

CEO Monthly Report

March 2025



Mansfield Shire

The Chief Executive Officer's report allows a short briefing to be provided to community and Council on the current operations, tasks and projects undertaken within each service area. Reports are provided on either a monthly or quarterly basis.

1. Customer Service

Monthly Customer Request Management System (CRMS) Report

CRMS statistics for the month of March show **194** customer requests registered with **45** requests remaining open and **149** being closed during the month.

Customer Service have had **1396** calls and **919** face to face contacts with community members for the month of March.

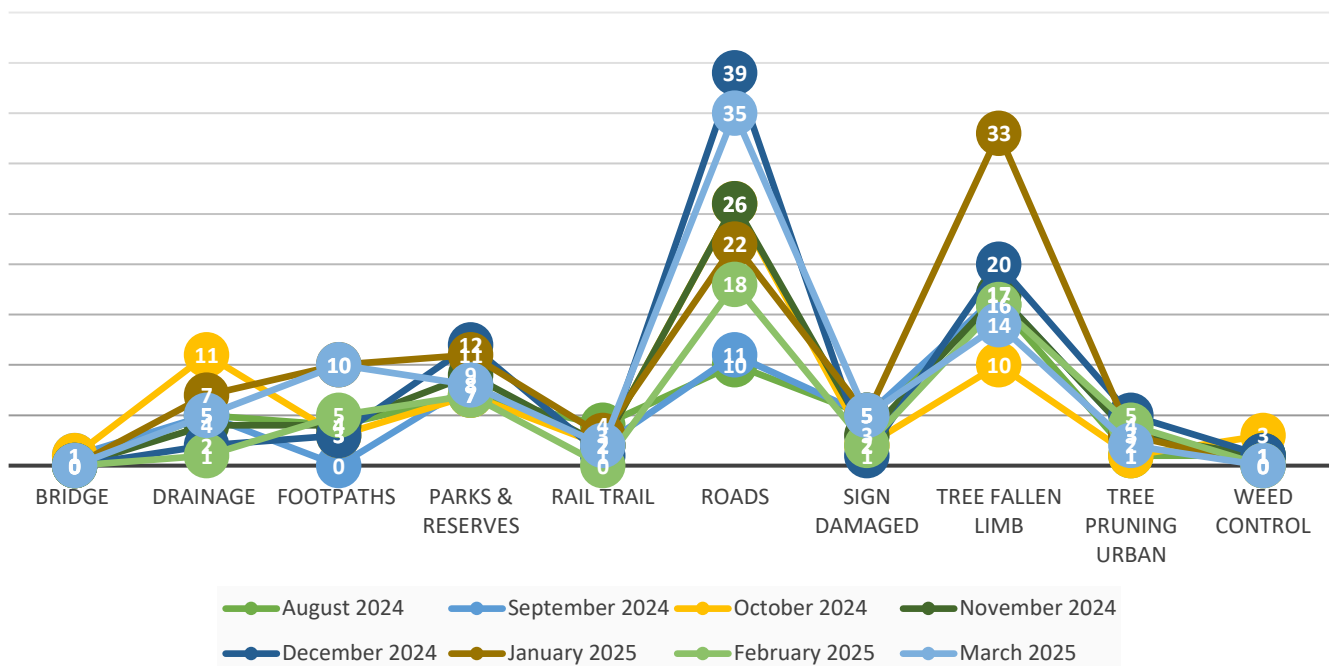
One Expression of Gratitude was received for March 2025:

A resident thanked Council for the amazing job that was completed by Council on Ashwin Road regarding new signage put up for the blind corners. The resident stated that the process was easy, she felt that they really cared about the issue and wanted a resolution that worked for everyone.

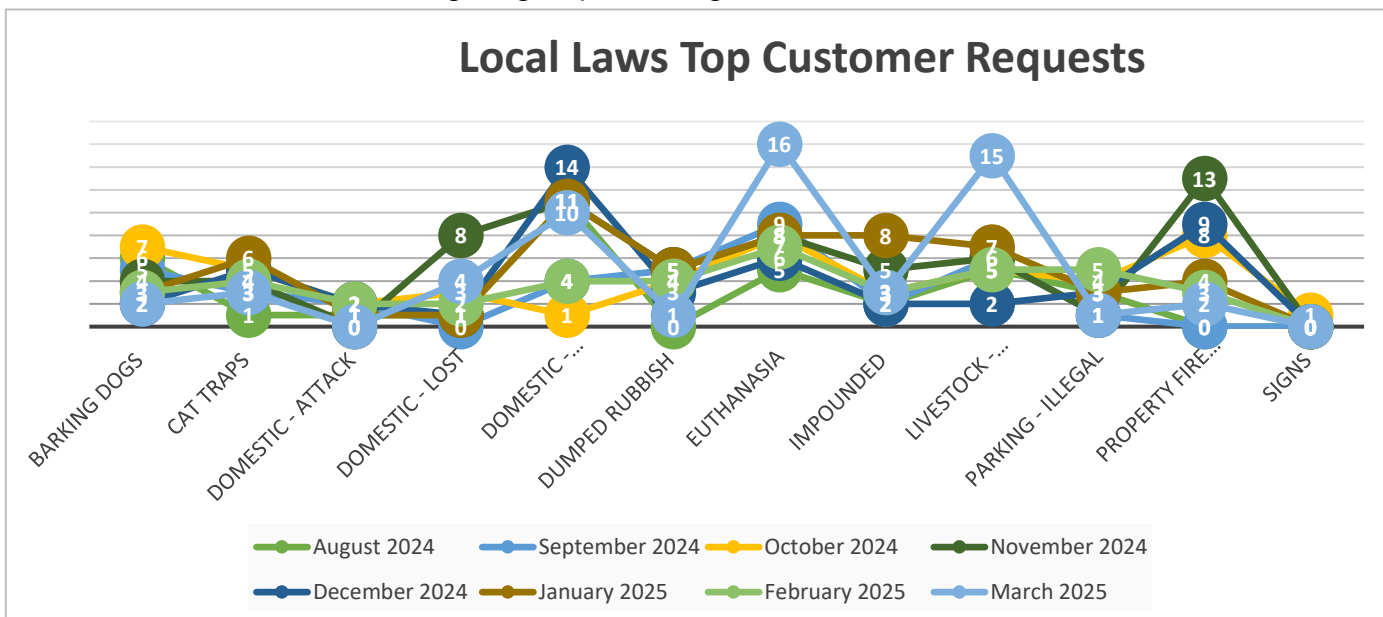
No complaints were received for March 2025.

The majority of requests were for Field Services, totalling 87 for March 2025.

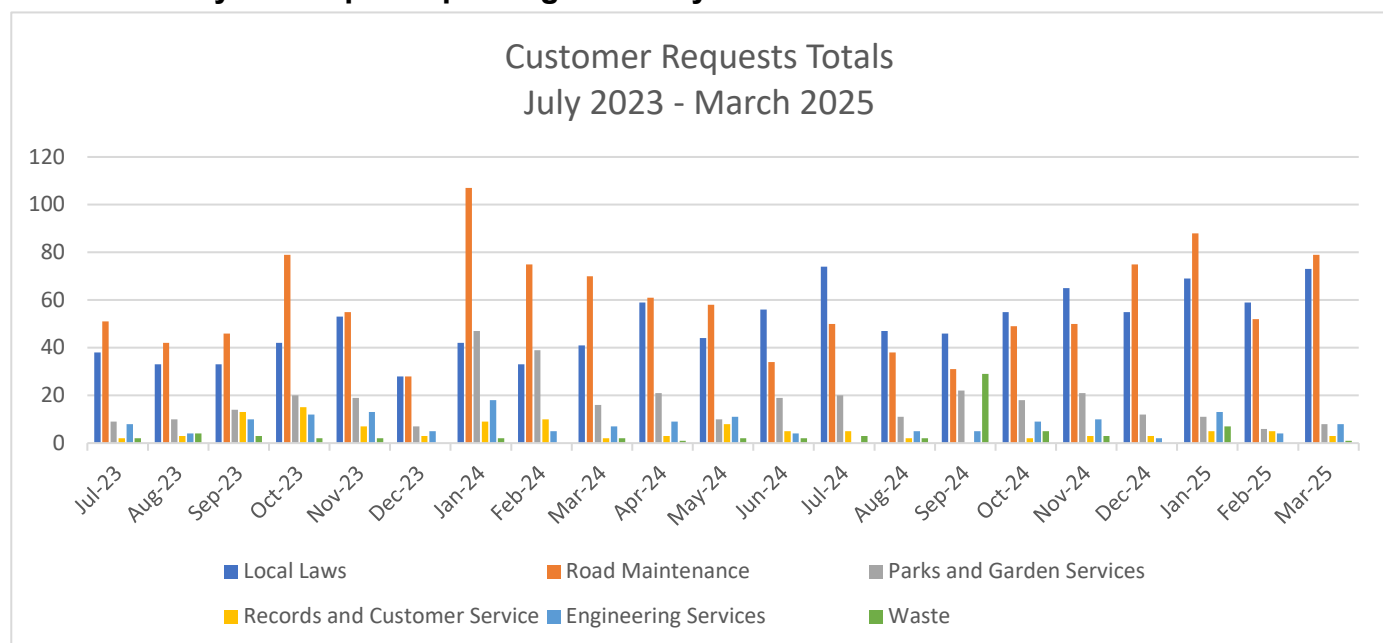
Field Services Top Customer Requests



Local Laws was the second largest group, totalling 73 for March 2025



CRMS Monthly Totals per Top Categories July 2023 – March 2025



Definition of the tabs on previous page table:

Open - the request has been opened, comments or actions have been included, and the request has not been closed but is within deadline.

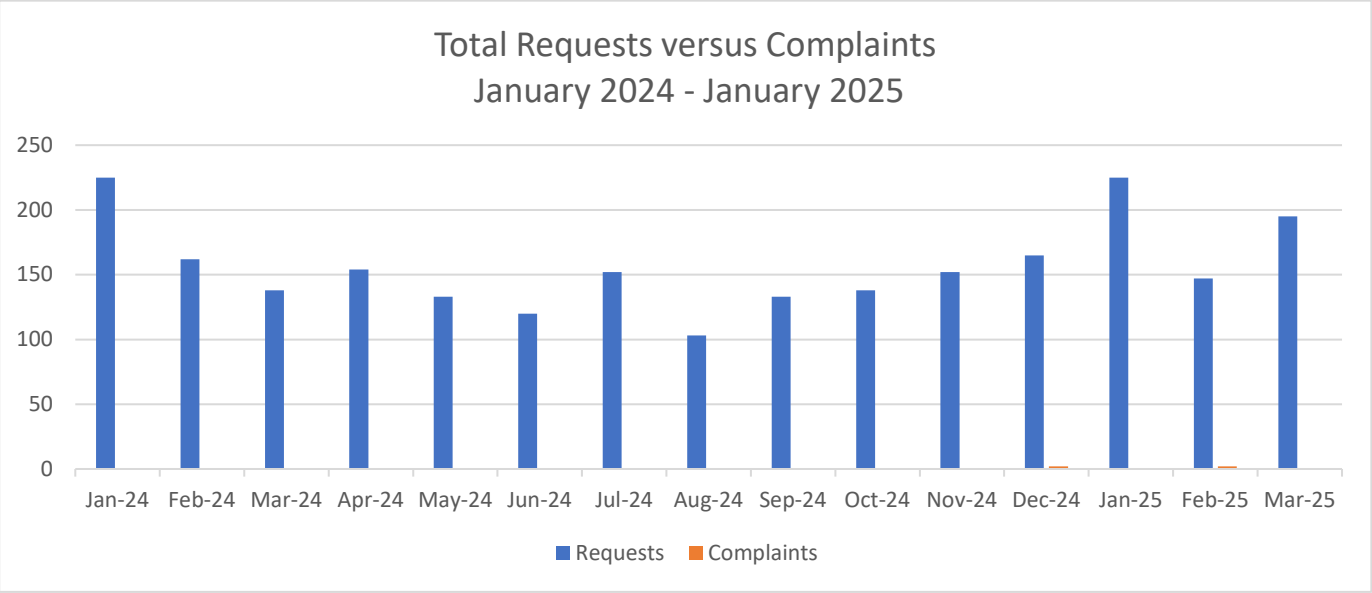
Open Overdue - the request has been opened, comments or actions have been included but has not been closed and is past its due date.

Pending - the request has been viewed in read mode and not correctly opened for editing. This most likely means the officer is working on the request but hasn't included comments. It is within deadline.

Pending Overdue – the request has been viewed in read mode and not correctly opened for editing and is past its due date.

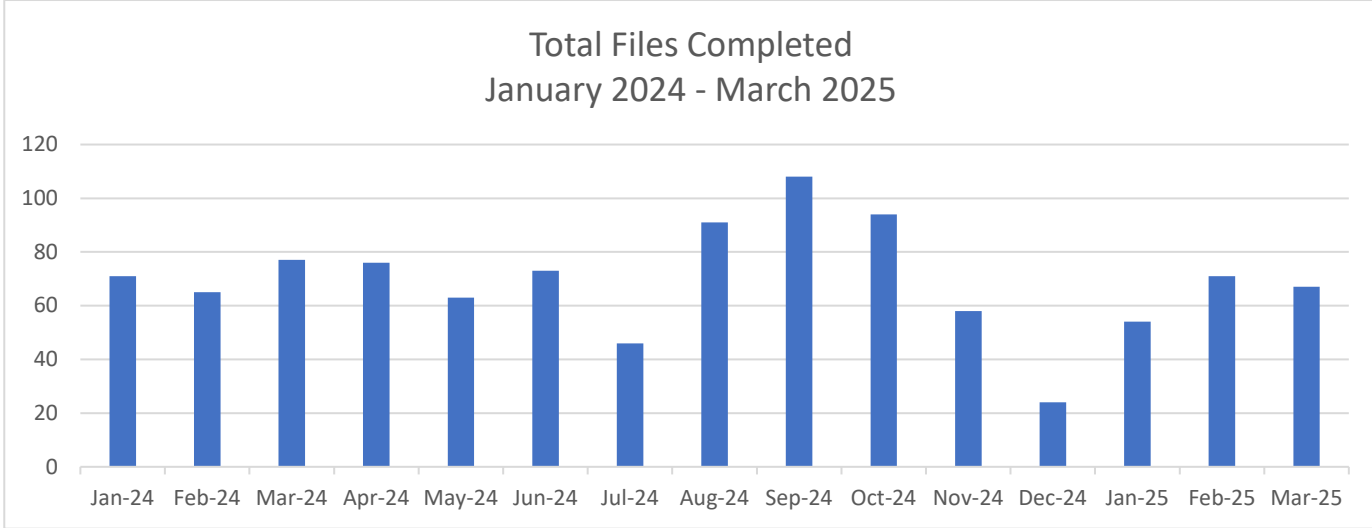
OH&S – refers to actions internally between departments as well as external customer requests. The CRM system is used to capture and record actions internally following internal audits and improvement opportunities.

Requests Versus Complaints



March 2025	
	Total
Requests	195
Complaints	0

Digitisation Information Project



March 2025	Total Files
Monthly completed files	67
Total files	8239
Completed	6952
Remaining	1287

2. Governance

Confidential Reports at Council Meetings

Month	No. of Confidential Reports	Comments
January	N/A	There was no Council Meeting held in January
February	3	<ul style="list-style-type: none"> Sale of Portion of Road Energy Contract Procurement CEO Employment Matters
March	1	<ul style="list-style-type: none"> IMPACT Route Variation Request: Highton Lane Seal Upgrade

Confidential Reports - Financial Year to Date

Month	No. of Confidential Reports	Year to Date	No. Related to Tenders
July 2024	2	2	2
August 2024	5	7	5
September 2024	1	8	0
October 2024	0	8	-
November 2024	0	8	-
December 2024	3	11	2
January 2025	-	11	-
February 2025	3	14	1
March 2025	1	15	0
April 2025			
May 2025			
June 2025			
TOTAL	15	15	10

Freedom of Information Requests (FOI) received

Month	No. of FOI Requests	Comments
January	3	<ul style="list-style-type: none"> Requestor 1. Requesting information ascertaining if Council is using a CITIZENS PANEL OR JURY and If so, what is the budgeted cost for the panel or jury in the current budget year 2024/25. Requestor 2. Requesting what is the current rates arrears (in dollars) for the Council at 1 December 2024. Requestor 3. Number of complaints received by Council about sex work.
February	1	<ul style="list-style-type: none"> Requestor 1. Freedom of Information request regarding all noise assessment documentation pertaining to a residential address within Mansfield.
March	3	<ul style="list-style-type: none"> Requestor 1. "The requestor is seeking information on how many viewers (excluding staff) watched the last Council meeting via live stream?" Requestor 2. "The requestor is seeking access to a copy of the Mayor and Deputy Mayors Diary entries

Month	No. of FOI Requests	Comments
		<p>for February 2025. The requestor is content with a Microsoft Screen Shot or a list of appointments and meetings held. Personal details of attendees can be redacted.”</p> <ul style="list-style-type: none"> Requestor 3. The Department of Fairness Families and Housing (The Department) has received a Freedom of Information (FOI) request seeking access to various documents regarding funding to Indigenous organisations under Korin Korin Balit-Djak (KKBD). One document has been identified as containing information relevant to Mansfield Shire Council. The requestor is seeking Council’s view on whether Council consider any information should be exempt under sections 33(1) of the <i>Freedom of Information Act 1982</i> (the Act). Council decided only one piece of information should be exempt under sections 33(1) of the <i>Freedom of Information Act 1982</i> (the Act) and responded accordingly.

Freedom of Information Requests – FOI – Financial Year to Date

Month	No. of FOI Requests	Year to Date
July 2024	3	3
August 2024	3	6
September 2024	7	13
October 20234	1	14
November 2024	0	14
December 2024	1	15
January 2025	3	18
February 2025	1	19
March 2025	3	22
April 2025		
May 2025		
June 2025		
TOTAL	22	22

3. Capital Works

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Buildings				
Council Building Renewal - Depot	\$30,000	Depot toilet facilities renewal – works completed in January.	On Budget	Completed Jan 2025
Solar Panel Install Program	\$25,000	A switchboard upgrade and roof repairs were completed at the Sporting Complex in November to enable the installation of solar panels next year. The Youth Centre had solar panels installed.	On Budget	Completed Nov 2024
Public Toilets - High Street - Lords Reserve	\$206,300	The High Street toilet floors were renewed with the project being completed on 23 October. Upgrade of Lords Reserve Toilet – designs complete, procurement commenced in March 2025, along with community consultation following execution of Lords Reserve funding agreement in February.	On Budget	Dec 2025
Mansfield Heritage Museum	\$389,000	Construction of the Mansfield Heritage Museum Stage 1 completed, including the LRCI funded component. Budget figure includes carry forward amount and contribution to fit out of museum building. Fit out works in the Admin area/sales entrance completed in January. Museum exhibit fit out design commenced with concepts presented for PCG review in March.	On Budget	Completed Jan 2025
Lords Reserve Pavilion	\$510,000	This project is for the construction of new Pavilion. Engagement with stakeholders commenced in March, to be followed by a tender process, which can begin in line with the funding agreement received in February. The budget includes a Council contribution, with a successful funding	On Budget	Dec 2026

Mansfield Shire Council | CEO Monthly Report

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		application made to the Growing Regions fund for another \$1.4m.		
Mansfield Pre-School Centre	-	Funding agreement executed with Kindergarten Committee for a Council contribution to Centre upgrade in 2023-24. Construction complete.	On Budget	Completed Aug 2024
Emergency Resilience Centre	\$546,000	Construction of the Emergency Resilience Centre is dependent on grant funding opportunities and is unable to commence until funding is secured. Council's application to the Disaster Ready Fund was not successful. Council is applying again – submissions due April 2025.	On Budget	Dec 2025
Goughs Bay Boat Club	-	Official opening event held on 7 March 2025, with successful operation of the venue already tested following completion of construction and EPA licence granted for wastewater system. Construction works were managed by the Goughs Bay Boat Club with monthly Project Control Group meetings with RDV to provide governance and oversight of project.	On Budget	Completed Nov 2024
Bridges & Culverts				
Bridge Renewals	\$225,000	Bracks Bridge renewal – Contract awarded, construction completed in October 2024. Old Tonga Road barriers and widening works completed in October. Renewal works identified in Level 2 bridge inspections – completed in December.	On Budget	Completed Dec 2024
Hearns Road Bridge	\$50,000	Grant application unsuccessful with Safer Local Roads and Infrastructure Program (SLRIP) Round 1 for Hearns Road bridge design and upgrade. Council has reapplied to the same funding stream in second round.	On Budget	June 2026

Mansfield Shire Council | CEO Monthly Report

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Bridge & Culvert inspection and assessment program	\$20,000	Level 2 bridge assessment contract awarded, inspection completed, reports received in November.	On Budget	Completed Nov 2024
Causeway & Culvert upgrade program	\$438,000	Lennons Lane culvert works completed in February. Graves Road culvert funds contributed to SLRIP grant application. Culverts on Buttercup Road – works completed with resheeting program in November.	On Budget	Completed Feb 2025
Drainage				
Drainage upgrades	\$543,000	The contract for the upgrade of Rowe Street drainage was awarded at the December 2024 Council meeting. Works commenced in February and are forecast to be completed by May 2025. Logan Street spoon drain works have been completed. Construction of drainage along easement – contract awarded, works commencing in March. Elvins Street drainage design commenced. Saligari Road culvert scoped by Field Services, with engagement of adjacent landowner progressed.	On Budget	May 2025
Mansfield Flood Study	\$228,635	Mansfield Flood Study in progress. Internal workshop held in March to review updated flood areas and mitigation options before final report due in May following further (targeted) engagement with community. Upper Catchment Tributaries Flood Study contract awarded and in progress.	On Budget	Oct 2025
Drainage Renewal Program	\$120,000	Drainage renewal budget reallocated to Rowe Street project. Inspect and jet scope finalised ready for seeking quotations. College Lane stormwater diversion works were completed in February.	On Budget	May 2025

Mansfield Shire Council | CEO Monthly Report

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		Design and construction of Hurley Street Woods Point improvements – contract awarded, works commenced in March, forecast to be completed in April.		
Open Space & Streetscapes				
Bonnie Doon Recreation Reserve	\$40,000	Master Plan implementation – scope to improve playground in progress, with funding application submitted for footpath links. Funding application for new netball courts and carpark was unsuccessful. Further grant opportunities to be identified.	On Budget	May 2025
Street Furniture Renewal	\$50,000	Bench replacement program at recreation reserves, street furniture and bollard renewal; installation in progress.	On Budget	May 2025
Fenced off leash dog park	\$150,000	Dog park at Station Precinct to be completed as part of grant funded precinct package. Funding agreement under review.	On Budget	Dec 2025
High Street Master Plan	\$50,000	Initial planning and scoping in progress. Town Booster engagement scheduled in May.	On Budget	June 2025
Pump Track - Station Precinct	\$50,000	Design and construct new pump track to be completed as part of grant funded precinct package. Funding agreement under review.	On Budget	Dec 2025
Disabled Car Parking	\$50,000	Installation of disabled parking at various locations in Mansfield. Works completed in November.	On Budget	Completed Nov 2024
Stage Platform	\$10,000	Design of small stage for Botanic Park. Consultation completed on Engage with positive feedback from the community. Design plans reviewed on-site in March and building permit to be arranged.	On Budget	June 2025
Highbett St Playground & Drama Room	\$20,000	Strengthen fence and gates at playground - materials delivered and scheduled for completion in April.	On Budget	Apr 2025

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
		Renew Drama Room at Mansfield Sporting Complex – works being scope in conjunction with the successful Play Our Way grant, with construction planned to commence in 2025-26.		
LED Street Lighting Upgrade	\$60,000	Conversion to LED streetlights – works in progress, forecast to be complete in June.	On Budget	June 2025
Swimming Pool Renewal	\$85,000	Digital Dosing System installation - completed November. Renewal of pool equipment – completed November.	On Budget	Completed Nov 2024
Rubbish Bin Renewal	\$20,000	Renewal of rubbish bins – completed September. Second (additional scope) rollout of new bins completed in February 2025.	On Budget	Completed Sept 2024
Tracks & Trails Strategy	\$55,000	Develop Tracks & Trails Strategy; PCG held, design brief completed, contractor awarded, works commenced.	On Budget	Oct 2025
Pathways				
Footpath Renewal	\$186,500	Goughs Bay foreshore path works completed in October. Rail Trail path contract awarded, works completed in February. Concrete footpath renewal program – completed in October.	On Budget	Completed Feb 2025
Footpath New	\$407,915	Design of Howqua Inlet shared path completed, and first stage completed by Howqua Inlet & Macs Cove Community Group volunteers, with materials supplied by Council. Maintongoon Road footpath design scoped, and design contract awarded. Construction of Pires-Goughs Bay shared path - contract awarded, works completed in February. Procurement for Mansfield-Whitfield footpath completed. Kidson Parade Shared Path works completed in February.	On Budget	May 2025
Roads				

Mansfield Shire Council | **CEO Monthly Report**

Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Kerb & Channel	\$128,444	Kerb and channel renewal program – work completed in November.	On Budget	Completed Nov 2024
Reseal / asphalt replacement program	\$592,256	Reseal program – contract awarded at the August Council meeting. Works completed in November.	On Budget	Completed Nov 2024
Re-Seal preparation program	\$550,000	Pavement re-seal preparation works including patching and drainage improvements prior to resealing. Contract awarded in August Council meeting. Works completed in November.	On Budget	Completed Nov 2024
Malcolm Street reconstruction	\$200,000	Geotechnical investigation completed. Pavement design due for completion in March. Construction works deferred to 2026 to enable works in conjunction with other grant funded works on Malcolm Street.	On Budget	Completed March 2025
Gravel Re-Sheeting Program	\$556,100	Re-sheet program – contract awarded at the August Council meeting. Works completed in November.	On Budget	Completed Nov 2024.
Township Sealing Program	\$295,250	James Street, Bonnie Doon sealing and drainage works contract awarded, works completed in November.	On Budget	Completed Nov 2024

Legend	
On Schedule	On Budget
Possible Delay	Above Budget by <10%
Delayed/On Hold	Above Budget by >10%

4. Statutory Planning

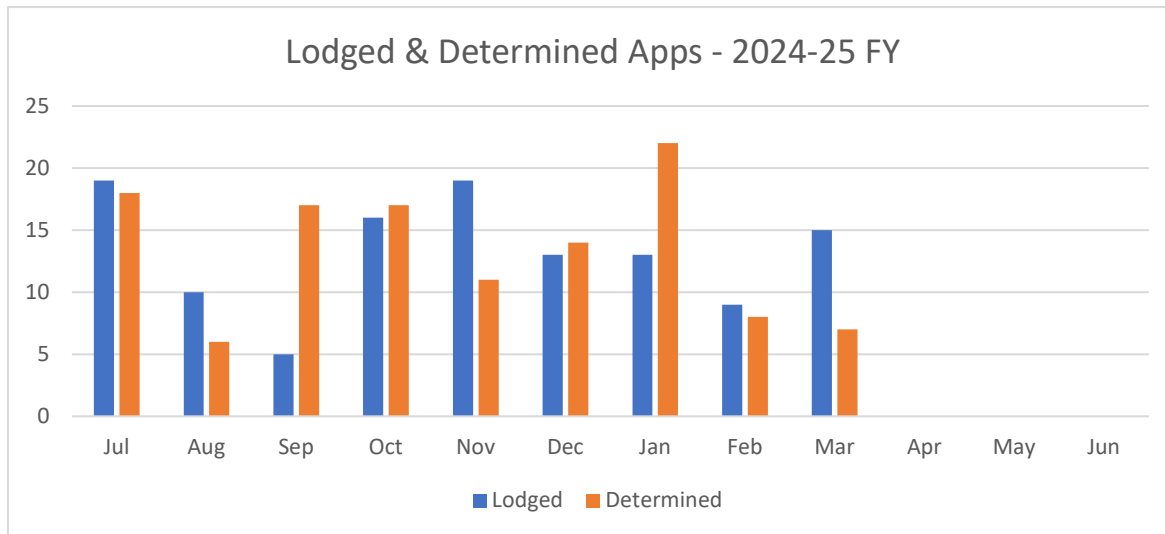
Planning Applications Lodged

App No.	Property Address	Proposal
P021-25	14 Banksia Street Mansfield	Dwelling
P022-25	18 Hillcrest Road Bonnie Doon	Replacement Dwelling
P023-25	150 Howqua River Road Howqua	House Extension
P024-25	1065 Monkey Gully Road Goughs Bay	Dwelling and Rural Worker Accommodation
P025-25	2 Murphy Street Mansfield	Two Dwellings
P026-25	14 Lake Drive Howqua Inlet	Dwelling
P030A-23	152 Davies Road Merrijig	Dwelling and Shed
P157A-22	206 Rifle Butts Road Mansfield	Bike Race
REFPA250035	6032 Eildon-Jamieson Road Jamieson	Replacement Dwelling
REFVS20250008	55 Barwite Road Barwite	House Extension
VS003-25	59 Sandy Creek Road Barjarg	Domestic Shed
VS004-25	90 High Street Mansfield	External Parcel Locker
VS005-25	215 Dead Horse Lane Mansfield	Service Station
VS006-25	109 Hutchinsons Road Bonnie Doon	Domestic Shed
VS007-25	3456 Maroondah Hwy Mansfield	Domestic Shed
Total Applications Lodged:		15

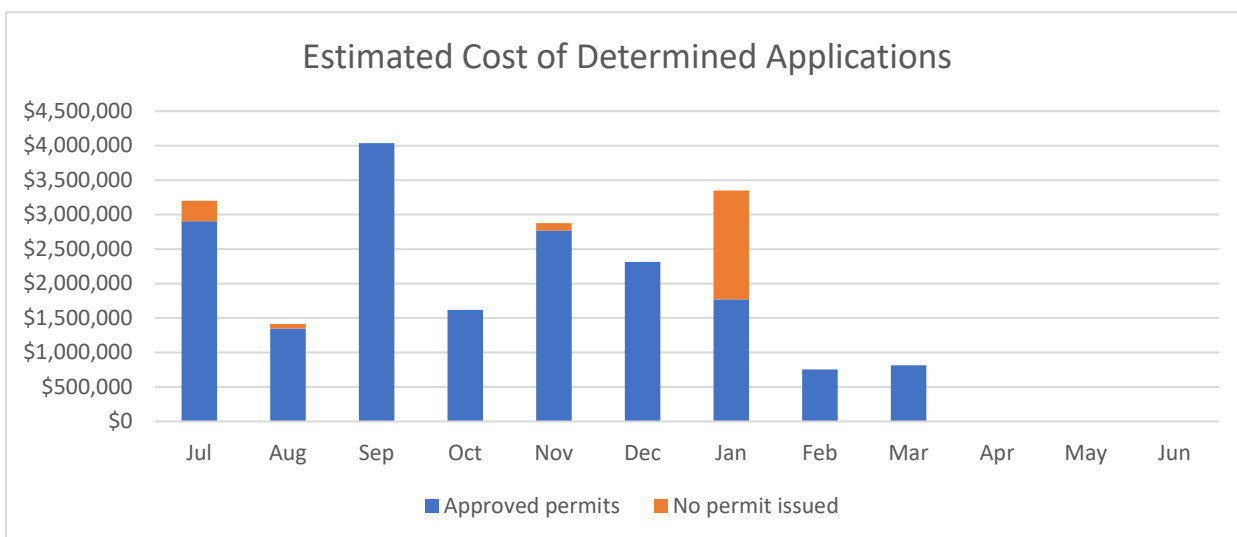
Planning Applications Determined

App No.	Property Address	Proposal	Decision Type
P007-25	4 Lake Drive Howqua Inlet	House Extension	Permit issued
P003-25	20 Hutchinsons Road Bonnie Doon	Use and development of land for a dwelling	Permit issued
P098-24	1185 Mansfield-Whitfield Road Bridge Creek	Use and development of land for a dwelling with attached outbuilding	Permit issued
P004-25	Mount Terrible Track Enochs Point	Telecommunications Facility	Permit issued
VS002-25	3206 Maintongoon Road Bonnie Doon	Native Veg removal	Permit issued
P157A-22	206 Rifle Butts Road Mansfield	Bike Race	Permit issued
P123-24	69 High Street Mansfield	Liquor Licence	Permit issued
Total Applications Determined:			7

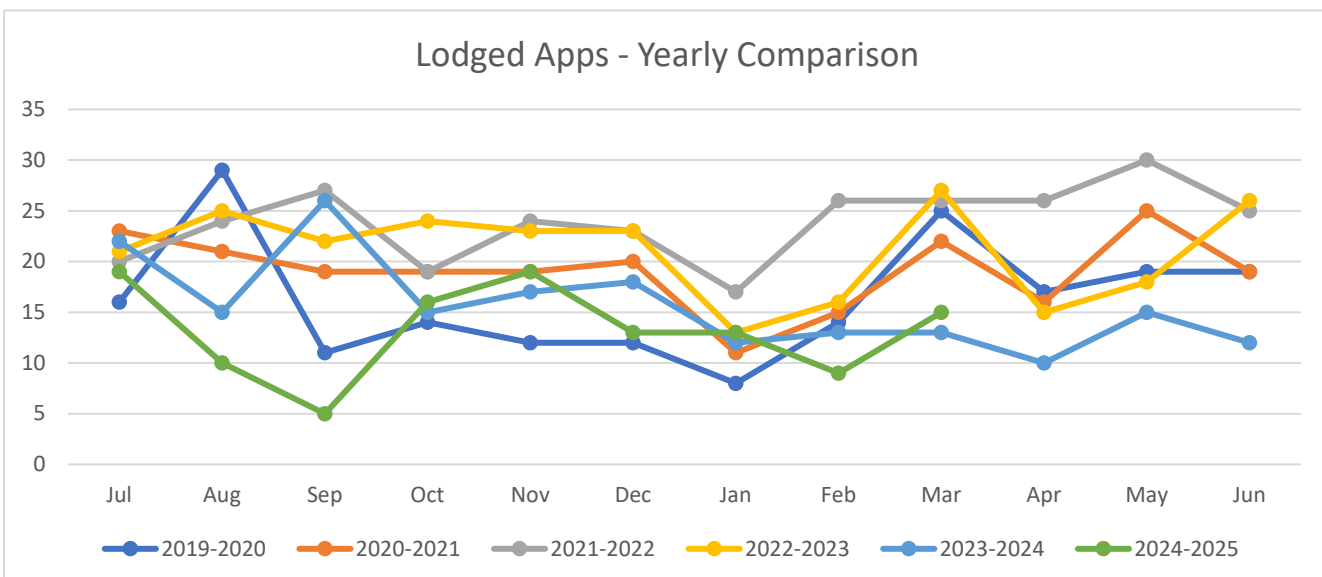
Number of Applications Lodged and Determined



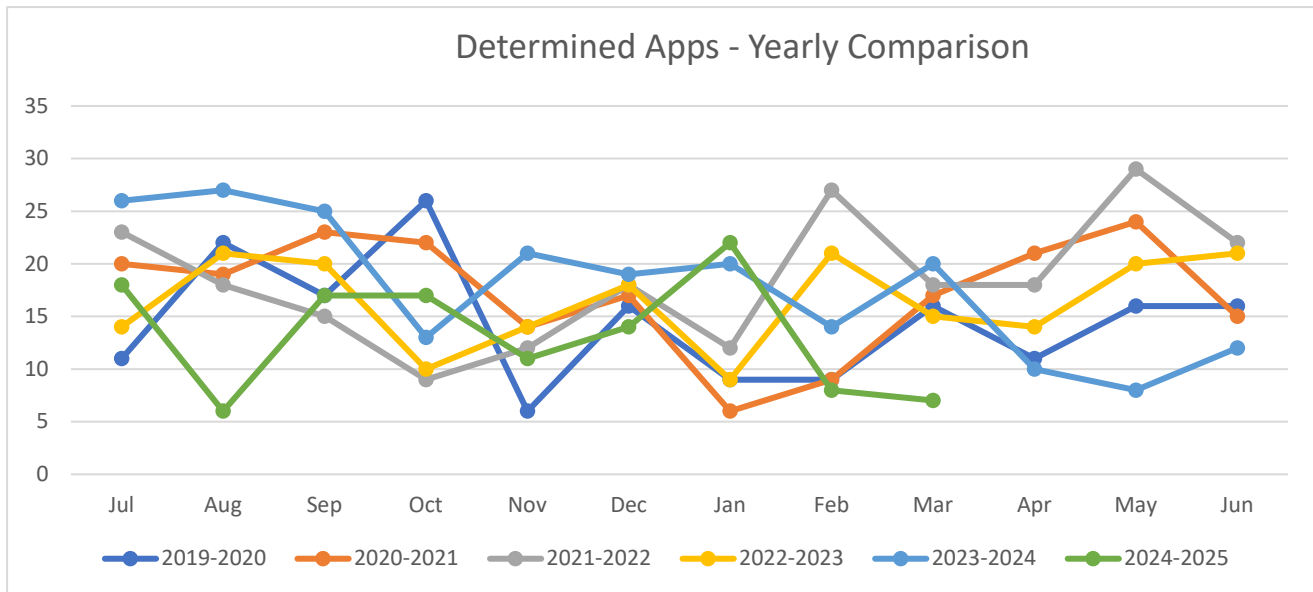
Estimated Cost of Development of Determined Applications



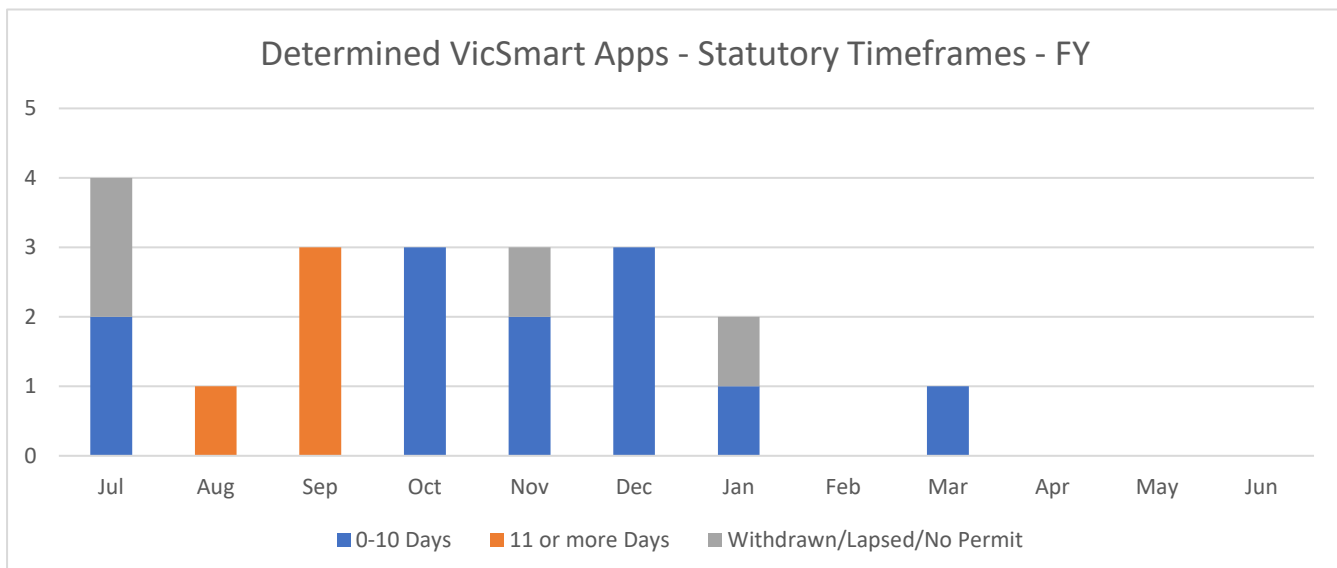
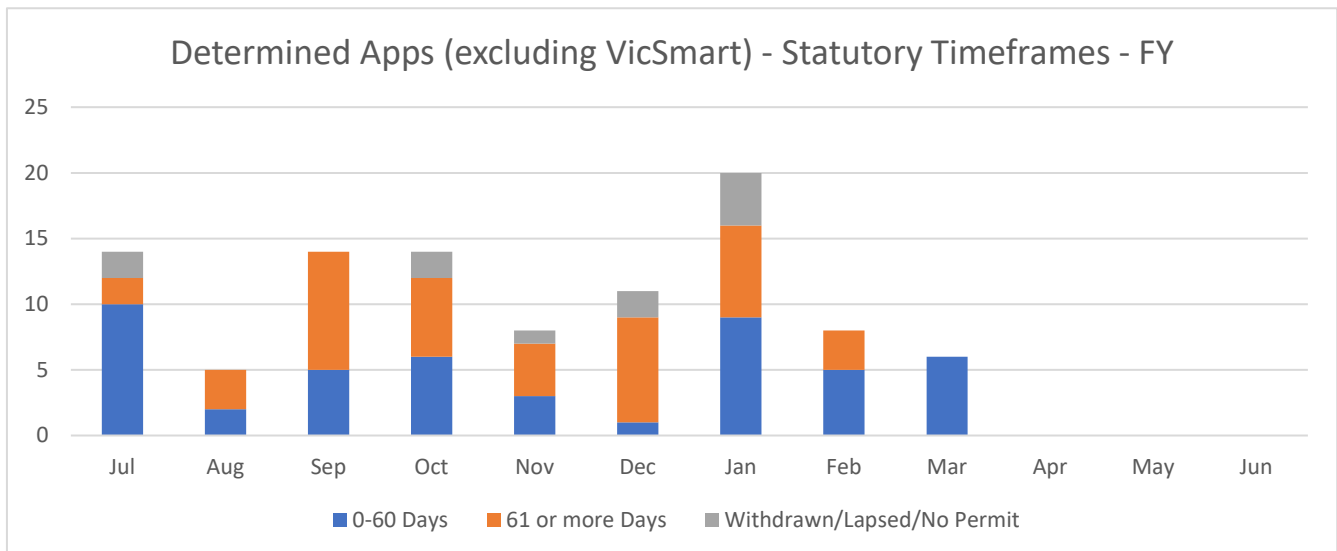
Lodged Planning Applications – Yearly Comparison



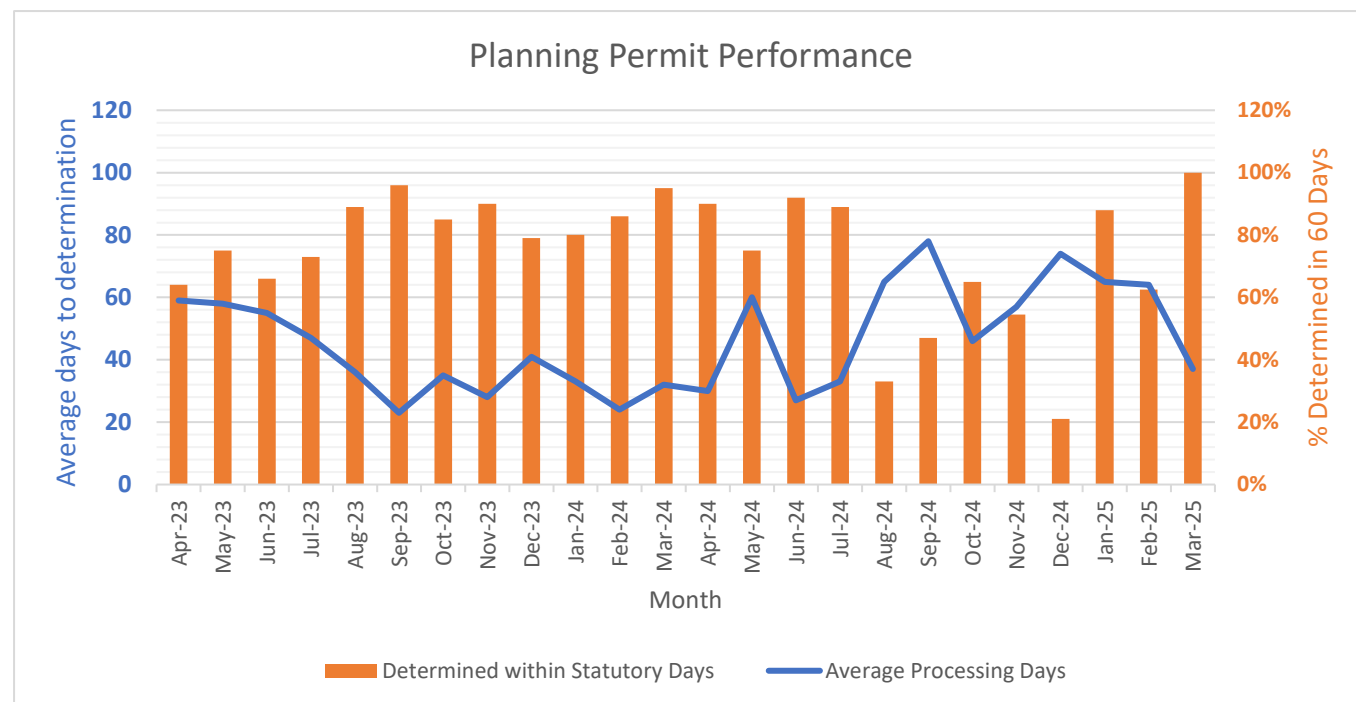
Determined Planning Applications – Yearly Comparison



Determined Planning Applications



Overall Planning Permit Performance



Subdivision Certification Applications Lodged

App No.	Property Address	Date Lodged
S245334P-25	26 Highton Lane, Mansfield	05/03/2025
S245621H-25	SPI 1\TP877623	12/03/2025
S246034E-25	13 Cummins Road, Howes Creek	18/03/2025
S246403T-25	Dead Horse Lane, Mansfield	25/03/2025
S246768C-25	7 Rifle Butts Road, Mansfield	31/03/2025
Total Applications Received:		5

Other Planning Consents & Assessments Determined

Type of Request	Number Issued
Condition Plans and Engineering Plans for endorsement	4
Secondary Consent	4
Extension of Time	4
Written Planning Advice	1
Certification & Statement of Compliance	
Section 71 Corrected Planning Permits	
Assessment against a Section 173 Agreement	1
Development Plan	
Total Applications Issued:	14

Strategic Planning

Project Name	Status	Description	Comments/ Next Steps	Department of Transport & Planning status
Planning Scheme Amendments				
C55mans	Awaiting Response	Alters the urban floodway zone at Redgum Rise Estate	Awaiting Ministerial decision. Meeting held 6 March with DTP where broader strategic program including C55 was discussed.	Submitted approval request to DTP 20 November 24. Response was expected early January.
C56mans	Submissions received	Implements the Township Approaches Planning Scheme Amendment	Working with submitters to consider their concerns. Proposal to split amendment to be brought to April Council meeting.	
C60mans	In Progress	Implements the Mansfield Planning Strategy into the Mansfield Planning Scheme.	Ordinance authored in ATS. Undergoing review before submitting to DTP for approval in March .	
C57mans	In Progress	Implements the Mansfield Planning Scheme Review and Mansfield Open Space Strategy	Proposed to split Amendment into 2 parts to progress the Planning Scheme Review in part 1 while submissions are considered and addressed regarding MOSS in part 2. Proposal to be brought to the May briefing . We are still working with Submitters and updating them to propose splitting the amendment.	
C61mans	Under Review	Creation of a planning scheme amendment to implement the Bonnie Doon and Merton Plans	Meeting with DTP on 6 March to include discussions on options based on response to letter of advice. Further report to Council anticipated in May/June to address changes required.	DTP letter of advice received 19 July 24.
C62mans	Under Review	Environmental Significance Overlay review to reduce referrals to GMW	Looking to get agreement from GMW on new MOU (currently in draft) for wastewater management in alignment with	DTP letter of advice received 5 April 24. Additional

			new EPA guidelines. Anticipate that this process will not be completed until April/May 2025 .	meeting held with GMW 19 November 24.
C63mans	Proponent Review	Proponent led amendment to re-zone land at 73 & 75 Dead Horse Lane Mansfield to Industrial 3 Zone	Progression of the amendment is subject to the proponent undertaking further studies.	Advice received from DTP 17 December 24.

Project Name	Status	Description	Comments/ Actions Completed	Next steps
Strategic/Structure Plans				
Goughs Bay Plan	In Progress	Creates a Structure Plan for Goughs Bay for the next 20 years.	Draft plan presented at April Council briefing.	Implementation plan to be completed including priorities and next steps for recommendations. Additional engagement to be completed including clarification of future capital works projects.
Delatite Valley Plan	In Progress	Create a community, tourism and structure plan applying from Merrijig to Mirimibah	Draft plan presented at April Council briefing.	Second round of community engagement, including community review of draft plan to be completed in May.
Other (Strategic Planning adjacent projects)				
Flood Study	In Progress	Creation of new flood mapping and exploration of flood mitigation options.	RFT completed and contract awarded, with data supplied to consultant in preparation for flood modelling. Draft hydrology report received.	GBCMA reviewing the mapping and will confirm proposed changes to existing flood areas or new areas added. Community consultation planned for March/April 2025 following review of mapping. Consultation to include property owners affected. Study due for completion in 2026-27.
Infrastructure Plan	In Progress		Draft plan prepared and undergoing review by	Comments to be communicated back to

Project Name	Status	Description	Comments/ Actions Completed	Next steps
			internal staff for comment.	consultants in April after review with CEO.
Integrated Wastewater Management Plan – Goughs Bay Township	In Progress		Draft plan prepared and undergoing internal review.	Community engagement to follow review of draft study in April 2025.
High Street Design – Stage 1: Car Parking Study	In Progress	Preparation of a study and strategy for the future design of the Mansfield township CBD and Parking Strategy	Draft car parking study scope and tender documents prepared ready for issue in April. Community engagement plan drafted and internal engagement completed.	Business and community engagement scheduled for May 2025 and consultancy to be awarded to undertake study.

5. Waste Services

Kerbside Waste Collection Statistics

The landfill diversion rate for the month of March 2025 was 39.61%.

And the current yearly average landfill diversion rate for FY24/25 is 40.41%.

	2024-2025					
	Recycling (total tonnage)	FOGO (total tonnage)	Landfill (total tonnage)	Total Waste (tonnage)	Total Diverted Waste	Landfill Diversion Rate
Jul	83.90	30.40	201.40	315.70	114.30	36.21%
Aug	80.65	39.63	192.50	312.78	120.28	38.46%
Sep	69.44	49.84	166.10	285.38	119.28	41.80%
Oct	86.64	60.95	195.02	342.61	147.59	43.08%
Nov	89.71	59.91	188.58	338.20	149.62	44.24%
Dec	91.72	54.80	205.64	352.16	146.52	41.61%
Jan	127.55	50.76	276.02	454.33	178.31	39.25%
Feb	77.20	31.96	167.38	276.54	109.16	39.47%
Mar	82.10	31.52	173.24	286.86	113.62	39.61%
Apr						
May						
Jun						
Total Tonnage	788.91	409.77	1765.88	2964.56	1198.68	
Avg Landfill Diversion Rate for the FY			40.41%			

Project Updates:

North East Local Government Waste & Recycling Forum

The first North East Local Government Waste & Recycling Forum (NELGWRF) for 2025 was held on Monday 17 March, hosted by the Rural City of Wangaratta in their Council Chambers and organised by Mansfield Shire Council. A total of 11 attendees were present, marking the first meeting with newly elected Council representatives from member councils and council officers.

Each council and alpine resort nominated one staff member or one staff member and one elected member to represent them at NELGWRF. The member councils and alpine resorts include:

- ▶ Alpine Shire Council
- ▶ Benalla Rural City Council
- ▶ Indigo Shire Council
- ▶ Mansfield Shire Council
- ▶ Towong Shire Council
- ▶ Rural City of Wangaratta

► City of Wodonga

The forum featured productive round table discussions on topics such as the mandated Recycling Victoria 4-bin/waste stream system, textile waste, soft plastic waste, holiday waste management, and updates from all attendees.

The Rural City of Wangaratta offered to host the next session at their Organics Processing Facility in May 2025.

► Alpine Resorts Victoria

Final composting workshop

The third and final composting workshop of this series was held on Wednesday 19 March, with a total of 9 adults and 2 children in attendance. This workshop was part of Council's initiatives in support of the FOGO green bin rollout in 2024, aimed at properties in rural and farming areas that are either opt-in or not included in the FOGO kerbside collection service area.

A total of 57 residents registered to attend the Composting Workshops offered by Council which were promoted on Council's website, waste education flyer, social media and Mansfield Matters. The workshops were designed to help residents establish composting systems on their properties, especially those lacking one. Andrew from Bowerbird Nursery provided some great information on home composting to those in attendance. Participants received a complimentary composting bucket or worm farm, to aid in diverting food and organic waste from landfill and encourage rural communities to engage with the FOGO service in a way that suits their needs. Overall attendance across the three workshops was 27 adults and 2 children.

Easter and Anzac Day long weekend camping waste

In preparation for the Easter school holidays and Anzac Day long weekend, the 'Carry In Carry Out' camping waste program promotions have been prepared.

Free camping waste disposal for separated waste and recyclables will be available at the Mansfield Resource Recovery Centre from Saturday 5 April through to Sunday 27 April 2025.

This three-week period covers both the Easter and Anzac Day long weekends. Although the week leading up to Anzac Day may be quieter, promoting a three-week period will simplify messaging on posters and flyers and accommodate those extending their stay or travelling outside of school holidays.

Open the usual hours and days over this period, the RRC will be closed on Good Friday but open on Easter Sunday, Easter Monday and Anzac Day.

RRC Operating Hours are:

- Open Wednesday and Friday 9.00am-2.00pm, Monday, Saturday and Sunday 9.00am-5.00pm.
- Closed Tuesday and Thursday.
- The facility will be closed on days of total fire ban.

Following the process for all long weekends and holiday periods, the following methods will be used to promote the program to visitors over this time:

- Supply of posters and flyers to Forest Fire Management (FFM) patrol officers with details of MRRC, its opening hours and the free acceptance of camping waste over the period. The FFM patrol officers will then distribute the flyers to campers during their visits around various camping sites.
- Council officers will drop these off to high traffic areas such as the local supermarkets, petrol stations, camping shops and Visitor Information Centre.
- 'Carry In Carry Out' sign at the entrance of Mansfield in place for the 3-week period.

- 20 corflute signs on public space bins remain in place from the festive season (non-date specific so will remain in place to cover all relevant events).

100 Neighbourhood Batteries Fund Round 2

Council have been successful in securing \$163,000 as part of the Department of Energy, Environment and Climate Action (DEECA) Round Two 100 Neighbourhood Battery grant for the Bonnie Doon Recreation Reserve. Ten Councils across regional Victoria were part of the joint application led by the Central Victorian Greenhouse Alliance to receive a grant. The proposed system is a 25kW/50kWh battery with an additional 8kW solar also being added. This system will be able to provide around three days of backup power in times of outages.

6. Property

Description	Total
Licences Active	17
Leases Active	12
New Licence	0
New Lease	0
Licences due to renew	0
Leases due to renew	0
Licences due to end and not renewed	0
Leases due to end and not renewed	0

Property Update – March 2025

- Leases/Licenses

Currently under negotiation:

- Jamieson Community Hall Community Asset Committee Agreement
- Bonnie Doon Community Centre Community Asset Committee Agreement
- Station Precinct Museum Complex Community Asset Committee Agreement

Public Notifications:

- Mechanics Institute Licence Agreement

Government Gazette:

- Portion of road reserve at the corner Hutchinson Road and Nanda Court, Bonnie Doon to be discontinued.

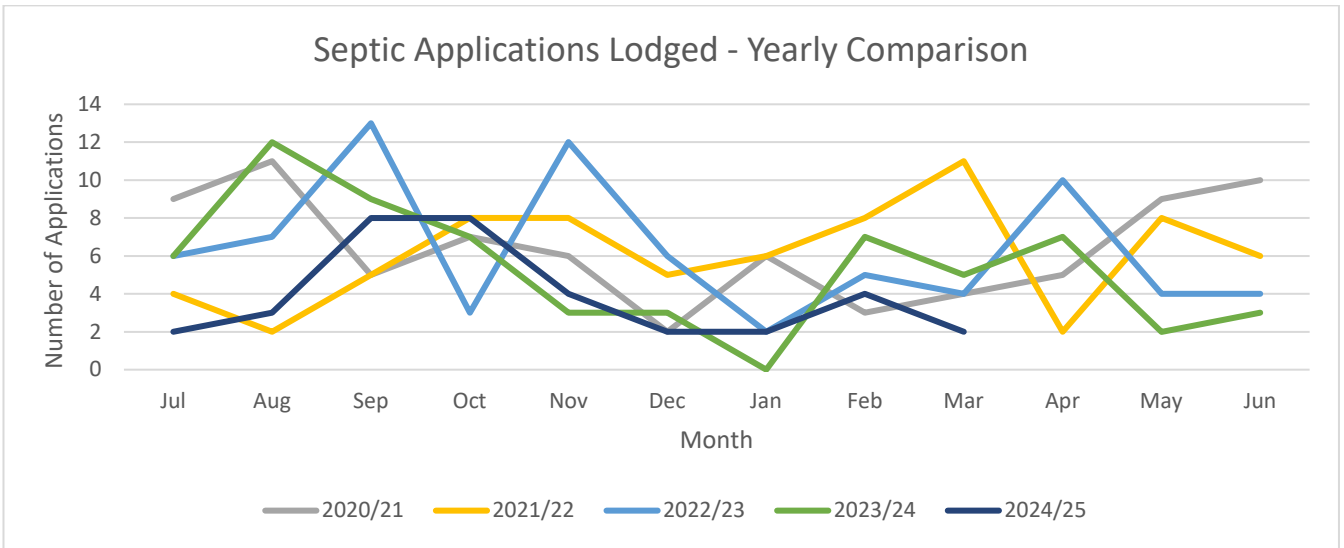
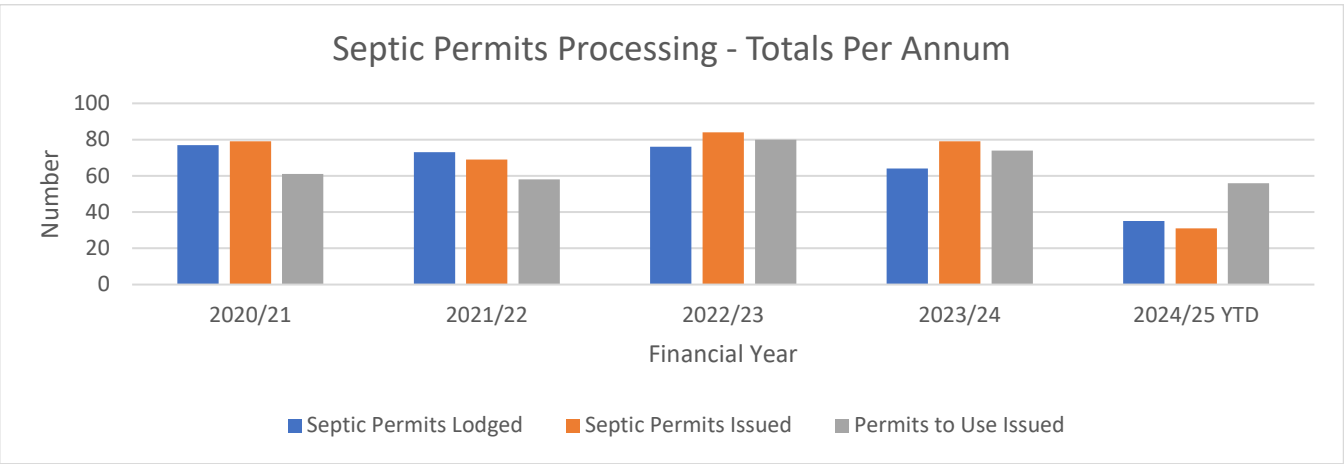
7. Building Services

No report provided for Building Services due to testing of new Greenlight system – this will be provided in the next quarter.

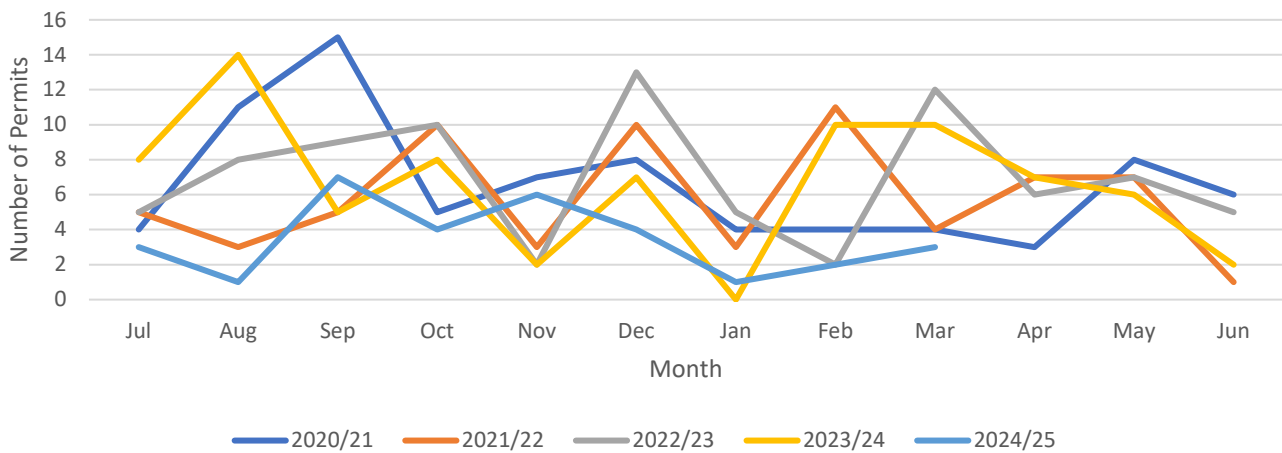
8. Regulatory Services

Summary of Septic Applications Lodged, Approved and Issued for the Month

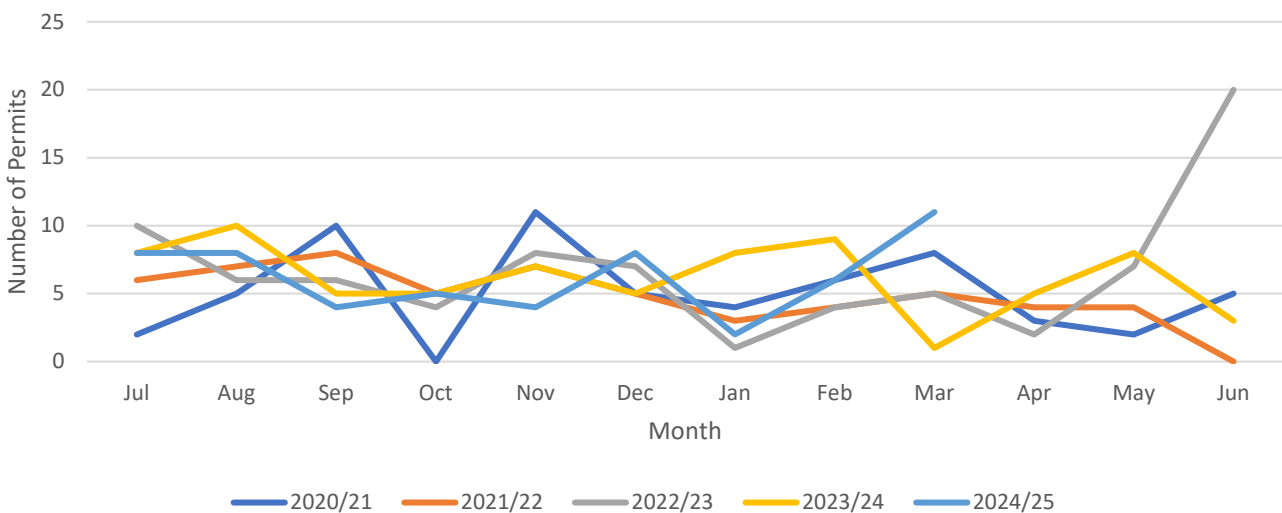
	Applications Lodged			Permits to Install Issued	Permits to Use Issued	Total
	New	Alteration	Total			
JUL	2	0	2	3	8	13
AUG	2	1	3	1	8	12
SEP	4	4	8	7	4	19
OCT	5	3	8	4	5	17
NOV	3	1	4	6	4	14
DEC	1	1	2	4	8	14
JAN	2	0	2	1	2	5
FEB	1	3	4	2	6	12
MAR	2	0	2	3	11	16
APR						
MAY						
JUN						
TOTAL	18	11	33	27	48	108



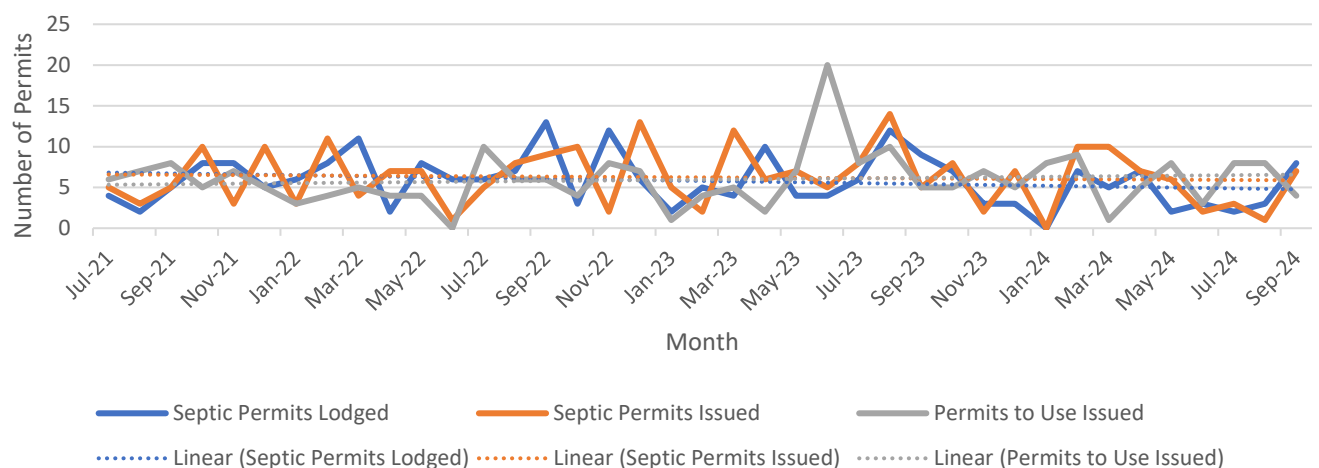
Septic Permits Issued - Yearly Comparison



Permits to Use Issued - Yearly Comparison



Septic Permits Data - Trends Over Time



Other OWMP and Septic Systems Consents and Assessments

Month	No. of Treatment Plants	AWTS Overdue Service Reports	Expiring Permit Notification	Total
Jul-24	410	14	4	18
Aug-24	413	0	5	5
Sep-24	413	26	3	29
Oct-24	414	0	2	2
Nov-24	417	9	2	11
Dec-24	421	0	0	0
Jan-25	422	7	5	12
Feb-25	424	15	0	15
Mar-25	429	8	5	13
Apr-25				0
May-25				0
Jun-25				0
Total	N/A	79	26	105

Notes:

1. Aerated Wastewater Treatment Systems (AWTS) must be regularly maintained by a professional service technician. Council monitors the lodgement of service reports to ensure systems comply with these requirements. AWTS are required every 3 months.
2. The total number of AWTS can increase each month and are tracked by Council.
3. Compliance checks for reporting are undertaken every second month.

OWMP Inspections

	OWMP Inspections Conducted	Major Alterations Rqd.	Minor Alterations Rqd.	Maintenance Rqd.	System Report Requested	Compliant	No Access Available
<i>2023/24 Total</i>	<i>126</i>	<i>5</i>	<i>6</i>	<i>0</i>	<i>57</i>	<i>51</i>	<i>18</i>
Jul-24	13	2	0	1	1	4	5
Aug-24	26	1	0	6	3	13	3
Sep-24	0						
Oct-24	0						
Nov-24	10				1	9	
Dec-24	7				3	4	
Jan-25	13	1			4	8	
Feb-25	17				3	12	2
Mar-25	15	1			1	13	
Apr-25							
May-25							
Jun-25							
2024/25 Total YTD	84	5	0	7	16	63	10

Health Inspections

Month	Food Premises				Prescribed Accom.	Health Premises	Complaint Inspections including nuisances	Total
	Class 1	Class 2	Class 3A	Class 3				
Jul-24	2	15		3	21	1	1	43
Aug-24		21	3		32	1	3	60
Sep-24	3	41		1	6		3	54
Oct-24		14	1	1	1	1	2	20
Nov-24		16	1	22	4	1	5	49
Dec-24		10	2	5	3	1	0	21
Jan-25	1	3		6	1	2	4	17
Feb-25		9		1	3		5	16
Mar-25		8		2	1		1	11
Apr-25								0
May-25								0
Jun-25								0
Total	5	117	7	32	67	5	14	264

Other Environmental Health Consents & Assessments Determined

Food Sampling

	Samples Analysed			Results		
	Microbiological	Allergens	Other	Satisfactory	Marginal	Unsatisfactory
JUL – SEP	10			10		
OCT – DEC	13			11	1	1
JAN - MAR	9			9		
APR - JUN						
TOTAL	32			30	1	1

Mansfield Shire Council | CEO Monthly Report

Month	Extension to Permits	Planning Referrals	Tobacco Inspections	Food Recalls	Gastro Outbreaks or Single Incident Investigations	Statement of Trade (Mobile/Temporary Premises)	New Food Reg.	New Prescribed Accom. Reg.	New Health Registrations	Registration Renewals (Annual)	Total
Jul-24	4	5	3	1		10	1				24
Aug-24	1	2	2	4		11	3	1	1		25
Sep-24	3	4	18	3		16	1				45
Oct-24	1	2	4	5	2	113	1				128
Nov-24		3			1	31	5			54	94
Dec-24		1	6	4		37	1		1	155	205
Jan-25	1	2	4	4		89				63	163
Feb-25	2	2	5	6	1	30		1		19	66
Mar-25	2	12	5	5		58				3	85
Apr-25											
May-25											
Jun-25											
Total	14	33	47	32	4	395	12	2	2	294	835

9. Field Services

Parks and Gardens

- ▶ Pruning – Grange Estate, High St, Depot
- ▶ Watering – Street trees, Botanic Park, Merton, Cemetery
- ▶ High St Roundabout – weeding garden beds, top dressing footpath and pit
- ▶ Tidy up Village Way – weeding, blowing leaves, pruning
- ▶ Irrigation – repairs High St, College Park, Rec Reserve
- ▶ Mulching – street trees, Botanic Park
- ▶ Botanic Park – litter, blow leaf litter in carpark and top up soft fall, pick up fallen branches, top up sand in playground
- ▶ CRMS – 10 closed in time, 1 closed out of time
- ▶ Assetic Training
- ▶ Pruning and clean up at Buckland Centre
- ▶ Removing tree suckers along Hunter Street
- ▶ Events – signage
- ▶ Burials – 2 ashes internments and 2 bodily internments
- ▶ Litter – High St, Highett St, Skate Park, Botanic Park, Bonnie Doon main street
- ▶ Oval works- topdressing, over sowing and fertilising
- ▶ Mulching at Clay Stables
- ▶ Shire office – pruning, weeding, leaf collection
- ▶ Mowing – High St Roundabout, Shire Office, Cemetery, Pool, Nillahcootie Sign
- ▶ Brush cut drains along Benalla Rd



Roads Crew

Grading completed for the month of March was 55.7 kms which makes the total for the year being 149.9 kms.

The Road crew travelled over to Bendigo to attend the Municipal Works Association field day to look at current machines and operations in road maintenance.



- ▶ General urban maintenance
- ▶ CRMS 65 in total of which 47 were closed.
- ▶ Vandalism
- ▶ Events
- ▶ Toilet repairs

Drainage

- ▶ Walshes Rd
- ▶ Howes Creek Rd

Grading

- ▶ Tallangalook
- ▶ Dry Creek Rd
- ▶ Howqua Trk
- ▶ North Creek Rd
- ▶ Obrien's Rd
- ▶ Donaldsons Rd

- ▶ Playground repairs
- ▶ Town signage works for engineering
- ▶ Street sweeping of CBD in Mansfield
- ▶ Sign installation at Ashwins Rd
- ▶ Pothole patching Bonnie Doon and Jamieson

- ▶ Monkey Gully Rd

- ▶ Monkey Gully Rd
- ▶ Grammar School Rd
- ▶ Howes creek Rd
- ▶ Chapel Hill Rd
- ▶ Mitchels Rd
- ▶ Mt Battery Rd

Asset Maintenance

- ▶ High St Median strip park bench renewal program is completed. Composite materials were sourced from APR composites, metal legs were sandblasted and powder coated by Millweld with installation by Peter Leighton (picture attached).
- ▶ Mansfield Aquatic Centre closed after a great season with new inflatables (picture attached). Results from Lifesaving Victoria audit 99.17% for compliance and 96.20% for safety. Previous audit in 2022 was 89.37% and 88.36% respectively.
- ▶ Playground fence replacement continues by urban team from Field Services.
- ▶ Redgum tables under construction from milled timber utilised from works in the Redgum Rise development. Milled by Great Bear Log Homes and constructed by Rick Newton (picture attached). Proposed for installation in Station Precinct once landscaping plans are completed.



10. Community Health and Wellbeing

Maternal and Child Health

Maternal and Child Health ran a successful Family Fun Event at Mansfield Zoo as part of the Dads Group Grant on 16 March with the aim to connect dads of Mansfield in a relaxed environment. There were 29 adults and 23 children in attendance.

Maternal and Child Health Coordinator attended the statewide MCH conference at the Melbourne Exhibition Centre on 28 March as a co-chair for the event viewed by 1400+ MCH nurses.

Universal MCH 2024 2025	January to March	Year to date
Birth Notifications	18	55
Enrolments	18	18
Key Age and Stage Visits	193	592
Child Counselling	43	180
Child Referrals	23	84
Maternal Counselling	16	42
Maternal Referrals	3	12
Family Violence Support		
Family Violence Consultations	4	7
Family Violence Counselling sessions	1	1
Sleep and Settling Outreach		
Sleep and Settling Outreach Hours	14.83	22.91
Groups		
Hours	15.75	85.25
Enhanced MCH		
Total hours	142.75	306.88

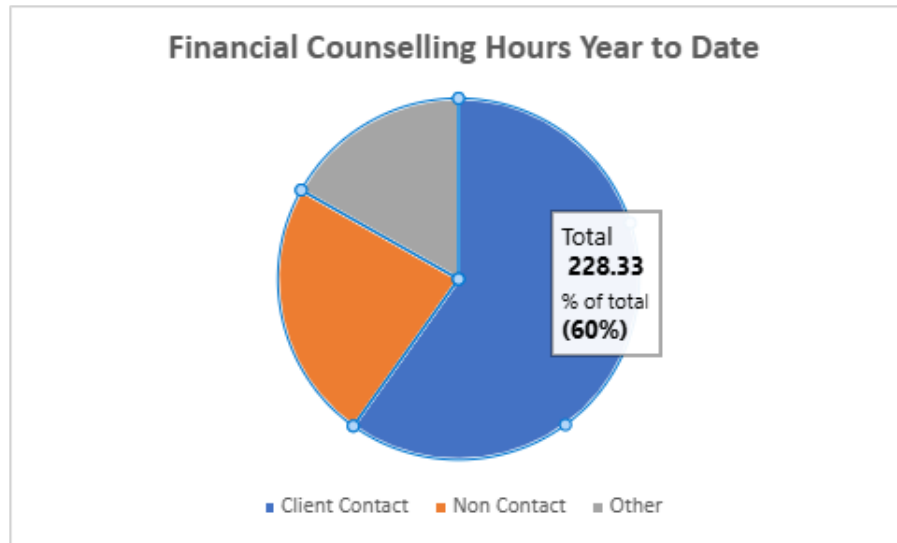
Supported Playgroups

Playgroup continues to have new enrolments. Great numbers attending each session.

Current playgroups for Term One 2025

2024 2025 Supported Playgroups Attendance			
Term Three	Groups	Where	Time
Monday	Crawl and Play 1	St Mary's Mercy centre, 39 Malcolm St Mansfield	9.45-10.30
Monday	Crawl and play 2	St Mary's Mercy centre, 39 Malcolm St Mansfield	11.00 -11.45
Wednesday	Youth centre 1	Mansfield Youth Centre, 7 Erril St Mansfield	10.00-12.00
Friday	Youth Centre 2	Mansfield Youth Centre, 7 Erril St Mansfield	10.00 -12.00
Total	4 per week		

Financial Counselling



Hours	Client Contact	Non Contact	Other	Total
25 Jan	21.83	22.33	16.33	60.5
25 Feb	26.00	22.33	16.58	60.75
25 Mar	147.17	22.58	15.58	60
25 Apr	33.33	21.58	15.58	58.83
Total	228.33	88.83	64.08	240.08

A recent success story demonstrates how the Financial Counsellor helped a client resolve nearly \$140k of debts. Through a combination of solutions, the client is now in a position of management. They can look to the future, rather than being burdened by financial stress, and focus on the health and wellbeing of their family.

Mansfield District Welfare Group

Support provided January to March 2025

Food Vouchers: \$950.00

Fuel Vouchers: \$530.00

Other: \$194.98

Total: \$1674.98

There was a total of 9 clients helped (3 men and 6 women) with an average age of men 43.3 years and women 50.4 years. Centrelink was the main income for 7 people, 6 of them have a disability.

Integrated Family Services

From January to March 2025 Mansfield Integrated Family Services have been working in a number of different areas for the community. Staff have completed an internal child safe assessment and review of the standards, as a quality improvement exercise in conjunction with review of the Child Safe Policy.

The new school year started with a meeting with wellbeing and mental health staff from schools in the Shire, ensuring school staff are aware of the services provided and how to access it. Schools have also been offered support in other forms such as the availability of staff to be present at schools to assess referrals and support students. IFS staff have also continued to develop the Cyber Safety and Digital Citizenship project, which is Shire wide and aims to educate all children from grade 3 to 12 about cyber safety, the project includes parents and other community members.

In March the program saw an increase in referrals, some being direct and others via The Orange Door, with families facing a range of issues such as escaping family violence, having child protection involvement, kinship care placements, financial hardship and housing insecurity, as well as disability, NDIS and complex parenting problems. Staff continue to access professional supervision, training and education in order to ensure they are current and proficient in the issues being faced by families and are able to provide best practice support.

- ▶ Service hours January, February, March: 724.02
- ▶ Service hours year to date: 1707.47
- ▶ Target Hours per year: 2253.59 (on track)

Community Strengthening

Community Networks and Wellbeing

Outlying Communities Infrastructure Fund – all 6 funding agreements for 2024/25 have been sent out and signed.

2023/24 progress: Ancona Hall, Matlock Cemetery, Mansfield Motorcycle Club, Peppin Hub have provided acquittals. Still waiting for Woods Point to send through. Howqua Inlet have provided an acquittal, which is currently being reviewed.

Goughs Bay Progress Association had delays to their playground project due to several factors including, determining site location, community consultation, changes to the design of the footprint and securing fill for the site. This project is on hold until community engagement for the proposed site location has been completed.

Sports and Recreation –Sports and Recreation Reference Group members have been endorsed by Council and an initial meeting was organised for 7 April 2024.

Fair Access Action Plan – Council has applied for the Change Our Game Grant for \$3,700 to run Fair Access workshops for our Sporting Clubs, as detailed in Council's Fair Access Action Plan. Grant recipients to be announced in May 2025.

Valley Sports – Council has arranged for Valley Sports to book in 3 Shire visits in 2025 and officers will attend to respond to any Council enquiries on the days. Valley Sport also asked for a letter of support for their disaster resilience grant application. This has been completed.

Pistol Club – Council is supporting the club to apply for grants to improve their facilities and accessibility.

Tracks and Trails Strategy – A consultant has been appointed for the project.

Gadhaba – a successful meet and greet Gathering was held on 24 March. Next meeting on 29 April.

Bonnie Doon Rec Reserve Reference Group – next meeting on 21 May.

Arts Mansfield – The group reached out to Council requesting to attend a Councillor Briefing to share with Councillors their future plans and direction. This was included in the agenda for the Briefing on 1 April. Officers will continue to work with the group.

Harmony Day Dinner – Council contributed \$350 to Rural Australians for Refugees Mansfield Harmony Day Dinner.

“Just a Farmer” Film Screening for rural mental health – The Community Health and Wellbeing and the Economic Development team are looking into hosting a screening of the film with guest speakers from mental health services to present before or after.

Community Groups Newsletter – Sent out monthly.

Social Inclusion Action Group

Visits were made to the SIAG funded community groups, with photos taken of the initiatives to use in the SIAG workplan and for future SIAG promotion.

Part of the funding agreement required completion of surveys by the recipients. The completed surveys have now been collected from the funded community groups and will be collated, and data analysed for reporting purposes.

The team have updated the SIAG section on the council website and created the SIAG member portal, which has resources/documents, meeting minutes and training.

The facilitator and SIAG members attended the SIAG social inclusion and connection idea exchange in Melbourne.

A community expo focussing on health, community and volunteers is being planned on 21 May in partnership with the Mansfield District Hospital. The team are working with the Events team to organise the event with the creation of promotional material, community groups and local services stall holder list, and stall holder information.

The 16 days of activism community BBQ was held.

First aid training was completed by the team.

A health and wellbeing resources page is under preparation for Council's website.

Community Health and Quality

The Community Health and Quality Officer has been busy over the past three months as programming for the calendar year is fully underway.

The Victorian Local Government Partnership (VLGP) is a program supported with grant funding through Vic Health to deliver a range of activities for children and young people under a plan to build better food systems and eating, active communities, and connected and supported communities.

Victorian Local Government Partnership Capacity Support Program sessions were attended and the team have been planning and developing the activities for 2025 such as the Active Footpaths initiative, the Women and Girls in Sport and the Stephanie Alexander program for early years.

The commencement of the 2025 school year and the Fresh Fruit and Vegetables program in Early Years and Schools has been very popular.

A VLGP Fellowship application was submitted, aimed at supporting individuals that are working to improve public health outcomes in Victoria. Fellows gain professional development opportunities while contributing to lasting public health improvements. Council's officer got through to the second round of the application, however did not make it to the final round.

The RESPOND partnership continues with Mansfield District Hospital (MDH), with planning taking place for 2025 and continuation of the ongoing programs.

In January, two sessions of the Mighty Movers activity were run with a slightly different format.

Health promotion programs that have been initiated by the Goulburn Valley Public Health Unit (GVPHU) have been attended with work primarily focussed on delivering the State Public Health and Wellbeing priority areas at a regional and local level.

Municipal Public Health and Wellbeing Plan (MPHWP) planning session was held with Goulburn Valley Public Health Unit (GVPHU) to prepare reporting on the current plan and prepare for development of the new plan.

A Goulburn Valley Food Systems Network meeting was attended in February as the regional strategic food plan is developed.

The GVPHU Lower Hume Prevention Collaboration Network meets to work collaboratively in partnerships to support a collective effort and reach a wide range of better health outcomes for communities. Meetings were held in February and March.

The Pads and Tampons Program supported through the Department of Education (DE) is developing a draft agreement for review. The draft has been sent to DE for approval, with machines scheduled to be installed mid-September 2025.

Early Years Update

As the Early Years reforms roll out there are three priority areas that the Municipal Association of Victoria (MAV) are supporting, working with the Department of Education. The areas that are impacted by the reforms include infrastructure, workforce and change management. The Health and Quality Officer attends these three advisory groups to gather information to share with the local Early Years Educators Network and the Better Communities Networks

Local Networks facilitated for the first term of the school year were:

- ▶ Better Communities for Children Leadership Network
- ▶ Early Years Network meeting hosted by Mansfield Steiner School

Volunteer Program

The Volunteer Program Officer has been working with Council teams who identified that they would like volunteers join their team. Volunteer role descriptions have been developed to support recruitment.

Research into an appropriate Volunteer Management software system that will fulfil the required privacy and data protection responsibilities was completed. The software has been selected and will be implemented in April 2025.

Community engagement materials were prepared with development of registration forms, development of the Volunteer page for the Council website, tiles for promotion through social media for the launch of the program recruitment. Engagement will take place in April 2025.

The L2P Program for 2025 has had some fantastic outcomes for the first three months. Congratulations to 6 Learners that have obtained their P's. There are 9 Learners driving with mentors at present with 9 Learners on the wait list awaiting mentors.

We have 14 Mentors, with 2 newly recruited who will be matched soon with learners. 3 Mentors are currently on a break. Council will be recruiting through the volunteer recruitment program in April 2025.

Community Connections Program

The Community Connections Program has been advertised on Facebook, Council website, Posters, Mansfield Matters, and Community Newsletters.

Meet and greets have occurred with organisations and community groups including Vinnies Welfare Group, Social Workers, Respond group, Children with Special Needs / Parkinson Group, Senior Citizens, MACE, Rosehaven, Men's Shed, CWA, Salvocare, and Mansfield District Hospital (MDH).

The officer has also attended The Mansfield and District Welfare Group Committee which is run from the MDH.

The Community Bus has been widely advertised and now has 10 people using the bus regularly and through consultation has extended the pickup time by 30 minutes to coincide with Senior Citizens Club.

Since commencing this role, the officer has served/helped 86 community members/ community groups ranging from:

- ▶ Non-Urgent Medical Transport,
- ▶ My Aged care and Support@home assistance
- ▶ Assistance in applying for passports,
- ▶ Assistance in applying for proof of Identity.
- ▶ Shire Council enquiries and referral to appropriate services

- ▶ Accessing disability aids
- ▶ Taking telephone enquiries through customer service
- ▶ Assistance with NDIS information
- ▶ New Residents information
- ▶ Community Group information and assistance.
- ▶ Information on local clubs and group
- ▶ Digital support

The Community Connections Officer can be accessed in outlying areas in Bonnie Doon and Jamieson monthly and other areas by arrangement.

Bonnie Doon - Monthly visits have been attended on alternating days to meet more community members at the Bonnie Doon Community Centre and attendance at the Seniors Lunch.

Jamieson Community Group - Monthly visits to the Jamieson Hall and Craft group, meeting with locals businesses and with local Victoria Police officer.

Woods Point Community and Gaffney's Creek Community - Visited with Library in March, meeting with 12 community members.

11. Library

Local History Collection

A stocktake of this precious collection is underway. High Country Library Network's policy is for libraries to source 3-4 copies of all books that include local content. At least one of these books is kept securely at the North East Room at Wangaratta Library. The other copies are allocated to the owning library as lending and non-lending copies.

Aproximately 100 books in the local history collection were identified as 'only copies'. These books have been reclassified as reference. Many have been re-covered and/or mended. Second copies are being sourced where possible. Friends of Mansfield Library have offered to contribute \$2,000 towards this project.

Statistics for March

	Visits	Loans	Library programs	Program attendees	Room use	IT help	Holds placed	New*
March	3748	3890	15	121	20	154	781	34
February	3549	3498	19	160	12	117	835	31
January	3099	4755	15	461	16	124	750	61
December	2639	2711	10	211	15	92	536	31
November	3291	3352	13	111	21	118	584	26
October	4016	4129	19	393	28	138	717	41
September	3761	3699	19	293	24	113	683	33
March 2024	3780	3751	7	102	16	155	654	45

*New memberships

Facebook

A snapshot of the Mansfield Library Victoria Facebook page

- ▶ Followers – 1145
- ▶ Posts published – 21
- ▶ Views – 5,709
- ▶ Engagement – 538

The Library's most popular posts for March:

Congratulations to Robin who recently had two short stories published in The Best of the Davy Writers Prize 2025 Magazine! His stories were both winning entries. So proud of you Robin! Fantastic to see up-and-coming writers in the community 🥳✍️🌟



💖 Thank you to everyone for your involvement in Harmony Week at the Library! 💖

To celebrate cultural diversity in our community and beyond, we invited locals and visitors to write a greeting in their preferred language.

Harmony Week is an annual celebration of Australia's cultural diversity and is about inclusion, respect and belonging for all Australians, regardless of cultural or linguistic background. It is a time to share the beautiful cultures that make our community so unique 💖

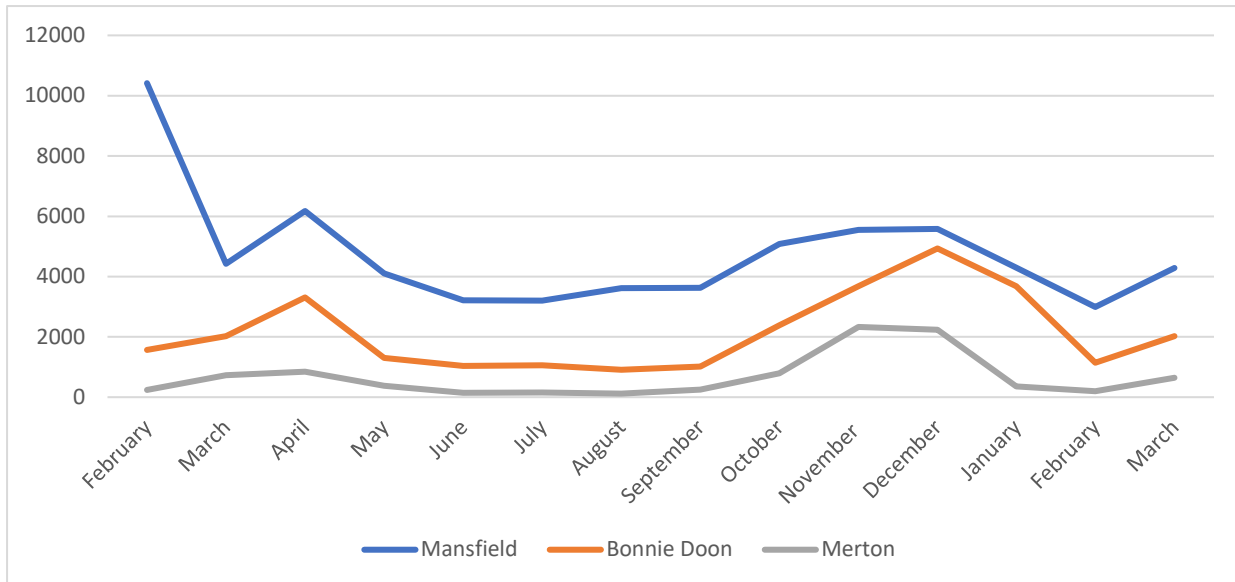
Thank you everyone for sharing with us! 📖

[#HarmonyWeek2025](#)



12. Visitor Services

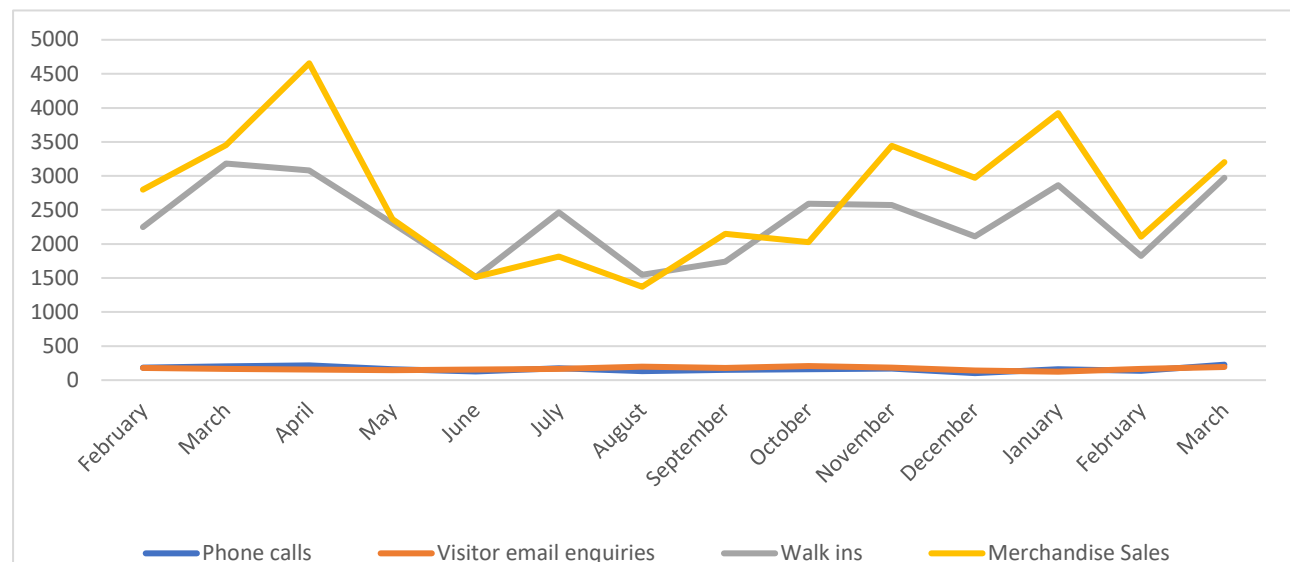
The Great Victorian Rail Trail (GVRT) Users



Location	Feb 2024	Feb 2025	March 2024	March 2025	+/- 24 – 25 Feb	+/- 24 – 25 Mar	YTD 24/25
Mansfield	10415	2992	4424	4289	- 7423	-135	31715
Bonnie Doon	1571	1141	2022	2025	- 430	+ 3	17037
Merton	241	193	728	647	- 48	- 81	4541
TOTAL	12227	4326	7174	5138	- 7901	- 213	59408

March saw two events taking place on the Rail Trail with the Tour de Trail and also Lake High. Tour de Trail was down a little on entrants to 2024 whilst lake high remained steady. Lake High raised over \$25,000 for MASS. In 2024 we had a counter error hence the spike for Mansfield. Great feedback on the condition of the trail recently and numbers are maintaining steadily overall.

Visitor Information Centre (VIC) Stats



Monthly Figures	Feb 2024	Feb 2025	March 2024	March 2025	+/- 24 – 25 Feb	+/- 24 – 25 Mar	YTD 24/25
Walk In visitors	2,150	1824	3,182	2972	- 326	- 210	20688
Retail Sales	\$2629.00	\$2,106.00	\$3453.69	3,202.50	- 523	- 251.19	\$23,013.00

Slightly down on previous FY but not to any level to cause alarm.

The Aboriginal Art Gallery curated free of charge by Hans Sip is unfortunately coming to an end due to ill health in his family and he needs to focus on that. It has been a fantastic addition and become a drawcard in its own right. We are

The report for the Autumn season is as follows;

Total Responses - 684

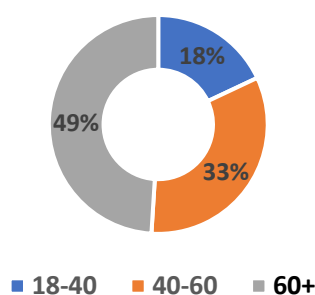
Interestingly shift in the type of groups travelling. Lots of adult couples in the older age group indicating the “grey nomad” seasons. A boost in groups travelling with the Toyota Landcruiser club arriving at the end of March and seeking out information.

Amount of nights stayed is good with many staying for three or more nights.

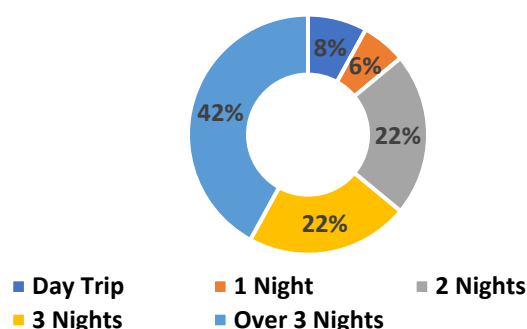
An overall downturn for visitation is currently being experienced across the North East. With visitation down 14.06% and spend down 14.66% year on year.

Further data is shown below:

Age group visiting



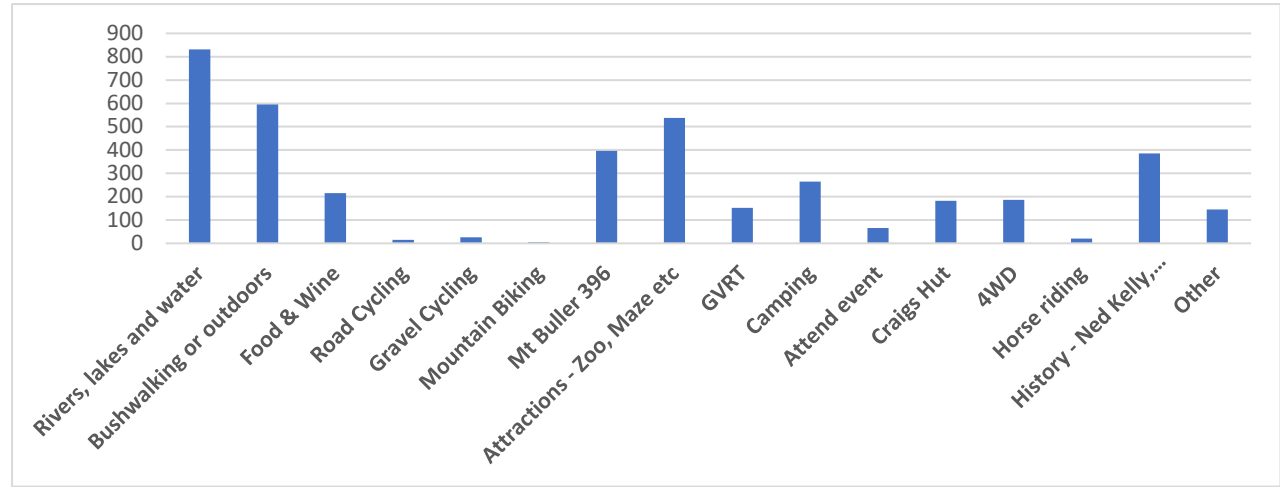
Length of stay



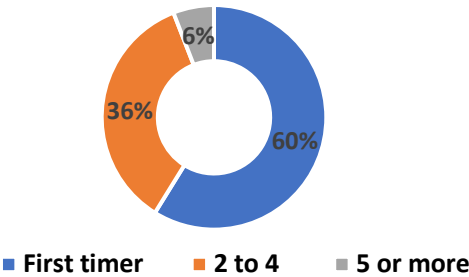
Reason for visiting information centre



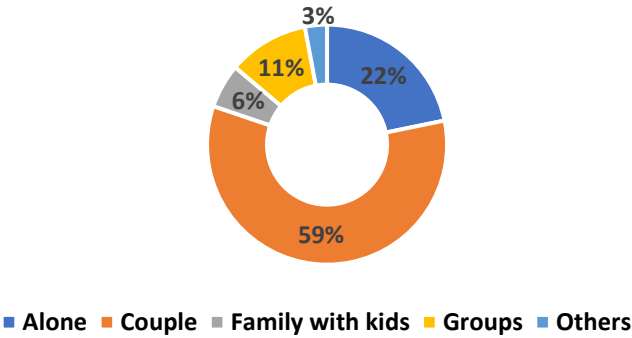
Top activities to do while visiting



How many times have you visited Mansfield?



Traveling Group



Youth & Events

Events

Council Run Events

8 March – Mansfield Pottery Festival Potters Market

Council worked closely with the MAD Potters group to co-ordinate the main Pottery Festival market day. This included setup of general activity areas, music setup and sound engineer, road crossover closures and general event support.

29 March – 5 April – Toyota Landcruiser National Gathering

Held at the Mansfield Showgrounds Council provided assistance with the planning and delivery of the 2025 National Gathering, including organising dust suppression, arranging onsite water refills for vans, and setting up an information trailer for arrivals. A Wednesday night event featuring local food carts and beverage suppliers was also organised and well attended.

Council Supported Events

8&9 March – Stockdog Challenge

Council again provided assistance for Stockdog Challenge this included support with the PA system, event umbrellas, bins and council insurance used to cover event. Dust suppression water carts were also supplied.

8 March – Merrijig Rodeo

Another successful Merrijig Rodeo held at McCormack's Park with fantastic attendance, Council supported in kind supply of event fencing, bins and dust suppression water cart for main entry lanes.

14-16 March – Mansfield Campdraft

Running of the Mansfield Campdraft at the Mansfield Showgrounds. Council supported the event by supplying bins in kind and dust suppression water carts.

22-23 March – VIC Downhill Series

Council supported the VIC Downhill Series by providing in kind supply of bins, traffic management and dust suppression water carts.

Upcoming Events

April	May	June
<ul style="list-style-type: none"> ▶ 29 March – 6 Toyota Landcruiser Club National Gathering ▶ 5 – 6 – Jamieson Autumn Festival ▶ 12-13 – Merton Campdraft ▶ 25 – Anzac Day Events (Mansfield, Merrijig, Jamieson, Bonnie Doon) ▶ 25 – Opera On High ▶ 25 – 27 – Harvest Moon Festival 	<ul style="list-style-type: none"> ▶ 11 – Mansfield Marathon ▶ 18 – Psychic Expo 	<ul style="list-style-type: none"> ▶ 21 – Lantern Festival

Youth

Regular Programming

Has been a consistent first term for the Youth Centre with great numbers of participation. New programs such as boxing have been a success and more sport-based week courses will be used to try to engage a wide variety of young people.

Engagement with schools is still occurring regularly and schools have been encouraged to provide feedback as much as possible.

Tectonic Events (FReeZA)

The 2025 Freeza group is now confirmed with 12 young people taking up the volunteer opportunity. They will be heavily involved in planning and delivering youth-based events throughout the year and will be trained in multiple areas throughout the year including first aid, event traffic management, basic audio setups and more.

The group have decided on a name for themselves. They were asked to think about Mansfield and events and what they want to achieve. Earthquakes came up and tectonic plates and how when they move or are active everyone notices, the landscape shifts and people feel the impact. This was what the group hope to achieve with the input on events and Tectonic Events was born. 6 members are working on a logo for the group. Over the school holidays 7 members will head to Melbourne with Youth Centre staff to the FReeZA events summit where they will participate in workshops on event management, regional events, music guidelines and more.

Youth Advisory Group (YAG)

Applications for the YAG closed on 28 March with 10 young people submitting. The team will be conducting interviews over the next two weeks with the aim of formalising the group by the end of April. The YAG will be different to last years' which was funded by FutureProof and had a disaster recovery and resilience focus. This year it is funded through Engage! and will be more heavily aligned with providing feedback, guidance and suggestions directly to Council on things that influence and impact young people in our community.

The aim is also to have the YAG involved with local volunteering and groups to have young people seen in the community and be involved.

Code Club

First term back for the Code Club has been successful once again. The more experienced Wednesday night coders are off making full video games now and we have a very experienced new volunteer who has started with them.

Plans for a Code Club pizza night are in the works, and Councillors will be invited to meet and thank our volunteers and members.

April School Holiday program

The Youth team have announced the April School Holiday program and events have filled quickly. The format of one major event (Watsons Horse Trail Ride this time), plus upskilling opportunities (food handlers certificate & Freeza Events Summit) and a range of skill based and

fun activities is working well. This creates not only a broad, enticing offering but a chance to upskill for future job opportunities.

SCHOOL HOLIDAY PROGRAM

MANSFIELD SHIRE YOUTH

Chop & Chat (Woodfired Pizza) Date: Monday 7th April Time: 11am-2pm Place: Youth Centre Cost: Free	Chop & Chat (Mexican) Date: Monday 14th April Time: 10am-1pm Place: Youth Centre Cost: Free
Hygiene for Food Handlers Date: Tuesday 8th April Time: 10am-2pm Place: Mace Cost: \$60	Watson Trail Rides Date: Tuesday 15th April Time: 8.30am-1.30pm Place: Vic high country Cost: \$35
Freeza Summit Melbourne Date: Wednesday 9th April Time: 7am-7pm Place: Youth Centre Cost: Free	Crafternoon Date: Wednesday 16th April Time: 2pm-4pm Place: Youth Centre Cost: Free
Karaoke Night Date: Friday 11th April Time: 5pm-8pm Place: Youth Centre Cost: Free	FOR YEARS 7-12 STUDENTS SPACES ARE LIMITED SNACKS PROVIDED

Logos at the bottom: freeza, CHOP AND CHAT, Respond, ENGAGE, M

13. Communications

Media releases

Thirteen media releases were generated and distributed:

- ▶ Council stands firm on new tax
- ▶ Council's Special Rates and Charges Policy Consultation Closes
- ▶ Planning for Mansfield Shire – not just Victoria
- ▶ Visit from Ausnet continues to light the way for community
- ▶ A range of upgrades to Woods Point roads
- ▶ Don't forget to register your pet
- ▶ Kidston Parade Shared Path Completed
- ▶ Mansfield Library gets a visit from The Fringe artist Fleur Schell
- ▶ Piries-Goughs Bay Rd Shared Footpath Completion
- ▶ Outlying Communities Infrastructure Fund recipients announced
- ▶ Council and CFA partner to secure emergency road access
- ▶ Help shape the future of your community
- ▶ Hydration Station for Lords Reserve is one of many upgrades
- ▶ Mayor's Report

Responses to media enquiries were provided on the following topics:

- ▶ Mayor's visit to the Farmhouse
- ▶ Advocacy to protect significant vegetation
- ▶ Family violence statistics
- ▶ Citizenship Ceremony
- ▶ Federal Budget 2025-26

Speeches

Cr Treasure attended the official reopening of the Goughs Bay Boat Sport and Recreation Club on 7 March and delivered a speech on behalf of Council.

Cr Treasure also spoke at the International Women's Day Luncheon event held by the Women in North East Network on 14 March.

Social media

Council's Facebook page is followed by 7,285 accounts. Page activity over the past 4 months:

	December	January	February	March
▶ Change in followers	+25	+30	+17	+27
▶ Reach:	25,274	20,545	32,428	19,933
▶ Content interactions:	1,041	934	1,126	1,107
▶ Link clicks:	120	185	521	688

Posts that received the most interactions are listed below:



Kevin retires after 40 years working with Mansfield Shire Council and boy he has achieved a lot in that time. Thanks so much for your commitment to our organisation and the Mansfield...

Photo · Tues, 4 Mar

Views	Reach	Interactions
5,002	2,382	178



Users of the Lords Reserve, and also walkers passing by, now have access to drinking water thanks the installation of a hydration station. You can read more about the project that wa...

Photo · Fri, 28 Mar

Views	Reach	Interactions
8,965	6,667	110



Happy #HarmonyWeek2025: 17 - 23 March. Congratulations to the Mojica family, who today became our newest Australian citizens at a ceremony conducted by Mayor Steve Rabie. Clrs....

Photo · Tues, 18 Mar

Views	Reach	Interactions
3,472	1,895	85



Goughs Bay residents and visitors can now enjoy an off-road shared pathway which was recently completed. The pathway provides the final connection between the Goughs Bay Store an...

Photo · Fri, 21 Mar

Views	Reach	Interactions
5,681	3,672	69

Engage Mansfield

Regular community consultation is undertaken online via Engage Mansfield. Statistics on activity on the portal are provided below.

	December	January	February	March
▶ New registrations	1	8	2	2
▶ Visits:	833	1,262	699	970
▶ Contributions:	21	126	2	19
▶ Engagement rate:	3.3%	11.3%	0.4%	2.4%

YouTube

Council meetings are streamed live on YouTube. Viewership of the recent Council meetings is as follows:

	26 November	10 December	12 February	18 March
▶ Views	79	61	63	51

14. Digital Transformation Project

Information/Records Management (IM)

In the last few weeks, the second round of SharePoint training has commenced, with refreshers on the basics completed, and the intermediate training now underway.

A survey of all staff across the CODI councils has been completed with the feedback providing additional input. In parallel the CODI Project Control Group is working with the primary IM system provider on functional improvements to further streamline processing.

Planning, Building and Regulatory (PBR)

The Regulatory module which includes functionality for general permit and infringement management is on track to be live by mid April.

Per last report, the domestic animal registrations will remain within the current system for the 2025 renewal process. It is important not to disrupt this process at this time, given renewals are due 10 April.

Enterprise Resource Planning (ERP)

The Civica ERP (enterprise system) implementation remains on track to be delivered by the end of 2025. Murrindindi are now readying for their technical go live which means upgrading to the latest version. This includes setting up some key integrations to ensure no loss in functionality from what they have today. This will pave the way for the other three councils with significant learning both on the functionality and technical set up to share.

Human Resources (HR)

HR will not be in Civica as mentioned last report. The functional requirements have been discussed at CODI level and the preferred alternative to Civica has been identified, namely ELMO. Independently the councils will assess functionality required and timing to implement. Mansfield already has ELMO in use and will review how it will be best used going forward.

Heath and Wastewater (HWW)

The core requirements for HWW have been gathered and the team are commencing the procurement process to select the best solution to fit within the CODI application architecture (solution suite). In addition to getting the best value solution it is important it also fits well within the technical ecosystem and not add to the cost and/or expertise required to maintain.