

# CEO Monthly Report

April 2026



Mansfield Shire

## 1. Customer Service

### Monthly Customer Request Management System (CRMS) Report April 2026

For the month of April, 178 customer requests were received. Of those, 68 requests remain open and 53 were closed during the month.

There were 1,298 calls and 1,018 visits to Council's customer service centre.

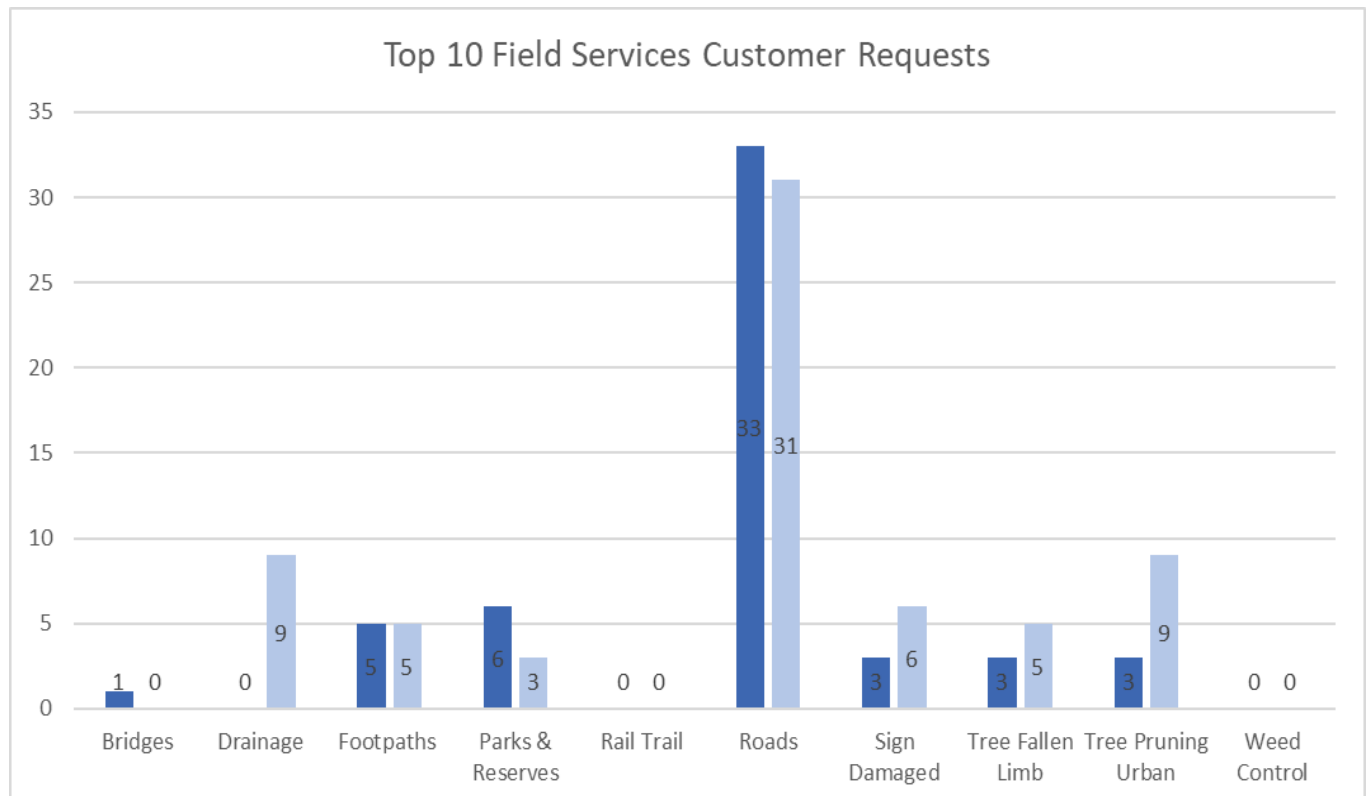
### Complaints received for April 2026.

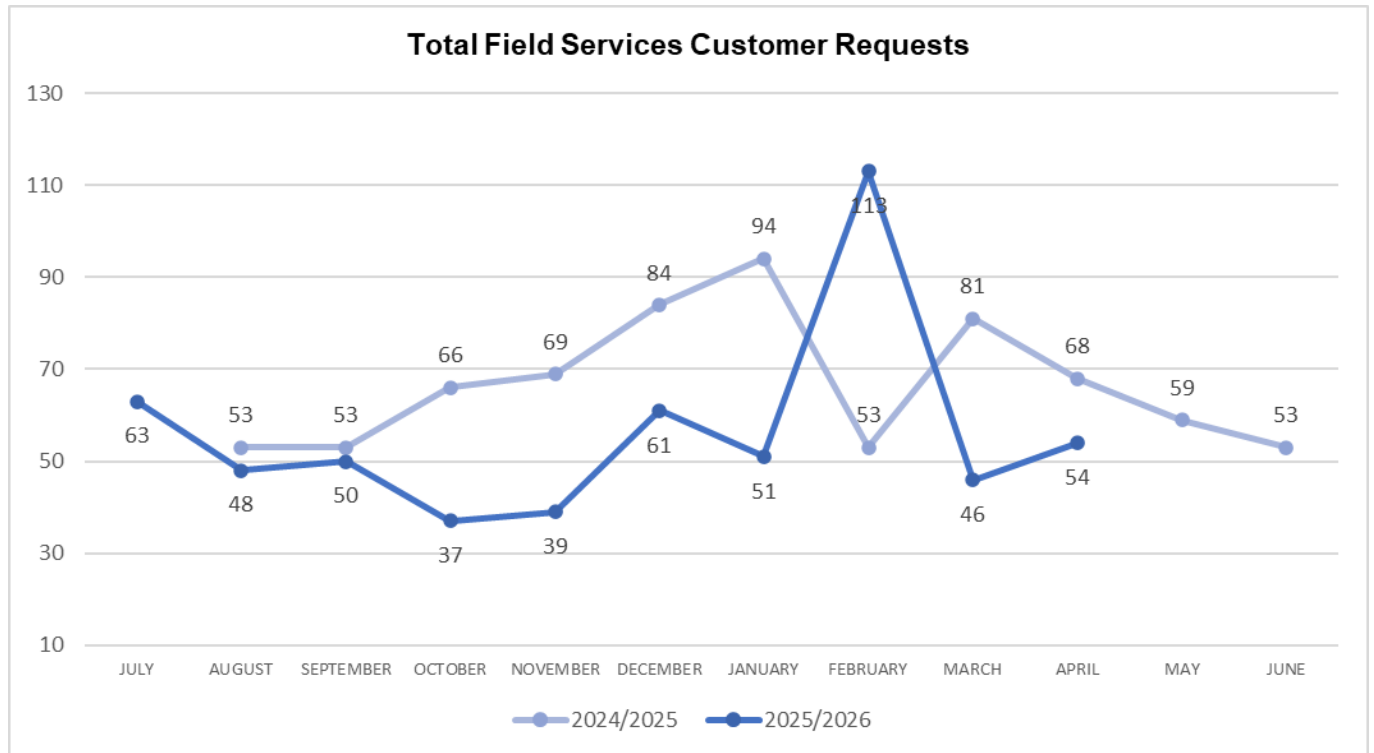
Council received no complaints for the month of April 2026.

### One expression of gratitude was received for April 2026.

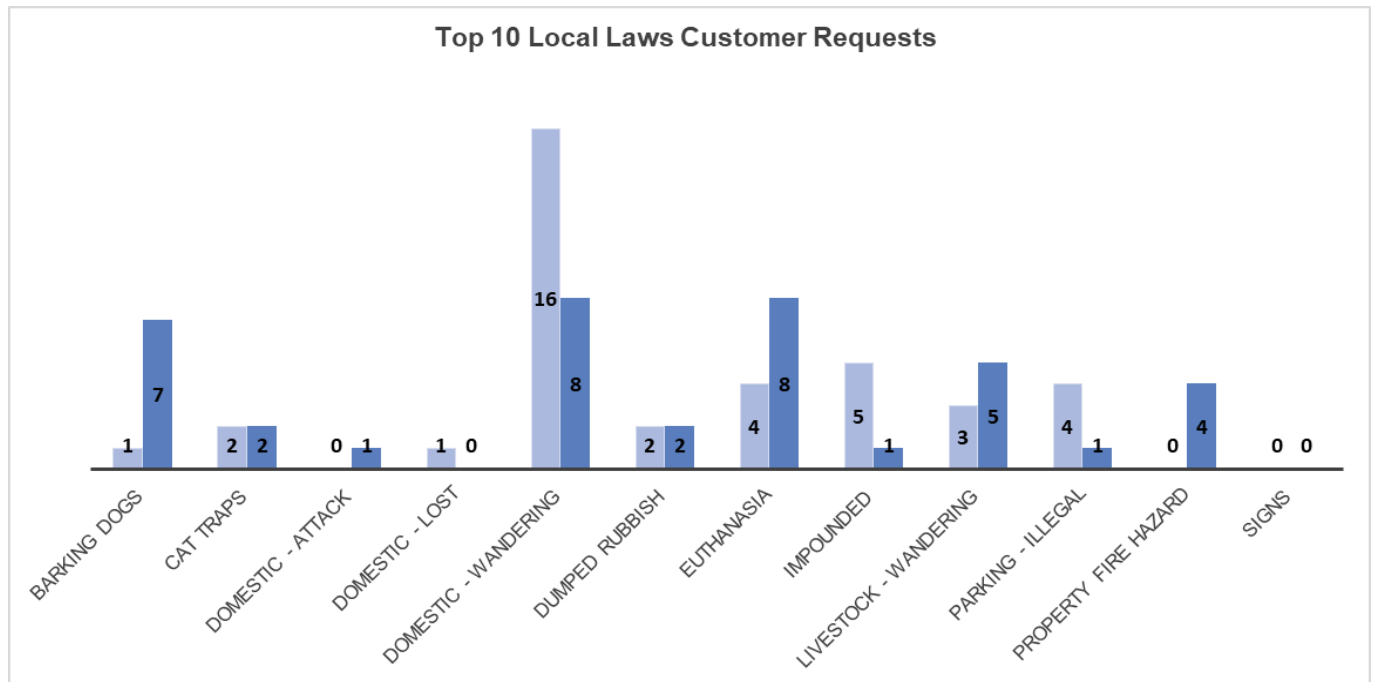
A community member expressed their gratitude to the Council maintenance staff who recently undertook tree trimming works across Donovans Way and other streets within The Grange area. The pruning has significantly improved the appearance of the streetscape, resulting in a cleaner environment. The efforts of the Council team are appreciated, and the work reflects a high standard of maintenance.

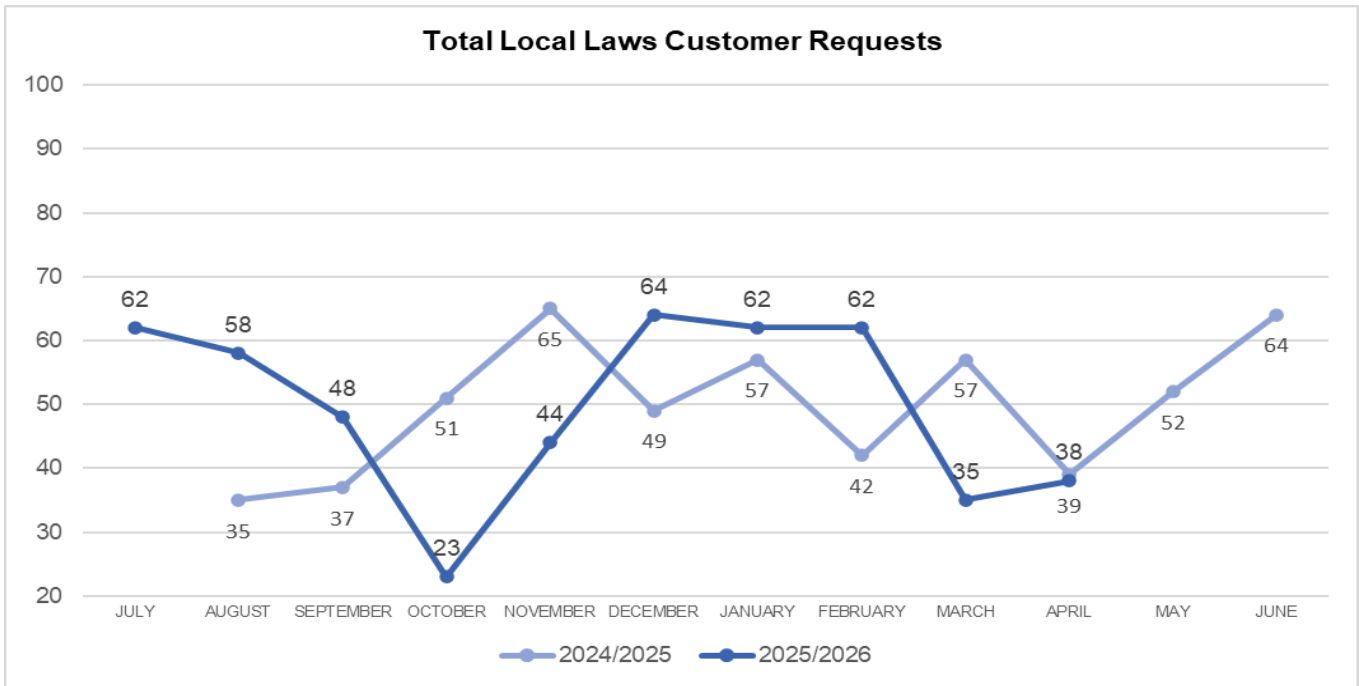
### The highest number of requests was for Field Services, totalling 69 for April 2026.



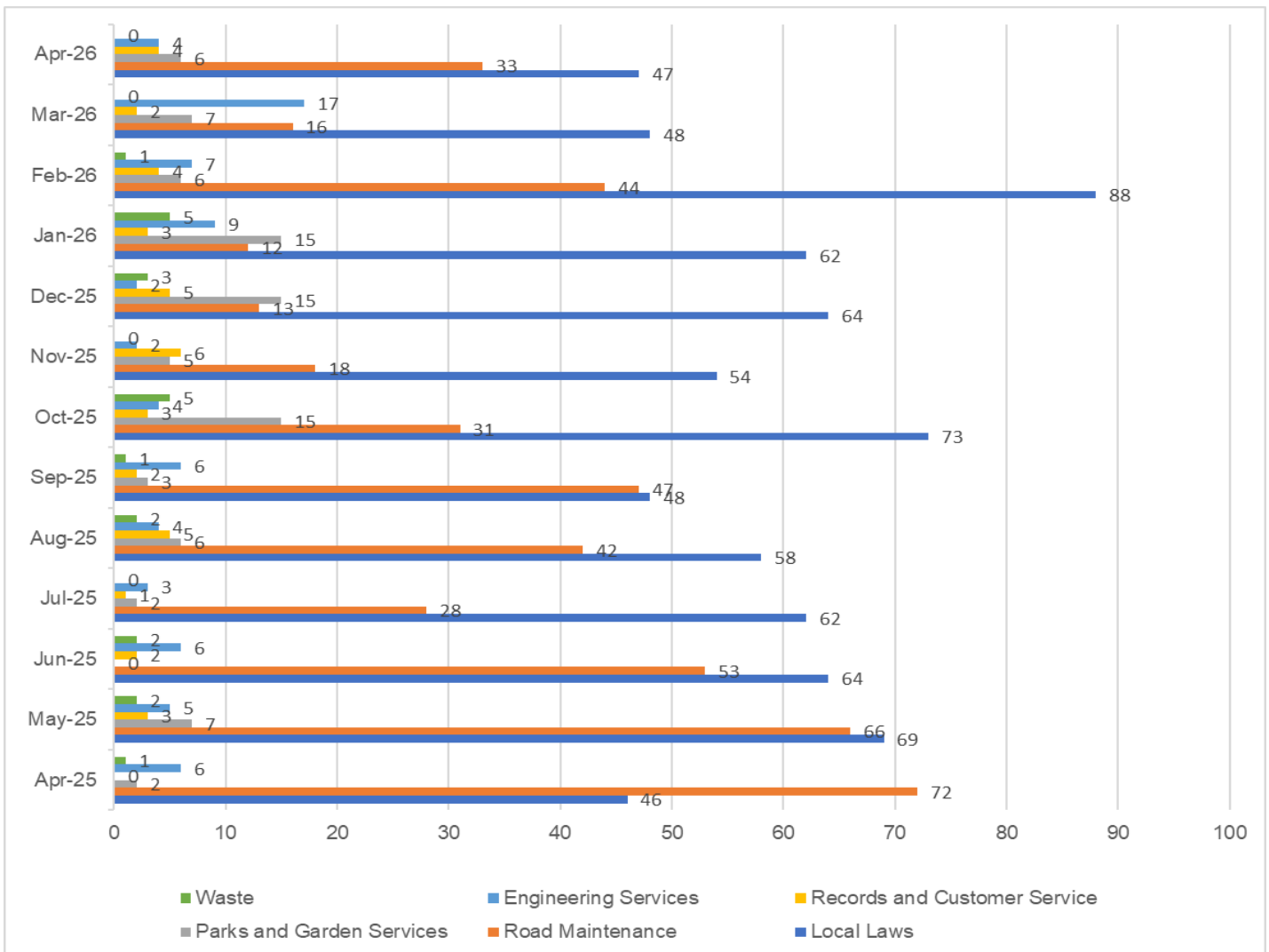


Local Laws received the second highest number of requests, totalling 47 for April 2026.





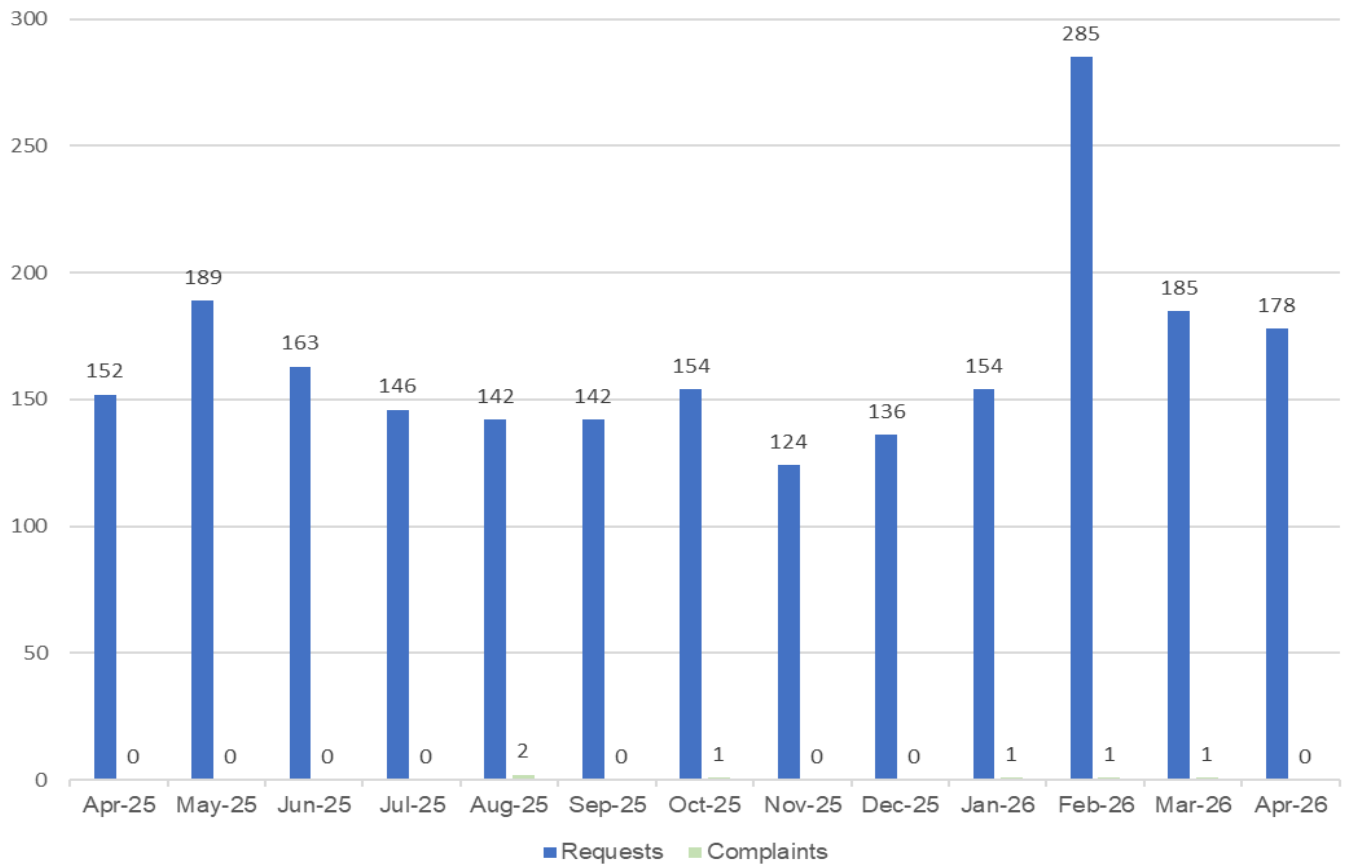
### CRMS Monthly Totals April 2025 – April 2026



**Requests and Complaints**

	April
Requests	178
Complaints	0

Total Requests and Complaints April 2025 - April 2026



## 2. Capital Works

As at the end of April, the Capital Works Program for the 2025–26 financial year is 63% complete, based on projects completed during the month.

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
<b>Buildings</b>				
Bonnie Doon Community Centre	\$16,000	Switchboard Upgrade and 3 phase connection. Works completed in August 2025.	On Budget	Completed Aug 2025
Mansfield Library	\$27,000	HVAC improvements at Library. Works completed in January 2026.	On Budget	Completed Jan 2026
Mansfield Sporting Complex	\$55,698	Roof renewal of main building. Award targeted for May Council Meeting in alignment with award of the tender for the Play our Way changeroom upgrade.	On Budget	June 2026
Mechanics Institute Toilet	\$150,000	Construction of new toilet and amenities at the rear of the Mechanics Institute. Design to be finalised in April and construction cost estimate prepared. Project proposed to be re-budgeted in FY2026-27.	On Budget	June 2027
Jamieson Hall	\$88,663	Lower roof renewal works completed at Hall in February, with savings to be used for replacement of the slate roof on the Museum. Replacement of the stable roof is scheduled for May in collaboration with the Jamieson Community Group.	On Budget	Completed Feb 2026
Solar Panel Installation Program	\$57,000	Installation of solar panels and batteries at the Mansfield Sporting Complex. This project will commence once the Mansfield Sporting Complex roof renewal is complete. Installation of solar and batteries on Bonnie Doon Recreation Reserve & Community Centre. Project is being delivered by the Greenhouse Alliance with Council participating in the project control group.	On Budget	June 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Public Toilet Renewal Program	\$50,000	Maintongoon Road, Bonnie Doon. Works to commence in May and complete in June.	On Budget	June 2026
Lords Pavilion	\$1,954,750	Construction of the new Pavilion. Roof complete, cladding in progress. On track to complete in September.	On Budget	Nov 2026
Mansfield Recreation Reserve Play Our Way Change Room Upgrades	\$918,789	Award targeted for the May Council Meeting in alignment with award of the tender for the Mansfield Sporting Complex roof renewal. Construction expected to commence in May.	On Budget	June 2027
Curia Street Police Stables public shower & toilets	-	Public shower and toilet pod was delivered and connected in February. Official opening planned for May.	On Budget	Completed Feb 2026
<b>Bridges &amp; Culverts</b>				
Bridge Renewal Program	\$70,000	Renewal works on Lake Nillahcootie, Long Lane and Glen Creek bridges. Works completed in August 2025, including the carry forward scope from 2024-25.	On Budget	Completed Aug 2025
Greenvale Lane Bridge	\$548,837	Design and construction of a pedestrian footbridge and connecting pathway funded by the Safe Local Roads and Streets Program. Path pavement works are complete, sealing works 50% complete. Bridge fabrication is in progress, abutment works will be completed in May ready for bridge lifting into position in June.	On Budget	June 2026
Causeway/Culvert Upgrade Program	\$40,000	These works are being carried out around the Mansfield township packaged with the Township Sealing / sealing unsealed road program.	On Budget	May 2026
Bridge Upgrade Program	\$80,000	Dry Creek Road Bridge (B36) condition assessments identified repair works required. Following resident feedback from consultation and further technical review, more extensive bridge upgrades have been considered. A portion of the budget will now be allocated to undertake a concept design for the widening and	On Budget	June 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		full upgrade to allow a future grant application. Concept design expected to be undertaken in 26/27 Financial Year.		
McKees Lane Culvert improvement	\$50,000	Upgrade of the culvert structure and pavement including road sealing. Project complete.	On Budget	Completed Mar 2026
Causeway Upgrade Program	\$200,000	Graves Road Floodway - Construction is pending grant funding, with proposed Council co-contribution amount of \$200,000. Engagement undertaken to support new grant application.	On Budget	Dec 2026
<b>Open Space &amp; Streetscapes</b>				
Botanic Park Stage Platform	-	Project undertaken as a community collaboration and funded with savings from other projects. Stage construction completed in January ready for Australia Day event.	On Budget	Completed Jan 2026
Swimming Pool Upgrade (LAPS Package)	\$750,741	Contract award for learners' pool roof expected at May Council Meeting. Works planned to commence in May.	On Budget	Aug 2027
Tracks & Trails Strategy	\$33,000	Final community engagement completed in April. Final strategy to go to May Council Meeting.	On Budget	May 2026
Peppin Point Community Hub Design	\$78,840	Concept design being refined to incorporate suitable wastewater solution with GMW. Final design expected to complete in May.	On Budget	June 2026
Billy Maxwell House Relocation	-	Permit for demolition obtained. Application lodged for erection. Project is being undertaken by Bonnie Doon Community Centre in collaboration with Council.	On Budget	June 2026
Street furniture, benches and bollards	\$50,000	Botanic Park bollard solar lighting installation was completed in April.	On Budget	Completed Apr 2026
Delatite Valley Riverside Park Masterplan	-	Outlying Community Infrastructure Fund project. Project currently on hold while the Delatite Valley Plan engagement is underway. Report to be presented to April Council meeting seeking cancellation and re-allocation of the funding to the mural project.	On Budget	June 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Irrigation and Oval Upgrades	\$45,000	Upgrade of Lords Oval and Mansfield Recreation Reserve Oval irrigation. Works completed in January 2026.	On Budget	Completed Jan 2026
Mansfield Tennis Club Roof	\$50,000	Clubroom roof renewal. Works to commence in May and be completed by June.	On Budget	June 2026
<b>Drainage</b>				
Drainage Renewal Program	\$50,000	CCTV inspection and jetting of stormwater assets. Scope has been developed and reviewed with Field Services. Purchase Order has been issued.	On Budget	May 2026
College Park Drainage Improvements (grant funded)	\$25,000	Shade sail, drinking water fountain, drainage and benches. Shade sail supports erected, sail installation expected by the end of May.	On Budget	May 2026
Drainage Study	\$30,000	Malcolm Street from Highett Street to Kidston Parade (West Catchment). Council data has been provided, Stantec, the consultant, is working on catchment analysis. The project has been packaged with the Mansfield Flood Study which is focusing more broadly on flood mitigation options.	On Budget	Dec 2026
Stormwater and footpath upgrade	\$208,289	Elvins Street. Detailed design of drainage and footpaths completed. Initial grant application was unsuccessful; however, a further application has been submitted, and drainage works are proposed to be packaged with footpath works in 2026-27, subject to the grant outcome.	On Budget	Design Completed March 2026
<b>Pathways</b>				
Bonnie Doon Community Centre Footpath	\$30,000	Works completed in February 2026 including carpark and path upgrade.	On Budget	Completed Feb 2026
Footpath on Mansfield-Woods Point Road, Jamieson	\$50,000	Stage 1: Scoping and community engagement completed, with tree planting in DTP road reserve undertaken in collaboration with the Jamieson Community Group. Stage 2 on hold pending	On Budget	June 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		planning permit outcome and DTP review of intersection design. Improvement and infill of existing footpath links in Jamieson township will now be packed with 2026/27 footpath renewal program to achieve construction efficiencies.		
New footpath on Maintongoon Road	\$54,130	Maintongoon Road footpath will occur in two stages. Stage 1, (between the two boat ramps) is at RFQ stage, award will occur in May 2026. Stage 2 will encompass a connection to the Rail Trail subject to further review and approval with DTP / GMW of a detailed design (carry forward next financial year). The future delivery of path works will be dependent on grant funding and co-contributions from the other controlling authorities.	On Budget	June 2026
Shared path on Piries-Goughs Bay Rd Stage 3	\$110,000	Piries-Goughs Bay Rd Stage 3 works completed in December 2025.	On Budget	Completed Dec 2025
Footpath missing link on Bellview Court	\$17,550	Works completed in February 2026.	On Budget	Completed Feb 2026
Footpaths Renewal Program - Concrete	\$70,000	Engagement and RFQ completed. Following review of RFQ response it is proposed to complete any minor urgent repair works in-house and package a broader renewal with 2026-27 footpath renewal program to achieve construction efficiencies.	On Budget	June 2026
Mansfield - Woods Point Road (Howqua Inlet) Path	\$50,000	Planning permit received January. Path materials supplied, contractor Purchase Order issued, works completed.	On Budget	Completed Apr 2026
<b>Roads</b>				
Kerb & Channel	\$109,560	High Street, Alpine Ridge Drive, Highett Street, Stewart Street and Curia Street completed in October 2025.	On Budget	Completed Oct 2025

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Car Park Renewal	\$56,340	Chenery Street, High Street and Collopy Street included in the reseal scope. Works completed in January 2026.	On Budget	Completed Jan 2026
Reseal / asphalt replacement program	\$269,532	Mansfield township. Works completed in January 2026.	On Budget	Completed Jan 2026
Re-seal preparation Road Reconstruction program	\$430,480	Early Street, Alpine Ridge Drive. Works completed in November.	On Budget	Completed Nov 2025
Township Sealing Program	\$718,562	Mansfield township - New Street and Church Street commenced in late April, drainage and pavement complete. Sealing expected to be carried out in May. The township sealing works were packaged with Glen Creek Road, Hearn's Road intersection (IMPACT) and Chapel Hill Rd sealing (IMPACT) which are now complete.	On Budget	May 2026
Dead Horse Ln/ Mansfield-Whitfield Rd Roundabout - Design and Construction	\$2,127,257	Dead Horse Lane/Mansfield-Whitfield Road intersection. An extension of time was requested from DTP due to the extended design review process which has now been approved through until June 2027. As a result, commencement on site date has been planned to avoid pavement works occurring over Winter. Electrical/services relocation and underground lighting cable work expected to be completed by September 2026.	On Budget	June 2027
Eildon-Jamieson Road Safety Improvement Program	\$357,820	Eildon-Jamieson Road improvements are proposed to be deferred and re-budgeted in 2026-27 pending completion of the approved Motorcycle Safety Improvement project that is grant-funded (refer below).	On Budget	June 2027
Motorcycle Safety Improvement	\$85,000	Intersection upgrade of Barwite Road and Saligari Road and safety improvements to Eildon – Jamieson Road. Scoping completed and concept design with DTP for approval.	On Budget	June 2027

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Mansfield Parking Study	\$50,000	Consultant is currently updating draft parking study after internal stakeholder review. Final draft scheduled to go to Councillor Briefing in May and then to Council.	On Budget	June 2026
Safer Local Roads and Streets Funded Program	\$356,000	Grant funded road safety improvements. Old Tolmie Rd Tolmie-Mahaikah Rd has been contracted to commence 11 May 2026. Monkey Gully Road will be awarded and commence in May. Howqua River Road signage has been completed.	On Budget	June 2026
Resource Recovery Centre Access Road	\$250,000	Drainage upgrade, pavement reconstruction, road widening, resealing and new sealing works planned. Contract awarded, construction commencement scheduled for 11 May 2026.	On Budget	June 2026
<b>IMPACT Project</b>				
Hearns Road Intersection	\$120,000	The project includes Chapel Hill Road sealing. Sealing of both intersection and Chapel Hill Road were completed in February.	On Budget	Completed Feb 2026
Highton Lane (includes new roundabout)	\$1,465,811	Practical completion has been issued for roundabout. Solar lighting planned for installation in April	On Budget	Completed Jan 2026
Rifle Butts Road	\$1,432,164	Practical completion issued in November. Defect rectification works in progress.	On Budget	Completed Nov 2025
Ogilvies Rd Intersection	\$410,400	Culvert component completed in February 2026, intersection works completed in March. Project is also funded by the Safe Local Roads and Streets Program.	On Budget	Completed Mar 2026
<b>Station Precinct</b>				
Regional Precincts and Partnerships Program Station Precinct Project.				
All Abilities Playground	\$2,237,570 (Budget is shared with Changing Places)	Detailed design under review. Ausnet response has been sought around proposed works under the power lines.	On Budget	August 2026
Changing Places Facility	As per Playground	Detailed design being finalised. Contract award expected in May.	On Budget	Aug 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Museum Exhibit	\$3,205,533	Exhibit design completed and fabrication in progress.	On Budget	Dec 2026
Goods Shed Refurbishment	\$1,511,707	Stage 1 refurbishment works commenced in April.	On Budget	Oct 2026
Taungurung Art Track	\$255,188	Evaluation to be undertaken and appointment of artists due in May.	On Budget	Jan 2027
Museum Fit out	Included in Exhibit Budget	Fit-out works are currently in progress and running to programme.	On Budget	Nov 2026
Pump Track	\$414,400	Final design due for completion in May. Construction to commence in May.	On Budget	June 2026
Fertiliser Shed Refurbishment	\$546,368	Mezzanine works complete. Skillion design to be finalised and construction to start in May.	On Budget	June 2026
Landscaping (Irrigation, Solar Lighting, Furniture)	\$544,373	RFQ to be issued in May. Contract award expected in late May for first stage of landscaping.	On Budget	Jan 2027
Withers Lane Carpark	\$168,017	RFQ responses being evaluated. Award to be presented in May.	On Budget	Sep 2026
Visitor Information Centre Carpark	\$761,868	Detailed design to be completed in May. Contract award due in June.	On Budget	Sep 2026
Kitchen Street Carpark	\$627,203	Detailed design to be completed in May. Contract award due in June.	On Budget	Sep 2026
Precinct Shared Pathway	\$771,680	Pathway Master Plan under revision. Stage 1 awarded.	On Budget	June 2026
Fenced Dog Park	\$496,063	Procurement completed and contracts toward the process of award. Works to commence in May.	On Budget	June 2026
Railway infrastructure restore & Woodfield platform relocation	\$176,990	Feature survey complete, further stakeholder engagement planned for May. Construction to commence in August.	On Budget	Dec 2026

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Mullum Wetlands Rejuvenation	\$228,325	Flora and fauna protection measures in development, prior to works commencing on site.	On Budget	Mar 2027
Station Precinct Branding	\$33,650	Precinct brand developed and reviewed with stakeholders. Signage currently in development. Signage audit in May.	On Budget	Jan 2027

Legend	
On Schedule	On Budget
Possible Delay	Above Budget by <10%
Delayed/On Hold	Above Budget by >10%

### 3. Planning

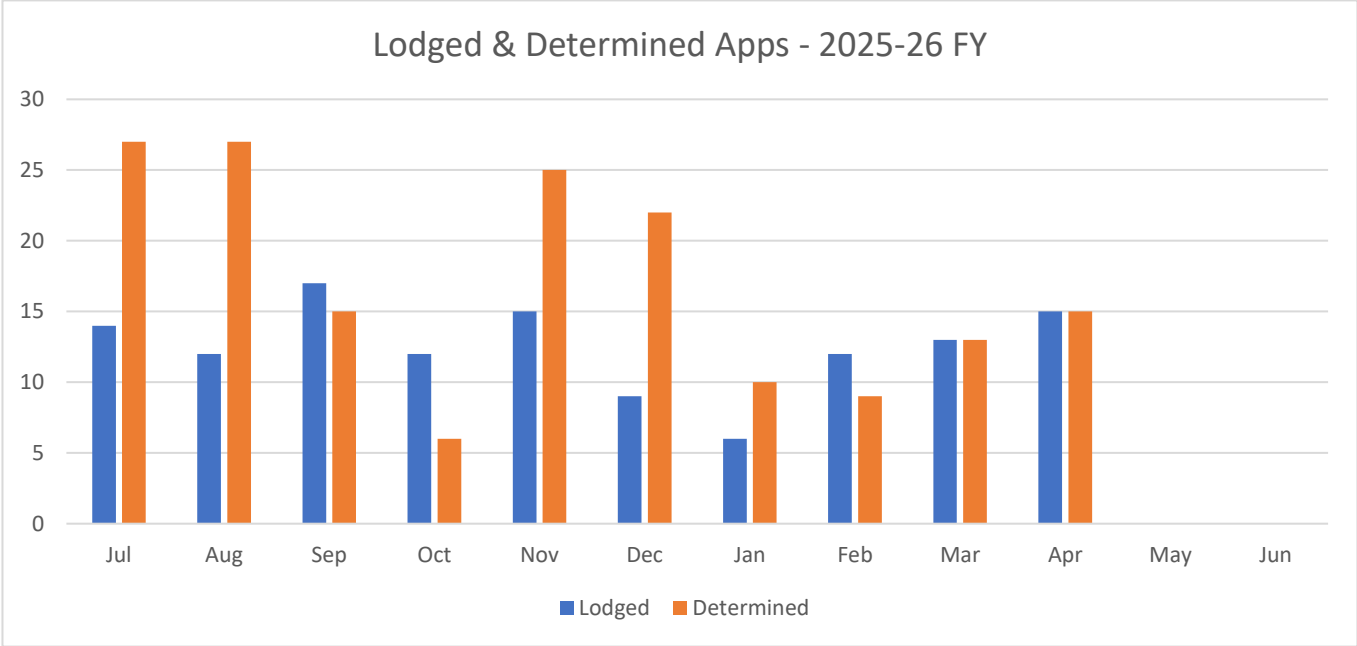
#### Planning Applications Lodged

App No.	Property Address	Proposal
VS011-26	6 Williams Drive Mansfield	Two [2] lot subdivision
VS012-26	8 Williams Drive Mansfield	Two [2] lot subdivision
VS013-26	13 Williams Drive Mansfield	Two [2] lot subdivision
P018-26	Dead Horse Lane Mansfield	Removal of a Reserve
P019-26	177 High Street Mansfield	Development of land for alterations and additions to a Heritage Building
P020-26	430 Peppin Drive Bonnie Doon	Development of land for a domestic outbuilding
VS014-26	964 Dry Creek Road Bonnie Doon	Development of land for an agricultural shed
P021-26	177 High Street Mansfield	Development of land for alterations and additions to the Station Precinct Platform Toilets
P022-26	22 Blackwood Road Tolmie	Development of land for a [replacement] dwelling
VS015-26	142 Purcells Road Merrijig	Development of land for a domestic outbuilding
VS016-26	50 Old Eildon Road Jamieson	Development of land for four [4] domestic outbuildings
P023-26	9 Maroondah Highway Merton	Use and development of land for a dwelling and domestic outbuilding
P024-26	657 Aldous Road Mansfield	Use and development of land for a [retrospective] second dwelling and domestic outbuilding
P025-26	6165 Midland Highway Mansfield	Development of land for a Store [three Shipping Containers and roofs]
VS017-26	235 Buttercup Road Merrijig	Development of land for a domestic outbuilding
<b>Total Applications Lodged: 15</b>		

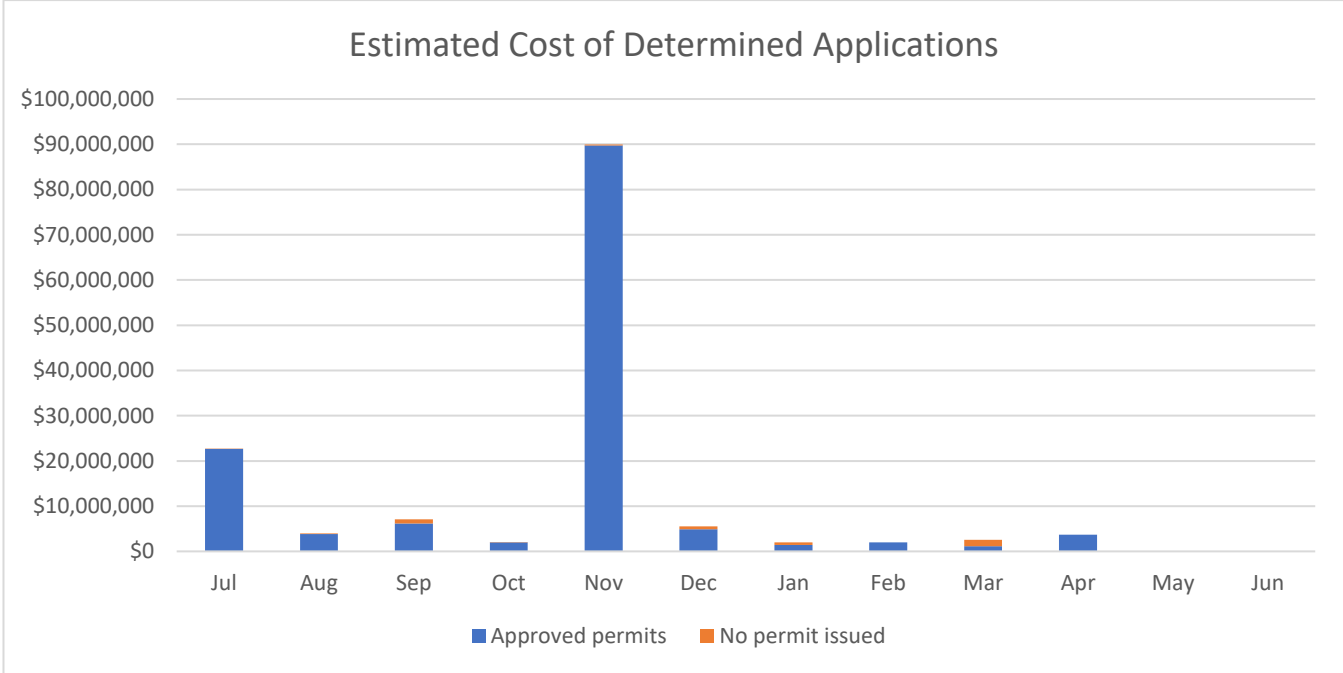
**Planning Applications Determined**

<b>App No.</b>	<b>Property Address</b>	<b>Proposal</b>	<b>Decision Type</b>
P056-24	16-24 Moorey Street Mansfield	Four [4] Lot Subdivision	Permit issued
P019-26	177 High Street Mansfield	Development of land for alterations and additions to a Heritage Building	Permit issued
P008-26	Delatite Lane Delatite	Removal of native vegetation	Permit issued
P013-26	120a Malcolm Street Mansfield	Removal of an easement	Withdrawn
P086-25	68 Willow Lake Drive Macs Cove	Development of land for a domestic shed and carry out works [earthworks for a driveway]	Permit issued
P109-25	486 Rifle Butts Road Mansfield	Use and development of land for a dwelling and domestic outbuildings [1 Shipping Container]	Permit issued
P007-26	27 River Bend Rise Macs Cove	Development of land for a dwelling	Permit issued
VS009-26	224 Purcells Road Merrijig	Development of land for a domestic outbuilding	Permit issued
VS008-26	3C Timothy Lane Mansfield	Development of land for a Warehouse	Permit issued
VS010-26	355 Campagnolos Road Mansfield	Development of land for alterations and additions to an existing dwelling	Permit issued
VS011-26	6 Williams Drive Mansfield	Two [2] lot subdivision	Permit issued
VS012-26	8 Williams Drive Mansfield	Two [2] lot subdivision	Permit issued
VS013-26	13 Williams Drive Mansfield	Two [2] lot subdivision	Permit issued
VS014-26	964 Dry Creek Road Bonnie Doon	Development of land for an agricultural shed	Permit issued
P095-25	203 Ambrose Drive Tolmie	Use and development of land for a dwelling and domestic outbuilding	Permit issued
<b>Total Applications Determined: 15</b>			

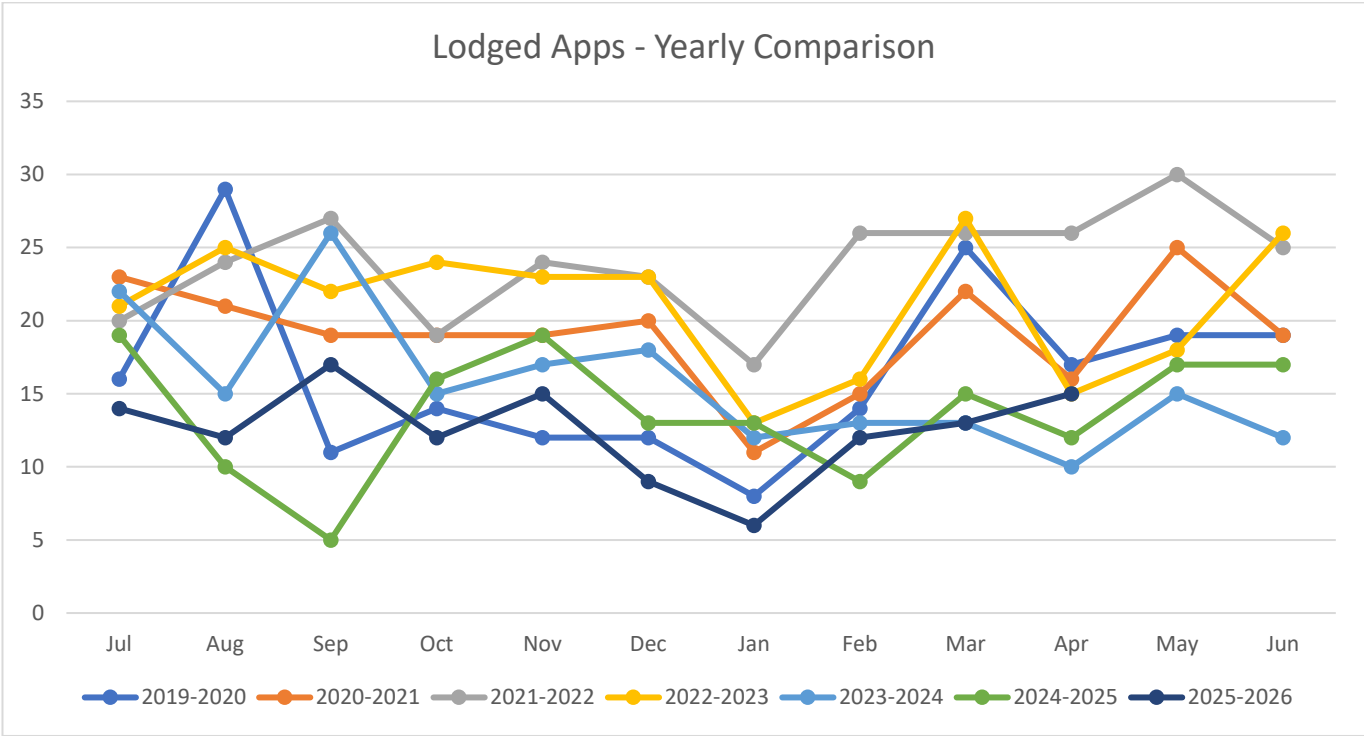
Number of Applications Lodged and Determined



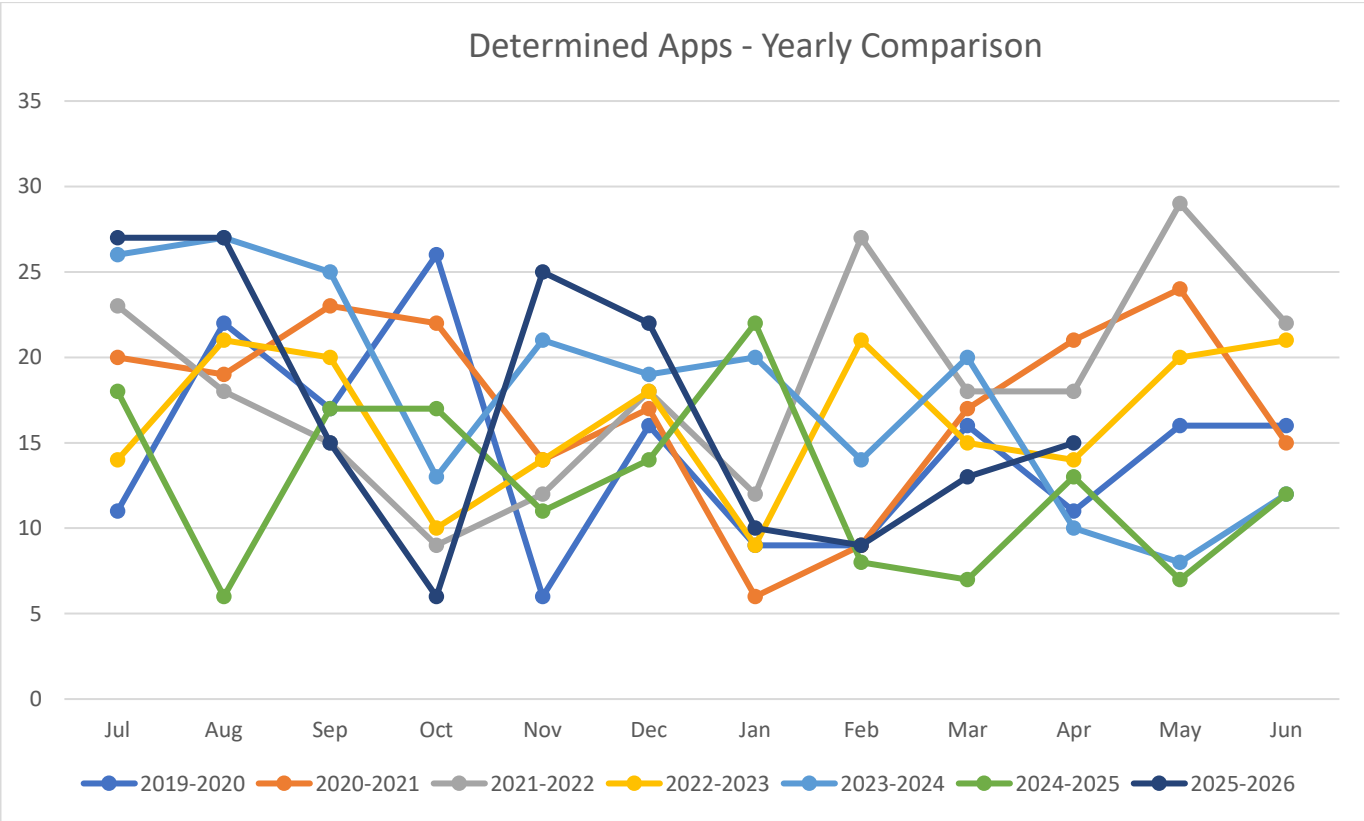
Estimated Cost of Development of Determined Applications



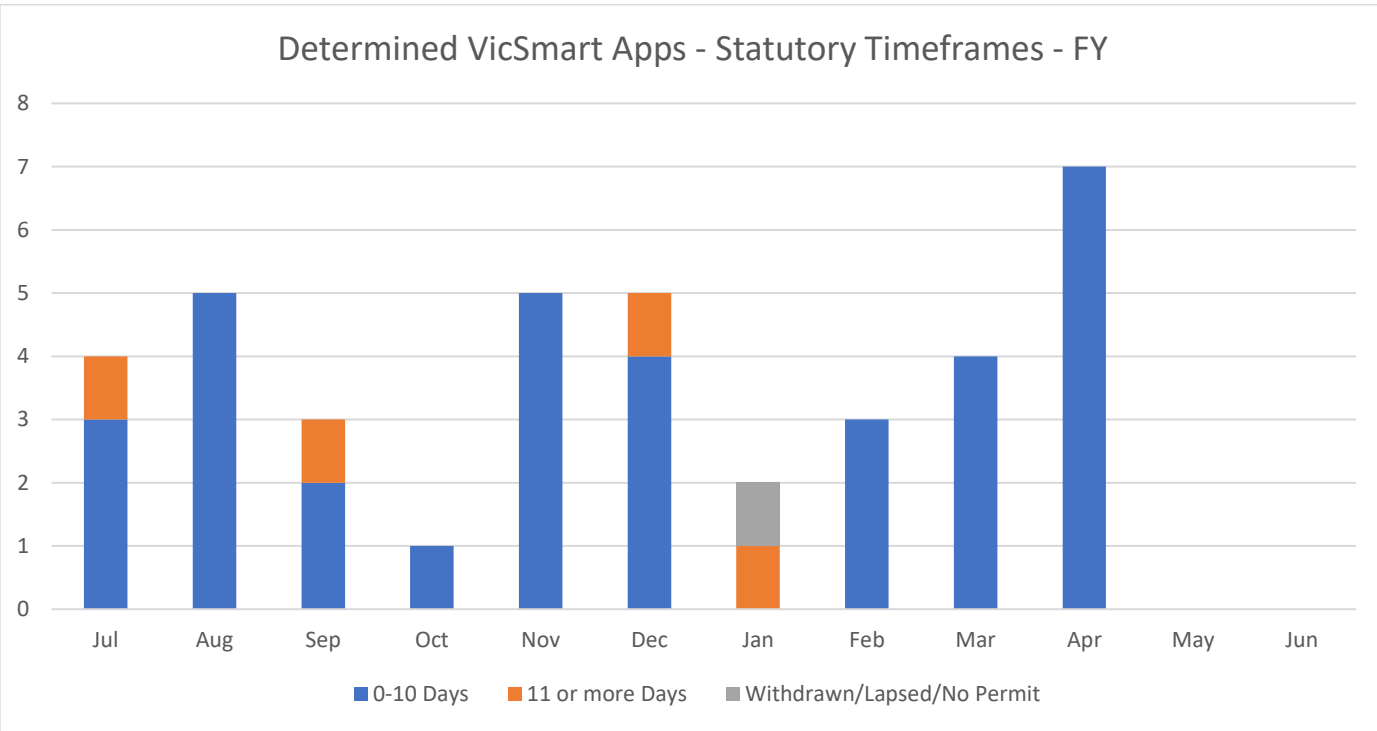
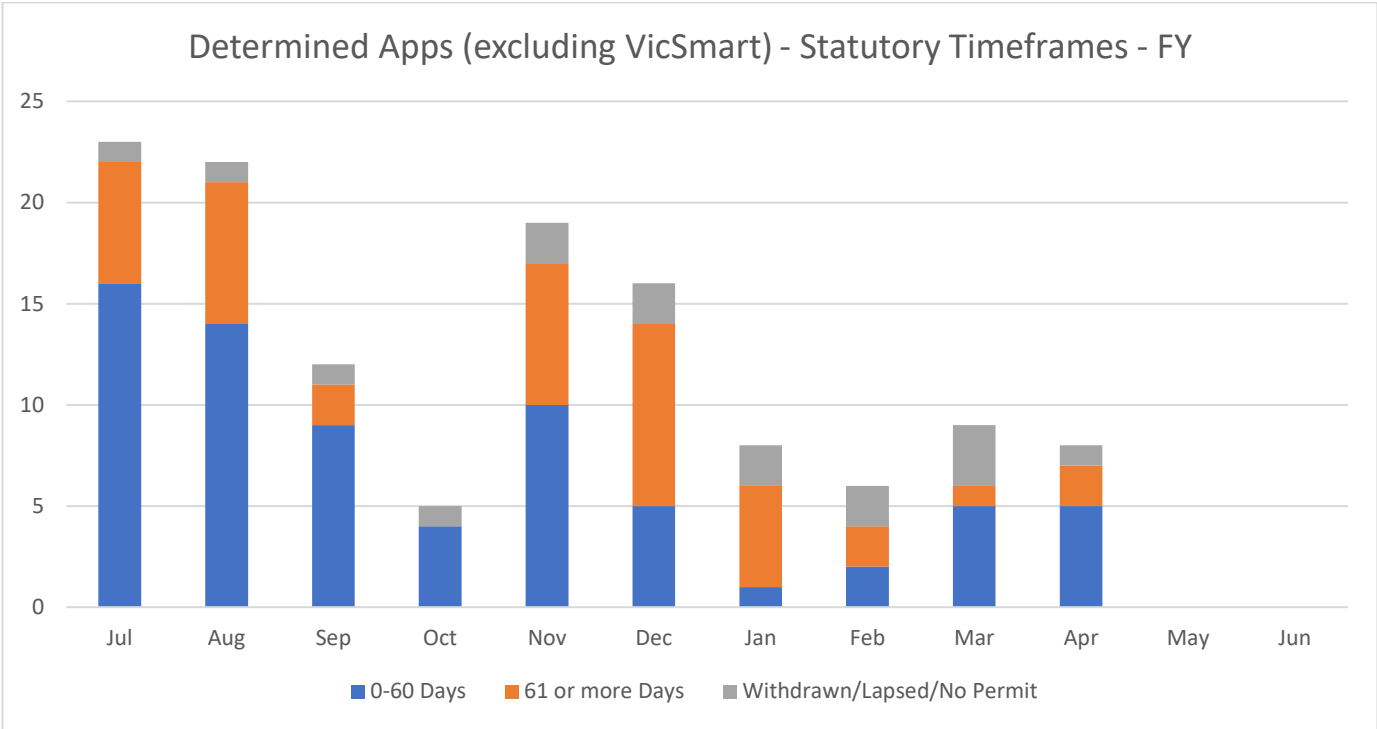
Lodged Planning Applications – Yearly Comparison



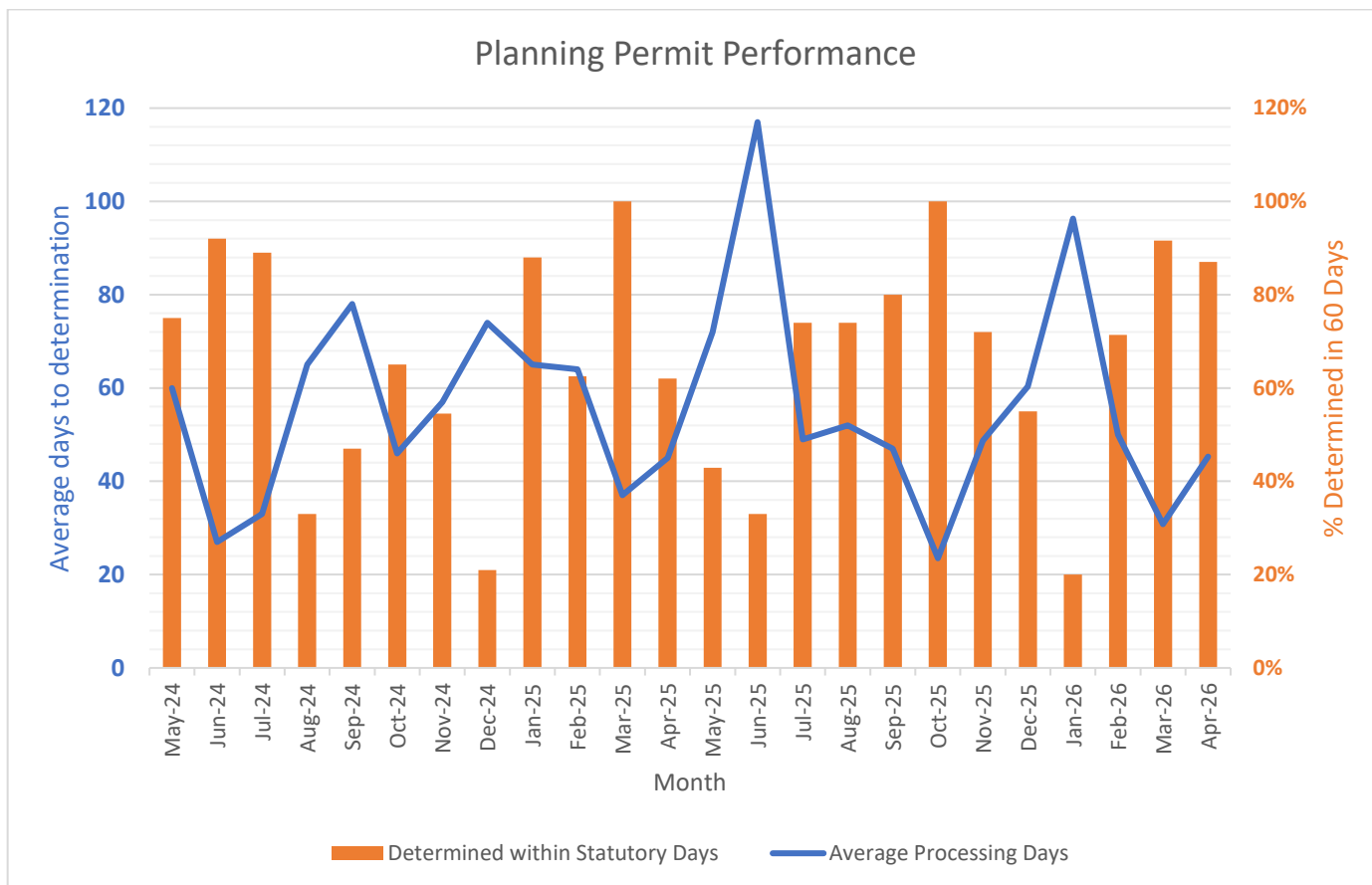
Determined Planning Applications – Yearly Comparison



Determined Planning Applications



### Overall Planning Permit Performance



### Subdivision Certification Applications Lodged

App No.	Property Address	Date Lodged
S266473T-26	1520-1526 Maroondah Highway, Bonnie Doon	07/04/2026
S266662M-26	Donovans Way, Mansfield	07/04/2026
S266450V-26	Oaksford Drive, Mansfield	15/04/2026
<b>Total Applications Received: 3</b>		

### Other Planning Consents & Assessments Determined

Type of Request	Number Issued
Condition Plans and Engineering Plans for endorsement	
Secondary Consent	4
Extension of Time	1
Written Planning Advice	
Certification & Statement of Compliance	5
Section 71 Corrected Planning Permits	
Assessment against a Section 173 Agreement	1
Development Plan	
Certificate of Compliance for Existing Use	1
Retrieval of Permits and Plans	
<b>Total Applications Issued:</b>	<b>12</b>

## Strategic Planning

### Planning Scheme Amendments

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
<b>C56mans Part 2</b>	In Progress - with consultant	<b>Implements the Township Approaches Study DDO1 – Prominent Sites</b>	<p>Amendment support granted through the Regional Planning Hub. Consultant from Glossop Town Planning appointed to support amendment progression.</p> <p>Project inception meeting held on 30 January 2026.</p> <p>Meeting with consultants to discuss findings held on 1 May. Options to be put to Council at June briefing.</p>	
<b>C57mans Part 2</b>	In Progress - with consultant	<b>Implements the Mansfield Open Space Strategy</b>	<p>Amendment support granted through the Regional Planning Hub. Consultant from Glossop Town Planning appointed to support amendment progression.</p> <p>Project inception meeting held on 30 January 2026.</p> <p>Meeting with consultants to discuss findings held on 1 May. Options to be put to Council at June briefing.</p>	<p>Extension to amendment lapse date requested 15 January 2026.</p> <p>Request granted 21 January 2026.</p>
<b>C60mans</b>	Authorised with conditions	<b>Implements the Mansfield Planning Strategy into the Mansfield Planning Scheme.</b>	<p>Officers updating documentation in accordance with conditions from DTP, including liaising with referral authorities to meet authorisation conditions. Exhibition is anticipated to commence by 17 June.</p>	<p>DTP advised further review required 9 May 2025. Meeting held 9 July 2025 to discuss requirements. DTP provided formal comment and requested additional information and changes to be made on 11 September. DTP response provided 24 October 2025. A response to the request for authorisation was expected by 27 March 2026.</p> <p>Further Information requested 20 March 2026 and supplied 30 March 2026.</p> <p>Authorisation with conditions granted 23 April 2026.</p>
<b>C61mans</b>	On Hold	<b>Creation of a planning scheme amendment to</b>	<p>Amendment to be put on hold until July 2026.</p> <p>Assessment of DTP response and determination of next steps</p>	<p>Draft Amendment submitted to DTP for comment 22 December 2023.</p>

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
		<b>implement the Bonnie Doon and Merton Plans</b>	commenced to progress amendment.	DTP feedback provided 19 July 2024. Council response and further information submitted 29 July 2025. DTP response provided 28 August 2025. Meeting held on 26 September 2025 to provide advice regarding DTP response.
<b>C62mans</b>	On Hold	<b>Environmental Significance Overlay review.</b>	Amendment on hold until new MOU is signed.	Further information and re-drafted ordinance to be provided to DTP once new MOU is signed.
	In progress	<b>Review of Memorandum of Understanding to introduce risk-based approach to permit applications to reduce delays for applicants.</b>	Draft MOU with GMW for wastewater management in alignment with new EPA guidelines reviewed, and comments/changes sent to GMW 31 July 2025. Follow up email sent 1 September 2025. Draft MOU provided to General Manager at GMW for further discussion in December 2025. GMW officer response expected by the end of March 2026. No written response was provided. Meeting with GMW to discuss MOU held on 27 April 2026. Follow up meeting is to occur on 8 May 2026.	
<b>C63mans</b>	Council review/ In progress	<b>Proponent led amendment to re-zone land at 73 -115 Dead Horse Lane Mansfield to Industrial 3 Zone</b>	Progression of the amendment is subject to the proponent undertaking further studies. Additional information provided to applicant June 2025 & January 2026; revised amendment expected in line with DTP advice. Revised amendment received 9 April 2026. Councillors to be briefed on the proposed changes at the June briefing.	Advice received from DTP 17 December 2024.
<b>GC268</b>	Proponent-led GVW	<b>Introduction of Buffer Area Overlay to GVW Waste Management Facilities</b>	Meeting held with proponents 15 April 2025 to discuss proposed ordinance and amendment processing through Government Land Planning Service.	

Project Name	Status	Description	Comments/ Next Steps	DTP Response expected by:
			<p>Draft documentation provided for Council review 15 September 2025.</p> <p>Letter of support provided to applicants 11 December 2025.</p> <p>Progression of amendment is subject to proponent. Council has been involved for comment/advice only.</p>	
<b>Planning Scheme Review 2026</b>	In Progress	<b>Review of Mansfield's Planning Scheme</b>	<p>Required by section 12B of the Planning and Environment Act 1987 to be undertaken every four years.</p> <p>Project initiated 13 April 2026 commencing with a review of current Scheme and seeking input from internal stakeholders and Referral Authorities.</p> <p>Document analysis to be undertaken throughout May.</p>	

### Strategic/Structure Plans

Project Name	Status	Description	Comments/ Actions Completed	Next steps
<b>Delatite Valley Plan</b>	In Progress	<b>Create a community, tourism and structure plan applying from Merrijig to Mirimbah</b>	<p>Engagement on draft plan closed 31 August 2025.</p> <p>126 submissions received. Summary of community feedback presented at October briefing for Councillor input. Summary of submissions shared with community 17 October.</p> <p>Draft plan updated in line with community and Councillor feedback and presented at November Council briefing.</p> <p>Community feedback and summary presented at March Councillor Briefing.</p> <p>Engagement on revised draft plan closed 15 February 2026.</p> <p>63 submissions were received.</p>	<p>Updated plan in line with comments presented to Councillor Briefing in May.</p> <p>Finalisation of a third draft will be completed and community engagement will be undertaken in May.</p>

**Other (Strategic Planning adjacent projects)**

Project Name	Status	Description	Comments/ Actions Completed	Next steps
<b>Mansfield Flood Study</b>	In Progress	<b>Creation of new flood mapping and exploration of flood mitigation options.</b>	Draft hydrology report received. Engagement plan and draft findings presented at September Briefing. Mitigation location options confirmed with consultants.	Location-specific mitigation options and draft hydrology modelling expected 6 July. Explore mitigation options for community infrastructure and engage with community on options. Study due for completion in 2026-27.
	In Progress	<b>Preparation for implementation of Flood Study into Planning Scheme.</b>	Analysis of study results and proposed planning controls completed for every affected property. Engagement strategy and materials prepared.	Engage with affected landowners regarding the impact of the flood study on planning controls.
<b>Infrastructure Plan</b>	In Progress	<b>Preparation of Infrastructure Plan for Mansfield Township.</b>	Following internal review, the Plan was presented to Council at the May briefing for consideration prior to community engagement.	Community engagement will be undertaken prior to adoption.
<b>Goughs Bay Integrated Wastewater Management Plan</b>	In Progress	<b>Preparation of integrated wastewater feasibility study and plan for Goughs Bay.</b>	Internal review of Draft plan completed. Consultant has been issued with instructions for the next steps and is now preparing an updated draft report.	The Plan will be presented to Council at the June briefing for consideration prior to community engagement.
<b>High Street Design – Stage 1: Car Parking Study</b>	In Progress	<b>Preparation of a study and strategy for the future design of the Mansfield township CBD and Parking Strategy</b>	Consultant appointed to prepare Car Parking Study. Initial community engagement has been undertaken, and initial data has been provided to Council. This was reviewed by Council officers and feedback provided to the consultant.	Review of consultation results and draft Study to be presented to a Council Briefing in June 2026.
<b>Ovens-Murray Integrated Transport Strategy</b>	In Progress	<b>Completion of DTP &amp; RDV Strategy for transport infrastructure and servicing in the Ovens-Murray region.</b>	Mansfield Shire Council has been engaged to complete the Ovens-Murray Integrated Transport Strategy for the Department of Transport and Planning and Regional Development Victoria. The background report has been completed by consultants, and Mansfield Shire Council will be leading the engagement with other Councils in the region and working to identify priority projects for implementation.	Priority projects for all Councils being compiled for presentation to DTP by end of May.

## 4. Waste Services

The landfill diversion rate for the month of April 2026 was 40.73%. This is a reduction from the March rate and is due to an increase in refuse for the month. This is largely due to the Easter period and large-scale community events during the month.

The average diversion rate year to date (YTD) has remained steady 40.18%.

	2025-26					
	Recycling (total tonnage)	FOGO (total tonnage)	Landfill (total tonnage)	Total Waste (tonnage)	Total Diverted Waste	Landfill Diversion Rate
Jul	81.00	29.14	194.45	304.59	110.14	36.16%
Aug	75.14	39.33	190.69	305.16	114.47	37.51%
Sep	72.24	44.52	184.28	301.04	116.76	38.79%
Oct	89.17	76.18	206.26	371.61	165.35	44.50%
Nov	79.84	66.08	185.37	331.29	145.92	44.05%
Dec	92.44	60.36	216.28	369.08	152.80	41.40%
Jan	113.62	53.80	260.72	428.14	167.42	39.10%
Feb	77.94	38.58	176.24	292.76	116.52	39.80%
Mar	84.32	58.00	195.97	338.29	142.32	42.07%
Apr	89.68	53.70	208.68	352.06	143.38	40.73%
May						
Jun						
<b>Total Tonnage</b>	<b>848.52</b>	<b>519.07</b>	<b>2028.15</b>	<b>3395.74</b>	<b>1367.59</b>	
<b>Average Landfill Diversion Rate for FY</b>			<b>40.18%</b>			

## 5. Field Services

### Parks and Gardens

The Parks and Gardens team has completed the following activities for the month of April:

- ▶ Tree maintenance and formative pruning, Somerset Crescent, Cambridge Drive, Galway Court, Donovans Way, Kate Court completed, works ongoing
- ▶ Roundabout change over, salvias and geraniums removed, cut back and potted in the nursery. Beds prepared, bulb beds placed and pansies planted.
- ▶ Mowing (ride on) in Mansfield, Jamieson, Goughs Bay and Bonnie Doon
- ▶ Mowing (ovals) at the Mansfield Recreation Reserve, Lords Reserve, Bonnie Doon College Park Field 1 and 2.
- ▶ Aeration of ovals, Mansfield Recreation Reserve, Lords, Bonnie Doon, College Field 1 and 2.
- ▶ Mowing (push mowers) of the narrow strips, the Gadhaba Gathering Place, Mansfield Aquatic Centre, Youth Centre, Buckland Community Centre & High Street Carpark
- ▶ Woods Point, mow and brush cut cemetery, top up soft fall at playground and uplifting of trees at playground. Repair damaged seat.
- ▶ Brush cut Fords Creek length of Botanic Park, Len Lynch and Botanic Park dam.
- ▶ Weed Spraying around the Botanic Gardens zigzag path, roundabouts, and at Jamieson
- ▶ Garden maintenance, Visitor Information Centre, Shire office, College Park, Botanic Park, Malcom Street roundabout.
- ▶ Litter pick up on High Street, at the Skate Park and on Highett Street
- ▶ Events, signage for ANZAC day and Jamieson Autumn festival
- ▶ Four internments, one burial and three ashes
- ▶ Installation of pitch cover at College Park Field 2



## Roads Crew

Grading kilometres completed for the month of April were 57.1 kms, totalling 157.7 kms for the year. Works commenced on the Walsh's Road upgrade project of reconstructing and sealing the remaining 1.85kms to the state forest boundary. Initial works have included installing three new culverts, tree envelope clearing, widening sections of the road and improving site lines. At stages this project has required an increase of staff to assist with the works, so other maintenance activities have been reduced to accommodate the works.

The team have maintained regular street sweeping to support drainage. Street sweeping activity will increase as autumn is upon us. The roads crew have also completed the following activities:

- ▶ Banner and flag change over
- ▶ Office desk changeover
- ▶ Street Sweeping Mansfield, Bonnie Doon, Jamison
- ▶ Removal of fallen trees
- ▶ Assist in delivery of capital works projects including bin change over in CBD with new concrete surrounds and Lords refurbishment
- ▶ Enveloping clearing Walshs Road, Tree removal Bonnie Doon
- ▶ Drain jetting Mansfield

### Maintenance Grading

- |                    |                   |
|--------------------|-------------------|
| ▶ Lakins Road      | ▶ Evans Road      |
| ▶ College Lane     | ▶ Coles Road      |
| ▶ Mt Battery Road  | ▶ Killarney Lane  |
| ▶ Dead Horse Lane  | ▶ Davies Road     |
| ▶ Stock Route      | ▶ Lovick Lane     |
| ▶ Walshs Road      | ▶ Powers Road     |
| ▶ Eighty Acre Road | ▶ School Lane     |
| ▶ Royal Town Road  | ▶ Gonzaga Lane    |
| ▶ Ancona Road      | ▶ Purcells Road   |
| ▶ Mitchells Road   | ▶ McCormacks Road |

### Drainage

- |                     |                  |
|---------------------|------------------|
| ▶ Buttercup Road    | ▶ Dry Creek Road |
| ▶ Howes Creek Road  | ▶ Woolshed Road  |
| ▶ Monkey Gully Road | ▶ Howqua Track   |
| ▶ Davies Road       | ▶ Depot          |

**Excavator**

- ▶ Solat Bollard installation at Botanic Park
- ▶ Depot
- ▶ Walsh's Road upgrade project

**Roadside Slashing**

- ▶ Mt Battery Road
- ▶ Greenvale Lane
- ▶ Walshs Road
- ▶ Graves Road intersection
- ▶ Mansfield Whitfield Road



**Resheeting Program 2025/26**

Road	Status
Aldous Road	Complete
Banksia Street (Court Bowl)	Complete
Cambatong Road	Complete
Desmonds Road	Complete
Dry Creek Road	Complete
Long Lane	Complete
Merton-Strathbogie Road	Complete
Sonnberg Drive	Complete
Spring Creek Road	Complete
Woolshed Road	Complete
Royal Town Road	Complete
Fern Street	Complete

## 6. Library

### School Holiday Program

The April space themed school holiday program consisted of seven sessions held at the Library. The program was close to sold out with a total of 166 participants attending over the fortnight. Children were particularly enthusiastic about the space theme, inspired by the moon landing which occurred during the same fortnight. All activities were funded by Friends of the Mansfield Library.

Activities:

- ▶ **Mad About Science** – This educational company from Melbourne ran 2 x space workshops for primary aged children. Children undertook three hands-on experiments where they learnt the scientific principles which make a rocket launch possible.
- ▶ **Galaxy lamp workshop** - Using black scratch paper, children designed their own galaxy designs, inserting them into bedside lamps to take home.
- ▶ **Make your own solar system jigsaw puzzle workshop** - Children decorated their own puzzle to take home, learning about the planets in our solar system.
- ▶ **Movie Screening** - The Library screened the movie Wall-E, complete with movie snacks!
- ▶ **Build a mini solar rover workshop** - Children learnt the fundamentals of solar power and assembled their own mini space rovers.
- ▶ **Space LEGO building session** – A guided lego session where children were encouraged to imagine and build the rocket ship of their dreams!



## HCLN Policy Update

HCLN Coordinators have been working together on a new version of the Collection Development and Management Policy. The new Policy combines the previously separate Collection Development Policy, Collection Management Policy and Aboriginal Collection Policy into one streamlined document.

## Outreach Van

Research is underway exploring fit out and configuration options. Discussions with libraries across Victoria have highlighted the importance of considered decision making during the design phase. Common challenges include OH&S concerns around heavy book trolleys and inflexible fit outs. Research is continuing to ensure a Library Outreach van that is fit for purpose.

## Facebook

### A snapshot of the Mansfield Library Victoria Facebook page:

- ▶ Followers – 1,226
- ▶ Posts published – 19
- ▶ Views – 7270
- ▶ Visits – 511

### Most popular posts for April



Highlights from rthe lab!

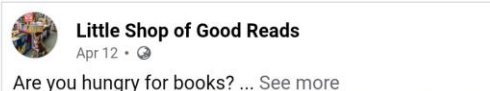
From rocket launches to cosmic chemistry our young scientists had an absolute blast exploring the universe.

A big thank you to the Friends of the Mansfield Library for funding this incredible incursion.



Is there anything the Friends of the Mansfield Library can't do?!

Check out this incredible Very Hungry Caterpillar display at the [Little Shop of Good Reads](#) 🐛 Stop by the shop to see it for yourself, and while you're at it pick up a bargain book!



Are you hungry for books? ... See more



MESSENGER  
Little Shop of Good Reads  
Bookstore

SEND MESSAGE

## Statistics for April 2026

	Visits	Loans	Library Programs	Program attendees	Room Use	IT help	Holdings placed	New users
<b>April</b>	<b>3075</b>	<b>3266</b>	<b>16</b>	<b>235</b>	<b>18</b>	<b>153</b>	<b>771</b>	<b>33</b>
March	3114	3266	11	121	17	178	783	39
Feb	2818	3212	8	57	13	146	714	46
Jan	1954	3419	10	205	6	119	902	42
Dec	2230	2691	10	129	7	119	639	43
Nov	2597	2946	10	95	9	141	689	42
<b>April 2025</b>	<b>3104</b>	<b>4280</b>	<b>11</b>	<b>278</b>	<b>7</b>	<b>94</b>	<b>730</b>	<b>52</b>

## 7. Youth Services & Events

### School Holiday Program

Council officers delivered another successful School Holiday Program over the autumn holidays. This program featured a range of activities included Mansfield Mini Golf, a Mexican Chop and Chat Cooking Class, a trip to the High Country Maze and a Mosaic Workshop. Members of the Amplify and YAG committee participated in CPR and First Aid training, completing their certificates.

### Amplify

Council officers, together with members of the youth committee, Amplify, travelled to Melbourne to attend in the annual Amplify Summit. They participated in a range of workshops and training sessions, focusing on events delivery, committee participation and music career opportunities for young people. Council staff also joined a panel to talk about committee retention and recruitment.

For the third consecutive year, Amplify hosted a youth stage at the Jamieson Autumn Festival. The program featured three solo performers and a three-piece band, all of whom are local students. In addition, two young people were employed to manage sound production and photography. Both have worked with Amplify for over two years and have developed the skills and confidence to operate professionally on their own.

As a result of these experiences, they have also secured employment opportunities beyond their work with Council. Council hosted a youth tent, providing information about the programs, trainings and facilities that are offer offered. This created an opportunity to complete community consultation and connect with young people from across the shire, including those from outlying areas

Amplify will be hosting a Youth Art Exhibition at the Mansfield Information Centre for the month of May, with 10 local youth artists displaying their work. Youth Officers will also be participating in Youth Drug and Alcohol Brief Intervention Training, as part of the Amplify and events training.

### Youth Advisory Group (YAG)

The YAG team are working on some areas to guide our youth programming for workshops, events and focus areas for the year. These include:

- ▶ IDAHOBIT
- ▶ Pride Month
- ▶ Disability Support
- ▶ Mental Health Awareness
- ▶ Life Skills Development
- ▶ Training & Employment
- ▶ Resume Writing

## Youth Centre

Term 1 has seen a steady increase in attendance at the weekly program, with a growing core group of regulars. The current weekly schedule is as follows:

- ▶ Monday — Various 4-week programs (Pickleball, Sewing) and Computer Games
- ▶ Tuesday — Amplify Meetings and Social Crafternoons
- ▶ Wednesday — Code Club and Board Games
- ▶ Thursday — YAG Meetings and Switch It Up Nintendo Switch Tournaments
- ▶ Each afternoon — Music Room and Study Spaces available

## Events

### Council supported Events

#### **Jamieson Autumn Festival – 18 – 19 April**

Council supported the Jamieson Autumn Festival with equipment loans, marketing support, Amplify youth stage and road closures.

#### **Stockdog Event – 24 - 27 April**

Council supported this working stockdog program with hire of additional toilets for the weekend.

#### **ANZAC Day – 25 April**

Council supplied traffic management setups for Mansfield, Merrijig and Jamieson and the PA system for the Bonnie Doon event.

### **Upcoming Events**

May	June	July
9 – Farmers Market	13 – Farmers Market	5 – 12 – NAIDOC Week
9 – Parkrun x Lauriston	19 -21 – Lantern Festival	11 – Farmers Market
10 – Mother Day Classic	20 – That’s My Farm Market	18 – That’s My Farm Market
18 – That’s My Farm Market	27 – Farmers Market	25 – Farmers Market
23 – Farmers Market		

## 8. Communications

### Media releases

Seven media releases were generated and distributed:

- ▶ Anzac Day: A time to come together to honour service and sacrifice
- ▶ Lessons learned at Safe Seats, Safe Kids Mansfield Event
- ▶ Illuminating Safety and Accessibility at Botanic Park
- ▶ Pilot Antenatal classes receive positive response from community
- ▶ Feedback open for Mansfield Shire's Draft Tracks and Trails Strategy
- ▶ 16 New Australians sworn in at citizenship ceremony
- ▶ Mansfield Shire steps up against family violence

### Responses to media enquiries

Responses were provided on the following topics:

- ▶ Bushfire Recovery Funding
- ▶ Rebel News Video
- ▶ Mansfield Public Toilets
- ▶ Mansfield – A Walkable Town
- ▶ Hume Region Local Government Network Roads Advocacy

### Social media

Council's Facebook page is followed by 11,537 accounts. Page activity over the past 4 months:

	January	February	March	April
Change in followers	+2,052	+331	+212	+129
Content interactions	28,588	7,647	5,732	4,568
Link clicks	3,240	544	276	1,127

Posts that received the most interactions this month are listed below:

Topic	Reach	Interactions	Comments
Anzac Merrijig Riders	23,650	945	40
Mayor Cr Steve Rabie Wreath Laying	4,991	197	2
First Light on Anzac Day	5,561	197	0
Engagement for Station Precinct	8,761	101	30

## Engage Mansfield

Regular community consultation is undertaken online via Engage Mansfield. Statistics on activity on the portal is provided below.

	January	February	March	April
New registrations	13	8	16	53
Visits	2143	2524	1134	4834
Engaged	111	246	38	60
Engagement rate	6.7%	11.8%	3.6%	1.6%

## YouTube

Council meetings are streamed live on YouTube. Viewership of recent Council meetings within each month is as follows:

	Jan	Feb	Mar	Apr
Views	No meeting	70	73	132

## 9. Digital Transformation Project

### Enterprise Resource Planning (ERP) - Civica

Mansfield has now entered its fifth month of operating on the Civica ERP system. The platform is continuing to stabilise, with minor issues being resolved as they arise. At the same time, preparation is underway for the implementation of additional Civica modules, including Infringements, Animal Management, and Debt Recovery.

### Civica's Animal Registration module

Council officers attended the Animals Module Configuration and Data Discovery session with Civica and Pacesetter where the data to be migrated were identified. The implementation is progressing as planned.

### Civica's Infringement Management module

Business process training for Infringement Management and UAT sessions has been held with Civica, and the program is progressing to go live later this financial year.

### Civica's Debt Recovery module

Configuration and operational training sessions are underway and will continue through early May. These will be followed by business process validation and UAT, with a planned go-live on 4 June. The implementation remains on track.

### Citizen Central

The styling phase for building Citizen Central has been signed off, and a presentation has been delivered to Councillors. Feedback has been good. UAT commenced on Monday, 4 May and will continue through to 27 May, with testing underway across CRM, Rates teams and IT.

### Rates

Civica has offered to run additional sessions for participating councils at no cost to support discussions around the EOFY and striking rates processes.

The Rates team has proactively engaged with other councils outside of the CODI group to build further knowledge and understanding of these processes. CODI has also secured additional support should it be required.

### Data Archival Solution

An initial demo session was held with IT and Finance in attendance. A few improvement areas were identified, and overall feedback indicated strong satisfaction with the proposed solution. This outcome is very important, as the solution will store and provide access to all data that has not been migrated into Civica. It is essential that the platform meets all business and compliance requirements, as it will enable council to confidently decommission legacy systems and associated hardware.

### Health and Wastewater (HWW)

A project kick-off meeting with ECC and council staff will take place in Benalla on 7 May. The planned go-live is scheduled for weeks 3 and 4 of September.

**Information and Records Management (IM)**

Migration from the G: Drive has slowed temporarily due to the prioritisation of the Citizen Central setup and UAT testing. This work will resume alongside upcoming activities.

The new Information Management Centre solution is progressing across all councils, with improved pricing successfully secured. We are currently awaiting the implementation plan, which is expected in the coming days.

The planned approach is to deploy the solution initially to SharePoint superusers and provide targeted training to both council and superuser groups first. Following this, broader rollout and training will be delivered to staff as required, ahead of full deployment to all users.

**Planning, Building and Regulatory (PBR)**

All PBR modules remain operational across participating councils and are now managed under Business as Usual. Engagement with the vendor continues, with current efforts focused on progressing system improvements and resolving outstanding items.

Key areas of activity include:

- Changes to the Local Laws permit strategy, aimed at introducing greater automation into permit approvals, have been discussed with EVis.
- Planning and IT have scheduled a dedicated session to progress on the final two outstanding planning data migration items.