

CEO Monthly Report

July 2025



1. Customer Service

Monthly Customer Request Management System (CRMS) Report July 2025

CRMS statistics for the month of July show 146 customer requests registered with 21 requests remaining open and 125 being closed during the month.

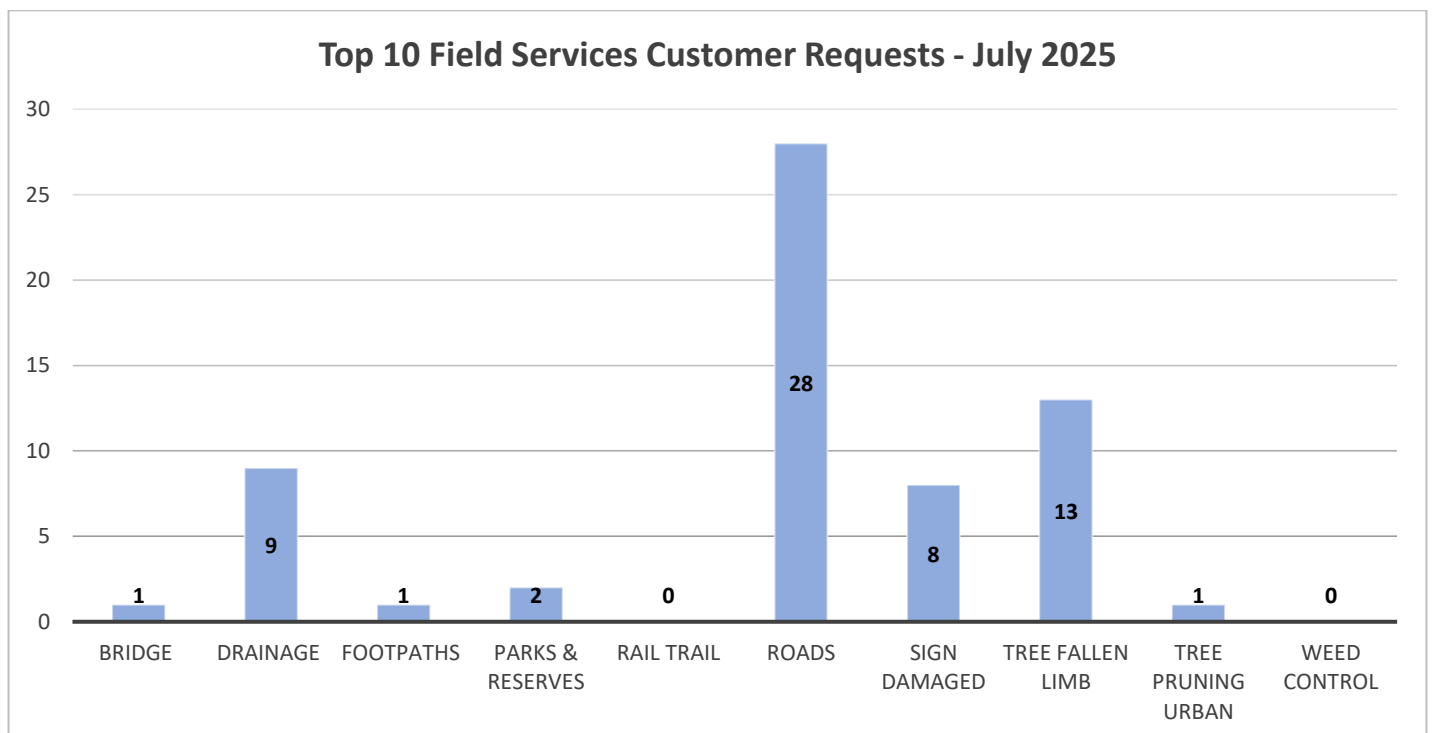
Customer Service had 1,375 calls and 730 face to face contacts with community members for the month of July.

One Expression of Gratitude was received for July 2025:

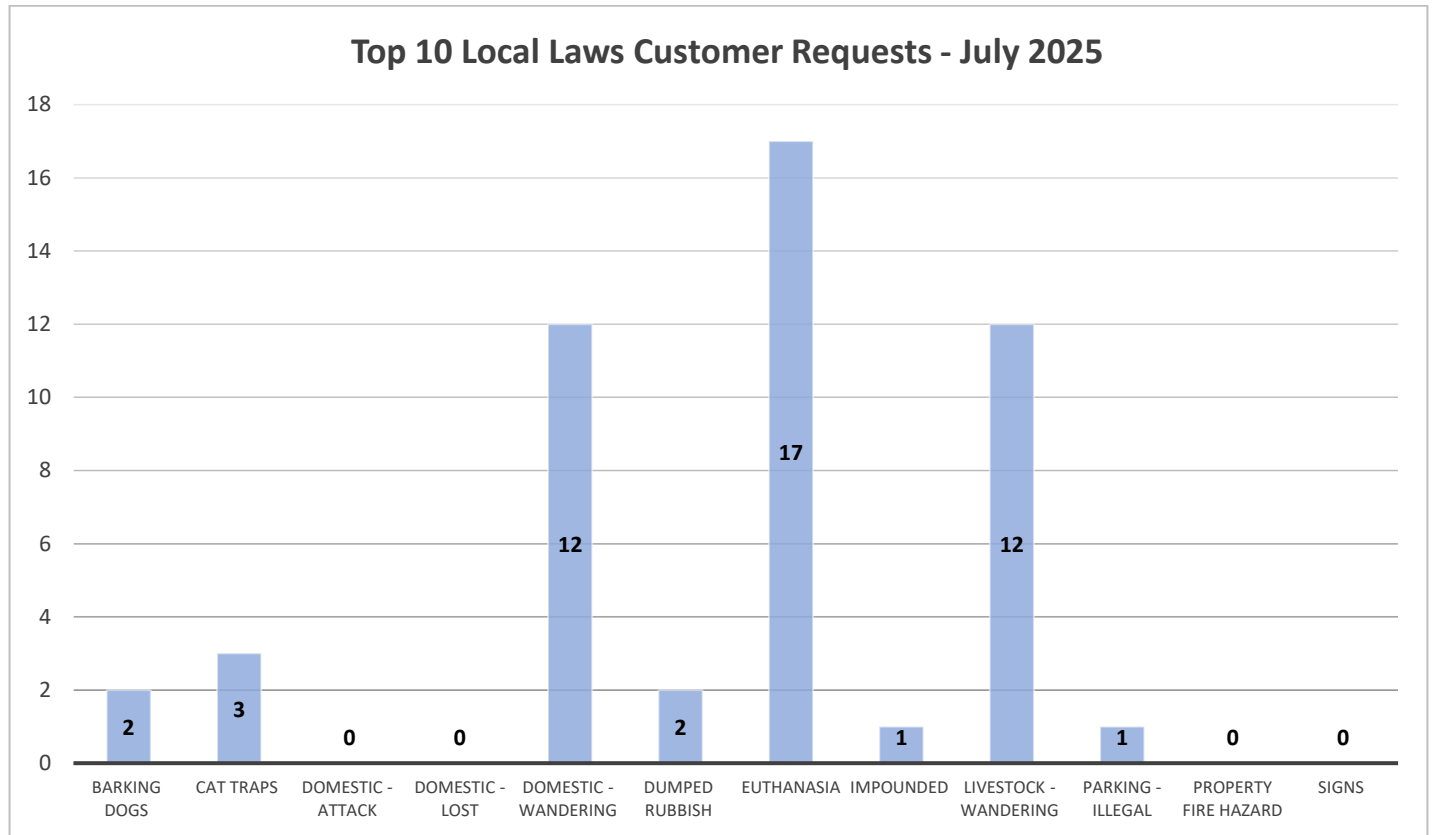
- ▶ A resident from Glenroy Road called to say a big thank you to the road crew who have done an amazing grading job on Glenroy Road.

No complaints were received for July 2025

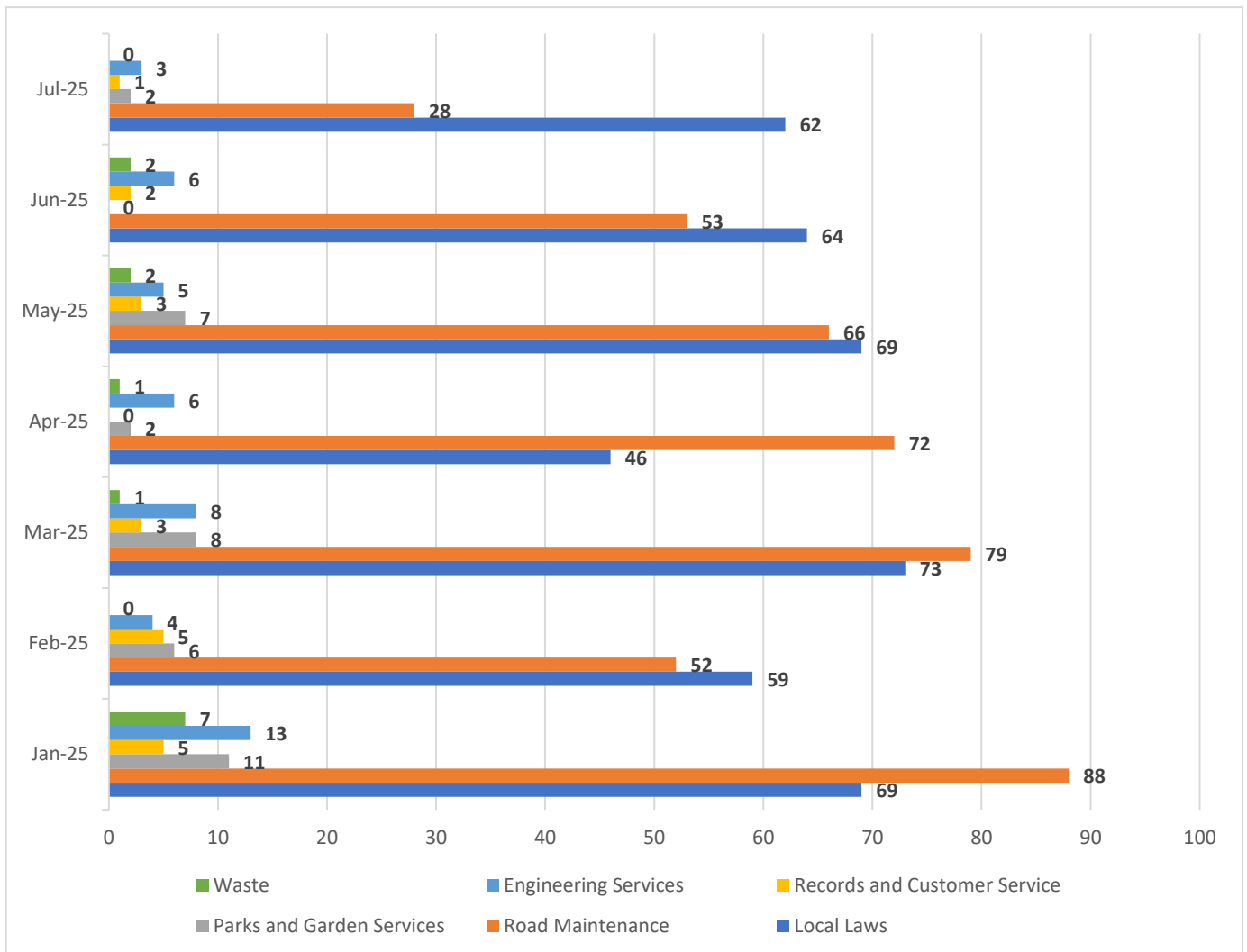
The most requests were for Field Services, totalling 63 requests for July 2025.



Local Laws had the second largest number of requests, totalling 62 for July 2025.

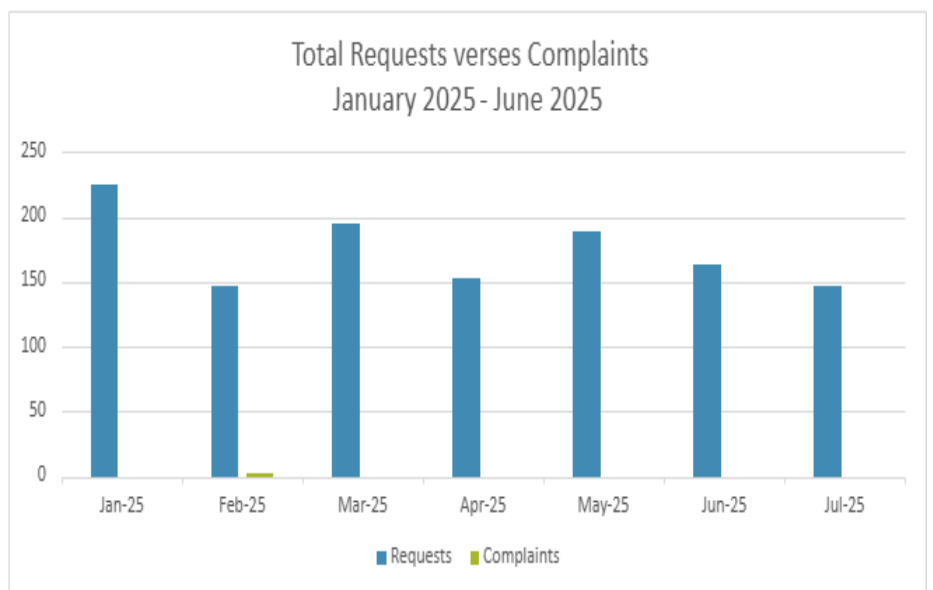


CRMS Monthly totals January 2025 – July 2025



Request Versus Complaint

July 2025	
	Total
Requests	146
Complaints	0



2. Capital Works

The Capital Works total project completion for the 2025-26 financial year is reported each month, with July being 0% complete.

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Buildings				
Bonnie Doon Community Centre	\$16,000	Switchboard Upgrade and 3 phase connection. Scoping in progress.	On Budget	Oct 2025
Mansfield Library	\$27,000	HVAC improvements at Library. Scoping in progress.	On Budget	Oct 2025
Mansfield Sporting Complex	\$55,698	Roof restoration at higher end of building. Scoping to commence in September.	On Budget	Dec 2025
Mechanics Institute Toilet	\$150,000	Construction of new toilet amenities at rear of Mechanics Institute. Funding agreement drafted for Mansfield Kindergarten contribution to project. Scoping to commence in September.	On Budget	June 2026
Jamieson Hall	\$88,663	Lower roof renewal works. Scoping to commence in October in collaboration with Jamieson Community Group.	On Budget	May 2026
Solar Panel Installation Program	\$57,000	Mansfield Sporting Complex - Install solar panels and batteries. Will commence once roof restoration is complete and grant application currently in progress, targeted for January 2026. Installation of Solar and Batteries on Bonnie Doon Rec. Reserve & Community Centre. Project is being delivered by the Greenhouse Alliance with Council attending project control group.	On Budget	May 2026
Public Toilet Renewal Program	\$50,000	Maintongoon Road, Bonnie Doon. Refurbishment of current facility. Scoping to commence in September.	On Budget	May 2026
Lords Pavilion	\$1,954,750	Construction of new Pavilion. Procurement currently in progress – expected to come to Council at October meeting for award of tender.	On Budget	Nov 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Mansfield Recreation Reserve Play Our Way Change Room Upgrades	\$918,789	Mansfield Sporting Complex and swimming pool – Alterations to changeroom facilities to encourage female participation. Concept design complete. Procurement to commence in August for detailed design.	On Budget	June 2027
Curia St Police Stables public shower & toilets	-	Unbudgeted project being undertake in collaboration with Uniting Church and council contribution of \$42,070 to be funded from savings on other projects. New toilet & shower facilities next to Police Stables. Building permit in progress.	On Budget	Nov 2025
Bridges & Culverts				
Bridge Renewal Program	\$70,000	Renewal works on Lake Nillahcootie, Long Lane, and Glen Creek bridges. Contractor engaged, works commenced in August. Includes the carry forward scope from 2024-25 with additional \$58,480.44 funded from prior year.	On Budget	Oct 2025
Greenvale Lane Bridge	\$548,837	Concept design in progress for a pedestrian footbridge to define the scope for a design and construct tender, procurement targeted to be released in September along with engagement.	On Budget	May 2026
Causeway/Culvert Upgrade Program	\$40,000	These works are being carried out around the Mansfield township. Scoping underway.	On Budget	May 2026
Bridge Upgrade Program	\$80,000	Dry Creek Rd Bridge repairs identified by condition assessment. Design scoping in progress.	On Budget	May 2026
McKees Lane Culvert improvement	\$50,000	Culvert upgrade. Scoping in progress.	On Budget	Apr 2026
Causeway Upgrade Program	\$200,000	Graves Rd - Construction is pending funding, with proposed co-contribution amount of \$200,000.	On Budget	Dec 2026
Open Space & Streetscapes				

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Botanic Park Stage Platform	-	Design completed in 2024-25. Project planned to be a community collaboration. Engaging community to seek donations and support towards construction of the stage.	On Budget	Jan 2026
Swimming Pool Upgrade	\$750,741	LAPS funding agreement received and awaiting approval of proposed Council co-contribution amount (report included in August meeting agenda). Currently reviewing design options for roof.	On Budget	Aug 2027
Tracks & Trails Strategy	\$33,000	Engagement to gather community and stakeholder feedback completed. Strategy being developed.	On Budget	Dec 2025
Peppin Point Community Hub Design	\$78,840	Procurement complete, design contract awarded and design commencing in August. Grant funded project managed in collaboration with Peppin Hub community group.	On Budget	Jan 2026
Billy Maxwell House Relocation	-	Outlying Community Infrastructure Fund project. Relocation of house to be scoped and planned in collaboration with Bonnie Doon Community Centre.	On Budget	Jun 2026
Street furniture, benches and bollards	\$50,000	Replacing benches to recycled plastic in High Street and Botanic Park. Scoping in progress.	On Budget	Feb 2026
Delatite Valley Riverside Park Masterplan	-	Outlying Community Infrastructure Fund project. Engagement with community on required scope of master plan with support from Council's project officer. Scoping in progress.	On Budget	May 2026
Irrigation and Oval Upgrades	\$45,000	Upgrade of Lords Oval and Mansfield Recreation Reserve Oval irrigation. Botanic Park Oval topdressing. Scoping in progress.	On Budget	Dec 2025
Mansfield Tennis Club Roof	\$50,000	Clubroom roof renewal. Scoping in progress – project to be undertaken in collaboration with Tennis Club Community Asset Committee.	On Budget	May 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Drainage				
Drainage Renewal Program	\$50,000	CCTV inspection and jetting of stormwater assets. Scoping in progress.	On Budget	Mar 2026
College Park Drainage Improvements (grant funded)	\$25,000	Shade sail, drainage and benches at college. Scoping in progress.	On Budget	May 2026
Drainage Study	\$30,000	Malcolm St from Highett St to Kidston Pde (West Catchment). Scoping to commence in October.	On Budget	May 2026
Construction of Stormwater management	\$100,000	Elvins St, Concept design underway set for review in September.	On Budget	April 2026
Pathways				
Footpath Renewal	\$100,000	Bonnie Doon Community Centre and Mansfield township. Scoping in progress.	On Budget	Mar 2026
Footpath New	\$479,969	Jamieson, Howqua Inlet, Bellview Court, Maintongoon Road and Piries-Goughs Bay stage 2. Scoping in progress.	On Budget	May 2026
Roads				
Kerb & Channel	\$109,560	High St, Alpine Ridge Dr, Highett St, Stewart St, Curia St Scope approved. Contractor procurement in progress.	On Budget	Jan 2026
Car Park Renewal	\$56,340	Chenery St, High St and Collopy St. Is included in the reseal scope and is out for tender with award targeted for September.	On Budget	Mar 2026
Reseal / asphalt replacement program	\$269,532	Mansfield township. Scope approved. Contractor procurement in progress, award targeted for September.	On Budget	Mar 2026
Re-Seal preparation Road Reconstruction program	\$430,480	Early St, Alpine Ridge Drive. Scope approved. Contractor procurement in progress, award targeted for September.	On Budget	Jan 2026
Township Sealing Program	\$321,180	Mansfield township. New St and Church St. Scoping in progress.	On Budget	Mar 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Dead Horse Ln / Mansfield-Whitfield Rd Roundabout - Design and Construction	\$1,927,257	Dead Horse Ln / Mansfield-Whitfield Rd intersection. Scoping in progress, discussion ongoing between DTP and Council.	On Budget	May 2026
Eildon Jamieson Road Safety Improvement Program	\$357,820	Eildon Jamieson Rd shoulder and batter improvements. Scoping in progress. To be combined with Motorcycle Safety Improvement project.	On Budget	Apr 2026
Motorcycle Safety Improvement	\$85,000	Barwite / Saligari Rd. Concept design and scoping in progress.	On Budget	Apr 2026
Mansfield Parking Study	\$50,000	Awarded to Trafficworks consultant and engagement planned to commence next month.	On Budget	Feb 2026
Resource Recovery Centre Access Road	\$250,000	Road upgrade, turnaround and drainage works. Scoping in progress.	On Budget	Mar 2026
IMPACT Project				
Hearns Road Intersection	\$120,000	Intersection upgrade. Detailed design of intersection expected in September. Procurement to commence in September.	On Budget	Feb 2026
Highton Lane (includes new roundabout)	\$1,465,811	Asphalting works and roundabout installation awarded. Works to commence in September.	On Budget	Nov 2025
Rifle Butts Road	\$1,432,164	All required works completed ready for sealing. Sealing targeted to be carried out in September.	On Budget	Oct 2025
Ogilvies Intersection	\$410,400	Upgrade design out for engagement. RFT targeted for issue in late August.	On Budget	Feb 2026
Station Precinct				
All Abilities Playground		Review of design with stakeholders in progress. Procurement planned for October.	On Budget	Jun 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Changing Places Facility		To be constructed at the Fertiliser Shed. Scoping in progress. Procurement planned for December.	On Budget	Jul 2026
Museum Exhibit		Exhibit design is progressing well. Elements have progressed to fabrication.	On Budget	Nov 2026
Goods Shed Refurbishment		Scoping in progress. Procurement planned for October.	On Budget	Oct 2026
Taungurung Art Track		Scoping in progress. Indigenous curator appointed to progress scope elements.	On Budget	Jan 2027
Museum Fit out		Procurement in progress. Approval of Contract Award being sought in August Council Meeting.	On Budget	Nov 2026
Pump Track		Procurement in progress, Request for Tender has been released for a design and construct contract.	On Budget	Dec 2025
Fertiliser Shed Refurbishment		Contract awarded, works to commence September	On Budget	May 2026
Landscaping (Irrigation, Solar Lighting, Furniture)		Scoping in progress for approval in November.	On Budget	Jan 2027
Withers Lane Carpark		Design consultant appointed. Design in progress.	On Budget	Sep 2026
Visitor Information Centre Carpark		Design consultant appointed. Design in progress.	On Budget	Sep 2026
Kitchen Street Carpark		Design consultant appointed. Design in progress.	On Budget	Sep 2026
Precinct Shared Pathway		Scoping in progress for approval in October.	On Budget	May 2026
Fenced Dog Park		Scoping in progress, procurement to commence in September.	On Budget	Dec 2025
Railway infrastructure restore & Woodfield platform relocation		Scoping in progress. Procurement planned for March 2026.	On Budget	Dec 2026
Mullum Wetlands Rejuvenation		Scoping in progress, procurement to commence in September.	On Budget	Apr 2026

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Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Station Precinct Branding		Scoping in progress, procurement to commence in September.	On Budget	Feb 2027

Legend	
On Schedule	On Budget
Possible Delay	Above Budget by <10%
Delayed/On Hold	Above Budget by >10%

3. Statutory Planning

Planning Applications Lodged

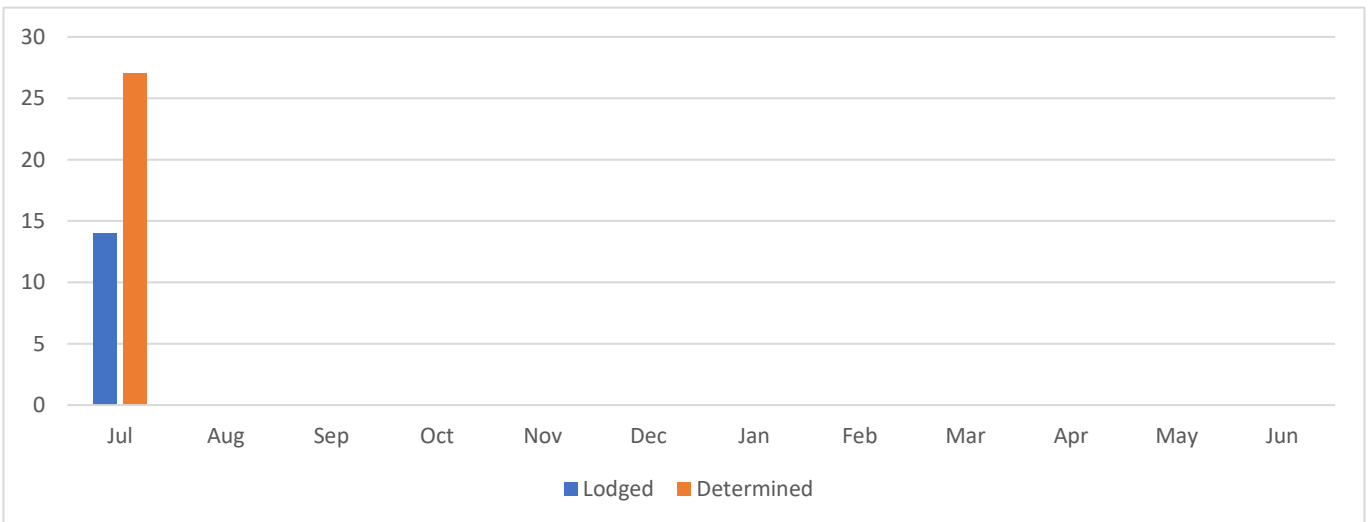
App No.	Property Address	Proposal
VS017-25	304 Woolshed Road Woodfield	Agricultural Shed
VS018-25	64 Kippings Lane Merton	Domestic Shed
VS019-25	159 Peppin Drive Bonnie Doon	Domestic Outbuildings
P068-25	145 Grammar School Road Merrijig	Replacement outbuilding
P069-25	1/13B Cummins Road Howes Creek	Dwelling and outbuilding
P070-25	256A Dead Horse Lane Mansfield	Boxing gym
P071-25	23 Reardon Lane Mansfield	Two [2] lot subdivision
P129A-24	142 Malcolm Street Mansfield	S72 - Permit condition amendment
P072-25	19 Crosbys Lane Mansfield	Shed
P073-25	85 Main Street Mairdample	Two [2] lot subdivision
P074-25	450 Howqua River Road Howqua	Dining hall alterations and additions
P075-25	3 Amor Drive & 18 Crosbys Lane Mansfield	Two [2] lot subdivision [boundary realignment]
VS020-25	355 Campagnolos Road Mansfield	Domestic outbuilding
P076-25	370 Peppin Drive Bonnie Doon	Alterations and additions to an existing dwelling
Total Applications Lodged:		14

Planning Applications Determined

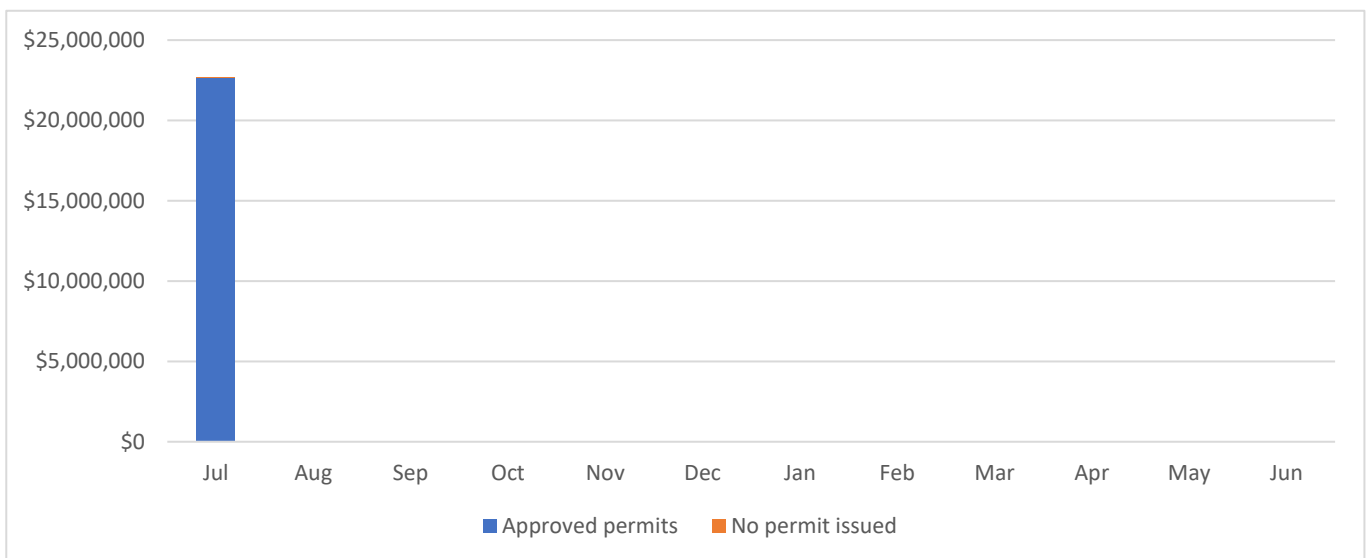
App No.	Property Address	Proposal	Decision Type
P025-25	2 Murphy Street Mansfield	Two Dwellings	Permit issued
P011-25	117 Harpers Road Barjarg	Dwelling	Permit issued
P039-25	1 Williams Drive Mansfield	Two [2] lot subdivision	Permit issued
P041-25	2 Williams Drive Mansfield	Two [2] lot subdivision	Permit issued
VS014-25	21 Lakins Road Mansfield	Agricultural shed	Permit issued
P034-25	1 Peppermint Lane Tolmie	Domestic Shed	Permit issued
P086-23	72 Kidston Parade Mansfield	Two [2] lot subdivision	Permit issued
P044-25	132 Ambrose Drive Tolmie	Second dwelling	Permit issued
VS004-25	90 High Street Mansfield	External Parcel Locker	Permit issued
P010-25	426 Bunstons Road Tolmie	Dwelling	Permit issued
P047-25	77 Cliff Road Bonnie Doon	Agricultural shed	Permit issued
P053-25	15 Baalwick Court Mansfield	Domestic Shed	Permit issued
P066-25	104 Dead Horse Lane Mansfield + 57 Stock Route Mansfield	Two [2] lot resubdivision	Permit issued
P002-23	175 Dead Horse Lane Mansfield	Subdivision	Permit issued
P122-24	360 Campagnolos Road Mansfield	Use of land for a Helicopter Landing Site	Permit issued
P079-23	262 Mansfield Whitfield Road Mansfield A19168 A19170 - Highlands Estate	Seventeen [17] lot subdivision	Permit issued
VS018-25	64 Kippings Lane Merton	Domestic Shed	Permit issued
P102-24	252 & 298 Shaws Road Merton	Two [2] lot subdivision and removal of an Easement [Carriageway]	Permit issued
P050-25	2201 Mt Buller Road Merrijig	Domestic Shed	Permit issued

App No.	Property Address	Proposal	Decision Type
P109-24	2475 Mt Buller Road Merrijig	Development of land for alterations and additions to the existing dwelling, a Small Second Dwelling, and a farm shed	Permit issued
P032-25	298 and 230 Graves Road Mansfield	Two [2] lot re-subdivision	Withdrawn
P046-25	920 Tabletop Road Tolmie	Dwelling and shed	Permit issued
P012-25	19 Warrambat Road Sawmill Settlement	Dwelling and Habitable Outbuilding	Permit issued
VS019-25	159 Peppin Drive Bonnie Doon	Domestic outbuildings [carport and shed]	Permit issued
P036-25	216 Dead Horse Lane Mansfield	Two [2] lot subdivision	Permit issued
P055-25	91 Highett Street Mansfield	Steiner School building	Permit issued
P020-25	2 Summit View Court Merrijig	Dwelling	NOD to Grant a Permit
Total Applications Determined:			27

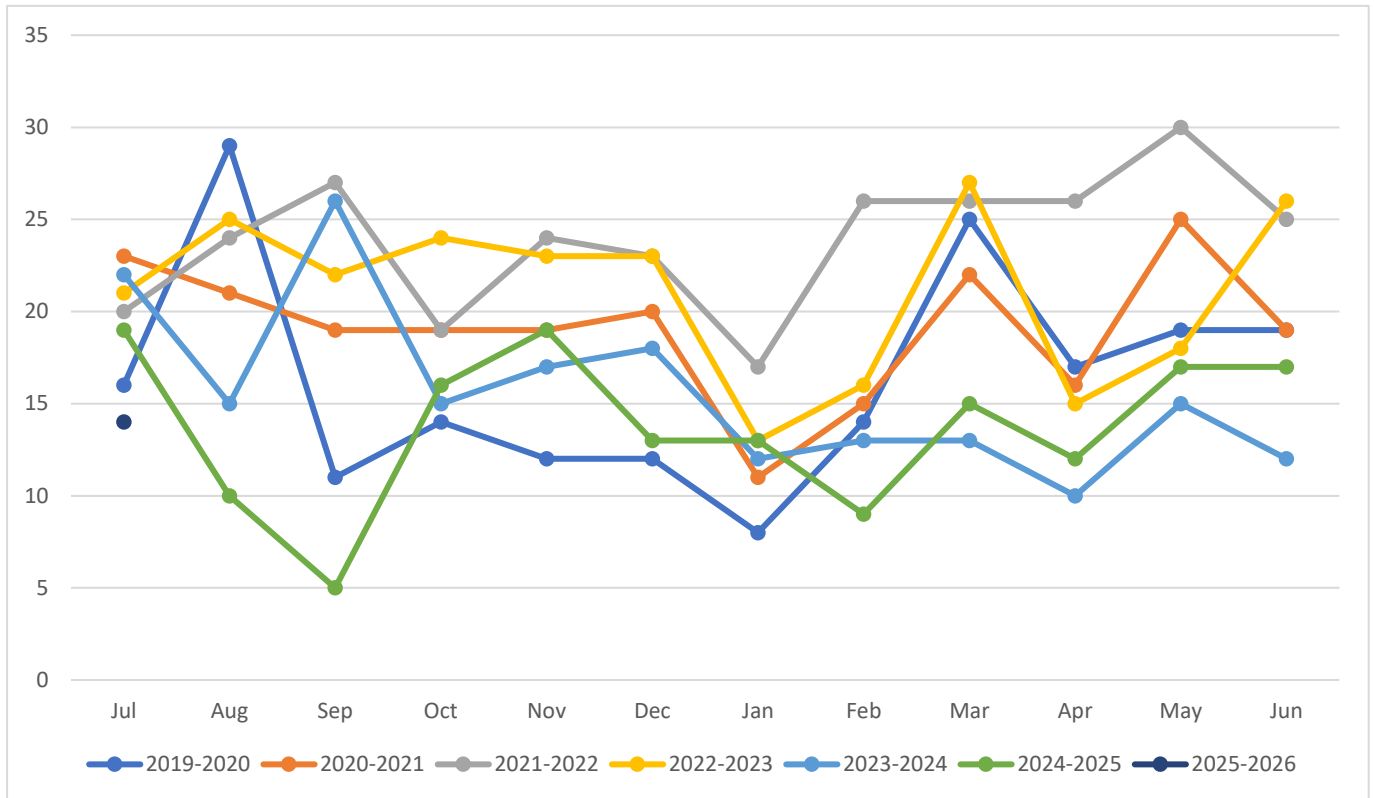
Number of Applications Lodged and Determined 2025-26



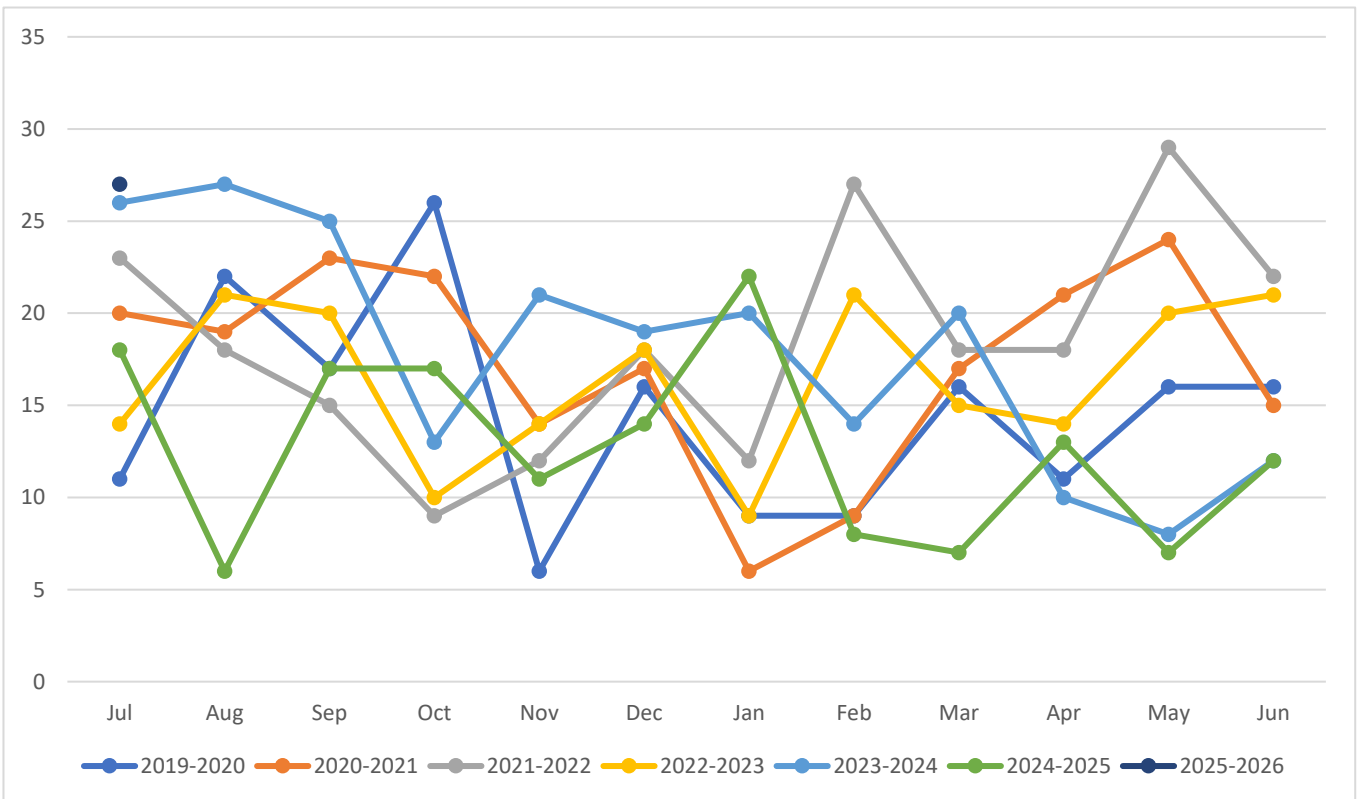
Estimated Cost of Development of Determined Applications 2025-26



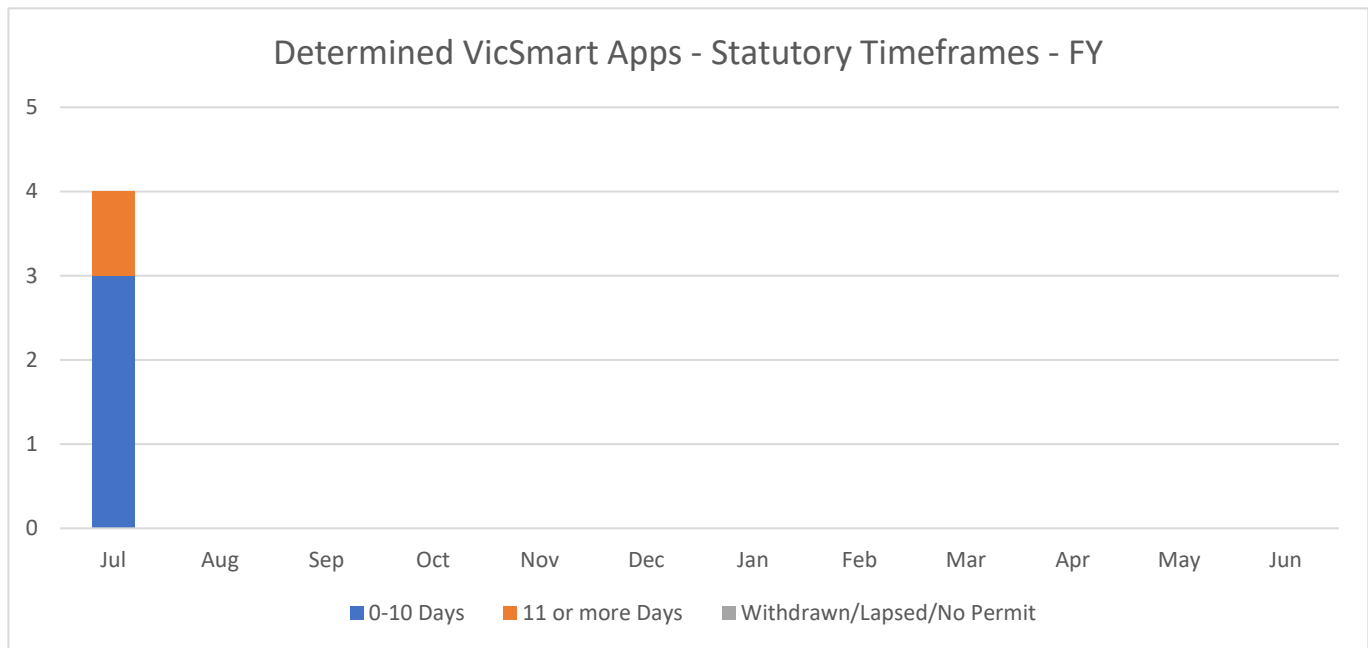
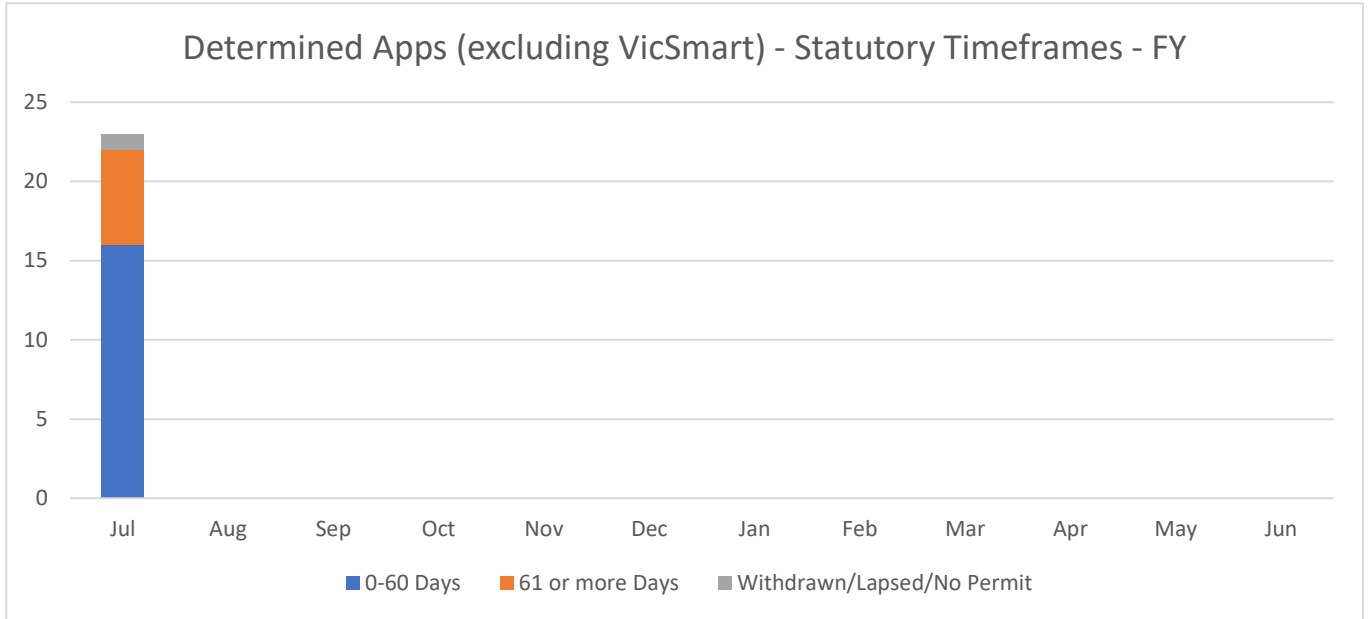
Lodged Planning Applications – Yearly Comparison



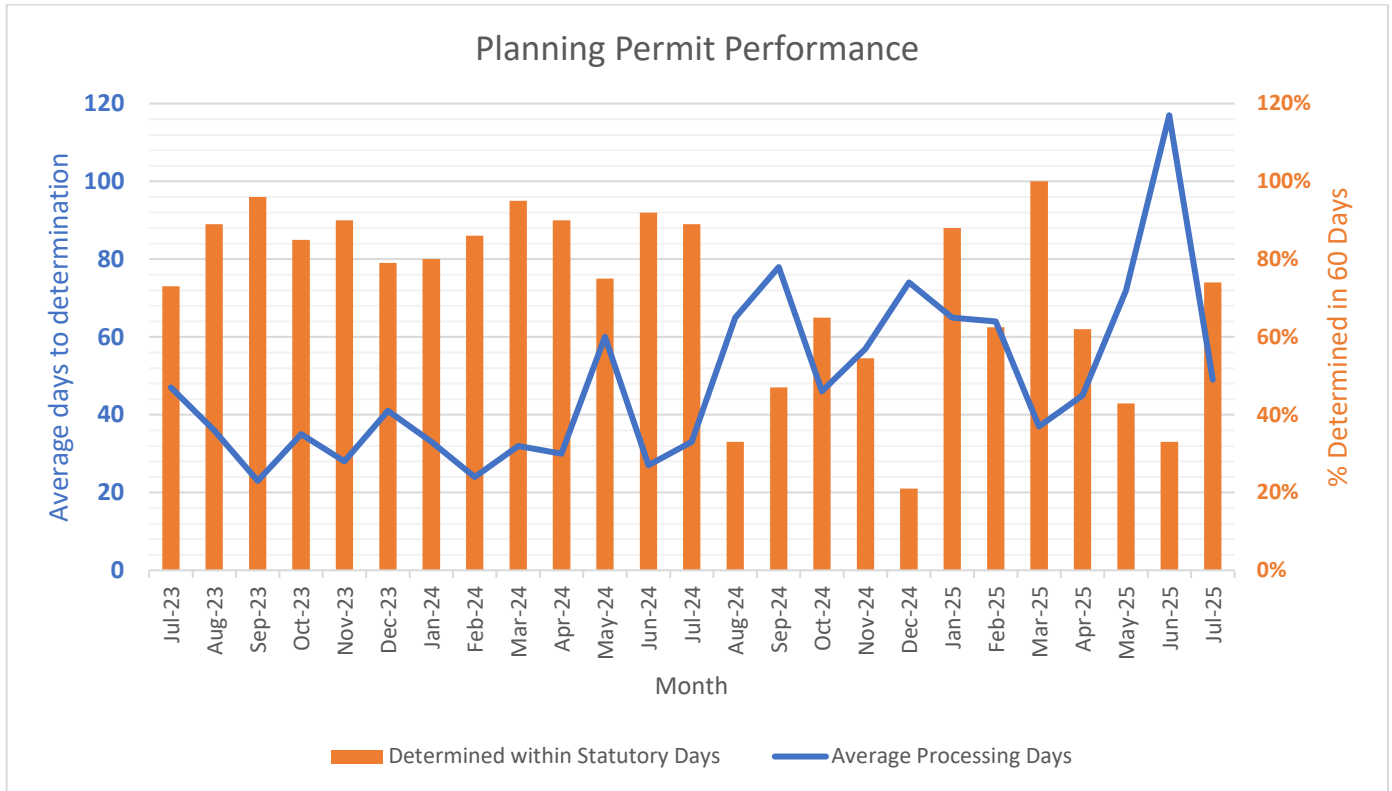
Determined Planning Applications – Yearly Comparison



Determined Planning Applications



Overall Planning Permit Performance



Subdivision Certification Applications Lodged

App No.	Property Address	Date Lodged
S252266P-25	1 Williams Drive, Mansfield	11/07/2025
S252267J-25	2 Williams Drive, Mansfield	11/07/2025
S252048M-25	62 Stoneleigh Road, Mansfield	16/07/2025
S252821J-25	2145 Mt Buller Road, Merrijig	24/07/2025
S253147V-25	262 Mansfield-Whitfield Road, Mansfield	29/07/2025
S253299T-25	152 Malcolm Street, Mansfield	29/07/2025
Total Applications Received:		6

Other Planning Consents & Assessments Determined

Type of Request	Number Issued
Condition Plans and Engineering Plans for endorsement	3
Secondary Consent	5
Extension of Time	7
Written Planning Advice	2
Certification & Statement of Compliance	5
Section 71 Corrected Planning Permits	4
Assessment against a Section 173 Agreement	2
Development Plan	
Certificate of Compliance for Existing Use	1
Retrieval of Permits and Plans	1
Total Applications Issued:	30

Strategic Planning

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
Planning Scheme Amendments				
C56mans Part 1	Awaiting Approval	Implements the Township Approaches Study DDO3 – Non-Residential Areas	Amendment split at April Council meeting. Part 1 submitted for Ministerial approval. Response to DTP letter to be submitted by 28 August 2025.	Additional information requested by DTP 18 July 2025.
C56mans Part 2	In Progress	Implements the Township Approaches Study DDO1 – Prominent Sites	Amendment split at April Council meeting. Working with submitters to consider their concerns and reviewing the Mansfield Design Guidelines Study, expected to progress October 2025.	
C57mans Part 1	Awaiting Approval	Implements the Mansfield Planning Scheme Review	Amendment split at May Council meeting. Part 1 submitted for Ministerial approval.	DTP response expected by end of August 2025.
C57mans Part 2	In Progress	Implements the Mansfield Open Space Strategy	Amendment split at May Council meeting. Working with submitters to consider their concerns and reviewing the Mansfield Open Space Strategy, expected to progress in November 2025.	
C60mans	Awaiting Authorisation	Implements the Mansfield Planning Strategy into the Mansfield Planning Scheme.	Amendment submitted to DTP for authorisation 29 April 2025. Further information requested 27 June, and discussion of requirements at meeting held in July. Response to DTP to be submitted by end of August.	
C61mans	Under Review	Creation of a planning scheme amendment to implement the Bonnie Doon and Merton Plans	Further information from Council sent to DTP in July 2025 to address changes required.	DTP response expected by end of August 2025.
C62mans	Under Review	Environmental Significance Overlay review to reduce referrals to GMW	Draft MOU with GMW for wastewater management in alignment with new EPA guidelines reviewed, and comments/changes sent to GMW 31 July 2025. Council officers are also working with GMW on principles around a risk based approach to permit considerations on applications that are referred to GMW, in an effort to reduce delays for applicants.	Further information and re-drafted ordinance to be provided to DTP once new MOU is signed.
C63mans	Proponent Review	Proponent led amendment to re-zone land at 73 & 75 Dead Horse Lane Mansfield to Industrial 3 Zone	Progression of the amendment is subject to the proponent undertaking further studies. Additional information provided to applicant June 2025, revised amendment expected in line with DTP advice.	Advice received from DTP 17 December 2024.
BAO	Proponent-led GVW	Introduction of Buffer Area Overlay to GVW Waste	Meeting held with proponents 15 April 2025 to discuss proposed ordinance and amendment processing through Government Land Planning Service.	

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
		Management Facilities	Progression of amendment is subject to proponent. Council has been involved for comment/advice only. Further details will be provided to Council at a future briefing when available from GVW.	

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Strategic/Structure Plans				
Delatite Valley Plan	In Progress	Create a community, tourism and structure plan applying from Merrijig to Mirimbah	Draft plan updated based on early community feedback. Engagement commenced on 7 July and will be open until end of August 2025.	Review community feedback and update draft plan in line with submissions provided.
Other (Strategic Planning adjacent projects)				
Flood Study	In Progress	Creation of new flood mapping and exploration of flood mitigation options.	Draft hydrology report received.	Engagement plan and draft findings to be presented to September or October Briefing. Community consultation planned following review of mapping. Consultation to include property owners affected. Study due for completion in 2026-27.
Infrastructure Plan	In Progress		Draft plan prepared and has undergone review by internal staff. Feedback being provided to consultant to make changes to the draft plan prior to presenting to a future Council briefing.	Comments communicated back to consultants in July, who are preparing an updated draft for consideration. Upon receipt of new draft, the Plan will be presented to Council at a briefing for consideration.
Integrated Wastewater Management Plan	In Progress		Internal review of Draft plan completed. Input being sought from Project Control Group for final draft to be prepared for exhibition.	Community engagement to follow review of draft study in September/October 2025.
High Street Design – Stage 1: Car Parking Study	In Progress	Preparation of a study and strategy for the future design of the Mansfield township CBD and Parking Strategy	Consultant appointed to prepare Car Parking Study. Community engagement plan drafted and internal engagement completed.	Kick off meeting to be held in August 2025, with works to commence on the study in September 2025.

4. Landfill

Kerbside Waste Collection Statistics

The landfill diversion rate for the month of July 2025 was 36.16%.

	2025-2026					
	Recycling (total tonnage)	FOGO (total tonnage)	Landfill (total tonnage)	Total Waste (tonnage)	Total Diverted Waste	Landfill Diversion Rate
Jul	81.00	29.14	194.45	304.59	110.14	36.16%
Aug						
Sep						
Oct						
Nov						
Dec						
Jan						
Feb						
Mar						
Apr						
May						
Jun						
Total Tonnage	81.00	29.14	194.45	304.59	110.14	
Avg Landfill Diversion Rate for the FY			36.16%			

5. Field Services

Parks and Gardens

- ▶ Tree planting around Mansfield township. We are at around 75% of the program being complete.
- ▶ Tree pruning – uplifting and formative pruning of our young trees
- ▶ Cleaning up Botanic Park – removing dead shrubs, pruning, cleaning up the zigzag path.
- ▶ Burials and ashes internments at cemeteries
- ▶ Applying softfall to Bonnie Doon Recreation Reserve playground
- ▶ Roundabout works on Hight St – pruning and weeding
- ▶ CPR refresher
- ▶ Oval maintenance – sand, mowing, slicing.
- ▶ Mowing:
 - Bonnie Doon, Davies Street, Mansfield Cemetery, Mansfield Recreation Reserve, Benalla Road, Botanic Park, Whitfield Road and Benalla Road
- ▶ Fertilisers for ovals – Recreation Reserve, Lords Reserve, College Park and Bonnie Doon
- ▶ Fertilising annuals
- ▶ Litter clean up on High Street, Bonnie Doon, Skate Park
- ▶ Leaves – Mansfield and Jamieson
- ▶ Tidy carparks – blow, litter, weeding, spraying
- ▶ Planting in Merton
- ▶ Plaques
- ▶ Work orders – top up edges along footpaths in Bonnie Doon and Mansfield
- ▶ Tree works – putting in water wells and moving mulch away from trunks.
- ▶ Tree planting around Mansfield township. We are at around 75% complete.



Roads Crew

CRMS for July were 72 of which 60 were closed during the month. Grading kms completed for this month were 42.9km, including in-house resheeting of Kidstone Parade and Aldous Road. Field Services took delivery of two new pieces of plant, a Watercart and Roller to help support the team's dedicated maintenance of unsealed roads across the Shire, with the total grading kms year to date being 354.4kms. The team have completed 43 jobs identified through asset condition inspections as well as dealing with storm related damage during the month.

Backhoe and Excavator work

- ▶ Aldous Road culverts
- ▶ Valley Fair Rise
- ▶ Tabletop Road
- ▶ Banksia Court
- ▶ Wetlands

Potholing

- ▶ Tolmie area
- ▶ Ross Road
- ▶ Mt Battery Road
- ▶ Cambatong Road

Roadside grass slashing

- ▶ Goat Track
- ▶ Godwells Road
- ▶ Black Ore Road
- ▶ Glen Creek Road
- ▶ Withers Road

Maintenance Grading:

- ▶ Banumum Road
- ▶ Greens Road
- ▶ Kidston Parade
- ▶ Pikes Road
- ▶ Aldous Road
- ▶ Hearn's Road
- ▶ Chapel Hill Road
- ▶ Dead Horse Lane
- ▶ Three Chain Road
- ▶ Phelans Road
- ▶ Tabletop Road
- ▶ Scullys Lane
- ▶ Kidston Parade
- ▶ Lakins Road
- ▶ Withers Lane
- ▶ Walshs Road
- ▶ Howes Creek Road



6. Youth Services

School Holiday Program

The school holiday program for July was fully booked. Week 1 leveraged existing NAIDOC week events, such as the Mullum Wetlands walk, alongside additional pyrography and ink dying workshops at the Youth Centre. Two 'chop n chat' sessions were held, one with local Police and another with the CWA. Both were a lot of fun and young people learned to make several delicious meals. A mental health training program for young people was also delivered, along with a trip to Shepparton for an indoor trampolining and bowling experience, which was a highlight.

Code Club

Code Club is now on Wednesdays, which is working well, with two rooms to accommodate different age and skill levels. The Code Club has sought a grant from SIAG to expand their curriculum via external courses, which would allow volunteers to deliver the classes rather than having to design the courses as well.

YAG

The Youth Advisory Group has been actively reviewing the current Youth Strategy and exploring comparable strategies from other councils. As part of this review, YAG has chosen to utilise insights from the existing youth survey targeting young people aged 18–25, while also creating a new survey for those aged 12–18. Local schools, including Steiner and Mansfield Secondary College, have been approached to support survey distribution. In addition, a YAG member attending FCJ College has volunteered to distribute flyers with QR codes linking to the survey on their bus trip to school from Mansfield.

Events

6 - 12 July – NAIDOC Week

Council partnered with Gadhaba Local Aboriginal Network to deliver NAIDOC week for 2025. The program included a full week with multiple workshops, art displays and cultural experiences. Mansfield Shire Youth delivered two sold-out workshops, the Visitor Information Centre hosted an exhibition for the month from upcoming Taungurung artist Iluka Sax-Williams, Mansfield Library held a Storytime session and an official opening was held on Sunday 6 July. The workshops and ticketed events were sold out, with approximately 60 people attending the opening.

27 – National Tree Planting Day

Mansfield Shire Youth assisted Landcare Up2Us to deliver their national tree planting day. Members of the Youth Advisory Group attended and the youth team used the community barbeque to provide lunch to attendees.

August	September	October	November	December
6 – Housing Forum Speed Dating 24 – Wangaratta Symphony Orchestra 30 – Bloom At Doon	5 – Youth Art Gallery Exhibition Opening	3 - 5 – Mountain Bay Classic 10 – 12 – Jamieson Hot Rod Festival 10 – 12 – Mansfield Readers & Writers Festival 18 – Battle Of The Bands Mansfield 31 – High Country Festival Opening night – Torchlight parade, fireworks, festival	1 – Bush Market 1 – Grand Parade 1 – 2 – Mansfield Open Studio Trail (MOST) 4 – Mansfield Races 8 – Merrijig CFA Open Day 15 – Mansfield Show 22 – Battle Of The Bands North East Final - Mansfield 29 – 30 – Merrijig Campdraft	5 – Community Christmas Picnic

7. Library

School Holidays

Craft Corner

During the recent school holidays, we established a popular finger knitting and weaving craft corner within the Library. This self-directed activity provided an accessible and engaging creative outlet for children visiting.

NAIDOC Storytime

We had the pleasure of hosting Gadhaba Chair Miranda Connaughton for an engaging NAIDOC Story Time event. This session provided a valuable opportunity for Mansfield's children to connect with Taungurung culture and storytelling.



Woods Point

Our outreach program to Woods Point resumed this month following the completion of road works. The Woods Point community expressed considerable positivity with both the graded road access and our return, underscoring the value and positive impact of this outreach service.

Armchair Travel

This month's Armchair Travel event was hosted by our very own Shire CEO, Kirsten Alexander, who shared fascinating insights from her family's snow adventures around the world. The session was well received, continuing our program's success in providing engaging and diverse experiences for the community.

Roald Dahl Extravaganza

Our Roald Dahl Extravaganza, generously organised and hosted by the Friends of the Mansfield Library, proved to be an outstanding success. With 38 children attending on the night, the immersive event featured themed crafts, games, and surprises, along with a provided supper, delivering a highly engaging and imaginative experience for our young community members during the school holidays.

The Library received fantastic community feedback on the Roald Dahl event:

'Wow... this looks amazing. It could give the 'wonka experience' in Glasgow a few pointers.'

'Thank you so much for putting this on for the kids - they all loved it!'

'Wow! How lucky the families of Mansfield are to have such a dedicated and creative group of people who make up the Friends of the Mansfield Library! Well done to everyone involved. It looks incredible!'

'A truly fantastic shout-out to the Friends of the Mansfield Library and the amazing team at the Mansfield Library for creating absolute magic during the Roald Dahl school holiday extravaganza!' ✨

'My kids were absolutely amazed and already can't wait for next year! Thank you to all the wonderful volunteers who poured so much heart, creativity, and energy into making this such a memorable experience for our community's children. Mansfield is so lucky to have you — thank you for keeping the magic of stories alive' 🙏📖🎨📚

'Amazing! Great job team!!' 😊

'Such an incredible night hosted by the wonderful library! So much thought and work would have gone into making it such a success! Our kids absolutely loved it. Thank you, we are so lucky to have this in our town!' 😊



Facebook

A snapshot of the Mansfield Library Victoria Facebook page:

We have been testing various content types and times to better understand how to better engage with Mansfield Shire’s community through this channel.

- ▶ Followers – 1181 +1%
- ▶ Posts published – 19
- ▶ Views – 13, 310 -14.1 %
- ▶ Interactions – 308 +11.6%
- ▶ Visits – 623 +59.3%

The Library’s most popular posts for July:

What a fantastical time! Our Roald Dahl school holiday extravaganza, put on by the incredible Friends of the Mansfield Library, was a scrumdiddlyumptious success with 38 amazing kids joining in on the fun on Saturday.

We’re still buzzing from seeing the library transformed into a whimsical Roald Dahl universe, thanks to the sheer talent and hard work of our Friends. Swipe through to see some glorious costumes worn by volunteers on the night and the truly mind-blowing decorations and props they created. Every corner was pure magic!

A HUGE, heartfelt thank you to the Friends of the Mansfield Library for their tireless efforts, boundless creativity, and for pouring their hearts into making this such an unforgettable and successful event for our community’s children. You are truly marvellous!



Last week we were honoured to celebrate NAIDOC week with a special story time led by Miranda, head of @Gadhaba Mansfield at the Library ✨

Ngun godjin (thanks) to Miranda for generously sharing her favourite indigenous stories with the children of Mansfield, and share a yarn with families afterwards. Building these connections is what Gadhaba - meaning 'together' is all about.



	Visits	Loans	Library programs	Program attendees	Room use	IT help	Holdings placed	New*
July	3911	3942	11	232	18	110	853	62
June	3057	TBC	16	273	18	70	802	32
May	3670	4041	22	382	21	80	754	37
April	3104	3539	21	331	15	131	758	32
March	3748	3890	15	121	20	154	781	34
February	3549	3498	19	160	12	117	835	31
January	3099	4755	15	461	16	124	750	61
June 2024	3574	3785	12	122	16	101	692	29

*New memberships



8. Communications

Media releases

Thirteen media releases were generated and distributed:

- ▶ NAIDOC Week 2025 – The Next Generation
- ▶ Mansfield Community Unites for Digital Safety Through SayIT
- ▶ New Shared Path for Mansfield-Whitfield Road
- ▶ 2025-26 Resheeting Program has Commenced.
- ▶ Continued Need for Emergency Services Facilities
- ▶ New Playground Coming to Goughs Bay
- ▶ ‘Speed dating for housing’ returns
- ▶ New Weather Station to Deliver Local Forecasts for Mansfield
- ▶ Council partnering to ease traffic woes
- ▶ Council records strong improvement in community Satisfaction Survey
- ▶ Boost for Station Precinct with New Funding
- ▶ Outlying Communities Infrastructure Fund 2025-26
- ▶ Mayor’s Report

Responses to media enquiries

Responses were provided on the following topics:

- ▶ Walhalla Road Maintenance
- ▶ Roundabout for Highton Lane
- ▶ Mansfield Swimming Pool upgrades
- ▶ Highton Lane upgrades

Social media

Council’s Facebook page is followed by 7,534 accounts. Page activity over the past 4 months:

	April	May	June	July
Change in followers	+13	+72	+18	+84
Reach	30,117	68,853	37,489	50,880
Content interactions	976	5,295	958	1,440
Link clicks	294	1,195	373	1,599

Posts that received the most interactions this month are listed below:

Topic	Reach	Interactions	Comments
Mansfield Weather Station	35.4K	497	42
Weekend traffic congestion	11.5K	90	37
Parks and Gardens	10.5K	150	9
Road Works on Oaksford Drive	5.1K	6	3
Bridge Renewal Long Lane	4.9K	6	0

Engage Mansfield

Regular community consultation is undertaken online via Engage Mansfield. Statistics on activity on the portal is provided below.

	April	May	June	July
New registrations	5	19	12	5
Visits	1,073	2,067	1,273	2,392
Contributions	114	256	122	154
Engagement rate	11.9%	13.4%	10%	4.6%

The Draft Delatite Valley Plan received 27 survey responses. The Tracks and Trails Strategy received 51 responses.

YouTube

Council meetings are streamed live on YouTube. Viewership of recent Council meetings within each month is as follows:

	15 April	21 May	24 June	15 July
Views	53	63	70	68

9. Digital Transformation Project

The focus for councils is now on the core enterprise solution (ERP) roll out, with Mansfield go live scheduled for December 8, 2025. The Information Management and Planning Building Regulatory components are now through implementation phase and into business as usual. The HWW implementation is expected to follow closely behind the ERP roll out.

Enterprise Resource Planning (ERP)

Benalla and Strathbogie councils have commenced UAT (User Acceptance Testing) and Mansfield kicked off on August 11. The staggering of these UAT commencements is aligned with the stepped go live dates of the three councils. Prior to UAT commencement, Mansfield has completed a full parallel pay run in a controlled environment to validate it is working as expected.

We will proceed with implementing Animal Registration and Infringement management through Civica, providing a better-integrated solution for both staff and the communities serviced. This component of the work is expected to be implemented in the first half of 2026.

Heath and Wastewater (HWW)

Initially a direct RFT was issued to limited number of vendors to restrict the footprint of number of vendors in the overall solution and in turn minimise cost and technical debt (the number of solutions to maintain). Given unsatisfactory responses to the direct tender it has been returned to market with an open tender, closing August 27.

This provides more opportunity to find a best fit solution and also seek to minimise ongoing maintenance and cost. The process still includes assessing responses, supplier demonstrations and council review before contracting. Subject to the reviews, and agreement, we now hope to commence implementation in November 2025.

Information/Records Management (IM)

The IM solution continues to bed down with opportunity for ongoing improvement through specific enhancement requests and the regular updates expected from vendors.

Planning, Building and Regulatory (PBR)

With all the PBR expected modules now implemented across all councils, these areas of functionality move to business as usual (BAU) management. In this ongoing status, all councils continue to meet regularly with the vendor to pursue enhancement requests and expanding the scope of how the software is used. Expanding use of the software means further time savings in process and compliance and better value for the communities the councils' service.