

CEO Monthly Report

May 2026



1. Customer Service

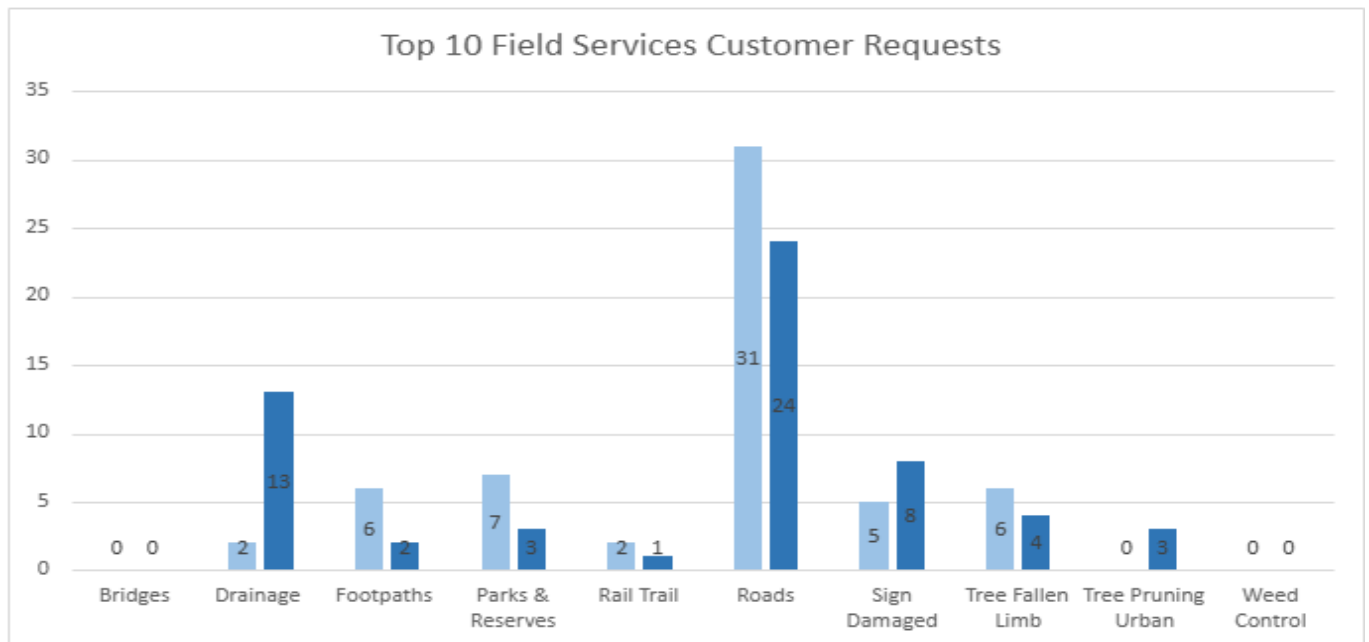
Monthly Customer Request Management System (CRMS) Report May 2026

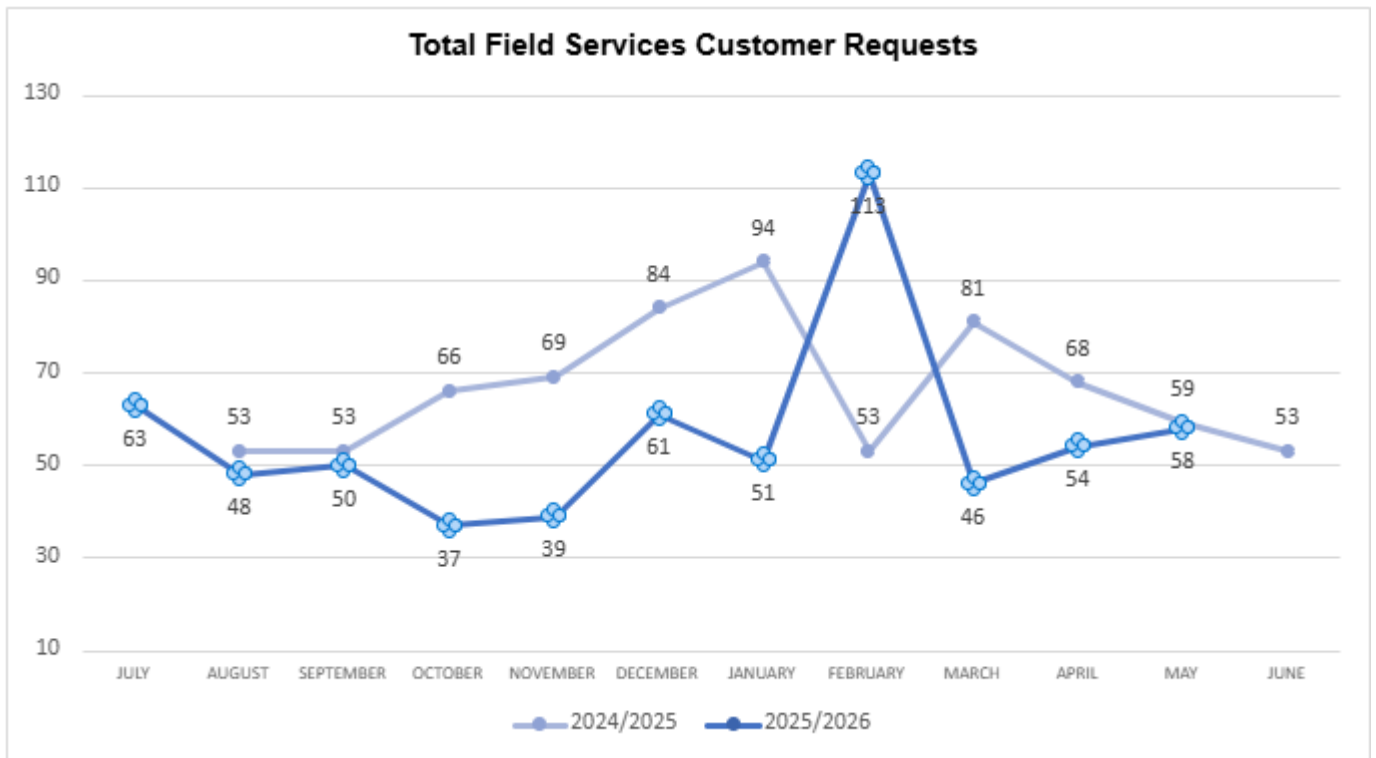
For the month of May, 173 customer requests were received. Of those, 52 requests remain open and 121 were closed during the month.

There were 1,208 calls and 889 visits to Council's customer service centre.

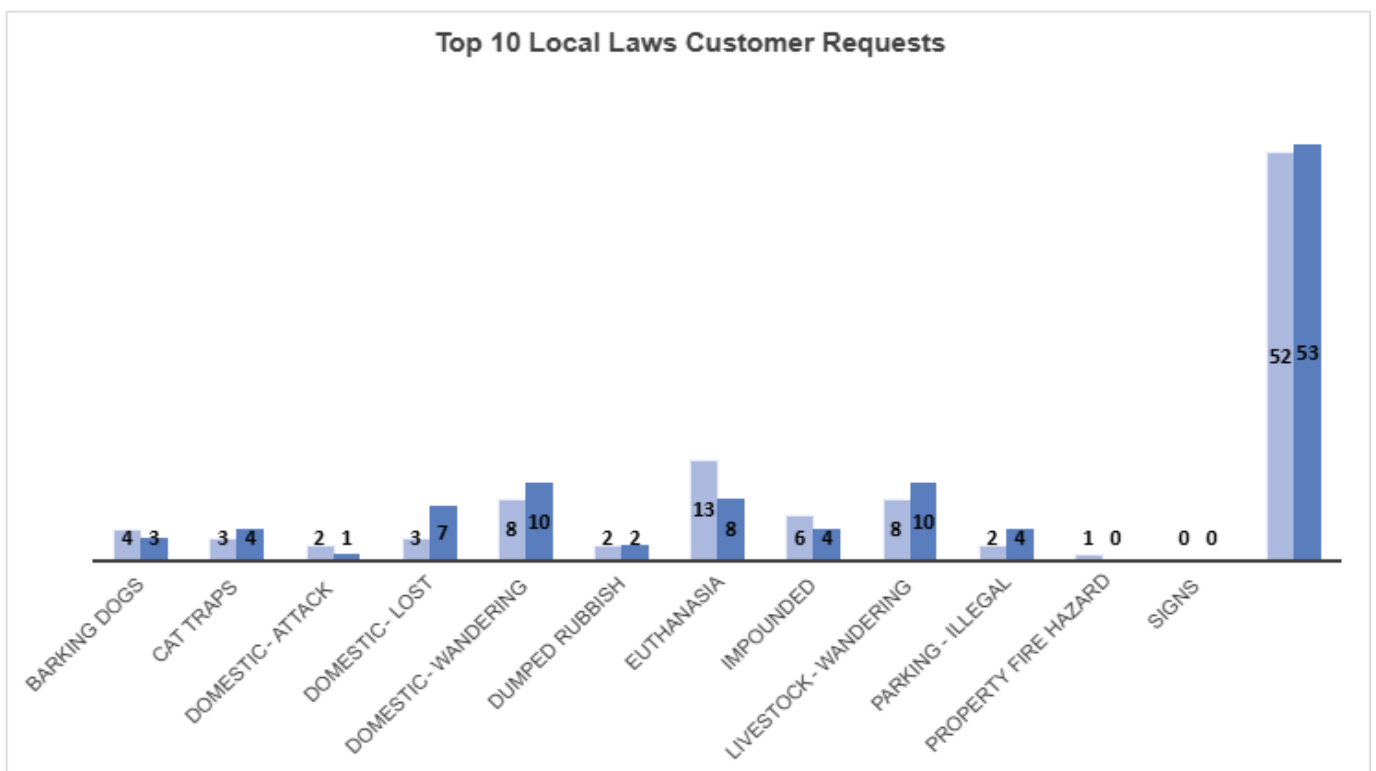
Council received no complaints for the month of May 2026.

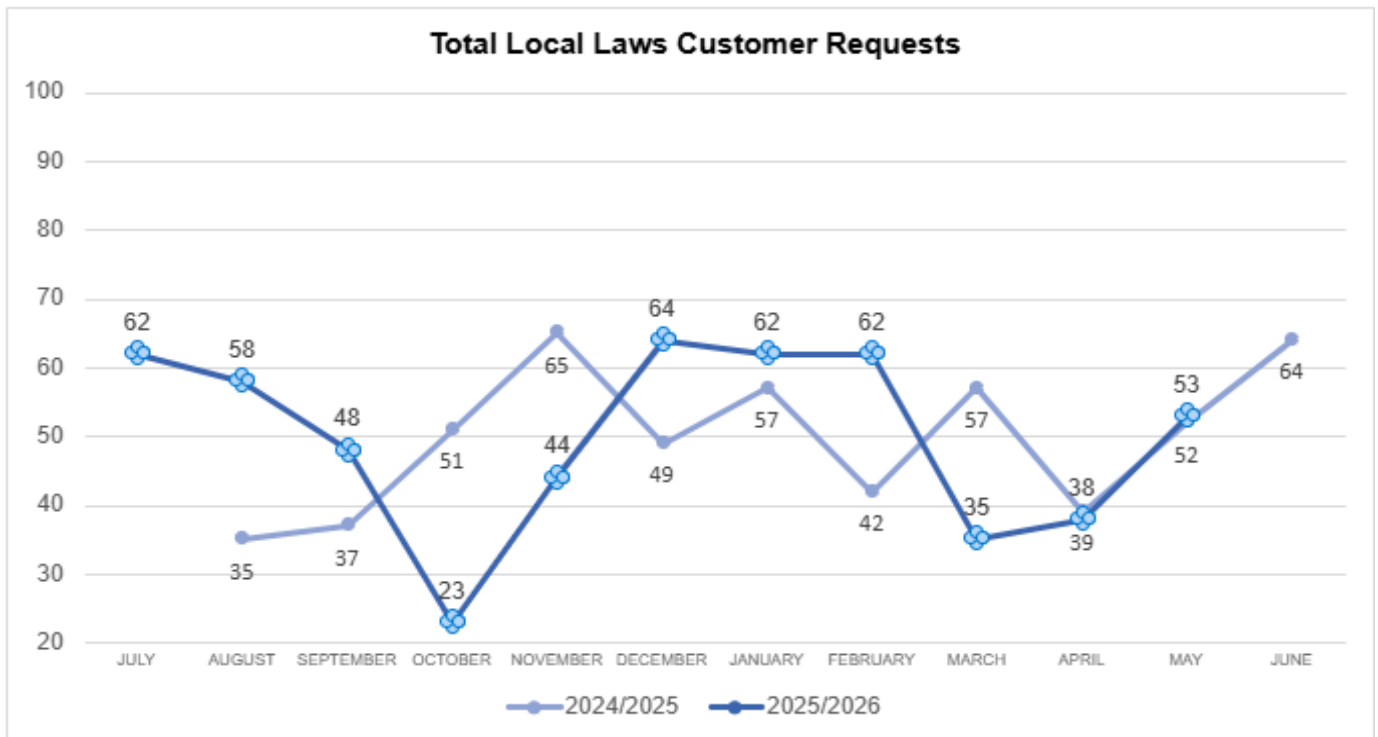
The highest number of requests was for Field Services, totalling 73 for May 2026.



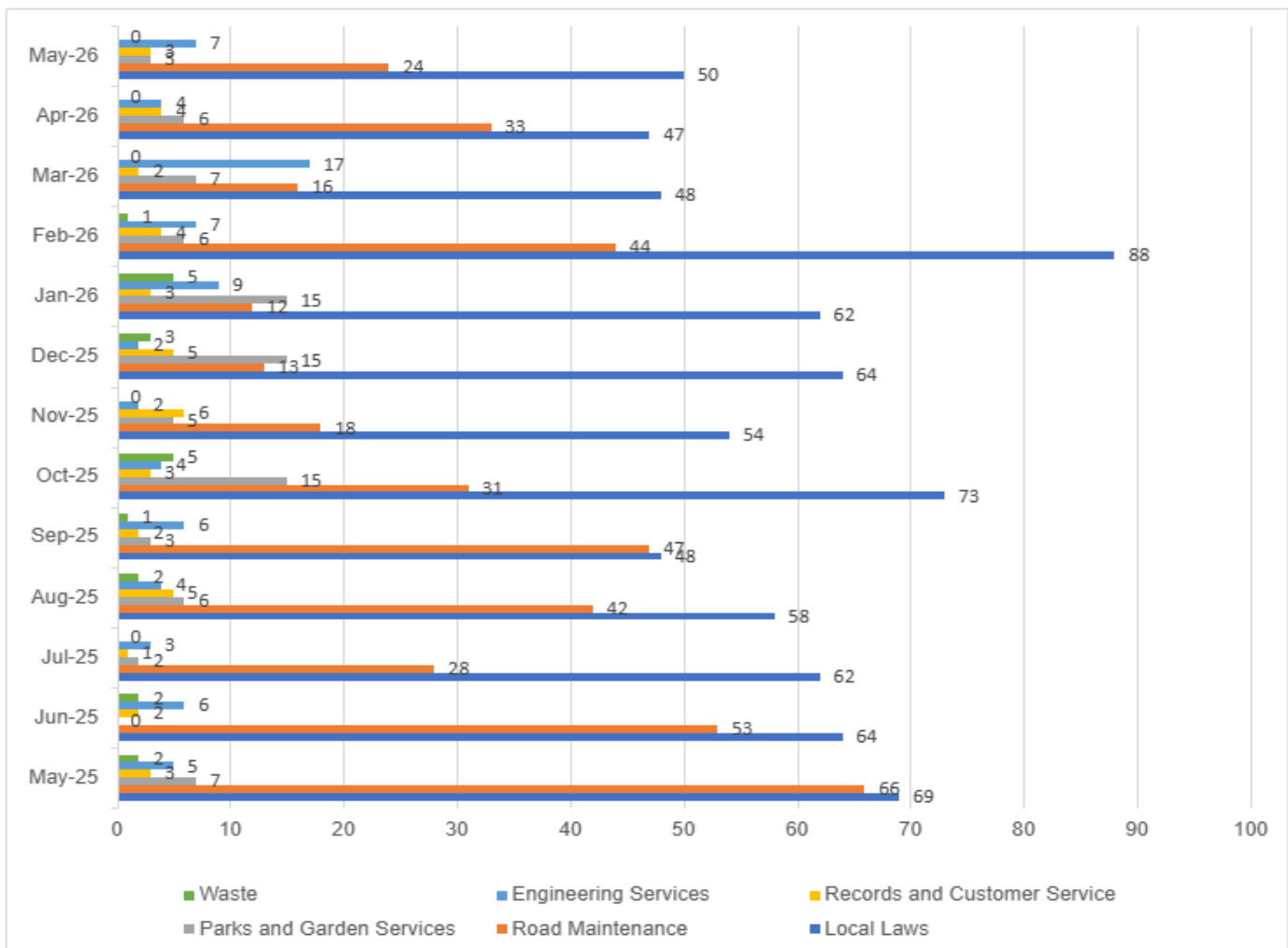


Local Laws received the second highest number of requests, totalling 50 for May 2026.





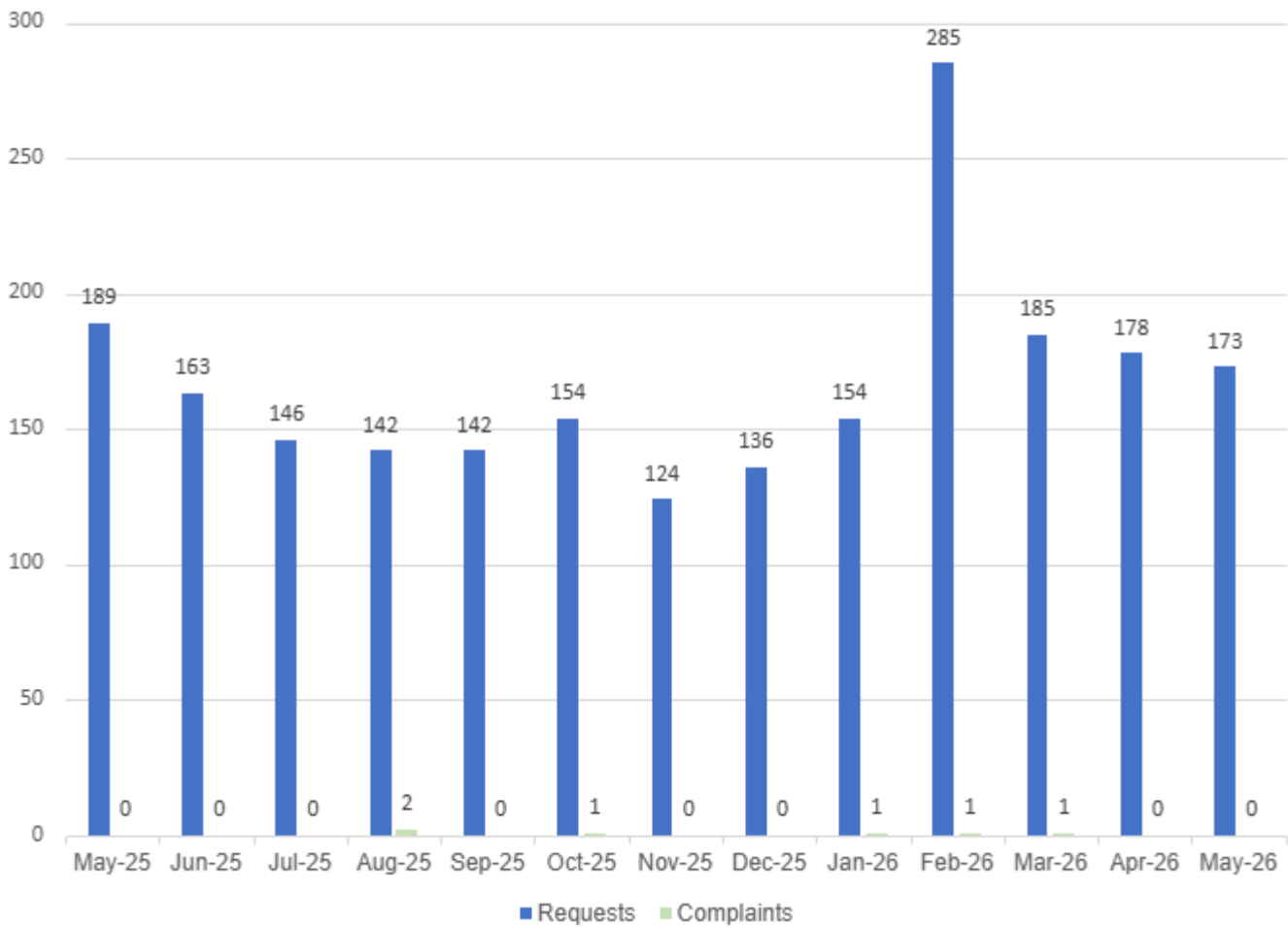
CRMS Monthly Totals May 2025 – May 2026



Requests and Complaints

	May
Requests	173
Complaints	0

Total Requests and Complaints May 2025 - May 2026



2. Capital Works

As at the end of May, the Capital Works Program for the 2025–26 financial year is 68% complete, based on projects completed during the month.

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Buildings				
Bonnie Doon Community Centre	\$16,000	Switchboard Upgrade and 3 phase connection. Works completed in August 2025.	On Budget	Completed Aug 2025
Mansfield Library	\$27,000	HVAC improvements at Library. Works completed in January 2026.	On Budget	Completed Jan 2026
Mansfield Sporting Complex	\$55,698	Roof renewal of main building. Awarded in the May Council Meeting in alignment with the award of the tender for the Play Our Way changeroom upgrade. Works commenced in May and will be completed in June.	On Budget	Jun 2026
Mechanics Institute Toilet	\$150,000	Construction of new toilet and amenities at the rear of the Mechanics Institute. Design to be finalised in June and construction cost estimates prepared. Project proposed to be re-budgeted in FY2026-27.	On Budget	Jun 2027
Jamieson Hall	\$88,663	Lower roof renewal works completed at Hall in February, with savings to be used for replacement of the slate roof on the Museum. Replacement of the stable roof is to be completed in June in collaboration with the Jamieson Community Group.	On Budget	Completed Feb 2026
Solar Panel Installation Program	\$57,000	Installation of solar panels and batteries at the Mansfield Sporting Complex. This project will commence once the Mansfield Sporting Complex roof renewal is complete. Installation of solar and batteries on Bonnie Doon Recreation Reserve & Community Centre. Project is being delivered by the Greenhouse Alliance with Council participating in the project control group and will be completed in June.	On Budget	Jun 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Public Toilet Renewal Program	\$50,000	Maintongoon Road, Bonnie Doon. Works commenced in May and will be completed in June.	On Budget	Jun 2026
Lords Pavilion	\$1,954,750	Construction of the new Pavilion. Internal fit-out in progress. On track to complete in September.	On Budget	Nov 2026
Mansfield Recreation Reserve Play Our Way Change Room Upgrades	\$918,789	Works at the swimming pool change rooms to commence in July, works in the sporting complex changerooms to commence following the conclusion of the football season.	On Budget	Jun 2027
Curia Street Police Stables public shower & toilets	-	Public shower and toilet pod was delivered and connected in February. Official opening completed in May.	On Budget	Completed Feb 2026
Bridges & Culverts				
Bridge Renewal Program	\$70,000	Renewal works on Lake Nillahcootie, Long Lane and Glen Creek bridges. Works completed in August 2025, including the carry forward scope from 2024-25.	On Budget	Completed Aug 2025
Greenvale Lane Bridge	\$548,837	Design and construction of a pedestrian footbridge and connecting pathway funded by the Safe Local Roads and Streets Program. Path pavement works are complete, sealing works 50% complete. Prefabricated bridge fabrication is in progress; abutment works will be completed in June ready for bridge lifting into position in Mid-July 2026.	On Budget	Jul 2026
Causeway/Culvert Upgrade Program	\$40,000	These works completed around the Mansfield township packaged with the Township Sealing / sealing unsealed road program.	On Budget	Completed May 2026
Bridge Upgrade Program	\$80,000	Dry Creek Road Bridge (B36) condition assessments identified repair works required. Following resident feedback from consultation and further technical review, a concept design will be prepared for the widening and full upgrade of the bridge to allow	On Budget	Jun 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		a future grant application. Concept design to be undertaken in 2026-27 Financial Year.		
McKees Lane Culvert improvement	\$50,000	Upgrade of the culvert structure and pavement including road sealing. Project complete.	On Budget	Completed Mar 2026
Causeway Upgrade Program	\$200,000	Graves Road Floodway - Construction is pending grant funding, with proposed Council co-contribution amount of \$200,000. Engagement undertaken to support new grant application.	On Budget	Dec 2026
Open Space & Streetscapes				
Botanic Park Stage Platform	-	Project undertaken as a community collaboration and funded with savings from other projects. Stage construction completed in January ready for Australia Day event.	On Budget	Completed Jan 2026
Swimming Pool Upgrade (LAPS Package)	\$750,741	Works commenced in May. Pool enclosure and changeroom works to run concurrently.	On Budget	Aug 2027
Tracks & Trails Strategy	\$33,000	Final community engagement completed in April. Final strategy to go to June Council Meeting.	On Budget	Jun 2026
Peppin Point Community Hub Design	\$78,840	Concept design being refined to incorporate suitable wastewater solution. Final design expected to be completed in June.	On Budget	Jun 2026
Billy Maxwell House Relocation	-	Permit for demolition obtained. Application lodged for erection. Project is being undertaken by Bonnie Doon Community Centre in collaboration with Council.	On Budget	Jun 2026
Street furniture, benches and bollards	\$50,000	Botanic Park bollard solar lighting installation was completed in April.	On Budget	Completed Apr 2026
Delatite Valley Riverside Park Masterplan	-	Outlying Community Infrastructure Fund project. Project placed on hold while the Delatite Valley Plan engagement progressed. Report presented to April Council meeting for cancellation and re-allocation of the funding to the CFA Shed mural project.	On Budget	Jun 2026

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Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Irrigation and Oval Upgrades	\$45,000	Upgrade of Lords Oval and Mansfield Recreation Reserve Oval irrigation. Works completed in January 2026.	On Budget	Completed Jan 2026
Mansfield Tennis Club Roof	\$50,000	Clubroom roof renewal. Works commenced in May and to be completed in June.	On Budget	Jun 2026
Drainage				
Drainage Renewal Program	\$50,000	CCTV inspection and jetting of stormwater assets. Scope has been developed and reviewed with Field Services. Works scheduled for completion 1 June - 3 June.	On Budget	Jun 2026
College Park Drainage Improvements (grant funded)	\$25,000	Shade sail and drinking water fountain installed. Relocated benches and drainage works scheduled for June.	On Budget	Jun 2026
Drainage Study	\$30,000	Malcolm Street from Highett Street to Kidston Parade (West Catchment). Council data has been provided and Stantec, the consultant, is working on catchment analysis. The project has been packaged with the Mansfield Flood Study which is focusing more broadly on flood mitigation options.	On Budget	Dec 2026
Stormwater and footpath upgrade	\$208,289	Elvins Street. Detailed design of drainage and footpaths completed. Initial grant application was unsuccessful; however, a further application has been submitted, and drainage works are proposed to be packaged with footpath works in 2026-27, subject to the grant outcome.	On Budget	Design Completed Mar 2026
Pathways				
Bonnie Doon Community Centre Footpath	\$30,000	Works completed in February 2026 including carpark and path upgrade.	On Budget	Completed Feb 2026
Footpath on Mansfield-Woods Point Road, Jamieson	\$50,000	Stage 1: Scoping and community engagement completed, with tree planting in DTP road reserve undertaken in collaboration with the Jamieson Community Group. Stage 2 on hold pending	On Budget	Jun 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		planning permit outcome and DTP review of intersection design. Improvement and infill of existing footpath links in Jamieson township will be packaged with 2026-27 footpath renewal program to achieve construction efficiencies.		
New footpath on Maintongoon Road	\$54,130	Maintongoon Road footpath will occur in two stages. Stage 1, (between the two boat ramps) has commenced, and will be completed in June. Stage 2 will encompass a connection to the Rail Trail subject to further review and approval with DTP/GMW of a detailed design (next financial year). The future delivery of path works will be dependent on grant funding.	On Budget	Jun 2026
Shared path on Piries-Goughs Bay Rd Stage 3	\$110,000	Piries-Goughs Bay Rd Stage 3 works completed in December 2025.	On Budget	Completed Dec 2025
Footpath missing link on Bellview Court	\$17,550	Works completed in February 2026.	On Budget	Completed Feb 2026
Footpaths Renewal Program - Concrete	\$70,000	Engagement and RFQ completed. Following review of RFQ response any minor urgent repair works will be completed in-house and a broader scope will be packaged with 2026-27 footpath renewal program to achieve construction efficiencies.	On Budget	Jun 2026
Mansfield - Woods Point Road (Howqua Inlet) Path	\$50,000	Works completed by community group in collaboration with Council.	On Budget	Completed Apr 2026
Roads				
Kerb & Channel	\$109,560	High Street, Alpine Ridge Drive, Highett Street, Stewart Street and Curia Street completed in October 2025.	On Budget	Completed Oct 2025
Car Park Renewal	\$56,340	Chenery Street, High Street and Collopy Street included in the reseal scope. Works completed in January 2026.	On Budget	Completed Jan 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Reseal / asphalt replacement program	\$269,532	Mansfield township. Works completed in January 2026.	On Budget	Completed Jan 2026
Re-seal preparation Road Reconstruction program	\$430,480	Early Street, Alpine Ridge Drive. Works completed in November.	On Budget	Completed Nov 2025
Township Sealing Program	\$718,562	Mansfield township - New Street and Church Street completed. The township sealing works were packaged with Glen Creek Road, Hearn's Road intersection (IMPACT) and Chapel Hill Rd sealing (IMPACT) which are now complete.	On Budget	Completed May 2026
Dead Horse Ln/ Mansfield-Whitfield Rd Roundabout - Design and Construction	\$2,127,257	Dead Horse Lane/Mansfield-Whitfield Road intersection. An extension of time was approved by DTP due to the extended design review process, with completion due June 2027. As a result, commencement on site has been planned to avoid pavement works occurring over Winter. Non-destructive service detection completed. Services alteration and installation planned to be completed before pavement commencement.	On Budget	Jun 2027
Eildon-Jamieson Road Safety Improvement Program	\$357,820	Eildon-Jamieson Road improvements are proposed to be deferred and re-budgeted in 2026-27 pending completion of the approved Motorcycle Safety Improvement project that is grant-funded (refer below).	On Budget	Jun 2027
Motorcycle Safety Improvement	\$85,000	Intersection upgrade of Barwite Road and Saligari Road and safety improvements to Eildon – Jamieson Road. Scoping completed and concept design with DTP for approval.	On Budget	Jun 2027
Mansfield Parking Study	\$50,000	Consultant is currently updating draft parking study after internal stakeholder review. Final draft scheduled to be completed in June.	On Budget	Jun 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Safer Local Roads and Streets Funded Program	\$356,000	Grant funded road safety improvements. Old Tolmie Rd Tolmie-Mahaikah Rd commenced in May. Monkey Gully Road safety improvements will commence in June. Howqua River Road scope has been completed.	On Budget	Jun 2026
Resource Recovery Centre Access Road	\$250,000	Drainage upgrade, pavement reconstruction, road widening, resealing and new sealing works planned. Construction has commenced in May, completion on track end of June 2026.	On Budget	Jun 2026
IMPACT Project				
Hearns Road Intersection	\$120,000	The project includes Chapel Hill Road sealing. Sealing of both intersection and Chapel Hill Road were completed in February. Traffic islands and line marking will be completed in June 2026.	On Budget	Completed Feb 2026
Highton Lane (includes new roundabout)	\$1,465,811	Practical Completion achieved. Solar lighting installed.	On Budget	Completed Jan 2026
Rifle Butts Road	\$1,432,164	Practical completion issued in November. Defect rectification works progressed.	On Budget	Completed Nov 2025
Ogilvies Rd Intersection	\$410,400	Project is funded by the Safe Local Roads and Streets Program. Culvert, pathway and intersection upgrades completed.	On Budget	Completed Mar 2026
Station Precinct				
Regional Precincts and Partnerships Program Station Precinct Project.				
All Abilities Playground	\$2,237,570 (Budget is shared with Changing Places)	Design received. RFT to be issued June.	On Budget	Sep 2026
Changing Places Facility	As per Playground	Design finalised. RFQ to be issued in June.	On Budget	Aug 2026
Museum Exhibit	\$3,205,533	Exhibit design completed and fabrication in progress.	On Budget	Dec 2026
Goods Shed Refurbishment	\$1,511,707	Lead paint being removed, frame strengthening and roof to commence in June.	On Budget	Oct 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Taungurung Art Track	\$255,188	Evaluation undertaken and appointment of artists complete.	On Budget	Jan 2027
Museum Fit out	Included in Exhibit Budget	Fit-out works are currently in progress and running to programme.	On Budget	Nov 2026
Pump Track	\$414,400	Project ready to commence; contractor to mobilise once site conditions improve.	On Budget	Sep 2026
Fertiliser Shed Refurbishment	\$546,368	Mezzanine works complete. Skillion design finalised and RFQ to be issued in June	On Budget	Aug 2026
Landscaping (Irrigation, Solar Lighting, Furniture)	\$544,373	RFQ issued in May. Contract award expected in June for first stage of landscaping.	On Budget	Jan 2027
Withers Lane Carpark	\$168,017	Construction of carpark to be completed in June.	On Budget	Jun 2026
Visitor Information Centre Carpark	\$761,868	Detailed design to be completed in June. Contract award due in July.	On Budget	Sep 2026
Kitchen Street Carpark	\$627,203	Detailed design to be completed in June. Contract award due in July.	On Budget	Sep 2026
Precinct Shared Pathway	\$771,680	Pathway Master Plan under revision. Stage 1 awarded.	On Budget	Sep 2026
Fenced Dog Park	\$496,063	Mobilisation works commenced but on hold pending weather and improved site conditions.	On Budget	Aug 2026
Railway infrastructure restore & Woodfield platform relocation	\$176,990	Feature survey complete, further stakeholder engagement planned for June. Construction to commence in August/September.	On Budget	Dec 2026
Mullum Wetlands Rejuvenation	\$228,325	Flora and fauna protection measures in development, prior to works commencing on site.	On Budget	Mar 2027
Station Precinct Branding	\$33,650	Precinct brand developed and reviewed with stakeholders. Signage currently in development. Signage audit complete.	On Budget	Jan 2027

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Legend	
On Schedule	On Budget
Possible Delay	Above Budget by <10%
Delayed/On Hold	Above Budget by >10%

3. Planning

Planning Applications Lodged

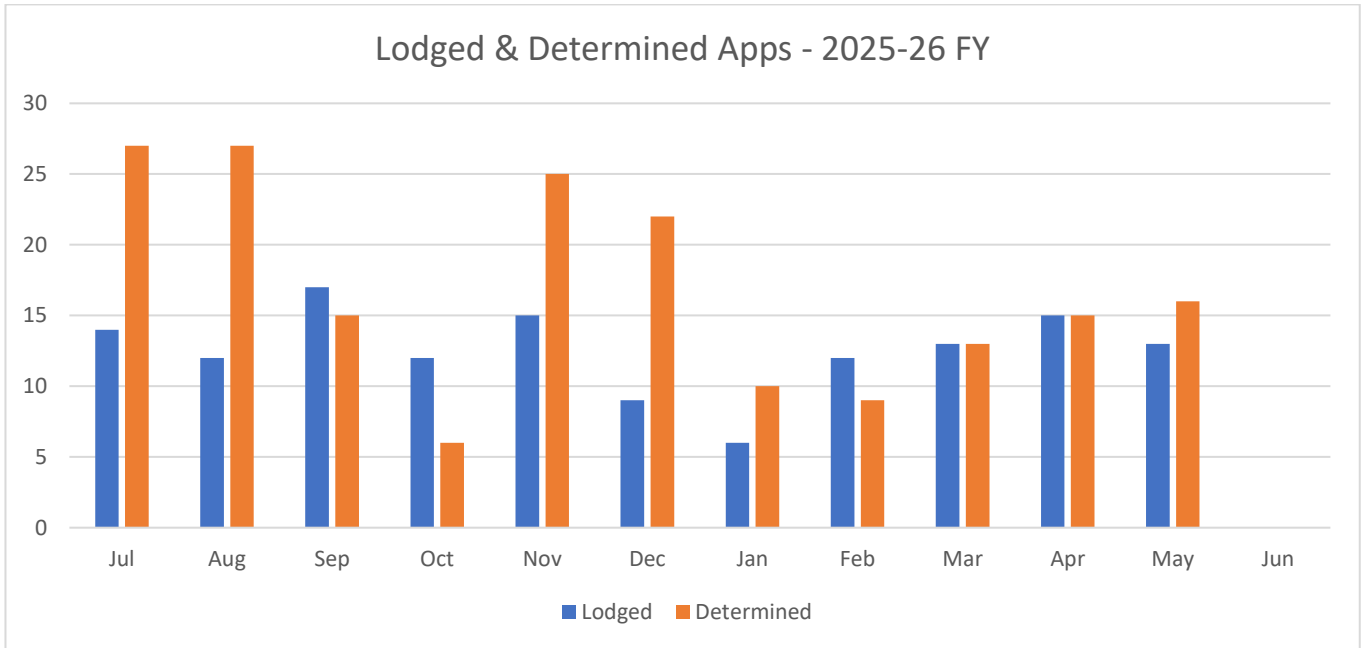
App No.	Property Address	Proposal
P026-26	30 Cambatong Road Tolmie	Development of land for a dwelling and domestic outbuilding
P027-26	174 Bromfield Drive Barwite	Development of land for a dwelling
P028-26	34 Owens Creek Drive Mansfield	Use and development of land for a dwelling and domestic outbuilding
VS018-26	54-56 High Street Mansfield	Development of land for a shop [storage shed]
P029A-25	422 Ohalloran Road Bridge Creek	Amendment to change the operating hours for Extractive Industry [stone extraction]
VS019-26	28 Bushland Close Tolmie	Development of land for two [2] domestic outbuildings
VS020-26	340 Piries-Goughs Bay Road Goughs Bay	Development of land for an agricultural shed
P029-26	52 Ambrose Drive Tolmie	Development of land for a small second dwelling
P015-26	3 Cinnabar Lane Jamieson	Use and development of land for a dwelling and associated outbuilding [garage]
VS021-26	685 Monkey Gully Road Goughs Bay	Development of land for an agricultural shed
P030-26	97 Old Tonga Road Mansfield	Development of land for alterations and additions to an existing dwelling and outbuilding
P031-26	165 Pollock Avenue Bonnie Doon	Development of land for a Small Second Dwelling
P032-26	95 Dead Horse Lane Mansfield	Development of land for an Industry shed
Total Applications Lodged: 13		

Planning Applications Determined

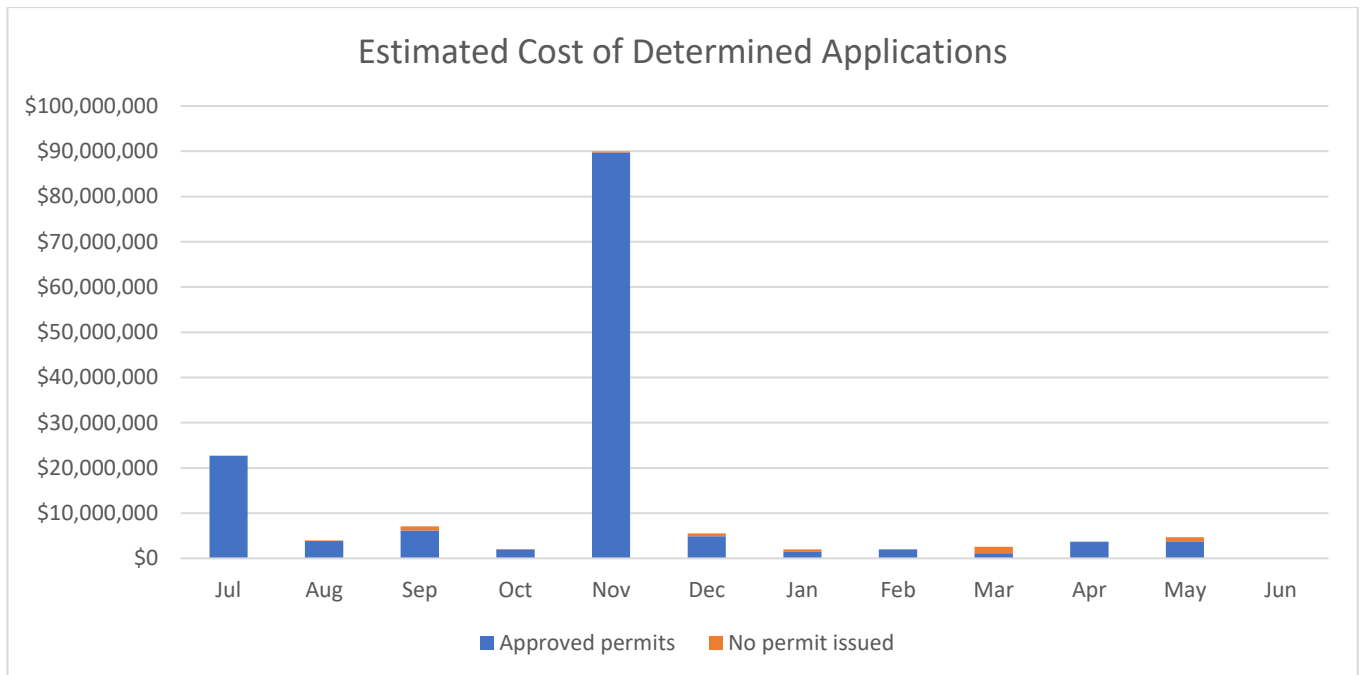
App No.	Property Address	Proposal	Decision Type
P117-25	874 Old Tolmie Road Barwite	Development of land for a dwelling and attached outbuilding	Permit issued
P021-26	177 High Street Mansfield	Development of land for alterations and additions to the Station Precinct Platform Toilets	Permit issued
P037-25	9 Bank Street Jamieson	Development of land for a dwelling	Lapsed
P091-25	395 Howqua River Road Howqua	Development of land for alterations and additions to an existing dwelling and carport	Permit issued

App No.	Property Address	Proposal	Decision Type
P104-25	219 Glenroy Road Mansfield 259 Glenroy Road Mansfield	Use and staged development of land for Group Accommodation [10 Cabins] and an Amenities Building, Place of Assembly [Wellness Centre, Function Centre and Animal Nursery], Rural Store, and development of land for two [2] Agricultural Sheds	Lapsed
P096-25	2595, 2597 & 2609 Mt Buller Road Merrijig	Two [2] Lot Re-Subdivision and removal of a Reserve	Permit issued
P012-26	193 Howes Creek Road Mansfield	Two [2] lot subdivision [dwelling excision]	Withdrawn
P018-26	Dead Horse Lane Mansfield	Removal of a Reserve	Permit issued
P111-25	103 Eagles Lane Bonnie Doon	Development of land for a dwelling and associated outbuilding	Permit issued
P115-25	257 Merton-Strathbogie Road Merton	Use and development of land for a dwelling and domestic outbuilding	Permit issued
VS015-26	142 Purcells Road Merrijig	Development of land for a domestic outbuilding	Permit issued
VS017-26	235 Buttercup Road Merrijig	Development of land for a domestic outbuilding	Permit issued
VS018-26	54-56 High Street Mansfield	Development of land for a shop [storage shed]	Permit issued
VS019-26	28 Bushland Close Tolmie	Development of land for two [2] domestic outbuildings	Permit issued
VS020-26	340 Piries-Goughs Bay Road Goughs Bay	Development of land for an agricultural shed	Permit issued
VS021-26	685 Monkey Gully Road Goughs Bay	Development of land for an agricultural shed	Permit issued
Total Applications Determined: 16			

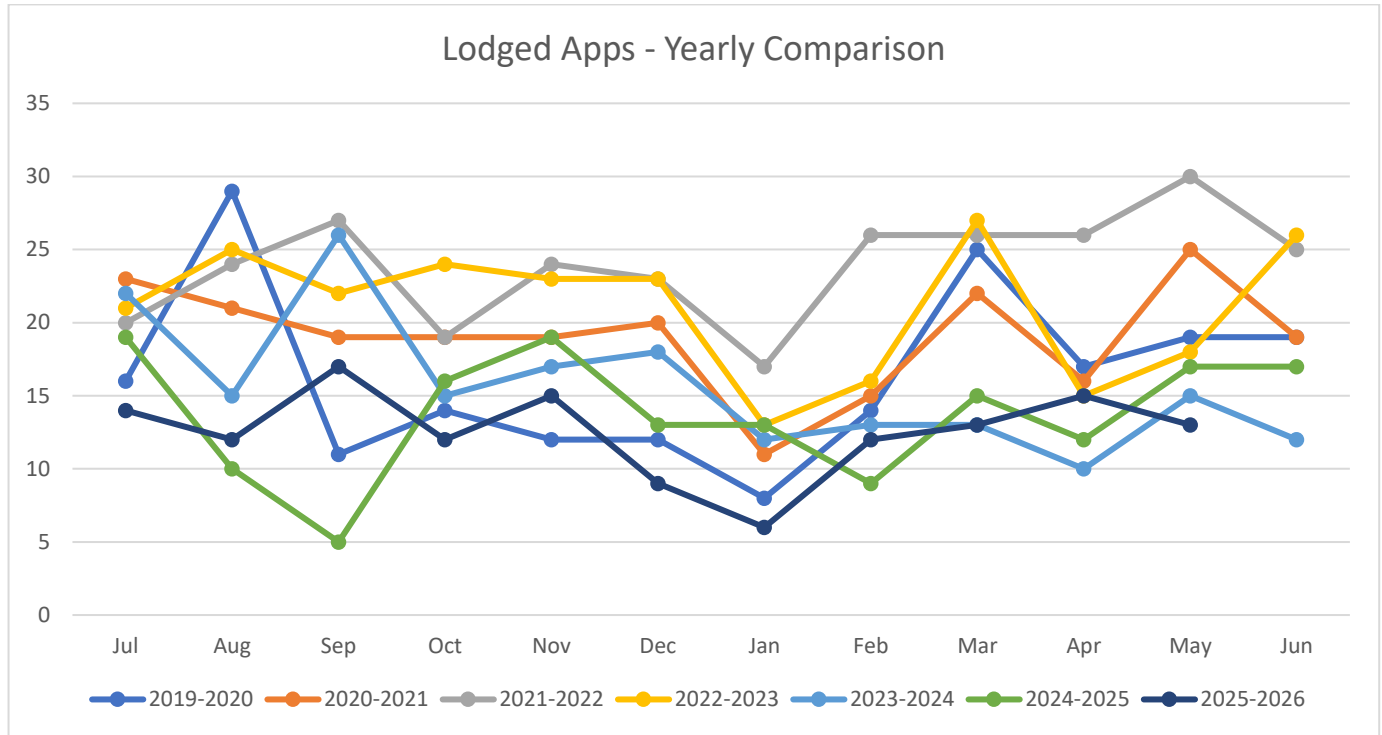
Number of Applications Lodged and Determined



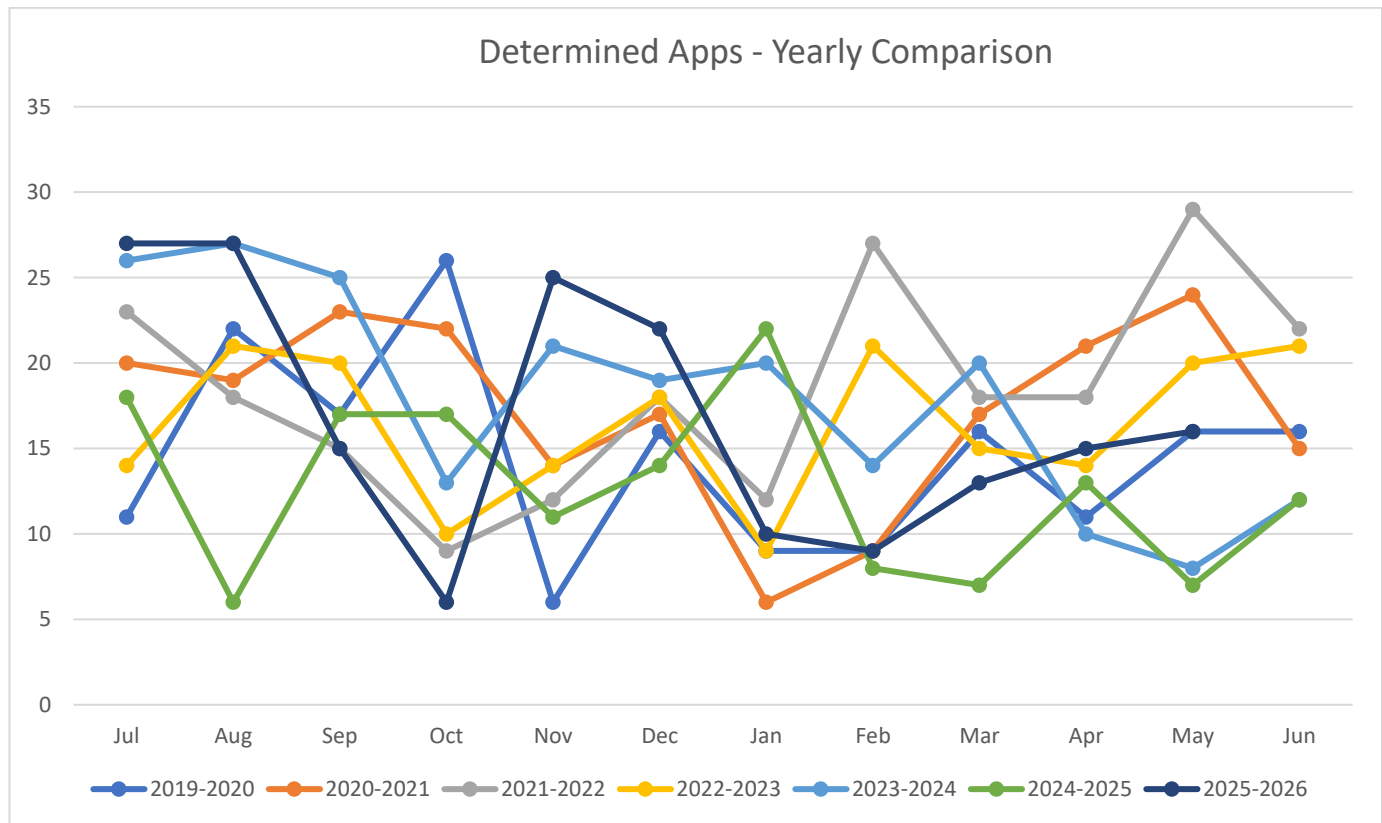
Estimated Cost of Development of Determined Applications



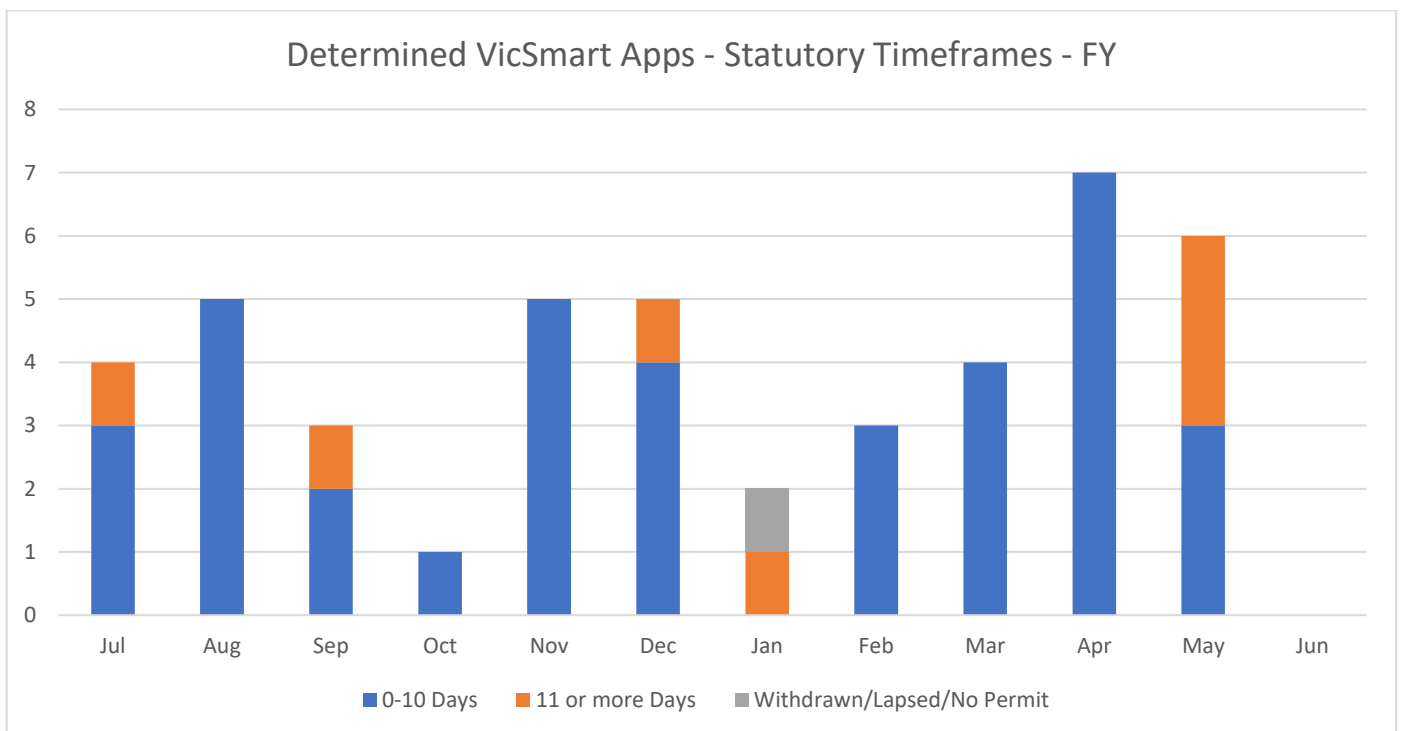
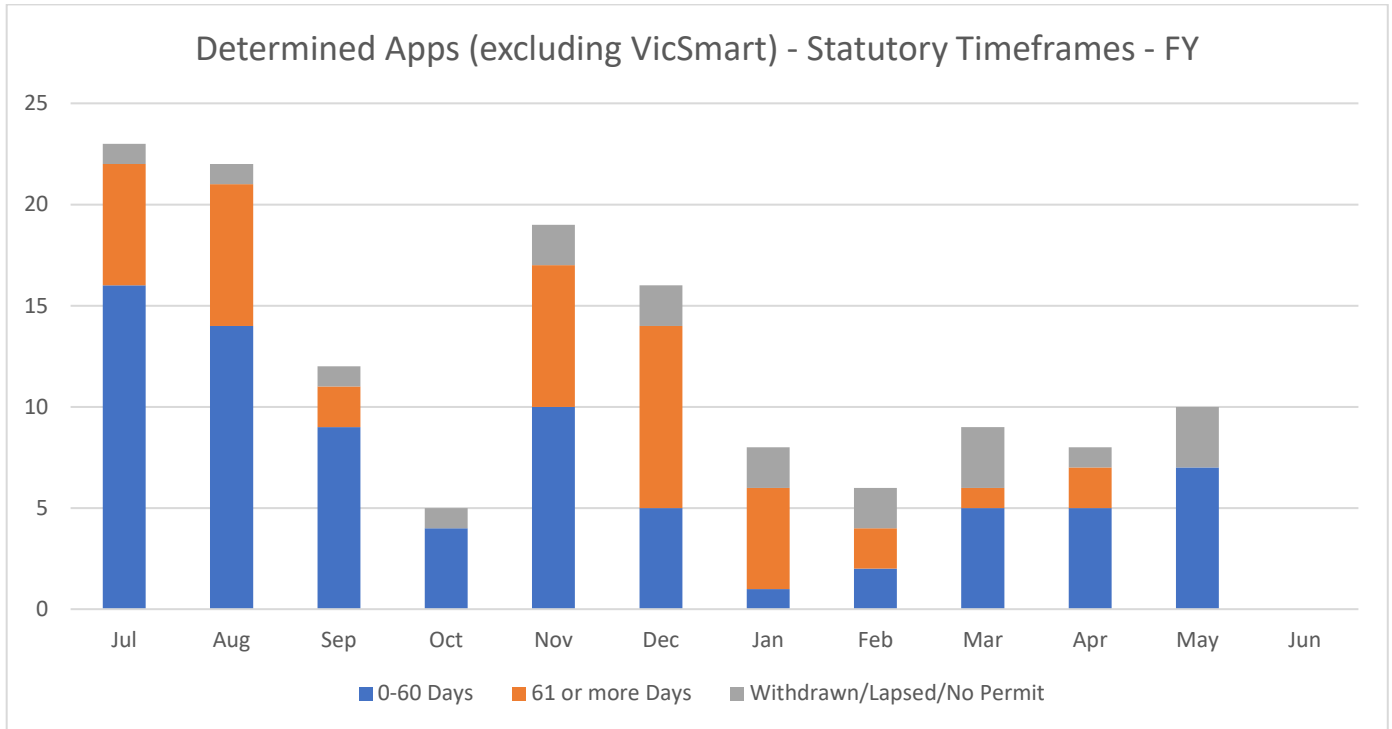
Lodged Planning Applications – Yearly Comparison



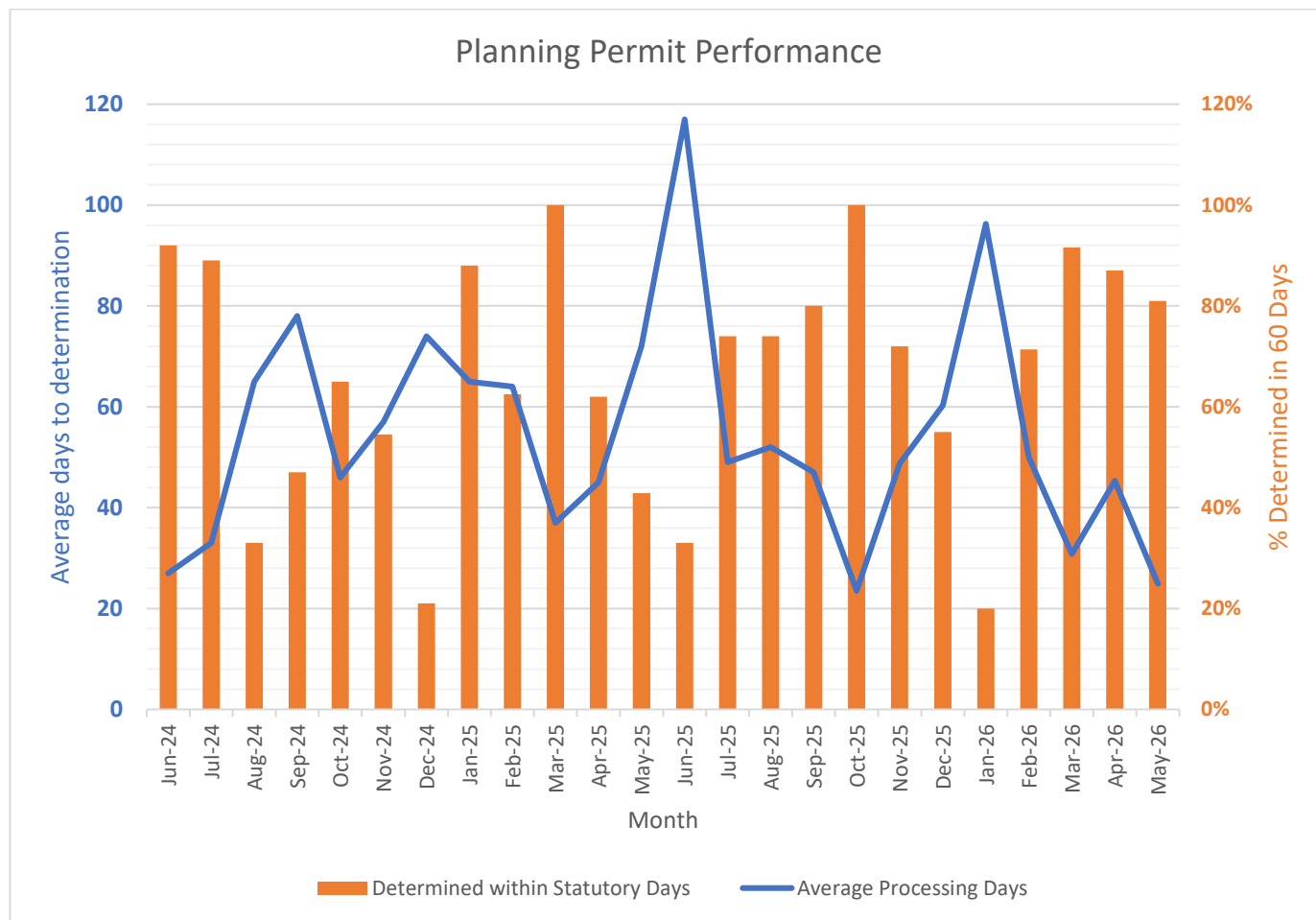
Determined Planning Applications – Yearly Comparison



Determined Planning Applications



Overall Planning Permit Performance



Subdivision Certification Applications Lodged

App No.	Property Address	Date Lodged
S268341J-26	11 Williams Drive, Mansfield	05/05/2026
S269547C-26	9 Murmuring Way, Goughs Bay	25/05/2026
S269644H-26	6 Williams Drive, Mansfield	27/05/2026
S269664T-26	8 Williams Drive, Mansfield	27/05/2026
S269286H-26	12 Erril Street, Mansfield	31/05/2026
S269268M-26	12 Erril Street, Mansfield	31/05/2026
Total Applications Received: 6		

Other Planning Consents & Assessments Determined

Type of Request	Number Issued
Condition Plans and Engineering Plans for endorsement	1
Secondary Consent	3
Extension of Time	4
Written Planning Advice	
Certification & Statement of Compliance	3
Section 71 Corrected Planning Permits	2
Assessment against a Section 173 Agreement	
Development Plan	

Type of Request	Number Issued
Certificate of Compliance for Existing Use	1
Retrieval of Permits and Plans	
Total Applications Issued:	14

Strategic Planning

Planning Scheme Amendments

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
C56mans Part 2	In Progress - with consultant	Implements the Township Approaches Study DDO1 – Prominent Sites	<p>Amendment support granted through the Regional Planning Hub. Consultant from Glossop Town Planning appointed to support amendment progression.</p> <p>Project inception meeting held on 30 January 2026.</p> <p>Meeting with consultants to discuss findings held on 1 May. Options to be put to Council at July briefing.</p>	
C57mans Part 2	In Progress - with consultant	Implements the Mansfield Open Space Strategy	<p>Amendment support granted through the Regional Planning Hub. Consultant from Glossop Town Planning appointed to support amendment progression.</p> <p>Project inception meeting held on 30 January 2026.</p> <p>Meeting with consultants to discuss findings held on 1 May. Options to be put to Council at July briefing.</p>	<p>Extension to amendment lapse date requested 15 January 2026.</p> <p>Request granted 21 January 2026.</p>
C60mans	Authorised with conditions	Implements the Mansfield Planning Strategy into the Mansfield Planning Scheme.	<p>Officers updating documentation in accordance with conditions from DTP, including liaising with referral authorities to meet authorisation conditions. An extension to the commencement of exhibition has been requested for 4 weeks to enable required responses from DEECA and EPA.</p> <p>Exhibition is anticipated to commence by 15 July.</p>	<p>DTP advised further review required 9 May 2025. Meeting held 9 July 2025 to discuss requirements. DTP provided formal comment and requested additional information and changes to be made on 11 September. DTP response provided 24 October 2025. A response to the request for authorisation was expected by 27 March 2026.</p> <p>Further Information requested 20 March 2026 and supplied 30 March 2026.</p>

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
				Authorisation with conditions granted 23 April 2026.
C61mans	On Hold	Creation of a planning scheme amendment to implement the Bonnie Doon and Merton Plans	<p>Amendment to be put on hold until July 2026.</p> <p>Assessment of DTP response and determination of next steps commenced to progress amendment.</p>	<p>Draft Amendment submitted to DTP for comment 22 December 2023.</p> <p>DTP feedback provided 19 July 2024.</p> <p>Council response and further information submitted 29 July 2025.</p> <p>DTP response provided 28 August 2025.</p> <p>Meeting held on 26 September 2025 to provide advice regarding DTP response.</p>
	On Hold	Environmental Significance Overlay review.	Amendment on hold until new MOU is signed.	Further information and re-drafted ordinance to be provided to DTP once new MOU is signed.
C62mans	In progress	Review of Memorandum of Understanding to introduce risk-based approach to permit applications to reduce delays for applicants.	<p>Draft MOU with GMW for wastewater management in alignment with new EPA guidelines reviewed, and comments/changes sent to GMW 31 July 2025.</p> <p>Follow up email sent 1 September 2025.</p> <p>Draft MOU provided to General Manager at GMW for further discussion in December 2025.</p> <p>GMW officer response expected by the end of March 2026. No written response was provided.</p> <p>Meeting with GMW to discuss MOU held on 27 April, 8 May and 27 May 2026.</p> <p>Council and GMW are responding to the actions from the meetings.</p>	
C63mans	Council review/ In progress	Proponent led amendment to re-zone land at 73 -115 Dead Horse Lane Mansfield to Industrial 3 Zone	<p>Revised amendment received 9 April 2026. Councillors briefed on the proposed changes at the June briefing.</p> <p>Proponent to work with Council officers on drafting a DPO prior to bringing the amendment to a Council briefing.</p>	Advice received from DTP 17 December 2024.

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
GC268	Proponent-led GVW	Introduction of Buffer Area Overlay to GVW Waste Management Facilities	<p>Meeting held with proponents 15 April 2025 to discuss proposed ordinance and amendment processing through Government Land Planning Service.</p> <p>Draft documentation provided for Council review 15 September 2025.</p> <p>Letter of support provided to applicants 11 December 2025.</p> <p>Progression of amendment is subject to proponent and is progressing through the Government Land Planning Service. Council has been involved for comment/advice only.</p>	
Planning Scheme Review 2026	In Progress	Review of Mansfield's Planning Scheme	<p>Required by section 12B of the Planning and Environment Act 1987 to be undertaken every four years.</p> <p>Project initiated 13 April 2026 commencing with a review of current Scheme and seeking input from internal stakeholders and Referral Authorities.</p> <p>Document analysis to be undertaken throughout May and June and an update to Councillors at the July Briefing.</p>	

Strategic/Structure Plans

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Delatite Valley Plan	In Progress	Create a community, tourism and structure plan applying from Merrijig to Mirimbah	<p>Engagement on first draft plan - 126 submissions received.</p> <p>Draft plan updated in line with community and Councillor feedback.</p> <p>Engagement on second draft plan - 63 submissions were received.</p> <p>Draft Plan updated in line with community and Councillor feedback.</p> <p>Engagement on third draft plan open until 21 June.</p>	Analysis of community submissions to go to August briefing of Council.

Other (Strategic Planning adjacent projects)

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Mansfield Flood Study	In Progress	Creation of new flood mapping and exploration of flood mitigation options.	Draft hydrology report received. Engagement plan and draft findings presented at September Briefing. Mitigation location options confirmed with consultants.	Location-specific mitigation options and draft hydrology modelling expected 6 July. Explore mitigation options for community infrastructure and engage with community on options. Study due for completion in 2026-27.
	In Progress	Preparation for implementation of Flood Study into Planning Scheme.	Analysis of study results and proposed planning controls completed for every affected property. Initial engagement with identified landowners commenced 25 May 2026.	Engagement with affected landowners regarding the impact of the flood study on planning control to continue until September 2026.
Infrastructure Plan	In Progress	Preparation of Infrastructure Plan for Mansfield Township.	Following internal review, the Plan was presented to Council at the May briefing for consideration prior to community engagement.	Community engagement will be undertaken prior to adoption.
Goughs Bay Integrated Wastewater Management Plan	In Progress	Preparation of integrated wastewater feasibility study and plan for Goughs Bay.	Internal review of Draft plan completed. Consultant has been issued with instructions for the next steps and is now preparing an updated draft report.	The Plan will be presented to Council at the August briefing for consideration prior to community engagement.
High Street Design – Stage 1: Car Parking Study	In Progress	Preparation of a study and strategy for the future design of the Mansfield township CBD and Parking Strategy	Consultant appointed to prepare Car Parking Study. Initial community engagement has been undertaken, and initial data has been provided to Council. This was reviewed by Council officers and feedback provided to the consultant.	Review of consultation results and draft Study to be presented to a Council Briefing in August 2026.
Ovens-Murray Integrated Transport Strategy	In Progress	Completion of DTP & RDV Strategy for transport infrastructure and servicing in the Ovens-Murray region.	Mansfield Shire Council has been engaged to complete the Ovens-Murray Integrated Transport Strategy for the Department of Transport and Planning and Regional Development Victoria. The background report has been completed by consultants, and Mansfield Shire Council will be leading the engagement with other Councils in the region and working to identify priority projects for implementation.	Priority projects for all Councils being compiled for presentation to DTP by end of June.

4. Waste Services

The landfill diversion rate for the month of May 2026 was 41.54%. This is a slight increase from the April rate and is due to a decrease in refuse for the month. This is largely due to no public holiday activity during May or any large-scale community events during the month.

The average diversion rate year to date (YTD) has remained steady 40.28%.

	2025-26					
	Recycling (total tonnage)	FOGO (total tonnage)	Landfill (total tonnage)	Total Waste (tonnage)	Total Diverted Waste	Landfill Diversion Rate
Jul	81.00	29.14	194.45	304.59	110.14	36.16%
Aug	75.14	39.33	190.69	305.16	114.47	37.51%
Sep	72.24	44.52	184.28	301.04	116.76	38.79%
Oct	89.17	76.18	206.26	371.61	165.35	44.50%
Nov	79.84	66.08	185.37	331.29	145.92	44.05%
Dec	92.44	60.36	216.28	369.08	152.80	41.40%
Jan	113.62	53.80	260.72	428.14	167.42	39.10%
Feb	77.94	38.58	176.24	292.76	116.52	39.80%
Mar	84.32	58.00	195.97	338.29	142.32	42.07%
Apr	89.68	52.20	208.68	350.56	141.88	40.47%
May	74.70	55.44	183.14	308.04	124.90	41.54%
Jun						
Total Tonnage	923.22	573.91	2211.29	3707.52	1496.23	
Average Landfill Diversion Rate for FY			40.28%			

5. Field Services

Parks and Gardens

The Parks and Gardens team has completed the following activities for the month of May:

- ▶ Tree maintenance and formative pruning, Somerset Crescent, Cambridge Drive, Galway Court, Donovan's Way, Kate Court completed, works ongoing
- ▶ Clean-up of Autumn leaves at High Street, Highett Street, Bonnie Doon, Merton, Jamieson.
- ▶ Mowing (ride on) in Mansfield, Jamieson, Goughs Bay, Merton, Maindample and Bonnie Doon
- ▶ Mowing (ovals) at the Mansfield Recreation Reserve, Lords Reserve, Bonnie Doon College Park Field 1 and 2.
- ▶ Fertilise ovals, Mansfield Recreation Reserve, Lords, Bonnie Doon, College Park Field 1 and 2.
- ▶ Rail trail tree pruning
- ▶ Weed Spraying College Park Field 2 (Broadleaf and Paspalum), Stockmans Drive, Skate Park, Visitor Information Centre, roundabouts, Redgum Estate and Botanic Park
- ▶ Garden maintenance, Ski Statue, Erril Street, Skate Park, Visitor Information Centre, Mechanics Institute, Botanic Park and High Street roundabout.
- ▶ Litter pick up on High Street, at the Skate Park and on Highett Street
- ▶ Events, Mothers Day Classic
- ▶ Letter drops to residents for 2026 tree planting program.
- ▶ Finalised traffic management training requirements
- ▶ Pruning Maroondah Highway, Wetlands, Redgum Drive, Cambridge Street and Malcom Street



Roads Crew

Grading kilometres completed for the month of May were 31.3 kms, totalling 189 kms for the year. Works were completed on the Walshs Road upgrade project of reconstructing the remaining 1.85kms in preparation for sealing to the state forest boundary. Works completed have included installing three new culverts, tree envelope clearing, widening sections of the road and improving sight lines. At stages this project has required an increase of staff to assist with the works, so other maintenance activities have been reduced to accommodate the works.

The team have maintained regular street sweeping to support drainage. Street sweeping activity has increased as autumn is upon us. The roads crew have also completed the following activities:

- ▶ Banner and flag change over
- ▶ Street Sweeping Mansfield, Bonnie Doon, Jamieson
- ▶ Removal of fallen trees
- ▶ Vandalism clean up
- ▶ Toilet blockages
- ▶ Footpath lip grinding
- ▶ Line marking
- ▶ Tree works Bonnie Doon
- ▶ Pothole patch various roads

Maintenance Grading

- ▶ Coles Road
- ▶ Woolshed Road
- ▶ Chaple Hill Road
- ▶ Glenroy Road
- ▶ Ingomar Road
- ▶ Monkey Gully Road

Drainage

- ▶ North Creek Road
- ▶ Ancona Road
- ▶ Old Strathbogie Road
- ▶ O'Hanlon's Road
- ▶ Bonnie Doon area
- ▶ Walshs Road
- ▶ Old Tolmie Road

Excavator

- ▶ Walshs Road Project
- ▶ Picnic Point Playground
- ▶ Rifle Butts and Mansfield-Woods Point road intersection sight lines

Roadside Slashing

- ▶ Old Tolmie Road
- ▶ Soldiers Road
- ▶ Graves Road

- ▶ Fridays Road
- ▶ Adams Lane
- ▶ Black Swamp Road
- ▶ Aldous Road



Resheeting Program 2025/26

Road	Status
Aldous Road	Complete
Banksia Street (Court Bowl)	Complete
Cambatong Road	Complete
Desmonds Road	Complete
Dry Creek Road	Complete
Long Lane	Complete
Merton-Strathbogie Road	Complete
Sonnberg Drive	Complete
Spring Creek Road	Complete
Woolshed Road	Complete
Royal Town Road	Complete
Fern Street	Complete

6. Library

Library Outreach Van

The design for the fitout of the library outreach van has been prioritised this month. Council visited three library outreach vans similar to the van awarded to Mansfield Shire Council through the Living Libraries grant.

Staff from these libraries were generous with their time and honesty during the visits, explaining how each van's fitout both supported and impeded their outreach service.

Libraries visited:

Mornington Peninsula – this van is used to offer outreach services in Community Centres similar to the style of service planned for Mansfield Shire.



Yarra Plenty – this van is used to offer outreach services to aged facilities and a homebound service to members of the community who find it difficult to leave their homes.



Melton – the fitout of this van has just been completed. Melton will launch the van next month, starting with a popup program to spark community interest. After a community engagement process, Melton Library will begin a regular outreach program.



Council staff also visited Ballarat to test drive the proposed vehicle, an all-wheel-drive Mercedes Sprinter, finding it comfortable to drive and easy to handle.



Simultaneous Storytime

Mansfield Kindergarten participated in this annual national event where children around Australia listen to the same book being read aloud in libraries, schools, community centres and on the radio. 20 children from Mansfield Kindergarten attended this special storytime.

Facebook

A snapshot of the Mansfield Library Victoria Facebook page:

- ▶ Followers – 1,236
- ▶ Posts published – 19
- ▶ Views – 10,856
- ▶ Visits – 511

Most popular posts for April



Mansfield Library Victoria
May 18 · 🌐
PSA 📣 Join Narelle and her farm yard friends for toddler storytime tomorrow, 10:30am 📖

👍❤️ Kirsten Alexander and 39 others
👍 40 🔍 ↻ 1



📖📖 National Simultaneous Storytime! 📖📖
Today we joined libraries and schools across Australia to read the same book and the same time!
With the day coinciding with Mansfield Kindergarten's fortnightly library visit, Narelle treated their four year old group this years story Luna Roo: The Kangaroo Baller. 🐨

👍❤️ Katherine Carrington and 22 others
👍 23 🔍 ↻ 1

Statistics for May 2026

	Visits	Loans	Library Programs	Program attendees	Room Use	IT help	Holds placed	New users
May 2026	2949	3338	26	179	10	158	778	49
April	3075	3266	16	235	18	153	771	33
March	3114	3266	11	121	17	178	783	39
Feb	2818	3212	8	57	13	146	714	46
Jan	1954	3419	10	205	6	119	902	42
Dec	2230	2691	10	129	7	119	639	43
May 2025	2639	2711	10	211	15	92	536	31

7. Youth Services & Events

School Holiday Program

The winter school holiday program has been released and is already seeing great uptake in activities. The school holiday program is designed to enhance life skills and community participation. The program also includes a high energy experience and NAIDOC activities.

Life skills – Chop n chat cooking classes, Pro Active Youth Tax Workshop

Community Groups – CWA involvement in crochet workshop. Respond group in chop n chat

High energy experience – Bouldering in Myrtleford

NAIDOC – Sammi Trist art workshop and pyrography workshop with Iluka Sax Williams

WINTER SCHOOL HOLIDAY PROGRAM

WEEK ONE

Mon 29th June *^#
Sammi Trist Painting Workshop
 10am - 1pm

Tues 30th June *
 Crochet Workshop with Larissa Napora
 1pm - 4pm

Wedn 1st July *
Chop and Chat - Indian
 10am - 1pm

Fri 3rd July *
 Back to the 80s (And 90s)
 Amplify Event
 5:30pm - 8pm

WEEK TWO

Mon 6th July *^
Chop and Chat - NAIDOC
 10am - 1pm

Tues 7th July *#
 Tax Workshop with Proactive Tax
 1pm - 3pm

Thurs 9th July
Indoor Bouldering @ Myrtleford
 10:30am - 4:30pm

Fri 10th July *^#
 Pyrography Workshop with Iluka Sax-Williams
 2pm - 5pm

Ages 12 - 18 (# 12 - 25)
 *Held at Mansfield Youth Centre
 ^ NAIDOC Week Event

Sign up via Mansfield Shire Youths Linktree
 Spaces are limited

MANSFIELD SHIRE YOUTH
Mansfield Shire
Respond
ENGAGE!
AMPLIFY
CELEBRATING 50 YEARS OF NAIDOC WEEK

Amplify

The Amplify group has concluded its second Youth Art Gallery Exhibition at the Visitor Information Centre. The event was a great success, offering young artists a place to confidently display their works to the public, in many cases for the first time.

- ▶ 10 young artists displayed works
- ▶ 30 art pieces on display
- ▶ Aged between 12 and 25 years of age
- ▶ High public engagement – more than 150 votes received from the public
- ▶ Amplify Artist of the year (panel of local artists) awarded to Ayshia Beekman
- ▶ Framing the Future award (public vote) to Abigail Wettenhall

Amplify is now planning for multiple events throughout the year with two major events to occur in October - Battle of the Bands on Saturday 10 October and the High Country Festival on Friday 30 October.

Youth Advisory Group (YAG)

Input from the YAG has led to the inclusion of a youth tax workshop in the school holiday program to teach people what they need to know as they enter the workforce. Council are teaming up with local tax experts Pro Active to deliver this workshop. The YAG annual performance review discussions are currently underway to talk to members about their involvement, input and expectations for the year so far and moving forward. The YAG team are continuing to work on areas to guide our youth programming for workshops, events and focus areas for the year.

These include:

- ▶ Mental Health Awareness
- ▶ Training & Employment
- ▶ IDAHOBIT
- ▶ Pride Month
- ▶ Disability Support
- ▶ Life Skills Development
- ▶ Resume Writing

Youth Centre

The Youth Centre has seen the trend of winter being a quieter time, with a small dip in attendance due to sporting commitments from young people. However, there has been an increase in participation in the Code Club, with around 15 regular young people in attendance. We have also seen an increase in use of the music rehearsal space from Steiner School students. This has come from direct engagement from youth officers.

- ▶ Monday — Various 4-week programs (Pickleball, Sewing) and Computer Games

- ▶ Tuesday — Amplify Meetings and Social Crafternoons
- ▶ Wednesday — Code Club and Board Games
- ▶ Thursday — YAG Meetings and Switch It Up Nintendo Switch Tournaments
- ▶ Each afternoon — Music Room and Study Spaces available

Events

Council supported Events

Walk against Domestic Violence – Friday 1 May

Council supported the Walk against Domestic Violence with traffic management for the median strip walk along with marquees, chairs and speaker systems for speeches. Additionally for the month of May, Council supported this initiative with flags on the main roundabout.

Lauriston X Parkrun – Saturday 9 May

Parkrun and Lauriston Girls School combined for a special parkrun event for Mother’s Day weekend. Council supported with traffic management, equipment including marquees, speakers, additional signage and also organising a coffee van for the day.

Mother’s Day Classic – Sunday 10 May

Council supported the return of the Mothers Day Classic to the Great Victorian Rail Trail. A quick turnaround after event organisers only decided to proceed with a three-week notification. Council organised traffic management, signage, sound systems, signage, site maps and assisted to organise the Friends of the GVRT to volunteer. Council was formally thanked for their assistance from the event organisers.

Volunteers Dinner – Thursday 21 May

Council supported the Amplify group to find musical acts for the event. Council also assisted to meet sound system requirements for the performers on the evening.

Upcoming Events

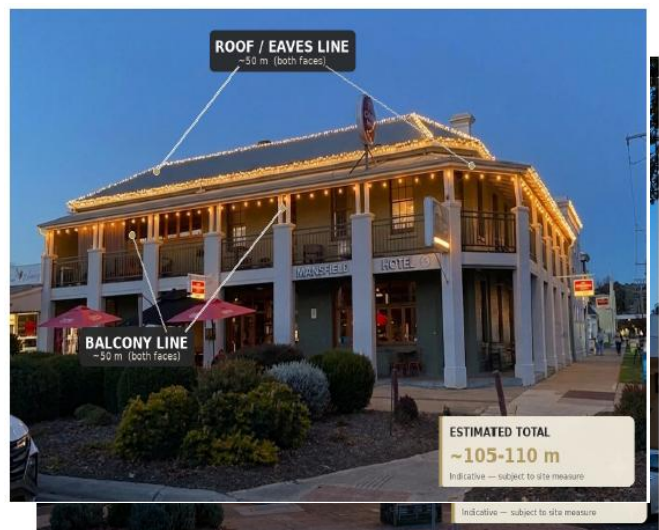
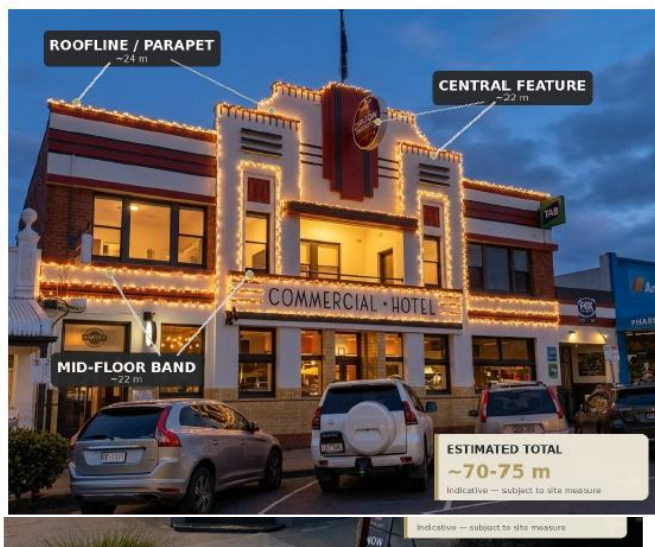
June	July	August
13 – Farmers Market	5 – 12 – NAIDOC Week	8 – Farmers Market
19 -21 – Lantern Festival	11 – Farmers Market	14 – Melbourne Cup arrival
20 – That’s My Farm Market	18 – That’s My Farm Market	15 – Melbourne Cup Event at Mansfield Race Course
27 – Farmers Market	25 – Farmers Market	15 – That’s My Farm Market
		22 – Farmers Market
		29 – Bloom At Doon – Bonnie Doon

Winter Festival Events and Lighting

Further to the lineup of events, Council is joining with Mt Buller to promote a region wide line up of Winter Festival events. The Winter Festival will host a string of events throughout Mansfield Shire as well as Mt Buller and Mt Stirling, promoted in Mansfield on the event towers throughout town.



Using Bushfire Recovery funding, Council is also planning a light installation as part of the Winter Festival. The light installation will be purchased for future use, with future economic benefit with the attraction of visitors.



Snow Summit 2026

Senior Council staff attended The Snow Summit 2026 in May at the Thredbo Alpine Resort, which brought together industry leaders, government representatives and stakeholders to discuss the current state and future opportunities of Australia's alpine sector. The summit highlighted that, despite perceptions of decline, the snow industry remains a significant contributor to regional economies, generating more than \$5.7 billion in economic output and supporting approximately 22,760 full-time equivalent jobs. Discussions reinforced that demand for alpine experiences remains strong, with growth being constrained more by access, affordability, infrastructure and policy barriers than by visitor demand itself.

Key themes included the need for a unified industry voice to strengthen advocacy, increased investment in infrastructure such as snowmaking, workforce housing and transport, and a stronger focus on customer value and experience. The summit also identified opportunities to grow participation through beginner and snow play experiences, multicultural markets, digital innovation and increased utilisation of shoulder seasons. Overall, the event emphasised the importance of coordinated industry and government action to address structural constraints, improve accessibility, and ensure the long-term sustainability and growth of Australia's alpine regions.

8. Communications

Media releases

Twenty-two media releases were generated and distributed:

- ▶ Fire-impacted community at Woodfield now eligible for disaster support
- ▶ Community Feedback invited on Wastewater Management Plan
- ▶ Mansfield Shire Council Statement Regarding Fuel Supply
- ▶ The next generation of creatives shine at 2026 Youth Art Exhibition
- ▶ Council calls for emergency preparedness through bushfire inquiry
- ▶ State budget forgets Mansfield Shire
- ▶ LAPS pool enclosure progresses with award of contract
- ▶ New accessible public shower and toilet facility opens on Curia St
- ▶ The Unbreakable Farmer is coming to Bonnie Doon
- ▶ Councillors attend Merrijig Rodeo Presentation night
- ▶ Howqua Pathway Upgrade completed with support of local community group
- ▶ Local Volunteers celebrated at National Volunteers Week event
- ▶ New Community Local Laws to begin from 30 June 2026
- ▶ Delatite Valley Plan goes back out on engagement
- ▶ Energy Resilience Upgrade Coming to Bonnie Doon Recreation Reserve
- ▶ Free Starting Solids Sessions Supporting Local Families
- ▶ Thredbo summit highlights economic impact of snow resorts
- ▶ SIAG Funding to Boost Community Connection and Inclusion Across Mansfield
- ▶ Mansfield to Celebrate 50 Years of NAIDOC Week with Diverse Program
- ▶ The Chumpy Project: Honouring a Legacy, Inspiring the Next Generation
- ▶ The People's Cup is Coming to the High Country

Responses to media enquiries

Responses were provided on the following topics:

- ▶ Play Our Way Program

Social media

Council's Facebook page is followed by 11,719 accounts. Page activity over the past 4 months:

	February	March	April	May
Change in followers	+331	+212	+129	+198
Content interactions	7,647	5,732	4,568	2,629
Link clicks	544	276	1,127	1,556

Posts that received the most interactions this month are listed below:

Topic	Reach	Interactions	Comments
Snow Summit	10,689	61	5
Native Vegetation	9,084	82	41
Channel 9 Weather cross	8,167	136	1
Engagement for Station Precinct	7,861	76	14

Engage Mansfield

Regular community consultation is undertaken online via Engage Mansfield. Statistics on activity on the portal is provided below.

	February	March	April	May
New registrations	8	16	53	13
Visits	2,524	1,134	4,834	2,840
Engaged	246	38	60	27
Engagement rate	11.8%	3.6%	1.6%	1.2%

YouTube

Council meetings are streamed live on YouTube. Viewership of recent Council meetings within each month is as follows:

	Feb	Mar	Apr	May
Views	70	73	132	99

9. Digital Transformation Project

Enterprise Resource Planning (ERP) - Civica

Council has now entered its sixth month of operating on the Civica ERP system. The platform continues to stabilise, with minor issues being resolved as they arise. Preparation is also underway for the implementation of additional modules, including Infringements, Animal Management and Debt Recovery.

A key upcoming milestone is the End of Financial Year (EOFY), during which both the system and staff will need to fully process transactions within the Civica environment. This will be a significant test of system stability, business processes and staff readiness.

Civica's Animal Registration module

Council officers are currently undertaking User Acceptance Testing (UAT), scheduled to conclude on 19 June, with Council's go-live set for Tuesday 23 June.

The Customer Service team and Local Laws are conducting testing while delivering training in parallel. No major barriers have been identified, and data validation is nearing completion, with only minor data clean-up outstanding.

The compressed implementation timeframe creates significant pressure. This is primarily due to Civica assigning the same resources to both Infringements and Animal modules, along with delays in the Infringements module.

This parallel approach is necessary to ensure the system is operational before the end of support for the Synergy ERP system. While delaying implementation would introduce a risk of extending the costly Synergy licence, the current implementation is considered low risk. No major activities are planned post go-live, and current workload remains manageable. On average, there is one new animal registered daily and 75% of registration renewals have been received.

Civica's Infringement Management module

Implementation has been postponed prioritising the Animal module.

A small number of issues remain with Civica. Full deployment of the Infringement application (Comply app) is still pending

Civica's Debt Recovery module

The module has been configured and deployed to the Council environment. However, the Rates team does not currently have capacity to undertake testing due to EOFY activities.

A final review meeting is scheduled for 30 July to assess identified issues.

Civica's Community Portal

UAT has been completed, with three showstoppers identified:

- End-of-day process failing
- Receipt and invoice styling issues (posing a reputational risk)
- Online payment functionality

The first two issues are with Civica and are expected to be resolved in the coming weeks. The online payment issue is more complex and may take an extended period to resolve. Civica has acknowledged that the current solution is not fit for purpose

Rates

Council has purchased On Demand Support for the Rates module to support EOFY processing and rate striking.

Accurate processing is critical, particularly given the introduction of a new system and a new staff member undertaking these tasks without formal training, as they were not included in the Civica implementation scope.

Data Archival Solution

The solution was delivered on schedule (15 June). Council's IT department is currently reviewing the technical components. Once confirmed, it will be deployed to a limited user group for testing and feedback before broader rollout.

Health and Wastewater (HWW)

CODI and ECC have reviewed the implementation plan, which will be finalised by 19 June.

Functional requirements discovery is largely complete, with a final walkthrough pending.

Integration preparation (including SharePoint and NAR) is underway, with focus shifting to data quality ahead of migration.

ECC will work with IT to review source data and finalise scope and costing for the migration extract. Weekly meetings will continue to support progress, issue resolution, and stakeholder engagement. Planned go-live is scheduled for Weeks 3–4 of September.

Information and Records Management (IM)

Migration from the G: Drive has temporarily slowed due to prioritisation of the Citizen Central setup, along with UAT testing and deployment of the Animal Registration module.

The new Information Management Centre solution is currently being tested by the Murrindindi team, with testing taking longer than anticipated. Following completion, it will be rolled out to other councils.

Planning, Building and Regulatory (PBR)

All PBR modules are operational across participating councils and are now managed under Business as Usual (BAU). Vendor engagement continues, with focus on system improvements and resolution of outstanding items.

Key areas of activity include:

- Confirmed requirements and received a quote for enhancements to the Local Laws permit issuing workflows, aimed at maximising automation of permit approvals. This represents a key final phase in the digital transformation journey. Implementation plan is currently pending.
- Finalising requirements and data alignment between Evis and Council to resolve the final two outstanding planning data migration items before the end of Synergy Soft support.