

Survey Responses

12 June 2020 - 21 June 2026

High Street Service Lane Closure Survey

Engage Mansfield

Project: High Street Service Road Proposal



VISITORS						
200						
CONTRIBUTORS			RESPONSES			
36			36			
36	0	0	36	0	0	
Registered	Unverified	Anonymous	Registered	Unverified	Anonymous	



Respondent No: 1

Login:

Email:

Responded At: Apr 07, 2026 20:30:39 pm

Last Seen: Apr 07, 2026 10:29:06 am

IP Address: 112.213.164.52

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly support

Q2. **What concerns, if any, do you have about the proposal?**

Impact on local business or residents in the service road and their access to Maroondah Hwy

Q3. **Please provide any additional comments:**

It would be a good suggestion, and simplify traffic flow.



Respondent No: 2

Login:

Email:

Responded Apr 07, 2026 20:49:35 pm

At:

Last Seen: Apr 07, 2026 10:45:15 am

IP Address: 121.221.242.101

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

It is an excellent alternative to turn left into station st/ultimo street and progress to Malcolm street, allows alternative would be Apollo street which has the primary school. Avoiding maroondah highway is important at peak times.

Q3. **Please provide any additional comments:**

I am not sure how peak traffic is proposed to use the slip road as a short cut as they still need to turn left out of ultimo /station street back into the traffic.



Respondent No: 3

Login:

Email:

Responded At: Apr 07, 2026 20:49:38 pm

At:

Last Seen: Apr 07, 2026 10:48:45 am

IP Address: 14.1.95.178

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

Not necessary, a complete waste of money which should be better used to fixed our roads

Q3. **Please provide any additional comments:**

not answered



Respondent No: 4

Login:

Email:

Responded At: Apr 07, 2026 21:38:11 pm

Last Seen: Apr 07, 2026 11:29:09 am

IP Address: 101.165.208.125

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

So difficult for anyone visiting the dentist and hairdresser as well as the residents and any of their guests.

Q3. **Please provide any additional comments:**

I've never seen any issues with traffic in this area. It is quiet and cars move slowly and carefully.



Respondent No: 5

Login:

Email:

Responded At: Apr 07, 2026 22:03:12 pm

Last Seen: Apr 07, 2026 12:00:33 pm

IP Address: 101.182.113.215

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

I use it daily to access Malcolm st and never see a problem there.

Q3. **Please provide any additional comments:**

I think you will find people drive down there and then will have to turn around to go back out



Respondent No: 6
Login:
Email:

Responded At: Apr 07, 2026 22:17:17 pm
Last Seen: Apr 07, 2026 12:12:24 pm
IP Address: 1.123.213.190

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

Creates complexity in access to & from Ultimo St at the High Street intersection.

Q3. **Please provide any additional comments:**

Look at changing the entrance only to the service road from High St so that it has to be done at a slower speed. This will encourage drivers to avoid using the service road to access Ultimo St.



Respondent No: 7

Login:

Email:

Responded At: Apr 07, 2026 22:26:39 pm

Last Seen: Apr 07, 2026 12:22:19 pm

IP Address: 101.176.13.213

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Oppose

Q2. **What concerns, if any, do you have about the proposal?**

I fail to see what this will change on Maroondah Hwy?

Q3. **Please provide any additional comments:**

I would of preferred to see why you think shutting it would make it safer? To my knowledge you can't drive in an easterly direction in that slip lane because it's a one way road isn't it?



Respondent No: 8

Login:

Email:

Responded At: Apr 07, 2026 22:39:54 pm

Last Seen: Apr 07, 2026 12:31:51 pm

IP Address: 120.148.23.16

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** not answered

Q2. **What concerns, if any, do you have about the proposal?**

The problem at the entrance to the service road have not been addressed at which has always been my only concern

Q3. **Please provide any additional comments:**

Until the entrance to the service road have been fixed then we can look at the rest



Respondent No: 9

Login:

Email:

Responded At: Apr 07, 2026 22:46:30 pm

Last Seen: Apr 07, 2026 12:44:42 pm

IP Address: 124.189.5.72

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

This road is used multiple times a day by myself and anyone living off Ultimo st or that side of town. Closing it will increase traffic on Maroondah highway turning into Ultimo st

Q3. **Please provide any additional comments:**

not answered



Respondent No: 10

Login:

Email:

Responded At: Apr 08, 2026 00:33:34 am

Last Seen: Jun 04, 2026 07:30:08 am

IP Address: 110.143.83.225

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Oppose

Q2. **What concerns, if any, do you have about the proposal?**

Will a left lane for turning into ultimate st be created?

Q3. **Please provide any additional comments:**

not answered



Respondent No: 11

Login:

Email:

Responded Apr 08, 2026 06:01:07 am

At:

Last Seen: Apr 09, 2026 10:33:31 am

IP Address: 124.182.33.186

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

If this slip lane is closed traffic will bank up from vehicles turning right to access the train station precinct or to perform a u turn as per the new proposed plan. I would strongly suggest that the double lane is continued out past the new service station area to enable traffic to flow in these situations. Maybe the more suitable option would be speed humps in the slip lane to slow traffic down when using this.

Q3. **Please provide any additional comments:**

I believe that speed humps in the slip lane would be more cost effective and would provide a better outcome.



Respondent No: 12

Login:

Email:

Responded At: Apr 08, 2026 07:12:22 am

At:

Last Seen: Apr 07, 2026 21:11:46 pm

IP Address: 116.251.10.32

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

not answered

Q3. **Please provide any additional comments:**

not answered



Respondent No: 13

Login:

Email:

Responded Apr 08, 2026 07:13:04 am

At:

Last Seen: May 04, 2026 10:06:27 am

IP Address: 101.182.4.253

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Neutral

Q2. **What concerns, if any, do you have about the proposal?**

As a regular user, I am unaware of any volume problem. Is there any data count to substantiate the need for this change?

Q3. **Please provide any additional comments:**

I use the service road frequently to turn left into Ultimo. I was not aware it was a "service road", I have always thought it was an unofficial "turning lane". I do use it to access my dentist, however as I come down Ultimo to do this, the no entry sign necessitates using the Maroondah Highway to turn get to there. I understand from the information provided road closure will make no change to this access. As such I am not bothered by it.



Respondent No: 14

Login:

Email:

Responded At: Apr 08, 2026 10:30:51 am

Last Seen: May 05, 2026 12:40:26 pm

IP Address: 103.232.162.91

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly support

Q2. **What concerns, if any, do you have about the proposal?**

None .. its a good idea to improve safety

Q3. **Please provide any additional comments:**

The Service Lane should be closed. It presents a danger at the corner of the Service Lane and Station Street. This danger is increasing as traffic flows increase. The plan looks good, with a turn point for the residents in the street.



Respondent No: 15

Login:

Email:

Responded Apr 08, 2026 10:53:28 am

At:

Last Seen: May 14, 2026 05:44:06 am

IP Address: 150.228.163.5

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly support

Q2. **What concerns, if any, do you have about the proposal?**

That minor streets and residents off the entrance highway will also need protection from vehicles, large and small, escaping the gridlock and parking across driveways and nature strips disrupting local traffic. We have seen this for the past two winters. This area will also need to provide safety for pedestrians crossing the road/highway. Pedestrians are at high risk from the town entrance through to Chenery Street and further.

Q3. **Please provide any additional comments:**

This project is long overdue and has been a problem for years in vehicles seeking short cuts and impacting on residents by creating "rat runs" along residential streets. Better signage is also needed in the entrance. Not illuminated commercial signage. Local traffic only signs should be introduced on side streets at risk. There needs to be a load limit on heavy vehicles entering township as they are wrecking the roundabout and are inappropriate for an already congested town. The bypass needs to be highlighted more as an alternative route. Mansfield township is now in danger of gridlock moist weekends.



Respondent No: 16

Login:

Email:

Responded At: Apr 09, 2026 07:35:22 am

Last Seen: Jun 04, 2026 08:59:45 am

IP Address: 122.148.207.191

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

I have to enter the busy maroondah highway only to turn right again. It will increase further traffic on Elvin's st and perhaps kidston.

Q3. **Please provide any additional comments:**

I think this is more an issue the service station traffic. Unfortunate design and location and this is a mitigating measure



Respondent No: 17

Login:

Email:

Responded At: Apr 09, 2026 18:27:31 pm

Last Seen: Apr 09, 2026 08:24:35 am

IP Address: 122.59.18.105

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly support

Q2. **What concerns, if any, do you have about the proposal?**

not answered

Q3. **Please provide any additional comments:**

I fully support Councils proposal to stop through traffic along the service road to improve safety.



Respondent No: 18

Login:

Email:

Responded Apr 09, 2026 18:53:38 pm

At:

Last Seen: Apr 09, 2026 08:49:48 am

IP Address: 116.91.223.171

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

Turning people around and directing back towards oncoming traffic would be completely unsafe especially in peak winter periods of snow traffic.

Q3. **Please provide any additional comments:**

There is no bonus in going into slip land to jump que of cars. that is outrageous claim itself. It is the only safe way for local traffic to exit off the Main Street safely. Changing this would only create bigger issues and safety concerns. Why close a perfectly safe piece of road. Silliest idea ever.



Respondent No: 19

Login:

Email:

Responded At: Apr 10, 2026 10:43:18 am

Last Seen: Apr 10, 2026 00:10:56 am

IP Address: 159.196.19.207

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Oppose

Q2. **What concerns, if any, do you have about the proposal?**

Reasons for the project are not valid. There is no "rat running". No need for 2 way traffic. The service rd should be one way only. Residents can enter via high st and exit via ultimo/station st. The creation of a turnout area onto maroondah highway would make U turning right to travel east on high st potentially dangerous and difficult.

Q3. **Please provide any additional comments:**

Provision of sealed car parking along the traffic island would be a better use of funds. Blocking/reducing the eastbound lane of the service rd at ultimo/station st may stop attempts to turn right from Ultimo st.



Respondent No: 20

Login:

Email:

Responded At: Apr 17, 2026 06:15:26 am

Last Seen: May 08, 2026 09:41:24 am

IP Address: 119.17.157.4

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly support

Q2. **What concerns, if any, do you have about the proposal?**

No concerns

Q3. **Please provide any additional comments:**

Long overdue closure that will assist in pedestrian safety and traffic flow confusion at that intersection



Respondent No: 21
Login:
Email:

Responded At: Apr 17, 2026 06:55:12 am
Last Seen: May 08, 2026 12:09:45 pm
IP Address: 116.250.201.54

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly support

Q2. **What concerns, if any, do you have about the proposal?**

The sooner the service road is not able to be driven through, and only used to service the residents who live on it, the safer and quieter it will become. I completely support the proposal. Recent traffic figures, are all demonstrating the need for Mansfield Shire to be pro active and strategic, about protecting residents and visitors.

Q3. **Please provide any additional comments:**

Pedestrian safety is everything. Rat runs are terribly dangerous, and not necessary.



Respondent No: 22

Login:

Email:

Responded Apr 17, 2026 07:53:08 am

At:

Last Seen: May 14, 2026 07:18:07 am

IP Address: 150.228.151.104

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly support

Q2. **What concerns, if any, do you have about the proposal?**

That local residents are not disadvantaged by this change.

Q3. **Please provide any additional comments:**

This will tidy up a messy and confusing intersection. Well done for this initiative.



Respondent No: 23

Login:

Email:

Responded At: Apr 17, 2026 10:24:57 am

Last Seen: May 09, 2026 06:00:21 am

IP Address: 172.225.60.180

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly support

Q2. **What concerns, if any, do you have about the proposal?**

Traffic density, congestion and pedestrian/cyclist safety

Q3. **Please provide any additional comments:**

not answered



Respondent No: 24

Login:

Email:

Responded At: Apr 17, 2026 10:46:45 am

Last Seen: Apr 17, 2026 00:33:32 am

IP Address: 124.190.27.23

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly support

Q2. **What concerns, if any, do you have about the proposal?**

I want to see the High St Service Rd closed to through motor traffic. This is already a problem for Curia St residents. If successful, objections to the proposed closure of the service Rd appear likely to increase already problematic motor traffic and possibly open the door to a fast-food outlet which I would not want to see in our town.

Q3. **Please provide any additional comments:**

not answered



Respondent No: 25

Login:

Email:

Responded Apr 17, 2026 15:37:24 pm

At:

Last Seen: May 13, 2026 05:31:43 am

IP Address: 1.145.182.241

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly support

Q2. **What concerns, if any, do you have about the proposal?**

That this is extremely important to protect the user's safety and amenity of the service road with forthcoming high congestion vehicle usage in the area.

Q3. **Please provide any additional comments:**

To whom it may concern Mansfield Matters Group supports the closure of the service road. With the forthcoming opening of the Mansfield Museum and the new service station, there will be a significant increase in traffic volumes seeking to turn into Station Street from the left off the highway heading westwards or right off the highway heading towards town or even trying to do a quick left/right dash across the highway into Station Street seeking parking opportunities, caravan park access or avoiding the town centre. Such vehicle pressure will converge with slip road traffic. The service road will become a safety hazard for traffic and pedestrians to use. Of recent times the service road has become more of a shortcut to Station Street than a small road servicing the residences and commercial enterprises along that street. It was never intended to be a busy access road.



Respondent No: 26

Login:

Email:

Responded At: Apr 18, 2026 03:43:10 am

At:

Last Seen: Apr 17, 2026 17:40:12 pm

IP Address: 49.183.95.213

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly support

Q2. **What concerns, if any, do you have about the proposal?**

Traffic and pedestrian concerns at an already busy part of town that is only going to get busier with the station precinct due for completion in the near future.

Q3. **Please provide any additional comments:**

not answered



Respondent No: 27

Login:

Email:

Responded At: Apr 18, 2026 08:50:52 am

Last Seen: May 10, 2026 11:23:42 am

IP Address: 124.187.102.237

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly support

Q2. **What concerns, if any, do you have about the proposal?**

None it is long overdue and needed before the service station opens.

Q3. **Please provide any additional comments:**

Still not clear to me how the new service station traffic will be managed even when the service lane is closed especially for trucks. Pedestrian safety crossing Ultimo needs consideration as this is a well trodden foot route



Respondent No: 28

Login:

Email:

Responded At: Apr 20, 2026 08:29:29 am

At:

Last Seen: Apr 19, 2026 22:22:08 pm

IP Address: 49.183.95.213

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly support

Q2. **What concerns, if any, do you have about the proposal?**

Traffic during winter already blocks the entrance on the highway to Mansfield, there is strong historical suggestion that Applebys will try to bring another fast food chain in which will increase congestion and denigrate the cultural feel of the town of Mansfield. Weekend traffic in Mansfield is heavy due to tourist trade, which is a plus, but there needs to be limits and guard rails to expansion and services. Large fast food chains benefit large food chains, not locals, and the argument that it provides jobs is a weak one. Council have an opportunity to do the correct thing for the town here or be left with an irreversible mistake for decades to come. Make the entrance appealing, - think Bright!

Q3. **Please provide any additional comments:**

Look at how other successful tourist towns present themselves and learn from that and don't be lead and persuaded by self interested land owners who are only concerned with their own wealth. The entrance to Mansfield is critical for future town culture.



Respondent No: 29

Login:

Email:

Responded At: Apr 20, 2026 12:19:25 pm

Last Seen: Apr 20, 2026 02:15:52 am

IP Address: 1.152.22.209

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

This service lane provides a less traffic exit from Hogh Syreet to station street. It would also neccesetate vehicles doing a u turn to drive back into town. At an already congested / speed change area outside the tourist centre. There is 2 buisnesses in the immediate area this will affect - the dentist and the cafe on the corner-

Q3. **Please provide any additional comments:**

The Mansfield engage site is extremely hard to access requiring a high security password that cannot be auto generated by Apple phones and therefore requires frequent re registration



Respondent No: 30

Login:

Email

Responded Apr 20, 2026 12:27:44 pm

At:

Last Seen: Apr 20, 2026 02:26:56 am

IP Address: 110.148.143.162

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

it's a silly decision

Q3. **Please provide any additional comments:**

not answered



Respondent No: 31

Login:

Email:

Responded At: Apr 20, 2026 13:07:46 pm

Last Seen: Apr 20, 2026 02:21:07 am

IP Address: 110.148.163.194

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

I think that the proposal is completely wrong and dangerous. The residents and businesses along the service rd would be even more limited to car parking. Entering out of the service rd on to the Maroondah hwy/ High st will be extremely dangerous especially in winter with the constant flow of snow traffic, vehicles trying to get out would be waiting for ages to exit and then having to do a right hand U turn to head up the main street to the shops. It is much safer for the residents, business and customers to continue in the westerly direction on the service rd exiting on to Ultimo st (which I thought had been renamed Station st)

Q3. **Please provide any additional comments:**

This is an extremely dangerous proposal, an accident waiting to happen. I actually feel sick at the thought.



Respondent No: 32

Login:

Email:

Responded At: Apr 20, 2026 18:31:37 pm

Last Seen: Apr 20, 2026 08:26:55 am

IP Address: 121.200.5.35

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

Complete waste of funds and not required. This road is used for local traffic to access Ultimo street and should be signed posted accordingly.

Q3. **Please provide any additional comments:**

Why not seal Kidston Parade instead? It has increased traffic due to Merinda way and is long overdue to be sealed.



Respondent No: 33

Login:

Email

Responded Apr 20, 2026 18:50:19 pm

At:

Last Seen: Apr 20, 2026 08:47:36 am

IP Address: 124.190.27.23

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

Emerging issue of traffic chaos at town entrance Difficult for children on bikes/pedestrians/pushers etc to cross the highway to the new museum, cafe, goods shed, pump track, all abilities playground

Q3. **Please provide any additional comments:**

not answered



Respondent No: 34

Login:

Email:

Responded At: Apr 20, 2026 20:25:49 pm

Last Seen: Apr 20, 2026 10:20:17 am

IP Address: 1.145.168.224

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

Dangerous trying to do a U Turn during busy peaks of the season. It will be congested.

Q3. **Please provide any additional comments:**

Strongly oppose. It wont change the traffic going down station street or ultimo street.



Respondent No: 35

Login:

Email:

Responded Apr 21, 2026 06:47:34 am

At:

Last Seen: Apr 20, 2026 20:12:28 pm

IP Address: 120.156.155.215

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

This will push turning traffic onto Melbourne Road particularly at the Station Street/Ultimo Street intersection an already congested area that will become worse with the new service station due to open soon. When would ski traffic returning to Melbourne use this service road? With concerns about traffic impacts on residents, has traffic to the dentist been considered?

Q3. **Please provide any additional comments:**

This service road currently works well for all needs. I feel that the proposed changes will be a step backwards for the area and create more congestion in a busy entrance/ exit to town. Traffic to the Dentist will still use lane if alterations proceed.



Respondent No: 36

Login:

Email:

Responded Apr 21, 2026 08:00:25 am

At:

Last Seen: Apr 20, 2026 21:52:05 pm

IP Address: 1.145.142.97

Q1. **To what extent do you support the proposed closure of High Street Service Road at the Ultimo Street end?** Strongly oppose

Q2. **What concerns, if any, do you have about the proposal?**

I live in Ultimo Street. When there are police road blocks opposite the Information Centre, are we to queue up with the rest of the traffic heading out of town when we only want to turn left to Ultimo st. I can forecast more traffic congestion when the new servo is up and running. I truly don't understand the decision making behind the closure. N

Q3. **Please provide any additional comments:**

Wouldn't the money be better spent on speed humps along Ultimo and Elvin's streets to slow traffic especially ski traffic? What about footpaths for said streets?

