

CEO Monthly Report

June 2026



Mansfield Shire

1. Customer Service

Monthly Customer Request Management System (CRMS) Report June 2026

For the month of June, 112 customer requests were received. Of those, 48 requests remain open and 64 were closed during the month.

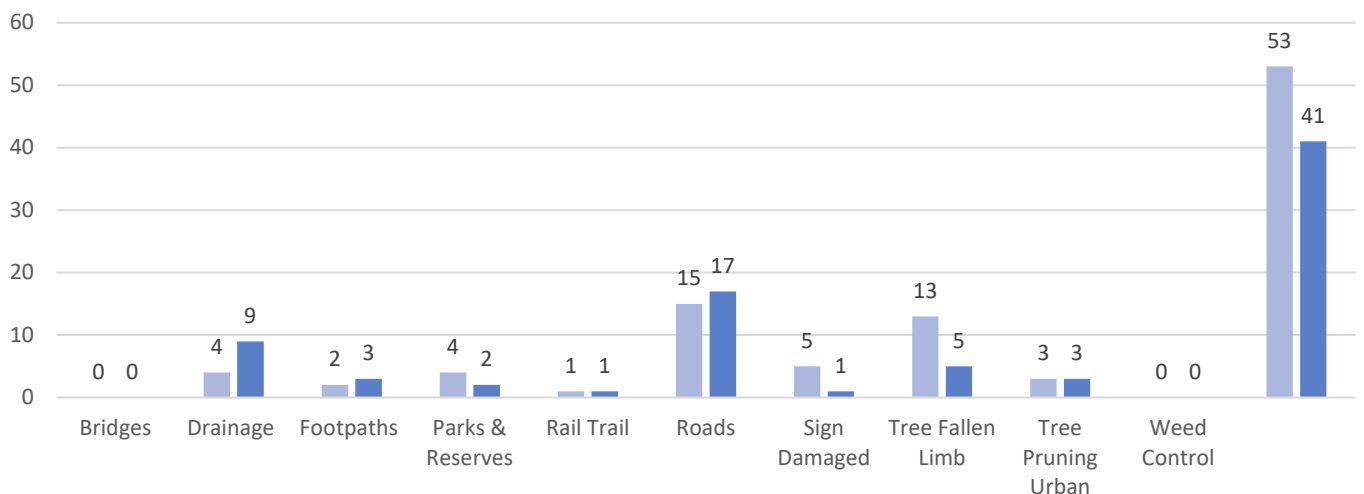
There were 1,205 calls and 745 visits to Council's customer service centre.

Council received no complaints for the month of June 2026.

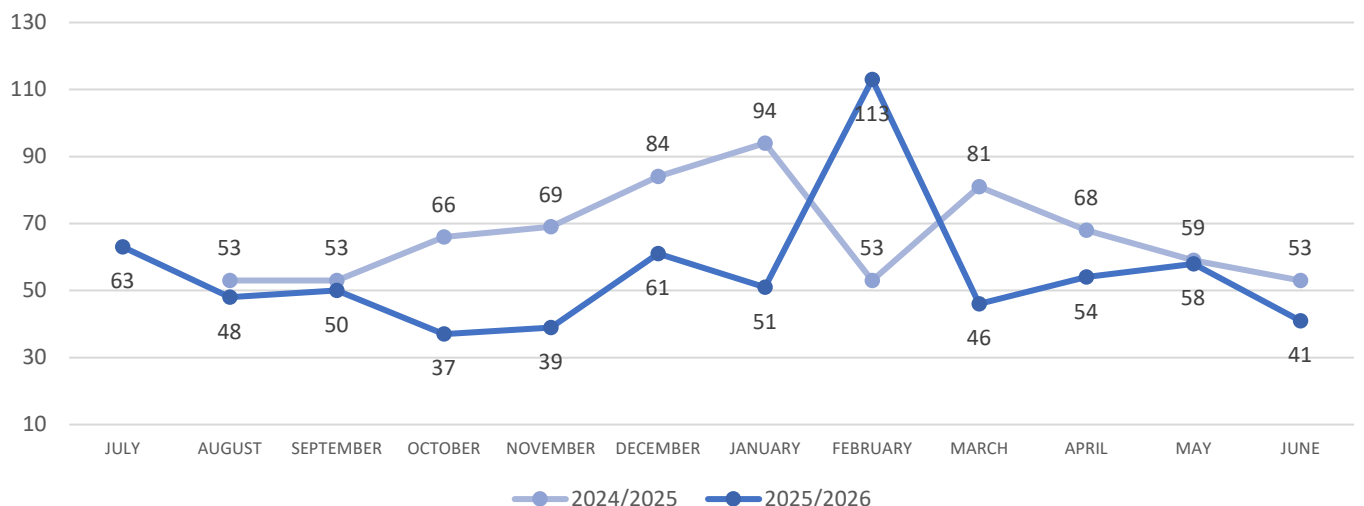
Council received no expressions of gratitude for June 2026.

The highest number of requests was for Field Services, totalling 51 for June 2026.

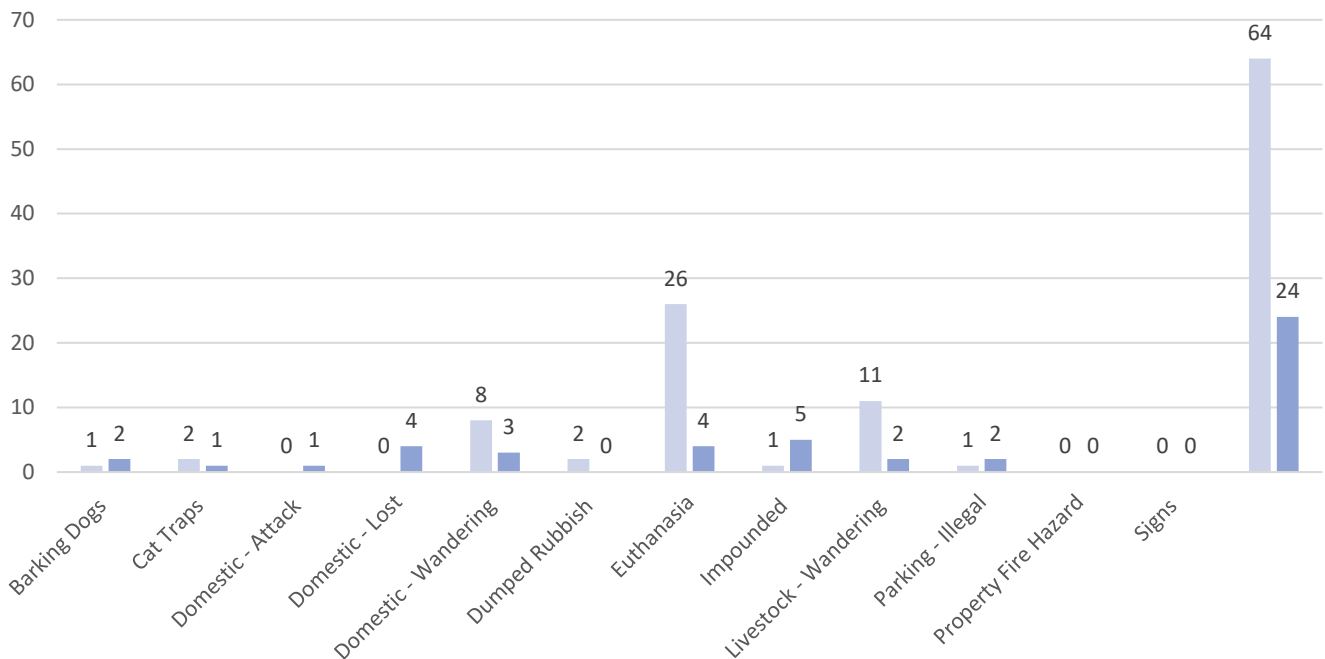
Top 10 Field Services Customer Requests



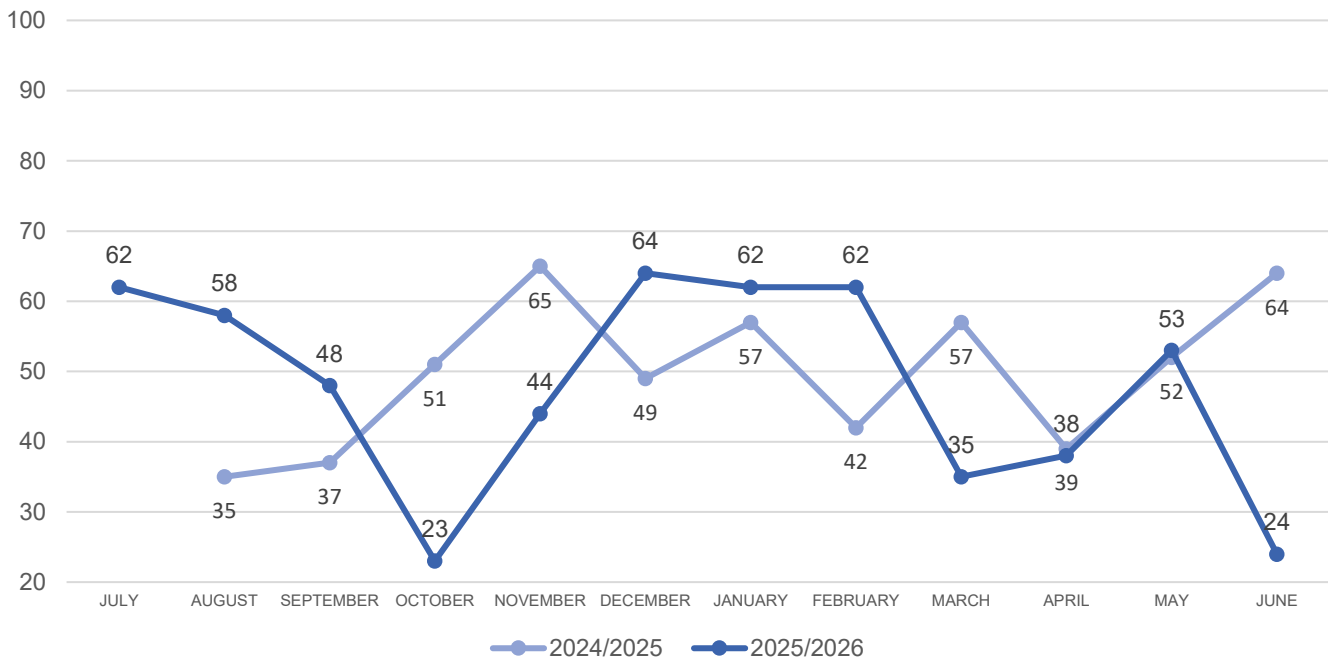
Total Field Services Customer Requests - 2025/26



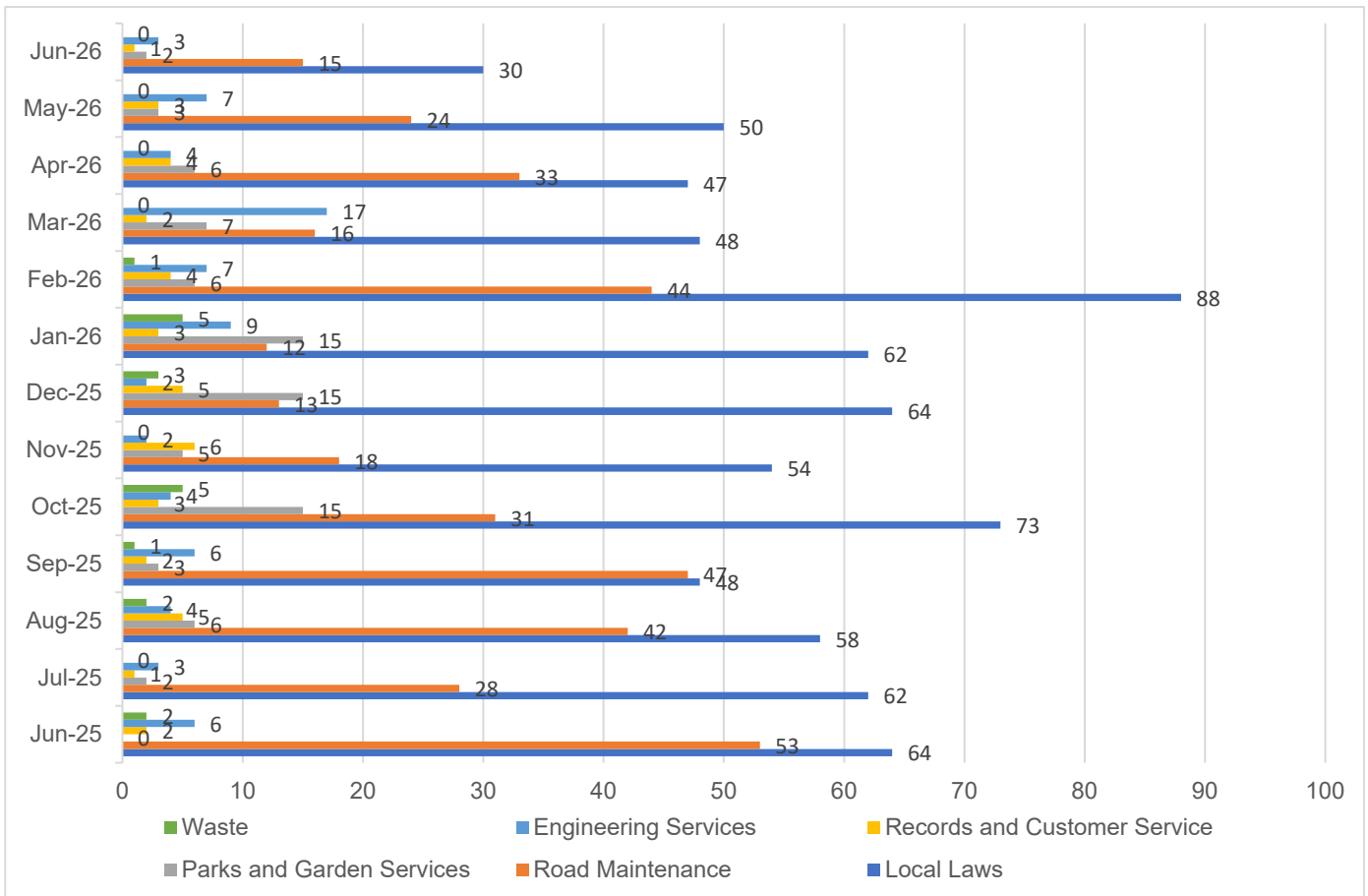
Top 10 Local Laws Customer Requests



Total Local Laws Customer Requests - 2025/26



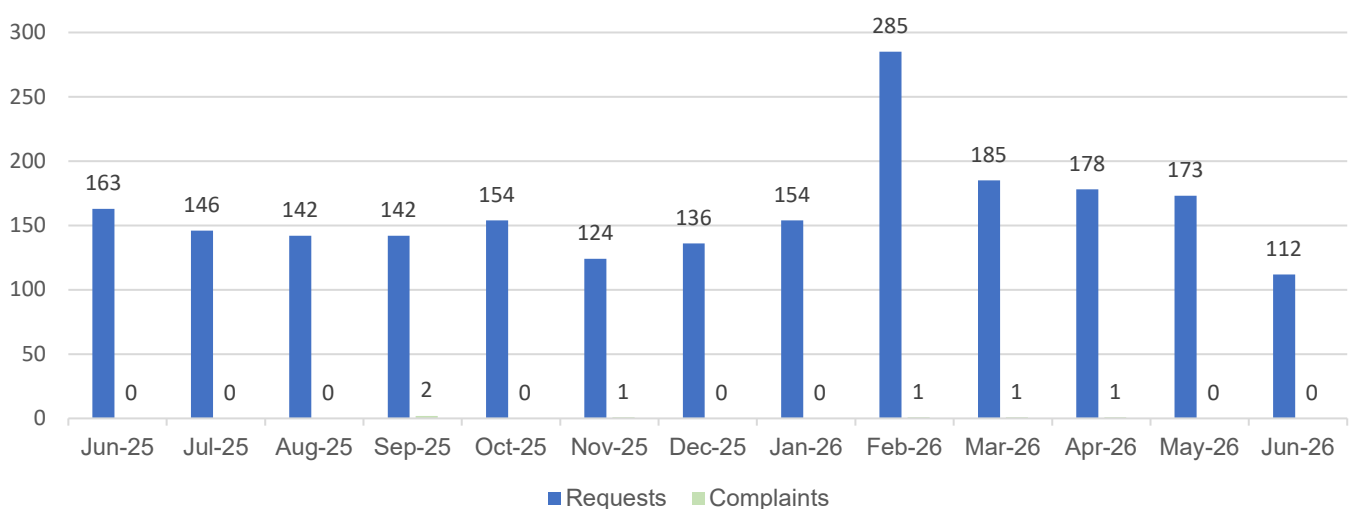
CRMS Monthly Totals June 2025 – June 2026



Requests and Complaints

	June
Requests	112
Complaints	0

Total Requests and Complaints June 2025 - June 2026



2. Governance

Confidential Reports - Financial Year

Month	No. of Confidential Reports	No. Related to Tenders
July 2025	1	0
August 2025	1	1
September 2025	3	2
October 2025	3	3
November 2025	5	4
December 2025	3	2
January 2026	-	-
February 2026	1	0
March 2026	4	3
April 2026	4	3
May 2026	8	3
June 2026	1	1
TOTAL	34	22

Confidential Reports at Council Meetings

Month	No. of Confidential Reports	Comments
April	4	- Tender Award: MRRC Access Road Upgrade - Tender Award: Learner Pool Enclosure - Contract Award: Microsoft Licences - Potential Land Acquisition
May	8	- Tender Award: Change Room Construction and Refurbishment - Tender Award: Fenced Dog Park Project - CEO Employment Contract - Lakins Road Industrial Estate Trunk Infrastructure Fund Application and Advancement of Project Stage 1 - Potential Land Acquisition - Historic Goods Shed and Visitor Information Centre Commercial Activation EOI - Tender Award: Platform Toilet Refurbishment - Aquatic Facilities Working Group Pool Operation Proposal
June	1	Contract Award: Landfill Disposal

Freedom of Information (FOI) Requests – Financial Year

Month	No. of FOI Requests
July 2025	1
August 2025	2
September 2025	2
October 2025	1
November 2025	-
December 2025	-
January 2026	1
February 2026	-
March 2026	3
April 2026	-
May 2026	-
June 2026	1
TOTAL	11

Freedom of Information (FOI) Requests

Month	No. of FOI Requests	Comments
June	1	The applicant has requested: • A complete copy of the planning file in relation to the planning permit application for 1 Warrambat Rd, Sawmill Settlement, including but not limited to all variations of plans lodged, all notes in the file, all SharePoint records, all Teams messages and emails between all staff and Councillors in relation to this application, all delegations and all Council reports. • All Greenlight logs in relation to the advertising of the above applications and amendments. • Copies of all directions to planning staff issued from 1 January 24 until 16 June 2026 in relation to the processes to be followed for the advertising and issuing of planning permits including but not limited to documents, emails, Teams messages, SharePoint files, policies, and Council reports.

3. Capital Works

Capital Works completed 95% of projects scheduled for delivery during the 2025/26 financial year.

Projects with completion dates beyond 30 June 2026 remain on schedule and continue into the 2026/27 financial year.

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Buildings				
Bonnie Doon Community Centre	\$16,000	Switchboard upgrade and 3 phase connection. Works completed in August 2025.	On Budget	Completed Aug 2025
Mansfield Library	\$27,000	HVAC improvements at Library. Works completed in January 2026.	On Budget	Completed Jan 2026
Mansfield Sporting Complex	\$55,698	Roof renewal of main building. Awarded in the May Council Meeting in alignment with the award of the tender for the Play Our Way changeroom upgrade. Works completed in June.	On Budget	Completed Jun 2026
Mechanics Institute Toilet	\$150,000	Construction of new toilet and amenities at the rear of the Mechanics Institute. Design finalised in June and construction cost estimates prepared. Project proposed to be re-budgeted in FY2026-27.	On Budget	Design Completed Jun 2026
Jamieson Hall	\$88,663	Lower roof renewal works completed at the Hall in February, with savings to be used for replacement of the slate roof on the Museum. Replacement of the slate roof completed in collaboration with the Jamieson Community Group.	On Budget	Completed Feb 2026
Solar Panel Installation Program	\$57,000	Installation of solar panels and batteries at the Mansfield Sporting Complex deferred to FY2026-27 to enable completion of the Mansfield Sporting Complex roof renewal (now complete). Installation of solar and batteries on Bonnie Doon Recreation Reserve & Community Centre. This project is being delivered by the Greenhouse Alliance with Council participating in the project control group. The project was completed in June.	On Budget	Completed Jun 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Public Toilet Renewal Program	\$50,000	Maintongoon Road, Bonnie Doon. Works were completed in June.	On Budget	Completed Jun 2026
Lords Pavilion	\$1,954,750	Construction of the new Pavilion. Internal fit-out in progress. On track to complete in September. Landscaping to complete in November.	On Budget	Nov 2026
Mansfield Recreation Reserve Play Our Way Change Room Upgrades	\$918,789	Works at the swimming pool change rooms to commence in July, works in the sporting complex changerooms to commence following the conclusion of the football season.	On Budget	Jun 2027
Curia Street Police Stables public shower & toilets	-	Public shower and toilet pod was delivered and connected in February. Official opening completed in May.	On Budget	Completed Feb 2026
Bridges & Culverts				
Bridge Renewal Program	\$70,000	Renewal works on Lake Nillahcootie, Long Lane and Glen Creek bridges. Works completed in August 2025, including the carry forward scope from 2024-25.	On Budget	Completed Aug 2025
Greenvale Lane Bridge	\$592,000	Design and construction of a pedestrian footbridge and connecting pathway funded by the Safe Local Roads and Streets Program is progressing well. Path pavement works are now fully complete. Fabrication of the prefabricated bridge is complete, and the finished abutments are ready for the bridge structure to be lifted into position by mid-July 2026.	On Budget	Jul 2026
Causeway/Culvert Upgrade Program	\$40,000	These works were completed around the Mansfield township and were packaged with the township Sealing / sealing unsealed road program.	On Budget	Completed May 2026
Bridge Upgrade Program	\$80,000	Dry Creek Road Bridge (B36) condition assessments identified repair works required. Following resident feedback from consultation and further technical review, a concept design will be	On Budget	Jun 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		prepared for the widening and full upgrade of the bridge to allow a future grant application. Concept design to be undertaken in 2026-27 Financial Year.		
McKees Lane Culvert improvement	\$50,000	The upgrade of the culvert structure and pavement, including the road sealing, has been successfully completed.	On Budget	Completed Mar 2026
Causeway Upgrade Program	\$200,000	Graves Road Floodway - Construction is pending grant funding, with proposed Council co-contribution amount of \$200,000. Engagement undertaken to support new grant application, awaiting outcome of application.	On Budget	Dec 2026
Open Space & Streetscapes				
Botanic Park Stage Platform	-	Project undertaken as a community collaboration and funded with savings from other projects. Stage construction completed in January ready for Australia Day event.	On Budget	Completed Jan 2026
Swimming Pool Upgrade (LAPS Package)	\$750,741	Works commenced in May. Pool enclosure and changeroom works to run concurrently.	On Budget	Aug 2027
Tracks & Trails Strategy	\$33,000	Final community engagement completed in April. Final strategy adopted at June Council Meeting.	On Budget	Completed Jun 2026
Peppin Point Community Hub Design	\$78,840	Concept design refined to incorporate suitable wastewater solution. Final design completed in June.	On Budget	Completed Jun 2026
Billy Maxwell House Relocation	-	Permit for demolition obtained. Application lodged for erection. Project is being undertaken by Bonnie Doon Community Centre in collaboration with Council.	On Budget	Aug 2026
Street furniture, benches and bollards	\$50,000	Botanic Park bollard solar lighting installation was completed in April.	On Budget	Completed Apr 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Delatite Valley Riverside Park Masterplan	-	Outlying Community Infrastructure Fund project. Project placed on hold while the Delatite Valley Plan engagement progressed. Report presented to April Council meeting and approved for cancellation and re-allocation of the funding to the CFA Shed mural project.	On Budget	Jun 2026
Irrigation and Oval Upgrades	\$45,000	Upgrade of Lords Oval and Mansfield Recreation Reserve Oval irrigation. Works completed in January 2026.	On Budget	Completed Jan 2026
Mansfield Tennis Club Roof	\$50,000	Clubroom roof renewal. Works were completed in June.	On Budget	Completed Jun 2026
Drainage				
Drainage Renewal Program	\$50,000	The CCTV inspection and jetting of stormwater assets have been completed.	On Budget	Completed Jun 2026
College Park Drainage Improvements (grant funded)	\$25,000	Shade sail and drinking water fountain installed. Drainage works were completed in June.	On Budget	Completed Jun 2026
Drainage Study	\$30,000	Malcolm Street from Highett Street to Kidston Parade (West Catchment). Council data has been provided and Stantec, the consultant, is working on catchment analysis. The project has been packaged with the Mansfield Flood Study which is focusing more broadly on flood mitigation options.	On Budget	Dec 2026
Stormwater and footpath upgrade	\$208,289	Elvins Street. Detailed design of drainage and footpaths completed. Initial grant application was unsuccessful; however, a further application has been submitted, and drainage works are proposed to be packaged with footpath works in 2026-27, subject to the grant outcome.	On Budget	Design Completed Mar 2026
Pathways				

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Bonnie Doon Community Centre Footpath	\$30,000	Works completed in February 2026 including carpark and path upgrade.	On Budget	Completed Feb 2026
Footpath on Mansfield-Woods Point Road, Jamieson	\$50,000	Stage 1: Scoping and community engagement completed, with tree planting in DTP road reserve undertaken in collaboration with the Jamieson Community Group. Stage 2 on hold pending planning permit outcome and DTP review of intersection design. Improvement and infill of existing footpath links in Jamieson township will be packaged with 2026-27 footpath renewal program to achieve construction efficiencies.	On Budget	Stage 1 Completed Jun 2026
New footpath on Maintongoon Road	\$54,130	Maintongoon Road footpath will occur in two stages. Stage 1, (between the two boat ramps) has been completed. Stage 2 will encompass a connection to the Rail Trail subject to further review and approval with DTP/GMW of a detailed design (next financial year). The future delivery of path works will be dependent on grant funding.	On Budget	Stage 1 Completed Jun 2026
Shared path on Piries-Goughs Bay Rd Stage 3	\$110,000	Piries-Goughs Bay Rd Stage 3 works completed in December 2025.	On Budget	Completed Dec 2025
Footpath missing link on Bellview Court	\$17,550	Works completed in February 2026.	On Budget	Completed Feb 2026
Footpaths Renewal Program - Concrete	\$70,000	Engagement and RFQ completed. Following review of RFQ response any minor urgent repair works completed in-house and a broader scope will be packaged with 2026-27 footpath renewal program to achieve construction efficiencies.	On Budget	Jun 2027
Mansfield - Woods Point Road (Howqua Inlet) Path	\$50,000	Works completed by community group in collaboration with Council.	On Budget	Completed Apr 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Roads				
Kerb & Channel	\$109,560	High Street, Alpine Ridge Drive, Highett Street, Stewart Street and Curia Street completed in October 2025.	On Budget	Completed Oct 2025
Car Park Renewal	\$56,340	Chenery Street, High Street and Collopy Street included in the reseal scope. Works completed in January 2026.	On Budget	Completed Jan 2026
Reseal / asphalt replacement program	\$269,532	Mansfield township. Works completed in January 2026.	On Budget	Completed Jan 2026
Re-seal preparation Road Reconstruction program	\$430,480	Early Street, Alpine Ridge Drive. Works completed in November.	On Budget	Completed Nov 2025
Township Sealing Program	\$718,562	Mansfield township - New Street and Church Street completed. The township sealing works were packaged with Glen Creek Road, Hearn's Road intersection (IMPACT) and Chapel Hill Rd sealing (IMPACT) which are now complete.	On Budget	Completed May 2026
Dead Horse Lane/ Mansfield-Whitfield Rd Roundabout - Design and Construction	\$2,438,210.39	Dead Horse Lane/Mansfield-Whitfield Road intersection. An extension of time was approved by DTP due to the extended design review process, with completion due June 2027. To ensure the design delivers the best value for ratepayer and taxpayer money, Council officers initiated a further value management process to challenge several design requirements, specifically excessive pavement thickness. Works are scheduled to commence after Winter 2026 to take advantage of more suitable weather conditions. The target project completion date is 31 March 2027, with the date for Practical Completion scheduled for 30 June 2027.	On Budget	Jun 2027
Eildon-Jamieson Road Safety Improvement Program	\$357,820	Eildon-Jamieson Road improvements were deferred and re-budgeted in 2026-27 to align with completion of the approved	On Budget	Jun 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		Motorcycle Safety Improvement project that is grant-funded (refer below).		
Motorcycle Safety Improvement	\$85,000	Intersection upgrade of Barwite Road and Saligari Road and safety improvements to Eildon – Jamieson Road. Scoping completed and concept design with DTP for approval.	On Budget	Jun 2027
Mansfield Parking Study	\$50,000	The final draft was consolidated and updated and is with the consultant to finalise the study and return to Council.	On Budget	Jul 2026
Safer Local Roads and Streets Funded Program	\$356,000	Grant funded road safety improvements. Old Tolmie Road & Tolmie-Mahaikah Road safety improvements completed. Monkey Gully Road safety improvements completed. Howqua River Road signage improvements completed.	On Budget	Completed Jun 2026
Resource Recovery Centre Access Road	\$250,000	Drainage upgrade, pavement reconstruction, road widening and asphaltting of all proposed sections have been substantially completed and the road opened for traffic. One day of remaining asphalt works is required on the widened sections where trenching was previously undertaken. These final works were delayed due to recent rainfall; however, completion is expected by mid-July 2026.	On Budget	Completed Jun 2026
IMPACT Project				
Hearns Road Intersection	\$120,000	The project includes Chapel Hill Road sealing. Sealing of both the intersection and Chapel Hill Road were completed in February. Traffic islands and line marking have been completed in June 2026.	On Budget	Completed Jun 2026
Highton Lane (includes new roundabout)	\$1,465,811	Practical Completion achieved. Solar lighting installed.	On Budget	Completed Jan 2026
Rifle Butts Road	\$1,432,164	Practical completion issued in November. Rectification works progressed during defects liability period.	On Budget	Completed Nov 2025

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Ogilvies Rd Intersection	\$410,400	Project is funded by the Safe Local Roads and Streets Program. Culvert, pathway and intersection upgrades completed.	On Budget	Completed Mar 2026
Station Precinct		Regional Precincts and Partnerships Program Station Precinct Project.		
All Abilities Playground	\$2,237,570 (Budget is shared with Changing Places)	Design received. RFT to be issued June.	On Budget	Sep 2026
Changing Places Facility	As per Playground	Design finalised. RFQ to be issued in June.	On Budget	Aug 2026
Museum Exhibit	\$3,205,533	Exhibit design completed and fabrication in progress.	On Budget	Dec 2026
Goods Shed Refurbishment	\$1,511,707	Lead paint being removed, frame strengthening and roof to commence in July.	On Budget	Oct 2026
Taungurung Art Track	\$255,188	Evaluation undertaken and appointment of artists complete.	On Budget	Jan 2027
Museum Fit out	Included in Exhibit Budget	Fit-out works are currently in progress and running to programme.	On Budget	Nov 2026
Pump Track	\$414,400	Project ready to commence; contractor to mobilise once site conditions improve.	On Budget	Sep 2026
Fertiliser Shed Refurbishment	\$546,368	Mezzanine works complete. Skillion design finalised and RFQ to be issued in July	On Budget	Aug 2026
Landscaping (Irrigation, Solar Lighting, Furniture)	\$544,373	RFT issued in May. Contract award expected in July for first stage of landscaping.	On Budget	Jan 2027
Withers Lane Carpark	\$168,017	Works at Withers Lane Gravel Car Park, including relocation of the horse holding pen were completed in May 2026.	On Budget	Completed May 2026
Visitor Information Centre Carpark	\$761,868	Detailed design under review prior to tender in July.	On Budget	Sep 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Kitchen Street Carpark	\$627,203	Detailed design under review prior to tender in July.	On Budget	Sep 2026
Precinct Shared Pathway	\$771,680	Pathway Master Plan reviewed and scope developed for Stage 2 and 3. Stage 1 awarded.	On Budget	Sep 2026
Fenced Dog Park	\$496,063	Mobilisation works commenced but on hold pending weather and improved site conditions.	On Budget	Aug 2026
Railway infrastructure restore & Woodfield platform relocation	\$176,990	Feature survey complete, further stakeholder engagement planned for July. Construction planned to commence in August/September.	On Budget	Dec 2026
Mullum Wetlands Rejuvenation	\$228,325	Flora and fauna protection measures in development, prior to works commencing on site.	On Budget	Mar 2027
Station Precinct Branding	\$33,650	Precinct brand developed and reviewed with stakeholders. Signage currently in development. Signage audit complete.	On Budget	Jan 2027

Legend	
On Schedule	On Budget
Possible Delay	Above Budget by <10%
Delayed/On Hold	Above Budget by >10%

4. Statutory Planning

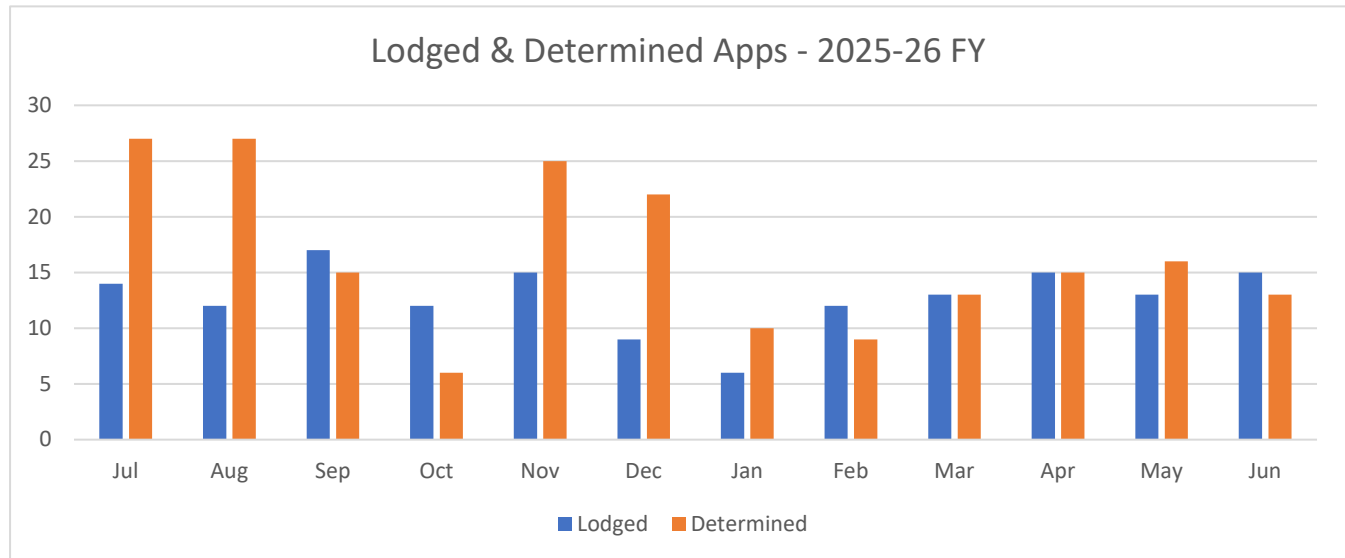
Planning Applications Lodged

App No.	Property Address	Proposal
P033-26	3169 Merton-Euroa Road Merton	Two [2] lot subdivision
P034-26	292 Rifle Butts Road Mansfield	Development of land for a second Dwelling and a two [2] lot subdivision
P035-26	390 Glen Creek Road Bonnie Doon	Development of land for a dwelling and domestic outbuilding
P179016BC-21	27 Stock Route Mansfield Stock Route Mansfield	Twenty nine [29] Lot Staged subdivision and removal of an easement
P036-26	264 Sawpit Gully Road Bridge Creek	Development of land for a dwelling and domestic outbuilding
VS022-26	170 Pollock Avenue Bonnie Doon	Development of land for an agricultural shed
VS023-26	65 Finklesteins Road Maindample	Development of land for an agricultural [machinery] shed
P037-26	157 Old Gobur Road Merton	Use and development of land for a [bushfire replacement] dwelling
VS024-26	20 Settlers Court Bonnie Doon	Development of land for a domestic outbuilding
P038-26	122 Homepoint Drive Bonnie Doon	Development of land for a dwelling, domestic outbuilding and removal of native vegetation [two trees]
REFPA260061	740 Mansfield-Woods Point Road Mansfield	Construction of a shed
P039-26	380 Hutchinsons Road Bonnie Doon	Development of land for a Telecommunications Facility
P041-26	436 Growlers Gully Road Merton	Development of land for a [bushfire replacement] dwelling
PD-00-00316A	416 Pikes Road Mansfield	Use and development of the land for a Clay Target Shooting Range
VS025-26	4343 Midland Highway Barjarg	Development of land for a domestic outbuilding
Total Applications Lodged: 15		

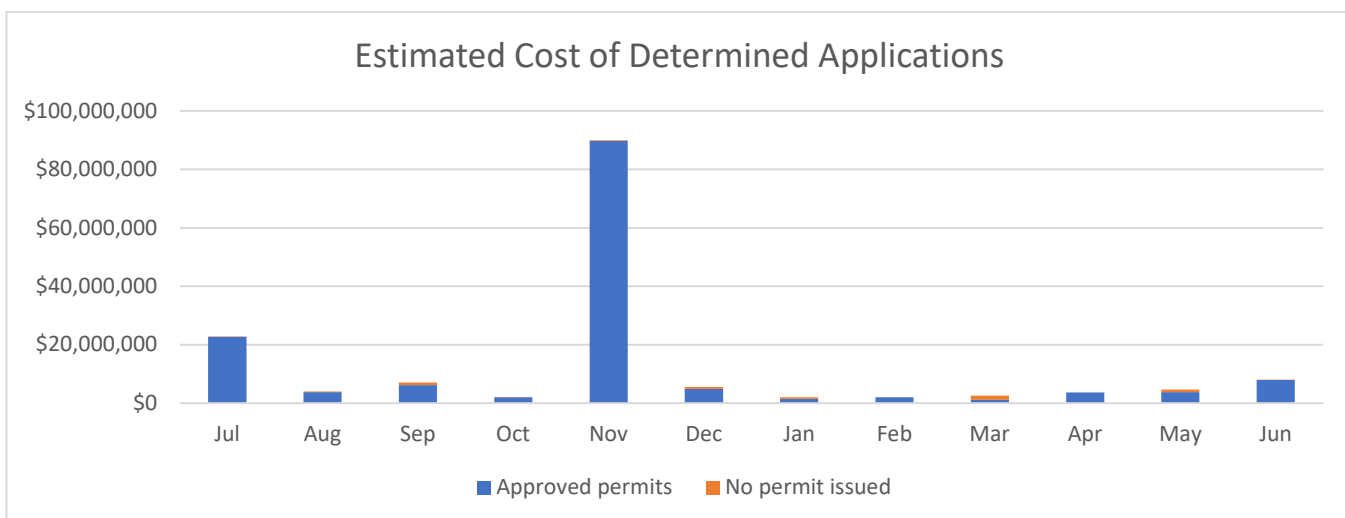
Planning Applications Determined

App No.	Property Address	Proposal	Decision Type
P006-26	84 Kidston Parade Mansfield	Two [2] lot subdivision	Permit issued
P017-26	26 Highton Lane Mansfield	Display Business Identification Signs	Permit issued
P025-26	6165 Midland Highway Mansfield	Development of land for a Store [three Shipping Containers and roofs]	Permit issued
P164B-17	140 High Street Mansfield	Use and development of land for a service station and car wash; development of land for a shop; display of business identification signage; and creation of access to a road in a Transport Zone 2	Permit issued
P113-25	298 Davies Road Merrijig	Use and development of land for a second dwelling	Permit issued
P001-26	155 McMillan Point Drive Mansfield	Development of land for a dwelling and outbuilding	Permit issued
P014-26	11 Ailsa Street Mansfield	Development of land for a domestic outbuilding	Permit issued
P016-26	483, 484 & 486 Howqua River Road Howqua	Two [2] lot re-subdivision	Permit issued
P020-26	430 Peppin Drive Bonnie Doon	Development of land for a domestic outbuilding	Permit issued
P024-26	657 Aldous Road Mansfield	Use and development of land for a [retrospective] second dwelling	Permit issued
VS023-26	65 Finklesteins Road Maindample	Development of land for an agricultural [machinery] shed	Permit issued
VS024-26	20 Settlers Court Bonnie Doon	Development of land for a domestic outbuilding	Permit issued
REFPA260061	740 Mansfield-Woods Point Road Mansfield	Construction of a shed	No Permit issued
Total Applications Determined: 13			

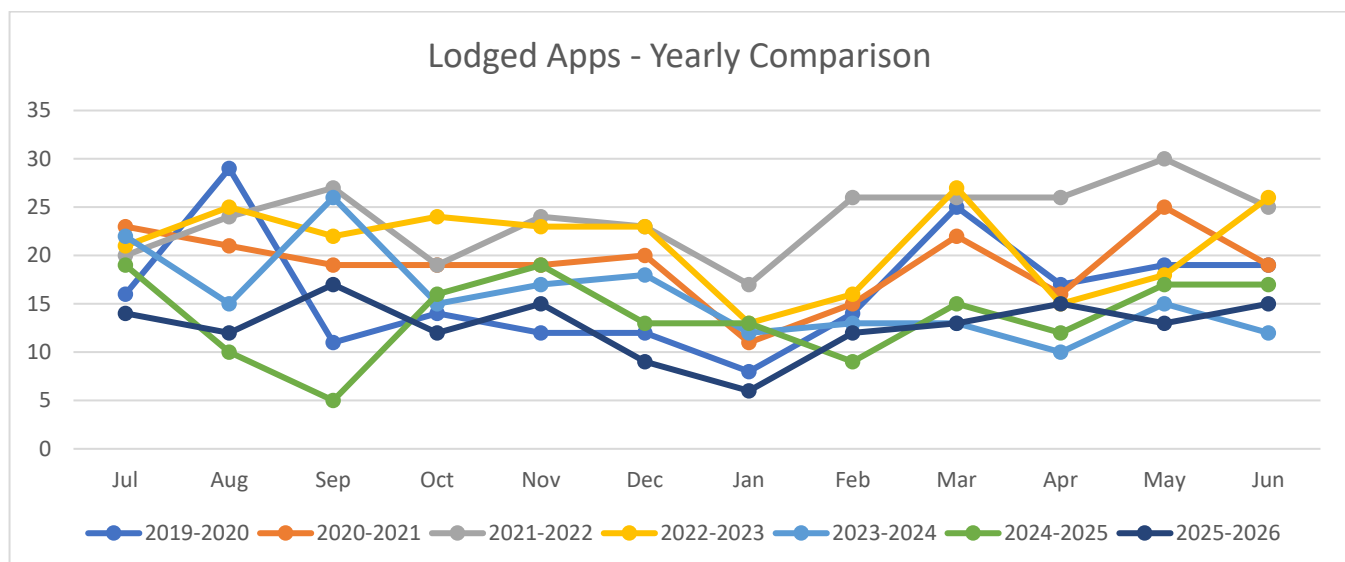
Number of Applications Lodged and Determined



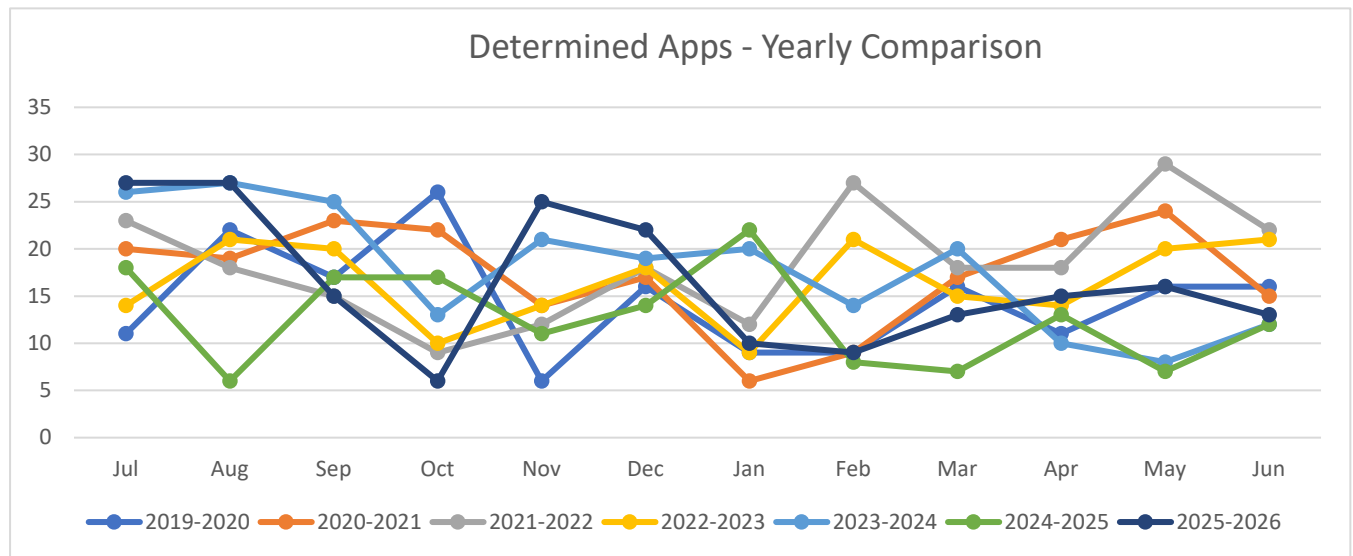
Estimated Cost of Development of Determined Applications



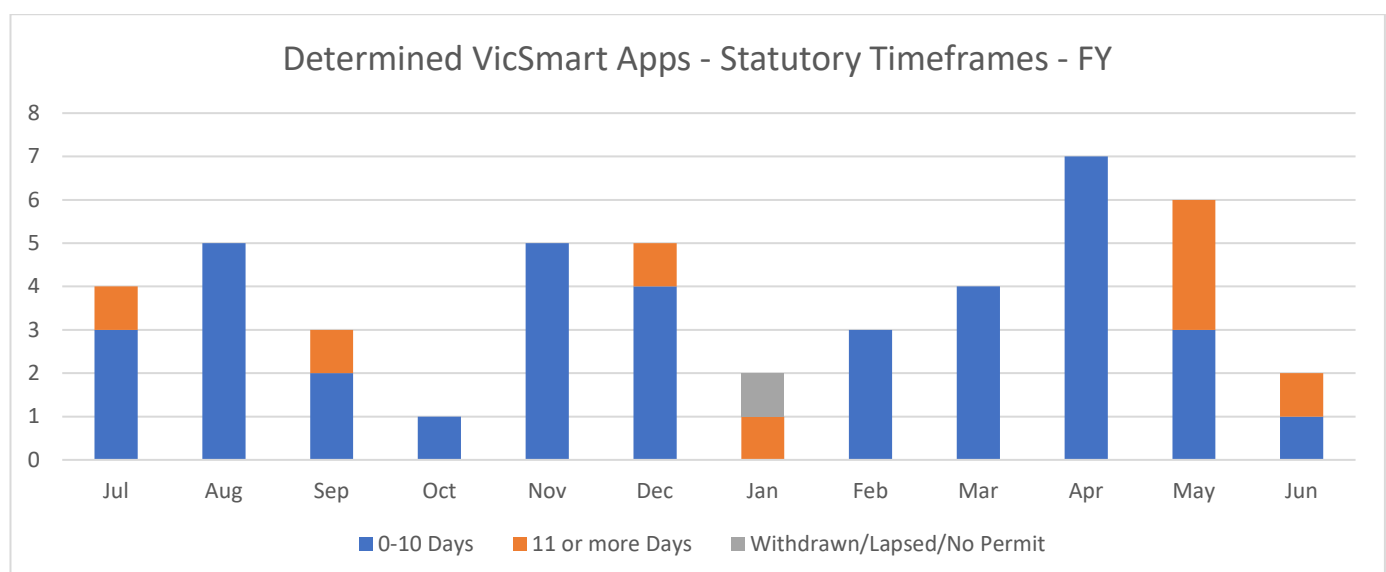
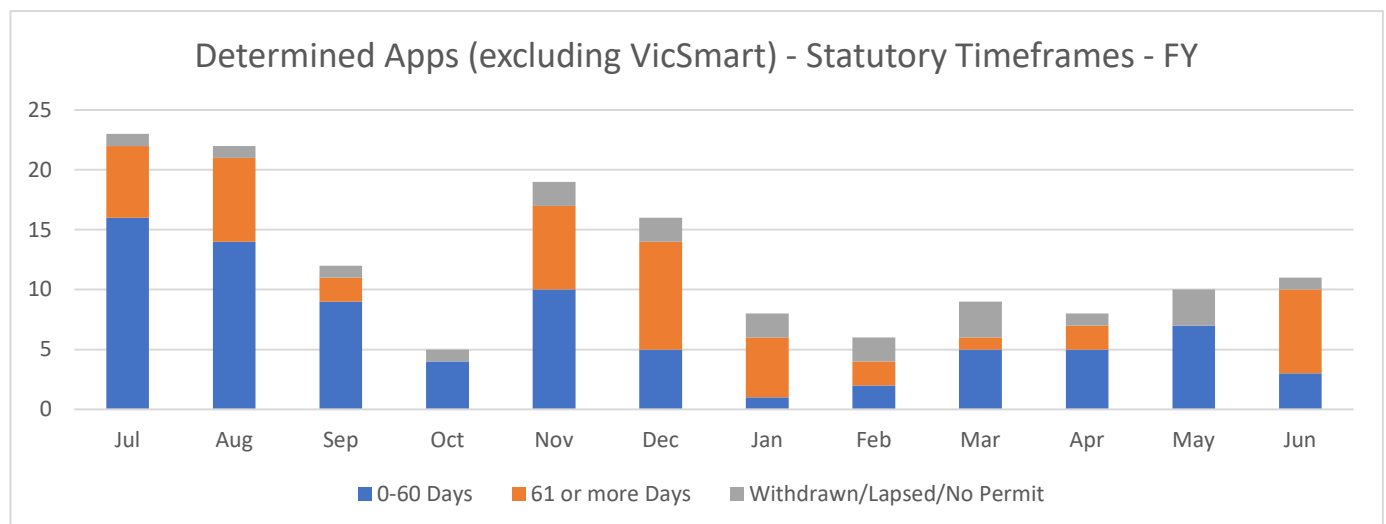
Lodged Planning Applications – Yearly Comparison



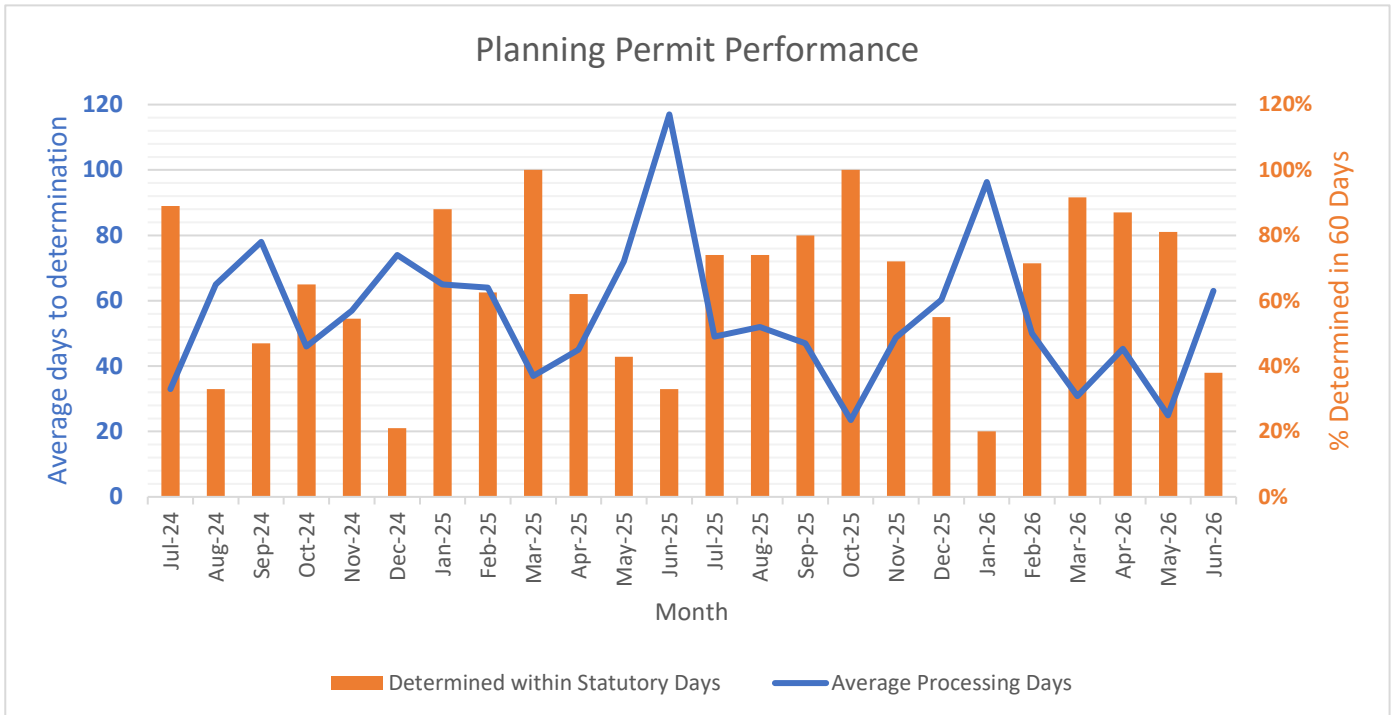
Determined Planning Applications – Yearly Comparison



Determined Planning Applications



Overall Planning Permit Performance



Subdivision Certification Applications Lodged

App No.	Property Address	Date Lodged
S270171J-26	13 Williams Drive, Mansfield	04/06/2026
Total Applications Received: 1		

Other Planning Consents & Assessments Determined

Type of Request	Number Issued
Condition Plans and Engineering Plans for endorsement	2
Secondary Consent	4
Extension of Time	5
Written Planning Advice	
Certification & Statement of Compliance	6
Section 71 Corrected Planning Permits	1
Assessment against a Section 173 Agreement	
Development Plan	
Certificate of Compliance for Existing Use	
Retrieval of Permits and Plans	1
Total Applications Issued:	19

Strategic Planning

Planning Scheme Amendments

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
C56mans Part 2	In Progress - with consultant	Implements the Township Approaches Study DDO1 – Prominent Sites	Amendment support granted through the Regional Planning Hub. Consultant from Glossop Town Planning appointed to support amendment progression. Project inception meeting held on 30 January 2026. Meeting with consultants to discuss findings held on 1 May. Further discussion required with key stakeholders. Options to be put to Council at August briefing.	
C57mans Part 2	In Progress - with consultant	Implements the Mansfield Open Space Strategy	Amendment support granted through the Regional Planning Hub. Consultant from Glossop Town Planning appointed to support amendment progression. Project inception meeting held on 30 January 2026. Meeting with consultants to discuss findings held on 1 May. Options put to Council at July briefing. Further discussion required with submitters.	Extension to amendment lapse date requested 15 January 2026. Request granted 21 January 2026.
C60mans	Authorised with conditions	Implements the Mansfield Planning Strategy into the Mansfield Planning Scheme.	Officers updating documentation in accordance with conditions from DTP, including liaising with referral authorities to meet authorisation conditions. An extension to the commencement of exhibition has been requested for 4 weeks to enable required responses from DEECA and EPA. DEECA conditions resolved, meeting with DTP to discuss EPA conditions to be held 8 July. Exhibition is anticipated to commence by the end of July.	DTP advised further review required 9 May 2025. Meeting held 9 July 2025 to discuss requirements. DTP provided formal comment and requested additional information and changes to be made on 11 September. DTP response provided 24 October 2025. A response to the request for authorisation was expected by 27 March 2026. Further Information requested 20 March 2026 and supplied 30 March 2026. Authorisation with conditions granted 23 April 2026.

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
C61mans	On Hold	Creation of a planning scheme amendment to implement the Bonnie Doon and Merton Plans	Amendment on hold. Assessment of DTP response and determination of next steps commenced to progress amendment.	Draft Amendment submitted to DTP for comment 22 December 2023. DTP feedback provided 19 July 2024. Council response and further information submitted 29 July 2025. DTP response provided 28 August 2025. Meeting held on 26 September 2025 to provide advice regarding DTP response.
C62mans	On Hold	Environmental Significance Overlay review.	Amendment on hold until new MOU is signed.	Further information and re-drafted ordinance to be provided to DTP once new MOU is signed.
	In Progress	Review of Memorandum of Understanding to introduce risk-based approach to permit applications to reduce delays for applicants.	Draft MOU with GMW for wastewater management in alignment with new EPA guidelines reviewed, and comments/changes sent to GMW 31 July 2025. Follow up email sent 1 September 2025. Draft MOU provided to General Manager at GMW for further discussion in December 2025. GMW officer response expected by the end of March 2026. No written response was provided. Meeting with GMW to discuss MOU held on 27 April, 8 May and 27 May 2026. Council and GMW are responding to the actions from the meetings.	
C63mans	Council review/ In progress	Proponent led amendment to re-zone land at 73 - 115 Dead Horse Lane Mansfield to Industrial 3 Zone	Revised amendment received 9 April 2026. Councillors briefed on the proposed changes at the June briefing. Proponent to work with Council officers on drafting a DPO prior to bringing the amendment to a Council briefing.	Advice received from DTP 17 December 2024.

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
GC268	Proponent-led GVW	Introduction of Buffer Area Overlay to GVW Waste Management Facilities	Meeting held with proponents 15 April 2025 to discuss proposed ordinance and amendment processing through Government Land Planning Service. Draft documentation provided for Council review 15 September 2025. Letter of support provided to applicants 11 December 2025. Progression of amendment is subject to proponent and is progressing through the Government Land Planning Service. Council has been involved for comment/advice only.	
Planning Scheme Review 2026	In Progress	Review of Mansfield's Planning Scheme	Required by section 12B of the Planning and Environment Act 1987 to be undertaken every four years. Project initiated 13 April 2026 commencing with a review of current Scheme and seeking input from internal stakeholders and Referral Authorities. Preliminary findings presented to Council at July Briefing. Community engagement to be undertaken in August.	

Strategic/Structure Plans

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Delatite Valley Plan	In Progress	Create a community, tourism and structure plan applying from Merrijig to Mirimbah	Engagement on first draft plan - 126 submissions received. Draft plan updated in line with community and Councillor feedback. Engagement on second draft plan - 63 submissions were received. Draft Plan updated in line with community and Councillor feedback. Engagement on third draft plan – 18 submissions were received.	Draft Plan to be updated in line with community and Councillor feedback. Analysis of community submissions to go to August briefing of Council. Final plan anticipated to go to August Council meeting for adoption.

Other (Strategic Planning adjacent projects)

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Mansfield Flood Study	In Progress	Creation of new flood mapping and exploration of flood mitigation options.	Draft hydrology report received. Engagement plan and draft findings presented at September Briefing. Mitigation location options confirmed with consultants.	Location-specific mitigation options and draft hydrology modelling expected 6 July. Explore mitigation options for community infrastructure and engage with community on options. Study due for completion in 2026-27.
	In Progress	Preparation for implementation of Flood Study into Planning Scheme.	Analysis of study results and proposed planning controls completed for every affected property. Initial engagement with identified landowners commenced 25 May 2026.	Draft modelling to become publicly available through the GBCMA 20 July. Engagement with affected landowners regarding the impact of the flood study on planning controls to continue until September 2026.
Infrastructure Plan	In Progress	Preparation of Infrastructure Plan for Mansfield Township.	Following internal review, the Plan was presented to Council at the May briefing for consideration prior to community engagement. DTP provided with a draft copy for comment.	Community engagement will be undertaken prior to adoption.
Goughs Bay Integrated Wastewater Management Plan	In Progress	Preparation of integrated wastewater feasibility study and plan for Goughs Bay.	Internal review of Draft plan completed. Consultant has been issued with instructions for the next steps and is now preparing an updated draft report. Plan presented to Council at the August briefing.	Community engagement to be undertaken.
Ovens-Murray Integrated Transport Strategy	In Progress	Completion of DTP & RDV Strategy for transport infrastructure and servicing in the Ovens-Murray region.	Mansfield Shire Council has been engaged to complete the Ovens-Murray Integrated Transport Strategy for the Department of Transport and Planning and Regional Development Victoria. The background report has been completed by consultants, and Mansfield Shire Council is leading the engagement with other Councils in the region and working to identify priority projects for implementation. Final report provided to Council at June Briefing.	Priority projects for all Councils presented to DTP by end of July.

Project Name	Status	Description	Comments/ Actions Completed	Next steps
High Street Design – Stage 1: Car Parking Study	In Progress	Preparation of a study and strategy for the future design of the Mansfield township CBD and Parking Strategy	Consultant appointed to prepare Car Parking Study. Initial community engagement has been undertaken, and initial data has been provided to Council. This was reviewed by Council officers and feedback provided to the consultant.	Review of consultation results and draft Study to be presented to a Council Briefing in August 2026.

5. Waste Services

The landfill diversion rate for the month of June 2026 was 40.16%. This is a slight decrease from May and is due to a decrease in FOGO for the month as gardening activity naturally reduces over the winter period. The King's Birthday weekend saw visitors arrive in Mansfield with refuse waste increased slightly for the month.

The average diversion rate to the end of financial year is 40.27%.

	2025-26					
	Recycling (total tonnage)	FOGO (total tonnage)	Landfill (total tonnage)	Total Waste (tonnage)	Total Diverted Waste	Landfill Diversion Rate
Jul	82.66	29.44	207.30	319.40	112.10	35.10%
Aug	75.14	39.33	190.70	305.17	114.47	37.51%
Sep	72.24	43.60	184.80	300.64	115.84	38.53%
Oct	83.70	76.18	211.38	371.26	159.88	43.06%
Nov	79.84	66.08	184.46	330.38	145.92	44.17%
Dec	92.44	60.36	216.28	369.08	152.80	41.40%
Jan	110.56	53.80	252.34	416.70	14.36	39.44%
Feb	77.94	38.58	176.24	292.76	116.52	39.80%
Mar	84.32	58.00	195.97	338.29	142.32	42.07%
Apr	89.68	52.20	208.68	350.56	141.88	40.47%
May	74.70	55.44	183.14	313.28	130.14	41.54%
Jun	75.68	50.44	187.90	314.02	126.12	40.16%
Total Tonnage	998.90	623.45	2399.19	4021.54	1622.35	
Average Landfill Diversion Rate for FY			40.27%			

Project Updates:

CDS Public Bin Rollout – Stage 1

Preparations for the first stage of the CDS public bin rollout have come together well with 39 x 240L bin cages repurposed from the old public bin infrastructure identified. Manufacturing of the stainless-steel pyramid tops have been procured through a local supplier with the tops nearing completion. Community photographs have been selected and production of the bin side panels with these images are underway, again with a local supplier. Stage 1 consists of 12 bins to be located at the Mansfield Recreation Reserve, Lords Pavilion and College Park Ovals. The Field Services team are scheduled to install the Stage 1 bins commencing in July 2026.

Resource Recovery Centre Access Road Re-sealing

The project is substantially complete with upgrades to the drainage, pavement reconstruction, road widening and asphaltting included in the scope of works. Further asphaltting is required on the certain sections where trenching had been previously completed. These final works were recently delayed due to rainfall, with completion expected by mid July 2026.



RRC Large Shed Cladding

Procurement of a local contractor to clad the large shed at the RRC has been secured during June with works expected to commence during September 2026. The scope of works includes the full installation of four walls and two large roller doors on either end to allow through truck access in future. The facility will lend itself to the relocation of the existing RRC Re-Use shop to the site increasing capacity and allowing all weather reuse shopping for visitors.

King's Birthday Weekend Update

Ongoing collaboration with the Goughs Bay Area Progress Association and DEECA occurred for the Kings Birthday weekend in June. Camping numbers were reportedly down on prior years and mainly due to the snow and cooler temperatures experienced on the Thursday leading into the long weekend. DEECA reported two patrol vehicles attended camping sites along the Delatite Arm Reserve and other well-known campsites during the weekend monitoring camping waste management practices and handing out information referring to the RRC free disposal offer. Good feedback was received during the weekend with campers aware of the RRC free camper waste drop off option. The RRC recorded a total 80 bags of camper waste dropped off over the weekend.

School Waste Management Visits

Waste officers have attended 8 out of 10 local schools during May and June, including Timbertop Geelong Grammar, Lauriston Girls Grammar, Mansfield Secondary College, Mansfield Primary School, Mansfield Statewide Autism Services, Merrijig Primary School, Mansfield Early Learning Centre and Mansfield Kindergarten. The visits aimed to understand current waste management practices, waste infrastructure and knowledge of Circular Economy principles. All schools visited have had a Waste Management review and audit of their premises completed by Council to assist them in educating their students in the correct way to manage waste.

These visits include Council's offer to facilitate the adoption of the Sustainability Victoria's *Resource Smart Schools* waste education program which is designed to support them in delivering real waste education, promote the adoption of student waste committees to drive enthusiasm and provide a waste auditing approach. Council has also offered the donation of worm farms and compost bins to support on-premises initiatives with students.



(Pictured left): Lauriston Girls Grammar staff enjoying their new worm farm and kitchen caddies supplied by Council. The visit revealed a genuine need for an initial four FOGO bins, which have since been ordered by Lauriston Girls Grammar. Delivery is expected in early July.

(Pictured right): Merrijig Primary School staff very happy receiving their new worm farm, kitchen caddy, and Container Deposit Scheme collection bag to facilitate student education and improve their waste management practices. Due to the visit, Merrijig Primary School will be trialling the first 120L FOGO bin option, made possible via a new initiative endorsed as part of the 2026-27 Council Budget.

6. Property

Description	Total
Licences Active	25
Leases Active	13
New Licence	0
Other Agreements (JUA, CAC)	5
New Lease	0
Licences due to renew	0
Leases due to renew	0
Licences due to end and not renewed	1 (Swim Club)
Leases due to end and not renewed	0

Leases/Licenses under negotiation:

- ▶ Jamieson Community Hall Community Asset Committee Agreement
- ▶ EVIE Networks Addendum for additional EV car park charging at Foodworks
- ▶ New EV installation for High Street Car Park
- ▶ Merton Euroa Road – potential licence of Greenfields Road Reserve
- ▶ Station Precinct - Historic Goods Shed Commercial Activation
- ▶ Station Precinct – Historical Society railway carriages and platform lease
- ▶ Robinson Jui Jitsu
- ▶ Mansfield Women's Football – merge to Mansfield Football Netball Club agreement
- ▶ Mansfield Swim Club
- ▶ St Vincent de Paul – option
- ▶ Bonnie Doon Football Netball Club – option
- ▶ Delatite Cricket Club - option
- ▶ MKS EV Charging Depot – Amendment
- ▶ Round 2 – Visitor Information Centre Commercial Activation

Other Agreements under negotiation:

- ▶ Performing Arts Centre and College Park – new Joint User Agreements

7. Building Services

Monthly Comparative Value of Building Permits Lodged

	2025-26	2024-25	2023-24
Jul	\$6,384,746	\$4,611,001	\$9,416,143
Aug	\$5,413,491	\$7,447,793	\$9,660,939
Sep	\$5,678,353	\$15,468,547	\$8,285,734
Oct	\$6,942,010	\$33,277,285	\$5,983,269
Nov	\$1,286,268	\$6,392,500	\$4,946,338
Dec	\$7,361,554	\$5,996,363	\$8,675,149
Jan	\$1,818,056	\$2,857,043	\$5,409,263
Feb	\$13,040,933	\$3,685,173	\$4,045,519
Mar	\$4,027,281	\$2,506,558	\$5,631,967
Apr	\$5,650,100	\$7,839,512	\$7,796,948
May	\$8,223,132	\$1,783,727	\$5,797,218
Jun	\$5,121,702	\$3,159,805	\$4,000,852
Total	\$70,947,626	\$95,025,307	\$79,649,339

NB: Figures for July – September 2025 have been audited and revised following receipt of a new reporting tool from Greenlight

Monthly Comparison of Permits Lodged for Dwellings

	2025-26		2024-25		2023-24	
	Monthly Total	Cumulative Total	Monthly Total	Cumulative Total	Monthly Total	Cumulative Total
Jul	6	6	9	9	5	5
Aug	7	13	7	16	9	14
Sep	10	23	7	23	6	20
Oct	7	30	10*	33	6	26
Nov	0	30	8	41	6	32
Dec	2	32	3	44	10	42
Jan	4	36	1	45	4	46
Feb	1	37	4	49	4	50
Mar	8	45	2	51	5	55
Apr	5	50	4	55	10*	65
May	6	56	1	56	9	74
Jun	5	61	5	61	6	80
Total	61		61		80	

Value of Building Permits Lodged with Council: January 2026

Type	Number	Value
Residential	4*	\$1,654,143
Alt & Additions	3	\$136,613
Sheds & Carports	1	\$27,300
Swimming Pools, Spas & Fences		
Commercial & Public Amenities		
Total Cost of Building Works		\$1,818,056

*Permit issued for 2 dwellings

Value of Building Permits Lodged with Council: February 2026

Type	Number	Value
Residential	1	\$381,252
Alt & Additions	2	\$46,040
Sheds & Carports	6	\$770,948
Swimming Pools, Spas & Fences	5	\$677,972
Commercial & Public Amenities	2	\$11,164,721
Total Cost of Building Works		\$13,040,933

Value of Building Permits Lodged with Council: March 2026

Type	Number	Value
Residential	8	\$2,466,893
Alt & Additions	3	\$395,008
Sheds & Carports	8	\$634,635
Swimming Pools, Spas & Fences	3	\$530,745
Commercial & Public Amenities	0	0
Total Cost of Building Works		\$4,027,281

Value of Building Permits Lodged with Council: April 2026

Type	Number	Value
Residential	5	\$2,822,168
Alt & Additions	5	\$524,642
Sheds & Carports	6	\$1,445,321
Swimming Pools, Spas & Fences	3	\$166,664
Commercial & Public Amenities	3	\$691,305
Total Cost of Building Works		\$5,650,100

Value of Building Permits Lodged with Council: May 2026

Type	Number	Value
Residential	6	\$3,545,385
Alt & Additions	9	\$1,548,236
Sheds & Carports	12	\$963,203
Swimming Pools, Spas & Fences	4	\$237,392
Commercial & Public Amenities	2	\$1,918,190
Total Cost of Building Works		\$8,223,132

Value of Building Permits Lodged with Council: June 2026

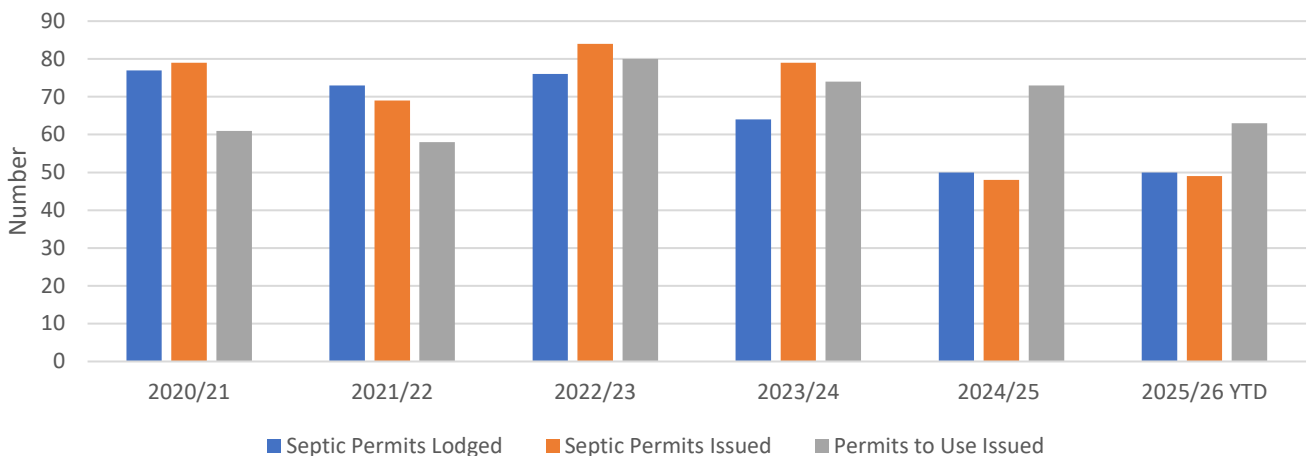
Type	Number	Value
Residential	5	\$2,109,820
Alt & Additions	2	\$167,384
Sheds & Carports	8	\$463,762
Swimming Pools, Spas & Fences	3	\$161,954
Commercial & Public Amenities	4	\$2,218,782
Total Cost of Building Works		\$5,121,702

8. Regulatory Services

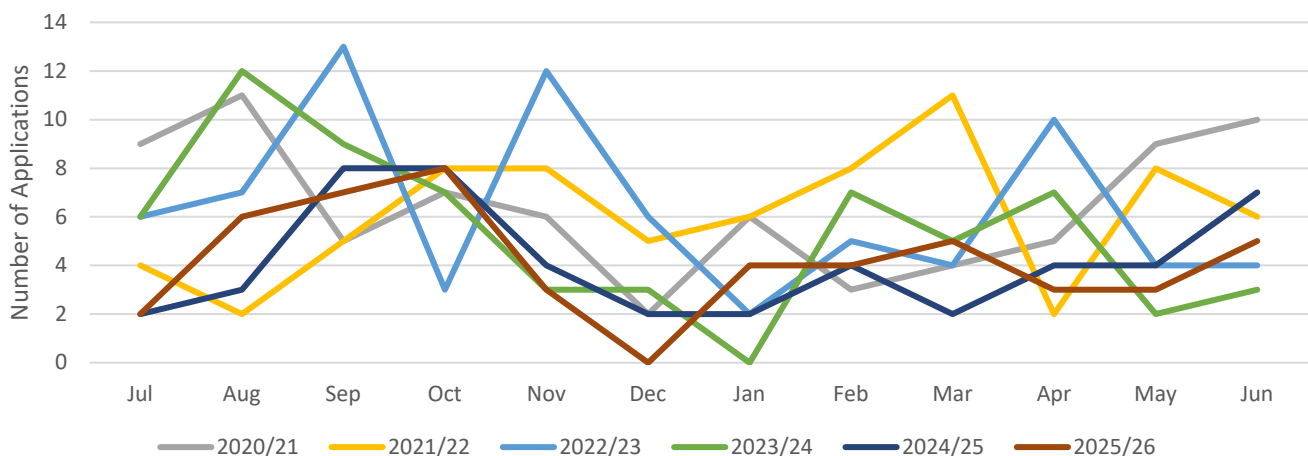
Summary of Septic Applications Lodged, Approved and Issued – Financial Year

	Applications Lodged			Permits to Install Issued	Permits to Use Issued	Total
	New	Alteration	Total			
Jul	2		2	3	4	9
Aug	5	1	6	3	8	17
Sep	3	4	7	10	7	24
Oct	2	6	8	6	7	21
Nov	1	2	3	3	7	13
Dec			0	4	6	10
Jan	3	1	4	3	4	11
Feb	3	1	4	5	2	11
Mar	4	1	5	4	5	14
Apr	2	1	3	3	1	7
May	3		3	2	6	11
Jun	3	2	5	3	6	14
Total	31	19	50	49	63	162

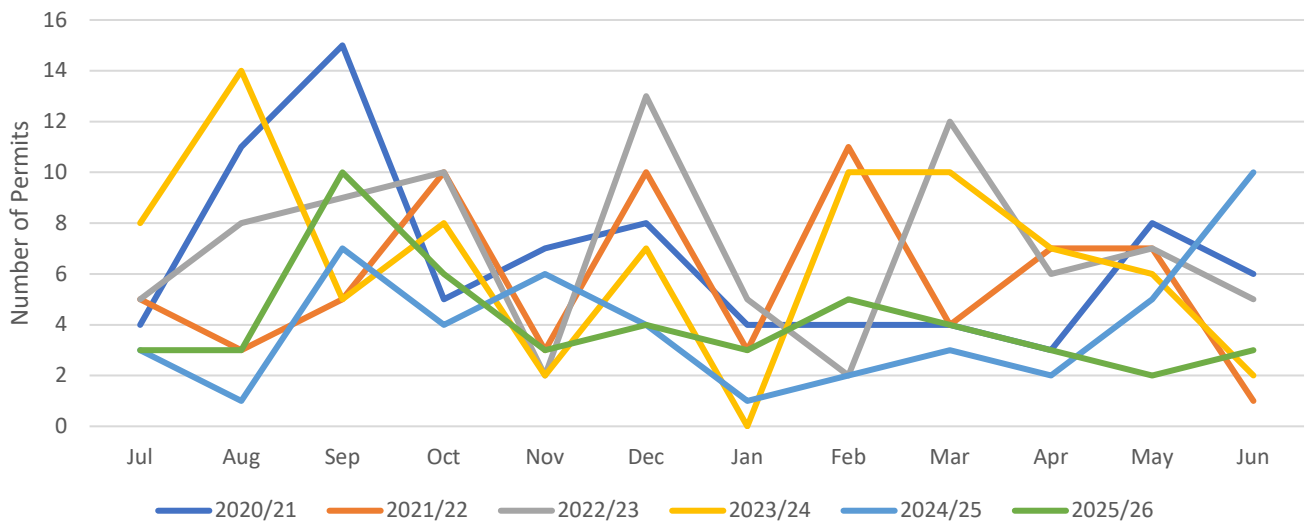
Septic Permits Processing - Totals Per Annum



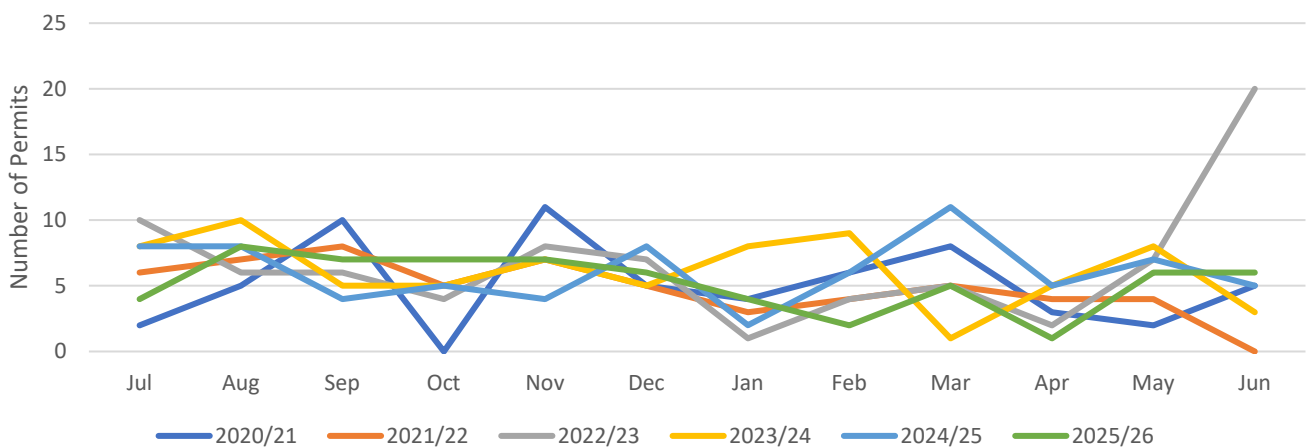
Septic Applications Lodged - Yearly Comparison



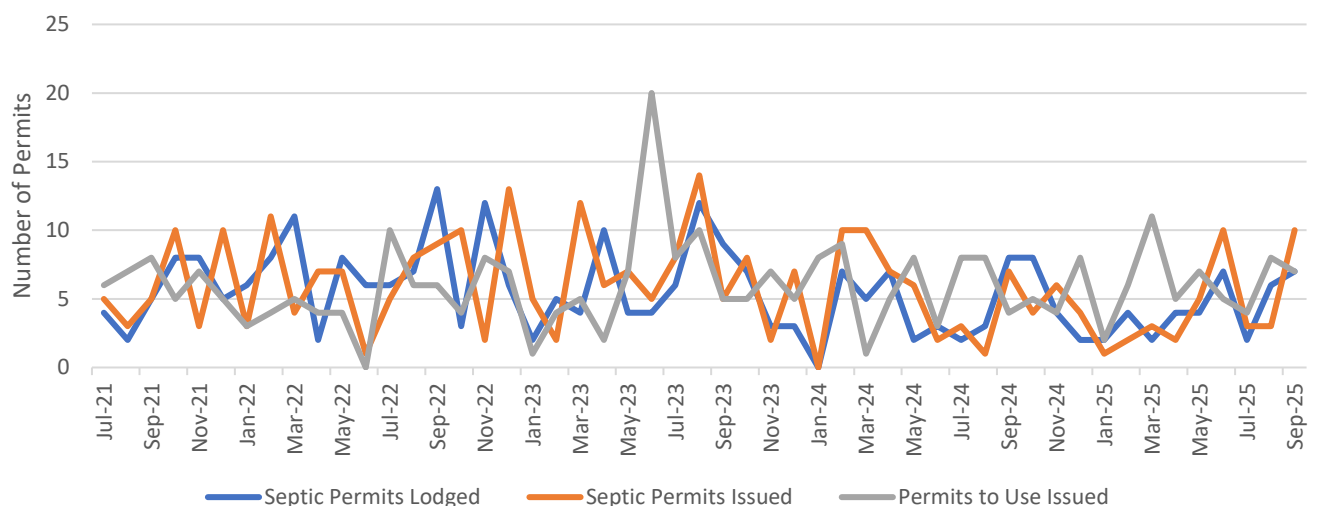
Septic Permits Issued - Yearly Comparison



Permits to Use Issued - Yearly Comparison



Septic Permits Data - Trends Over Time



Other OWMP and Septic Systems Consents and Assessments – Financial Year

Month	No. of Treatment Plants	AWTS Overdue Service Reports	Expiring Permit Notification	Total
Jul	439	5	10	15
Aug	440	2		2
Sep	443	7	2	9
Oct	445			0
Nov	445			0
Dec	448			0
Jan	448			0
Feb	450	6	4	10
Mar	452	8		8
Apr	460	0	7	7
May		7	3	10
Jun		3		3
Total		38	26	64

Notes:

1. Aerated Wastewater Treatment Systems (AWTS) must be regularly maintained by a professional service technician. Council monitors the lodgement of service reports to ensure systems comply with these requirements. AWTS are required every 3 months.
2. The total number of AWTS can increase each month and are tracked by Council.
3. Compliance checks for reporting are undertaken every second month.

OWMP Inspections – Financial Year

	OWMP Inspections Conducted	Major Alterations Requested	Minor Alterations Requested	Maintenance Requested	System Report Requested	Compliant	No Access Available
Jul	20				2	18	
Aug	25	1			4	16	4
Sep	10	1			5	3	1
Oct	18		1		8	9	
Nov	16				1	15	
Dec	13				3	10	
Jan	16		1			3	12
Feb	10				2	8	
Mar	17	2				12	3
Apr	9				1	8	
May	22				11	7	4
Jun	8					6	2
Total	184	4	2		37	115	26

Health Inspections – Financial Year

Month	Food Premises				Prescribed Accom.	Health Premises	Complaint Inspections including nuisances	Total
	Class 1	Class 2	Class 3A	Class 3				
Jul		21	1	6	37		1	66
Aug		16		4	15	3	1	39
Sep		9		3	3	1		16
Oct	4	7		4		2	5	22
Nov		13		9	1		1	24
Dec	1	10	1	4	7	3	3	29
Jan		3		1			5	9
Feb	1	8		2	3	2		16
Mar		11		1	1	4		17
Apr	1	8		6	7	1	2	25
May	1	7		6	9	2		25
Jun		4			29	3		36
Total	8	117	2	46	112	21	18	324

Other Environmental Health Consents & Assessments Determined**Food Sampling – Financial Year**

	Samples Analysed			Results		
	Microbiological	Allergens	Other	Satisfactory	Marginal	Unsatisfactory
Jul – Sep	10			8	2	
Oct – Dec	11			10		1
Jan - Mar	13			13		
Apr - Jun	0					
Total	34			31	2	1

Mansfield Shire Council | CEO Monthly Report

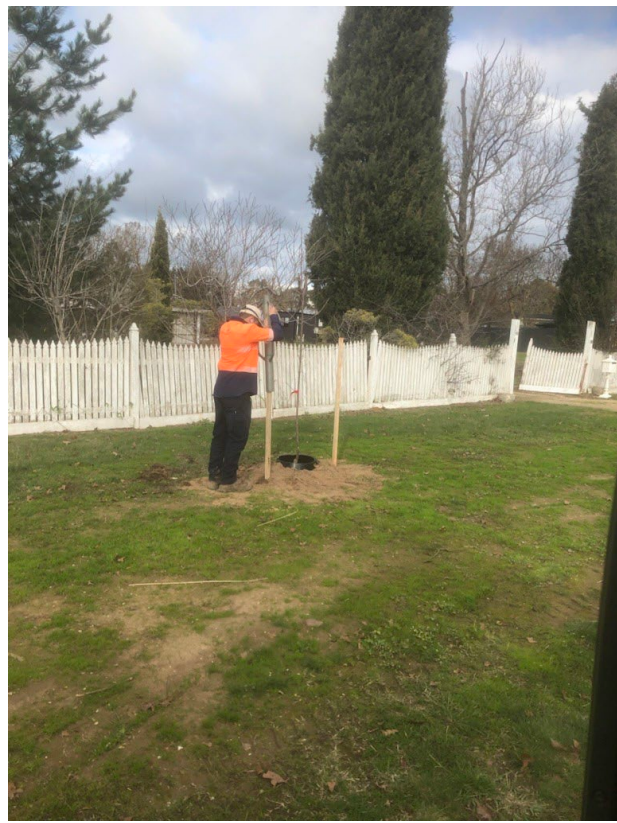
Month	Extension to Permits	Planning Referrals	Tobacco Inspections	Food Recalls	Gastro Outbreaks or Single Incident Investigations	Statement of Trade (Mobile/Temporary Premises)	New Food Reg.	New Prescribed Accom. Reg.	New Health Reg.	Reg. Renewals (Annual)	Total
Jul	3	8	6	5		9					31
Aug	5	9	5	9		15	2		1		46
Sep			3	10		7					20
Oct	3	8	10	6		1	1			1	30
Nov	2	8	2	8		6				71	97
Dec		4	2	4		14	6		1	117	148
Jan	1	5	1	5		47	1		1	37	98
Feb	1	4	1	1	1	19	4		3	24	58
Mar	2	6	4	6		26				22	66
Apr	1	3	4			11	1			2	19
May	2	1	1	6		10	1			4	24
Jun	2	3	1	3		10	2			13	31
Total	22	59	40	63	1	175	18		6	291	675

9. Field Services

Parks and Gardens

The Parks and Gardens team has completed the following activities for the month of June:

- ▶ The annual street tree planting program has started. Locations for planting include Highton Lane, Victoria Street, Hunter Street, Curia Street, Samaria Views and College Park
- ▶ Formative tree pruning in Mansfield township
- ▶ Clean-up of autumn leaves at High Street, Highett Street, Bonnie Doon, Merton and Jamieson
- ▶ Mowing (ride on) in Mansfield, Goughs Bay, Merton, Maindample, Bonnie Doon and Mansfield Botanic Park
- ▶ Mowing (ovals) at the Mansfield Recreation Reserve, Lords Reserve, Bonnie Doon College Park Field 1 and 2
- ▶ Oval maintenance, top dressing damaged areas on playing surface, spraying and brush cutting
- ▶ Aerating of soil High Street and Highett Street
- ▶ Broadleaf spraying at College Park, Mansfield Recreation Reserve, Grange Estate, Lords Reserve, Bonnie Doon, Buller Road service lane and Macs Cove.
- ▶ General Spraying at the High Street carpark, roundabouts, High Street toilet block, Visitor Information Centre and Erril Street
- ▶ Garden maintenance at Erril Street, the Malcom Street roundabout, Collopy Street, Youth Centre, Mansfield Botanic Park and the High Street roundabout.
- ▶ Litter pick up on High Street, at the Skate Park and on Highett Street
- ▶ Mulching street trees, Erril Street and main roundabout
- ▶ Litter pick up on High Street, Highett Street, at the Skate Park and in the main street at Bonnie Doon
- ▶ CPR refresher course
- ▶ Event set up and management for the Lantern Festival and road signs for the Circus
- ▶ Jamieson brush cutting and spraying
- ▶ Irrigation repairs in High Street
- ▶ Cemetery works, including top up of graves with top soil, 10 plaques mounted in the Mansfield Cemetery
- ▶ Burials (3)



Roads Crew

Grading kilometres completed for the month of June were 27.9 kms, totalling 216.9 kms for the year. Grading kilometres are down on previous years however this reflects the works completed on the Walsh's road upgrade.

June's key focus has been drainage works, with crews prioritising drainage improvements across the network in an effort to stay ahead of rainfall events. The consistent emphasis has been on ensuring roads are adequately prepared to manage wet conditions.

The team have maintained regular street sweeping to support drainage; however, this is beginning to decrease with most trees having now lost their autumn leaves. The urban roads team have also completed the following activities:

- ▶ Banner and flag change over
- ▶ Office rearrangements
- ▶ Street sweeping in Mansfield, Bonnie Doon, Jamieson
- ▶ Assetic work orders
- ▶ Vandalism repairs in toilet blocks
- ▶ Tree works Dukes Road
- ▶ Bin installation for waste services
- ▶ Pothole patching various sealed and unsealed roads
- ▶ Playground repairs

Maintenance Grading

- ▶ Old Tonga Road
- ▶ Godwills Road
- ▶ Howqua River Road
- ▶ Maintongoon Road
- ▶ Growlers Gully Road
- ▶ Scully's Lane
- ▶ Blue Range Road
- ▶ Stoney's Road
- ▶ Almond Road
- ▶ Monkey Gully Road
- ▶ Prowd Lane

Drainage

- ▶ Old Strathbogie Road
- ▶ Shorts Road
- ▶ New Strathbogie Road
- ▶ O'Hanlon's Road
- ▶ Howes Creek Road
- ▶ Knights Road
- ▶ Cummins Road
- ▶ Woolshed Road
- ▶ Old Tolmie Road

Excavator

- ▶ Street tree planting
- ▶ CRM drainage requests
- ▶ Assetic Work Orders

Roadside Slashing

- ▶ Paps Lane
- ▶ Aldous Road
- ▶ Star of the Glen Road



Potholing sealed and unsealed road

- ▶ Barwite Road
- ▶ Mansfield CBD
- ▶ Greenvale Lane
- ▶ Soldiers Road
- ▶ Monkey Gully Road

Asset Maintenance

- ▶ Manfield Sporting Complex floor repairs
- ▶ Replaced damaged plumbing pipework at College Park disabled toilet
- ▶ Inspect and resolve power issues at Station Precinct
- ▶ Installation of EV KWh meter at depot to allow for more accurate invoicing
- ▶ Quotes and replacement of faulty AC unit at Lords Reserve
- ▶ Lighting repairs on various Council buildings
- ▶ Scoping works on drainage issue at Botanic Park toilet blocked drain and stairs at Alex Pullin stadium

Resheeting Program 2025/26

Road	Status
Aldous Road	Complete
Banksia Street (Court Bowl)	Complete
Cambatong Road	Complete
Desmonds Road	Complete
Dry Creek Road	Complete
Long Lane	Complete
Merton-Strathbogie Road	Complete
Sonnberg Drive	Complete
Spring Creek Road	Complete
Woolshed Road	Complete
Royal Town Road	Complete
Fern Street	Complete



10. Community Health and Wellbeing

Maternal and Child Health

Mansfield Shire has seen a **7.89%** increase in birth notifications for the 2025-26 financial year with a total of 82 birth notifications received.

2025-26 Key Indicators for MCH service delivery

Indicator - Satisfaction

Percentage of participation in 4-week Key Age and Stage visit from birth notices received = **104.87%** Statewide target = 98%

Indicator - Service Standard

Percentage of infants enrolled in MCH service = **100%** Statewide target = 99%

Indicator - Participation

Percentage of children aged 0-3.5 years enrolled who participate in the MCH service = **90.35%**

Exceeding state benchmarks for all KAS consultations from 2 weeks to 3.5 years of age

Indicator - Participation of Aboriginal children

Percentage of aboriginal children 0-3.5 years enrolled who participate in MCH service = **94.73%**

An increase in participation by 10.11%

Sleep and Settling Support an increase of **22** hours of outreach provided in 2025-26

Universal MCH 2026	April - June	2025-26 Financial Year
Birth Notifications	23	82
Enrolments	23	82 (100% target = 99%)
Key Ages and Stages Visits	221	795
Child Counselling	16	79
Child Referrals	27	89
Maternal Counselling	7	35
Maternal Referrals	9	34
Telephone Consultations	17.65 hours	68.67 hours
Additional Consultations	43.75 hours	169.25 hours
Family Violence Support		
Family Violence Consultations	6	14
Family Violence Counselling	1	5
Groups		
New parents' group, sleep and settling, Introduction to solids	24 hours	61.5 hours
Enhanced MCH hours		
	121.54 hours	451.6 hours
Sleep and Settling Outreach		
	8.92 hours	47.17 hours

Antenatal Program Update

Maternal and Child Health continues to work closely with midwives from Mansfield District Hospital and Dads Group to deliver local antenatal classes held at Central General Practice. This collaboration reflects a shared commitment to supporting expectant families within the local community through accessible, locally based services.

Maternal and Child Health (MCH) and Mansfield District Hospital have jointly committed to continuing the delivery of these classes throughout 2026, with a strong focus on developing a sustainable, long-term model of care that enhances accessibility and support for local families.

This initiative directly aligns with Mansfield Shire Council's Community Health and Wellbeing Plan, particularly its emphasis on strengthening collaboration between local organisations to improve health outcomes. The partnership demonstrates effective cross-sector working between primary care, hospital services and community health providers, ensuring families receive coordinated and consistent support during the antenatal period.

The most recent antenatal class series held in June was attended by six participants and received overwhelmingly positive feedback. To date, the program has achieved 100% positive feedback across all sessions, demonstrating consistently high participant satisfaction and strong perceived value.

Feedback results indicate that:

- ▶ 100% of participants would recommend the program to future new parents
- ▶ 100% felt more prepared to welcome their baby

These outcomes highlight the program's effectiveness in building confidence and preparedness among expectant parents.

The next round of antenatal classes is scheduled to commence on Tuesday 25 August.

Starting Solids

Free 'Starting Solids' sessions are currently being offered for families in new parent group and with babies aged 5–9 months, providing practical guidance on introducing solid foods, including allergens, managing fussy eating, and building positive mealtime routines while supporting family connection.

Families attending also receive free Starting Solids packs funded by the Department of Health, which include feeding essentials and educational resources to support the transition to solids. This program is further strengthened through collaboration with MCH services and the Mansfield Hospital dietitian, ensuring families receive consistent, evidence-based nutrition advice and coordinated support during this important developmental stage.



Mansfield Dads Group Grant

Mansfield Dads Group has successfully delivered four family events during the 2025–26 financial year, attracting over 280 dads, mums and children, and demonstrating strong participation and positive community engagement, complemented by regular peer-led catch-ups and BBQ breakfasts.

For Men's Health Week on 14 June, a family event was held at Mansfield Early Learning Centre, bringing together over 50 dads, parents, carers, and children for a morning of connection, play and community. Families enjoyed activities, explored the grounds, interacted with animals and shared morning tea, strengthening local relationships and support networks.

The Dads Group provides a welcoming space for fathers to connect, share experiences and build confidence in parenting. It is delivered through Mansfield Shire Council's Maternal and Child Health Service in partnership with Dads Group Australia, supported by the Victorian Government Department of Health Dads Group Grant Program.

The program also highlights the importance of fathers' mental health and wellbeing, encouraging early awareness, reducing stigma and supporting help-seeking during the transition to parenthood.



Supported Playgroup

Supported Playgroup continues to demonstrate strong engagement across all three sessions, with Crawl and Play emerging as the clear favourite for families with active children; despite combining Crawl and Play Sessions 1–2, there has still been a 1.08% increase in the number of children attending all Playgroups over the financial year, highlighting the continued importance and impact of DFFH-funded Supported Playgroups in fostering consistent participation and supporting early childhood development.

Current Playgroups

Term 2 - 2026	Groups	Where	Time
Monday	Crawl and Play	St Mary's Mercy centre, 39 Malcolm St, Mansfield	9:30-11:15
Wednesday	Youth Centre 1	Mansfield Youth Centre, 7 Erril St, Mansfield	10:00-12:00
Friday	Youth Centre 2	Mansfield Youth Centre, 7 Erril St, Mansfield	10:00-12:00
Total	3 per week		

2025-26 Attendances Supported Playgroup

Playgroup	Crawl and Play 1	Crawl and Play 2	Youth Centre 1	Youth Centre 2	Sing & Rhyme Library	Total
Term 3	120	78	100	102	98	498
Term 4	155	99	111	109	N/A	474
Term 1	159	N/A	69	65	N/A	293
Term 2	164	N/A	83	83	N/A	330
Total	598	177	363	359	98	1595

Integrated Family Services

The quarter April to June has shown an increase in requests for material support in the way of groceries and fuel. The team continues to identify increased complexity in cases and we continue our collaboration with other community service organisations.

Practitioners are currently working with 11 open cases all located across Mansfield Shire and Benalla.

- ▶ Service Hours April to June – 488.30 (2180.34 YTD)
- ▶ Target hours for the 2025/26 year – 2,253.59

Our final hours for the year came in at 97% of our target, largely due to having 1 practitioner on long service leave from April.

Financial Counselling

There were 44 Mansfield Shire residents seeking financial counselling support with 39 assisted for the financial year and 9 cases opened during the last quarter. During April to June we have received 11 financial assistance requests, 7 are currently open and active, 1 disengaged and 4 are on the waitlist to be seen. The current wait time is 8 weeks.

Financial Counselling clients are presenting with multiple and complex issues making them time intensive. Many are presenting with inadequate income (receiving Centrelink benefits), loss of employment, mental health issues, family violence and disability. Many are relying on local charitable organisations for food donations and fuel vouchers to be able to put food on the table and attend appointments.

Financial Counselling has been able to support clients through negotiation of affordable payment plans for financial commitments such as rates, mortgage/rental, utilities and legal fee arrears or payment deferment to allow breathing space to find suitable employment.

We are continuing to collaborate with the Mansfield District Welfare Group and the Mansfield District Hospital Social Worker regarding referrals and supports for clients.

Community Strengthening

Social Inclusion Action Group (SIAG)

Recruitment

Mansfield SIAG is currently advertising to recruit additional community members for the group. Currently there are 8 members with room for additional members, up to 15 in total. Council officers and SIAG members are networking with community groups to recruit new members.

2026-27 SIAG Funding Opportunity – applications open

Applicants can apply to receive up to \$5,000 to support any projects or activities that increase social inclusion within Mansfield Shire. Community and not-for-profits groups have until 10 August 2026 to apply for funding. Currently, Council Officers are reviewing submitted applications for eligibility before presenting applications to the SIAG for recommendations.

Volunteer Thank You Event 2026

The SIAG, in collaboration with Mansfield Shire Council's volunteers program, proudly celebrated the contribution of local volunteers at a dinner on 21 May at Mansfield Golf Club. The evening recognised the vital role of volunteers and allowed SIAG to promote their message of partnership and inclusion.

The event featured renowned Australian comedian and actor, Colin Lane, as host and MC. He brought humour and warmth to the celebration alongside some talented youth musicians. Council Officers advertised, prepared prizes, decorations and provided scheduling and assistance for the night. Attendees received a SIAG logo pen with a feedback card that was collected and collated by Council Officers. The cards were critical in gaining feedback from community members about participation and wellbeing experiences of a Mansfield Shire community member.



Community Health and Volunteers

The Community Health and Volunteers function continued to deliver a range of initiatives that strengthen community wellbeing, volunteer participation and cross-sector collaboration.

Key activities during the reporting period included:

- ▶ Progressing the Health and Wellbeing Partnership framework to strengthen collaboration across the health and community services sector and improve coordinated responses to local priorities.
- ▶ Coordinating Council's Volunteer Program, supporting volunteer engagement and recognising the valuable contribution volunteers make across the municipality.
- ▶ Continued delivery of the TAC L2P Learner Driver Mentor Program, including securing partnership arrangements to support the program through 2026–27.
- ▶ Strategic planning of the Mansfield Town Booster Project, facilitating stakeholder engagement, community consultation and project planning to support future activation of the Mansfield Shopping Village precinct and identification of future key sites.
- ▶ Supporting community wellbeing initiatives through grant support, project communications, letters of support and governance reporting.

These initiatives continue to strengthen partnerships, build community capacity and support Council's strategic priorities for healthy, connected and resilient communities.

Community Networks and Wellbeing

Outlying Communities Infrastructure Fund

2025/26 Round – Four community groups have been successful in applying for funding for this round: Barjarg Community Group, Bonnie Doon Community Group, Delatite Valley Association and Peppin Hub Inc. All funding agreements have been signed and funds transferred. One community group has already completed their project and provided an acquittal.

2024/25 Round - Five community groups have completed and acquitted their projects. The Delatite Valley Association's feasibility study project has been cancelled and those funds transferred to their 2025-26 mural project.

Fair Access Action Plan

Council was successfully awarded a 'Change our Game' grant of \$3,700 to run two fair access and equity workshops for sporting clubs. The second workshop is planned for October and will be held at the Bonnie Doon Recreation Reserve.

Arts Collaboration Forum

Initial meeting held on 21 April 2026 with 8 members in attendance.

Items discussed: Terms of Reference for the group, town murals for Erril Street and Mansfield Sporting Complex, and the concept of having a collective arts hub in town.

Bonnie Doon Recreation Reserve Community Reference Group

Held on 20 May 2026 with 4 members in attendance.

Items discussed: unsuccessful grant application for netball court upgrades, Maintongoon public toilet refurbishment, Media Release for solar upgrades, concerns about tree roots damaging the dam wall on the site and general maintenance.

Sport and Recreation Reference Group

Held on 15 June 2026 with 7 members in attendance.

Items discussed: Valley Sport update, Mansfield Sporting Complex change rooms, Lords Oval pavilion progress, need for upgrades at College Park, locations for additional playing fields, grants update and Land Use Activity Agreement considerations.

Community Connections

Learner Accessible Pool Scheme (LAPS) Participation Project

The Mansfield Swimming Pool is currently undergoing major upgrades that will breathe new life into the aquatic centre by providing better accessibility and comfort along with an expanded offering.

The project includes the construction of a new weather-proof enclosure over the learners' pool, upgraded change facilities and a solar power system.

The new splash play area will offer a dedicated space for children to enjoy while the pool pod and access ramp will make it easier than ever for people of all abilities to get in and enjoy the water.

Works have begun, marking the start of construction that will run through to August 2027.

The Community Connections Officer role in this project is to support community engagement and awareness of the project. Community feedback is reported back to the LAPS project team for consideration.

Outlying Community Connections

The Community Connections Officer regularly (monthly) visits outlying communities including Jamieson, Bonnie Doon and Woods Point in the last 3 months as well as local community members in need.

Seniors Festival 2026

This 2026 Seniors Festival will be held during the month of October. Feedback from community groups interested in being involved was sought by early May, so the final plan of activities and events have been completed well in advance. The Department of Family Fairness and Housing has praised the team for the fabulous work in pulling together an amazing calendar of events.

Emergency Recovery Support

The Community Connections Officer is actively involved in the coordination of recovery efforts post the Longwood Fires.

11. Library

Team training and development

Staff participated in a dedicated professional development workshop facilitated by the Top Line Group, focusing on individual working styles, team strengths and support, which culminated in the collaborative drafting of new core operational values and a team mission statement.

Also this month, all permanent staff members successfully completed their First Aid and CPR recertifications this month.

Collection

Collection purchases this month include:

- ▶ \$2,000 in junior and teen graphic novels to meet high community demand
- ▶ \$2,000 in physical DVDs to support offline entertainment
- ▶ \$2,000 in *Wonderbooks* (integrated print-and-audio read-alongs) to support children reading independently.

Additionally, a handful of dyslexia-friendly adult fiction books have been added to the collection. These new print editions in book publishing address previously unmet accessibility needs within our community and the Library has received positive feedback in response.

Work Experience

The Library hosted local student Nikita for a work experience placement. Nikita experienced helping with daily tasks, as well as preparing materials for our NAIDOC Week school holiday programming.

Outreach Van

Building on visits to Library outreach vehicles in May, the Library worked in collaboration with Capital Works to produce an internal design for the van. Priorities are maximising space for collection capacity and ensuring ergonomic and physical safety for staff.

Lantern Workshop

In celebration of the local Winter Solstice Lantern Festival, the Library coordinated and hosted four lantern-making workshops in partnership with local kindergartens. These interactive, hands-on sessions fostered creative expression and fine motor skill development while strengthening the Library's role as an active, collaborative partner with local early childhood educators. Additionally, a drop-in lantern making craft station was set up for children in the community.

Facebook

A snapshot of the Mansfield Library Victoria Facebook page:

- | | |
|------------------------|------------------|
| ▶ Followers – 1,253 | ▶ Views – 12,393 |
| ▶ Posts published – 15 | ▶ Visits – 582 |

Most popular posts for June

Mansfield Library Victoria
Jun 17 · 🌐

Congratulations Azalea on reading 1000 books before school! 🌟📖



👍 45 💬 5 ➦

Mansfield Library Victoria
Jun 18 · 🌐

🌟 Get ready to light up the night this winter solstice! 🌟
In the lead up to the [Mansfield Lantern Festival](#), we've set up a free drop in craft station! Kids can pop into the library between now and Saturday and decorate their own special winter lantern! 🏠



👍 21 💬 2 ➦ 2

Statistics for June 2026

	Visits	Loans	Library Programs	Program attendees	Room use	IT help	Holds placed	New users
Jun 26	3439	3763	22	292	15	143	793	56
May	2949	3338	26	179	10	158	778	49
Apr	3075	3266	16	235	18	153	771	33
Mar	3114	3266	11	121	17	178	783	39
Feb	2818	3212	8	57	13	146	714	46
Jan	1954	3419	10	205	6	119	902	42
Jun 25	3057	3257	16	273	18	70	802	32

12. Youth Services & Events

School Holiday Program

The winter school holiday program was released and saw a great uptake in activities. The school holiday program is designed to enhance life skills and community participation. The program also includes a high energy experience and NAIDOC activities.

- ▶ Life skills – Chop n chat cooking classes, Pro Active Youth Tax Workshop
- ▶ Community Groups – CWA involvement in crochet workshop. Respond group in chop n chat
- ▶ High energy experience – Bouldering in Myrtleford
- ▶ NAIDOC – Sammi Trist art workshop and pyrography workshop with Iluka Sax Williams

WINTER SCHOOL HOLIDAY PROGRAM

WEEK ONE

Mon 29th June *^#
Sammi Trist Painting Workshop
10am - 1pm

Tues 30th June *
Crochet Workshop with Larissa Napora
1pm - 4pm

Wedn 1st July *
Chop and Chat - Indian
10am - 1pm

Fri 3rd July *
Back to the 80s (And 90s) Amplify Event
5:30pm - 8pm

WEEK TWO

Mon 6th July *^
Chop and Chat - NAIDOC
10am - 1pm

Tues 7th July *#
Tax Workshop with Proactive Tax
1pm - 3pm

Thurs 9th July
Indoor Bouldering @ Myrtleford
10:30am - 4:30pm

Fri 10th July *^#
Pyrography Workshop with Iluka Sax-Williams
2pm - 5pm

Ages 12 - 18 (# 12 - 25)
*Held at Mansfield Youth Centre
^ NAIDOC Week Event

Sign up via Mansfield Shire Youths Linktree
Spaces are limited

MANSFIELD SHIRE YOUTH | Mansfield Shire | Respond | ENGAGE! | AMPLIFY | CELEBRATING 50th NAIDOC WEEK

Amplify

The Amplify group assisted in planning parts of the school holiday activities including the Disco night. They have also been working on the Rock Out section of the High Country Festival.

Heading towards the second half of the year there will be an increase in major events, with Battle Of The Bands on 10 October, Rock Out on 31 October and the Community Christmas Picnic on 18 December.

Youth Advisory Group (YAG)

Input from the YAG has led to the inclusion of a youth tax workshop in the school holiday program to teach people what they need to know as they enter the workforce. Council has teamed up with local tax experts Pro Active to deliver this workshop. The YAG annual performance review discussions are currently underway to talk to members about their involvement, input and expectations for the year so far and moving forward. The YAG team are continuing to work on areas to guide our youth programming for workshops, events and focus areas for the year.

These include:

- ▶ Mental Health Awareness
- ▶ Training & Employment
- ▶ IDAHOBIT
- ▶ Pride Month
- ▶ Disability Support
- ▶ Life Skills Development
- ▶ Resume Writing

Youth Centre

The Youth Centre has seen the trend of winter being a quieter time, with a small dip in attendance due to sporting commitments from young people. However, there has been an increase in participation in the Code Club, with around 15 regular young people in attendance. We have also seen an increase in use of the music rehearsal space from Steiner School students. This has come from direct engagement from youth officers.

- ▶ Monday — Various 4-week programs (Pickleball, Sewing) and Computer Games
- ▶ Tuesday — Amplify Meetings and Social Crafternoons
- ▶ Wednesday — Code Club and Board Games
- ▶ Thursday — YAG Meetings and Switch It Up Nintendo Switch Tournaments
- ▶ Each afternoon — Music Room and Study Spaces available

Events

Council supported Events

Lantern Festival – Friday 19 – Sunday 21

Council supported the annual Lantern Festival with setup on the new Friday night launch for a musical artist and firepits. Then the large festival on the Saturday night with lighting, chairs, tables, firepits, fencing and also assisted with traffic management. In kind support to the value of \$4,500 and payment of traffic management for \$630.

Upcoming Events

July	August	September
5 – 12 – NAIDOC Week 11 – Farmers Market 18 – That's My Farm Market 25 – Farmers Market	8 – Farmers Market 14 – Melbourne Cup arrival 15 – Melbourne Cup Event at Mansfield Racecourse 15 – That's My Farm Market 22 – Farmers Market 29 – Bloom At Doon	5 – Farmers Market 19 – That's My Farm Market 26 – Farmers Market

Winter Beats – Winter Festival Events

As part of a recovery effort after the January bushfires, Council is supporting a range of live music throughout August to drive locals and tourists into venues that were impacted. Particularly in the outlying regions, where the flow-on effect of Mt Buller visitation is less economically beneficial. Council has worked with a range of local musicians and venues to present the following line up for August, with some dates still to be confirmed.

Date	Venue	Musician
Friday 7 August	Anvil	Geoff Wright
Saturday 8 August	TBC	TBC
Friday 14 August	Tolmie Tavern	Riley Schelfout, Abigail Wettenhall
Saturday 15 August	Jamieson Brewery	Martin Jones
Friday 21 August	Hunt Club Merrijig	The Claytraps
Saturday 22 August	High Country Estate (Maze)	TBC
Friday 28 August	TBC	TBC
Saturday 29 August	Bonnie Doon Hotel	TBC

Winter Festival Events and Lighting

Further to the lineup of events, Council is joining with Mt Buller to promote a region wide line up of Winter Festival events. The Winter Festival will host a string of events throughout Mansfield Shire as well as Mt Buller and Mt Stirling, promoted in Mansfield on the event towers throughout town.



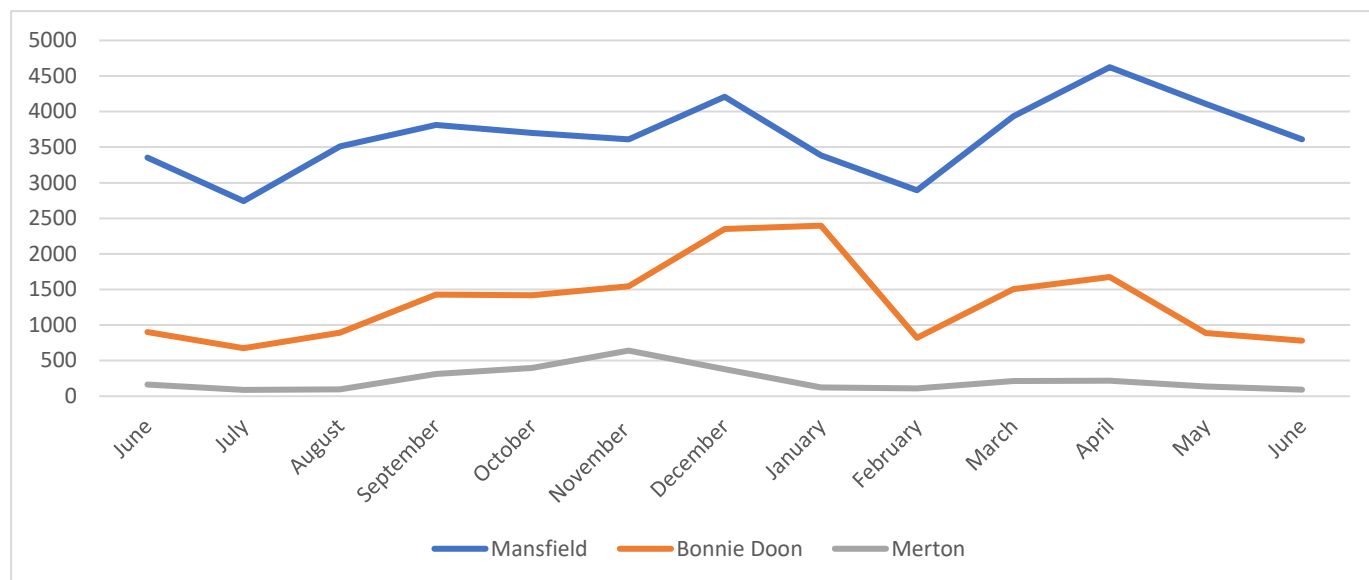
Using Bushfire Recovery funding, Council is also planning a light installation as part of the Winter Festival. The light installation will be purchased for future use, with future economic benefit with the attraction of visitors. Four venues will be lit up – Delatite Hotel, Mansfield Hotel, Commercial Hotel and RB Sellars.



13. Economic Development

Visitor Services

Great Victorian Rail Trail Rail Trail usage – Mansfield Section



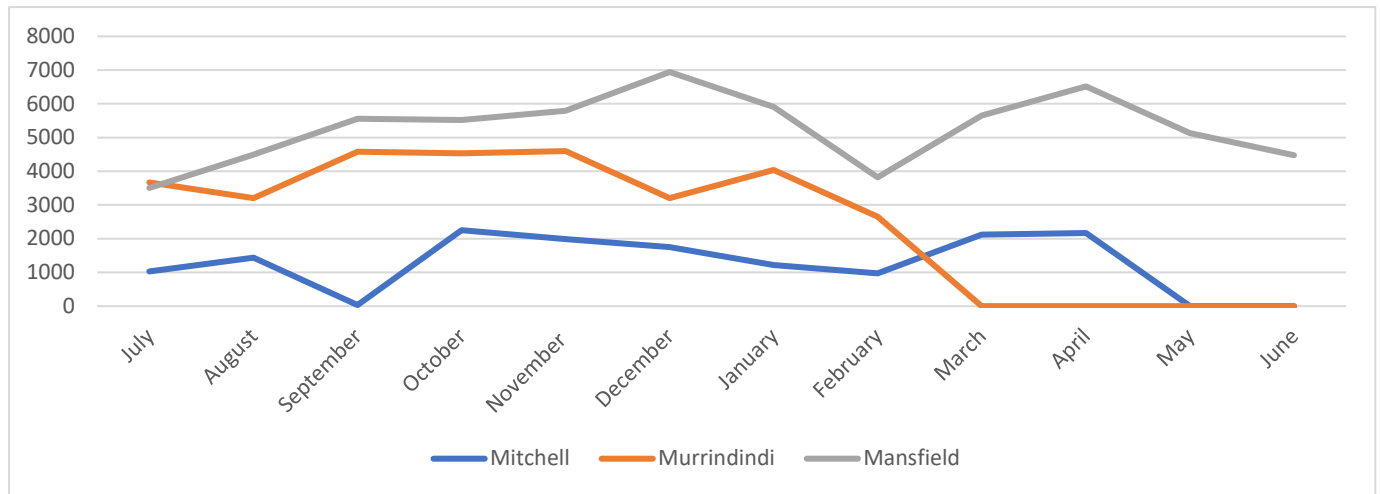
Great Victorian Rail Trail Rail Trail usage – Mansfield Section

Location	Jul 2024 – Jun 2025	Jul 2025 - Jun 2026	+/-	%
Mansfield	53,913	44,050	-9,863	-18%
Bonnie Doon	26,732	17,728	-9,004	-40%
Merton	7,284	3496	-3,788	- 59%
TOTAL	87,929	65,274	-22,655	-25.76%

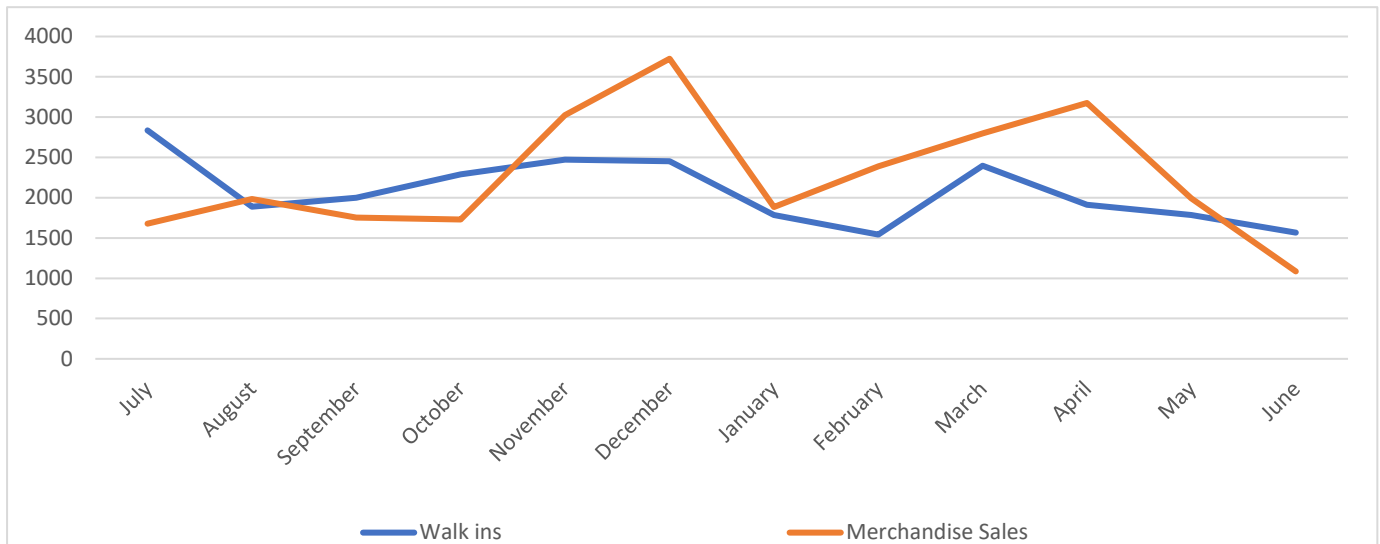
	June 2025	June 2026	+/-	%
Mansfield	3354	3608	+254	+7%
Bonnie Doon	902	781	-121	-15%
Merton	165	90	-75	-45%
TOTAL	4421	4479	58	+1.3%

With a drier, warmer start to winter there has been a steady increase in localised usage of the Rail Trail. The overall picture tells a different story with Murrindindi remaining closed in their section.

Great Victorian Rail Trail Rail Trail usage – Overall Usage



Visitor Information Centre (VIC)



Location	July 2024 – June 2025	July 2025 - June 2026	+/-	%
Visitors	27,667	24,920	-2,747	-9.9%
Retail Sales	\$31,011	\$27,208	-\$3,803	-12.2%

Location	June 2025	June 2026	+/-	%
Visitors	1,412	1,565	+153	+11%
Retail Sales	\$983.50	\$1,085.60	+\$102	+10.4%

Upon review of the year, the impacts of the Longwood Bushfire have impacted, with visitation down 9.9% and retail takings down 12.2%.

When looking at the month to month comparison for June, there is a reversal of these early losses due to the warmer and drier start to winter seeing more people out and about.

14. Communications

Media releases

Thirteen media releases were generated and distributed:

- ▶ Mansfield to celebrate 50 year of NAIDOC week
- ▶ SIAG Funding to boost community connection
- ▶ The Chumpy Project
- ▶ The People's Cup is coming to High Country
- ▶ Make Your Health a Priority
- ▶ Young Artists Shine at Youth Art Exhibition
- ▶ Council CEO signs on for four more years
- ▶ Agreement reached on 140 High St Planning Matter
- ▶ IMPACT Route Complete
- ▶ Mansfield Shire Youth announce Winter School Holiday Program
- ▶ Celebrate NAIDOC Week at the library
- ▶ An open letter stating the urgent need for funding to prevent devastating future bushfire losses
- ▶ Works to restore Historic Goods Shed begin

Responses to media enquiries

Responses were provided on the following topics:

- ▶ Electric Line Clearances
- ▶ P029A-25
- ▶ Mt Buller Annex

Social media

Council's Facebook page is followed by 11,801 accounts. Page activity over the past 4 months:

	March	April	May	June
Change in followers	+212	+129	+198	+122
Content interactions	5,732	4,568	2,629	4,019
Link clicks	276	1,127	1,556	613

Posts that received the most interactions this month are listed below:

Topic	Reach	Interactions	Comments
Road Update – Jamieson – Licola Road	75,886	343	25
Mt Buller Speed Reduction	33,856	265	122
In Our Care: Bingo	33,796	269	47
In Our Care: Harey	27,069	149	42

Engage Mansfield

Regular community consultation is undertaken online via Engage Mansfield. Statistics on activity on the portal is provided below.

	March	April	May	June
New registrations	16	53	13	Portal down after migration
Visits	1,134	4,834	2,840	
Engaged	38	60	27	
Engagement rate	3.6%	1.6%	1.2%	

YouTube

Council meetings are streamed live on YouTube. Viewership of recent Council meetings within each month is as follows:

	Mar	Apr	May	June
Views	73	132	99	152

15. Digital Transformation Project

Digital transformation activity across Council continues at a strong pace, with several major initiatives progressing concurrently. During the reporting period, Council successfully completed its first End of Financial Year (EOFY) using the new Civica Enterprise Resource Planning (ERP) system and successfully implemented the Animal Registration module. At the same time, work has commenced on the implementation of the new Information Management Centre, the Snap Send Solve project and continued delivery of the remaining Civica modules. These projects collectively represent a significant step forward in modernising Council's systems, improving customer service and reducing reliance on legacy technology.

Civica's Animal Registration module

The Animal Registration module was successfully implemented in June and is now operating as Business as Usual.

The successful deployment has enabled Council to retire the equivalent functionality within the legacy Synergy system, avoiding the need to purchase an additional Synergy licence and avoiding a significant cost.

Customer Service staff have already completed animal registrations and renewals within the new system and have delivered department-wide user training. Three minor issues were identified following go-live and are expected to be resolved by Civica over the coming weeks.

A special thank you to the Customer Service team for their outstanding effort and commitment throughout the implementation, same to IT and Rates teams. Their commitment was instrumental in delivering a successful outcome.

Work is now starting on the implementation of Online Animals, which will integrate animal registrations and renewals with Council's Community Portal. This new functionality will enable residents to register and renew animals and make payments online. This is a new digital service for Council and represents a significant improvement in customer convenience and accessibility.

Civica's Infringement Management module

Implementation activities will be recommenced following the finalizing deployment of the Animal management module.

Configuration is largely complete, remaining work focuses on finalising the mobile Comply app, refining infringement notice templates and resolving several outstanding issues identified during testing. Mansfield Shire has successfully purchased all the required hardware for the Comply app.

Civica's Debt Recovery module

The Data Archival Solution has been deployed and is progressing through Council testing. Once testing is complete, the solution will be made available to all users, providing ongoing access to historical information retained within the legacy Synergy system.

Civica's Community Portal

A workshop was held with Civica to address the project's most significant outstanding issue—the online payment functionality.

Civica presented a new payment solution, which has been reviewed and approved by Council to proceed to final development and implementation. The proposed solution will require activation of a new NAB payment service. While this is required for the Community Portal, it also presents an opportunity to replace Council's existing NAB online payment gateway with a more modern and robust solution across Council's online payment services.

Work will now continue with Civica and NAB to finalise and test the solution.

Data Archival Solution

Review of the Data Archival Solution has begun across Council departments.

The Customer Service team has completed its review and approved the solution. Feedback from the remaining business areas is currently being gathered before progressing to broader deployment.

Health and Wastewater (HWW)

The implementation plan has been reviewed and formally approved, allowing the project to progress to the next phase.

ECC will now commence preparation for data migration activities and integration development. These remain the final two significant technical unknowns within the CODI Program.

An additional focus remains on confirming the licensing arrangements for the existing Health and Wastewater application and its mobile application to minimise operational and commercial risks during the transition. Planned go-live is scheduled for Week 2 of August.

Information and Records Management (IM)

Implementation planning for the new Information Management Centre has commenced across Mansfield and the participating councils.

The implementation schedule has been received, with technical deployment planned to commence at the end of July. Subject to successful deployment and testing, the new solution is expected to be available to users by the end of August.

This represents a significant upgrade, delivering a long-awaited capability that will substantially improve records management, search functionality and document management across Council.

Planning, Building and Regulatory (PBR)

All PBR modules are operational across participating councils and are now managed under Business as Usual (BAU). Vendor engagement continues, with focus on system improvements and resolution of outstanding items.

Key areas of activity include:

- ▶ Awaiting deployment of enhancements to the Local Laws permit issuing workflows for testing. These enhancements are designed to maximise automation of permit approvals and represent one of the final phases of Council's digital transformation program
- ▶ Finalising data alignment between Evis and Council to resolve the final two outstanding planning data migration.