

CEO Monthly Report

August 2025



Mansfield Shire

1. Customer Service

Monthly Customer Request Management System (CRMS) Report August 2025

CRMS statistics for the month of August show 142 customer requests registered with 25 requests remaining open and 117 being closed during the month.

Customer Service had 1187 calls and 584 face to face contacts with community members for the month of August.

Two expressions of gratitude were received for August 2025.

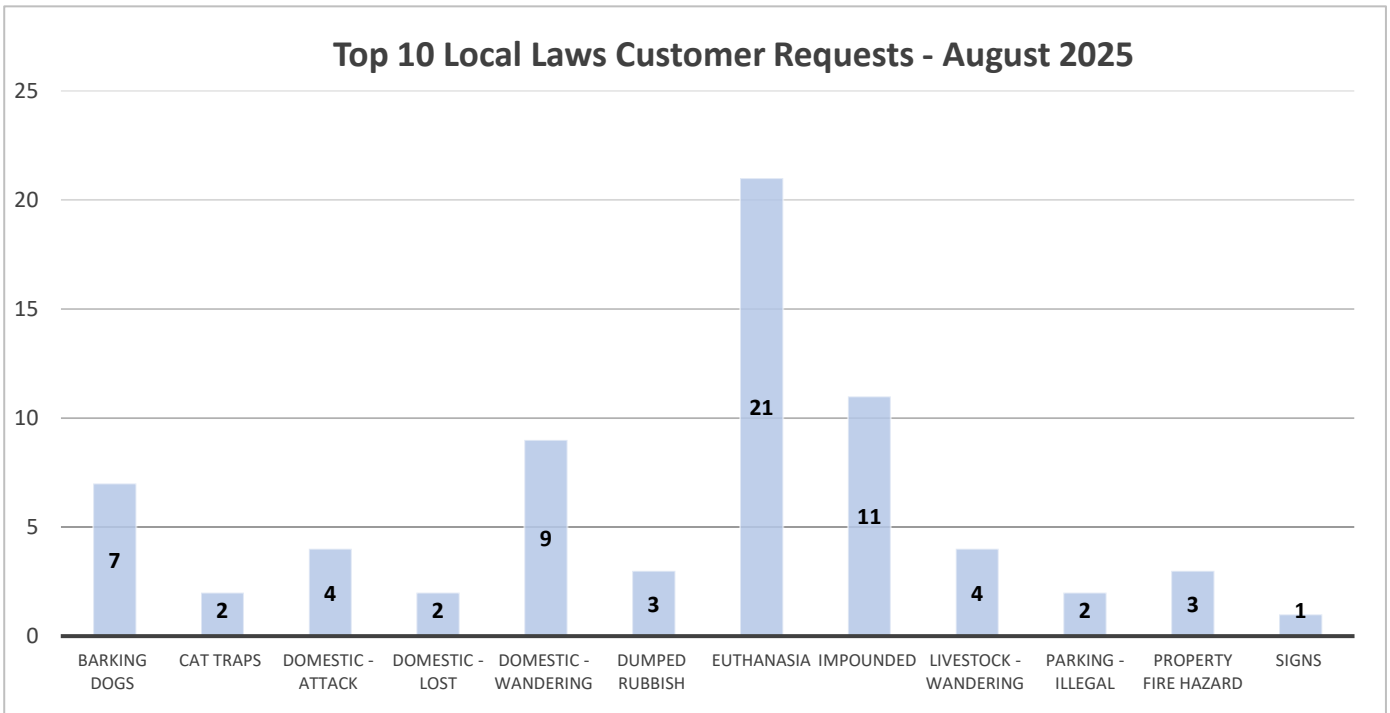
- ▶ A resident came in to say what a wonderful job the Shire did putting in traffic control in Elvins Street with the increase of snow visitors. She said that the situation was handled quickly and with little fuss.
- ▶ A resident called to say congratulations and thank you for the excellent work of grading, topping and smoothing on Aldous and Pikes Road.

Two complaints were received for August 2025

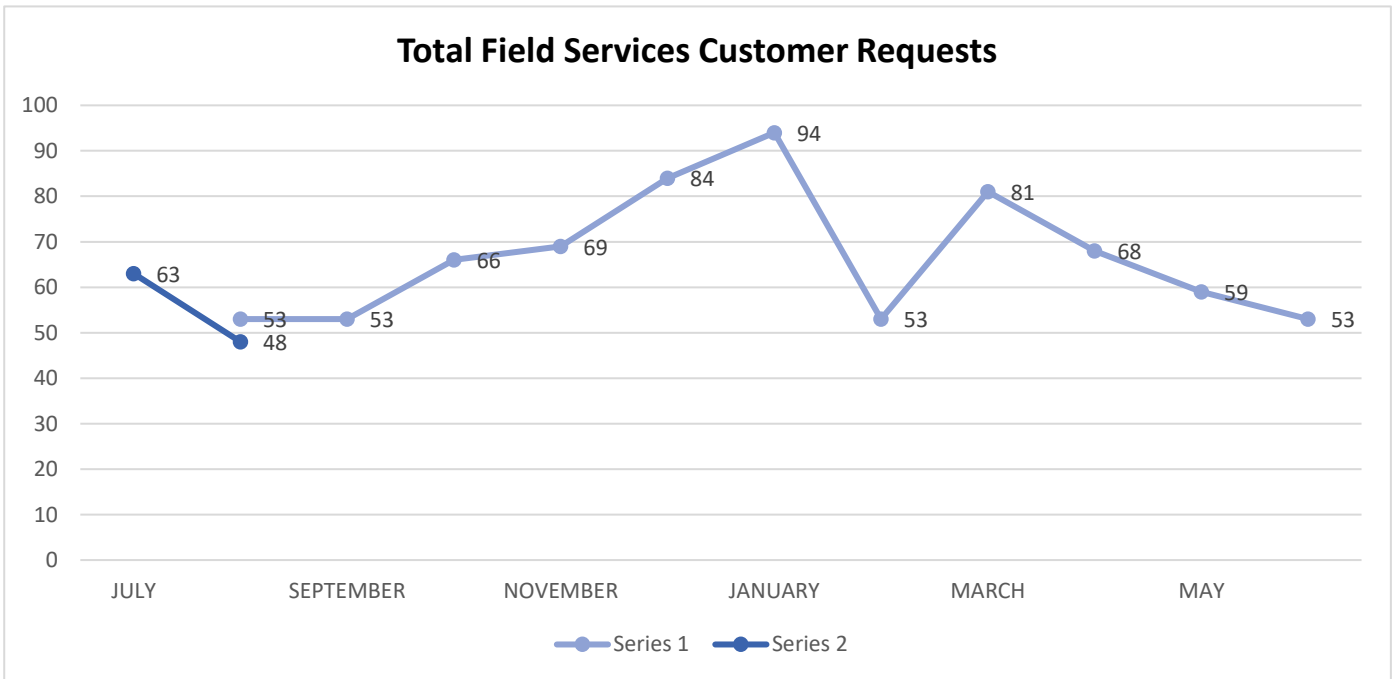
- ▶ Complaint by community member there was a breach of personal information, which was investigated and confirmed that no breach had occurred.
- ▶ Formal complaint made regarding the words used by an officer when engaging with a resident, which was investigated and addressed.

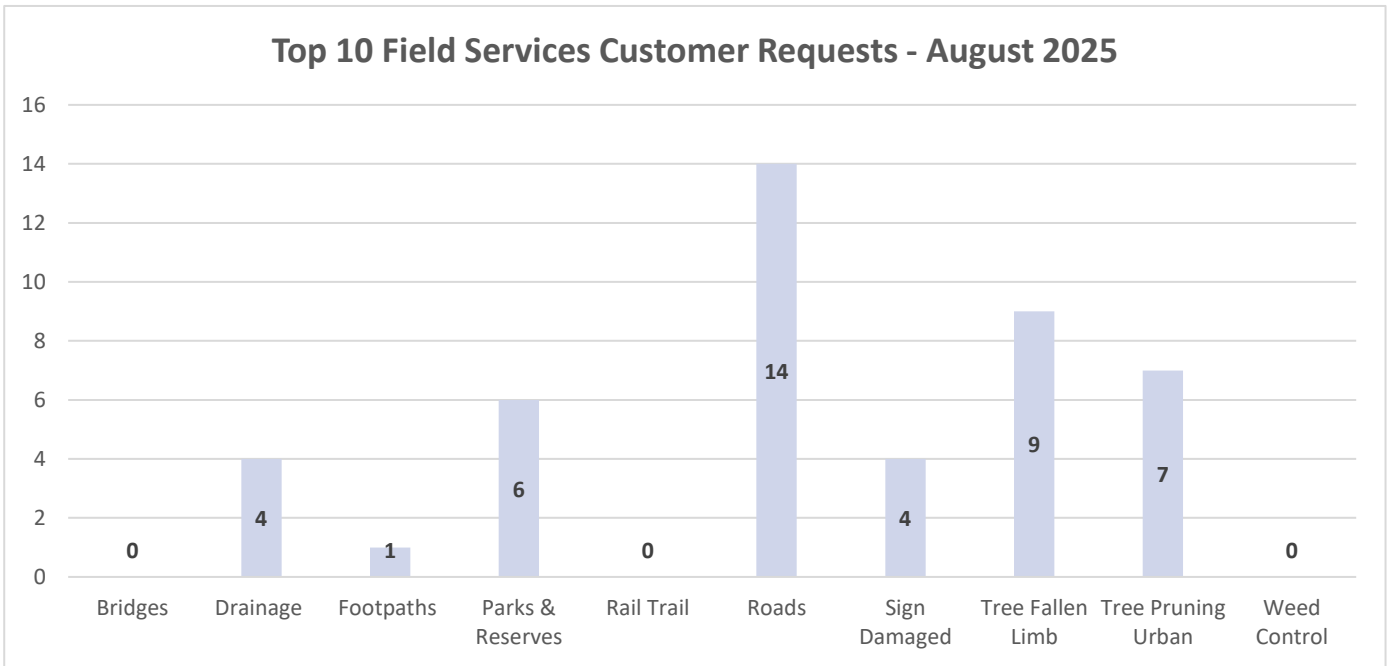
The most requests were for Local Laws, totalling 58 for August 2025.



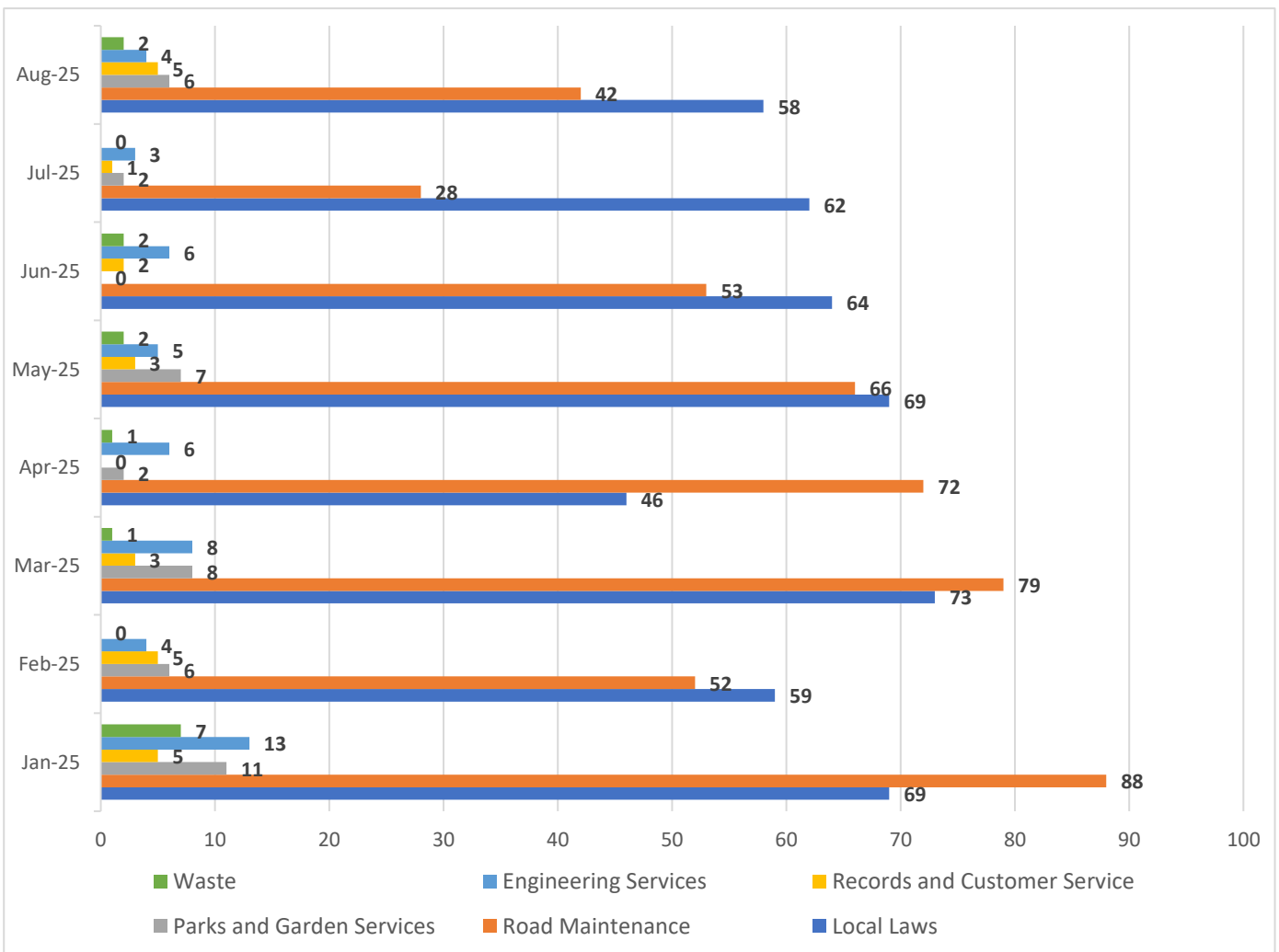


Field Services had the second largest number of requests, totalling 48 for August 2025.



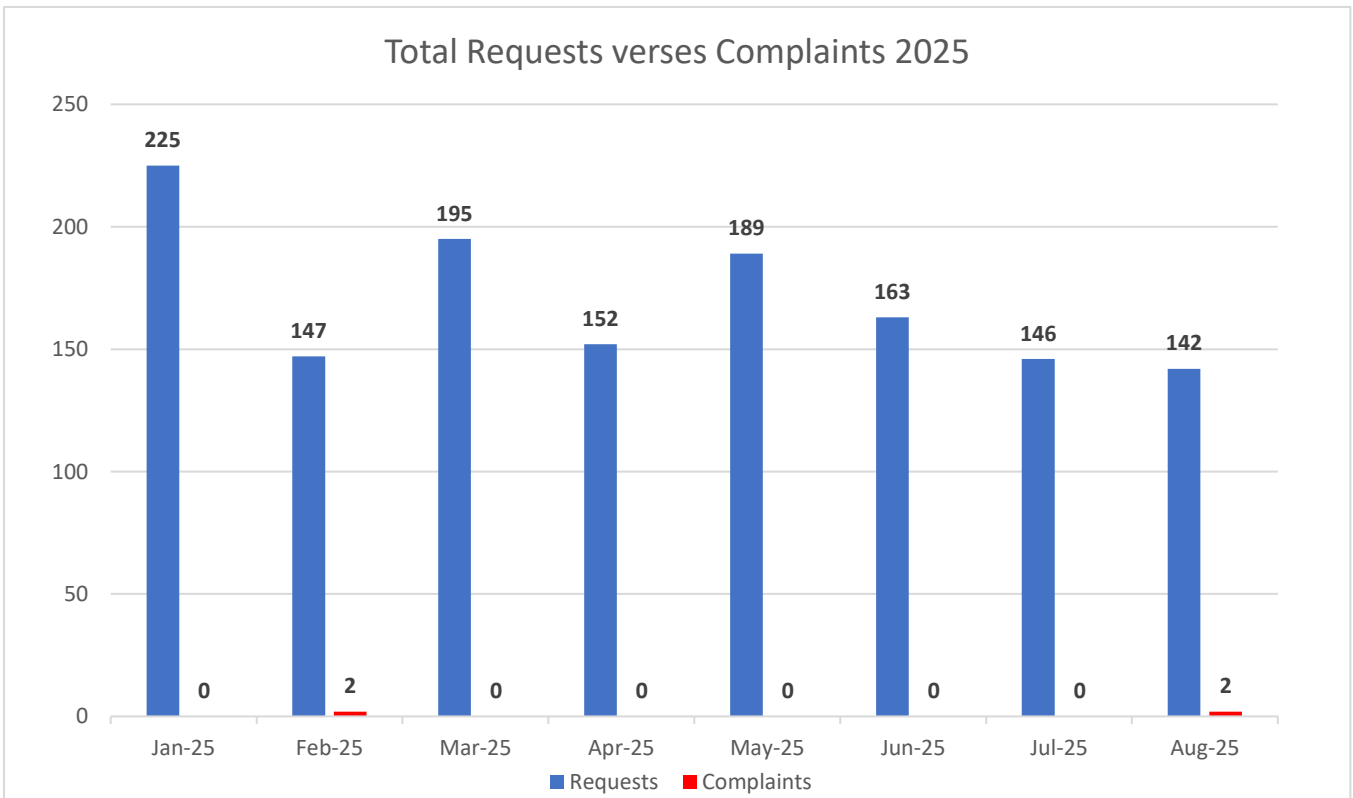


CRMS Monthly totals January 2025 – August 2025



Requests/Complaints

August 2025	
	Total
Requests	142
Complaints	2



2. Capital Works

The Capital Works total project completion for the 2025-26 financial year is reported each month, with August being 0% complete (no projects due for completion this month).

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Buildings				
Bonnie Doon Community Centre	\$16,000	Switchboard Upgrade and 3 phase connection. Scoping in progress.	On Budget	Oct 2025
Mansfield Library	\$27,000	HVAC improvements at Library. Scoping in progress.	On Budget	Oct 2025
Mansfield Sporting Complex	\$55,698	Roof restoration at higher end of building. Scoping to commence in September.	On Budget	Dec 2025
Mechanics Institute Toilet	\$150,000	Construction of new toilet amenities at rear of Mechanics Institute. Funding agreement drafted for Mansfield Kindergarten contribution to project. Scoping to commence in September.	On Budget	June 2026
Jamieson Hall	\$88,663	Lower roof renewal works. Scoping to commence in October in collaboration with Jamieson Community Group.	On Budget	May 2026
Solar Panel Installation Program	\$57,000	Mansfield Sporting Complex - Install solar panels and batteries. Will commence once roof restoration is complete, with grant application currently in progress, targeted for January 2026. Installation of Solar and Batteries on Bonnie Doon Rec. Reserve & Community Centre. Project is being delivered by the Greenhouse Alliance with Council attending project control group.	On Budget	May 2026
Public Toilet Renewal Program	\$50,000	Maintongoon Road, Bonnie Doon. Refurbishment of current facility. Scoping to commence in September.	On Budget	May 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Lords Pavilion	\$1,954,750	Construction of new Pavilion. Procurement currently in progress – expected to come to Council at October meeting for award of tender.	On Budget	Nov 2027
Mansfield Recreation Reserve Play Our Way Change Room Upgrades	\$918,789	Mansfield Sporting Complex and swimming pool – Alterations to changeroom facilities to encourage female participation. Concept design complete. Scoping in progress for detailed design.	On Budget	June 2027
Curia St Police Stables public shower & toilets	-	Unbudgeted project being undertaken in collaboration with Uniting Church. Council contribution of \$42,070 to be funded from savings on other projects. New toilet & shower facilities next to Police Stables. Building permit in progress.	On Budget	Nov 2025
Bridges & Culverts				
Bridge Renewal Program	\$70,000	Renewal works on Lake Nillahcootie, Long Lane, and Glen Creek bridges. Contractor engaged, works commenced in August and on track for completion in September. Includes the carry forward scope from 2024-25.	On Budget	Sept 2025
Greenvale Lane Bridge	\$548,837	Concept design in progress for a pedestrian footbridge to define the scope for a design and construct tender, procurement targeted to be released in September along with engagement.	On Budget	May 2026
Causeway/Culvert Upgrade Program	\$40,000	These works are being carried out around the Mansfield township. Scoping underway.	On Budget	May 2026
Bridge Upgrade Program	\$80,000	Dry Creek Rd Bridge repairs identified by condition assessment. Design scoping in progress.	On Budget	May 2026
McKees Lane Culvert improvement	\$50,000	Culvert upgrade. Scoping in progress.	On Budget	Apr 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Causeway Upgrade Program	\$200,000	Graves Road - Construction is pending funding, with proposed co-contribution amount of \$200,000.	On Budget	Dec 2026
Open Space & Streetscapes				
Botanic Park Stage Platform	-	Design completed in 2024-25. Project planned to be a community collaboration. Engaging community to seek donations and support towards construction of the stage.	On Budget	Jan 2026
Swimming Pool Upgrade	\$750,741	LAPS funding agreement received and executed following approval of proposed Council co-contribution amount at August Council meeting. Scoping in progress.	On Budget	Aug 2027
Tracks & Trails Strategy	\$33,000	Engagement to gather community and stakeholder feedback completed. Strategy being developed.	On Budget	Dec 2025
Peppin Point Community Hub Design	\$78,840	Procurement complete, design contract awarded, and design commenced in August. Grant funded project managed in collaboration with Peppin Hub community group.	On Budget	Jan 2026
Billy Maxwell House Relocation	-	Outlying Community Infrastructure Fund project. Relocation of house to be scoped and planned in collaboration with Bonnie Doon Community Centre.	On Budget	Jun 2026
Street furniture, benches and bollards	\$50,000	Replacing benches to recycled plastic in High Street and Botanic Park. Scoping in progress.	On Budget	Feb 2026
Delatite Valley Riverside Park Masterplan	-	Outlying Community Infrastructure Fund project. Engagement with community on required scope of master plan with support from Council's project officer. Scoping in progress.	On Budget	May 2026
Irrigation and Oval Upgrades	\$45,000	Upgrade of Lords Oval and Mansfield Recreation Reserve Oval irrigation – scoping complete, procurement to commence in September. Botanic Park Oval topdressing to be completed as part of annual program in March.	On Budget	Dec 2025

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Mansfield Tennis Club Roof	\$50,000	Clubroom roof renewal. Scoping completed – project to be undertaken in collaboration with Tennis Club Community Asset Committee.	On Budget	May 2026
Drainage				
Drainage Renewal Program	\$50,000	CCTV inspection and jetting of stormwater assets. Scoping in progress.	On Budget	Mar 2026
College Park Drainage Improvements (grant funded)	\$25,000	Shade sail, drainage and benches at college. Scoping completed, stake holder engagement in progress.	On Budget	May 2026
Drainage Study	\$30,000	Malcolm St from Highett St to Kidston Pde (West Catchment). Scoping to commence in October.	On Budget	May 2026
Construction of Stormwater management	\$100,000	Elvins St, Concept design underway set for review in September. Service location to be done to finalise design.	On Budget	April 2026
Pathways				
Bonnie Doon Community Centre Footpath	\$30,000	Bonnie Doon Community Centre. Scoping is completed. Request for quotation set for October	On Budget	Dec 2025
Mansfield-Woods Point Rd Jamieson Footpath	\$50,000	Scoping underway, community engagement commenced and engineering review in progress.	On Budget	May 2026
Maintongoon Road Footpath New	\$54,130	Maintongoon Road - concept design in progress, expected in September.	On Budget	Mar 2026
Piries-Goughs Bay Rd Stage 3 Shared Path	\$110,000	Piries-Goughs Bay Rd Stage 3 - contract to be awarded in October.	On Budget	Dec 2025
Bellview Court (missing link) Footpath	\$17,550	Scoping completed ready for RFQ process.	On Budget	Dec 2025

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Footpaths Renewal Program - Concrete	\$70,000	Scope of works being developed alongside community engagement.	On Budget	Mar 2026
Mansfield - Woods Point Rd (Howqua Inlet) Path	\$50,000	Planning permit is progressing. Notification from Planning has been installed on site.	On Budget	Feb 2026
Roads				
Kerb & Channel	\$109,560	High St, Alpine Ridge Dr, Highett St, Stewart St, Curia St Scope approved. Contract awarded.	On Budget	Jan 2026
Car Park Renewal	\$56,340	Chenery St, High St and Collopy St included in the reseal scope and currently out for tender with award targeted for September.	On Budget	Mar 2026
Reseal / asphalt replacement program	\$269,532	Mansfield township. Scope approved. Contractor procurement in progress, award targeted for September/October. Evaluation in progress.	On Budget	Mar 2026
Re-Seal preparation Road Reconstruction program	\$430,480	Early St, Alpine Ridge Drive. Scope approved. Tender completed and award of contract proposed for September Council meeting.	On Budget	Jan 2026
Township Sealing Program	\$321,180	Mansfield township. New St and Church St. Scoping in progress.	On Budget	Mar 2026
Dead Horse Ln / Mansfield-Whitfield Rd Roundabout - Design and Construction	\$1,927,257	Dead Horse Ln/Mansfield-Whitfield Rd intersection. Scoping and design in progress, discussion ongoing between DTP and Council, with tender proposed to proceed in parallel with two options to be priced.	On Budget	May 2026
Eildon Jamieson Road Safety Improvement Program	\$357,820	Eildon Jamieson Rd shoulder and batter improvements. Scoping in progress. To be carried out concurrently with Motorcycle Safety Improvement project. Concept design with Department of Transport for approval.	On Budget	Apr 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Motorcycle Safety Improvement	\$85,000	Barwite/Saligari Rd. Scoping in progress. Concept design with Department of Transport for approval.	On Budget	Apr 2026
Mansfield Parking Study	\$50,000	Awarded to consultant Trafficworks. Site work and engagement to commence in September.	On Budget	Feb 2026
Resource Recovery Centre Access Road	\$250,000	Road upgrade, turnaround and drainage works. Scoping in progress.	On Budget	Mar 2026
IMPACT Project				
Hearns Road Intersection	\$120,000	Intersection upgrade. Detailed design of intersection expected in September. Procurement to commence in September.	On Budget	Feb 2026
Highton Lane (includes new roundabout)	\$1,465,811	Asphalting works and roundabout installation awarded. Works to commence in September on roundabout.	On Budget	Nov 2025
Rifle Butts Road	\$1,432,164	All required works completed ready for sealing. Sealing targeted to be carried out in September.	On Budget	Oct 2025
Ogilvies Rd Intersection	\$410,400	Upgrade design out for engagement. RFT out to market.	On Budget	Feb 2026
Station Precinct	\$6,949,473	Regional Precincts and Partnerships Program Station Precinct Project.		
All Abilities Playground		Review of design with stakeholders in progress. Procurement planned for October.	On Budget	Jun 2026
Changing Places Facility		To be constructed at the Fertiliser Shed. Scoping in progress. Procurement planned for December.	On Budget	Jul 2026
Museum Exhibit		Exhibit design is progressing well. Elements have progressed to fabrication.	On Budget	Nov 2026
Goods Shed Refurbishment		Scoping in progress. Procurement planned for October.	On Budget	Oct 2026
Taungurung Art Track		Scoping in progress. Indigenous curator appointed to progress scope elements.	On Budget	Jan 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Museum Fit out		Procurement in progress. Contract award pending further evaluation of scope and pricing prior to presentation to Council meeting.	On Budget	Nov 2026
Pump Track		Procurement in progress, Request for Tender has been released for a design and construct contract.	On Budget	Dec 2025
Fertiliser Shed Refurbishment		Contract awarded, works to commence in September.	On Budget	May 2026
Landscaping (Irrigation, Solar Lighting, Furniture)		Scoping and design in progress for stakeholder approval in November of Stage 1.	On Budget	Jan 2027
Withers Lane Carpark		Design consultant appointed. Design in progress.	On Budget	Sep 2026
Visitor Information Centre Carpark		Design consultant appointed. Design in progress.	On Budget	Sep 2026
Kitchen Street Carpark		Design consultant appointed. Design in progress.	On Budget	Sep 2026
Precinct Shared Pathway		Scoping in progress for stakeholder approval in October of first stage.	On Budget	May 2026
Fenced Dog Park		Scoping in progress, procurement to commence in September.	On Budget	Dec 2025
Railway infrastructure restore & Woodfield platform relocation		Scoping in progress. Procurement planned for March 2026.	On Budget	Dec 2026
Mullum Wetlands Rejuvenation		Scoping in progress, procurement to commence in September.	On Budget	Apr 2026
Station Precinct Branding		Scoping in progress, procurement to commence in September.	On Budget	Feb 2027
Legend				
On Schedule	On Budget			
Possible Delay	Above Budget by <10%			
Delayed/On Hold	Above Budget by >10%			

3. Statutory Planning

Planning Applications Lodged

App No.	Property Address	Proposal
VS021-25	294 Monkey Gully Road Mansfield	Development of land for an agricultural shed
VS022-25	48 Kareen Court Mansfield	Development of land for a domestic outbuilding
P077-25	37 Drakes Hill Road Mansfield	Development of land for a Small Second Dwelling
VS023-25	948 Howes Creek Road Mansfield	Development of land for a domestic outbuilding
P078-25	48 Glenroy Road Merrijig	Use and development of land for a dwelling
P079-25	233 Sonnberg Drive Bonnie Doon	Development of land for a domestic outbuilding and removal of native vegetation [3 trees]
P016A-20	9 Goughs Crescent Goughs Bay	Development of a dwelling
P080-25	182 Ambrose Drive Tolmie	Use and development of land for a dwelling and outbuilding
P081-25	487 Bunstons Road Tolmie	Use and development of land for a dwelling and outbuilding
P082-25	6 Highett Street Mansfield	Use and development of land for two [2] dwellings and alteration of access to a road in the Principal Road Network
VS024-25	141 Woods Road Piries	Development of land for an agricultural shed
VS025-25	144 Mt Battery Road Mansfield	Development of land for a domestic outbuilding
Total Applications Lodged:		12

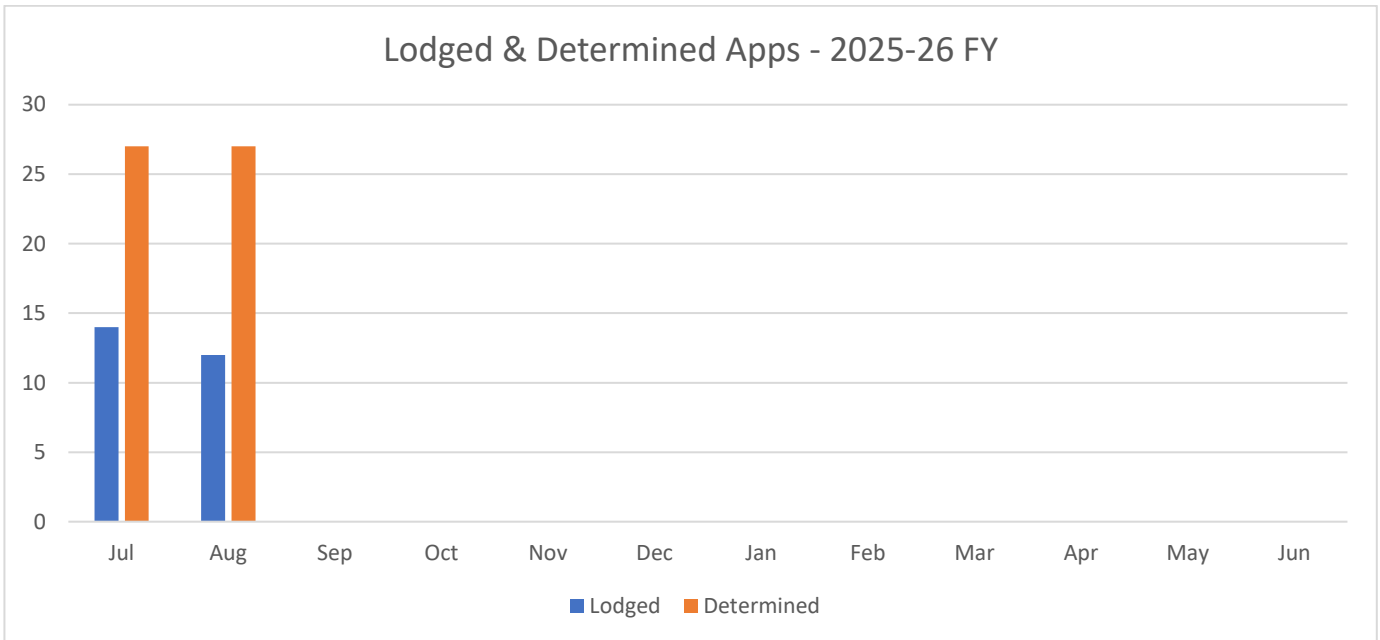
Planning Applications Determined

App No.	Property Address	Proposal	Decision Type
P143-23	7 Overflow Road Sawmill Settlement	Development of land for a dwelling	Permit issued
P149-22	240 Malcolm Street Mansfield	Nine [9] Lot Staged Subdivision	Permit issued
P126-24	303 Midland Link Highway Mairdample	Use and development of land for a place of Assembly [Highland Cow Experience] and alteration of access to a road in the Principal Road Network	Permit issued
P121-24	430 Maroondah Highway Merton	Use and development of land for Group Accommodation	Permit issued
P005-25	196 Old Gobur Road Merton	Use and development of land for a dwelling and outbuilding	Permit issued
P101-24	62 O'Hanlon Road Mansfield	Use and development of land for a dwelling	Permit issued
P116-24	1-9 Ailsa Street Mansfield	Two [2] Lot Subdivision	NOD to Refuse to Grant a Permit
P124-24	4440 Mansfield-Woods Point Road Kevington	Development of land for alterations and additions to an existing dwelling and removal of native vegetation	Permit issued
P035-25	1520 Maroondah Highway Bonnie Doon	Two [2] Lot Subdivision	Permit issued
P038-25	502 Monkey Gully Road Mansfield	Use and development of land for two dwellings and development of an agricultural shed	Permit issued

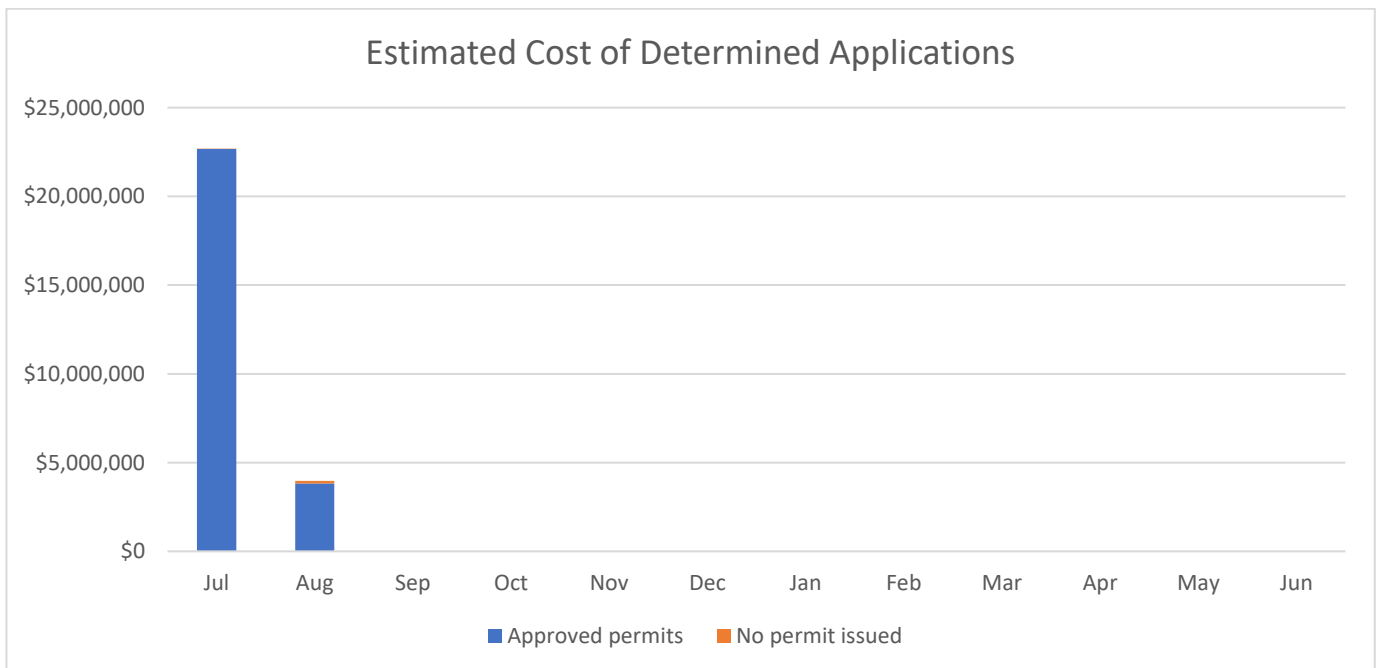
Mansfield Shire Council | CEO Monthly Report

App No.	Property Address	Proposal	Decision Type
P043-25	130 McMillan Point Drive Mansfield Vic 3722	Development of land for a domestic shed	Permit issued
P065-25	4 Nolan Street Mansfield	Use of land for indoor recreation facility [boxing gym]	Permit issued
P070-25	256a Dead Horse Lane Mansfield	Use and development of land for an Indoor Recreation Facility [boxing gym]	Permit issued
VS017-25	304 Woolshed Road Woodfield	Development of land for an agricultural shed	Permit issued
P129A-24	142 Malcolm Street Mansfield	Two [2] Lot Subdivision	Permit issued
VS020-25	355 Campagnolos Road Mansfield	Development of land for a domestic outbuilding	Permit issued
P051-25	1467 Mansfield-Woods Point Road Piries	Development of land for a Small Second Dwelling	Permit issued
P058-25	78 Kiernans Road Bonnie Doon	Development of land for alterations and additions to an existing dwelling	Permit issued
VS021-25	294 Monkey Gully Road Mansfield	Development of land for an agricultural shed	Permit issued
VS022-25	48 Kareen Court Mansfield	Development of land for a domestic outbuilding	Permit issued
VS023-25	948 Howes Creek Road Mansfield	Development of land for a domestic outbuilding	Permit issued
P108A-22	25 Monkey Gully Road Mansfield 29 Monkey Gully Road Mansfield	Multi lot residential subdivision, removal of native vegetation and removal of an easement	Permit issued
P056-25	34 Reardon Lane Mansfield	Development of land for a warehouse [store]	Permit issued
P068-25	145 Grammar School Road Merrijig	Development of land for a [replacement] outbuilding	Permit issued
P071-25	23 Reardon Lane Mansfield	Two [2] lot subdivision	Permit issued
P016A-20	9 Goughs Crescent Goughs Bay	Development of a dwelling	Withdrawn
P016-25	8-10 Chenery Street Mansfield	Display of a Major Promotion Sign	NOD to Refuse to Grant a Permit
Total Applications Determined:			27

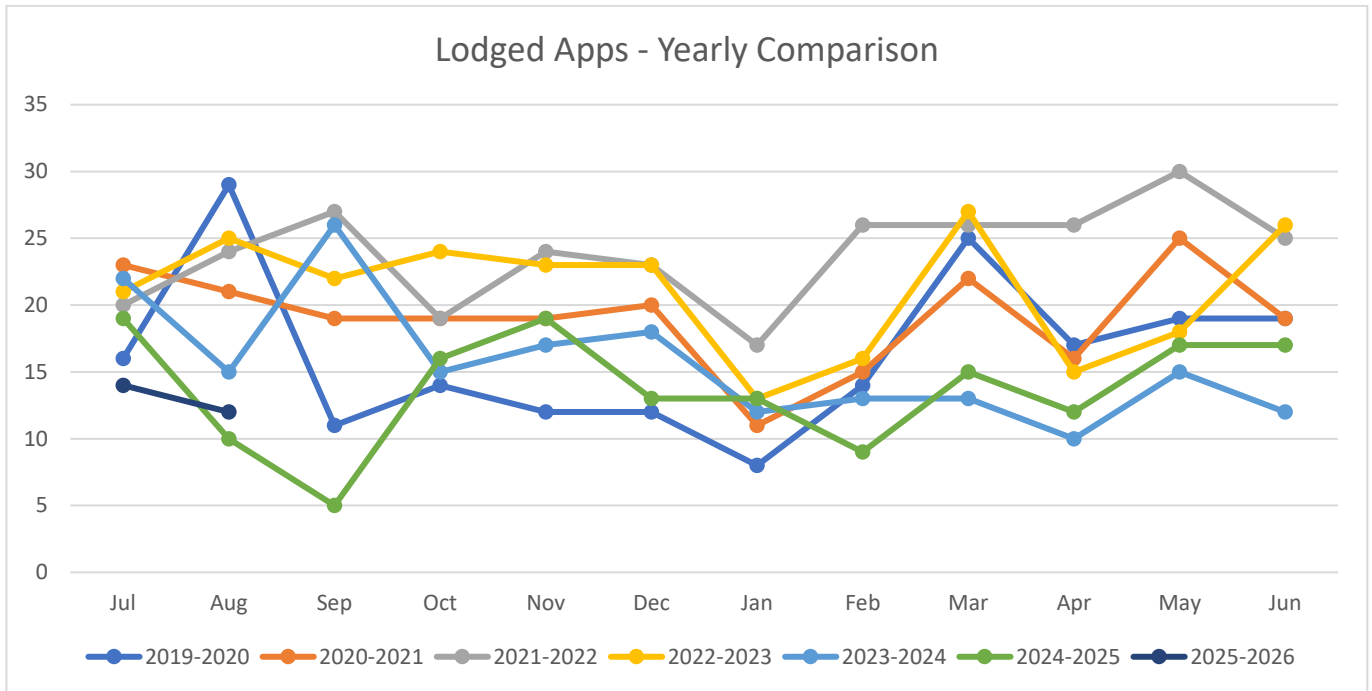
Number of Applications Lodged and Determined



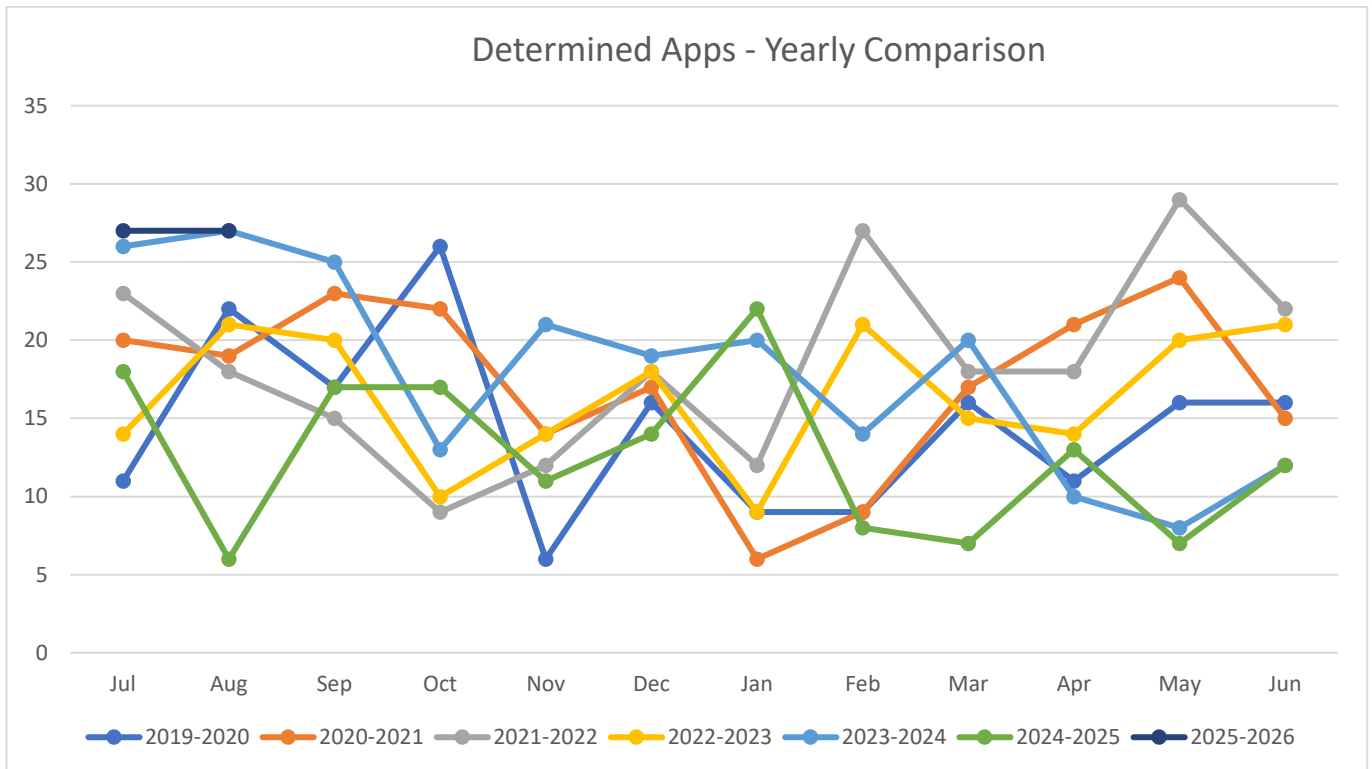
Estimated Cost of Development of Determined Applications



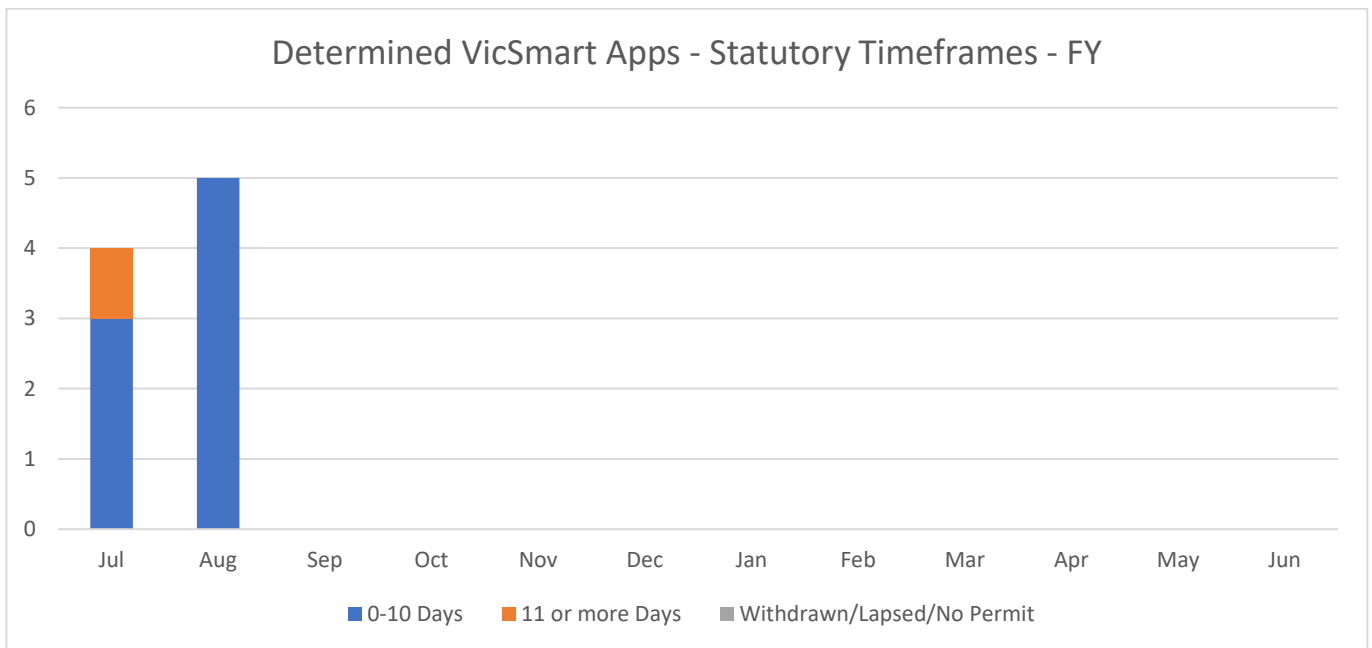
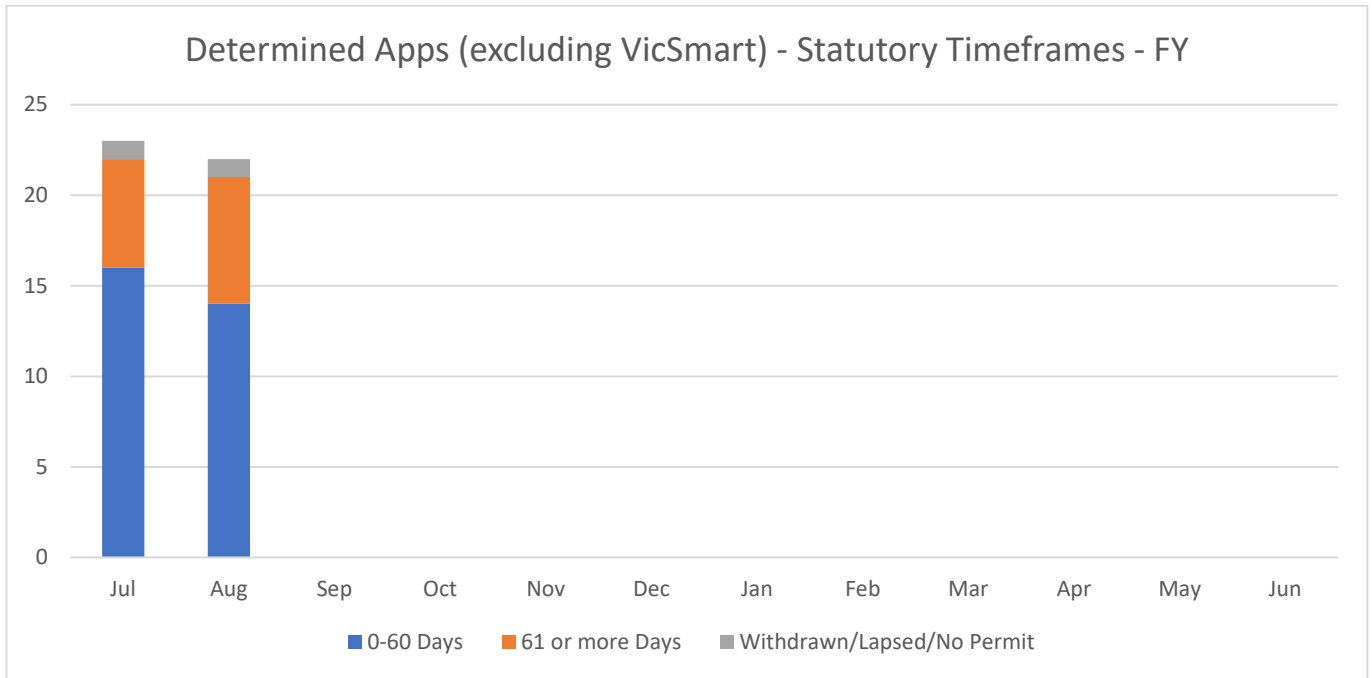
Lodged Planning Applications – Yearly Comparison



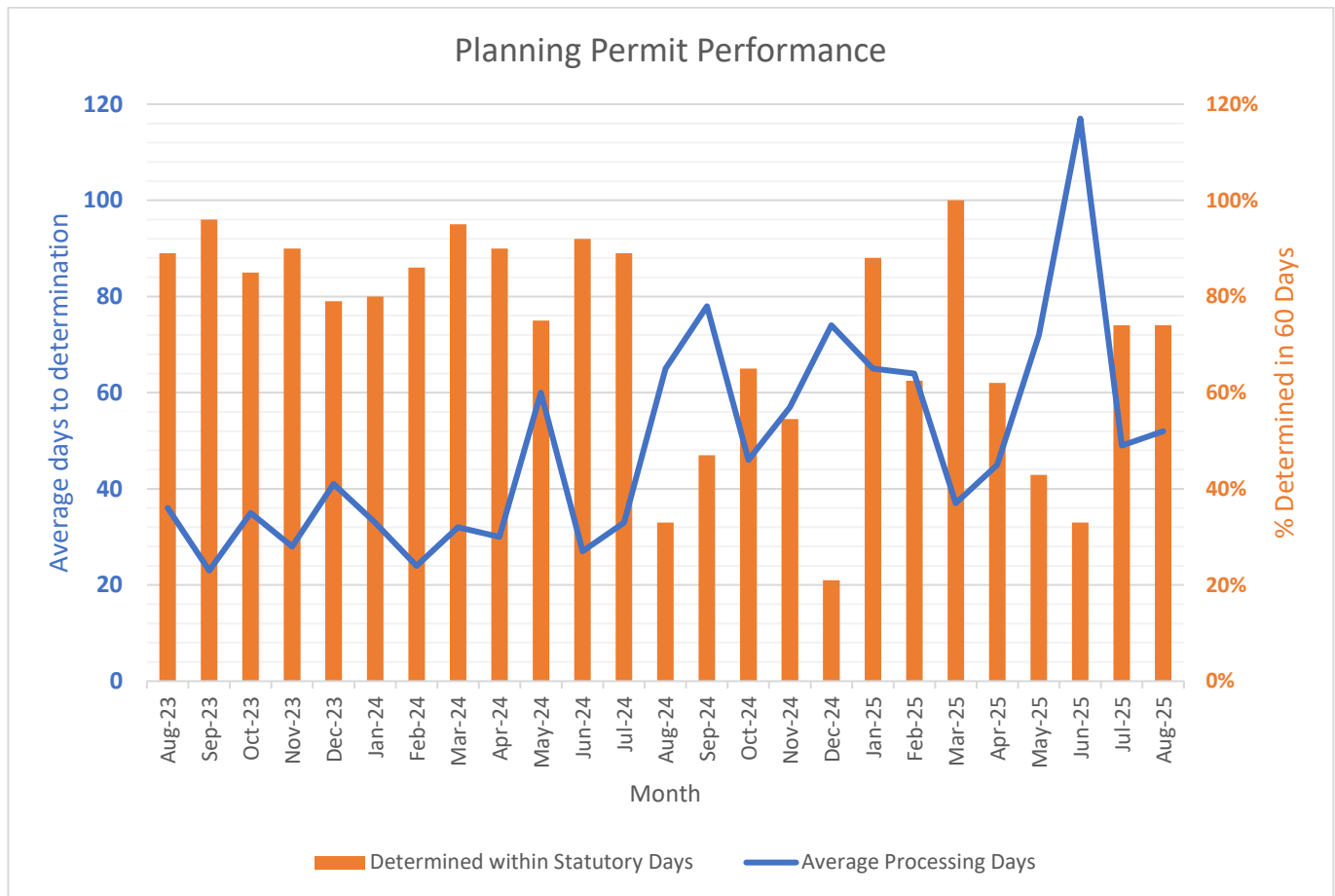
Determined Planning Applications – Yearly Comparison



Determined Planning Applications



Overall Planning Permit Performance



Subdivision Certification Applications Lodged

App No.	Property Address	Date Lodged
S254707H-25	95 Stoneys Road, Mansfield Vic 3722	22/08/2025
S254708C-25	942 Mt Buller Road, Mansfield Vic 3722	22/08/2025
S254919A-25	70-72 Highton Lane, Mansfield Vic 3722	25/08/2025
S254944B-25	104 Dead Horse Lane, Mansfield Vic 3722	25/08/2025
S255023P-25	18 Crosbys Lane, Mansfield Vic 3722 3 Amor Drive Mansfield Vic 3722	26/08/2025
S254785M-25	1450 Maroondah Highway, Bonnie Doon Vic 3720 3331 Maintongoon Road, Bonnie Doon Vic 3720 1450 Maroondah Highway, Bonnie Doon Vic 3720 1508 Maroondah Highway, Bonnie Doon Vic 3720 Maroondah Highway, Bonnie Doon Vic 3720	26/08/2025
S254833V-25	250 Banumum Road, Mansfield Vic 3722 252 Banumum Road, Mansfield Vic 3722	26/08/2025
S255156V-25	175 Dead Horse Lane, Mansfield Vic 3722	27/08/2025
S255331P-25	Redgum Drive, Mansfield Vic 3722	28/08/2025
Total Applications Received:		9

Other Planning Consents & Assessments Determined

Type of Request	Number Issued
Condition Plans and Engineering Plans for endorsement	1
Secondary Consent	2
Extension of Time	1
Written Planning Advice	
Certification & Statement of Compliance	4
Section 71 Corrected Planning Permits	1
Assessment against a Section 173 Agreement	2
Development Plan	
Certificate of Compliance for Existing Use	
Retrieval of Permits and Plans	
Total Applications Issued:	11

Strategic Planning

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
Planning Scheme Amendments				
C56mans Part 1	Awaiting Approval	Implements the Township Approaches Study DDO3 – Non-Residential Areas	Amendment split at April Council meeting. Part 1 submitted for Ministerial approval 4 June 2025.	Additional information requested by DTP 18 July 2025. Council response provided to DTP 25 August 2025. DTP response expected by end of September 2025.
C56mans Part 2	In Progress	Implements the Township Approaches Study DDO1 – Prominent Sites	Amendment split at April Council meeting. Working with submitters to consider their concerns and reviewing the Mansfield Design Guidelines Study, expected to progress October 2025.	
C57mans Part 1	Awaiting Approval	Implements the Mansfield Planning Scheme Review	Amendment split at May Council meeting. Part 1 submitted for Ministerial approval 11 June 2025.	DTP response was expected by end of August 2025. No response received at time of writing this report. Follow-up email sent 1 September 2025.
C57mans Part 2	In Progress	Implements the Mansfield Open Space Strategy	Amendment split at May Council meeting. Working with submitters to consider their concerns and reviewing the Mansfield Open Space Strategy, expected to progress in November 2025.	
C60mans	Awaiting Authorisation	Implements the Mansfield Planning Strategy into the Mansfield Planning Scheme.	Amendment submitted to DTP for authorisation to exhibit 29 April 2025.	DTP advised further review required 9 May 2025. Further information verbally requested at meeting 15 May 2025. No written advice provided. Meeting held 9 July 2025 to discuss requirements. DTP advised decision can be expected by 5 September.
C61mans	Under Review	Creation of a planning scheme amendment to implement the Bonnie Doon and Merton Plans	Meeting between Council and DTP being held on 3 September 2025 to discuss next steps.	Draft Amendment submitted to DTP for comment 22 December 2023. DTP feedback provided 19 July 2024. Council response and further information submitted 29 July 2025. DTP response provided 28 August 2025. Council to respond to DTP feedback by end of September.

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
C62mans	Under Review	Environmental Significance Overlay review to reduce referrals to GMW	Draft MOU with GMW for wastewater management in alignment with new EPA guidelines reviewed, and comments/changes sent to GMW 31 July 2025. Follow up email sent 1 September 2025. Council officers are also working with GMW on principles around a risk-based approach to permit considerations on applications that are referred to GMW, in an effort to reduce delays for applicants.	Further information and re-drafted ordinance to be provided to DTP once new MOU is signed.
C63mans	Proponent Review	Proponent led amendment to re-zone land at 73 & 75 Dead Horse Lane Mansfield to Industrial 3 Zone	Progression of the amendment is subject to the proponent undertaking further studies. Additional information provided to applicant June 2025, revised amendment expected in line with DTP advice.	Advice received from DTP 17 December 2024.
BAO	Proponent-led GVW	Introduction of Buffer Area Overlay to GVW Waste Management Facilities	Meeting held with proponents 15 April 2025 to discuss proposed ordinance and amendment processing through Government Land Planning Service. Progression of amendment is subject to proponent. Council has been involved for comment/advice only. Further details will be provided to Council at a future briefing when available from GVW.	

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Strategic/Structure Plans				
Delatite Valley Plan	In Progress	Create a community, tourism and structure plan applying from Merrijig to Mirrimbah	Engagement on draft plan closed 31 August 2025. 126 submissions received.	Review community feedback and update draft plan in line with submissions provided. Summary of engagement results will be provided at Council Briefing in October.
Other (Strategic Planning adjacent projects)				
Mansfield Flood Study	In Progress	Creation of new flood mapping and exploration	Draft hydrology report received.	Community consultation commencing during

		of flood mitigation options.	Engagement plan and draft findings presented at September Briefing.	September. Consultation to include property owners affected. Study due for completion in 2026-27.
Infrastructure Plan	In Progress		Draft plan prepared and has undergone review by internal staff. Feedback being provided to consultant to make changes to the draft plan prior to presenting to a future Council briefing.	Comments communicated back to consultants in July, who are preparing an updated draft for consideration. Upon receipt of new draft, the Plan will be presented to Council at a briefing for consideration.
Goughs Bay Integrated Wastewater Management Plan	In Progress		Internal review of Draft plan completed. Input being sought from Project Control Group for final draft to be prepared for exhibition.	Community engagement to follow review of draft study in September/ October 2025.
High Street Design – Stage 1: Car Parking Study	In Progress	Preparation of a study and strategy for the future design of the Mansfield township CBD and Parking Strategy	Consultant appointed to prepare Car Parking Study. Community engagement plan drafted, and internal engagement completed.	Site investigation works and community engagement to commence the study starting in September 2025.

4. Landfill

Kerbside Waste Collection Statistics

The landfill diversion rate for the month of August 2025 was 37.51%.

	2025-26					
	Recycling (total tonnage)	FOGO (total tonnage)	Landfill (total tonnage)	Total Waste (tonnage)	Total Diverted Waste	Landfill Diversion Rate
Jul	81.00	29.14	194.45	304.59	110.14	36.16%
Aug	75.14	39.33	190.69	305.16	114.47	37.51%
Sep						
Oct						
Nov						
Dec						
Jan						
Feb						
Mar						
Apr						
May						
Jun						
Total Tonnage	156.14	68.47	385.14	609.75	224.61	
Avg Landfill Diversion Rate for the FY			36.84%			

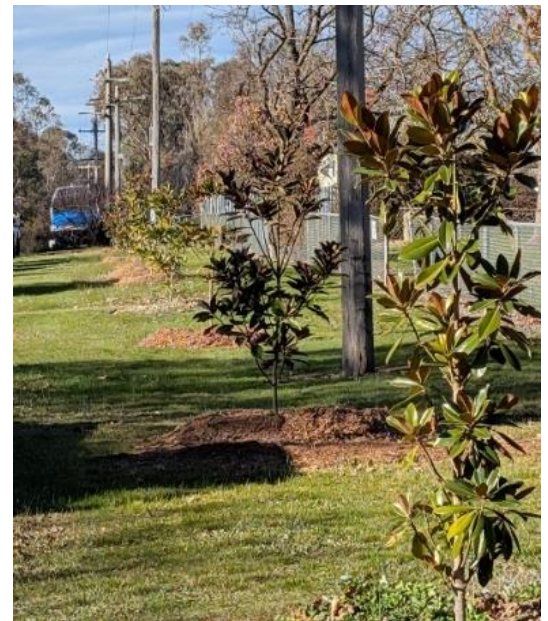
5. Field Services

Parks and Gardens

- ▶ Slicing ovals, Highett Street and High Street
- ▶ Spraying – Mansfield township, Bonnie Doon
- ▶ Mowing - Mansfield, Bonnie Doon, Merton, Maindample, Jamieson
- ▶ Garden maintenance – Visitor Information Centre, Bonnie Doon Main Street, Erril Street, High Street grasses
- ▶ Botanic Park – tilling mulch, blowing carpark and playground, garden maintenance, mulched along zigzag path
- ▶ Bonnie Doon Recreation Reserve softfall
- ▶ Tree planting in Merton, Mansfield, Bonnie Doon
- ▶ Mowing High Street, Roundabout, Recreation Reserve, Mansfield Cemetery, Davies Street, narrow strips, Swimming Pool, Buckland Centre, Youth Centre, Gadhaba garden
- ▶ Lords Oval irrigation repairs and investigation works for upgrades
- ▶ Removal of stumps on the Maroondah Highway, Minerva Street, Highton Lane and Botanic Park
- ▶ Clean up of sign shed and events signs
- ▶ Traffic management for tree works
- ▶ Softfall at Youth Centre and soil around pizza oven slab
- ▶ Goughs Bay garden maintenance at gym and uplifting
- ▶ Top up graves at Mansfield Cemetery
- ▶ Prune roses Bonnie Doon, Cemetery and Highett Street building
- ▶ Water wells and coir mats on new trees at Kidston Parade and Malcolm Street
- ▶ Tidy up of memorial gates, Battle of Long Tan
- ▶ Cranbourne Gardens field trip
- ▶ Clean up of nursery, irrigation for trees
- ▶ Clean up in Cummins Reserve – uplifting trees, removal of dead shrubs and blackberries



The turf at Lords oval with cuts in in from the slicer. The process creates a denser, healthier lawn by stimulating growth, improving drainage by reducing soil compaction and enhancing nutrient and water absorption.



New magnolias were planted at the Bonnie Doon Community Centre last month. They replaced the Ash trees that had been removed by Ausnet due to the harsh pruning.

Roads Crew

Requests for August were 59 of which 56 were closed during the month. Grading kilometres completed for this month was 37.8 kms, totalling 392.9 kms for the year. Four out of 12 in-house resheets have occurred, including Royaltown Road. The aim is to have the program completed before the end of the year.

In addition, the Roads Crew has been street sweeping throughout town, cleaning up vandalism, completing banner and flag changeovers, assetic asset inspection works, toilet blockages and dealing with storm related damage and tree clearing during the month.

Cow work (shrub and grass tidy)

- ▶ Bromfield Drive
- ▶ Lochiel Road
- ▶ Eildon Jamieson Road

Drainage

- ▶ Melbourne Road
- ▶ Visitor Information Centre
- ▶ Davies Road
- ▶ Dry Creek Road
- ▶ Gonzaga Lane
- ▶ High Street
- ▶ Mt Buller Road
- ▶ Merrijig Hunt Club upgrade
- ▶ Powers Road upgrade

Flocon and Pothole Patching

- ▶ Buttercup Road
- ▶ Banksia Court bowl resheet
- ▶ Bunstons Road
- ▶ Withers Road

Maintenance Grading

- ▶ Howqua River Road
- ▶ Ashwin Road
- ▶ Wairere Road
- ▶ Delatite Lane
- ▶ Soldiers Road
- ▶ Royaltown Road
- ▶ Maindample Township
- ▶ Dry Creek Road Shoulders
- ▶ Monkey Gully Road Shoulders
- ▶ Mt Battery Road



6. Youth Services

School Holiday Program

The school holiday program for September was launched with a range of activities from kayaking, Escape Rooms, bike workshops, Mansfield Graveyard tour, cooking classes and a crafternoon with Bindaree residents during seniors' festival being offered.

Code Club

Code Club has secured a teacher until the end of the year using funding from the Engage program. The Code Club group have also applied for a SIAG grant to enable course development and a paid tutor for an ongoing program which, if successful, will replace the Engage funding. This would lead to a sustainable program that doesn't require volunteers to run, should volunteers not be available. Volunteers are a valued part of the program and would continue to take part; however this funding ensures the program is not dependent only on volunteers.

Youth Advisory Group (YAG)

The YAG has been actively reviewing the previous Youth Strategy and exploring comparable strategies from other local government areas. YAG members are now looking at design elements, including layout, colour schemes and overall visual presentation for Youth Strategies. To support the strategy with relevant data, YAG has chosen to utilise insights from the existing youth survey targeting young people aged 18–25, while also creating a new survey for those aged 12–18. Local schools, including Steiner and Mansfield Secondary College (MSC), have been approached to support survey distribution. In addition, a YAG member attending FCJ College has volunteered to distribute flyers with QR codes linking to the survey on their bus trip to school from Mansfield. The YAG are planning to attend the Councillor Briefing in October.

Events

6 August – Housing Forum Speed Dating

The second 'speed dating' housing forum took place in Council Chambers. Council representatives from planning, environment, economic development and capital works were present. Seventeen people came through with a range of enquiries from subdivisions to tiny homes and more.

24 August – Wangaratta Symphony Orchestra

Council covered the costs of the Performing Arts Centre for the Wangaratta Symphony Orchestra to play. Around 120 community members attended with great feedback. Council also provided free entry to the MAD Orchestra members who could attend as a thank you for all the free concerts and shows they play in the community throughout the year. They were very thankful with multiple emails and feedback to Council with their appreciation.

30 August – Bloom at Doon

Council partnered with 'Bloom at Doon' organisers for their first ever event. This event used to be held as the Maindample plant sale and the Bloom at Doon team picked it up when Maindample advised they didn't have the resources to continue the event. Moving it to the Bonnie Doon Community Centre allowed a larger event with multiple stall holders. Mansfield

Shire Youth provided live entertainment with three young performers who were all well received. Council also supported with in kind equipment loan and with organisation and planning support, attending meetings with organisers to guide them through the event management steps and processes. The weather was cold with a bit of rain which effected numbers but overall, the base for a wonderful event is there for 2026.

Upcoming Events

September	October	November	December
5 – Youth Art Gallery Exhibition Opening 19 – Klytie Pate Exhibition Opens 19 – 5 Oct – Klytie Pate Exhibition 20 – Youth Bike Workshop	3 - 5 – Mountain Bay Classic 10 – 12 – Jamieson Hot Rod Festival 10 – 12 – Mansfield Readers & Writers Festival 18 – Battle of the Bands Mansfield 25 – Mens Shed Open Day 31 – High Country Festival Opening night – Torhlight parade, fireworks, festival	1 – Bush Market 1 – Grand Parade 1 – 2 – Mansfield Open Studio Trail (MOST) 4 – Mansfield Races 8 – Merrijig CFA Open Day 15 – Mansfield Show 15 – Tolmie High Country Halls Festival 22 – Battle of the Bands North East Final - Mansfield 29 – 30 – Merrijig Campdraft	5 – Community Christmas Picnic

7. Library

Book Week

Annual Bookmark Competition

Council's annual bookmark competition launched this month, running until 6 September, with \$1000 worth of prizes generously funded by the Friends of the Mansfield Library. The program continues to be a successful community engagement initiative, with participation growing each year. The Library team are excited to see this year's submissions and hope for another excellent turnout.

School and Kinder Visits

Book Week was a resounding success, with more than 150 children from Mansfield's kindergartens and primary schools engaging with the library for special Book Week story times. This continues to be an excellent opportunity to connect children with our services and foster a love of reading.

Armchair Travel

This month's session featured a touching and inspiring session with community member Halima Rezaei, who shared the story of her homeland, Afghanistan. She captivated a full audience by speaking about the culture of her hometown Bamyán and life before the Taliban, contrasting it with the realities and difficulties that followed. Halima's generosity was further extended by cooking a traditional Afghan meal for all attendees, creating a deeply personal and memorable experience.



Free Pad and Tampon Dispenser

This month the Library was pleased to receive a new free pad and tampon dispenser from the Victorian State Government. This valuable resource provides free access to essential sanitary products, addressing a basic need and further strengthening the Library's role as a supportive and inclusive community hub.

Reporting

The Public Libraries Victoria Annual Statistical Survey was successfully submitted this month. This survey collects operational and service data from public libraries to support advocacy and strategic planning by Public Libraries Victoria. The data demonstrates the value and impact of libraries on communities by providing evidence on contemporary usage, resource collection, and the effectiveness of services.

Free Tech Help Sessions

Our Free Tech Help sessions have kicked off again this month, commencing with a significant waitlist that demonstrates the program's continued popularity and importance. The program remains an important resource for the community, making a substantial impact in developing essential tech literacy skills for those who need it most.



Facebook

A snapshot of the Mansfield Library Victoria Facebook page:

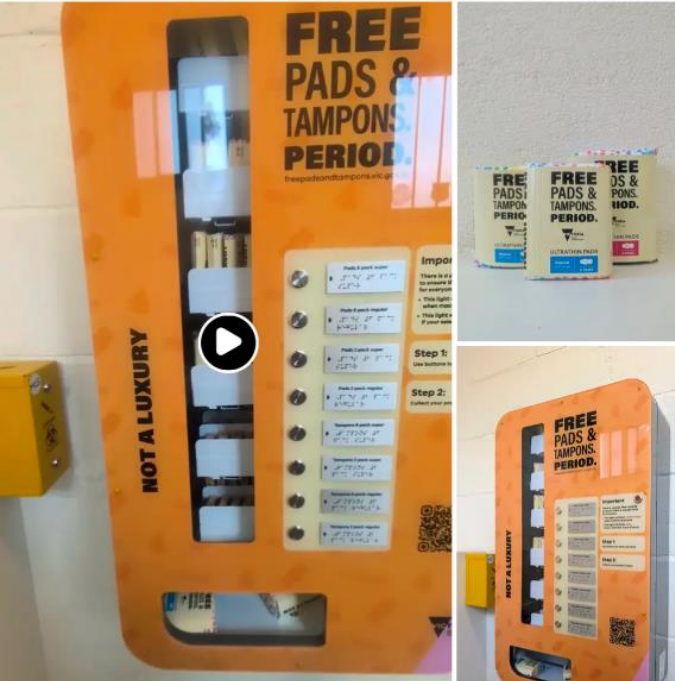
We have been testing various content types and times to better understand how to better engage with Mansfield Shire’s community through this channel.

- ▶ Followers – 1195 +16.7%
- ▶ Posts published – 17
- ▶ Views – 18, 151 +13.7 %
- ▶ Interactions – 402 +11%

The Library’s most popular posts for August:

Mansfield Library Victoria
6d • 🌐

Excited to announce a new addition to the library!
Complimentary pads and tampons are now available for our community from a new dispenser located in the toilets. This initiative aims to make these essential products easily and freely available to those who need them.



👍❤️ 73

👍 73

💬 4

💬 4 Comments

🔄 2

Mansfield Library Victoria
Aug 20 • 🌐

Book Week Adventurers! 🌟 A jam packed day of stories and fun with visits from the preps at Mansfield Primary School, and three-year-olds from Cubby Kindergarten!



👍❤️ 68

👍 68

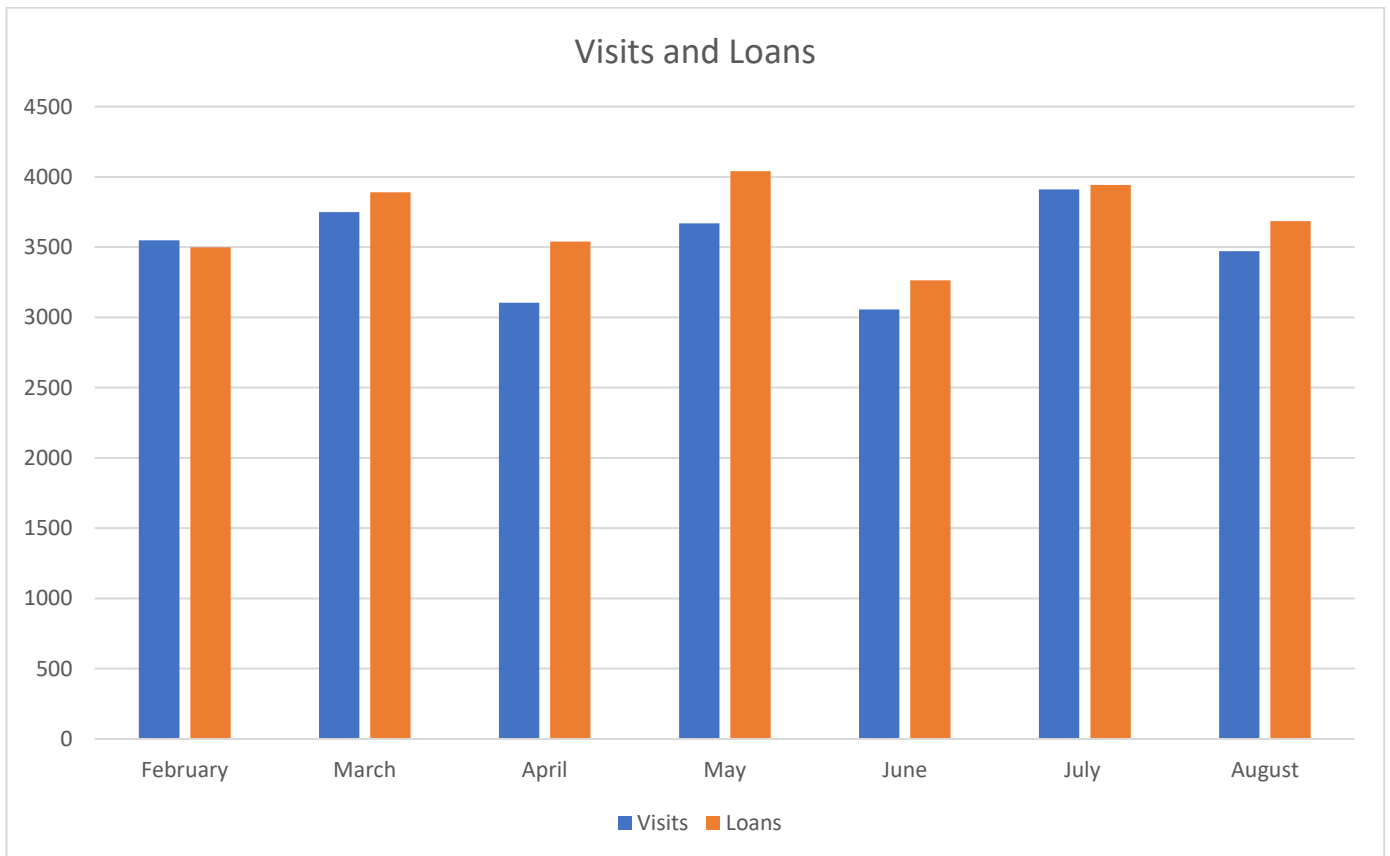
💬 2

💬 2 Comments

🔄 1

	Visits	Loans	Library programs	Program attendees	Room use	IT help	Holdings placed	New*
August	3471	3685	18	367	19	130	804	41
July	3911	3942	11	232	18	110	853	62
June	3057	3263	16	273	18	70	802	32
May	3670	4041	22	382	21	80	754	37
April	3104	3539	21	331	15	131	758	32
March	3748	3890	15	121	20	154	781	34
August 2024	3924	4447	30	387	31	106	652	-

*New memberships



8. Communications

Media releases

Seventeen media releases were generated and distributed:

- ▶ ‘Seat of Joy’ artwork to honour Joy Forrest in Mansfield Botanic Park
- ▶ Council showcases Mansfield Station Precinct site to regional tourism body
- ▶ Proposed speed reduction on Erril Street open for feedback
- ▶ Safer speed limit for Howqua River Road
- ▶ Have your say on Mansfield Shire’s 10 Year Asset Plan
- ▶ Mansfield set to Amplify the Arts this Spring!
- ▶ \$1,000 worth of book vouchers up for grabs in this year’s Library Bookmark Competition
- ▶ Resheeting Program is on a Roll with New Machinery
- ▶ Proposed Ogilvies and Rifle Butts Road Intersection Upgrade
- ▶ Free books for children through Council’s Maternal and Child Health Service
- ▶ Join the Mansfield Social Inclusion Action Group
- ▶ Upper Catchment Tributaries Flood Study
- ▶ Free Spring Clean Up and tip vouchers are back
- ▶ Parking upgrades proposed for Jamieson
- ▶ Man with a Pram community event
- ▶ Rates notice to include new ESVF charge
- ▶ Mayor’s Report

Responses to media enquiries

Responses were provided on the following topics:

- ▶ Walhalla Road maintenance
- ▶ Graffiti cleaning costs
- ▶ Mansfield weather station
- ▶ Delatite Valley Plan
- ▶ ‘Speed dating for housing’ session
- ▶ Emergency Services Volunteer Fund

The Coordinator Maternal and Child Health attended an interview with ABC Shepparton on 28 August about the free books for children following that media release.

Social media

Council's Facebook page is followed by 7,534 accounts. Page activity over the past 4 months:

	May	June	July	August
Change in followers	+72	+18	+84	+44
Reach	68,853	37,489	50,880	38,663
Content interactions	5,295	958	1,440	1,703
Link clicks	1,195	373	1,500	723

Posts that received the most interactions this month are listed below:

Topic	Reach	Interactions	Comments
Police officers killed in Porepunkah	8,260	359	25
Delatite Valley Plan engagement	7,765	189	25
'Seat of Joy'	2,414	142	10
Council vs state roads	18,294	109	34

Engage Mansfield

Regular community consultation is undertaken online via Engage Mansfield. Statistics on activity on the portal is provided below.

	May	June	July	August
New registrations	19	12	5	2
Visits	2,067	1,273	2,392	3,457
Contributions	256	122	154	87
Engagement rate	13.4%	10%	4.6%	3.7%

The Draft Delatite Valley Plan received 50 survey responses. The proposed speed reduction on Erril Street received 17 responses. The Ogilvies Road and Rifle Butts Road intersection upgrade design received 13 responses.

YouTube

Council meetings are streamed live on YouTube. Viewership of recent Council meetings within each month is as follows:

	21 May	24 June	15 July	19 August
Views	53	63	70	68

9. Digital Transformation Project

The focus continues on the core enterprise solution (ERP) roll out. A kick off session was held for user acceptance testing (UAT) on August 18 and are now well into the testing. The Health and Wastewater implementation is expected to follow closely behind the ERP roll out.

Enterprise Resource Planning (ERP)

Benalla, Strathbogie, and Mansfield are all in the UAT phase now. All these councils are challenged with balancing the testing and business as usual (BAU) activities. Mansfield is currently progressing well.

The Animal Registration and Infringement Management through Civica will be implemented in the first half of 2026, after the core Civica implementation is done. This will provide a solution integrated with the rates system and the online portal connected to both.

Heath and Wastewater (HWW)

The open tender for the HWW has now closed and officers across the four councils are assessing all the responses received. With this it is anticipated that there will be more options to select a best fit solution and minimise ongoing maintenance and cost. Next steps include assessing responses, supplier demonstrations and council review before contracting. Subject to the reviews, and agreement, it is anticipated to commence implementation in November 2025.

Information/Records Management (IM)

The IM solution continues to bed down with opportunity for ongoing improvement through specific enhancement requests and the regular updates expected from vendors.

Planning, Building and Regulatory (PBR)

With all the PBR expected modules now implemented across all councils, these areas of functionality are now in BAU management. The councils continue to meet regularly with the vendor to pursue enhancement requests and expanding the scope of how the software is used.