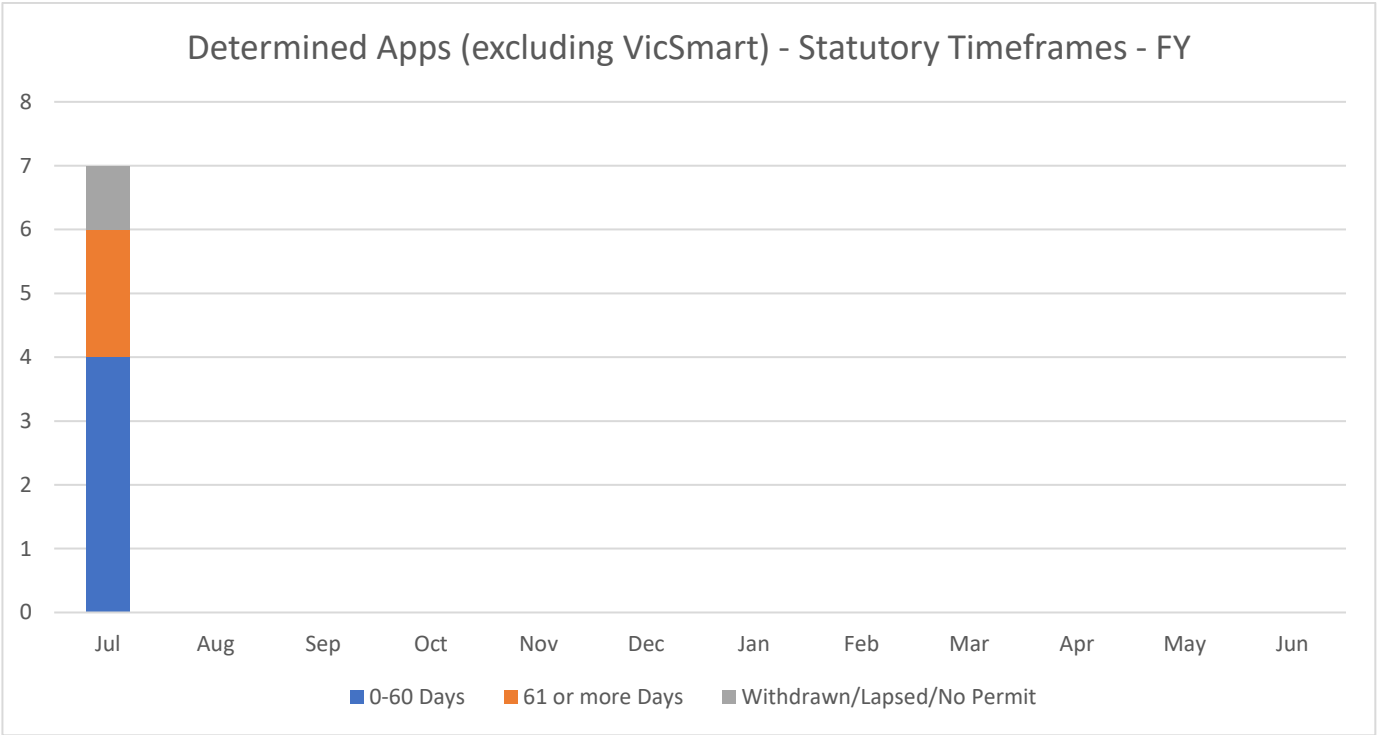


Determined Planning Applications – Yearly Comparison

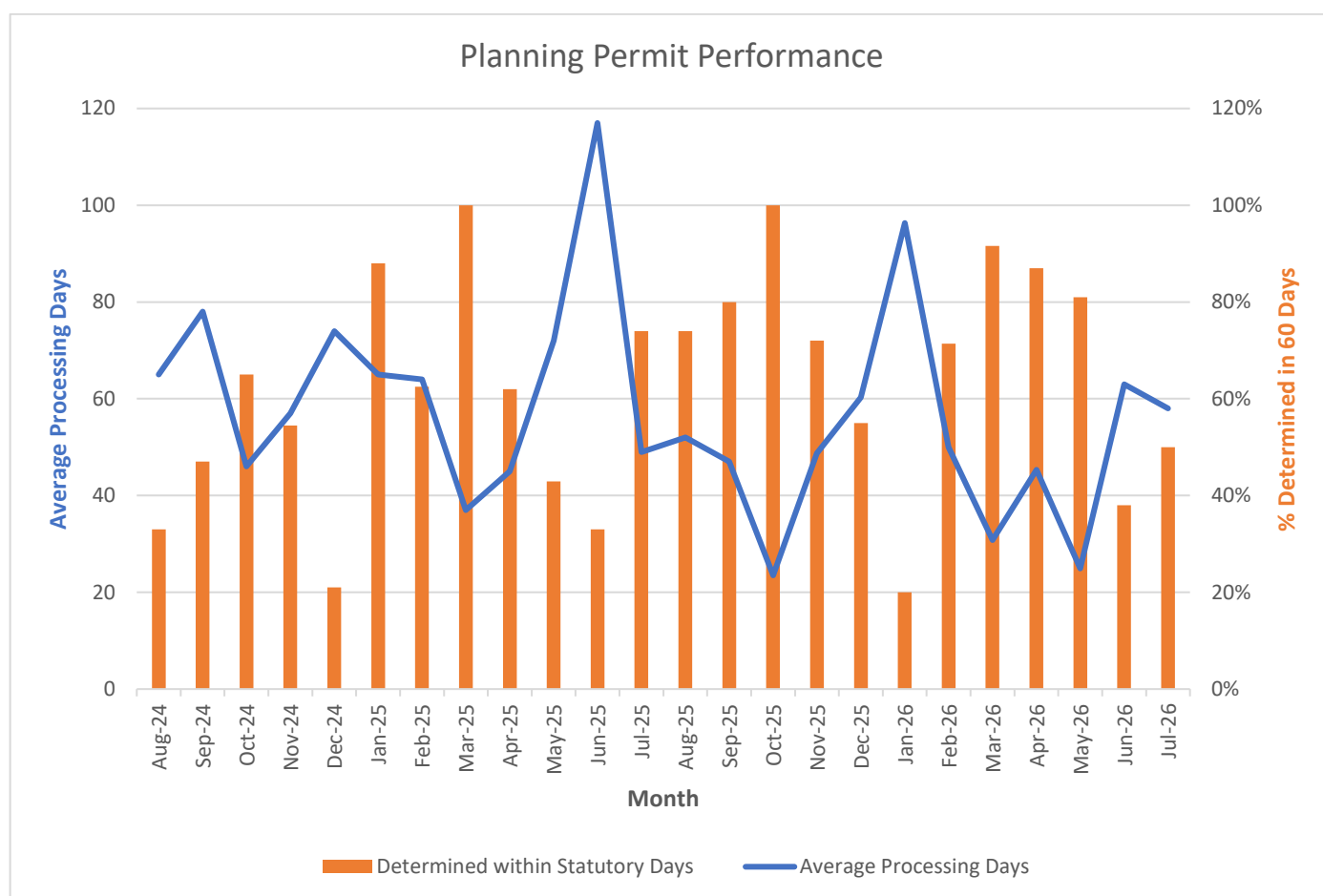


Determined Planning Applications

Planning permits determined within 60 days	71%
VicSmart permits determined within 10 days	20%



Overall Planning Permit Performance



Subdivision Certification Applications Lodged

App No.	Property Address	Date Lodged
S272378M-26	483 Howqua River Road, Howqua	14/07/2026
S273393J-26	420 Peppin Drive, Bonnie Doon	30/07/2026
Total Applications Received: 2		

Other Planning Consents & Assessments Determined

Type of Request	Number Issued
Condition Plans and Engineering Plans for endorsement	4
Secondary Consent	2
Extension of Time	2
Written Planning Advice	2
Certification & Statement of Compliance	8
Section 71 Corrected Planning Permits	
Assessment against a Section 173 Agreement	1
Development Plan	
Certificate of Compliance for Existing Use	
Retrieval of Permits and Plans	
Total Applications Issued:	19

Strategic Planning

Planning Scheme Amendments

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
C56mans Part 2	In Progress - with consultant	Implements the Township Approaches Study DDO1 – Prominent Sites	Amendment support granted through the Regional Planning Hub. Consultant from Glossop Town Planning appointed to support amendment progression and draft review completed. Further discussion required with submitters with meeting to be held 27 August.	
C57mans Part 2	In Progress - with consultant	Implements the Mansfield Open Space Strategy	Amendment support granted through the Regional Planning Hub. Consultant from Glossop Town Planning appointed to support amendment progression and draft review completed. Further discussion required with submitters, with meeting to be held in September 2026.	Extension to amendment lapse date requested 15 January 2026. Request granted 21 January 2026.
C60mans	Authorised with conditions	Implements the Mansfield Planning Strategy into the Mansfield Planning Scheme.	Officers updating documentation in accordance with conditions from DTP, including liaising with referral authorities to meet authorisation conditions. An extension to the commencement of exhibition has been requested for 4 weeks to enable required responses from DEECA and EPA. DEECA conditions resolved, meeting with DTP to discuss EPA conditions held 8 July. Officers to update proposed policy in line with EPA advice. Exhibition is anticipated to commence by the end of August.	DTP advised further review required 9 May 2025. Meeting held 9 July 2025 to discuss requirements. DTP provided formal comment and requested additional information and changes to be made on 11 September. DTP response provided 24 October 2025. A response to the request for authorisation was expected by 27 March 2026. Further Information requested 20 March 2026 and supplied 30 March 2026. Authorisation with conditions granted 23 April 2026.
C61mans	On Hold	Creation of a planning scheme amendment to implement the Bonnie Doon and Merton Plans	Amendment on hold. Assessment of DTP response and determination of next steps commenced to progress amendment.	Draft Amendment submitted to DTP for comment 22 December 2023. DTP feedback provided 19 July 2024.

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
				Council response and further information submitted 29 July 2025. DTP response provided 28 August 2025. Meeting held on 26 September 2025 to provide advice regarding DTP response.
C62mans	On Hold	Environmental Significance Overlay review.	Amendment on hold until new MOU is signed.	Further information and re-drafted ordinance to be provided to DTP once new MOU is signed.
	In Progress	Review of Memorandum of Understanding to introduce risk-based approach to permit applications to reduce delays for applicants.	Draft MOU with GMW for wastewater management in alignment with new EPA guidelines reviewed, and comments/changes sent to GMW 31 July 2025. Follow up email sent 1 September 2025. Draft MOU provided to General Manager at GMW for further discussion in December 2025. GMW officer response expected by the end of March 2026. No written response was provided. Meeting with GMW to discuss MOU held on 27 April, 8 May and 27 May 2026. Council and GMW are responding to the actions from the meetings.	
C63mans	Council review/ In progress	Proponent led amendment to re-zone land at 73 - 115 Dead Horse Lane Mansfield to Industrial 3 Zone	Revised amendment received 9 April 2026. Councillors briefed on the proposed changes at the June briefing. Proponent to work with Council officers on drafting a DPO prior to bringing the amendment to a Council briefing. Draft DPO provided to Council 5 August 2026. Officers to review proposed ordinance and meet with proponent in September 2026.	Advice received from DTP 17 December 2024.
GC268	Proponent-led GVV	Introduction of Buffer Area Overlay to GVV Waste	Meeting held with proponents 15 April 2025 to discuss proposed ordinance and amendment	

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
		Management Facilities	processing through Government Land Planning Service. Draft documentation provided for Council review 15 September 2025. Letter of support provided to applicants 11 December 2025. Progression of amendment is subject to proponent and is progressing through the Government Land Planning Service. Council has been involved for comment/advice only.	
Planning Scheme Review 2026	In Progress	Review of Mansfield's Planning Scheme	Required by section 12B of the Planning and Environment Act 1987 to be undertaken every four years. Project initiated 13 April 2026 commencing with a review of current Scheme and seeking input from internal stakeholders and Referral Authorities. Preliminary findings presented to Councillors at July Briefing for their information and consultation. Community engagement to commence in August 2026.	

Strategic/Structure Plans

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Delatite Valley Plan	In Progress	Create a community, tourism and structure plan applying from Merrijig to Mirimbah	Engagement on first draft plan - 126 submissions received. Draft plan updated in line with community and Councillor feedback. Engagement on second draft plan - 63 submissions were received. Draft Plan updated in line with community and Councillor feedback. Engagement on third draft plan – 18 submissions were received. Draft Plan updated in line with community feedback ready for review with Councillors at August briefing and presentation to Council.	Final plan being presented at August Council meeting for adoption.

Other (Strategic Planning adjacent projects)

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Mansfield Flood Study	In Progress	Creation of new flood mapping and exploration of flood mitigation options.	Draft hydrology report received. Engagement plan and draft findings presented at September 2025 Briefing. Engagement in progress. Mitigation location options confirmed with consultants.	Location-specific draft mitigation options reviewed and feedback provided to consultants for final modelling to be completed. Study due for completion in 2026-27.
	In Progress	Preparation for implementation of Flood Study into Planning Scheme.	Analysis of study results and proposed planning controls completed for every affected property. Initial engagement with identified landowners commenced 25 May 2026. 1,484 landowners contacted so far. Draft modelling became publicly available through the GBCMA portal 20 July 2026.	Engagement with affected landowners regarding the impact of the flood study on planning controls to continue until September 2026. All letters sent to affected landowners. Engagement results will be presented at the September Council Briefing.
Infrastructure Plan	In Progress	Preparation of Infrastructure Plan for Mansfield Township.	Following internal review, the Plan was presented to Councillors at the May briefing for stakeholder consideration prior to broader community engagement. DTP provided with a draft copy for comment.	Community engagement anticipated to start August 2026.
Goughs Bay Integrated Wastewater Management Plan	In Progress	Preparation of integrated wastewater feasibility study and plan for Goughs Bay.	Final report has been prepared by the consultants and presented to Councillors at an internal briefing for initial stakeholder engagement.	Community engagement to be undertaken.
Ovens-Murray Integrated Transport Strategy	Complete	Completion of DTP & RDV Strategy for transport infrastructure and servicing in the Ovens-Murray region.	Mansfield Shire Council has been engaged to complete the Ovens-Murray Integrated Transport Strategy for the Department of Transport and Planning and Regional Development Victoria. The background report has been completed by consultants, and Mansfield Shire Council is leading the engagement with other councils in the region and working to identify priority projects for implementation. Final report provided to Councillors at June Briefing for their information.	Priority projects for all councils presented to DTP.

Project Name	Status	Description	Comments/ Actions Completed	Next steps
High Street Design – Stage 1: Car Parking Study	In Progress	Preparation of a study and strategy for the future design of the Mansfield township CBD and Parking Strategy	Consultant appointed to prepare Car Parking Study. Initial community engagement has been undertaken, and initial data has been provided to Councillors. This was reviewed by Council officers and feedback provided to the consultant.	Review of consultation results and draft Study to be presented to a Councillor Briefing in September 2026 for Councillor consultation.

4. Waste Services

The landfill diversion rate for the month of July 2026 was 38.84%. This is a decrease from June and is primarily due to an increase in refuse creation for the month. This is likely from additional visitors travelling to Mt Buller and to the area staying in short term accommodation rentals and the July school holiday period.

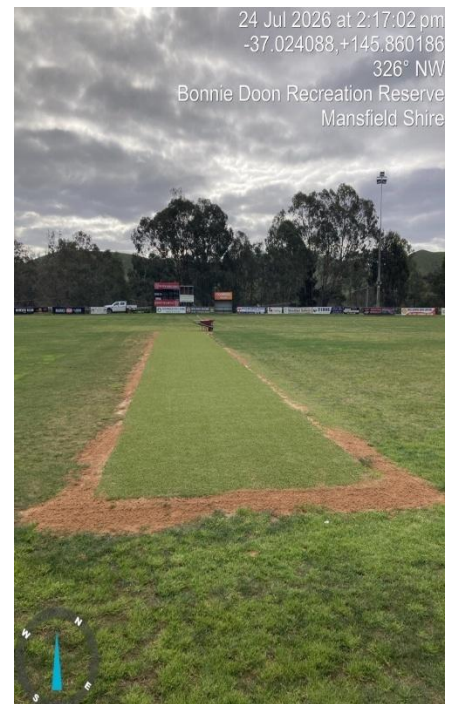
	2026-27					
	Recycling (total tonnage)	FOGO (total tonnage)	Landfill (total tonnage)	Total Waste (tonnage)	Total Diverted Waste	Landfill Diversion Rate
Jul	84.34	56.28	221.46	362.08	140.62	38.84
Aug						
Sep						
Oct						
Nov						
Dec						
Jan						
Feb						
Mar						
Apr						
May						
Jun						
Total Tonnage	84.34	56.28	221.46	362.08	140.62	38.84
Average Landfill Diversion Rate for FY			38.84%			

5. Field Services

Parks and Gardens

The Parks and Gardens team has completed the following activities for the month of July:

- ▶ Team workshop with Ben Kenyon to study tree planting and pruning techniques
- ▶ Formative tree pruning in Mansfield township
- ▶ Mowing (ride on) in Mansfield, Goughs Bay, Merton, Maindample, Bonnie Doon and Mansfield Botanic Park
- ▶ Mowing (ovals) at the Mansfield Recreation Reserve, Lords Reserve, Bonnie Doon College Park Field 1 and 2
- ▶ Worked with Friends of Botanic Park community group and instructed on formative pruning of olive trees
- ▶ Garden maintenance at Nolan Street, Collopy Street, Ski Statue, Information Centre, Botanic Park, Bonnie Doon, Len Lynch and Grange Estate.
- ▶ Mulching street trees, Erril Street and main roundabout
- ▶ Litter pick up on High Street, Highett Street, at the Skate Park and in the main street at Bonnie Doon
- ▶ Planted over 160 street trees in Highton Lane, Victoria Street, Withers Lane, Wetlands, Ailsa Street, Hunter Street, Minerva Street, Mansfield Cemetery, Maroondah Hwy, Maindample Township, Stockmans Reserve,
- ▶ Irrigation repairs in High Street
- ▶ Cemetery works, including top up of graves with top soil,
- ▶ Mulching of gardens at the depot, Cambridge estate and Botanic Park



Roads Crew

Grading activity for the month of July was 33.2km totaling 250.1km graded this year. This lower output reflects the onset of winter and also time invested in in-house training for new operators, as they continue developing their grading skills. July weather has allowed the Field Services team to focus on drainage issues and problem areas including starting Council's annual storm water pit cleaning program post the autumn leaf drop.

Roads Crew:

- ▶ Banners and flag change
- ▶ Street sweeping of CBD
- ▶ Vandalism clean-up
- ▶ Assetic works
- ▶ Toilet blockages, cleaning and repairs
- ▶ Fallen trees
- ▶ Tree works Spring Creek road
- ▶ Landslip on Maintongoon road
- ▶ Bin modifications for the new CDS bins
- ▶ Pot hole patching various roads sealed and unsealed
- ▶ Playground repair

Drainage:

- ▶ Howes creek Road
- ▶ Shaws Road
- ▶ Penny Lane
- ▶ Macklins Road
- ▶ Growlers Gully
- ▶ Glen Coe Ridge
- ▶ Old Maintongoon Road
- ▶ Lambing Gully Road
- ▶ Hutchinsons Road
- ▶ Coles Road

Excavator:

- ▶ CRMS and Assetic drainage works
- ▶ Drainage pit installation at Botanic Park



Grading:

- ▶ Howqua River Road
- ▶ Soldiers Road
- ▶ Growlers Gully Road
- ▶ Donaldsons Road
- ▶ Ancona Road
- ▶ Dry Creek Road
- ▶ Kidston Parade
- ▶ Blue Range Road
- ▶ Long Lane
- ▶ Moses Lane
- ▶ Fridays Road
- ▶ Hearn's Road

**Potholing: Sealed and Unsealed**

- ▶ Dry Creek Road
- ▶ Glen Creek Road

Roadside Slashing:

- ▶ Greens Road
- ▶ Nillahcootie Road
- ▶ Glen Creek Road

Asset Maintenance

- ▶ Invoicing and CRMS
- ▶ Replaced toilet seats at the Youth Centre
- ▶ Empty humidifiers at the Mansfield Sporting Complex
- ▶ Leaking roof at Sporting Complex rectified
- ▶ Blocked toilets at roundabout toilets rectified
- ▶ Broken cistern, toilet seat and door at College Park toilet block all repaired
- ▶ Request quote for new AC unit at Lord's clubrooms building
- ▶ Shade sail ripped at Maindample Park removed and repaired for reinstall
- ▶ Roof leak at main office skylight in the elected representatives' office repaired
- ▶ Buckland Centre roof leak and toilet cistern repaired
- ▶ Desks moved and new desk installed at Family Services
- ▶ Botanic Park drainage upgrade, old power pole removed

- ▶ Alex Pullin Stadium roof leak found missing screws, put in new screws and silicone.
- ▶ Roof leak at Alex Pullin Stadium found 3 flexy hoses had holes in them and missing pop rivets replaced hoses and replaced rivets.

Gravel Resheeting Program 2026/27

Road	Status
Ancona Road	Commencing in Spring
Donaldson Road	Commencing in Spring
Dry Creek Road	Commencing in Spring
Howqua Track	Commencing in Spring
Merton Strathbogie Road	Commencing in Spring
North Creek Road	Commencing in Spring
Shorts Road	Commencing in Spring
Woolshed Road	Commencing in Spring
School Lane	Commencing in Spring
Chapel Hill Road	Commencing in Spring

6. Library

Community Feedback

Two regular patrons recently shared that they travel from Nagambie every two to three weeks to specifically borrow from Mansfield Library. Having tried several closer and larger Libraries, they commended staff on curating what they consider to be the best adult fiction collection in the region.

NAIDOC Holiday program

The Library welcomed more than 200 community members who engaged with the program, including 52 children in facilitated sessions and 154 participants (103 children and 51 adults) who participated in drop-in crafts over the two weeks.

Following the holidays, Aunty Bernadette Franklin contacted the Library to express her gratitude for the deep thought invested in the NAIDOC Week program, noting that she found the execution and details particularly beautiful.

Activities over the fortnight included:

- ▶ Decorating a kinetic toy Gulunun (snake)
- ▶ Ochre Painting with Taungurung Elder Aunty Angela ten Buuren
- ▶ NAIDOC story time with Gadhaba chair Miranda Connaughton
- ▶ Aboriginal design bag tag workshop
- ▶ Drop in crafts - DIY Aboriginal clay symbols and collaging with indigenous designed craft paper.





Armchair Travel

Mansfield Library's Armchair Travel series kicked off this month, featuring local presenter Ian Todd, who shared his captivating stories and insights from his travels through Antarctica. The session offered community members a rich look into Antarctic exploration and history, setting a fantastic benchmark for the program.

Statistics for July 2026

	Visits	Loans	Library Programs	Program attendees	Room use	IT help	Holds placed	New users
Jul 26	3605	4085	22	420	18	157	782	49
Jun	3439	3763	22	292	15	143	793	56
May	2949	3338	26	179	10	158	778	49
Apr	3075	3266	16	235	18	153	771	33
Mar	3114	3266	11	121	17	178	783	39
Feb	2818	3212	8	57	13	146	714	46
Jul 25	3911	3785	12	122	16	101	692	29

Facebook

A snapshot of the Mansfield Library Victoria Facebook page:

- ▶ Followers – 1,258
- ▶ Posts published – 18
- ▶ Views – 10,304
- ▶ Visits – 490

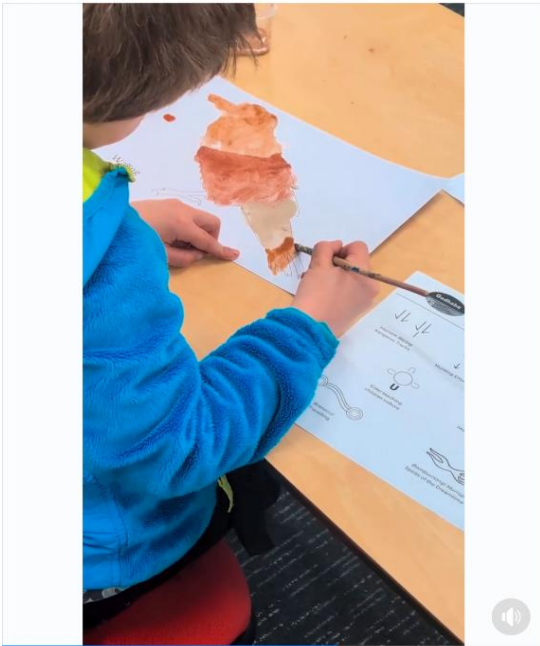
Most popular posts for July



Mansfield Library Victoria

Jul 7 · 🌐

🍷 A special afternoon on Taungurung Country 🌿
We were so honored to host Taungurung Elder Aunty Angela yesterday for an incredible ochre painting workshop. The children loved learning the traditional ways ochre paint is sourced, made, and used, before using these natural pigments to paint beautiful native animals.



👍❤️ WILD DOG RISE - Rural Retreat - Merrijig, Mount Buller, ...

👍 14



↪️ 3



Mansfield Library Victoria

Jul 1 · 🌐

Our drop in craft station celebrating NAIDOC has kicked off!
Drop in anytime during the school holidays to join in the fun.



👍❤️ Lynn Elder and 12 others

1 Comment

👍 13

💬 1

↪️ 1

7. Youth Services & Events

Amplify

The Youth Centre facilitated an excursion for 26 Year 10–12 music students from Mansfield Secondary College and the Mansfield Steiner School to attend the Music Careers Expo in Richmond. Students participated in industry workshops and explored tertiary education and career pathways within the music and performing arts sector.

The Amplify Committee is developing a quarterly youth-led radio program to promote local music, youth opportunities and community events. Planning is also underway for the 2026 Battle of the Bands, supporting youth leadership and engagement. There has been a strong uptake with 4 local youth bands already registering for the competition.

Youth Advisory Group (YAG)

The Youth Advisory Group continues to work through the Youth Action Plan, overseeing initiatives including a teen mental health survey, the upcoming school holiday program and life skills workshops. Three new applications have been received, with candidates currently going through the interview process to strengthen committee numbers and reach.

Youth Centre

Mansfield Shire Youth delivered its Winter School Holiday Program, with 47 young people participating in activities including cooking classes, crochet, indoor bouldering and NAIDOC Week workshops.

We also supported National Tree Planting Day by hosting a BBQ in partnership with Landcare at Paxton Road Reserve, attended by approximately 50 young people.

The first of three *Stronger Together* sessions was delivered in partnership with the Mansfield District Hospital and the Alcohol and Drug Foundation, providing families with practical tools to support conversations about alcohol and other drugs.

After-school attendance has declined slightly over the winter period, largely due to seasonal sporting commitments. A youth-led Dungeons & Dragons program continues to run weekly, with eight participants developing game, creative and social skills through peer-led learning.

Events

Council supported Events

NAIDOC WEEK – Sunday 5 – Sunday 12

Council supported the annual Mansfield Shire NAIDOC Week celebrations. Acting as a major sponsor for the event, Council provided financial support of \$1,500 for the week-long program of events as well as providing in kind support throughout the week.

Upcoming Events

August	September	October
7 – Winter Beats 8 – Farmers Market 14 – Melbourne Cup Bindaree visit 14 – Winter Beats 15 – Melbourne Cup – community afternoon 15 – Outdoor Provedore 15 – Winter Beats 19 – Armchair Travels 21 – Winter Beats 22 – Farmers Market 22 – Winter Beats 22 – 28 Book Week 28 – Winter Beats 29 – Bloom At Doon 29 – Winter Beats	5 – Farmers Market 14 – Armchair Travels 19 – Outdoor Provedore 26 – Farmers Market	5 – 9 – Seniors Fesitval 10 – 11 – Jamieson Hot Rods 10 – Farmers Market 10 – Battle of the bands 17 – Outdoor Provedore 19 – Armchair Travels 24 – Farmers Market 25 – Mansfield Marathon 30 – 31 – High Country Fesitval

Winter Beats – Winter Festival Events

As part of a recovery effort after the January bushfires, Council is supporting a range of live music throughout August to drive locals and tourists into venues that were impacted. Particularly in the outlying regions, where the flow-on effect of Mt Buller visitation is less economically beneficial. Council has worked with a range of local musicians and venues to present the following line up for August, with some dates still to be confirmed.

Date	Venue	Musician
Friday 7 August	Anvil	Geoff Wright
Friday 14 August	Buller Road Brewery	Riley Schelfout, Abigail Wettenhall
Saturday 15 August	Jamieson Brewery	Martin Jones
Friday 21 August	Hunt Club Merrijig	Raised Outlaws
Saturday 22 August	Goughs Bay Boat Club	TBC
Friday 28 August	Buller Road Brewery	Naturally Kerley
Saturday 29 August	Bonnie Doon Hotel	Dave, Jay & Jack

Winter Festival Events and Lighting

Further to the lineup of events, Council is joining with Mt Buller to promote a region wide line up of Winter Festival events. The Winter Festival will host a string of events throughout Mansfield Shire as well as Mt Buller and Mt Stirling, promoted in Mansfield on the event towers throughout town.



Using Bushfire Recovery funding, Council is also erecting a light installation as part of the Winter Festival. The light installation will be purchased for future use, with future economic benefit with the attraction of visitors. Four venues will be lit up – Delatite Hotel, Mansfield Hotel, Commercial Hotel and RB Sellars.



8. Communications

Media releases

Nineteen media releases were generated and distributed:

- ▶ \$250,000 Sport Victoria grant to light up Lords Oval
- ▶ Mansfield Shire community satisfaction rises to decade high
- ▶ Join the Mansfield Social Inclusion Action Group
- ▶ Council votes to close High Street Service Road
- ▶ Sporting Wall of Fame to celebrate Mansfield's sporting heritage
- ▶ Council Adopts 2026-2027 Budget
- ▶ Cutting the guesswork: Council's 'Speed Dating' session returns August
- ▶ Major upgrades underway at Mansfield Swimming Pool
- ▶ Mansfield Shire joins statewide push against costly fourth bin
- ▶ Help make sure Mansfield Shire counts
- ▶ Council welcomes new Australian Citizens
- ▶ New bins bring a welcome boost to community recycling
- ▶ Township sealing works completed across Mansfield Shire
- ▶ Councillors advocate for the community Opposition Leader
- ▶ Locals wanted to help shape the future of tourism in Mansfield Shire
- ▶ Outlying Communities Infrastructure Fund returns for 2026-27
- ▶ Winter Beats: local music, local venues, all August long
- ▶ Staying active and connected: new guide for local seniors
- ▶ New Healthy Eating Initiative launching in local kindergartens

Responses to media enquiries

Responses were provided on the following topics:

- ▶ Rate Cap

Social media

Council's Facebook page is followed by 11,834 accounts. Page activity over the past 4 months:

	April	May	June	July
Change in followers	+129	+198	+122	+49
Content interactions	4,568	2,629	4,019	3,421
Link clicks	1,127	1,556	613	1,394

Posts that received the most interactions this month are listed below:

Topic	Reach	Interactions	Comments
Longwood Fires – 6 months	22,890	351	19
Mansfield Emergency Services Precinct	21,281	343	37
Mansfield Swimming Pool Upgrade	19,849	161	27
Blaze Aid Assistance	18,387	63	3

Engage Mansfield

No results available this month due to moving to a new platform.

YouTube

Council meetings are streamed live on YouTube. Viewership of recent Council meetings within each month is as follows:

	Apr	May	June	July
Views	132	99	152	82

9. Digital Transformation Project

Council's Digital Transformation Program continues to progress across multiple workstreams, with a strong focus on delivering the remaining strategic initiatives. During the reporting period, significant progress has been made on resolving post-implementation issues within the Civica Animal Management module, advancing the new online payment solution, progressing the Information Management Centre deployment, completing testing of the Data Archival Solution and preparing the relaunch of the Greenlight Local Laws Customer Portal, and commencing implementation of the Snap Send Solve platform.

While a contractual issue relating to access to the legacy Open Office database has temporarily paused the Health and Wastewater data migration, Council is working with the participating councils to determine the most appropriate path forward before migration activities recommence.

Overall, the program continues to deliver modern digital services, improve operational efficiency and reduce Council's reliance on legacy systems, while maintaining continuity of business operations throughout the transition.

Civica's Animal Registration module

The Animal Registration module continues to operate successfully as Business as Usual following its implementation in June.

Council continues to work through the post-implementation issues identified after go-live. All identified issues are now well understood, with agreed solutions in place. Some actions require configuration changes or data corrections by Council, while others are being addressed by Civica.

Importantly, none of the outstanding issues are causing significant operational impacts to Council services. The majority relate to data quality and historical data inherited from the legacy system.

Implementation of the Online Animals functionality has been intentionally deferred while priority is given to resolving the remaining post-implementation issues. Once these items have been completed, Council will commence the next phase of the project, integrating animal registrations and renewals with the Community Portal.

Civica's Infringement Management module

Implementation activities will recommence following completion of the remaining post-implementation activities associated with the Animal Registration module.

Civica's Community Portal

Following last month's workshop with Civica to address the project's most significant outstanding issue—the online payment functionality—a meeting was held with NAB to commence implementation of the new online payment platform.

Council has requested that implementation be prioritised to support delivery of the Community Portal and future online services. An initial implementation timeframe of approximately six weeks has been agreed, after which configuration, integration and testing with Civica will commence.

The new payment platform will not only support the Community Portal but will also provide an opportunity to modernise Council's existing online payment gateway across Council services.

Data Archival Solution

The Data Archival Solution has progressed through initial user testing, with feedback reviewed and identified improvements implemented. Business areas are currently undertaking final validation of the updated solution, with testing expected to be completed by the end of the week.

The solution has been well received and provides reliable access to historical information that has not been migrated into the Civica ERP system. Maintaining access to legacy data is a critical component of Council's digital transformation, ensuring historical records remain available to support customer enquiries, statutory obligations, auditing, reporting and day-to-day operations.

Information and Records Management (IM)

The new Information Management Centre (IMC) V2 has been configured for the Mansfield Information Management team and SharePoint Super Users.

Initial training has been completed, with Super Users now undertaking a two-week testing period to validate the solution and identify any issues before broader deployment across Council.

The existing Information Management Centre will continue to operate in parallel throughout the testing and deployment phases, ensuring there is no disruption to business operations while the new solution is being implemented.

Snap Send Solve (SSS)

Implementation of the Snap Send Solve platform has commenced, with project planning and configuration activities now underway. The platform will provide the community with a simple and convenient way to report issues directly to Council using a mobile device, improving customer engagement and streamlining the management of customer requests.

The project remains on schedule, with implementation continuing in collaboration with the vendor and Council stakeholders.

Planning, Building and Regulatory (PBR)

The Greenlight Local Laws Customer Portal and Council back-office enhancements have now been fully tested and are scheduled to be relaunched on 10 August. This work is the outcome of the Community Local Law Review, which was fully funded through the Victorian Government's Business Acceleration Fund.

The enhancements introduce improved online services for the community, with some Local Laws application types now capable of being processed and approved through fully automated workflows. These enhancements will significantly reduce processing times, improve the customer experience and deliver a more efficient service for both residents and Council staff.