

CEO Monthly Report

September 2025



1. Customer Service

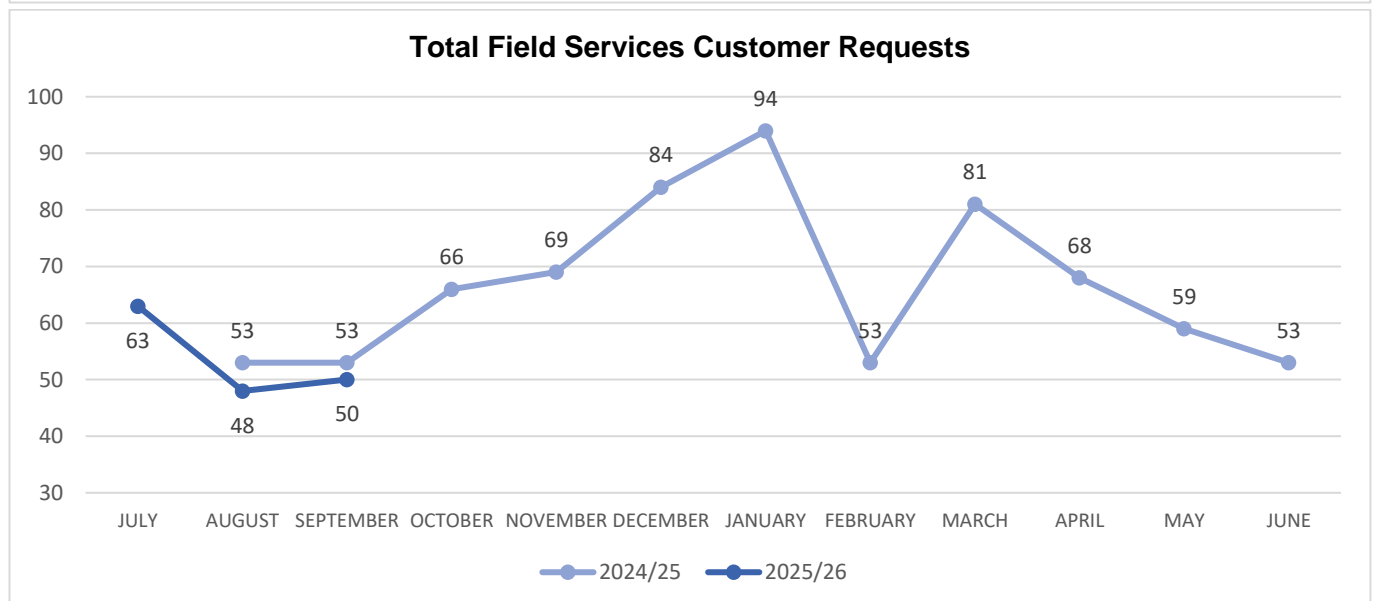
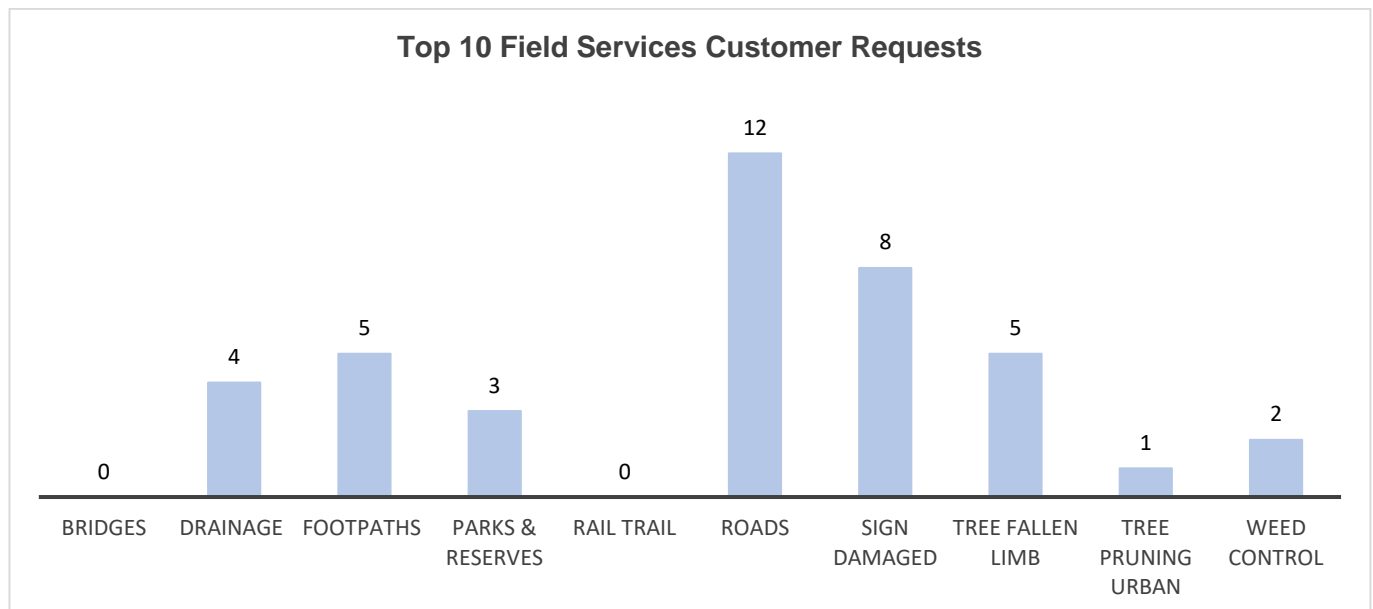
Monthly Customer Request Management System (CRMS) Report September 2025

CRMS statistics for the month of September show 142 customer requests registered with 36 requests remaining open and 106 being closed during the month.

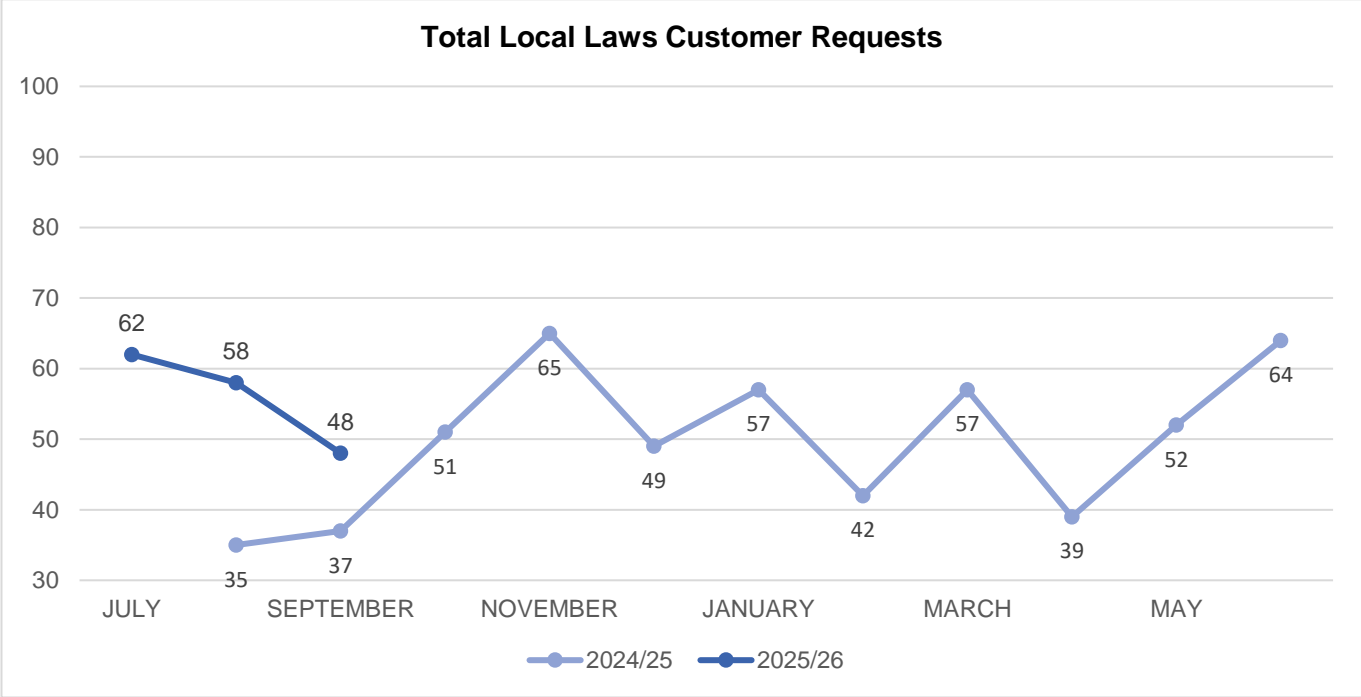
Through the customer service desk, Council received 1,907 calls and 1,357 face-to-face contacts with community members for the month of September.

No complaints were received for September 2025

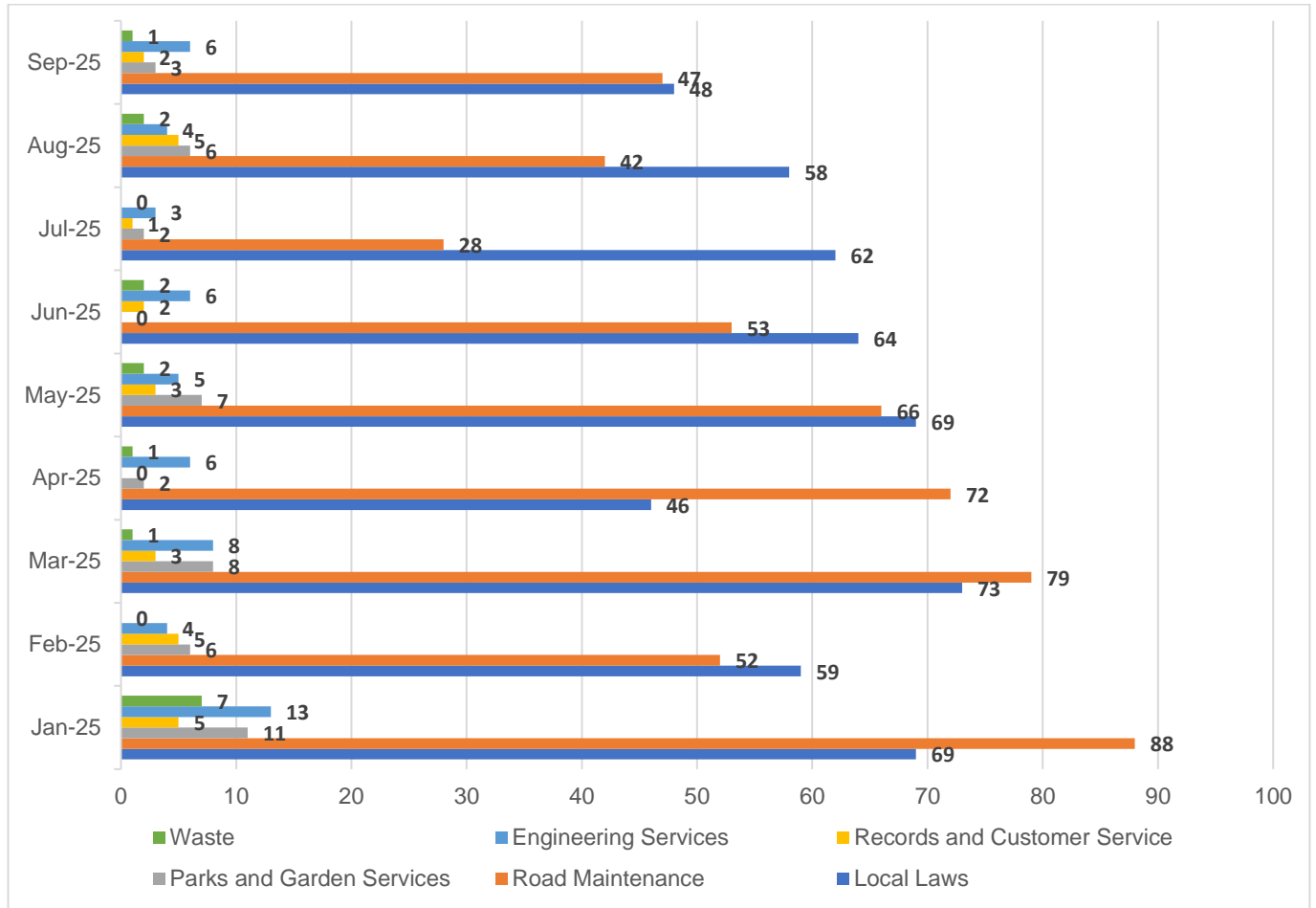
The highest number of requests were for Field Services, totalling 50 for September 2025.



Local Laws received the second highest number of requests, totalling 48 for September.

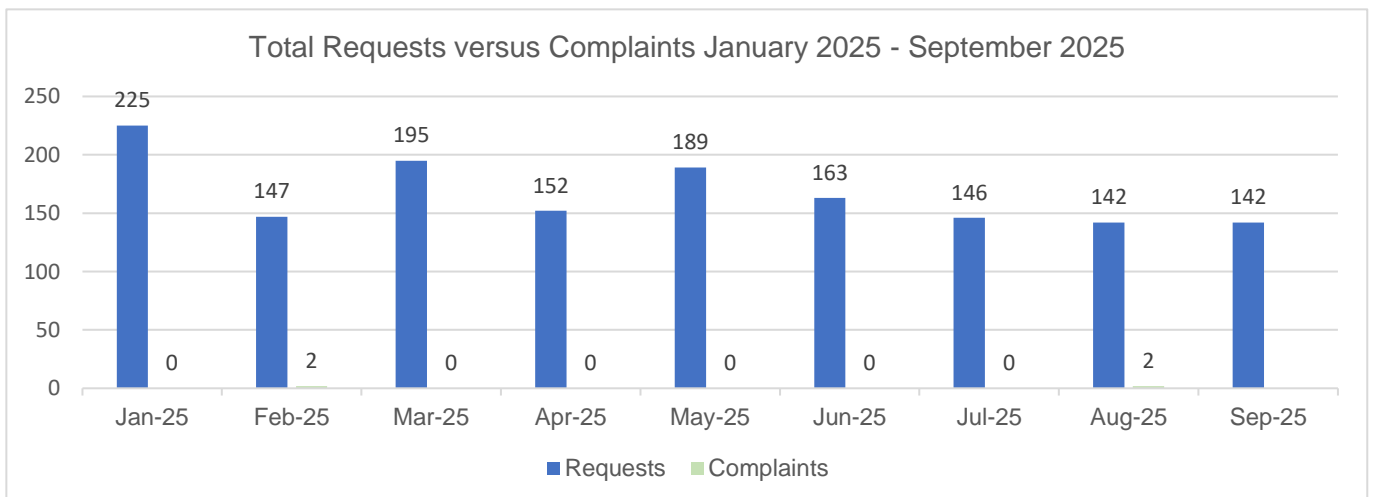


CRMS Monthly Totals January 2025 – September 2025



Requests Versus Complaints

September 2025	
	Total
Requests	142
Complaints	0



2. Governance

Confidential Reports - Financial Year

Month	No. of Confidential Reports	No. Related to Tenders
July 2025	1	0
August 2025	1	1
September 2025	3	2
October 2025		
November 2025		
December 2025		
January 2026		
February 2026		
March 2026		
April 2026		
May 2026		
June 2026		
TOTAL	5	3

Confidential Reports at Council Meetings

Month	No. of Confidential Reports	Comments
July 2025	1	<ul style="list-style-type: none"> Land Disposal: 2597 Mt Buller Road, Merrijig
August 2025	1	<ul style="list-style-type: none"> Tender Award: Mansfield Heritage Museum
September 2025	3	<ul style="list-style-type: none"> Tender Award: Reconstruction & Reseal Preparation Program 25-26 Mansfield Heritage Museum Contract CEO 12 Month Performance Review

Freedom of Information (FOI) Requests – Financial Year

Month	No. of FOI Requests
July 2025	1
August 2025	2
September 2025	2
October 2025	
November 2025	
December 2025	
January 2026	
February 2026	
March 2026	
April 2026	
May 2026	
June 2026	
TOTAL	5

Freedom of Information (FOI) Requests

Month	No. of FOI Requests	Comments
July 2025	1	<ul style="list-style-type: none"> The requestor was seeking information on the number of service requests for the period and any documents or reports for the period 1/7/2024-30/6/2025.
August 2025	2	<ul style="list-style-type: none"> The requestor was seeking information pertaining to copies of Councillor expenses for this term of Councillors, from November to 30 June 2025 The requestor was seeking information pertaining to how much the ESVF levy will raise on rates notices this year? How much has Council billed?
September 2025	2	<ul style="list-style-type: none"> The requestor was seeking information pertaining to access to the delegate report and all associated documents held by Council in relation to the initial two (2) lot Subdivision at 2995 Maintongoon Road Bonnie Doon. The requestor was seeking access to the Confidential Goughs Bay Playground Engagement Report Appendix B

3. Capital Works

The Capital Works total project completion for the 2025-26 financial year is reported each month, with September being 4% complete (3 projects completed this month).

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Buildings				
Bonnie Doon Community Centre	\$16,000	Switchboard Upgrade and 3 phase connection. Works completed in August.	On Budget	Completed Aug 2025
Mansfield Library	\$27,000	HVAC improvements at Library. Scoping in progress. Procurement to commence, with expected completion in November.	On Budget	Nov 2025
Mansfield Sporting Complex	\$55,698	Roof restoration at higher end of building. Scoping in progress. Procurement to commence in October.	On Budget	Dec 2025
Mechanics Institute Toilet	\$150,000	Construction of new toilet amenities at the rear of the Mechanics Institute. Awaiting execution of funding agreement and confirmation of revised Mansfield Kindergarten contribution to project to enable procurement to commence.	On Budget	June 2026
Jamieson Hall	\$88,663	Lower roof renewal works. Scoping to commence in October in collaboration with the Jamieson Community Group.	On Budget	May 2026
Solar Panel Installation Program	\$57,000	Installation of solar panels and batteries at the Mansfield Sporting Complex. This project will commence once the roof restoration is complete, with grant applications currently in progress, targeted for January 2026. Installation of solar and batteries on Bonnie Doon Recreation Reserve & Community Centre. Project is being delivered by the Greenhouse Alliance with Council participating in the project control group.	On Budget	May 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Public Toilet Renewal Program	\$50,000	Maintongoon Road, Bonnie Doon. Refurbishment of current facility. Scoping to commence in October. Procurement targeted to commence in November.	On Budget	May 2026
Lords Pavilion	\$1,954,750	Construction of the new Pavilion. Procurement evaluation currently in progress. The decision on the tender is planned for the November Council Meeting.	On Budget	Nov 2027
Mansfield Recreation Reserve Play Our Way Change Room Upgrades	\$918,789	Mansfield Sporting Complex and Swimming Pool has received a grant for alterations to changeroom facilities to encourage female participation. The concept design is complete. Scoping is in progress for detailed design. Procurement to commence in October for the detailed design.	On Budget	June 2027
Curia Street Police Stables public shower & toilets	-	Project being undertaken in collaboration with the Uniting Church. Council is contributing \$42,070, unbudgeted and funded from savings on other projects, to install a new toilet and shower facilities next to the Police Stables. A building permit application is in progress.	On Budget	Nov 2025
Bridges & Culverts				
Bridge Renewal Program	\$70,000	Renewal works on Lake Nillahcootie, Long Lane, and Glen Creek bridges. Contractor engaged, works completed in August, including the carry forward scope from 2024-25.	On Budget	Completed August 2025
Greenvale Lane Bridge	\$548,837	Construction of a pedestrian footbridge. The tender opportunity for a contractor closes in October, with the decision for the award of a tender planned for Council's November meeting.	On Budget	May 2026
Causeway/Culvert Upgrade Program	\$40,000	These works are being carried out around the Mansfield township. Scoping in progress.	On Budget	May 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Bridge Upgrade Program	\$80,000	Dry Creek Road Bridge repairs identified by condition assessment. Design scoping in progress.	On Budget	May 2026
McKees Lane Culvert improvement	\$50,000	Culvert upgrade. Scoping approved. Tender process in October.	On Budget	Apr 2026
Causeway Upgrade Program	\$200,000	Graves Road - Construction is pending funding, with proposed Council co-contribution amount of \$200,000.	On Budget	Dec 2026
Open Space & Streetscapes				
Botanic Park Stage Platform	-	Design completed in 2024-25. Project planned to be a community collaboration. Engaging community to seek donations and support towards construction of the stage is in progress. Construction to commence in November.	On Budget	Jan 2026
Swimming Pool Upgrade	\$750,741	LAPS funding agreement received and executed following approval of proposed Council co-contribution amount at August Council meeting. Scoping in progress. Procurement for detailed design to commence in October.	On Budget	Aug 2027
Tracks & Trails Strategy	\$33,000	Engagement to gather community and stakeholder feedback completed. Strategy being developed.	On Budget	Dec 2025
Peppin Point Community Hub Design	\$78,840	Procurement complete, design contract awarded and design commenced in August. Concept design expected in November. Grant funded project managed in collaboration with Peppin Hub community group.	On Budget	Jan 2026
Billy Maxwell House Relocation	-	Outlying Community Infrastructure Fund project. Relocation of house to be scoped and planned in collaboration with Bonnie Doon Community Centre. Project kick-off scheduled for October.	On Budget	Jun 2026
Street furniture, benches and bollards	\$50,000	Replacing benches to recycled plastic in High Street and Botanic Park. Scoping in progress. Procurement to commence in October.	On Budget	Feb 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Delatite Valley Riverside Park Masterplan	-	Outlying Community Infrastructure Fund project. Engagement with community on required scope of master plan with support from Council's project officer. Currently on hold while the Delatite Valley Plan engagement is underway.	On Budget	May 2026
Irrigation and Oval Upgrades	\$45,000	Upgrade of Lords Oval and Mansfield Recreation Reserve Oval irrigation – scoping complete, procurement commenced in September, work to be completed by December. Botanic Park Oval top-dressing to be completed as part of annual program in November.	On Budget	Dec 2025
Mansfield Tennis Club Roof	\$50,000	Clubroom roof renewal. Scoping and engagement in process – project to be undertaken in collaboration with Tennis Club Community Asset Committee.	On Budget	May 2026
Drainage				
Drainage Renewal Program	\$50,000	CCTV inspection and jetting of stormwater assets. Scoping in progress.	On Budget	Mar 2026
College Park Drainage Improvements (grant funded)	\$25,000	Shade sail, drainage and benches. Scoping completed, stakeholder engagement in progress.	On Budget	May 2026
Drainage Study	\$30,000	Malcolm Street from Highett Street to Kidston Parade (West Catchment). Scope and engagement commencing in October.	On Budget	May 2026
Construction of Stormwater management	\$100,000	Elvins Street concept design underway and set for review in October. Service location completed to assist with finalising design.	On Budget	April 2026
Pathways				
Bonnie Doon Community Centre Footpath	\$30,000	Scoping is completed. Procurement to commence in October.	On Budget	Dec 2025

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Footpath on Mansfield-Woods Point Road, Jamieson	\$50,000	Scoping underway, community engagement in progress, expected to be concluded in November with Stage 1 to include tree planting and planning permit application. Engineering review in progress for the intersection with Jamieson-Eildon Road. Stage 2 on hold pending permit outcome and intersection design.	On Budget	May 2026
New footpath on Maintongoon Road	\$54,130	Maintongoon Road - concept design completed and due for review in October.	On Budget	Mar 2026
Shared path on Piries-Goughs Bay Rd Stage 3	\$110,000	Piries-Goughs Bay Rd Stage 3 - contract to be awarded in October, followed by construction of path.	On Budget	Dec 2025
Footpath missing link on Bellview Court	\$17,550	Scoping completed. Procurement to commence in October.	On Budget	Dec 2025
Footpaths Renewal Program - Concrete	\$70,000	Scope of works being developed alongside community engagement.	On Budget	Mar 2026
Mansfield - Woods Point Road (Howqua Inlet) Path	\$50,000	Planning permit application is in progress, with further information to be supplied to DEECA.	On Budget	Feb 2026
Roads				
Kerb & Channel	\$109,560	High Street, Alpine Ridge Drive, Highett Street, Stewart Street, Curia Street. Scope approved. Contract awarded. Construction in progress.	On Budget	Jan 2026
Car Park Renewal	\$56,340	Chenery Street, High Street and Collopy Street included in the reseal scope. Tender recommendation approved and contract to be signed in October, as part of the re-seal preparation and road reconstruction program.	On Budget	Mar 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Reseal / asphalt replacement program	\$269,532	Mansfield township. Scope approved. Tender evaluation in progress. Planned to be awarded in October/November.	On Budget	Mar 2026
Re-Seal preparation Road Reconstruction program	\$430,480	Early Street, Alpine Ridge Drive. Scope and procurement approved, with tender awarded at September Council meeting. Contract to be executed in October.	On Budget	Jan 2026
Township Sealing Program	\$321,180	Mansfield township. New Street and Church Street. Scoping in progress.	On Budget	Mar 2026
Dead Horse Ln / Mansfield-Whitfield Rd Roundabout - Design and Construction	\$1,927,257	Dead Horse Lane/Mansfield-Whitfield Road intersection. Scoping and design in progress, discussion ongoing between the Department of Transport and Planning (DTP) and Council, with a tender proposed to proceed in parallel with two options to be priced.	On Budget	May 2026
Eildon Jamieson Road Safety Improvement Program	\$357,820	Eildon Jamieson Road shoulder and batter improvements. Scoping in progress. To be carried out concurrently with the Motorcycle Safety Improvement project. Concept design with DTP for approval.	On Budget	Apr 2026
Motorcycle Safety Improvement	\$85,000	Barwite/Saligari Road. Scoping in progress. Concept design with DTP for approval.	On Budget	Apr 2026
Mansfield Parking Study	\$50,000	Awarded to consultant Trafficworks. Site survey and investigations were completed in September. Report will be compiled and issued in November.	On Budget	Feb 2026
Resource Recovery Centre Access Road	\$250,000	Road upgrade, turnaround and drainage works. Scoping in progress.	On Budget	Mar 2026
IMPACT Project				
Hearns Road Intersection	\$120,000	Intersection upgrade. Detailed design of intersection complete. Procurement to commence in October.	On Budget	Feb 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Highton Lane (includes new roundabout)	\$1,465,811	Asphalting works and roundabout installation awarded. Works to commence in October on roundabout.	On Budget	Nov 2025
Rifle Butts Road	\$1,432,164	All required works completed ready for sealing. Sealing targeted to be carried out in October.	On Budget	Oct 2025
Ogilvies Rd Intersection	\$410,400	Intersection design out for engagement. Contractor tender evaluation in progress and award of a tender is proposed for a Council decision in October.	On Budget	Feb 2026
Station Precinct		Regional Precincts and Partnerships Program Station Precinct Project.		
All Abilities Playground	\$2,237,570 (Budget is shared with Changing Places)	Detailed design contract awarded and a design is now in progress for the playground. Procurement planned for October.	On Budget	Jun 2026
Changing Places Facility	As per Playground	Detailed design contract awarded and a design is now in progress. Procurement planned for November.	On Budget	Jul 2026
Museum Exhibit	\$3,205,533	Exhibit design is progressing well. Some elements have progressed to fabrication.	On Budget	Nov 2026
Goods Shed Refurbishment	\$1,511,707	Scoping in progress. Procurement planned for October.	On Budget	Oct 2026
Taungurung Art Track	\$255,188	Scoping in progress. Curator appointed to progress scope elements.	On Budget	Jan 2027
Museum Fit out	Included in Exhibit Budget	Design plans updated to reflect scope changes arising from Exhibit design. The award of a contract will be presented to Council for a decision at the October meeting.	On Budget	Nov 2026
Pump Track	\$414,400	Procurement in progress, evaluation completed. The award of a tender will be presented to Council for a decision at its October meeting.	On Budget	Dec 2025

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Fertiliser Shed Refurbishment	\$546,368	Contract awarded. Additional works to structure required prior to roof renewal. Mezzanine engineering drawings received, and a building permit application is underway.	On Budget	May 2026
Landscaping (Irrigation, Solar Lighting, Furniture)	\$544,373	Scoping and design in progress for approval in November	On Budget	Jan 2027
Withers Lane Carpark	\$168,017	Design consultant appointed. Design in progress. Concept to be received in October.	On Budget	Sep 2026
Visitor Information Centre Carpark	\$761,868	Design consultant appointed. Design in progress. Concept to be received in October.	On Budget	Sep 2026
Kitchen Street Carpark	\$627,203	Design consultant appointed. Design in progress. Concept to be received in October.	On Budget	Sep 2026
Precinct Shared Pathway	\$771,680	Scoping design in progress for stakeholder approval in November for first stage.	On Budget	May 2026
Fenced Dog Park	\$496,063	Detailed design contract awarded, design now in progress. Procurement planned for October.	On Budget	Dec 2025
Railway infrastructure restore & Woodfield platform relocation	\$176,990	Scoping in progress. Procurement planned for March 2026.	On Budget	Dec 2026
Mullum Wetlands Rejuvenation	\$228,325	Procurement in progress. The award of a tender will be presented to Council for a decision at its November meeting.	On Budget	Apr 2026
Station Precinct Branding	\$33,650	Scoping complete. Procurement in progress. Design work planned to commence in November.	On Budget	Feb 2027

Legend	
On Schedule	On Budget
Possible Delay	Above Budget by <10%
Delayed/On Hold	Above Budget by >10%

4. Planning

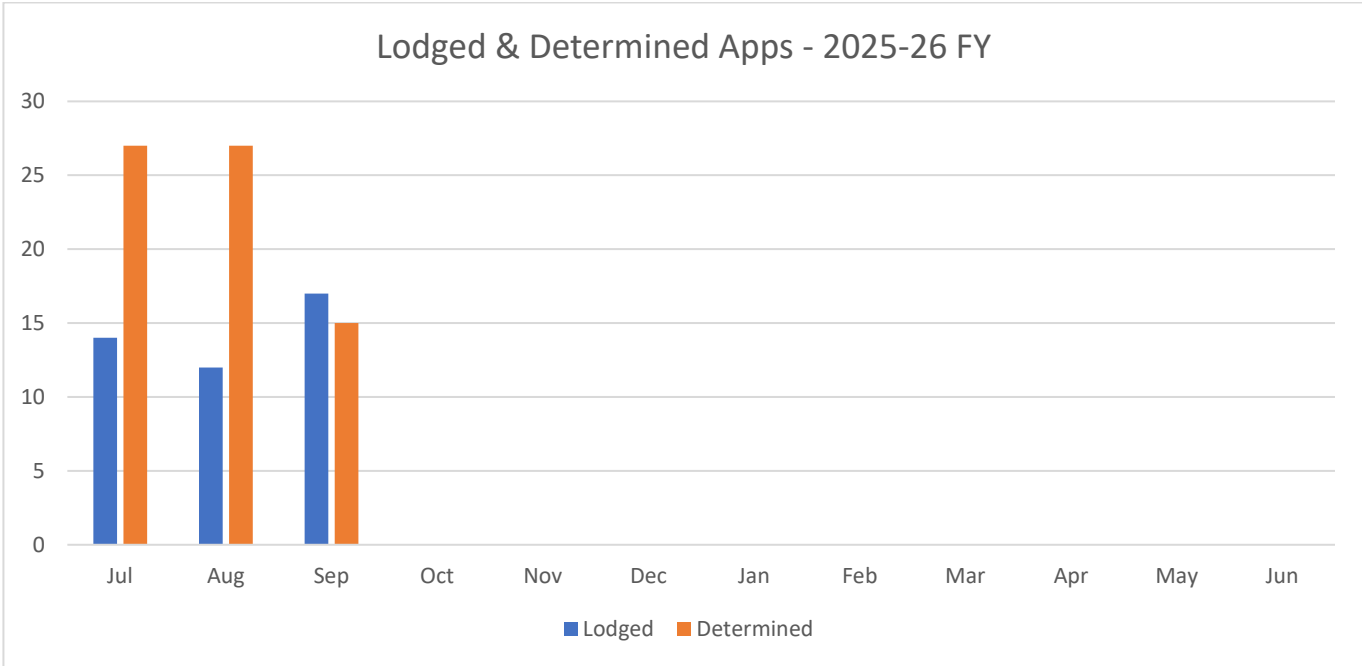
Planning Applications Lodged

App No.	Property Address	Proposal
P154A-22	514 Glen Creek Road Bonnie Doon	Development of land for a dwelling and farm shed
P083-25	395 Lake Nillahcootie Road Barjarg	Removal of two [2] native trees
P084-25	25 Warburton-Woods Point Road Matlock	Use and development of land for an agricultural [land management] shed
P085-25	330 Campagnolos Road Mansfield	Use and development of land for a dwelling
P086-25	68 Willow Lake Drive Macs Cove	Development of land for a domestic shed and carry out works [earthworks for a driveway]
VS026-25	28 Highett Street Mansfield	Display internally illuminated business identification sign
P087-25	89 Owens Creek Drive Mansfield	Use and development of land for a dwelling and domestic outbuilding
P066A-25	104 Dead Horse Lane Mansfield	Two [2] lot subdivision
P088-25	81 Highett Street Mansfield	Alterations and additions to an Education Centre
P089-25	256 Dead Horse Lane Mansfield	Removal of native vegetation [one tree]
P090-25	101 Owens Creek Drive Mansfield	Use and development of land for a dwelling and domestic outbuilding
P091-25	395 Howqua River Road Howqua	Development of land for alterations and additions to an existing dwelling and carport
P092-25	389 Glen Creek Road Bonnie Doon	Two [2] lot subdivision
P093-25	139 Owens Creek Drive Mansfield	Use and development of land for a dwelling and domestic outbuilding
VS027-25	422 Hutchinsons Road Bonnie Doon	Development of land for alterations and additions to an existing dwelling
P094-25	3138 Merton-Euroa Road Merton	Use and development of land for a store [three shipping containers and a roof]
P095-25	203 Ambrose Drive Tolmie	Use and development of land for a dwelling and domestic outbuilding
Total Applications Lodged: 17		

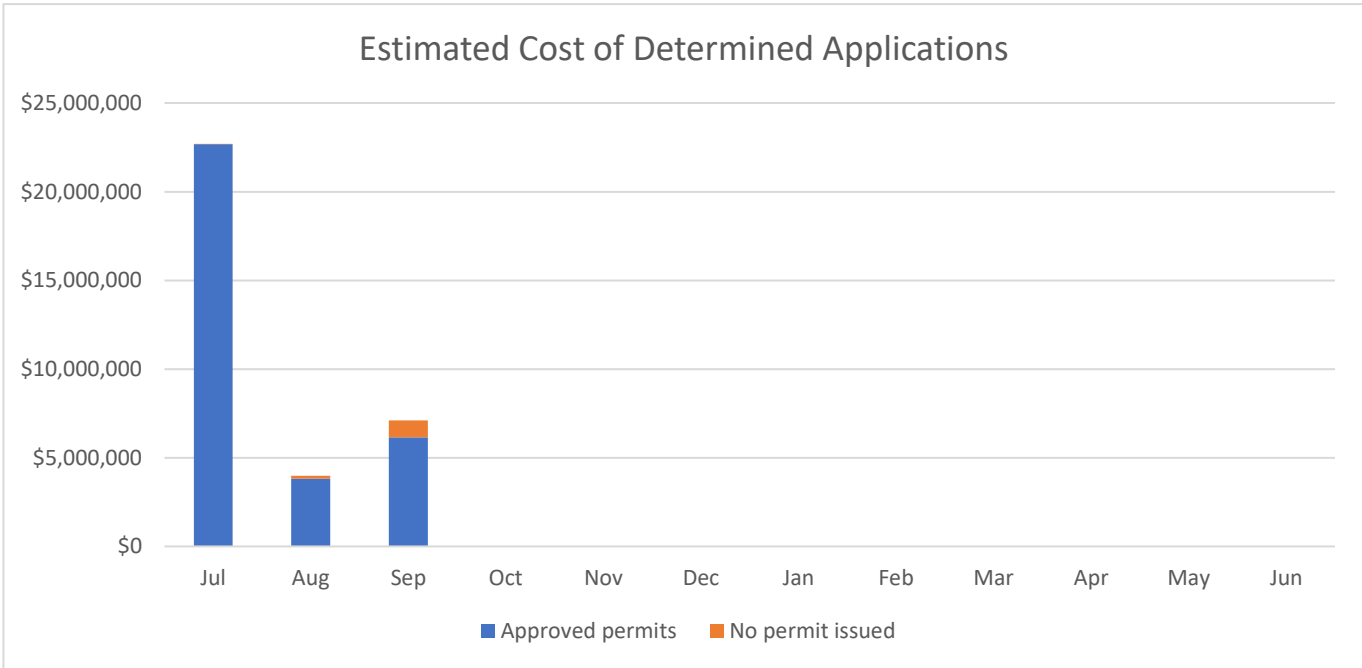
Planning Applications Determined

App No.	Property Address	Proposal	Decision Type
P075-25	3 Amor Drive Mansfield 18 Crosbys Lane Mansfield	Two [2] Lot Re-Subdivision	Permit issued
VS005-25	215 Dead Horse Lane Mansfield	Development of land for a [Fuel] Service Station	Permit issued
P030A-23	152 Davies Road Merrijig (Mount Buller)	Use and development of land for a dwelling, two [2] outbuildings [Shipping Container and Gazebo], and an agricultural shed	NOD to Amend a Permit
P031-25	4343 Midland Highway Barjarg	Use and development of land for a [replacement] dwelling	Permit issued
P062-25	27 Hunter Street Mansfield	Three [3] lot re-subdivision	Permit issued
P072-25	19 Crosbys Lane Mansfield	Development of land for a Service Industry shed	Permit issued
P064-25	81 Grandview Drive Barwite	Use and development of land for a dwelling and outbuilding	Permit issued
VS024-25	141 Woods Road Piries	Development of land for an agricultural shed	Permit issued
VS026-25	28 Highbett Street Mansfield	Display internally illuminated business identification sign	Permit issued
P033A-24	Dead Horse Lane Mansfield	Five [5] Lot Subdivision	Permit issued
P040-25	30 Ambrose Drive Tolmie	Development of land for a Small Second Dwelling	Permit issued
P063-25	Monkey Gully Road Mansfield	Destroy Native Vegetation [One Tree]	Permit not required
P069-25	1/13B Cummins Road Howes Creek	Development of land for a dwelling and outbuilding	Permit issued
P066A-25	104 Dead Horse Lane Mansfield	Two [2] lot subdivision	Permit issued
P245-22	151 Monkey Gully Road Mansfield	Use and development of land for twenty-one [21] Warehouses, twenty-two [22] lot subdivision, removal and destruction of native vegetation, and a reduction of car parking (3 spaces)	NOD to Grant a Permit
Total Applications Determined: 15			

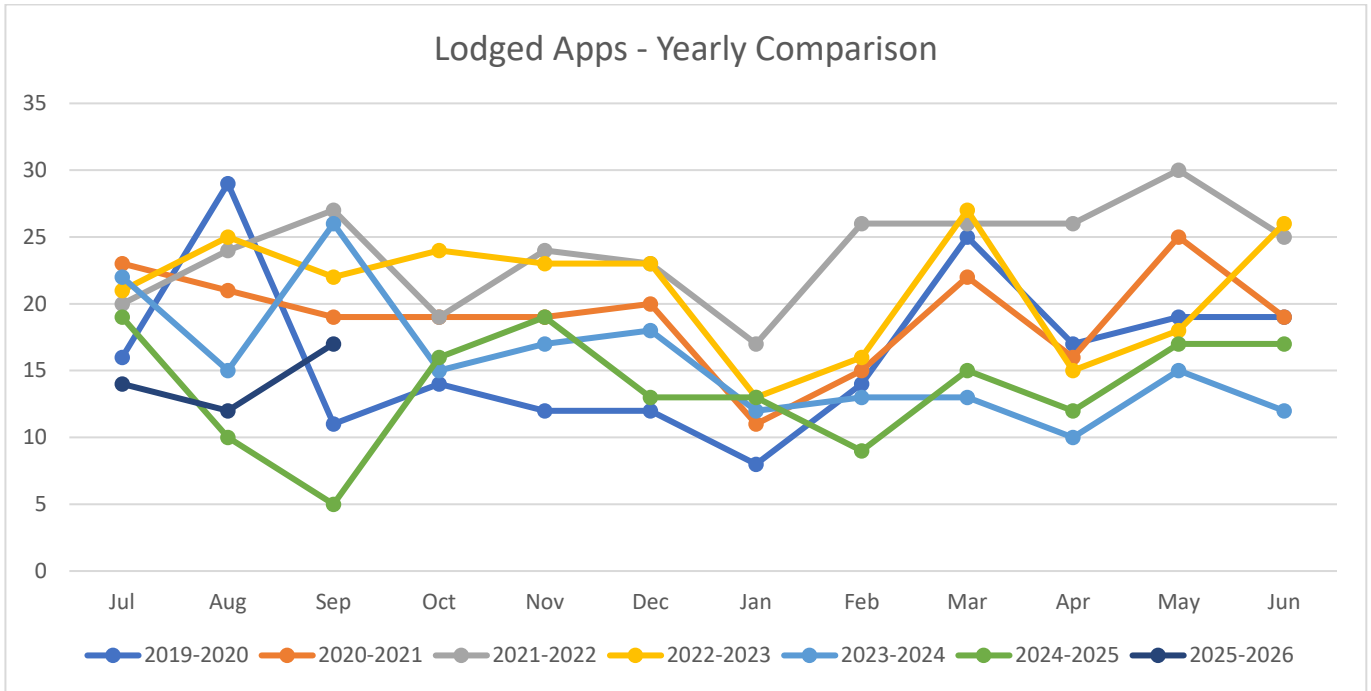
Number of Applications Lodged and Determined



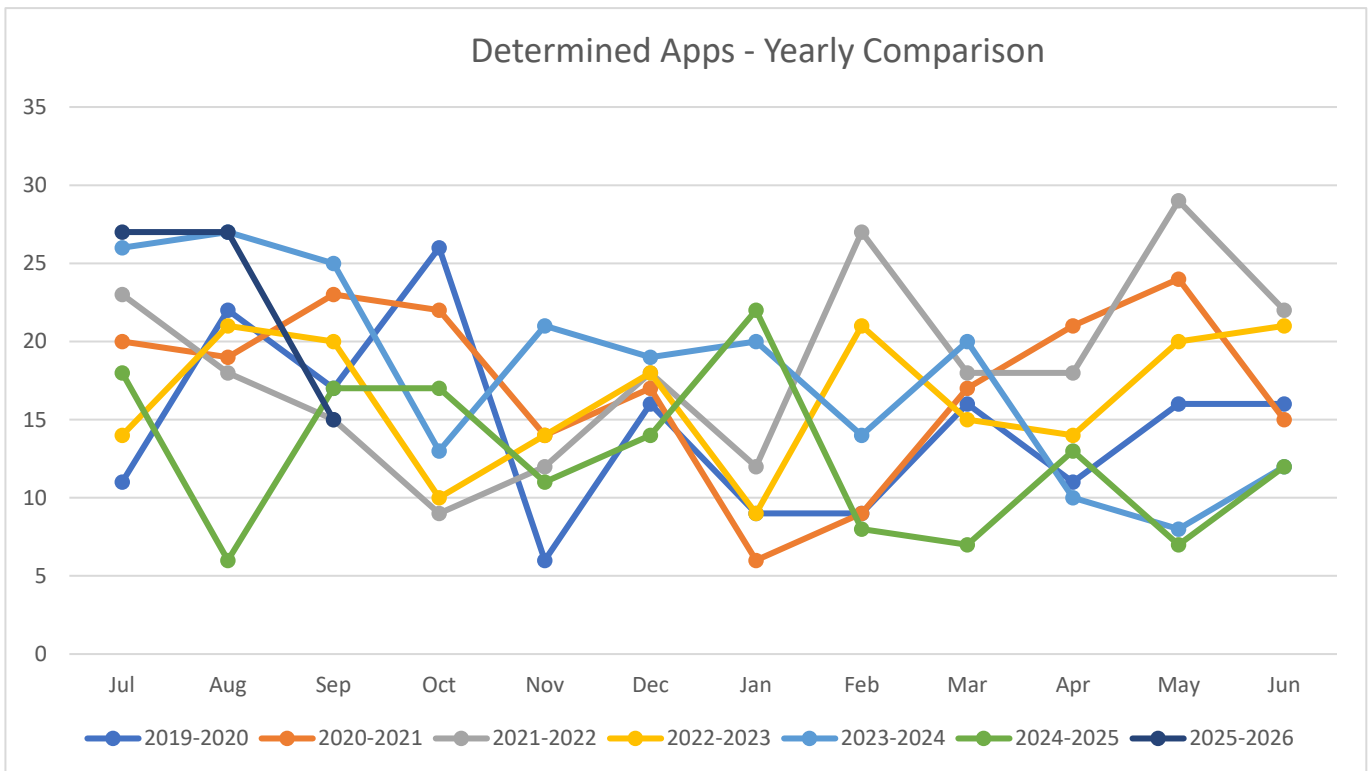
Estimated Cost of Development of Determined Applications



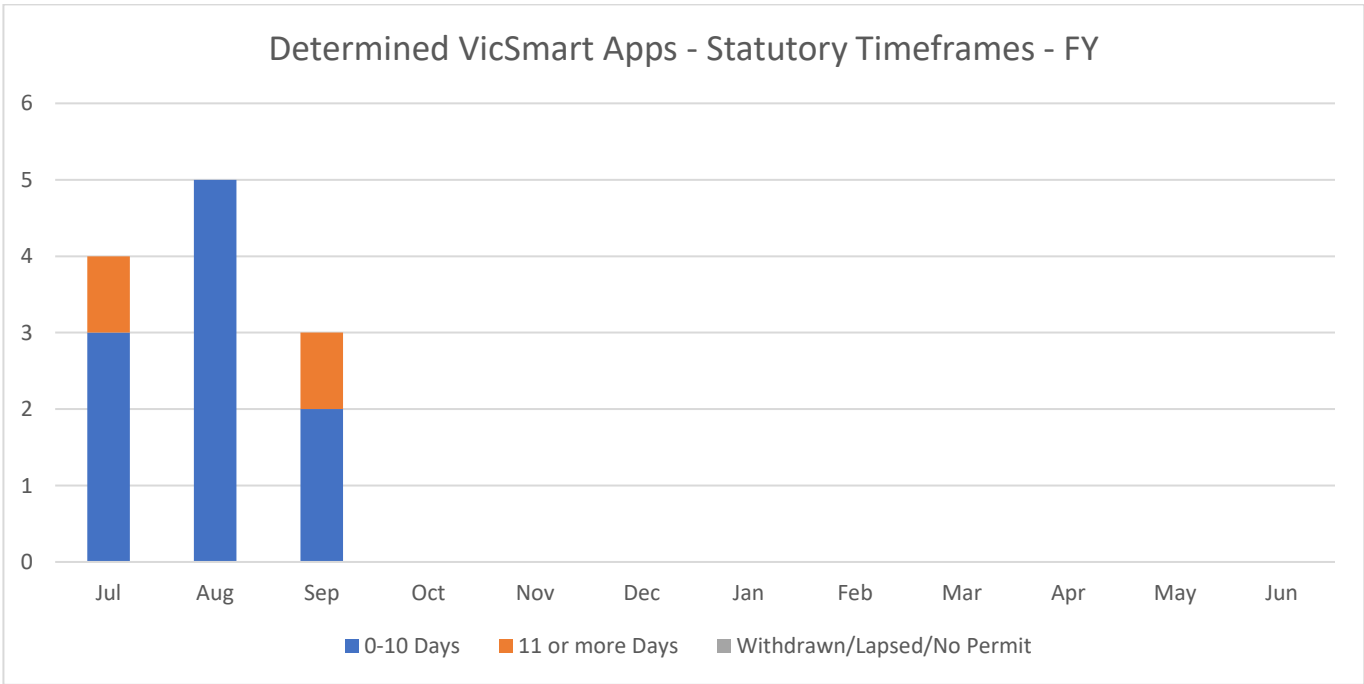
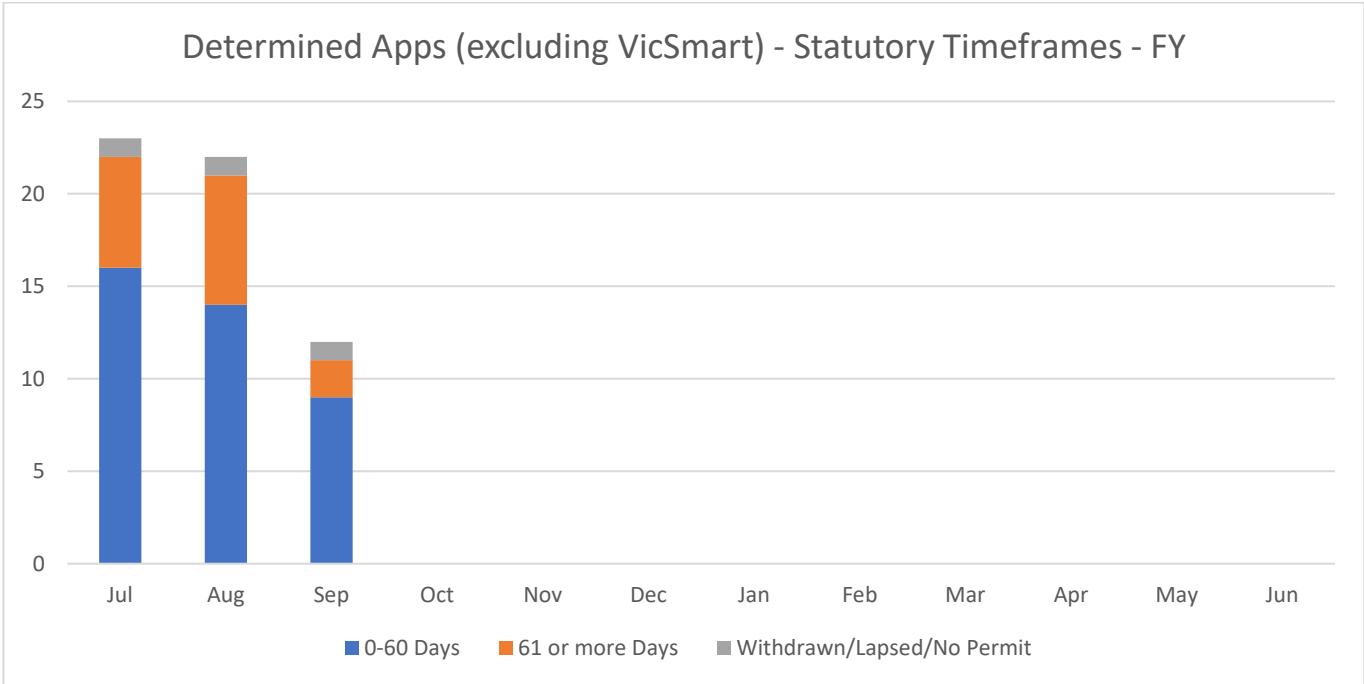
Lodged Planning Applications – Yearly Comparison



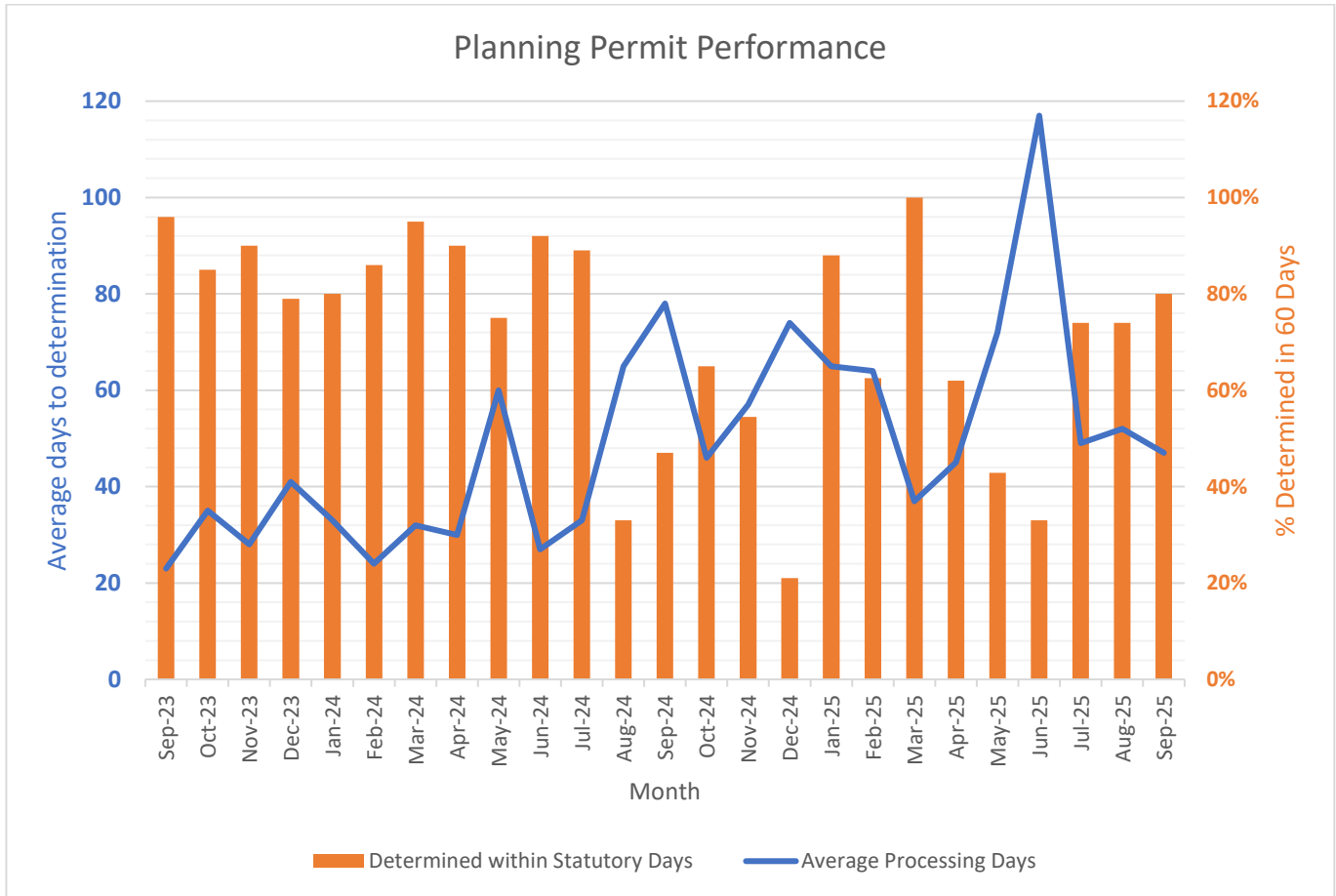
Determined Planning Applications – Yearly Comparison



Determined Planning Applications



Overall Planning Permit Performance



Subdivision Certification Applications Lodged

App No.	Property Address	Date Lodged
S256610T-25	23 Reardon Lane Mansfield	19/09/2025

Total Applications Received: 1

Other Planning Consents & Assessments Determined

Type of Request	Number Issued
Condition Plans and Engineering Plans for endorsement	1
Secondary Consent	1
Extension of Time	7
Written Planning Advice	
Certification & Statement of Compliance	4
Section 71 Corrected Planning Permits	1
Assessment against a Section 173 Agreement	1
Development Plan	
Certificate of Compliance for Existing Use	
Retrieval of Permits and Plans	
Total Applications Issued:	15

Strategic Planning

Planning Scheme Amendments

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
C56mans Part 1	Awaiting Approval	Implements the Township Approaches Study DDO3 – Non-Residential Areas	Amendment split at April Council meeting. Part 1 submitted for Ministerial approval 4 June 2025.	Additional information requested by DTP 18 July 2025. Council response provided to DTP 25 August 2025. DTP response expected by end of September 2025. Meeting held with DTP on 26 September where they advised administrative tasks to be undertaken. Council to complete in October and resubmit.
C56mans Part 2	In Progress	Implements the Township Approaches Study DDO1 – Prominent Sites	Amendment split at April Council meeting. Working with submitters to consider their concerns and reviewing the Mansfield Design Guidelines Study, expected to progress October 2025.	
C57mans Part 1	Awaiting Approval	Implements the Mansfield Planning Scheme Review	Amendment split at May Council meeting. Part 1 submitted for Ministerial approval 11 June 2025.	DTP response was expected by end of August 2025. Follow-up email sent 1 September 2025. Additional information provided 9 September 2025. Meeting held with DTP on 26 September where they advised administrative tasks to be undertaken. Council to complete in October and resubmit.
C57mans Part 2	In Progress	Implements the Mansfield Open Space Strategy	Amendment split at May Council meeting. Working with submitters to consider their concerns and reviewing the Mansfield Open Space Strategy, expected to progress in November 2025.	
C60mans	Awaiting Authorisation	Implements the Mansfield Planning Strategy into the Mansfield Planning Scheme.	Amendment submitted to DTP for authorisation to exhibit 29 April 2025.	DTP advised further review required 9 May 2025. Further information verbally requested at meeting 15 May 2025. No written advice provided. Meeting held 9 July 2025 to discuss requirements.

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
				DTP provided formal comment and requested additional information and changes to be made on 11 September. Council gathering additional information required and to respond by end of October.
C61mans	Under Review	Creation of a planning scheme amendment to implement the Bonnie Doon and Merton Plans	Meeting between Council and DTP held September 2025 to discuss next steps.	Draft Amendment submitted to DTP for comment 22 December 2023. DTP feedback provided 19 July 2024. Council response and further information submitted 29 July 2025. DTP response provided 28 August 2025. Meeting held on 26 September to provide advice regarding DTP response. Council to respond to DTP feedback by end of October.
C62mans	Under Review	Environmental Significance Overlay review to reduce referrals to GMW	Draft MOU with GMW for wastewater management in alignment with new EPA guidelines reviewed, and comments/changes sent to GMW 31 July 2025. Follow up email sent 1 September 2025. Council officers are also working with GMW on principles around a risk-based approach to permit considerations on applications that are referred to GMW, in an effort to reduce delays for applicants.	Further information and re-drafted ordinance to be provided to DTP once new MOU is signed.
C63mans	Proponent Review	Proponent led amendment to re-zone land at 73 & 75 Dead Horse Lane Mansfield to Industrial 3 Zone	Progression of the amendment is subject to the proponent undertaking further studies. Additional information provided to applicant June 2025, revised amendment expected in line with DTP advice.	Advice received from DTP 17 December 2024.
GC268	Proponent-led GVW	Introduction of Buffer Area Overlay to GVW Waste	Meeting held with proponents 15 April 2025 to discuss proposed ordinance and amendment processing through Government Land	

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
		Management Facilities	Planning Service. Draft documentation provided for Council review 15 September 2025. Progression of amendment is subject to proponent. Council has been involved for comment/advice only.	
PSA003-25	Under Review	Proponent led amendment to re-zone land at 4 & 5 Lily Court Mansfield to Rural Living Zone	Proposed amendment under review by Council Officers. Proposal presented at October briefing for preliminary review and Councillor input.	

Strategic/Structure Plans

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Delatite Valley Plan	In Progress	Create a community, tourism and structure plan applying from Merrijig to Mirrimbah	Engagement on draft plan closed 31 August 2025. 126 submissions received. Summary of community feedback presented at October briefing for Councillor input.	Share summary of feedback with community. Update draft plan in line with submissions provided. Exhibit updated plan when completed, expected in November/December.

Other (Strategic Planning adjacent projects)

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Mansfield Flood Study	In Progress	Creation of new flood mapping and exploration of flood mitigation options.	Draft hydrology report received. Engagement plan and draft findings presented at September Briefing.	Additional analysis of properties impacted required prior to community consultation. Consultation to commence in November/December. Consultation to include property owners affected. Study due for completion in 2026-27.
Infrastructure Plan	In Progress		Draft plan prepared and has undergone review by internal staff. Feedback being provided to consultant to make changes to the draft plan prior to presenting to a future Council briefing.	Comments communicated back to consultants in July, who are preparing an updated draft for consideration. New draft expected by the end of October. Upon receipt of new draft and further officer review, the Plan will be

Project Name	Status	Description	Comments/ Actions Completed	Next steps
				presented to Council at briefing for consideration.
Goughs Bay Integrated Wastewater Management Plan	In Progress		Internal review of Draft plan completed. Input being sought from Project Control Group for final draft to be prepared for exhibition.	PCG meeting to be held to discuss proposed solutions. Community engagement to follow review of draft study in November 2025.
High Street Design – Stage 1: Car Parking Study	In Progress	Preparation of a study and strategy for the future design of the Mansfield township CBD and Parking Strategy	Consultant appointed to prepare Car Parking Study. Community engagement plan drafted, and internal engagement completed. Site investigation works and community engagement undertaken through Engage with an online Survey a map location suggestion from 5 to 21 September 2025.	Review of consultation results and draft Study to be presented to a Council Briefing when received.

5. Waste Services

Kerbside Waste Collection Statistics

The landfill diversion rate for the month of September 2025 was 38.79%.

	2025-26					
	Recycling (total tonnage)	FOGO (total tonnage)	Landfill (total tonnage)	Total Waste (tonnage)	Total Diverted Waste	Landfill Diversion Rate
Jul	81.00	29.14	194.45	304.59	110.14	36.16%
Aug	75.14	39.33	190.69	305.16	114.47	37.51%
Sep	72.24	44.52	184.28	301.04	116.76	38.79%
Oct						
Nov						
Dec						
Jan						
Feb						
Mar						
Apr						
May						
Jun						
Total Tonnage	228.38	112.99	569.42	910.79	341.37	
Average Landfill Diversion Rate for FY			37.49%			

Project Updates:

Stage 3 & 4 Public Bin Upgrade and Community photo submissions

The community was invited to submit photos recognising Mansfield Shire's history and reflecting what makes Mansfield Shire a beautiful place to live. More than 200 submissions were received. The images will be used to upgrade 13 new stainless-steel public bins.

Spring Clean Up Initiative

The 2025 Spring Clean Up initiative is taking place from 1 September to 30 November 2025. As of 30 September, 280 cubic meters of green waste has been disposed of at the Resource Recovery Centre. This initiative encourages preparation for the fire danger period by reducing fuel load across the Shire, while promoting responsible waste disposal.

Carry In Carry Out Camping Waste Program – Grand Final Long Weekend

The Carry In Carry Out camping waste program allows for free waste drop off to campers to reduce camping waste. This is a collaborative program run between Council, the Department of Energy, Environment and Climate Action (DEECA) and the Goughs Bay Progress Association. Forty bags of camping waste were disposed of for free over the Grand Final long weekend. No reports of dumped waste or overflowing bins were reported for that weekend. Free camping waste will be promoted more widely for the November long weekend.

Roadside Weeds and Pest Program

The 2025-26 noxious weeds spraying tender and evaluation has been completed. Roadside weeds spraying is planned to commence from November 2025 with further communications to community to be completed during the month of October. Community members will be encouraged to be cautious in these areas while contractors complete this work.

Up2Us Landcare Alliance letters & Woody Weeds Field Day

The 2025-26 Up2Us Woody Weeds letters have been distributed by Council to approximately 2,800 rural properties across the Shire to help promote the Up2Us Landcare Alliance 50% rebate offering on chemical purchases (capped at \$450). Council has already received several enquiries that have been passed onto Up2Us partners. Up2Us will also be providing feedback to Council on how many community members confirm have taken up the offer as a direct result of Council's distribution involvement. Council also attended a Woody Weeds Field Day at Gonzaga Reserve which had 18 community members in attendance to listen to a local spray contractor's advice regarding effective blackberry and gorse management practices. The day offered a suite of information including weed identification guide manuals and other resources.

6. Property

Description	Total
Licences Active	17
Leases Active	12
New Licence	1
New Lease	0
Licences due to renew	4
Leases due to renew	0
Licences due to end and not renewed	0
Leases due to end and not renewed	0

Leases/Licences under negotiation:

- ▶ Jamieson Community Hall Community Asset Committee Agreement
- ▶ Bonnie Doon Community Centre Community Asset Committee Agreement
- ▶ Mansfield Mechanics Institute
- ▶ Mansfield District Basketball Association
- ▶ Delatite Cricket Cub

7. Building Services

Monthly Comparative Value of Building Permits Lodged

	2025-26	2024-25	2023-24
Jul	\$5,462,287	\$4,611,001	\$9,416,143
Aug	\$3,696,783	\$7,447,793	\$9,660,939
Sep	\$2,856,265	\$15,468,547	\$8,285,734
Oct		\$33,277,285	\$5,983,269
Nov		\$6,392,500	\$4,946,338
Dec		\$5,996,363	\$8,675,149
Jan		\$2,857,043	\$5,409,263
Feb		\$3,685,173	\$4,045,519
Mar		\$2,506,558	\$5,631,967
Apr		\$7,839,512	\$7,796,948
May		\$1,783,727	\$5,797,218
Jun		\$3,159,805	\$4,000,852
Total	\$12,015,335	\$95,025,307	\$79,649,339

Monthly Comparison of Permits Lodged for Dwellings

	2025-26		2024-25		2023-24	
	Monthly Total	Cumulative Total	Monthly Total	Cumulative Total	Monthly Total	Cumulative Total
Jul	8	8	9	9	5	5
Aug	4	12	7	16	9	14
Sep	5	17	7	23	6	20
Oct			10*	33	6	26
Nov			8	41	6	32
Dec			3	44	10	42
Jan			1	45	4	46
Feb			4	49	4	50
Mar			2	51	5	55
Apr			4	55	10*	65
May			1	56	9	74
Jun			5	61	6	80
Total	17		61		80	

Value of Building Permits Lodged with Council: July 2025

Type	Number	Value
Residential	8	\$4,386,880
Alt & Additions	3	\$659,700
Sheds & Carports	4	\$214,707
Swimming Pools, Spas & Fences		
Commercial & Public Amenities	2	\$2,001,000
Total Cost of Building Works		\$5,462,287

Value of Building Permits Lodged with Council: August 2025

Type	Number	Value
Residential	4	\$1,313,689
Alt & Additions	3	\$751,714
Sheds & Carports	9	\$631,380
Swimming Pools, Spas & Fences		
Commercial & Public Amenities	1	\$1,000,000
Total Cost of Building Works		\$3,696,783

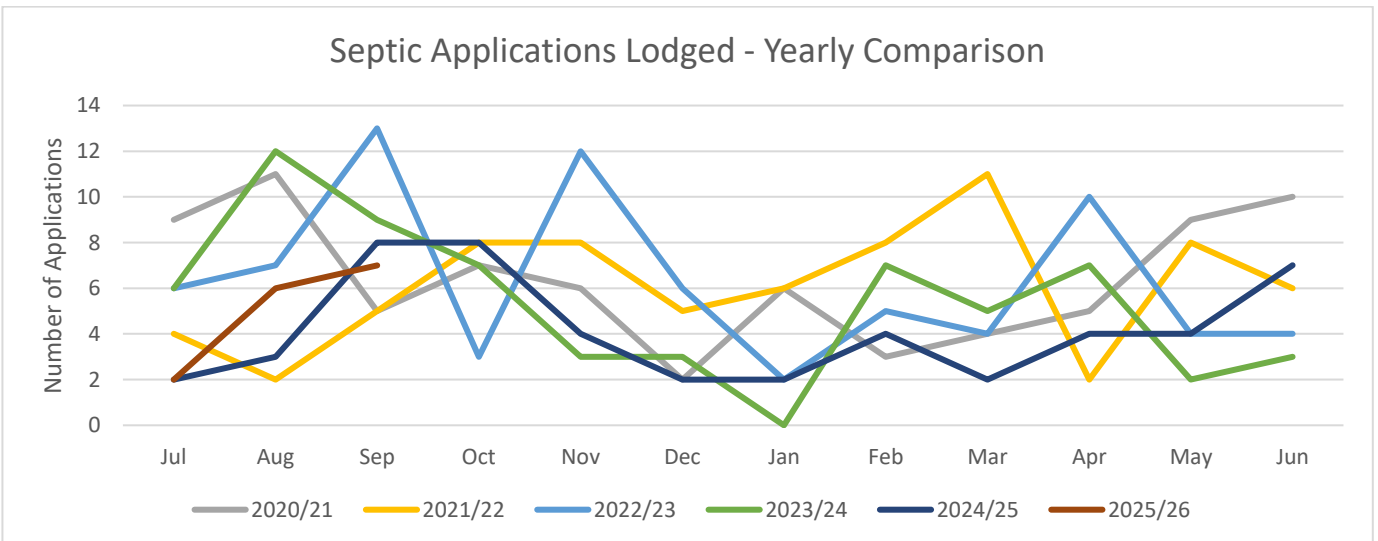
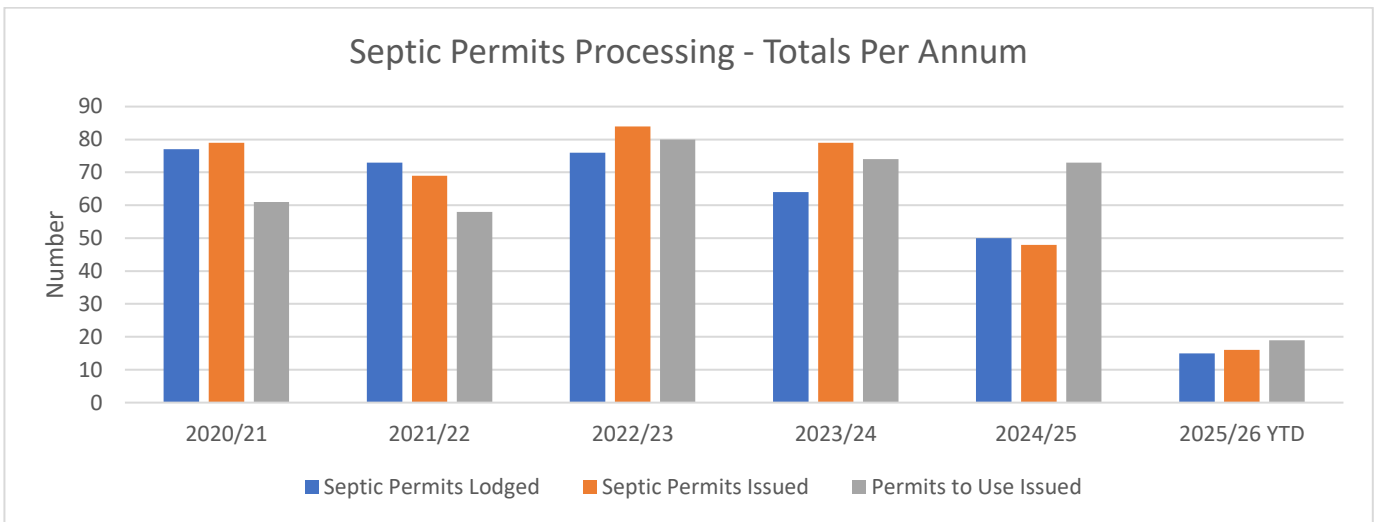
Value of Building Permits Lodged with Council: September 2025

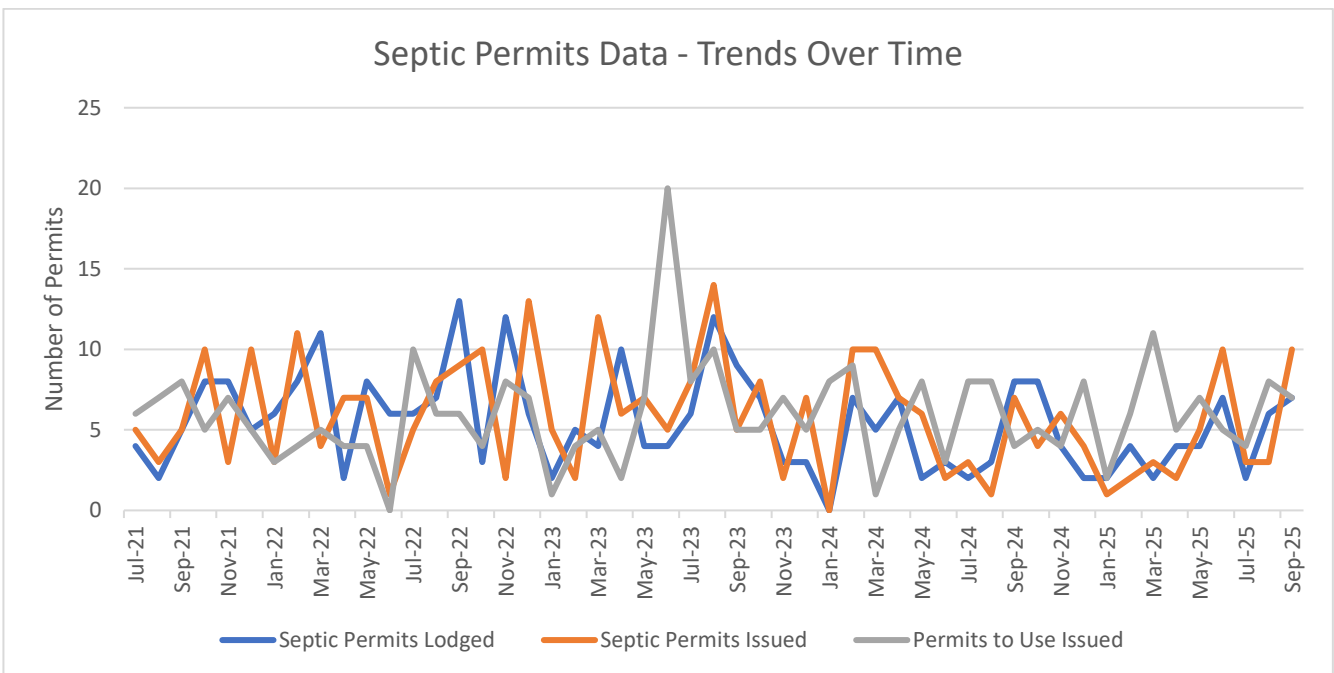
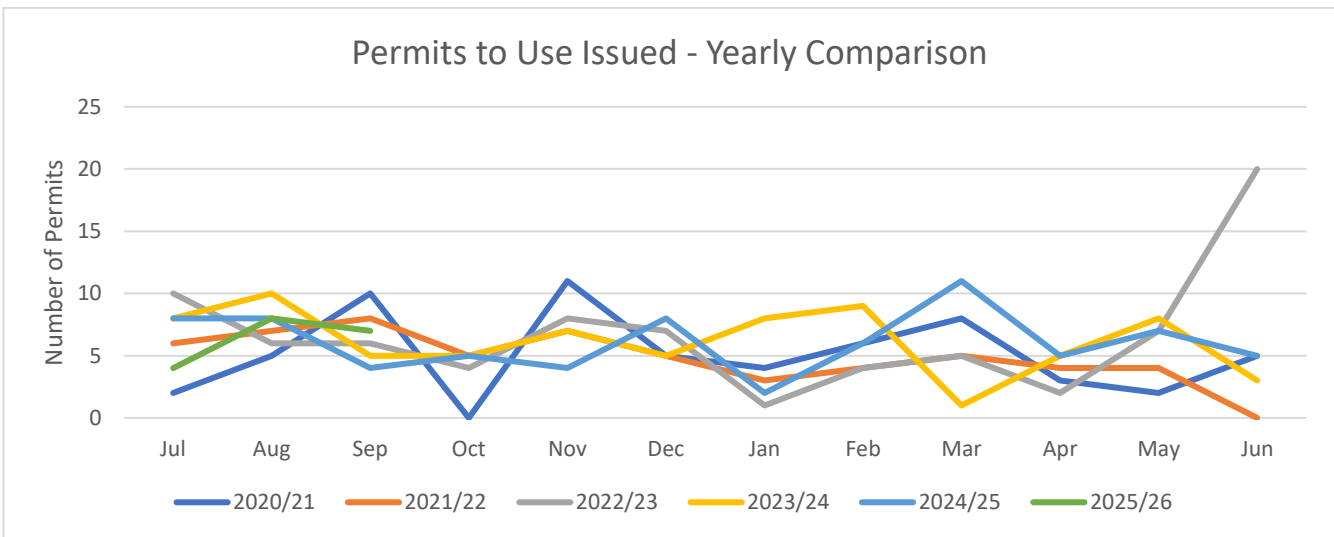
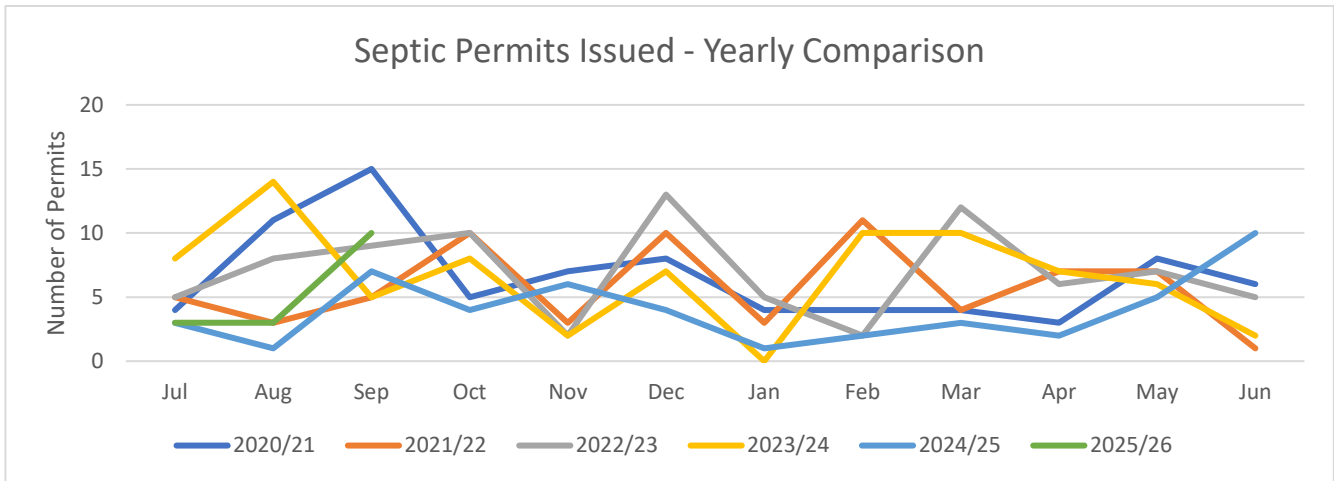
Type	Number	Value
Residential	5	\$2,660,965
Alt & Additions		
Sheds & Carports	3	\$145,300
Swimming Pools, Spas & Fences	1	\$50,000
Commercial & Public Amenities		
Total Cost of Building Works		\$2,856,265

8. Regulatory Services

Summary of Septic Applications Lodged, Approved and Issued – Financial Year

	Applications Lodged			Permits to Install Issued	Permits to Use Issued	Total
	New	Alteration	Total			
Jul	2		2	3	4	9
Aug	5	1	6	3	8	17
Sep	3	4	7	10	7	24
Oct						
Nov						
Dec						
Jan						
Feb						
Mar						
Apr						
May						
Jun						
Total	10	5	15	16	19	50





Other OWMP and Septic Systems Consents and Assessments – Financial Year

Month	No. of Treatment Plants	AWTS Overdue Service Reports	Expiring Permit Notification	Total
Jul	439	5	10	15
Aug		2		2
Sep		7	2	9
Oct				
Nov				
Dec				
Jan				
Feb				
Mar				
Apr				
May				
Jun				
Total		14	12	26

Notes:

1. Aerated Wastewater Treatment Systems (AWTS) must be regularly maintained by a professional service technician. Council monitors the lodgement of service reports to ensure systems comply with these requirements. AWTS are required every 3 months.
2. The total number of AWTS can increase each month and are tracked by Council.
3. Compliance checks for reporting are undertaken every second month.

OWMP Inspections – Financial Year

	OWMP Inspections Conducted	Major Alterations Requested	Minor Alterations Requested	Maintenance Requested	System Report Requested	Compliant	No Access Available
Jul	20				2	18	
Aug	25	1			4	16	4
Sep	10	1			5	3	1
Oct							
Nov							
Dec							
Jan							
Feb							
Mar							
Apr							
May							
Jun							
Total	55	2			11	37	5
<i>2024/25</i>	135	8	1	7	19	90	10

Health Inspections – Financial Year

Month	Food Premises				Prescribed Accom.	Health Premises	Complaint Inspections including nuisances	Total
	Class 1	Class 2	Class 3A	Class 3				
Jul		21	1	6	37		1	67
Aug		16		4	15	3	1	39
Sep		9				1		10
Oct								
Nov								
Dec								
Jan								
Feb								
Mar								
Apr								
May								
Jun								
Total		46	1	10	52	4	3	116

Other Environmental Health Consents & Assessments Determined**Food Sampling – Financial Year**

	Samples Analysed			Results		
	Microbiological	Allergens	Other	Satisfactory	Marginal	Unsatisfactory
Jul – Sep	10			8	2	
Oct – Dec						
Jan - Mar						
Mar - Jun						
Total	10			8	2	

Mansfield Shire Council | CEO Monthly Report

Month	Extension to Permits	Planning Referrals	Tobacco Inspections	Food Recalls	Gastro Outbreaks or Single Incident Investigations	Statement of Trade (Mobile/Temporary Premises)	New Food Reg.	New Prescribed Accom. Reg.	New Health Reg.	Reg. Renewals (Annual)	Total
Jul	3	8	6	5		9					23
Aug	5	9	5	9		15	2		1		37
Sep			3	10		7					17
Oct											
Nov											
Dec											
Jan											
Feb											
Mar											
Apr											
May											
Jun											
Total	8	17	11	24		31	2		1		77

9. Field Services

Parks and Gardens

- ▶ Slicing ovals on Highett Street and High Street to improve airflow and water infiltration
- ▶ Brushcutting at the Mansfield Cemetery, Mullum Wetlands and Whitfield Road
- ▶ Mowing in Mansfield, Bonnie Doon, Merton, Maindample and Jamieson
- ▶ Garden maintenance of the roundabout corners, the Visitor Information Centre, Botanic Park, in Bonnie Doon and at Stockmans Rise
- ▶ Oval Renovation at the Mansfield Recreation Reserve (pictured – replacement of turf)
- ▶ Irrigation repairs at Lords Oval and the Mansfield Recreation Reserve
- ▶ Mowing the Mansfield Township on High Street, at the roundabout, the Mansfield Recreation Reserve, Mansfield Cemetery, Davies Street, on narrow strips, at the Mansfield Swimming Pool, Buckland Centre, Youth Centre, Gadhaba Garden and around Mt Buller Road
- ▶ Bulb maintenance (pictured – bulbs in Malcolm Street roundabout), deadhead and fertilise
- ▶ Fertilise Salvias and Geraniums in the nursery
- ▶ Litter pick up on High Street, at the Skate Park and on Highett Street
- ▶ Tree Works in Goughs Bay and in the Mansfield Township
- ▶ General tidy up of Mullum Wetlands, including debris from recent storms
- ▶ Broadleaf spraying in Mansfield township
- ▶ 8 customer requests were raised and 8 were completed
- ▶ Collected pine logs from removal of pine tree at Lords in preparation of site for the Lords pavilion
- ▶ At the cemetery, there were 2 burials and 2 ashes internments.



Roads Crew

Customer requests for August were 45 of which 40 were closed during the month. Grading kilometres completed for this month was 53.2 kms, totalling 446.1 kms for the year. Six out of 11 in-house resheets have occurred as part of the Capital Works Program, which is on track to complete the program by the end of the year.

In addition, the Roads Crew began bollard replacement at the Botanic Park, has maintained street sweeping throughout town, cleaned up vandalism, completed banner and flag changeovers, assetic asset routine inspection work orders, cleared toilet blockages and fallen trees.

Cow work (shrub and grass slashing)

- ▶ Chapel Hill Road
- ▶ Dry Creek Road

Drainage

- ▶ Woolshed Road
- ▶ Merton Strathbogie Road
- ▶ Dry Creek Road
- ▶ Hutchinson Road
- ▶ High Street
- ▶ Old Strathbogie Road

Excavator

- ▶ Drainage upgrade High Street Merrijig
- ▶ Bollard replacement at Botanic Park
- ▶ Resheet walking path Botanic Park

Maintenance Grading

- ▶ Soldiers Road
- ▶ Fridays Lane
- ▶ Long Lane East
- ▶ Sonnberg Drive
- ▶ Dry Creek Road
- ▶ Woolshed Road
- ▶ Merton Strathbogie Road
- ▶ Monkey Gully Road
- ▶ Walkers Road
- ▶ Blue Range Road



Resheeting Program 2025/26

Road	Status
Aldous Road	Complete
Banksia Street (Court Bowl)	Complete
Cambatong Road	
Desmonds Road	
Dry Creek Road	Complete
Long Lane	Complete
Merton-Strathbogie Road	Complete
Sonnberg Drive	In progress
Spring Creek Road	
Woolshed Road	Complete
Royal town Road	Complete

Asset Maintenance

- ▶ New Asset Maintenance Officer completed Aquatics training
- ▶ Pool pump maintenance
- ▶ Public toilet repairs
- ▶ Preseason meeting and update with Belgravia (Pool Operations Contractor)
- ▶ Solar panel and gutter clean at Council buildings

10. Community Health and Wellbeing

Maternal and Child Health

There has been an increase in the below for the July to September quarter compared with 24/25.

- ▶ 26% increase in birth numbers for the July-September quarter compared to 24/25.
- ▶ 300% increase in family violence consultations this quarter compared to 24/25.
- ▶ 74% increase in telephone consultation time
- ▶ 25% increase in additional consultations
- ▶ 119% increase in number of referrals
- ▶ 105% increase in Enhanced MCH hours
- ▶ 520% increase in Sleep and Settling hours

Universal MCH 2024 - 25	July-September	2025-26 Financial Year
Birth Notifications	19	19
Enrolments	19	19 (100%) target = 99%
Key Ages and Stages Visits	197	197
Child Counselling	27	27
Child Referrals	26	26
Maternal Counselling	11	11
Maternal Referrals	9	9
Telephone Consultations	18.62 hours	18.62 hours
Additional Consultations	41 hours	41 hours
Family Violence Support		
Family Violence Consultations	4	4
Family Violence Counselling	3	3
Groups		
New parents group, Introduction to solids	28.5 hours	28.5 hours
Enhanced MCH		
Hours	85.2 hours	85.2 hours
Sleep and Settling Outreach		
Hours	15 hours	15 hours

Partnership with Ambulance Victoria – Call, Push, Shock Program

The Maternal and Child Health (MCH) team has partnered with Ambulance Victoria Mansfield to deliver the *Call, Push, Shock* program to parents and carers within the local community.

The program includes informative sessions aimed at educating families on how to respond effectively in the event of a medical emergency. In addition to CPR awareness, the sessions provide practical guidance on recognising and managing potentially life-threatening conditions in children.

This collaborative initiative supports Council's commitment to building community capacity, increasing parental confidence and promoting child safety through early education and prevention.

Our next session will be held on November 12 as evening session aimed at engaging Dads.

Mansfield Dads Group Grant

Maternal and Child Health hosted a successful Man with a Pram family event at the Botanical Gardens on Saturday 6 September 2025.

The event brought together over 70 fathers, mothers and children who enjoyed the sunshine and connected with one another in a supportive and welcoming environment.

Man with a Pram is a growing national and global initiative led by Dads Group. It aims to strengthen communities by encouraging father and family engagement, raising awareness of men's mental health and fostering connection through inclusive, family-friendly events.



Initiatives

Literacy packs have been successfully launched and are now being distributed to families during their child's Key Ages and Stages visits at home: 4 months, 12 months, 18 months and 3.5 years.

These free resources funded by the Enhanced Maternal and Child Health Program are designed to support early childhood development and foster a lifelong love of reading.



Supported Playgroup

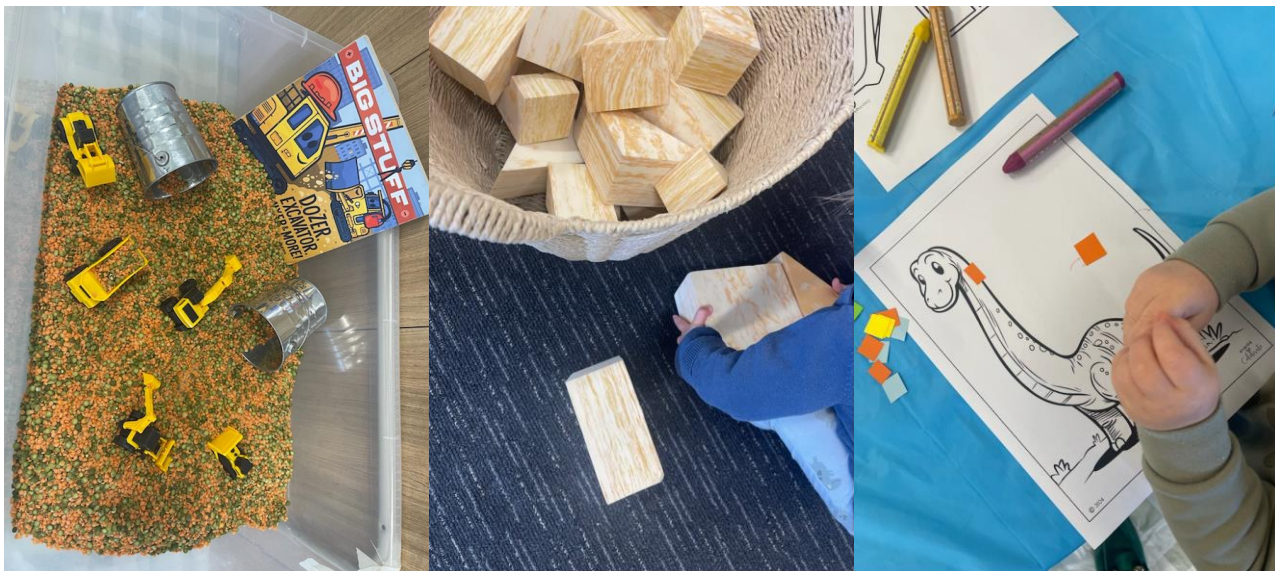
Supported Playgroup continues to experience steady growth in enrolments, with new families joining to connect with other parents and children in a welcoming and supportive environment. The Crawl and Play session remained the most popular during Term 3, consistently attracting strong attendance.

An additional winter playgroup, held at the Mansfield Library, concluded at the end of the term. This session was introduced as a seasonal offering, providing families with a warm and engaging space to attend with their babies and young children during the colder months. The partnership with the Mansfield Library team was a valuable collaboration and the session was well received by participating families.

Supported Playgroup was successful in its application for a 2025 Children’s Week Grant, awarded by the Department of Education. The grant will support the delivery of a Children’s Week event, scheduled for Wednesday 22 October 2025.

Children’s Week is a national celebration that recognises the talents, skills, achievements and rights of children. The theme for 2025 is: *Everyone should know about Children’s Rights*.

The planned event will provide a valuable opportunity for families to engage in meaningful activities that promote children’s rights and celebrate the important role of children in our community. The initiative supports Council’s ongoing commitment to early childhood development, community connection and child and family wellbeing.



Current Playgroups for Term 4 2025

Day	Groups	Where	Time
Monday	Crawl and Play 1	St Mary’s Mercy Centre	9:30-10:15
Monday	Crawl and Play 2	St Mary’s Mercy Centre	10:30-11:15
Wednesday	Youth Centre 1	Mansfield Youth Centre	10:00-12:00
Friday	Youth Centre 2	Mansfield Youth Centre	10:00-12:00

2025-26 Attendances Supported Playgroup

Playgroup	Crawl and Play 1	Crawl and Play 2	Youth Centre 1	Youth Centre 2	Sing & Rhyme Library	Total
Term 3	120	78	100	102	98	498
Term 4					N/A	
Term 1					N/A	
Term 2					N/A	
Total	120	78	100	102	98	498

Integrated Family Services

The quarterly Mental Health in Schools Network meeting was held with The Man Cave providing a professional development workshop for staff working in education. The program went through key factors that shape the behaviour and wellbeing of young boys, the importance of strong relationships, practical strategies for building stronger relationships and applying these strategies in schools. Staff from local schools were in attendance, also .

The program has received several referrals directly from community members over the past quarter, indicating that there is an increased awareness of the Integrated Family Service throughout Mansfield. We have worked collaboratively with other local services including the Victoria Police, Mental Health Wellbeing Local and the Mansfield District Hospital.

Practitioners are currently working with 17 open cases. One of these located in the Benalla area and all others in the Mansfield Shire.

During November we will participate in the 16 Days of Activism activities working with the Community Strengthening team.

We have a new practitioner starting mid October to cover a staff member on maternity leave.

- ▶ Service Hours July to September - 741.05
- ▶ Target hours for the 2025/26 year - 2253.59

Financial Counselling

A new Financial Counsellor commenced in July.

Between July and September, 23 client cases were dealt with totalling 65 hours. Client issues included budgeting, business stress, a car insurance claim, debt management, Centrelink entitlements, electricity debt, fines, rent arrears, superannuation, emergency relief request, school fees and rate arrears.

Networking meetings were held with Hume Region Financial Counsellors Network (HRFCN), Hume Riverina Community Legal Centre, Services Australia Community Service Officers and the Mansfield and District Welfare Group meeting. Meetings were also held with Council's Community Connections Officer, Council's Revenue Team, Mansfield Men's Shed, Vinnie's Welfare office for a site visit and Vincent Care Victoria.

The Financial Counsellor has been asked to become acting chair of Mansfield District Welfare Group during the current chair's maternity leave.

The Financial Counsellor was advised that Woolworths are doing deliveries free of charge twice a year from Benalla.

A client who lost over \$200K in superannuation had his money refunded under a national arrangement by Macquarie Bank.

Community Strengthening

Social Inclusion Action Group

Funding Opportunities

- ▶ The 2025 SIAG small grant funding round closed on 1 August 2025 with 18 different community groups and organisations receiving a total of \$71,399.50 in funding support.
- ▶ Direct Partner Funding - \$5,000.00 has been awarded to Rural Australians for Refugees (RAR) Mansfield to contribute towards their 2026 Harmony Day Event.
- ▶ The group plan to review and evaluate the 14 initiatives funded in 2024 for further support and to identify any successful social connection and inclusion initiatives that could be rolled out to other groups or sites across the Shire.

An invitation for expressions of interest went out for new community and organisational SIAG group members. Applications opened on 1 September and closed on 26 September 2025. Two applications were received.

Preparations for the Mansfield Health, Community and Volunteers Expo 2026 will start in October with the event to take place in the first quarter of 2026.

Community Health and Quality

A new Community Health and Quality Officer commenced in September.

The free pads and tampons initiative has been implemented, with installations at key locations – Mansfield Recreation Reserve, Bonnie Doon Recreation Reserve, the Mansfield Library and Mansfield Adult Continuing Education (MACE). The units will be maintained by Affinity Outdoor.

As part of the *Active Footpaths and Walk to School* project, updated signage has replaced outdated stickers and new 'Walk to School' maps have been distributed to all local schools. An event is planned to launch the new signage and maps.

Community Networks and Wellbeing

Outlying Communities Infrastructure Fund – The 2025/26 round closes 13 October 2025.

A project workshop successfully held for community groups to discuss their draft applications. One submission has been received and five enquiries so far.

2024/25 Round - Two community groups have completed and acquitted their projects and Council have regular contact with the remaining four groups to understand how projects are progressing. One community group (Delatite Valley Association) currently have their Feasibility Study for the Merrijig Riverside Park on hold until the Delatite Valley Plan is completed.



2023/24 Round - All projects apart from Goughs Bay Progress Association playground have been acquitted. Community engagement for the playground site has been completed and a site has been selected.

Sport and Recreation Reference Group – Council held a second meeting on 8 September with 8 members attending from Delatite Cricket Club, Social Table Tennis, Mansfield Horse Trials Committee, Mansfield Football Netball Club, Mansfield Tennis Association and Mansfield Junior Football Club. Key items include Lords Oval upgrades, Cricket Victoria Grant for College Park, facility cleaning and maintenance, Respect in Sport 101 workshops, Valley Sport free online governance portal and navigating facility improvements for non-Council owned facilities.

Sport and Recreation Victoria Pipeline 4.0 – To understand how Sport and Recreation Victoria can support Local Government Authorities throughout the planning process of sport and active recreation infrastructure, a state-wide infrastructure Pipeline was established in 2021. The initiative offers valuable insights into the proposed infrastructure's type, location, scope, timing and cost.

Pipeline 4.0 serves as both a reflection of Council's Capital Works 10-year plan and a wish list of projects identified by the community.

Council submitted Pipeline 4.0 to Sport and Recreation Victoria on 25 September and provided a summary of projects in a Councillor Communique.

Fair Access Action Plan – Council was successfully awarded a 'Change our Game' grant of \$3,700.00 to run fair access and equity workshops for sporting clubs. Proposed date for first workshop is 8 December 2025.

Gadhaba – The last meeting was held on 30 September. The group has been awarded funding from FRRR and Helen Haines Indi Volunteer Grants program.

Bonnie Doon Rec Reserve Reference Group – Next meeting scheduled for 19 November 2025.

Arts – Meeting held with Arts Mansfield after Council Briefing, a reference group is underway and to be created by the end of 2025. Council will promote an invitation for expressions of interest to this group.

Community Groups Newsletter

- ▶ Subscriber list has grown from 194 to 214 since June 2025 (+10.3%),
- ▶ In September we introduced community updates, short emails for time sensitive information between newsletters.

Community Health and Wellbeing Facebook Page

- ▶ 82 link clicks (+224% compared to August 2025).
- ▶ 202 interactions (+28.7% compared to August 2025).
- ▶ 24 new followers (+118.2% compared to August 2025).
- ▶ 12 posts published.

Community Health and Wellbeing’s most popular posts in September:

Mansfield Shire - Community Health & Wellbeing
Published by Keira Taylor · 25 September at 15:00 · 🌐

SENIORS FESTIVAL - Join us for a fabulous night of indulgent food, live music, and great company! 'Presley Davis Jnr' will be playing a range of tunes - Old Time Trad, Tin Pan Alley favourites, Blues, 50s, 60s and 70s. There's something for everyone!
Use the link in the comments to book online or call us for assistance (03) 5775 8567 or (03) 5775 8529.
Open to those aged 60 and over.



See insights and ads Boost post


👤 You, Merton Community Notice Board and 5 others 1 comment · 6 shares

Overview

Views	Reach	Interactions	Link clicks	Follows
1,023	575	14	--	0

Mansfield Shire - Community Health & Wellbeing
Published by Nicole Hoebbergen · 6 September at 08:44 · 🌐

Get down to the Botanic Gardens for our Man with a Pram event. Enjoy a free breakfast and coffee from the Horseless Cart! Check in with one of our team on arrival. Walk starts at 9am opposite the playground. Face painting and kids activities to follow



See insights and ads Boost post

👤 Merton Community Notice Board and 9 others

Overview

Views	Reach	Interactions	Link clicks	Follows
455	230	11	--	0

Volunteer Coordination

The Volunteer handbook and onboarding process has been developed.

The L2P Program has had one learner obtain their probationary licence. Two more mentors have signed up to the L2P program, pending training. The Volunteer Coordinator is promoting mentor recruitment for the L2P Program with the intention of holding a training session early next year.

We are pleased to see the Friends of Mansfield Botanic Park, community garden group, growing in numbers with 4 volunteers now onboarded. The Volunteer Program Officer has had 3 community members apply to become volunteers for the Visitor Information Centre.

Seniors Festival 2025 activities and events program has been developed with 7 free events such as pilates and trivia with afternoon tea. The dinner dance for \$30 at Mansfield Golf Club is selling fast.

Community Connections

The Community Connections Officer was approached by the Mansfield District Hospital (MDH) Community Advisory Group to become a member and attend their meetings held 4 times yearly in addition to The Mansfield Welfare Committee.

Discussions with MDH were held on the new My Aged Care reform along with Advanced Care planning.

On a visit to Bonnie Doon Community Centre, the Community Connections Officer was approached with regards to a couple who had become homeless and were in the centre at the time. A meeting with the appropriate agencies was organised which led to them finding accommodation and help.

While in Jamieson on a monthly visit, the Community Connections Officer, with the help of our Environmental Health Officer, caught up with a client and organised a car and access to Centrelink with regards to a loan to help with cleaning their house.

Other Projects include:

- ▶ Footpath Accessibility
- ▶ LAPS Grant execution
- ▶ Local Jobs, Local People- gathering information for grant application
- ▶ Health Literacy

In the last 3 months, the Community Connections Officer has helped more than 80 community members and community groups ranging from:

- ▶ Homelessness
- ▶ Support at home issues
- ▶ Shire enquiries and referral
- ▶ Telephone enquiries
- ▶ New Residents
- ▶ Community Group help
- ▶ Grant information

Other Community Groups attended include Barjarg, Senior Citizens, Spring Club.

Community Group	Visits	Where	Topics	Outcome
Bonnie Doon Community Centre	Monthly visits - alternating days to meet with community members	Bonnie Doon community centre	My aged care Support@home Digital support MSC Queries Grant queries Bloom at Doon	Assist as needed
Jamieson Community Group	Monthly visit – alternating dates to meet with community members	Jamieson Hall or at lunches	Disabled Parking Rates Access clubs or groups Digital support MSC Queries Grant queries	Assist as needed
Woods Point Community	Visited with Library in September	RSL Hall 8 community members	Issues discussed Grants available Resource Centre Maps/roads Closing of A1 mine in October 2025	Followed up on all enquiries with appropriate shire departments. Contact with WP on a regular basis
Gaffney's Creek Community	Visited with Library in September	GC Shed	Issues discussed Progress association - still unable to contact Keys to the shed CFA equipment	Followed up on all enquiries with appropriate shire departments
Community Meetings attended	9			

11. Library

Children's Book Week bookmark competition winners and runners-up announced

The Library received 218 entries this year for the Children's Bookmark Competition. This included individual entries and school group entries from across the Shire.

The winners and runners-up were announced on Mansfield Library Facebook page on Saturday 13 September. Prizes were awarded the following Thursday at the Library.

Fifteen winners were chosen from three age group categories (4 – 8 years, 9 – 12 years & 13 – 17 years). Many thanks to Friends of Mansfield Library for contributing \$1,000 towards prizes and for funding the printing. The first place winning designs from each age group will have their design professionally printed and will be available for free at the Library for 12 months.



Armchair Travel

The final Armchair Travel session of the year was a great success, with 34 participants attending to hear Liam share his experiences at the Performing Arts World Championships in America. The series has been a wonderful success throughout the year, consistently drawing strong community interest.

Staff

The Library conducted a full day workshop to fine-tune procedures and operations. This dedicated time allowed staff to learn collaboratively, with a focus on improving efficiencies and enhancing the overall library experience for patrons.

The Coordinator Library Services attended a full day session with Public Libraries Victoria’s Operations Special Interest Group at Glenroy Library.

School Holiday activities

The Library’s dinosaur themed school holiday program was held in the last week of September. This was met with a fantastic response with many sessions booking out within days of being released. The first week’s activities were a great success, with the Dino Discovery session being a booked-out event and the Dinosaur Scavenger Hunt proving to be very popular.

A snapshot of the Mansfield Library Victoria Facebook page

- ▶ Followers – 1,192
- ▶ Posts published – 18
- ▶ Views – 18,354
- ▶ Visits – 865

The Library’s most popular posts to Facebook for September:

Last week we had the immense pleasure of hosting our annual Bookmark Competition presentation, celebrating the incredible young talent in our community. Mansfield Mayor and Shire Councillors joined us to award prizes, making it an extra special occasion for our young artists.

A big thank you to the Friends of the Mansfield Library for generously funding \$1000 in book vouchers for the prize pool. These finds come directly from the sales at their fantastic second-hand book shop [Little Shop of Good Reads](#), right here in town.

As Dave so wonderfully puts it in this video, it's the Mansfield community's support of the shop which makes events like this possible. Next time you're in town, why not pop into the [Little Shop of Good Reads](#) and pick up a couple books? Ever purchase directly supports community initiatives like this

Statistics for September 2025

	Visits	Loans	Library programs	Program attendees	Room use	IT help	Holdings placed	New*
September	3270	3294	17	300	20	93	758	40
August	3924	4360	31	554	22	126	756	54
July	3786	4034	26	450	30	182	777	48
June	3574	3785	12	122	16	101	692	29
May	3744	4483	18	301	18	136	744	46
April	3462	4280	11	278	7	94	730	52
Sept 2024	3761	3699	19	293	24	113	683	33

*New membership



12. Youth Services & Events

School Holiday Program

The school holiday program for September was a great success with high attendance and positive feedback. A range of activities from Kayaking, Escape Rooms, Bike Workshops, Mansfield Graveyard tour, cooking classes and a crafternoon with Bindaree residents.

Local businesses involved included:

- ▶ All Terrain Cycles
- ▶ Jamieson Caravan Park & Kayaking
- ▶ Mansfield Produce Store
- ▶ Bindaree
- ▶ Fallons Bus Services

Code Club

Code Club has been successful in obtaining a grant from the SIAG to be able to organise content and a paid facilitator. This was deemed the best way forward due to volunteers' availability. With over 20 young people engaged each week this will ensure the ongoing delivery and sustainability of the club for 2026. The volunteers will still attend when they can but the grant ensures the program can be delivered each week.

Youth Advisory Group (YAG)

The YAG has been actively reviewing the previous Youth Strategy and exploring comparable strategies from other local government areas.

To support the review of the strategy with relevant data, YAG has chosen to utilise insights from the existing youth survey targeting young people aged 18–25, while also creating a new survey for those aged 12–18. Local schools, including Steiner and Mansfield Secondary College (MSC), have been approached to support survey distribution. Steiner has confirmed participation during class time, and Council is awaiting a response from MSC. In addition, a YAG member attending FCJ College has volunteered to distribute flyers with QR codes linking to the survey on their bus trip to school from Mansfield.

The YAG will be attending the Councillor briefing in October.

Events

- ▶ 6 September – Youth Gallery Exhibition: The first ever Youth Gallery Exhibition is being held at the Visitor Information Centre. A great collection of art from young people in Mansfield running for the month of September. An opening night was held on 5 September and well attended.
- ▶ 30 September – Klytie Pate Exhibition: Council Assisted with setup for the Klytie Pate Exhibition moving plinths from Arts Mansfield Storage to MACE and also with flags at the roundabout.

Upcoming Events

October

- Fri 17 | **Broken River Blues** | 7pm onwards | The Delatite Hotel, 95 High St, Mansfield
- Fri 17 | **Willow Control Workshop** | 10am - 1pm | Gonzaga Reserve, 1 Fern St, Barwite
- Sat 18 | **Four Wheel Drive Victoria 50th Anniversary Event** | 10am - 11pm | McCormack Park, Merrijig
- Sat 18 | **Battle Of The Bands - Mansfield** | 1pm - 6pm | Mansfield Botanic Park, Mansfield
- Sat 18 | **Outdoor Provedore Market** | 8.30am - 12.30pm | High St, Mansfield
- Sat 18 | **Wildflower Walk** | 10am - 12pm | Location - contact Delatite Landcare Group
- Sat 18 | **Amber Lawrence - You can admit you like country** | 6.30pm | The Delatite Hotel, 95 High St, Mansfield
- Wed 22 | **Seniors Festival High Country Maze Visit** | 10am - 12pm | High Country Gardens, Gallery & Maze
- Wed 22 | **Swedish Death Cleaning Vs Everything (the shed)** | 7pm - 9pm | Mansfield Produce Store, Mansfield
- Sat 25 | **Seniors Festival Dinner Dance** | 6pm - 8pm | Mansfield Golf Club, 24 Kidston Pde, Mansfield
- Sat 25 | **Steiner Spring Fair** | 10am - 3pm | Mansfield Steiner School, 91 Highett St, Mansfield
- Sat 25 | **Feeding Livestock in Dry Times** | 9.30am - 12.30pm | Location - Contact Delatite Landcare Group
- Sat 25 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield Opposite Post Office
- Sat 25 | **Mansfield Mens Shed Open Day** | 9am - 1pm | Mansfield Mens Shed, Erril St, Mansfield
- Sat 25 | **A-Hoy-Me-Harties - A Pirate Party** | 6.15pm - 12.00am | St Marys Hall, Hunter St
- Mon 27 - Wed 29 | **Lotus Car Week** | Various Times | Mt Buller
- Mon 27 - Thu 30 | **CMA Motorcycle Run** | Various Time | Mansfield
- Wed 29 | **Seniors Festival Mad Hatter's Tea Party** | 11.30am - 1pm | Bonnie Doon Community Centre, 75 Arnot St
- Fri 31 | **Breakfast On The Lawn** | 7am - 9am | High St, Mansfield Opposite Post Office
- Fri 31 | **Mansfield Shire Youth Halloween Walkthrough** | 4pm - 7pm | Mansfield Shire Youth, Erril St, Mansfield
- Fri 31 | **High Country Festival Opening & Fireworks** | 4pm - 9.30pm | High St, Mansfield
- Fri 31 | **CFA Emergency Services Torchlight Parade** | 8.30pm - 9pm | High St, Mansfield
- Fri 31 | **Mansfield Hospital Art Exhibition Opening** | 5.30pm - 7.30pm | Masonic Hall, 26 Highett St, Mansfield

November

- Sat 1 | **Delatite Drivers Car Club Show N Shine** | 9am - 1pm | High St, Mansfield
- Sat 1 | **Monster Bookbash Sale** | 8am - 2.30pm | The Little Shop of Good Reads. 31 Highett St, Mansfield
- Sat 1 | **Mansfield Fire Brigade Open Day** | 9am - 1pm | CFA, 29 Highett St, Mansfield
- Sat 1 | **Mansfield Grand Parade** | 11.30am - 12.30pm | High St, Mansfield
- Sat 1 - Mon 3 | **Mansfield Hospital Art Exhibition** | Various times | Masonic Hall - 26 Highett St, Mansfield
- Sat 1 - Sun 2 | **Mansfield Open Studio Trail (M.O.S.T)** | 10.30am - 4.30pm | Various locations
- Sat 1 | **Mansfield Bush Market** | 8.30am - 2pm | Highett St, Mansfield
- Sat 1 | **Yooralla Mansfield Open Day** | 10.30am - 4.30pm | Yooralla Mansfield, Rear 18a Early St, Mansfield
- Sat 1 | **High Country Quilters Showcase** | 9am onwards | St Johns Anglican Church, 43 Highett St, Mansfield
- Sun 2 | **Alexander "The Hurricane" Beets Jazz** | 6pm - 8.30pm | The Delatite Hotel, 95 High St, Mansfield
- Tue 4 | **Marks IGA Melbourne Cup Day Picnic Races** | 11am - 5pm | Mansfield Racecourse, Mansfield
- Sat 8 | **Merrijig CFA Open Day and Historic Tanker display** | 10.30am - 2pm | Merrijig CFA, 1819 Mt Buller Road, Merrijig
- Fri 14 | **Broken River Blues** | 7pm onwards | The Delatite Hotel, 95 High St, Mansfield
- Fri 14 | **Farm Dam Enhancement Workshop** | 10am - 12.30pm | Location - Contact Delatite Landcare Group
- Sat 15 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield Opposite Post Office
- Sun 16 | **Mansfield Psychic Expo** | 10am - 4pm | Mansfield Sporting Complex, 35 Highett St, Mansfield
- Fri 21 - Sun 23 | **Merrijig Campdraft** | Various Times | McCormack Park, Merrijig
- Sat 22 | **Outdoor Provedore Market** | 8.30am - 12.30pm | High St, Mansfield
- Sat 22 | **Historic Shearing Shed Tour** | 9am - 4pm | Merrijig - Contact Mansfield Historical Society for details
- Sun 23 | **Battle Of The Bands North East Finals** | The Delatite Hotel, 95 High St, Mansfield
- Sun 23 - Sat 29 | **Husqvarna Motorcycle Trek** | Various Times and Locations | Merrijig
- Fri 28 | **"Respect in every step" Walk against domestic violence with Free BBQ** | 5pm, High St across from IGA, Mansfield
- Sat 29 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield Opposite Post Office
- Sat 29 | **High Country Flyathon** | 8.30am onwards | 7 Mile Flat, Mt Buller
- Sat 29 | **Mansfield RAR Garden Party** | 2.30pm - 4pm | Merrijig - Contact Mansfield RAR for details

December

- Fri 5 | **Community Christmas Picnic & Carols** | 5pm - 9pm | Mansfield Botanic Gardens, Mansfield
- Sun 7 | **Mt Buller Sky Run** | 6.30am onwards | The Village Square, Mt Buller
- Sat 13 | **Broken River Blues** | 7pm | The Delatite Hotel, 95 High St, Mansfield
- Sat 13 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield - Opposite Post Office
- Sat 20 | **Outdoor Provedore Market** | 8.30am - 12.30pm | High St, Mansfield
- Sat 27 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield - Opposite Post Office

January

- Sat 10 | **Mansfield Motor Group Cup Picnic Races** | 11.00am - 5.30pm | Mansfield Racecourse
- Fri 24 | **Goughstock** | Various Times | Goughs Bay Boat Club
- Sat 25 | **Outdoor Provedore Market** | 8.30am - 12.30pm | High St, Mansfield
- Sat 25 | **Horsepower In The High Country** | 10am - 2pm | Mansfield Botanical Gardens, Mansfield
- Sat 25 | **Mansfield Bush Market** | 8.30am - 2pm | Highett St, Mansfield
- Sun 26 | **Australia Day Citizenship Ceremony & Awards** | 8.30am - 10.30am | Mansfield Botanical Gardens, Mansfield

February

Sat 7 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield Opposite Post Office
Sat 14 | **Tolmie Sports** | 11.00am - 5.30pm | Mansfield Racecourse
Sat 21 | **Outdoor Provedore Market** | 8.30am - 12.30pm | High St, Mansfield
Fri 20 - Sun 22 | **Oscars Hut 2 Hut Challenge** | Mt Buller Village
Sat 28 | **Mansfield Hunting & Fishing Outdoor Expo** | 10am - 2pm | Mansfield Botanical Gardens, Mansfield
Sat 25 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield Opposite Post Office

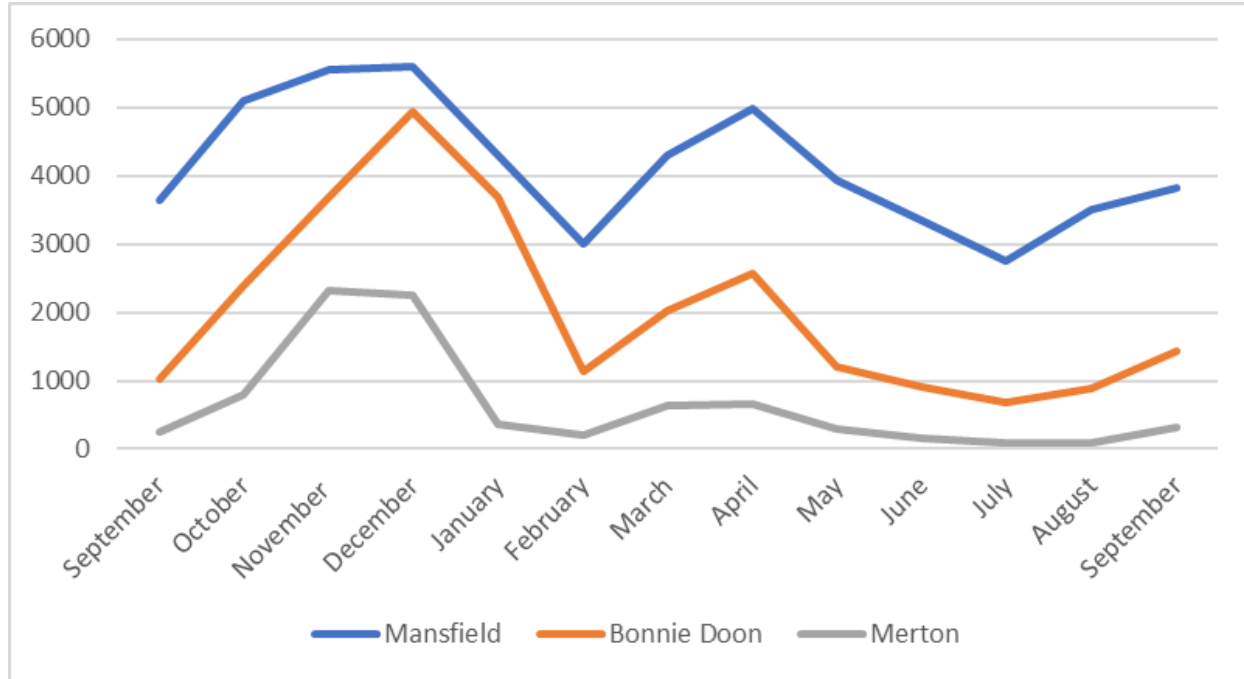
March

Fri 6 - Mon 9 | **Mansfield Pottery Festival** | Various Times | Various Locations
Sat 7 - Sun 8 | **Stockdog Spectacular** | 8am onwards | Mansfield Showgrounds
Sat 7 | **Merrijig Rodeo** | 12pm - 10pm | McCormack Park, Merrijig
Sat 7 | **Mansfield Farmers Market** | 8.30am - 1.00pm | High St, Mansfield Opposite Post Office
Fri 13 - Sun 15 | **Mansfield Campdraft** | Various Times | McCormack Park, Merrijig
Sat 21 | **Outdoor Provedore Market** | 8.30am - 12.30pm | High St, Mansfield
Sat 21 | **Harmony Day Festival** | 9am onwards | High St, Mansfield
Sat 21 - Sun 22 | **Equine Revive Retreat** | Various Times | High Country Arena, Mansfield

13. Economic Development

Visitor Services

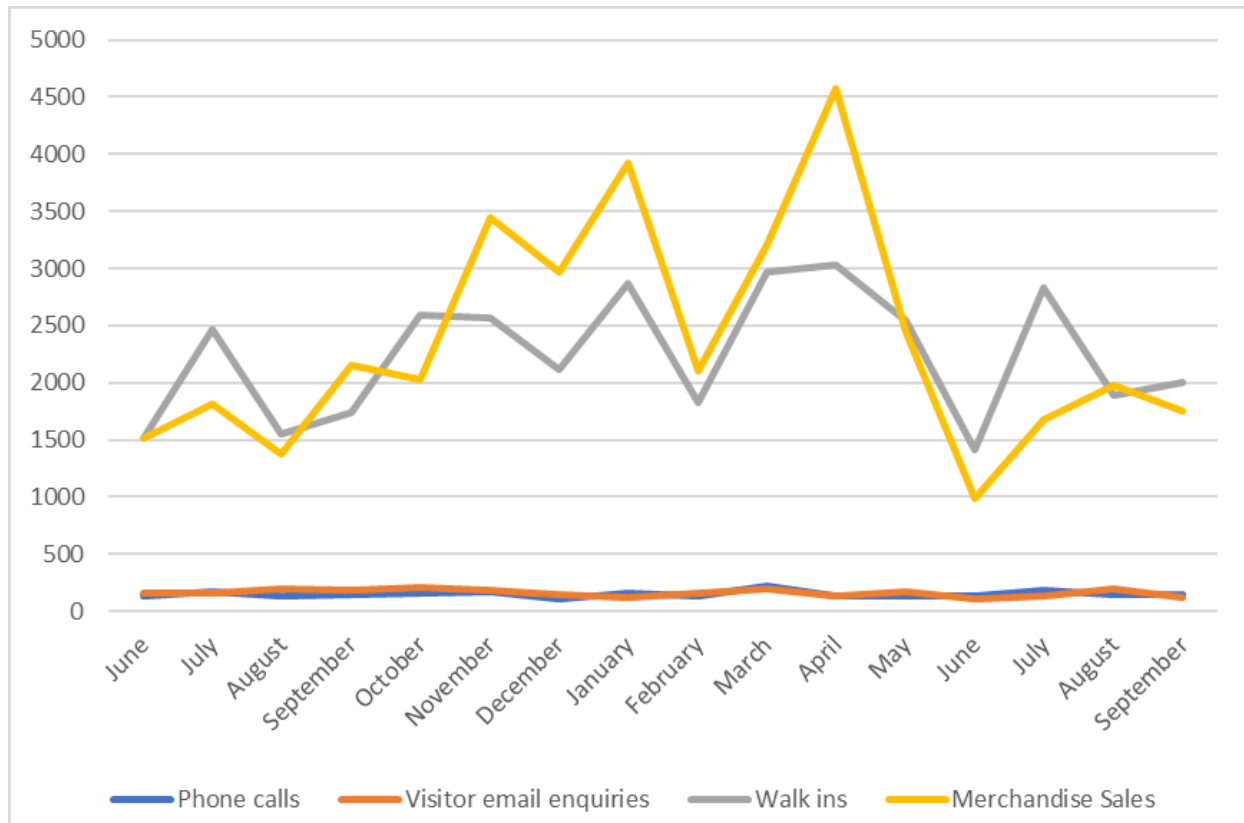
Great Victorian Rail Trail Users



Location	June – September 2024	June – September 2025	+/-	%
Mansfield	13667	13420	247	1.8
Bonnie Doon	4020	3898	122	3.0
Merton	671	661	- 10	-1.4
TOTAL	8358	17979	379	2.06

Location	FY 23/24	FY 24/25	+/-	%
Mansfield	52041	48254	3787	7.2
Bonnie Doon	25379	23757	1622	6.39
Merton	5451	6320	+ 869	+ 15.94
TOTAL	82871	78331	4540	5.47%

Visitor Information Centre (VIC)



Location	June – September 2024	June – September 2025	+/-	%
Visitors	7,265	8,136	+ 871	+12%
Retail Sales	\$6,851	\$6,395.90	- \$455.10	-6.6%

Location	FY 23/24	FY 24/25	+/-	%
Visitors	29,422	27,669	-1,753	5.9%
Retail Sales	\$29,667.04	\$31,014	+ \$1,346.96	+ 4.54%

Year on year statistics for the Rail Trail and VIC are presented in the above tables. For the VIC you can see a small decrease in overall visitation by 1,753 however an increase in retail sales. When averaged out it equates to 28 people per week decrease in visitation, but a \$24.5 increased spend per week.

This can be attributed to a shift in Council’s retail offering and focus throughout the past couple of years. Officers aim to continue this trend for increased sales, while exploring ways of marketing and attracting a local market to address visitation downfalls.

Year on year, the Mansfield Shire section of the Rail Trail has seen a 5.47% decrease in usage. This is of note as there was a boost in numbers for December 2024 with the Great Vic Bike Ride utilising the trail. When this is removed the figures will see a further reduction of 3,000 riders which takes the figure to a decrease of 9.09%

There was an increase when the Art on the Rail Trail project was completed, so the decrease may represent a return to the baseline; however, the hope is for increased numbers overall.

Council will assess marketing strategies and promoting of the trail to address the decrease trend.

The Visitor Information Centre Officers track data on visitors to the centre via a survey questionnaire for each season including their postcode of origin, whether it's their first time to Mansfield, how long they're staying, what activities they're interested in and why they are in the Information Centre.

The report for the Winter season is as follows;

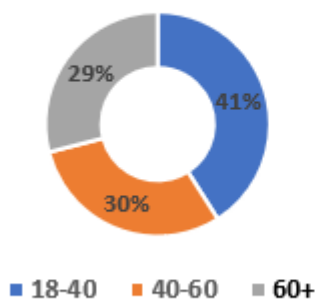
Total Responses - 1563

- ▶ Victoria (VIC) appears to be the largest visitor origin based on the number of postcodes provided. Many of the postcodes are from regional areas in Victoria, such as Bendigo (3550), Ballarat (3243), and Geelong (3220), which indicates a strong regional interest in Mansfield.
- ▶ New South Wales (NSW) also shows a significant number of visitors, with a focus on areas like Sydney (2230) and regional locations like Wagga Wagga and Goulburn.
- ▶ 1% were international visitors.
- ▶ A large shift in the age bracket occurs in winter with many 18-40 year olds seeking Mt Buller information and fewer 'grey nomads' out and about in the 60+ bracket. An increase in family groups was also noted.

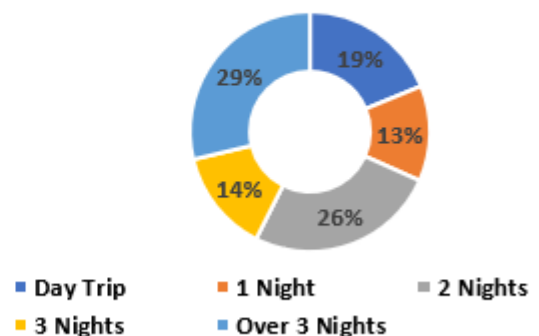
In addition, a significant shift in the length of stay occurs with many one-night stays taken from the 3 nights or more category.

Further data is shown below:

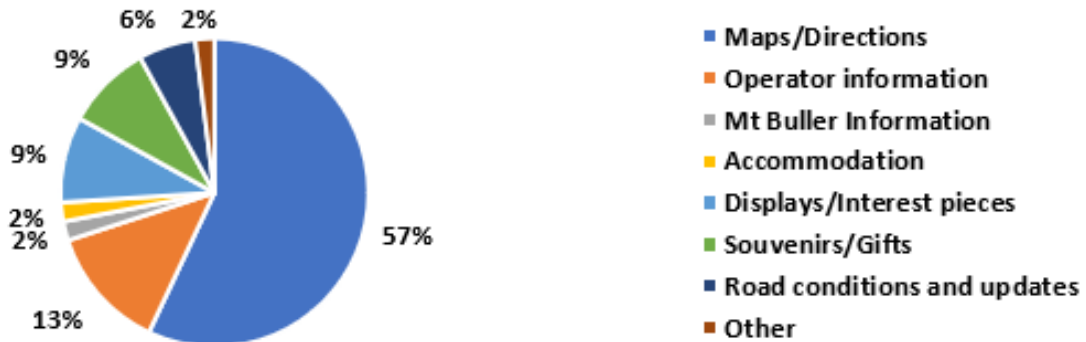
Age group visiting



Length of stay

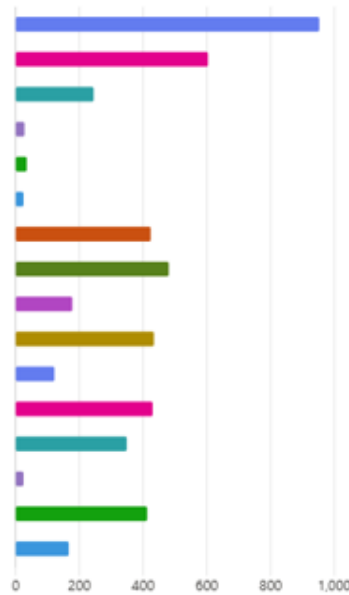


Reason for visiting information centre

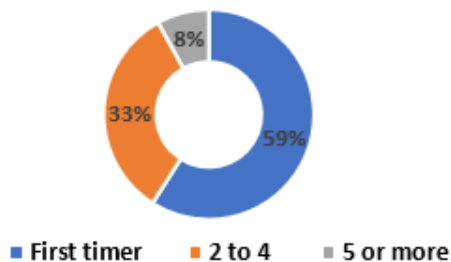


Top activities to do while visiting

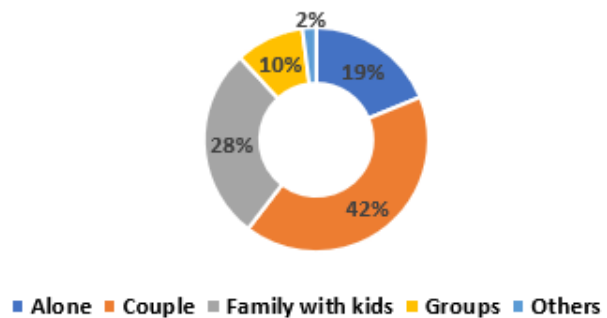
Rivers, lakes and water	952
Bushwalking or outdoors	603
Food & Wine	244
Road Cycling	27
Gravel Cycling	34
Mountain Biking	24
Mt Buller	423
Attractions - Zoo, Maze etc	480
GVRT	177
Camping	433
Attend event	121
Craigs Hut	429
4WD	348
Horse riding	24
History - Ned Kelly, Family Etc	412
Other	166



How many times have you visited Mansfield?



Traveling Group



Business and Industry

Business Newsletters

Council's business newsletters deliver information on funding opportunities, business support, training and workshops to 469 local businesses and circulation is growing.

	Council's Business Newsletter	Industry Benchmark
Open rate av.	59.54%	19.4%
Click rate av.	9.22%	2.8%

Highest engaged articles this quarter:

- ▶ Visit Victoria – Tourism Conference scheduled for October 2025
- ▶ Annual Rates Flyer / Emergency Services Levy Information
- ▶ Digital Solutions – 2025 Schedule for Online Marketing Webinars and Workshop
- ▶ European Wasp Trap – Information and Instructions
- ▶ Delatite Plan Engagement
- ▶ Delatite Chamber of Commerce – Membership/ Payments Link
- ▶ TNE – Ride High Country Report Link

Employment

Employment/ Unemployment has remained stable this quarter, however the recent announcement of Kaiser Reef's closure at the A1 Mine is likely to impact the Jamieson area.

Advertised roles show 30 jobs within 25 kilometres and 49 jobs within 50 kilometres of Mansfield township during the quarter. The 2 roles increase on last quarter reflects more professional/education employment available.

The currently reported (ABS Labour Force) unemployment rate for Hume Region is 3% (Unemployment reported for Victoria is currently at 4.4%)

Business Engagement, Support and Advocacy

Council's direct business engagement through the third quarter 2025-26 has carried a broad range of information to assist the local business community.

Contact visit numbers varied each month, with a total of 487 business site visits, across all sectors were carried out between 1 July and 30 September.

Engagements have included:

- ▶ Car Parking
- ▶ Waste/Rubbish
- ▶ Events and support
- ▶ Local Laws Review
- ▶ Skilled Migration
- ▶ Accessibility Resourcing
- ▶ Agri-tech funding/agri-tourism development
- ▶ Key Worker Housing Forum
- ▶ Seasonal business variations
- ▶ Filming
- ▶ Road Conditions
- ▶ Commercial property permit requirements
- ▶ Rate/Levy changes
- ▶ Trading trends & Cash Flow
- ▶ Business closures and openings

Economic Development is gaining more business data, including overall employment sizes of businesses to help get the right supports for local businesses and to assist with advocacy.

Better Approvals

Council actively provides support prior to the application processes, during permit activities and once the doors have opened.

Requests received during the third quarter include:

- ▶ Permit requirements for new signage and accessibility changes to entry.
- ▶ Assist startup, purchase, permit process and business financing.
- ▶ Advice on permit requirements for sculptural work replacing signage.
- ▶ Placement of promotional equipment on the verge Maroondah Highway.
- ▶ Modifying walkway with roof to create an outdoor dining area.
- ▶ Outdoor sales area to rear of premises for sale events.
- ▶ Locating outdoor dining/tables to area at entry to High Street Car Park.
- ▶ Placement of iconic gymnasium equipment to front of business.
- ▶ Linger node seating and display outside business.
- ▶ Privately owned carpark changing direction of traffic through car park.
- ▶ Additional portable health treatment facilities into existing gym.

Telecommunications Advocacy

During January 2025 Council proposed three projects within the Mansfield Shire, with varying scopes, for the *Mobile Black Spot Program – Round 8* and the *Mobile Network Hardening Program – Round 3*.

There has been success in gaining funding for the Mobile Network Hardening Program Round 3.

The Mobile Black Spot program is still undergoing review and announcements are expected later in 2025.

Council's advocacy work includes assisting business with resolving telecommunications issues. Four telecommunications issues have been referred to NBNco/Telstra to review and assist.

Town and Till Booster Program

Following on from the Town Booster program, Council officers are assisting businesses to perform site audits in line with the 'Boost Your Till' program. The program promotes the opportunity to create 'linger nodes,' encouraging the creation of places the community may stop for longer in main retail areas. This is a business-led initiative where Council continues to operate on a permissions approach, reducing red tape and providing conditions in which businesses can work with Council and the community to lead changes to the environment to elevate the vibrancy of shopping areas.

Key Worker Housing Workshops – Speed Dating

Council held the August Housing Forum as a Speed Dating session. Attendances doubled on the previous forum with 16 parties attending across the morning and afternoon sessions, with a range of enquiries from potential multi-semi-permanent dwelling, subdivisions, removable dwelling/ tiny homes and rooming house enquiries.

Ausnet Services

Ausnet Services are now working with local businesses on the Mt Buller Road between Timothy Lane and Greenvale Lane. Unplanned power outages, caused by service demand growth and unbalanced loads between phases, have been impacting business and Mansfield Shire Council are working with the Ausnet Services Major Customer and Stakeholder Engagement Team to resolve the issues.

Business Directory

Currently 595 businesses, and growing across all sectors, are captured within the directory containing details of contacts, trading issues and trends.

Largest representative sectors on the register are Trades & Accommodation - 35.1%

The broadest representative sectors include Food & Beverage, Agriculture, Business & Professional and Retail - 50.4%

The smallest representative sectors include Adventure & Attraction, Health and Assistance, Mining and Administration - 14.5%

Business Movement

Recent local business closures were due to ill health, slower trading and retirement.

Currently, all but one of the premises have attracted new tenant businesses, while one of the premises is currently setting up for a re-opening after a period of not trading.

Wangaratta and Yarrawonga AI Forums

Following the success of the Bendigo AI Expo, the Ovens Murray Regional Partnership and Hume Region Local Government Economic Development representatives joined to support Regional Development Australia in holding forums at Wangaratta and Yarrawonga.

The forums provided an opportunity for regional LGAs and businesses to see and hear about experiences using AI.

14. Communications

Media releases

Sixteen media releases were generated and distributed:

- ▶ State Government sets housing target of 3,900 new homes for Mansfield
- ▶ Urban tree planting locations open for community feedback
- ▶ Have your say on the future of parking in Mansfield
- ▶ Council's long term plans released for consultation
- ▶ Man With A Pram brings families together on Father's Day weekend
- ▶ Greenvale Lane footbridge and shared path open to feedback
- ▶ Annual kerb and channel renewal program to commence
- ▶ Don't miss out on kinder enrolments for 2026
- ▶ Medal of the Order of Venilale presented to Council
- ▶ Secretive planning reforms expected to silence local voices
- ▶ Amenity block upgrades start Lords Reserve transformation
- ▶ Peppin Point community hub project advances to design stage
- ▶ Surplus bridge beams available for sale
- ▶ Council facilitates first steps on feral animal management
- ▶ Major road improvements scheduled across the Shire
- ▶ Community invited to join wasp trapping effort

Responses to media enquiries

Responses were provided on the following topics:

- ▶ Closure of A1 mine
- ▶ Feral animal management
- ▶ Stone extraction – site rehab
- ▶ Waste calendars
- ▶ Stone extraction applications
- ▶ Unauthorised tree felling

Social media

Council's Facebook page is followed by 7,605 accounts. Page activity over the past 4 months:

	June	July	August	September
Change in followers	+18	+84	+44	+71
Content interactions	958	1,440	1,703	1,228
Link clicks	373	1,500	723	506

Posts that received the most interactions this month are listed below:

Topic	Reach	Interactions	Comments
Bridge Beams for Sale	19,512	23	9
Delatite Valley Plan has received over 100 submissions	12,632	20	15
New dog park at Station Precinct	6,499	71	31
Seeking designer to develop Mansfield Station Precinct official branding.	5,764	19	10

Engage Mansfield

Regular community consultation is undertaken online via Engage Mansfield. Statistics on activity on the portal is provided below.

	June	July	August	September
New registrations	12	5	2	8
Visits	1.1k	2.1k	3.2k	1k
Engaged	96	79	77	30
Engagement rate	8.7%	3.8%	2.4%	3%

YouTube

Council meetings are streamed live on YouTube. Viewership of recent Council meetings within each month is as follows:

	24 June	15 July	19 August	16 Sept
Views	63	70	68	59

15. Digital Transformation Project

Work continues to rollout our core enterprise system (ERP) through the CODI program. User Acceptance Testing (UAT) began on 18 August 2025 and will be completed soon. Council is balancing testing alongside business as usual (BAU) activities, with Mansfield making steady progress. The ERP is planned to go live in December 2025. Once this is complete, the Health and Wastewater (HWW) system will be delivered, with final rollout planned for 2026.

Enterprise Resource Planning (ERP)

Testing is underway across all four councils, with support from subject matter experts and project consultants and leads. While balancing BAU has been challenging, testing is moving forward, and issues are being logged for resolution. After the ERP goes live, the Animal Registration and Infringement Management module will be introduced in the first half of 2026. This will link directly with the rates system and the online portal (eServices), making services simpler for the community.

Health and Wastewater (HWW)

The open tender has now closed and officers from the four councils are reviewing the responses. This process is expected to highlight options that provide the best fit, long-term value and reduced ongoing costs. The next steps are supplier demonstrations and council review before moving to contract. If approved, implementation is expected to start in **November 2025**.

Information and Records Management (IM)

The IM system is continuing to settle into BAU. Ongoing improvements are being delivered through enhancement requests and regular vendor updates. Council is also working with staff to gather feedback on their experience to help identify areas for improvement and support.

Planning, Building and Regulatory (PBR)

All PBR modules are now in place across the councils and are being managed in BAU. Councils are working with the vendor through regular meetings to progress enhancements and further improve the system.