

2024/25 | LOCAL GOVERNMENT PERFORMANCE REPORTING FRAMEWORK (LGPRF) MID-YEAR REPORT

Service Measure		Definition	Data Use	Calculation	Year End Result			Current Financial Year (2024/25)		
					2021/22	2022/23	2023/24	July - December	Comments	
Aquatic Facilities: Provision of aquatic facilities to the community and visitors for wellbeing, water safety, sport and recreation										
AF2	Health inspections of aquatic facilities	The number of inspections by an authorised officer within the meaning of the Public Health and Wellbeing Act 2008 carried out per Council aquatic facility.	Aquatic facilities should be inspected by a qualified officer to ensure a clean, healthy and safe environment for the public. Increasing or maintaining numbers of inspections would highlight council's commitment to public health.	N	Number of authorised officer inspections of Council aquatic facilities	2.00	1.00	1.00	1.00	Council has 1 aquatic facility which was inspected by an authorised officer during this reporting period.
				D	Number of Council aquatic facilities					
AF6	Utilisation of aquatic facilities	The number of visits to aquatic facilities per head of municipal population.	Pools should be safe, accessible and well utilised. High or increasing utilisation of pool facilities suggests an improvement in the effectiveness of the aquatic facilities service.	N	Number of visits to aquatic facilities	0.87	0.91	1.23	0.33	2024-25 pool season runs from 16/11/2024 to 16/3/2025. Data represents 6.5 weeks of the 17 week season
				D	Population					
AF7	Cost of aquatic facilities	The direct cost less any income received of providing aquatic facilities per visit.	Assessment of the cost-efficiency of council services. Low or decreasing aquatic facility costs suggests greater commitment towards creating efficient services.	N	Direct cost of aquatic facilities less income received	\$26.22	\$21.40	\$17.45	\$10.62	2024-25 pool season runs from 16/11/2024 to 16/3/2025. Data represents 6.5 weeks of the 17 week season
				D	Number of visits to aquatic facilities					
Animal Management: Provision of animal management and responsible pet ownership services to the community including monitoring, registration, enforcement and education										
AM1	Time taken to action animal management requests	The average number of days it has taken for Council to action animal management requests	Assessment of the timeliness of Council services. Quicker response rates show greater commitment to improving animal management service efficiency	N	Number of days between receipt and first response action for all animal management requests	1.23	1.17	1.20	1.21	
				D	Number of animal management requests					
AM2	Animals reclaimed	The percentage of collected registrable animals under the Domestic Animals Act 1994 reclaimed	Assessment of the effectiveness of Council services. Higher proportion of registered animals reclaimed shows greater community commitment towards animal management	N	Number of animals reclaimed	86.99%	82.42%	73.08%	70.59%	68 animals were collected and 48 reclaimed during this reporting period.
				D	Number of animals collected					
AM5	Animals rehomed	The percentage of collected registrable animals under the Domestic Animals Act 1994 that are rehomed	Assessment of the effectiveness of Council services. Increasing proportion of animals rehomed suggests greater community commitment towards animal management	N	Number of unclaimed collected animals rehomed	12.20%	17.58%	78.57%	85.00%	
				D	Number of unclaimed collected animals					
AM6	Cost of animal management service per population	The direct cost of the animal management service per municipal population	Assessment of the cost-efficiency of Council services. Lower costs suggest greater commitment towards efficient animal management services	N	Direct cost of the animal management service	\$23.90	\$20.01	\$18.48	\$12.83	Cumulative total with only 6 months of data.
				D	Population					
AM7	Animal management prosecutions	The percentage of successful animal management prosecutions	Assessment of Council commitment to protecting the health and safety of animals, the community and the environment. Lower total number of animal prosecutions and higher success rates suggests an improvement in the effectiveness of the animal management service	N	Number of successful animal management prosecutions	0.00%	0.00%	0.00%	0.00%	No animal management prosecutions
				D	Total number of animal management prosecutions					

Service Measure	Definition	Data Use	Calculation	Year End Result			Current Financial Year (2024/25)			
				2021/22	2022/23	2023/24	July - December	Comments		
Libraries: Provision of print and digital based resources to the community in a variety of formats including collection services, e-services, research tools and interactive learning programs										
LB2	Recently purchased library collection	The percentage of the library collection that has been purchased in the last 5 years	Assessment of the degree to which Council are investing in library resources. Higher proportion of items purchased in the last 5 years suggests a stronger investment in library resources	N	Number of library collection items purchased in the last 5 years	45.34%	42.96%	49.58%	84.43%	Waiting on data from Libraries Victoria.
				D	Number of library collection items					
LB5	Cost of library service per population	The direct cost of the library service per population	Assessment of the degree to which Council services are cost-efficient. Lower costs suggest greater commitment towards cost-efficient library services	N	Direct cost of the library service	\$33.99	\$37.67	\$28.37	\$25.75	Includes full year High Country Library Network fee
				D	Municipal population					
LB6	Loans per head of population	The number of library collection item loans per head of population	Assessment of the degree to which council’s library items are utilised by the community. Utilisation demonstrates the value the community places on the council’s investment into the library	N	Number of library collection item loans	New Indicator in 2023/24		5.83	3.39	Physical loans: 23,212 Digital Loans: 12,571 The indicators have been calculated based on 6 months of data only.
				D	Municipal population					
LB7	Library membership	The percentage of the population that are registered library members	Assessment of the degree to which council services are utilised by the community. Higher proportion of members suggests greater community participation with the library service	N	Number of registered library members	New Indicator in 2023/24		29.26%	29.34%	
				D	Municipal population					
LB8	Library visits per head of population	The number of library visits per head of population	Assessment of the degree to which council services are utilised by the community. Higher proportion of visitssuggests greater community utilisation of the library service	N	Number of library visits	New Indicator in 2023/24		4.05	2.03	The indicators have been calculated based on 6 months of data only.
				D	Municipal population					
Maternal and Child Health (MCH): Provision of universal access to health services for children from birth to school age and their families including early detection, referral, monitoring and recording child health and development, and providing information and advice										
MC2	Infant enrolments in the MCH service	The percentage of infants enrolled in the MCH service	Assessment of the degree to which Council services are provided in accordance with agreed standards. Higher proportion of infants enrolled suggests greater community appreciation of the MCH service	N	Number of infants enrolled in the MCH service	101.54%	104.05%	101.35%	100.00%	
				D	Number of birth notifications received					
MC3	Cost of the MCH service	The cost of the MCH service per hour of service delivered	Assessment of the degree to which Council services are cost-efficient. Lower costs suggest greater Council commitment towards cost-efficient MCH services	N	Cost of the MCH service	\$78.13	\$76.40	\$73.76	\$72.93	
				D	Hours worked by MCH nurses					
MC4	Participation in the MCH service	The percentage of children enrolled who participate in the MCH service	Assessment of the degree to which the community participates with Council services. Higher participation rate suggests greater commitment to the MCH service and demonstrates Council’s promotion of healthy outcomes for children and families	N	Number of children who attend the MCH service at least once (in a year)	83.01%	85.85%	89.07%	70.80%	Timing of key age and stage visits contributes to the 6 month result.
				D	Number of children enrolled in the MCH service					
MC5	Participation in the MCH service by Aboriginal children	The percentage of Aboriginal children enrolled who participate in the MCH service	Assessment of the degree to which the Aboriginal community participates with Council services. Higher participation rate suggests greater commitment to the MCH service and demonstrates Council’s promotion of healthy outcomes for children and families	N	Number of Aboriginal children who attend the MCH service at least once (in the year)	100.00%	100.00%	93.75%	84.62%	Small number of children influences the half year result.
				D	Number of Aboriginal children enrolled in the MCH service					
MC6	Participation in 4-week Key Age and Stage visit	The percentage of infants enrolled in the MCH service who participated in 4-week Key Age and Stage visit	Assessment of the degree to which Council provides valued services. Higher proportion of attendance from the clients suggests greater community satisfaction with the MCH service	N	Number of 4-week key age and stage visits	106.15%	106.76%	98.65%	108.11%	
				D	Number of birth notifications received					

Service Measure		Definition	Data Use	Calculation	Year End Result			Current Financial Year (2024/25)		
					2021/22	2022/23	2023/24	July - December	Comments	
Roads: Provision of a network of sealed local roads under the control of the municipal Council to all road users										
R1	Sealed local road requests	The number of sealed local road requests per 100 kilometres of sealed local road	Assessment of community satisfaction with Council services. Lower sealed local road requests suggest a more effective roads service and greater satisfaction from road users	N	Number of sealed local road requests	16.94	53.87	47.60	16.76	There has been a decrease in sealed local road requests, reflecting an improvement in the condition of our existing sealed roads. This improvement is a result of Council's focused efforts on resealing roads over the past year. This is a significant drop compared to half year last year
				D	Kilometres of sealed local roads					
R2	Sealed local roads maintained to condition standards	The percentage of sealed local roads that are below the renewal intervention level set by Council and not requiring renewal	Assessment of the degree to which Councils maintain high-quality infrastructure. Lower proportion of roads above the renewal intervention level suggests a high-quality road network	N	Number of kilometres of sealed local roads below the renewal intervention level set by Council	82.43%	82.81%	99.01%	99.01%	
				D	Kilometres of sealed local roads					
R3	Cost of sealed local road reconstruction	The direct reconstruction cost per square metre of sealed local roads reconstructed	Assessment of the degree to which Council services are cost-efficient. Lower costs suggest greater commitment towards the cost management of the renewal and maintenance of sealed local roads	N	Direct cost of sealed local road reconstruction	\$44.86	\$169.76	\$180.21	\$57.41	Completion of Heavy Vehicle Bypass Route in prior years resulted in lower cost this year.
				D	Square metres of sealed local roads reconstructed					
R4	Cost of sealed local road resealing	The direct resealing cost per square metre of sealed local roads resealed	Assessment of the degree to which Council services are cost-efficient. Lower costs suggest greater commitment towards the cost management of the renewal and maintenance of sealed local roads	N	Direct cost of sealed local road resealing	\$5.24	\$8.34	\$9.47	\$10.01	2024-25 reseat program completed within mid-year reporting period.
				D	Square metres of sealed local roads resealed					
R5	Satisfaction with sealed local roads	The community satisfaction rating out of 100 with how Council has performed on the condition of sealed local roads	Assessment of community satisfaction with Council services. A higher satisfaction measure suggests Council is meeting the community's expectations on their sealed local roads	N	Community satisfaction rating out of 100 with how Council has performed on the condition of sealed local roads	57.00	49.00	51.00	N/A	Community satisfaction survey results are published at the end of each financial year, resulting in mid-year data being unavailable. 2025 interviews took place in January/February 2025.
				D						
Statutory Planning: Provision of land use and development assessment services to applicants and the community including advice and determination of applications										
SP1	Time taken to decide planning applications	The median number of days taken between receipt of a planning application and a decision on the application	Assessment of Council efficiency in decision-making. Higher proportion of planning applications decided in a timely manner suggests an effective statutory planning service	N	The median number of days between receipt of a planning application and a decision on the application	61.00	97.00	83.50	77	Increased resourcing in Statutory Planning team has increased efficiency in deciding planning applications in a timely manner.
				D						
SP2	Planning applications decided within required time frames	The percentage of regular and Vic Smart planning application decisions made within legislated time frames	Assessment of council efficiency in decision-making. Higher proportion of planning applications decided within required timeframes suggests a higher quality and effective statutory planning service	N	Number of planning application decisions made within 60 days for regular permits and 10 days for Vic Smart permits	91.03%	65.99%	80.23%	60.00%	Temporary impact due to implementation of new planning system GreenLight resulted in a decrease planning application decisions made within legislated time frames which is expected to improve over the next period.
				D	Number of planning application decisions made					
SP3	Cost of statutory planning service	The direct cost of the statutory planning service per planning application received	Assessment of the degree to which Council services are cost-efficient. Lower cost suggests greater commitment towards providing cost-efficient statutory planning services	N	Direct cost of the statutory planning service	\$1,965.28	\$1,664.95	\$2,874.77	\$1,283.39	Cumulative total with only 6 months of data.
				D	Number of planning applications received					
SP4	Council planning decisions upheld at VCAT	The percentage of planning application decisions subject to review by VCAT that were not set aside	Assessment of the degree to which Council planning application processing and decisions are consistent with the local planning scheme. Higher proportion of VCAT decisions that do not set aside Council's decision suggests an improvement in the effectiveness of Council's statutory planning decisions	N	Number of VCAT decisions that did not set aside Council's decision in relation to a planning application	100.00%	0.00%	50.00%	0.00%	No Appeal outcomes during Jul-Dec 2024
				D	Number of VCAT decisions in relation to planning applications					

Service Measure		Definition	Data Use	Calculation		Year End Result			Current Financial Year (2024/25)	
						2021/22	2022/23	2023/24	July - December	Comments
Waste Management: Provision of kerbside waste management services to the community including garbage and recyclables										
WC2	Kerbside collection bins missed	The number of kerbside collection bins missed per 10,000 scheduled kerbside collection bin lifts	Assessment of the quality of Council services. Lower proportion of bins missed suggests an effective waste collection service collecting as planned	N	Number of kerbside garbage and recycling collection bins missed	3.39	2.74	2.67	3.73	
				D	Number of scheduled kerbside garbage and recycling collection bin lifts					
WC3	Cost of kerbside garbage bin collection service	The direct cost of the kerbside garbage bin collection service per kerbside garbage collection bin	Assessment of the degree to which Council services are cost-efficient. Lower cost suggests greater commitment towards cost-efficient waste collection services	N	Direct cost of the kerbside garbage bin collection service	\$193.11	\$207.73	\$222.83	\$62.44	Cumulative total with not full year data.
				D	Number of kerbside garbage collection bins					
WC4	Cost of kerbside recyclables collection service	The direct cost of the kerbside recyclables collection service (including the contract cost of collection) per kerbside recyclables collection bin	Assessment of the degree to which Council services are cost-efficient. Lower cost suggests greater commitment towards cost-efficient waste collection services	N	Direct cost of the kerbside recyclables bin collection service	\$117.18	\$131.11	\$146.11	\$36.01	Cumulative total with not full year data.
				D	Number of kerbside recyclables collection bins					
WC5	Kerbside collection waste diverted from landfill	The percentage of garbage, recyclables and green organics collected from kerbside bins that is diverted from landfill	Assessment of the extent to which Council promotes community environmental outcomes. Higher volume of waste diverted away from landfill suggests a more effective waste collection system	N	Weight of recyclables and green organics collected from kerbside bins	33.92%	32.45%	29.73%	40.97%	The FOGO program is having a positive impact on this indicator. Cumulative total for year to date.
				D	Weight of garbage, recyclables and green organics collected from kerbside bins					
Efficiency: Measures whether a Council is using resources efficiently										
E2	Expenses per property assessment	Total expenses per property assessment	Assessment of whether resources are being used efficiently to deliver services	N	Total expenses	\$3,165.88	\$3,333.88	\$3,793.57	\$1,437.45	Cumulative expenses captured throughout the year. Number of property assessments calculation was as at 1 July 2024.
				D	Number of property assessments					
E4	Average rate per property assessment	The average rate revenue per property assessment	Assessment of whether resources are being used efficiently to deliver services	N	Sum of all general rates and municipal charges	\$1,594.13	\$1,637.25	\$1,676.94	\$1,699.10	Number of property assessments calculation was as at 1 July 2024.
				D	Number of property assessments					
Liquidity: Measures whether a Council can generate sufficient cash to pay bills on time										
L1	Current assets compared to current liabilities	Current assets as a percentage of current liabilities	Assessment of Council’s financial position. Higher assets relative to liabilities suggests Councils are in a strong position	N	Current assets	252.73%	192.20%	113.73%	248.43%	Cumulative result with only 6 months data and capital works program not yet completed.
				D	Current liabilities					
L2	Unrestricted cash compared to current liabilities	Unrestricted cash as a percentage of current liabilities	Assessment of Council’s abilities to pay bills on time. Higher unrestricted cash relative to liabilities suggests Councils are able to pay bills in a timely manner	N	Unrestricted cash	42.23%	-54.92%	-57.05%	43.56%	
				D	Current liabilities					

Service Measure		Definition	Data Use	Calculation	Year End Result			Current Financial Year (2024/25)		
					2021/22	2022/23	2023/24	July - December	Comments	
Obligations: Measures whether the level of debt and other long term obligations is appropriate to the size and nature of the Council's activities										
O2	Loans and borrowings compared to rates	Interest bearing loans and borrowings as a percentage of rate revenue	Assessment of whether Council's level of interest-bearing loans and borrowings are appropriate to the size and nature of Council's activities. Demonstration of Council managing its borrowing strategy in relation to the revenue it raises	N	Interest bearing loans and borrowings	28.87%	27.18%	22.80%	21.22%	Principal paid to 31 December 2024 was \$251,000.
				D	Rate revenue					
O3	Loans and borrowings repayments compared to rates	Interest and principal repayments on interest bearing loans and borrowings as a percentage of rate revenue	Assessment of whether Council's level of repayments on interest-bearing loans and borrowings are appropriate to the size and nature of Council's activities. Demonstration of Council managing its borrowing strategy in relation to the revenue it raises	N	Interest and principal repayments on interest bearing loans and borrowings	0.66%	1.24%	3.88%	2.05%	Includes \$251,000 principal and \$117,000 in interest costs.
				D	Rate revenue					
O4	Non-current liabilities compared to own source revenue	Non-current liabilities as a percentage of own source revenue	Assessment of whether Council's long term liabilities are appropriate to the size and nature of Council's activities. Lower proportion of non-current liabilities suggests greater capacity to meet long-term obligations	N	Non-current liabilities	28.70%	31.19%	26.20%	26.38%	Own source revenue is inclusive of all revenue less grants received.
				D	Own source revenue					
O5	Asset renewal and upgrade compared to depreciation	Asset renewal and upgrade expense compared to depreciation assesses whether Council spending on assets is focused on purchasing new assets or renewing and upgrading existing ones	Assessment of whether Council assets are being renewed or upgraded as planned. It compares the rate of spending on existing assets through renewing, restoring, replacing or upgrading existing assets with depreciation. Ratios higher than 1.0 indicate there is a lesser risk of insufficient spending on Council's asset base	N	Asset renewal and asset upgrade expenditure	162.01%	183.07%	227.92%	240.64%	Asset depreciation based on 50% of the 2024-25 forecast as depreciation is calculated at the end of year.
				D	Asset depreciation					
Operating Position: Measures whether a Council can generate an adjusted underlying surplus										
OP1	Adjusted underlying surplus (or deficit)	The underlying surplus (or deficit) as a percentage of adjusted underlying revenue	Assessment of whether Council can generate a surplus. A significant surplus (or deficit) achieved in a particular financial year does not necessarily indicate good or bad financial performance in that year	N	Adjusted underlying surplus (or deficit)	1.16%	2.71%	-8.31%	68.33%	Inflated given upfront receipt of rates & charges revenue. This will reduce as further expenses incurred during the year.
				D	Adjusted underlying revenue					
Stability: Measures whether a Council is able to generate revenue from a range of sources										
S1	Rates compared to adjusted underlying revenue	Rate revenue as a percentage of adjusted underlying revenue	Assessment of whether Council can generate revenue from a range of sources to fund services and activities. Lower proportion of rate to underlying revenue suggests greater stability	N	Rate revenue	59.05%	61.08%	62.07%	63.70%	Full year results not available.
				D	Adjusted underlying revenue					
S2	Rates compared to property values	Rate revenue as a percentage of the capital improved value of rateable properties in the municipality	Assessment of whether Councils set rates at an appropriate level. Lower proportion of rate revenue suggests a reduced rate burden on the community	N	Rate revenue	0.34%	0.27%	0.25%	0.24%	Full year results not available. Capital improved value is based on the end of 2023-24 values.
				D	Capital improved value of rateable properties in the municipality					

Service Measure		Definition	Data Use	Calculation	Year End Result			Current Financial Year (2024/25)		
					2021/22	2022/23	2023/24	July - December	Comments	
Sustainable Capacity: Measures whether the Council can meet the agreed service needs of the community										
C1	Expenses per head of municipal population	Total expenses per head of population	Assessment of the extent to which population is a key driver of Council's ability to provide services to the community. Lower proportion of expenses relative to population suggests an improved capacity to provide services	N	Total expenses	\$2,600.31	\$2,584.90	\$2,951.83	\$1,135.41	Cumulative result with only 6 months of data.
				D	Total population					
C2	Infrastructure per head of municipal population	The value of infrastructure per head of population	Assessment of the extent to which population is a key driver of Council's ability to provide services to the community. Higher proportion of infrastructure value relative to population level suggests greater council commitment to improving infrastructure	N	Value of infrastructure	\$18,531.83	\$19,563.38	\$21,457.80	\$18,146.69	Infrastructure value is based on the 2023-24 values. Will be updated at end of the financial year.
				D	Population					
C3	Population density per length of road	Population per kilometre of local road	Assessment of the impact of population on Council's ability to provide services to the community. Higher proportion of population relative to length of local roads suggests a lower population density	N	Population	11.67	12.27	12.44	12.44	
				D	Kilometres of local roads					
C4	Own-source revenue per head of municipal population	Own source revenue per head of population	Assessment of the degree to which Councils generate revenue from a range of sources. Higher amount of own source revenue suggests greater capacity to deliver services	N	Own source revenue	\$1,773.72	\$1,877.40	\$1,943.86	\$1,930.97	
				D	Population					
C5	Recurrent grants per head of municipal population	Recurrent grants per head of population	Assessment of the degree to which Councils generate revenue from a range of sources. Higher amount of grant revenue suggests greater capacity to delivery community services	N	Recurrent grants	\$683.26	\$604.67	\$302.67	\$465.86	
				D	Population					
C6	Relative Socio-Economic Disadvantage	The relative Socio-Economic Disadvantage of the municipality	Assessment of the degree to which Councils can fund the delivery of services to the community. Lower level of disadvantage may suggest greater need for services	N	Index of Relative Socio-Economic Disadvantage by decile	7.00	8.00	8.00	8.00	
				D						
C7	Percentage of staff turnover	The number of permanent staff resignations and terminations as a percentage of the average number of permanent staff	Assessment of the degree to which Councils use resources efficiently to delivery services. Lower proportion of workforce turnover may be representative of greater organisational efficiency or engagement	N	Number of permanent staff resignations and terminations	27.90%	18.10%	17.60%	9.02%	
				D	Average number of permanent staff for the financial year					