

CEO Monthly Report

October 2025



Mansfield Shire

1. Customer Service

Monthly Customer Request Management System (CRMS) Report October 2025

CRMS statistics for the month of October show 154 customer requests registered with 35 requests remaining open and 119 being closed during the month.

Customer Service had 1698 calls and 1095 face to face contacts with community members for the month of October.

One Complaint was received for October 2025.

An expression of dissatisfaction with the conduct of a council employee was investigated and addressed to the satisfaction of the complainant.

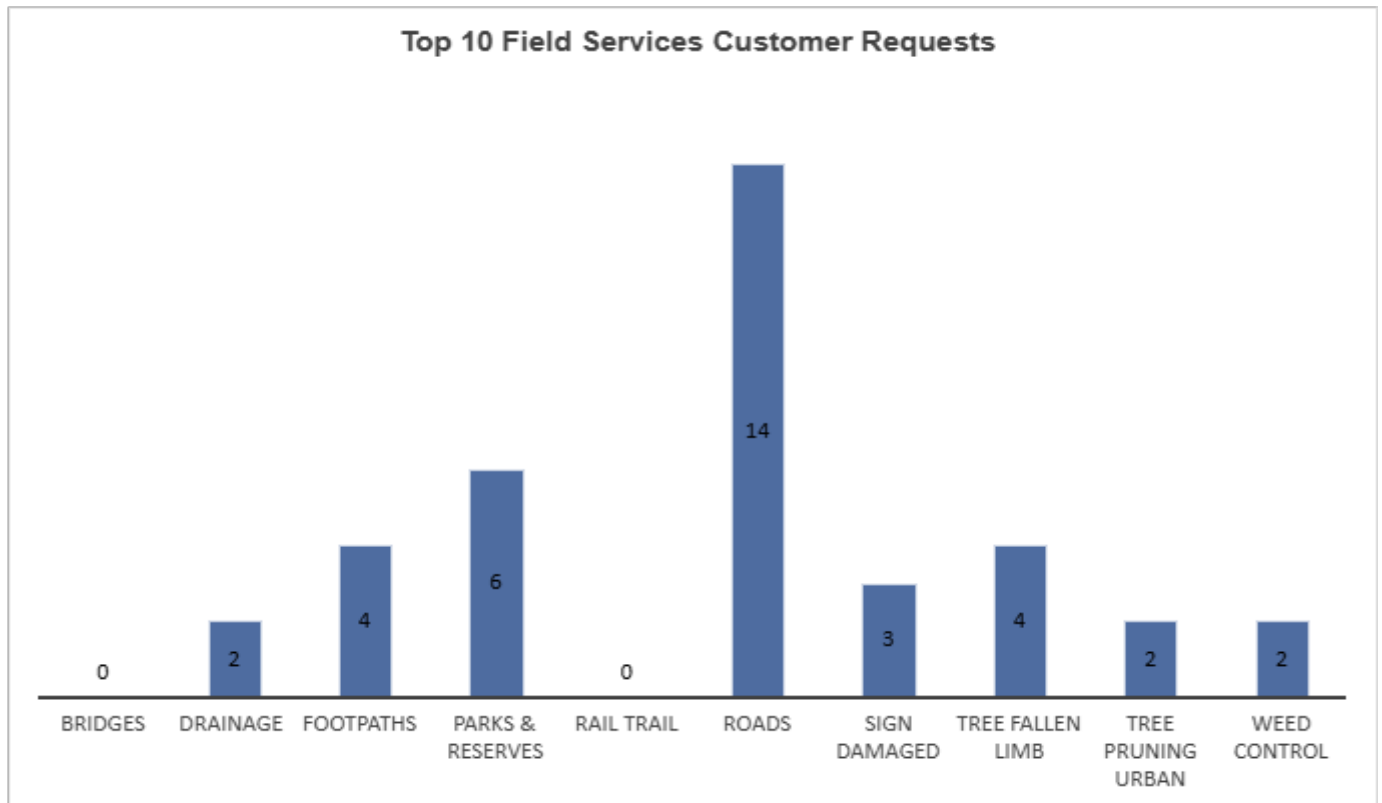
The highest number of requests were for Local Laws, totalling 73 for October 2025.

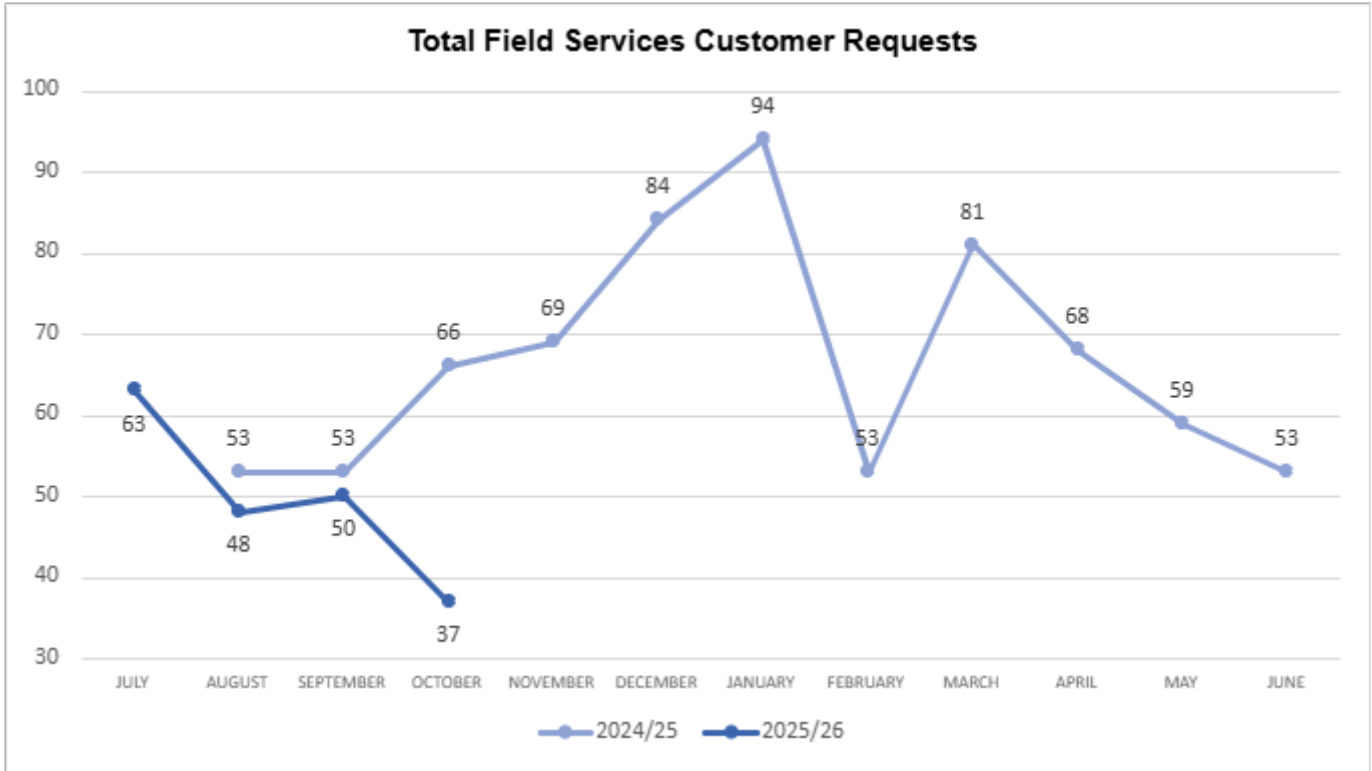


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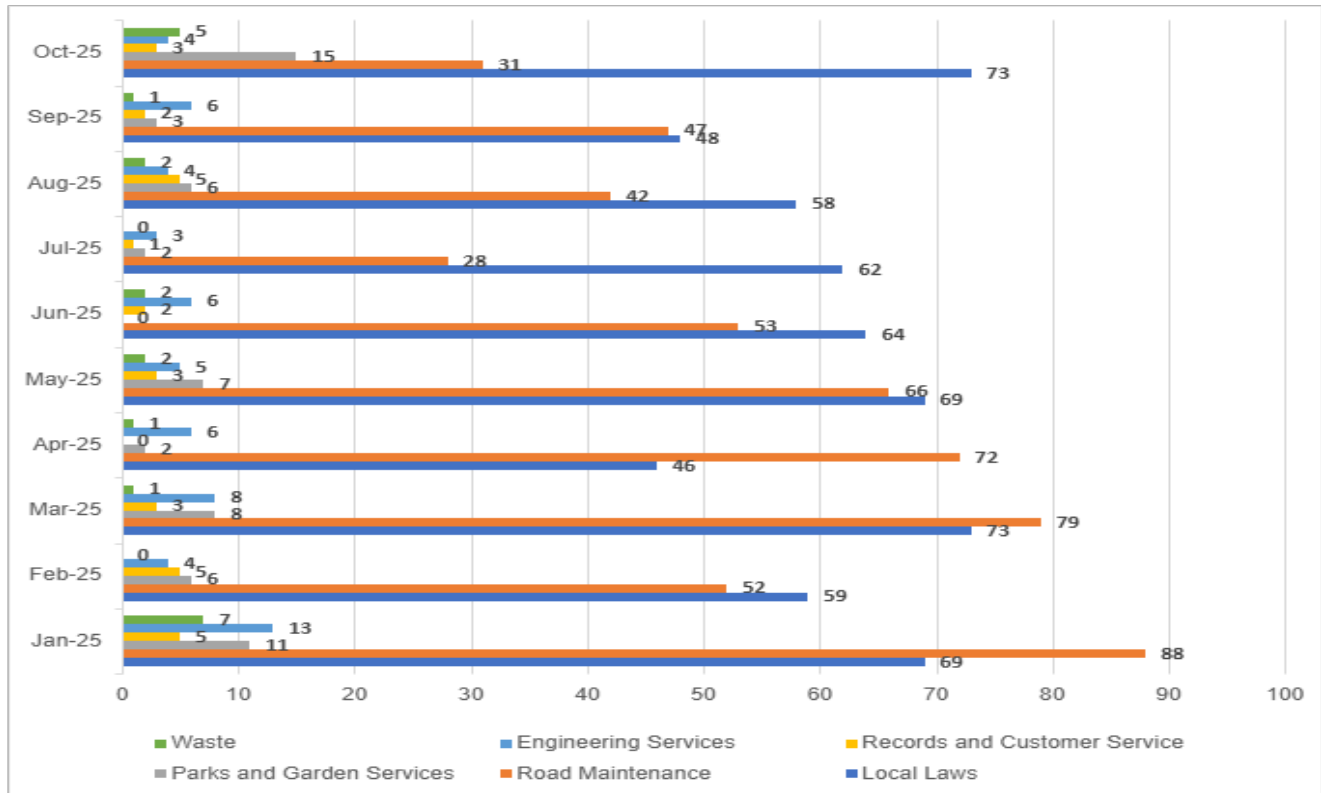


Field Services received the second highest number of requests, totalling 47 for September.





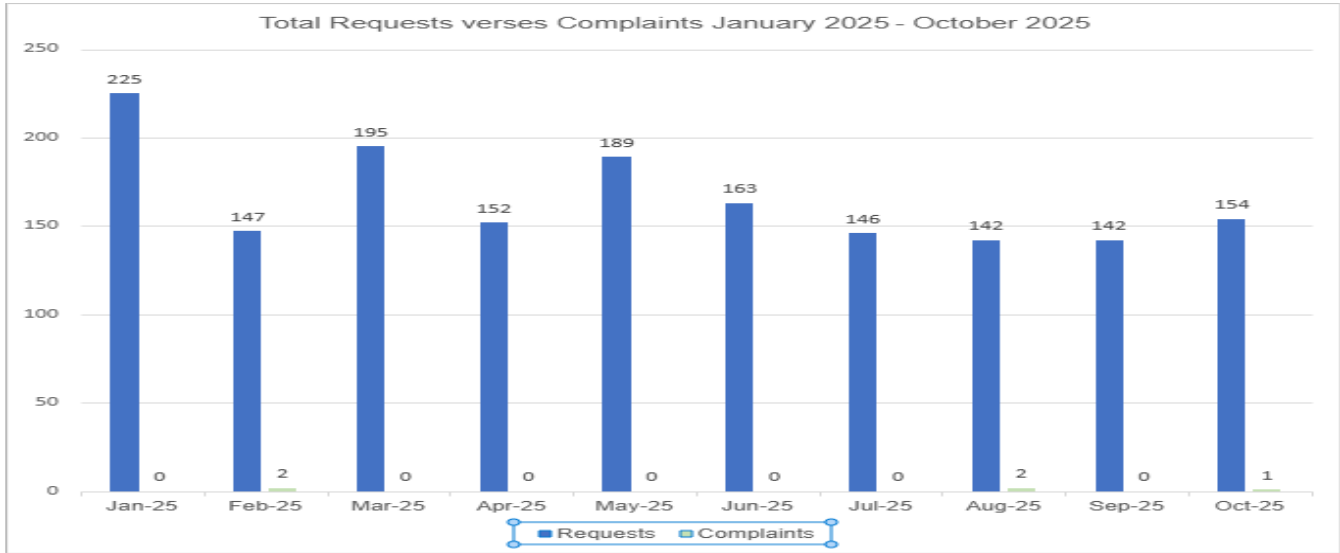
CRMS Monthly Totals January 2025 – October 2025



Requests Versus Complaints

October 2025

	Total
Requests	154
Complaints	1



2. Capital Works

The Capital Works total project completion for the 2025-26 financial year is reported each month, with October being 5% complete (with one project completed this month).

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Buildings				
Bonnie Doon Community Centre	\$16,000	Switchboard Upgrade and 3 phase connection. Works completed in August.	On Budget	Completed Aug 2025
Mansfield Library	\$27,000	HVAC improvements at Library. Procurement commenced, with expected completion in November.	On Budget	Nov 2025
Mansfield Sporting Complex	\$55,698	Roof restoration at higher end of building. Scoping in progress. Procurement to commence in November.	On Budget	Dec 2025
Mechanics Institute Toilet	\$150,000	Construction of new toilet amenities at the rear of the Mechanics Institute. Awaiting execution of funding agreement with Mansfield Kindergarten. Procurement to commence in November.	On Budget	June 2026
Jamieson Hall	\$88,663	Lower roof renewal works. Scoping to commence in January in collaboration with the Jamieson Community Group.	On Budget	May 2026
Solar Panel Installation Program	\$57,000	Installation of solar panels and batteries at the Mansfield Sporting Complex. This project will commence once the roof restoration is complete, with grant applications currently in progress, targeted for January 2026. Installation of solar and batteries on Bonnie Doon Recreation Reserve & Community Centre. Project is being delivered by the Greenhouse Alliance with Council participating in the project control group.	On Budget	May 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Public Toilet Renewal Program	\$50,000	Maintongoon Road, Bonnie Doon. Refurbishment of current facility. Scoping commenced in October. Procurement to commence in November.	On Budget	May 2026
Lords Pavilion	\$1,954,750	Construction of the new Pavilion. Procurement evaluation currently in progress. The decision on the tender is planned for the November Council Meeting.	On Budget	Nov 2027
Mansfield Recreation Reserve Play Our Way Change Room Upgrades	\$918,789	Mansfield Sporting Complex and Swimming Pool has received a grant for alterations to changeroom facilities to encourage female participation. The concept design is complete. Scoping is in progress for detailed design. Procurement commenced in October for the detailed design.	On Budget	June 2027
Curia Street Police Stables public shower & toilets	-	Project being undertaken in collaboration with the Uniting Church. Council is contributing \$42,070, unbudgeted and funded from savings on other projects, to install a new toilet and shower facilities next to the Police Stables. A building permit application is expected to be issued in November with preparation works expected to also be completed in November. A delay in the fabrication of the toilet block by the supplier, outside of Council's control, will delay the installation, with a confirmed date to be advised and likely to be early 2026.	On Budget	Nov 2025
Bridges & Culverts				
Bridge Renewal Program	\$70,000	Renewal works on Lake Nillahcootie, Long Lane, and Glen Creek bridges. Works completed in August, including the carry forward scope from 2024-25.	On Budget	Completed Aug 2025
Greenvale Lane Bridge	\$548,837	Design and construction of a pedestrian footbridge. The tender closed in October, with the decision for the award of a tender planned for November Council Meeting.	On Budget	May 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Causeway/Culvert Upgrade Program	\$40,000	These works are being carried out around the Mansfield township packaged with the Township Sealing program.	On Budget	May 2026
Bridge Upgrade Program	\$80,000	Dry Creek Road Bridge (B36) repairs identified by condition assessment. Design scoping in progress.	On Budget	May 2026
McKees Lane Culvert improvement	\$50,000	Culvert upgrade. Evaluation and award expected by end of November.	On Budget	Apr 2026
Causeway Upgrade Program	\$200,000	Graves Road - Construction is pending funding, with proposed Council co-contribution amount of \$200,000.	On Budget	Dec 2026
Open Space & Streetscapes				
Botanic Park Stage Platform	-	Design completed in 2024-25. Project planned to be a community collaboration. Engaging community to seek donations and support towards construction of the stage is in progress. Construction to commence in November, following receipt of Building Permit.	On Budget	Jan 2026
Swimming Pool Upgrade (LAPS Package)	\$750,741	LAPS funding agreement received and executed following approval of proposed Council co-contribution amount at August Council meeting. Scoping in progress. Procurement for detailed design commenced in October. Contract to be awarded in November.	On Budget	Aug 2027
Tracks & Trails Strategy	\$33,000	Engagement to gather community and stakeholder feedback completed. Strategy being developed.	On Budget	Dec 2025
Peppin Point Community Hub Design	\$78,840	Procurement complete, design contract awarded and design commenced in August. Concept design expected in November. Grant funded project managed in collaboration with Peppin Hub community group.	On Budget	Jan 2026
Billy Maxwell House Relocation	-	Outlying Community Infrastructure Fund project. Relocation of house to be scoped and planned in collaboration with Bonnie Doon Community Centre.	On Budget	Jun 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		Project kick-off meeting occurred in October. Building Permit in progress for relocation.		
Street furniture, benches and bollards	\$50,000	Replacing benches to recycled plastic in High Street and Botanic Park. Scoping in progress. Procurement to commence in November.	On Budget	Feb 2026
Delatite Valley Riverside Park Masterplan	-	Outlying Community Infrastructure Fund project. Engagement with community on required scope of master plan with support from Council's project officer. Currently on hold while the Delatite Valley Plan engagement is underway.	On Budget	May 2026
Irrigation and Oval Upgrades	\$45,000	Upgrade of Lords Oval and Mansfield Recreation Reserve Oval irrigation – scoping complete, procurement commenced in September, work to be completed by December. Botanic Park Oval top-dressing to be completed as part of annual program in November.	On Budget	Dec 2025
Mansfield Tennis Club Roof	\$50,000	Clubroom roof renewal. Scoping and engagement in process – project to be undertaken in collaboration with Tennis Club Community Asset Committee.	On Budget	May 2026
Drainage				
Drainage Renewal Program	\$50,000	CCTV inspection and jetting of stormwater assets. Scoping in progress.	On Budget	Mar 2026
College Park Drainage Improvements (grant funded)	\$25,000	Shade sail, drainage and benches. Scoping completed; stakeholder engagement completed. Equipment procurement planned for December.	On Budget	May 2026
Drainage Study	\$30,000	Malcolm Street from Highett Street to Kidston Parade (West Catchment). Evaluation completed, award planned for November.	On Budget	May 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Construction of Stormwater management	\$100,000	Elvins Street concept design completed and reviewed in October. Service location completed to assist with detailed design expected in December.	On Budget	April 2026
Pathways				
Bonnie Doon Community Centre Footpath	\$30,000	Procurement completed, recommendation being prepared for November award.	On Budget	Jan 2026
Footpath on Mansfield-Woods Point Road, Jamieson	\$50,000	Scoping underway, community engagement in progress, expected to be concluded in November with Stage 1 to include tree planting and planning permit application. Engineering review in progress for the intersection with Eildon-Jamieson Road. Stage 2 on hold pending permit outcome and intersection design. Budget will be allocated to existing footpath improvements and infilling existing footpath links in Jamieson township.	On Budget	May 2026
New footpath on Maintongoon Road	\$54,130	Maintongoon Road - concept design completed. Breaking into two stages. Stage one between two boat ramps will be prioritised. Stage two will encompass connection to Rail Trail subject to further review and approval with DTP, and a detailed design. Construction of stage two subject to funding.	On Budget	Mar 2026
Shared path on Piries-Goughs Bay Rd Stage 3	\$110,000	Piries-Goughs Bay Rd Stage 3 – construction underway.	On Budget	Dec 2025
Footpath missing link on Bellview Court	\$17,550	Procurement completed, recommendation being prepared for November award.	On Budget	Jan 2026
Footpaths Renewal Program - Concrete	\$70,000	Scope of works being developed alongside community engagement.	On Budget	Mar 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Mansfield - Woods Point Road (Howqua Inlet) Path	\$50,000	Planning permit application is in progress, with further information to be supplied to DEECA including detailed construction methodology and native vegetation impact expected by end of November. Aiming for approved Planning Permit January 2026	On Budget	May 2026
Roads				
Kerb & Channel	\$109,560	High Street, Alpine Ridge Drive, Highett Street, Stewart Street, Curia Street completed in October.	On Budget	Completed Oct 2026
Car Park Renewal	\$56,340	Chenery Street, High Street and Collopy Street included in the reseal scope. Contract awarded, due for completion in December.	On Budget	Dec 2025
Reseal / asphalt replacement program	\$269,532	Mansfield township. Contract awarded, due for completion in December.	On Budget	Dec 2025
Re-Seal preparation Road Reconstruction program	\$430,480	Early Street, Alpine Ridge Drive. Works underway, due for completion in December.	On Budget	Dec 2025
Township Sealing Program	\$321,180	Mansfield township. New Street and Church Street. Procurement underway, tender closing in November and recommendation targeted for December Council Meeting.	On Budget	Mar 2026
Dead Horse Ln / Mansfield-Whitfield Rd Roundabout - Design and Construction	\$1,927,257	Dead Horse Lane/Mansfield-Whitfield Road intersection. Discussion ongoing between the Department of Transport and Planning (DTP) and Council. Tender request has proceeded in parallel with two design options to be priced. RFT closing November. Recommendation targeted for December Council Meeting.	On Budget	June 2026
Eildon Jamieson Road Safety Improvement Program	\$357,820	Eildon Jamieson Road shoulder and batter improvements. Scoping in progress. To be carried out concurrently with	On Budget	Apr 2026

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Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		the Motorcycle Safety Improvement project. Concept design with DTP for approval.		
Motorcycle Safety Improvement	\$85,000	Barwite/Saligari Road. Scoping in progress. Concept design with DTP for approval.	On Budget	Apr 2026
Mansfield Parking Study	\$50,000	Awarded to consultant Trafficworks. Site survey and investigations were completed in September. Report will be compiled and issued in November.	On Budget	Feb 2026
Resource Recovery Centre Access Road	\$250,000	Road upgrade, turnaround and drainage works. Scoping in progress.	On Budget	Mar 2026
IMPACT Project				
Hearns Road Intersection	\$120,000	Intersection upgrade. Detailed design of intersection complete. Procurement underway, award targeted for December.	On Budget	Feb 2026
Highton Lane (includes new roundabout)	\$1,465,811	Highton Lane asphaltting works completed, roundabout construction in progress.	On Budget	Jan 2025
Rifle Butts Road	\$1,432,164	Sealing completed in October, line marking, and defect rectification works in progress. Practical Completion expected in November.	On Budget	Nov 2025
Ogilvies Rd Intersection	\$410,400	Contract awarded, site establishment commenced.	On Budget	Feb 2026
Station Precinct				
Regional Precincts and Partnerships Program Station Precinct Project.				
All Abilities Playground	\$2,237,570 (Budget is shared with Changing Places)	Detailed design contract awarded, and a design is now in progress for the playground. Procurement to commence in November following stakeholder engagement.	On Budget	Jun 2026
Changing Places Facility	As per Playground	Detailed design contract awarded, and a design is now in progress. Procurement planned for November.	On Budget	Jul 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Museum Exhibit	\$3,205,533	Exhibit design is progressing well. Some elements have progressed to fabrication.	On Budget	Nov 2026
Goods Shed Refurbishment	\$1,511,707	Scoping in progress. Procurement planned for December.	On Budget	Oct 2026
Taungurung Art Track	\$255,188	Scoping in progress. Curator appointed to progress scope elements.	On Budget	Jan 2027
Museum Fit out	Included in Exhibit Budget	Design plans updated to reflect scope changes arising from Exhibit design. The award of contract approved at October meeting for Museum building fitout. Works to commence in December.	On Budget	Nov 2026
Pump Track	\$414,400	Procurement evaluation completed and award of contract approved at October Council meeting. Design to commence in November.	On Budget	Dec 2025
Fertiliser Shed Refurbishment	\$546,368	Contract awarded. Additional works to structure required prior to roof renewal. Mezzanine engineering drawings received, and a building permit application is underway.	On Budget	May 2026
Landscaping (Irrigation, Solar Lighting, Furniture)	\$544,373	Scoping and design in progress for final stakeholder review in November.	On Budget	Jan 2027
Withers Lane Carpark	\$168,017	Design consultant appointed. Design in progress. Concept received in October, feedback from stakeholders to commence in November before finalising design.	On Budget	Sep 2026
Visitor Information Centre Carpark	\$761,868	Design consultant appointed. Design in progress. Concept received in October, feedback from stakeholders to commence in November before finalising design.	On Budget	Sep 2026
Kitchen Street Carpark	\$627,203	Design consultant appointed. Design in progress. Concept received in October, feedback from stakeholders to commence in November before finalising design.	On Budget	Sep 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Precinct Shared Pathway	\$771,680	Scoping and design in progress for stakeholder approval in November for first stage.	On Budget	May 2026
Fenced Dog Park	\$496,063	Detailed design contract awarded, design in progress. Design to be received in November for stakeholder engagement, with works planned to commence in December.	On Budget	Mar 2026
Railway infrastructure restore & Woodfield platform relocation	\$176,990	Scoping in progress. Procurement planned for March 2026.	On Budget	Dec 2026
Mullum Wetlands Rejuvenation	\$228,325	Procurement in progress. The award of a tender under delegation planned for November for first stage of works.	On Budget	Apr 2026
Station Precinct Branding	\$33,650	Scoping complete. Procurement in progress. Design work to commence in November.	On Budget	Feb 2027

Legend	
On Schedule	On Budget
Possible Delay	Above Budget by <10%
Delayed/On Hold	Above Budget by >10%

3. Planning

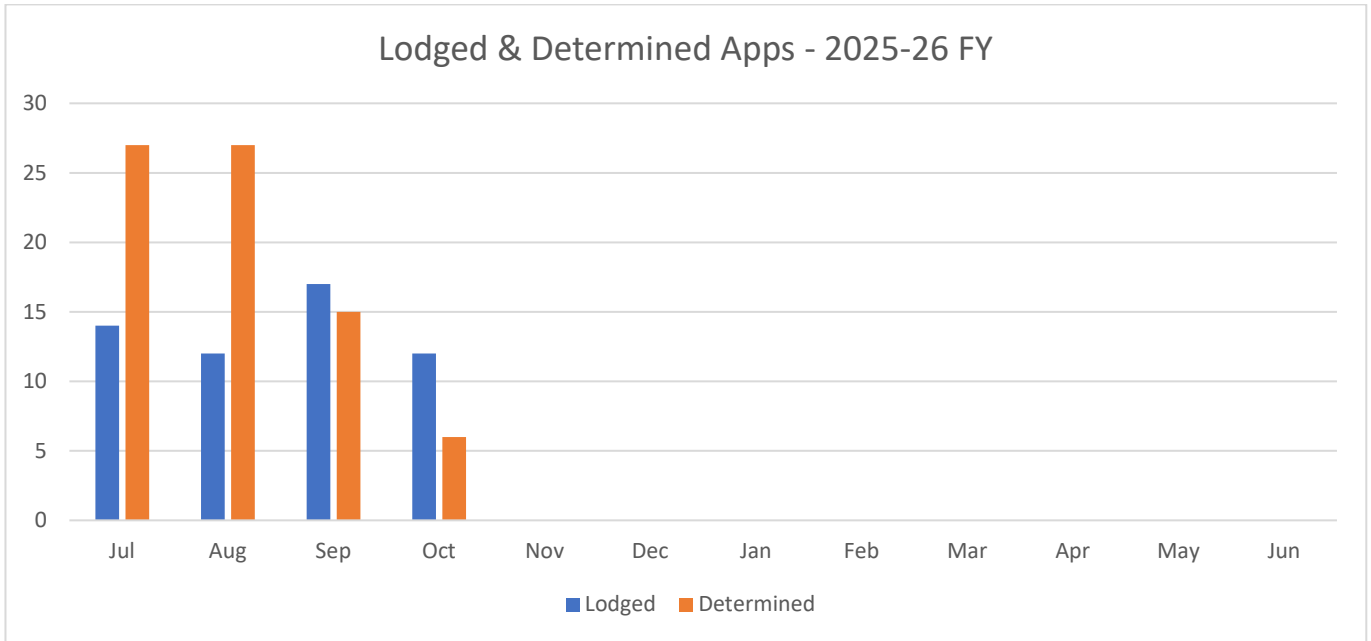
Planning Applications Lodged

App No.	Property Address	Proposal
P096-25	2595 Mt Buller Road Merrijig 2597 Mt Buller Road Merrijig 2609 Mt Buller Road Merrijig	Two [2] Lot Re-Subdivision and removal of a Reserve
P005A-24	7 Song Bird Way Goughs Bay	Development of land for a dwelling, carport and domestic outbuilding
P097-25	160 Jamieson-Licola Road Jamieson	Removal of Native Vegetation
P098-25	36 Highett Street Mansfield	Use of land for a Medical Centre and reduction of car parking
P099-25	450 Howqua River Road Howqua	Development of land for a shed [gym] and a classroom associated with an existing Education Centre
P101-25	161 Red Box Lane Bonnie Doon	Development of land for a dwelling and domestic outbuilding
P100-25	44 Changue Road Merrijig 264 Dead Horse Lane Mansfield	Two [2] Lot Subdivision [of existing dwellings]
P102-25	256A Dead Horse Lane Mansfield	Three [3] Lot Subdivision and creation of an Easement [services]
P103-25	553 Howqua River Road Howqua	Use and development of land for a dwelling
P179016BB-21	57 Stock Route Mansfield Stock Route Mansfield	Twenty-nine [29] lot staged subdivision and removal of [part] easement Use and staged development of land for Group Accommodation [10 Cabins] and an Amenities Building, Place of Assembly [Wellness Centre, Function Centre and Animal Nursery], Rural Store, and development of land for two [2] Agricultural Sheds
P104-25	219 Glenroy Road Mansfield 259 Glenroy Road Mansfield	
P105-25	4 Murphy Street Mansfield	Development of land for two [2] dwellings
Total Applications Lodged: 12		

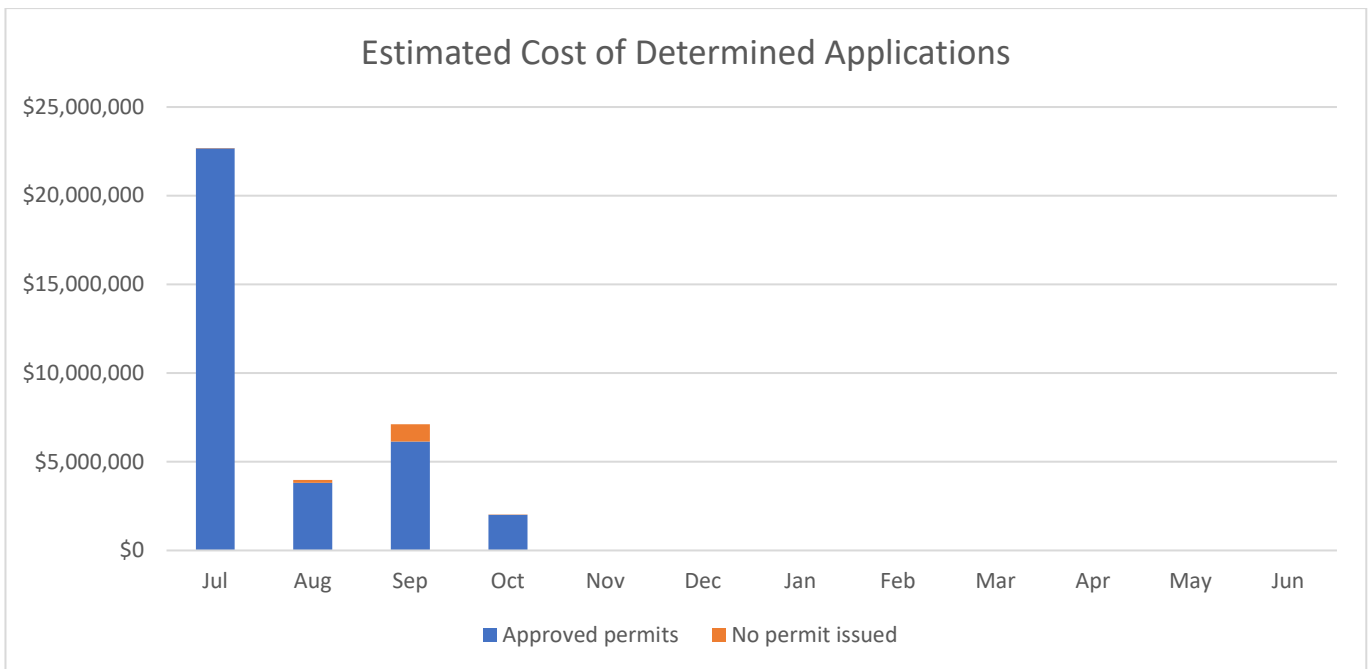
Planning Applications Determined

App No.	Property Address	Proposal	Decision Type
P074-25	450 Howqua River Road Howqua	Development of land for alterations and additions to an existing Dining Hall	Permit issued
P088-25	81 Highett Street Mansfield	Alterations and additions to an Education Centre	Permit issued
P048-25	685 Glen Creek Road Bonnie Doon	Development of land for a Small Second Dwelling and domestic outbuilding	Permit issued
VS027-25	422 Hutchinsons Road Bonnie Doon	Development of land for alterations and additions to an existing dwelling	Permit issued
P002-25	7 Station Street Mansfield	Reduction of car parking requirements	No permit required
P029-25	422 Ohalloran Road Bridge Creek	Use and development of land for Extractive Industry [stone extraction]	NOD to Grant a Permit
Total Applications Determined: 6			

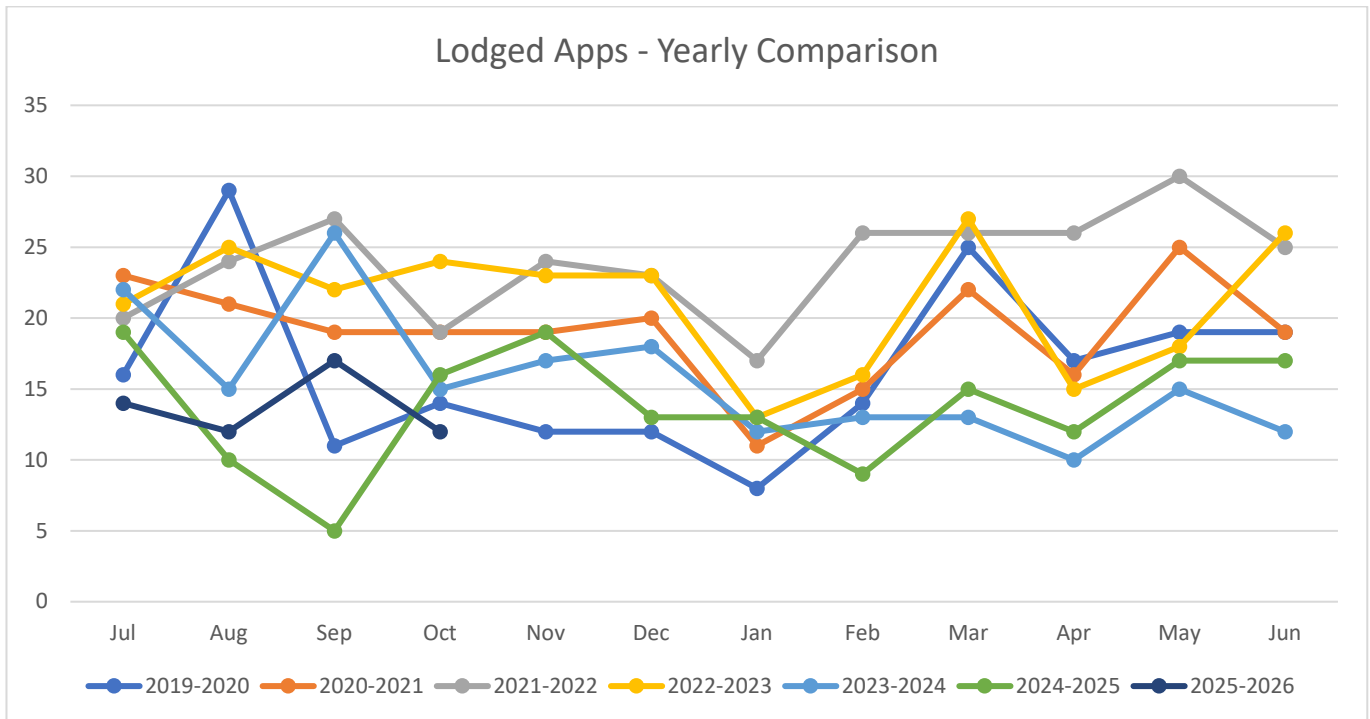
Number of Applications Lodged and Determined



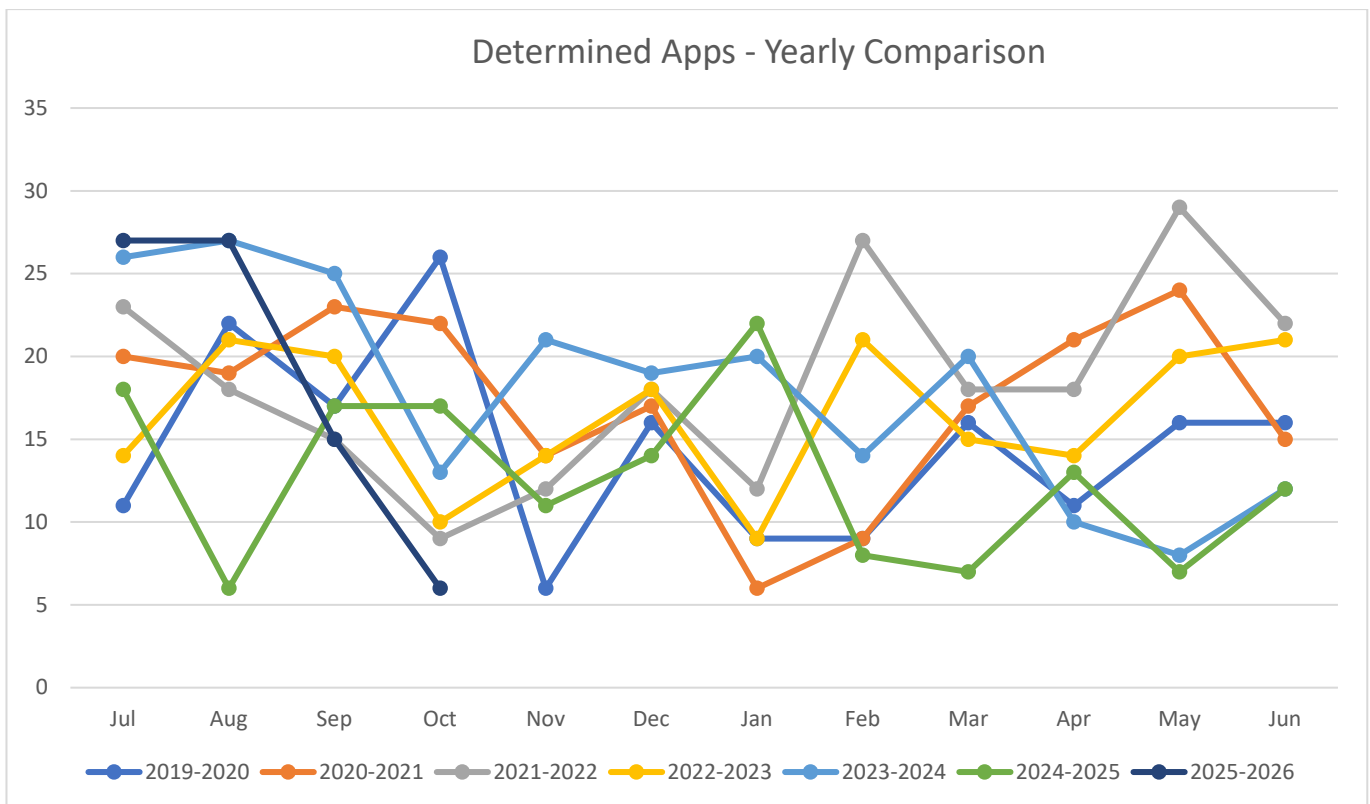
Estimated Cost of Development of Determined Applications



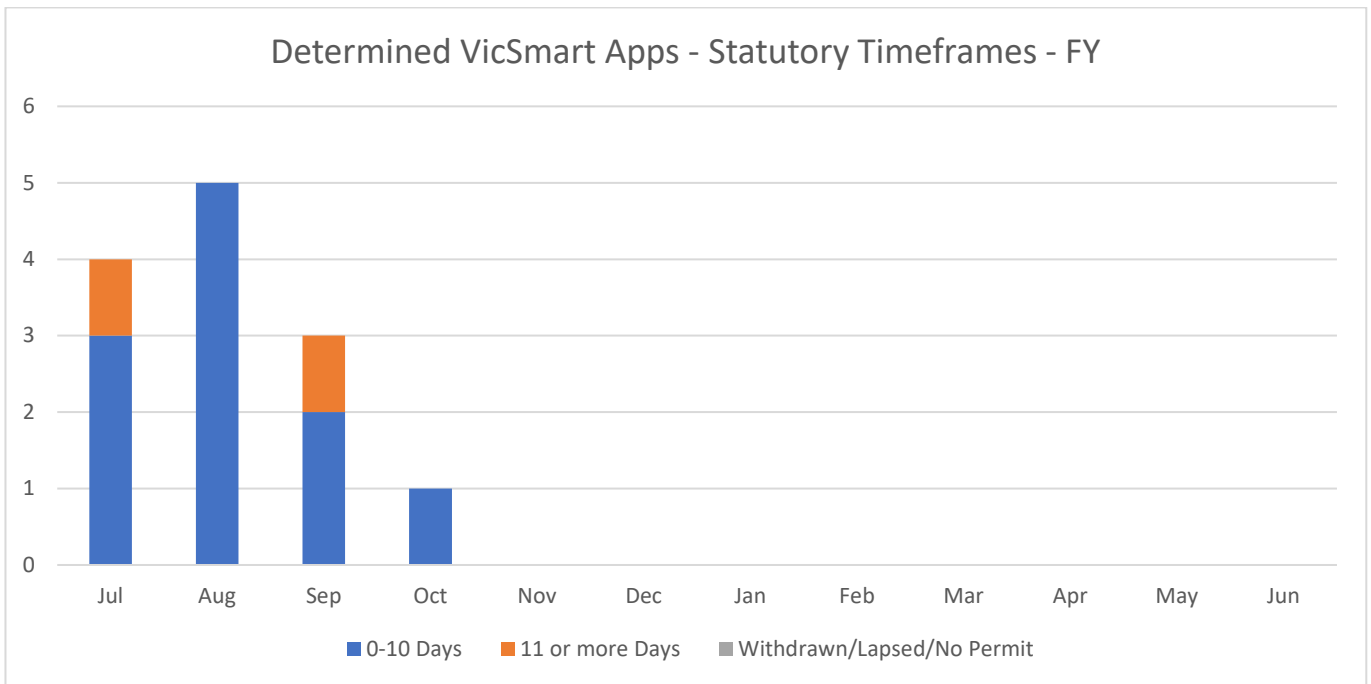
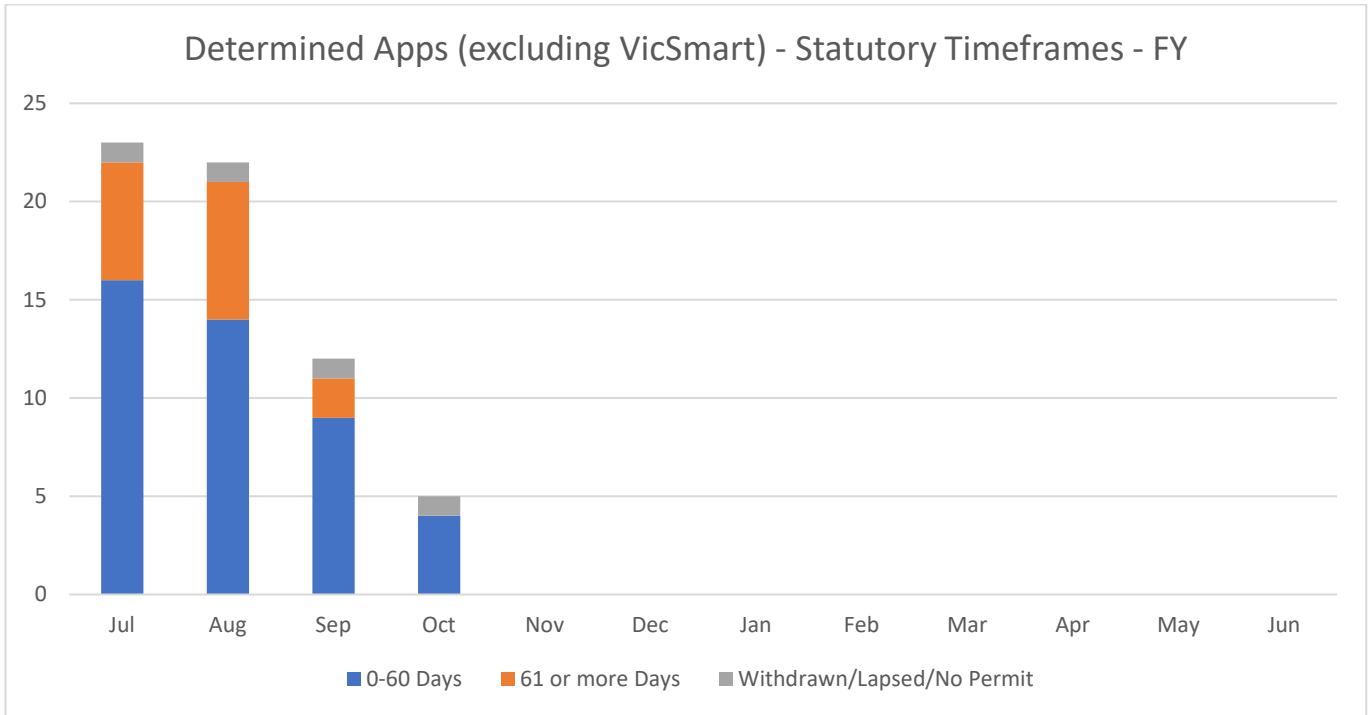
Lodged Planning Applications – Yearly Comparison



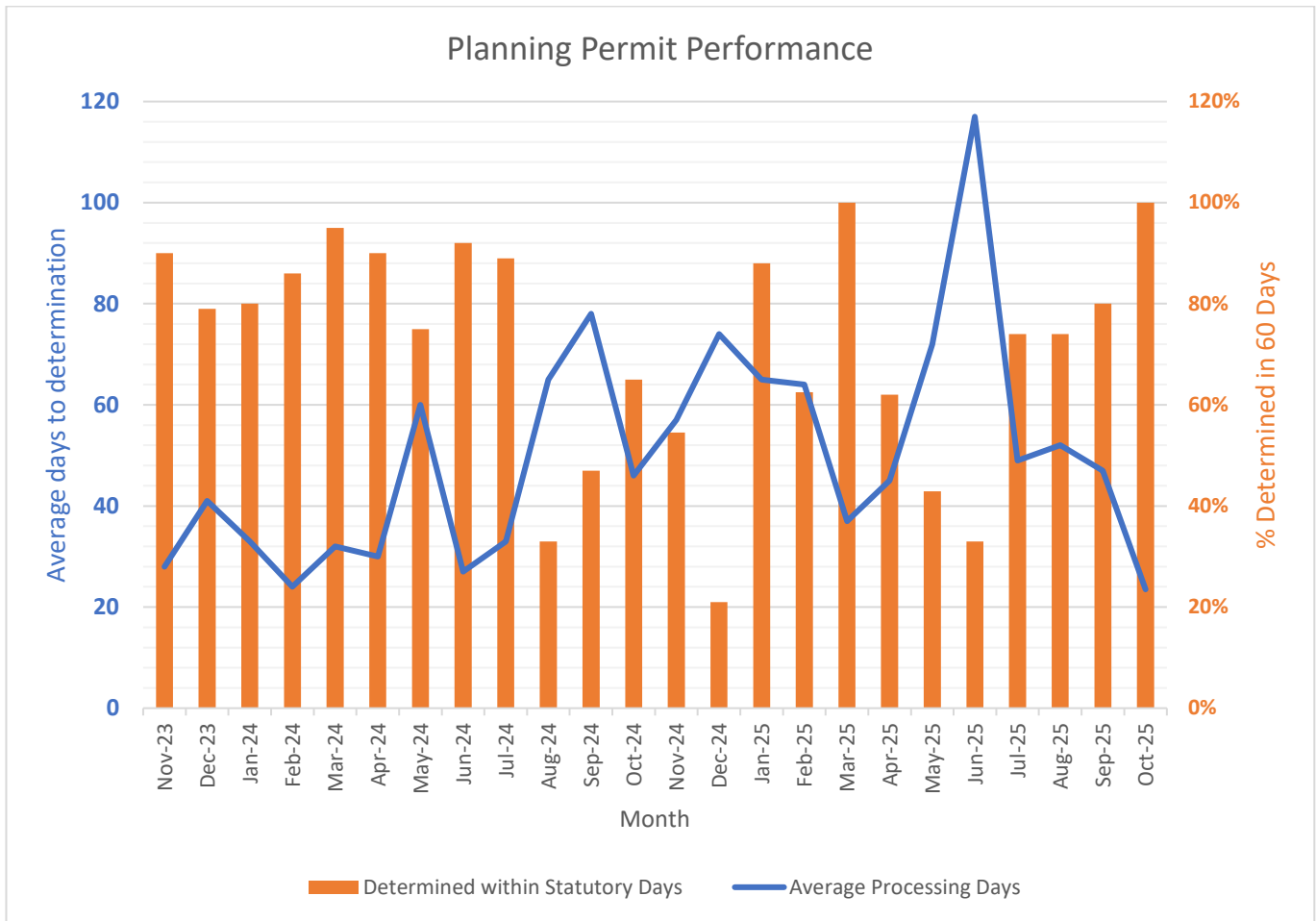
Determined Planning Applications – Yearly Comparison



Determined Planning Applications



Overall Planning Permit Performance



Subdivision Certification Applications Lodged

App No.	Property Address	Date Lodged
S257803H-25	7 Village Way, Macs Cove	14/10/2025
S257715B-25	216 Dead Horse Lane, Mansfield	13/10/2025
S257989S-25	48 Glenroy Road, Merrijig	17/10/2025
S257752M-25	72 Kidston Parade, Mansfield	16/10/2025
S258276P-25	225 Glen Creek Road, Bonnie Doon	22/10/2025

Total Applications Received: 5

Other Planning Consents & Assessments Determined

Type of Request	Number Issued
Condition Plans and Engineering Plans for endorsement	1
Secondary Consent	2
Extension of Time	4
Written Planning Advice	1
Certification & Statement of Compliance	8
Section 71 Corrected Planning Permits	1
Assessment against a Section 173 Agreement	
Development Plan	

Certificate of Compliance for Existing Use
Retrieval of Permits and Plans

Total Applications Issued:

17

Strategic Planning

Planning Scheme Amendments

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
C56mans Part 1	Awaiting Approval	Implements the Township Approaches Study DDO3 – Non-Residential Areas	Amendment split at April Council meeting. Part 1 submitted for Ministerial approval 4 June 2025.	Additional information requested by DTP 18 July 2025. Council response provided to DTP 25 August 2025. Meeting held with DTP on 26 September where they advised administrative tasks to be undertaken. Council response provided 20 October 2025.
C56mans Part 2	In Progress	Implements the Township Approaches Study DDO1 – Prominent Sites	Amendment split at April Council meeting. Working with submitters to consider their concerns and reviewing the Mansfield Design Guidelines Study. Funding approved by Regional Planning Hub for additional resources/ consultant review. Expected to progress in November/December 2025.	
C57mans Part 1	Awaiting Approval	Implements the Mansfield Planning Scheme Review	Amendment split at May Council meeting. Part 1 submitted for Ministerial approval 11 June 2025.	DTP response was expected by end of August 2025. Follow-up email sent 1 September 2025. Additional information provided 9 September 2025. Meeting held with DTP on 26 September where they advised administrative tasks to be undertaken. Council response provided 20 October 2025. DTP advised on 17 November 2025 that the amendment was approved and would be published in the Government Gazette in the near future.
C57mans Part 2	In Progress	Implements the Mansfield Open Space Strategy	Amendment split at May Council meeting. Working with submitters to consider their concerns and reviewing the Mansfield Open Space Strategy.	

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
			Funding approved by Regional Planning Hub for additional resources/ consultant review. Expected to progress in November/December 2025.	
C60mans	Awaiting Authorisation	Implements the Mansfield Planning Strategy into the Mansfield Planning Scheme.	Amendment submitted to DTP for authorisation to exhibit 29 April 2025.	DTP advised further review required 9 May 2025. Further information verbally requested at meeting 15 May 2025. No written advice provided. Meeting held 9 July 2025 to discuss requirements. DTP provided formal comment and requested additional information and changes to be made on 11 September. Council gathering additional information required, and requested advice on new Ministerial Directions 20 October. DTP response provided 24 October, with Council to provide changes in November.
C61mans	Under Review	Creation of a planning scheme amendment to implement the Bonnie Doon and Merton Plans	Council to respond to DTP feedback by end of December.	Draft Amendment submitted to DTP for comment 22 December 2023. DTP feedback provided 19 July 2024. Council response and further information submitted 29 July 2025. DTP response provided 28 August 2025. Meeting held on 26 September to provide advice regarding DTP response.
C62mans	Under Review	Environmental Significance Overlay review to reduce referrals to GMW	Draft MOU with GMW for wastewater management in alignment with new EPA guidelines reviewed, and comments/changes sent to GMW 31 July 2025. Follow up email sent 1 September 2025. Council officers are also working with GMW on principles around a risk-based approach to permit	Further information and re-drafted ordinance to be provided to DTP once new MOU is signed.

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
			considerations on applications that are referred to GMW, in an effort to reduce delays for applicants.	
C63mans	Proponent Review	Proponent led amendment to re-zone land at 73 & 75 Dead Horse Lane Mansfield to Industrial 3 Zone	Progression of the amendment is subject to the proponent undertaking further studies. Additional information provided to applicant June 2025, revised amendment expected in line with DTP advice.	Advice received from DTP 17 December 2024.
GC268	Proponent-led GVV	Introduction of Buffer Area Overlay to GVV Waste Management Facilities	Meeting held with proponents 15 April 2025 to discuss proposed ordinance and amendment processing through Government Land Planning Service. Draft documentation provided for Council review 15 September 2025. Progression of amendment is subject to proponent. Council has been involved for comment/advice only.	
PSA003-25	Under Review	Proponent led amendment to re-zone land at 4 & 5 Lily Court Mansfield to Rural Living Zone	Proposed amendment under review by Council Officers. Proposal presented at October briefing for preliminary review and Councillor input. Draft to be submitted to DTP in November.	Advice sought from DTP 5 November 2025.

Strategic/Structure Plans

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Delatite Valley Plan	In Progress	Create a community, tourism and structure plan applying from Merrijig to Mirrimbah	Engagement on draft plan closed 31 August 2025. 126 submissions received. Summary of community feedback presented at October briefing for Councillor input. Summary of submissions shared with community 17 October. Draft plan updated in line with community and Councillor feedback and	Exhibit updated plan when completed, expected in November/December.

Project Name	Status	Description	Comments/ Actions Completed	Next steps
			presented at November Council briefing.	

Other (Strategic Planning adjacent projects)

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Mansfield Flood Study	In Progress	Creation of new flood mapping and exploration of flood mitigation options.	Draft hydrology report received. Engagement plan and draft findings presented at September Briefing.	Additional analysis of properties impacted required prior to community consultation. Consultation to commence in November/December. Consultation to include property owners affected. Study due for completion in 2026-27.
Infrastructure Plan	In Progress		Draft plan prepared and has undergone review by internal staff. Feedback being provided to consultant to make changes to the draft plan prior to presenting to a future Council briefing.	Comments communicated back to consultants in July, who are preparing an updated draft for consideration. New draft expected by the end of October. Upon receipt of new draft and further officer review, the Plan will be presented to Council at briefing for consideration.
Goughs Bay Integrated Wastewater Management Plan	In Progress		Internal review of Draft plan completed. Input being sought from Project Control Group for final draft to be prepared for exhibition.	PCG meeting to be held to discuss proposed solutions. Community engagement to follow review of draft study in November 2025.
High Street Design – Stage 1: Car Parking Study	In Progress	Preparation of a study and strategy for the future design of the Mansfield township CBD and Parking Strategy	Consultant appointed to prepare Car Parking Study. Community engagement plan drafted, and internal engagement completed. Site investigation works and community engagement undertaken through Engage with an online Survey a map location suggestion from 5 to 21 September 2025.	Review of consultation results and draft Study to be presented to a Council Briefing when received.

4. Waste Services

The landfill diversion rate for the month of October 2025 was 44.50%.

	2025-26					
	Recycling (total tonnage)	FOGO (total tonnage)	Landfill (total tonnage)	Total Waste (tonnage)	Total Diverted Waste	Landfill Diversion Rate
Jul	81.00	29.14	194.45	304.59	110.14	36.16%
Aug	75.14	39.33	190.69	305.16	114.47	37.51%
Sep	72.24	44.52	184.28	301.04	116.76	38.79%
Oct	89.17	76.18	206.26	371.61	165.35	44.50%
Nov						
Dec						
Jan						
Feb						
Mar						
Apr						
May						
Jun						
Total Tonnage	317.55	189.17	775.68	1282.40	506.72	
Average Landfill Diversion Rate for FY			39.24%			

5. Field Services

Parks and Gardens

- ▶ Mowing (ride on) in Mansfield, Jamison, Merton, Macs Cove, Goughs Bay & Bonnie Doon
- ▶ Mowing (ovals) Recreation Reserve, Lords Reserve, College Park Field 1 & 2, Bonnie Doon and Merton
- ▶ Mowing (push mowers) Narrow strips, Gadhaba, Pool, Youth Centre, Buckland & High Street Carpark
- ▶ Brushcutting & Ddging, Narrow strips, Gadhaba, Pool, Youth Centre, Buckland & High Street Carpark, High Street, Shire Office, Ovals and Davies Street
- ▶ Oval works; Fertilising, drainage upgrade, mowing, brush cutting & slicing to improve water infiltration
- ▶ Mansfield Cemetery mowing and brush cutting
- ▶ Excavator works, removal of black berries along Len Lynch Reserve, removal of stump grindings from removal of pine at Lords Reserve, top up of gravel path at Lords Reserve next to long jump pit.
- ▶ Garden maintenance; Botanic Park and roundabouts
- ▶ Irrigation repairs at College Field 2 & Mansfield Recreation Reserve
- ▶ Fertilise bulbs
- ▶ Litter pick up on High Street, at the Skate Park and on Highett Street
- ▶ Tree works at Lords Reserve oval and Botanic Park
- ▶ Pruning works Mansfield
- ▶ Removal of pitch cover at College Park Field 2 in preparation for Cricket season.
- ▶ Turf installation at Bonnie Donn for new pitch installation
- ▶ Watering of 2025 street tree plantings
- ▶ Events set up and pack down, Battle of the Bands, High Country Festival & Bush Market
- ▶ At the Cemetery, there were 2 burials and 4 ashes internments.



Roads Crew

Customer requests for August were 32 of which 26 were closed during the month. Grading kilometres completed for this month were 69.25 kms, totalling 515.3 kms for the year.

10 out of 11 in-house resheets have occurred as part of the Capital Works Program, which is on track to complete the program by the end of the year. The roads team assisted the IMPACT route project with surface preparation for sealing works.

In addition, the Roads Crew maintained street sweeping throughout town, cleaned up vandalism, completed banner and flag changeovers, completed asset routine inspections and work orders, cleared toilet blockages, event setup, fire plug maintenance and cleared the Jamison-Licola Road ready for its seasonal opening (in the snow!).

Cow work (shrub and grass slashing)

- ▶ Benalla Road
- ▶ Graves Road
- ▶ Ogilvies Road
- ▶ Old Sale Yards
- ▶ Old Tolmie Road
- ▶ Sonnberg Road
- ▶ Merrijig
- ▶ Lakins Road



- ▶ Withers Lane

Drainage

- ▶ Kidston Parade
- ▶ Jamieson-Licola Road
- ▶ Reardon Lane

Excavator

- ▶ Finalise drainage upgrade High Street Merrijig
- ▶ Howes Creek Road drainage

Maintenance Grading

- ▶ Shaws Road
- ▶ Shorts Road
- ▶ Knights Road
- ▶ Sappers Track
- ▶ Cemetery Lane
- ▶ Cinnibar Lane
- ▶ Rifle Range Road
- ▶ Clydesdale Lane
- ▶ Desmond Road
- ▶ Spring Creek Road
- ▶ Macklin Road
- ▶ Penny Lane
- ▶ Sonnberg Road
- ▶ Connundrum Road
- ▶ Strathbogie Merton Road
- ▶ Blue Range Road
- ▶ Stephenson Lane
- ▶ Sawpit Gully Road
- ▶ Broadside Road
- ▶ Kubiel Road
- ▶ Old Eildon Road
- ▶ Finks Road
- ▶ Old Gobur Road



- ▶ Millers Road
- ▶ The Sideling
- ▶ The Avenue
- ▶ Outlook Drive
- ▶ Waterson Road
- ▶ Glen Avenue
- ▶ Mary Street
- ▶ Tabletop Road

Resheeting Program 2025/26

Aldous Road	Complete
Banksia Street (Court Bowl)	Complete
Cambatong Road	
Desmonds Road	Complete
Dry Creek Road	Complete
Long Lane	Complete
Merton-Strathbogie Road	Complete
Sonnberg Drive	Complete
Spring Creek Road	Complete
Woolshed Road	Complete
Royal town Road	Complete

6. Library

PRC Funding

Administrative requirements for the Public Library Funding Program - Premiers Reading Challenge (PRC) were completed during October. The Funding Agreement for the 2025-26 period was finalised and the acquital for the 2024-25 funding was successfully submitted.

School Holiday activities

The Library's dinosaur themed school holiday program concluded in the first week of October. 146 participants attended the seven sessions which included digging for fossils and 'The Land Before Time' movie.

The highlight of the school holiday program was 'The Real Dinosaurs' show, sponsored by Friends of Mansfield Library at a cost of over \$3000. More than 100 people attended one of the three shows on offer.



Children's Week

The Library served as a stop in the guided Community Safety Walk facilitated by Mansfield Shire Council during Children's Week. Participating school children visited the Library for a craft session, collaborating in small groups to create their own unique community maps of Mansfield township.



Bookmark Display

The children's area in the Library is currently exhibiting the works of all 218 entrants in the 2025 Bookmark Competition, creating a vibrant display of local creativity. Additionally, the winning bookmark designs have been printed and are now available for free distribution to patrons.

Facebook

A snapshot of the Mansfield Library Victoria Facebook page

- ▶ Followers – 1,195
- ▶ Posts published – 21
- ▶ Views – 14,684
- ▶ Visits – 448

The Library’s most popular posts to Facebook for September:

Mansfield Library Victoria
Oct 8 • 🌐

As one program wraps up, planning for the next begins! ✨
Here's a happy Trish unboxing a special delivery of Christmas craft supplies for the end of year celebrations 🎄



👍 26 💬 1 Comment

Get your little caterpillars ready for story time tomorrow 🐛
We're so excited to read the classic story, The Very Hungry Caterpillar, followed by some butterfly craft 🦋

📅 Preschool Story Time
🕒 Friday 10:30 am
📍 Mansfield Library



👍 22

Statistics for September 2025

	Visits	Loans	Library programs	Program attendees	Room use	IT help	Holds placed	New*
October	3648	3559	13	227	15	180	789	38
September	3270	3294	17	300	20	93	758	40
August	3924	4360	31	554	22	126	756	54
July	3786	4034	26	450	30	182	777	48
June	3574	3785	12	122	16	101	692	29
May	3744	4483	18	301	18	136	744	46
October	4016	4129	19	393	28	138	717	41

*New membership



7. Youth Services & Events

Events

Council Run Events

18 October – Battle of the Bands Mansfield

Led by the youth team, the Battle of the Bands was a huge success. Taking place at the Mansfield Botanic Park with over 30 young musicians involved. The standard was very high, and the event was praised by young people and also other attendees. Mansfield Secondary College music teacher Paul Reilly said out of the 30 or so Battle of the Bands he has seen, this was the best one. Mansfield is also hosting the North East Battle of the Bands final on November 23.

31 October – High Country Festival Opening Night

The High Country Festival opening night was once again a highlight of the events calendar for the year. Over 3,000 people celebrated with live music, kids entertainment, MAD Studios dancers, food and drinks in the median strip, followed by the CFA Torchlight Parade and fireworks. The fireworks have received great feedback with quite a few people who have seen multiple events claiming they were the best yet and Council received emailed praise for the spectacular display.

Council Supported Events

3-5 October – Mountain Bay Classic

Support provided with planning and permit assistance and promotion.

10 – 12 October – Jamieson Hot Rod Festival

Support provided with planning, traffic control and equipment. Another sold out event for accommodation in Jamieson with local venues reporting great benefits.

10 – 12 October – Mansfield Readers & Writers Festival

Council supported with promotion and covered costs of venue hire for the St Marys Hall from the Arts and Music support budget.

17 – 19 October – 4WD Victoria 50th Year Anniversary

Council offered a \$1,000 promotional sponsorship; loaned events equipment and also had the Visitor Information Centre Trailer on site for the opening night. Over 2,000 attendees.

25 October – Mens Shed Open Day

Council provided equipment for displays in front of the Men's Shed open day.

29 October – Seniors Mad Hatter Tea Party

Council organised equipment for the event including tables, chairs, umbrellas and bar tables.

31 October – MASS Breakfast On The Lawn

Council organised equipment for the event including tables, chairs, umbrellas and bar tables.

Upcoming Events: Council has manufactured and installed three new recycled pallet “pillars” in the High St median and in Highett St to advertise upcoming events, as listed below.

November

- Sat 1 | **Delatite Drivers Car Club Show N Shine** | 9am - 1pm | High St, Mansfield
 Sat 1 | **Monster Bookbush Sale** | 8am - 2.30pm | The Little Shop of Good Reads. 31 Highett St, Mansfield
 Sat 1 | **Mansfield Fire Brigade Open Day** | 9am - 1pm | CFA, 29 Highett St, Mansfield
 Sat 1 | **Mansfield Grand Parade** | 11.30am - 12.30pm | High St, Mansfield
 Sat 1 - Mon 3 | **Mansfield Hospital Art Exhibition** | Various times | Masonic Hall - 26 Highett St, Mansfield
 Sat 1 - Sun 2 | **Mansfield Open Studio Trail (M.O.S.T)** | 10.30am - 4.30pm | Various locations
 Sat 1 | **Mansfield Bush Market** | 8.30am - 2pm | Highett St, Mansfield
 Sat 1 | **Yooralla Mansfield Open Day** | 10.30am - 4.30pm | Yooralla Mansfield, Rear 18a Early St, Mansfield
 Sat 1 | **High Country Quilters Showcase** | 9am onwards | St Johns Anglican Church, 43 Highett St, Mansfield
 Sun 2 | **Alexander “The Hurricane” Beets Jazz** | 6pm - 8.30pm | The Delatite Hotel, 95 High St, Mansfield
 Tue 4 | **Marks IGA Melbourne Cup Day Picnic Races** | 11am - 5pm | Mansfield Racecourse, Mansfield
 Sat 8 | **Merrijig CFA Open Day and Historic Tanker display** | 10.30am - 2pm | Merrijig CFA, 1819 Mt Buller Road, Merrijig
 Sat 8 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield Opposite Post Office
 Fri 14 | **Broken River Blues** | 7pm onwards | The Delatite Hotel, 95 High St, Mansfield
 Fri 14 | **Farm Dam Enhancement Workshop** | 10am - 12.30pm | Location - Contact Delatite Landcare Group
 Sat 15 | **Mansfield Show** | 9am - 5pm | Mansfield Showgrounds
 Sat 15 | **Tolmie High Country Halls Music Festival** | 5pm - 10pm | Tolmie Hall
 Sat 15 | **Wicker Suite “The Way That It Was” Tour** | 6.30pm - 10pm | Jamieson Memorial Hall
 Sat 22 | **Outdoor Provedore Market** | 8.30am - 12.30pm | High St, Mansfield
 Sun 16 | **Mansfield Psychic Expo** | 10am - 4pm | Mansfield Sporting Complex, 35 Highett St, Mansfield
 Fri 21 - Sun 23 | **Merrijig Campdraft** | Various Times | McCormack Park, Merrijig
 Sat 22 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield Opposite Post Office
 Sat 22 | **Historic Shearing Shed Tour** | 9am - 4pm | Merrijig - Contact Mansfield Historical Society for details
 Sun 23 | **Battle Of The Bands North East Finals** | The Delatite Hotel, 95 High St, Mansfield
 Sun 23 - Sat 29 | **Husqvarna Motorcycle Trek** | Various Times and Locations | Merrijig
 Fri 28 | **“Respect in every step” Walk against domestic violence with Free BBQ** | 5pm, High St across from IGA, Mansfield
 Sat 29 | **High Country Flyathon** | 8.30am onwards | 7 Mile Flat, Mt Buller
 Sat 29 | **Mansfield RAR Garden Party** | 2.30pm - 4pm | Merrijig - Contact Mansfield RAR for details



December

- Fri 5 | **Community Christmas Picnic & Carols** | 5pm - 9pm | Mansfield Botanic Gardens, Mansfield
 Sun 7 | **Mt Buller Sky Run** | 6.30am onwards | The Village Square, Mt Buller
 Sun 7 | **Dads Group Christmas Event** | Mansfield Shire Youth, Erril St
 Fri 12 | **Christmas Artisan Market** | 4pm - 7pm | Mansfield Regional Produce Store
 Sat 13 | **Broken River Blues** | 7pm | The Delatite Hotel, 95 High St, Mansfield
 Sat 13 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield - Opposite Post Office
 Sat 20 | **Outdoor Provedore Market** | 8.30am - 12.30pm | High St, Mansfield



2026 Events

January

Sat 10 | **Mansfield Motor Group Cup Picnic Races** | 11.00am - 5.30pm | Mansfield Racecourse
 Sat 17 | **Outdoor Provedore Market** | 8.30am - 12.30pm | High St, Mansfield
 Sat 25 | **Horsepower In The High Country** | 10am - 2pm | Mansfield Botanical Gardens, Mansfield
 Sat 25 | **Yea Cruise Night in Mansfield!** | 5pm - 7pm | Highett St, Mansfield
 Sat 25 | **Goughstock** | Various Times | Goughs Bay Boat Club
 Mon 26 | **Australia Day Citizenship Ceremony & Awards** | 8.30am - 10.30am | Mansfield Botanical Gardens, Mansfield
 Fri 30 | **Youth Arty Awards** | 5.30pm - 7.30pm | Mansfield Youth Centre, Erril St, Mansfield

February

Sat 14 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield Opposite Post Office
 Sat 14 | **Tolmie Sports** | 11.00am - 5.30pm | Mansfield Racecourse
 Sat 21 | **Outdoor Provedore Market** | 8.30am - 12.30pm | High St, Mansfield
 Fri 20 - Sun 22 | **Oscars Hut 2 Hut Challenge** | Mt Buller Village
 Sat 28 | **Mansfield Hunting & Fishing Outdoor Expo** | 9am - 4pm | High St, Mansfield
 Sat 28 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield Opposite Post Office

March

Fri 6 - Mon 9 | **Mansfield Pottery Festival** | Various Times | Various Locations
 Sat 7 - Sun 8 | **Stockdog Spectacular** | 8am onwards | Mansfield Showgrounds
 Sat 7 | **Merrijig Rodeo** | 12pm - 10pm | McCormack Park, Merrijig
 Fri 13 - Sun 15 | **Mansfield Campdraft** | Various Times | McCormack Park, Merrijig
 Sat 14 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield Opposite Post Office
 Sat 21 | **Outdoor Provedore Market** | 8.30am - 12.30pm | High St, Mansfield
 Sat 21 | **Harmony Day Festival** | 9am onwards | High St, Mansfield
 Sat 21 - Sun 22 | **Equine Revive Retreat** | Various Times | High Country Arena, Mansfield
 Sat 28 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield Opposite Post Office



8. Communications

Media releases

Twenty-three media releases were generated and distributed:

- ▶ RV dump point relocated for upcoming station precinct all-abilities playground
- ▶ Council Adopts 10-Year Plan for Community Assets
- ▶ Social Inclusion Action Group's Successful Funding Recipients Announce
- ▶ State Mandates Growth and Forgets Infrastructure for Mansfield
- ▶ Major Road Upgrades on Rifle Butts Road Nearing Completion
- ▶ Council Calls for Urgent Action on State Managed Roads
- ▶ Council Calls on Community to Stand Up for Local Planning Rights
- ▶ Toby the dinosaur entertains at the Library
- ▶ Construction Begins on New Highton Lane Roundabout
- ▶ Nominations Now Open for 2026 Citizen Awards
- ▶ Keep an Eye Out for Walk to School Maps
- ▶ Celebrating Children's Week 2025 in Mansfield
- ▶ Mansfield's Voice on Planning Reform Gains Statewide Backing
- ▶ Have Your Say on the Future of Local Laws and Animal Management
- ▶ Youth Art Exhibition Celebrates Local Talent
- ▶ 2024-25 Annual Report Endorsed by Council
- ▶ Tobruk Fig Tree Takes Root in Botanic Park as a Living Memorial
- ▶ Cutting costs with Councils Chipper
- ▶ Mansfield's Rising Stars Shine at 2025 Battle of the Bands
- ▶ Council Rejects Unfounded Conflict of Interest Claims in Planning Deci
- ▶ Council Statement on O'Halloran Road Planning Decision
- ▶ Help shape the future of Mansfield's Community Bus
- ▶ Mansfield families celebrate Children's Week together

Responses to media enquiries

Responses were provided on the following topics:

- ▶ Feral Animal Management

Social media

Council's Facebook page is followed by 7,863 accounts. Page activity over the past 4 months:

	July	August	September	October
Change in followers	+84	+44	+71	+263
Content interactions	1,440	1,703	1,228	3,999
Link clicks	1,500	723	506	1,145

Posts that received the most interactions this month are listed below:

Topic	Reach	Interactions	Comments
Wasp queens	47,189	231	46
State home mandate - the pub test	46,230	948	65
Planning and Environment Act - Cr Treasure	17,165	356	34
Wood Point – fallen tree	16,940	60	8

Engage Mansfield

Regular community consultation is undertaken online via Engage Mansfield. Statistics on activity on the portal is provided below.

	July	August	September	October
New registrations	5	2	8	2
Visits	2.1k	3.2k	1k	1.9k
Engaged	79	77	30	11
Engagement rate	3.8%	2.4%	3%	0.6%

YouTube

Council meetings are streamed live on YouTube. Viewership of recent Council meetings within each month is as follows:

	15 July	19 August	16 Sept	21 October
Views	70	68	59	92

9. Digital Transformation Project

Work continues to rollout the core enterprise system (ERP) through the CODI program. User Acceptance Testing (UAT) has now been completed. The ERP is planned to go live in December 2025. Once this is complete, the Health and Wastewater (HWW) system will be delivered, with final rollout planned for 2026.

Enterprise Resource Planning (ERP)

With Benalla now live, Strathbogie to go live on 24 November, and Mansfield due to go live on 8 December, the implementation of the ERP is nearly complete. After the ERP goes live in all four Council's, the Animal Registration and Infringement Management module will be introduced in the first half of 2026. This will link directly with the rates system and the online portal (eServices), making services simpler for the community.

Health and Wastewater (HWW)

The open tender has now closed, and a tender is proposed to be awarded at the November meeting of Council. If approved, implementation is expected to start in **December 2025**.

Information and Records Management (IM)

The IM system is continuing to settle into business as usual (BAU). Ongoing improvements are being delivered through enhancement requests and regular vendor updates. Council is also working with staff to gather feedback on their experience to help identify areas for improvement and support.

Planning, Building and Regulatory (PBR)

All PBR modules are now in place across the councils and are being managed in BAU. Councils are working with the vendor through regular meetings to progress enhancements and further improve the system.