

CEO Monthly Report

July 2022



Mansfield Shire

1. Customer Service

Monthly Customer Request Management System (CRMS) Report

CRMS statistics for the month of July show 197 customer requests registered with 74 requests remaining open and 123 being closed during the month. No complaints were received for July.

The majority (32%) of total requests opened were for Local Laws. Local Laws requests consisted of (in order of frequency):

- Lost, Stray and Wandering animals
- Euthanasia of injured wildlife
- Barking dogs
- Cat Trap Register
- Local Laws General Enquiries
- Dog attack

Road Maintenance (25%) was the second largest group. Road Maintenance requests consisted of (in order of frequency):

- Potholes
- Limb/tree removal
- Weeds and Vegetation
- Roads Corrugation
- Drainage
- Missing Sign

At the time of the report there were 17 overdue service requests. Overall organisation performance is 91%.

Department	Total Events	Events Closed	Open	Open Overdue	Pending	Pending Overdue
Asset Management	37	13	2	7	13	2
Engineering Services	8	3	2	0	3	0
Environmental Health	4	2	1	0	1	0
Infrastructure and Planning	1	0	1	0	0	0
Local Laws	62	46	11	1	4	0
OHS	8	1	0	0	7	0
Parks and Garden Services	19	12	2	4	1	0
Records and Customer Service	1	1	0	0	0	0
Road Maintenance	50	40	4	1	3	2
Unallocated	1	1	0	0	0	0
Waste	6	3	0	0	2	1
Total	197	123	22	13	34	5

Definition of the tabs on previous page table:

Open - the request has been opened, comments or actions have been included, and the request has not been closed but is within deadline.

Open Overdue - the request has been opened, comments or actions have been included but has not been closed and is past its due date.

Pending - the request has been viewed in read mode and not correctly opened for editing. This most likely means the officer is working on the request but hasn't included comments. It is within deadline.

Pending Overdue – the request has been viewed in read mode and not correctly opened for editing and is past its due date.

OH&S – refers to actions internally between departments as well as external customer requests. The CRM system is used to capture and record actions internally following internal audits and improvement opportunities.

Complaints Versus Requests

	Total
Requests	197
Complaints	0

2. Governance

Confidential Reports at July Council Meeting 2022.

No. of Confidential Reports	Comments
1	▶ Award of Tender HVAR stage 2.

Confidential Reports - Financial Year to Date

Month	No. of Confidential Reports	Year to Date
July 2022	1	1
August 2022	0	0
September 2022	0	0
October 2022	0	0
November 2022	0	0
December 2022	0	0
January 2023	0	0
February 2023	0	0
March 2023	0	0
April 2023	0	0
May 2023	0	0
June 2023	0	0
TOTAL	1	1

Freedom of Information Requests (FOI) received in July 2022

No. of FOI Requests	Comments
2	FOI Request from Telstra Legal regarding Land access notices on Highett Street & a resubmission of a request for building documentation.

Freedom of Information Requests – FOI – Financial Year to Date

Month	No. of FOI Requests	Year to Date
July 2022	2	2
August 2022	0	0
September 2022	0	0
October 2022	0	0
November 2022	0	0
December 2022	0	0
January 2023	0	0
February 2023	0	0
March 2023	0	0
April 2023	0	0
May 2023	0	0
June 2023	0	0
TOTAL	2	2

3. Capital Works

3.1 - Current Financial Year				
Project	Budget (\$)	Comments	Budget Status	Estimated Completion Date
Buildings				
Bonnie Doon Community Centre	3,764	Mechanical services renewal.	On Budget	Nov 2022
Council Building Renewal	364,189	Repair and replacement of plumbing, electrical, roofing, and other works across a number of Council buildings.	On Budget	Jun 2023
Recreational facilities	50,000	Update of the design of Lords Pavillion.	On Budget	Dec 2022
Public Toilets	55,000	Merrijig public toilet design & consultation. Renewal of the playground toilet at the Mansfield Recreation Reserve.	On Budget	Feb 2023
Jamieson Hall Solar	108,000	Installation of the solar array on the roof of the Jamieson community hall.	On Budget	Dec 2022
Heritage Display Building	1,280,836	Construction of the Heritage Display Building as part of the Station Precinct Masterplan.	On Budget	Jun 2023
Library Upgrade Fit-Out	15,000	Fit-out phase of the refurbished library building.	On Budget	Feb 2023
Bridges & Culverts				
Bridges & Culverts	620,133.00	Culvert and bridge renewals.	On Budget	Jun 2023
Drainage				
Apollo St Drainage	870,000	Implementation of the Apollo Street drainage design plans.	On Budget	Jun 2023
Mullum Wetlands Rejuvenation	120,000	Remediation works for overgrowth and silt removal at the Mullum Mullum Wetlands.	On Budget	Dec 2022
Drainage Renewal Inspect & Jet	50,000	Routine inspection and cleaning of Mansfield's stormwater drainage network.	On Budget	Jan 2023
Miscellaneous Drainage	280,000	Prescribed drainage improvements across Mansfield and the outlying townships.	On Budget	Jun 2023
Open Space & Streetscapes				

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Bonnie Doon Community Centre - BBQ & Shelter	15,000	Open space furniture renewal.	On Budget	Jun 2023
Mansfield Streetscapes	76,000	High Street irrigation works stage 2. Roundabout beautification works.	On Budget	Mar 2023
Street Lighting	88,000	Installation of street lighting at designated locations.	On Budget	Apr 2023
Council Land & Reserves	153,789	Playground and open space improvements at pre-determined locations throughout Mansfield and outlying townships.	On Budget	Jun 2023
Bonnie Doon Streetscape Upgrades - Delivery	40,000		On Budget	
Pathways				
Asphalt Pathways	3,644		On Budget	
Gravel Pathways	118,218		On Budget	
Concrete Pathways	50,000		On Budget	
Malcolm Street Footpath Construction	210,000		On Budget	
Roads				
Car Park Resealing	31,363		On Budget	
Kerb & Channel - Reconstruction	57,609		On Budget	
Resealing	319,816		On Budget	
Reseal Preparation Program	385,748	-	On Budget	
Kerb & Channel - New	20,000		On Budget	
Car Parks - New - High Street	600,000		On Budget	
Resheeting	651,595		On Budget	
Road Upgrade Works	574,000		On Budget	

Legend	
On Schedule	On Budget
Possible Delay	Above Budget by <10%
Delayed/On Hold	Above Budget by >10%

4. New Initiatives

Data not available in Magiq for 2022-2023.

5. Statutory Planning

Planning Applications Lodged

Type of Application	#
Dwelling (and outbuilding 1)	3
Outbuilding/shed/agricultural shed/carport	2
Alterations and additions to existing dwelling	2
Subdivision of land into 2 lots	1
Subdivision of land into 3 lots	1
Development of land for an agricultural shed and horse arena	1
Use & development of land for a dwelling and shed; Use and development of land for group accommodation (four cabins)	1
Change of use of existing shed to host farm accommodation	1
Change of use of existing building to group accommodation	1
Multi lot residential subdivision (75 lots); Use and development of land for a childcare centre	1
Development of land for a site office	1
Development of land for a retaining wall	1
Buildings and works associated with motor repairs	1
Amendment to permit for café and liquor licence	1
Amendment to permit to remove old shed and build a new shed	1
Amendment to permit to change location of effluent disposal	1
Amendment to permit to delete condition relating to open space provision	1
Total Planning Applications Lodged	21

Planning Applications Determined

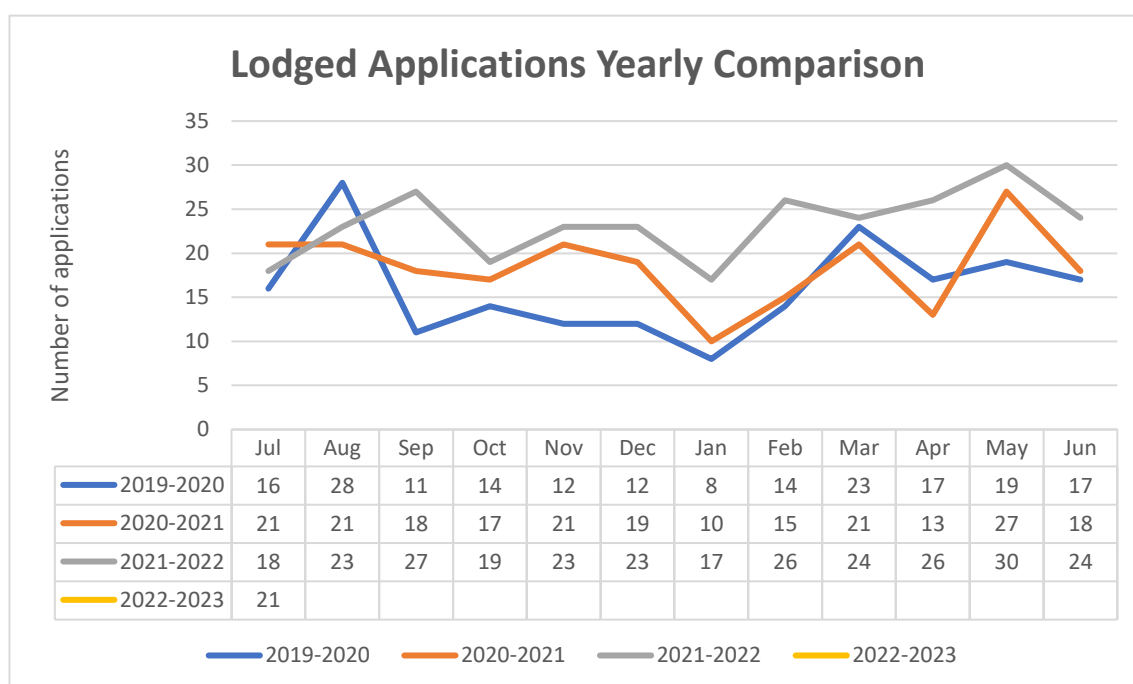
Application Number	Application Type	Property Address	Total Applications Determined	Applications Withdrawn/ Refused/Lapsed/ Permit not required
P032/22	Use and development of land for a dwelling and outbuilding	748 Sonnberg Drive, Bonnie Doon	1	
P064/22	Use and development of land for two dwellings	3 Lightwood Court, Merrijig		1 Lapsed
P072/22	Development of outbuilding associated with open sports ground	13 Tolmie Mahaikah Road, Tolmie	1	
P081/22	Use of land for crop raising	37 Wattle Court, Tolmie	1	
P091/22	Use of land for agriculture	34 Tolmie Mahaikah Road, Tolmie	1	
P115/22	Development of outbuilding ancillary to a dwelling	941 Howes Creek Road, Mansfield	1	
P119/22	Development of dwelling and outbuilding	91 Eagles Lane, Bonnie Doon		1 withdrawn

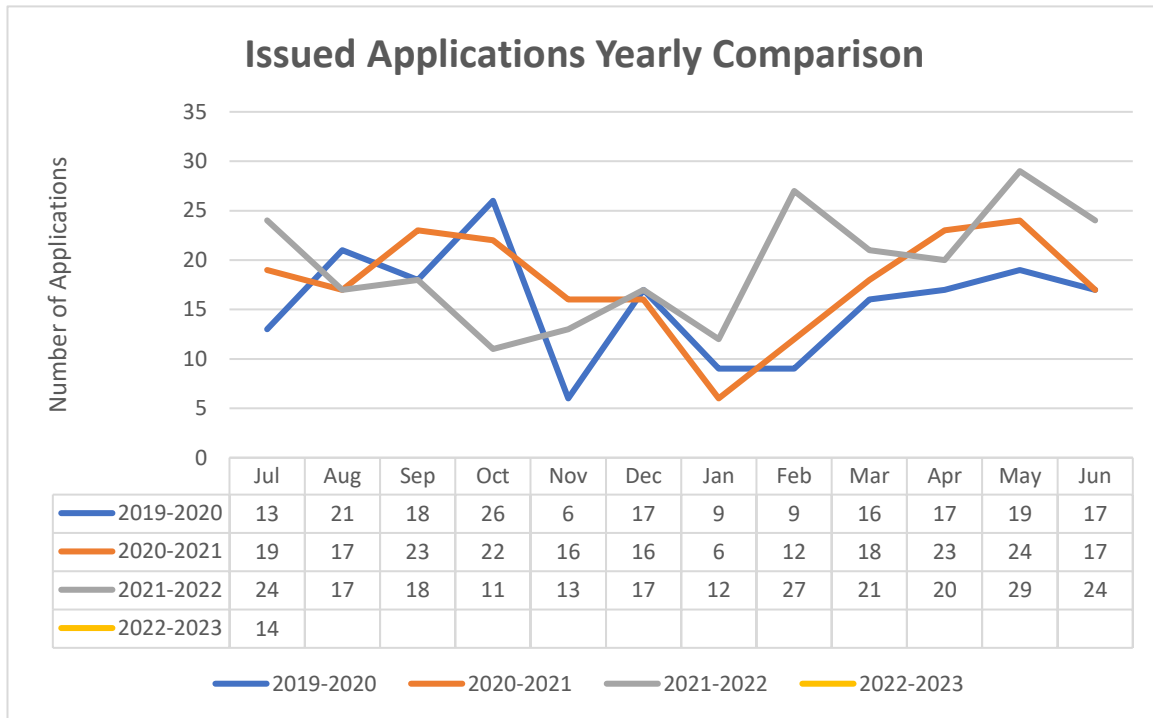
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Application Number	Application Type	Property Address	Total Applications Determined	Applications Withdrawn/Refused/Lapsed/ Permit not required
P123/22	Development of outbuilding ancillary to a dwelling	1298 Maroondah Highway, Bonnie Doon	1	
P128/22	Development of extension and carport to an existing dwelling	67 Crosbys Lane, Mansfield	1	
P129/22	Development of outbuilding ancillary to a dwelling	1 Lyle Court, Goughs Bay	1	
P130/22	Development of outbuilding ancillary to a dwelling	135 Cummins Road, Mansfield	1	
P132/22	Development of an agricultural building and horse arena	91 Eagles Lane, Bonnie Doon	1	
P184733E/21	Subdivision of land into two lots	14 Stewart Street, Mansfield		1 lapsed
V008A/21	Development of an outbuilding	1064 Mansfield Woods Point Road, Mansfield	1	
Total applications determined/withdrawn/Refused/lapsed			11	3

Certification Applications Lodged for the Month of July

Application No	Date Lodged	Type	Location	Application Stage
S197913C	26/7/2022	Two (2) Lot Subdivision	1/3 Omega Street, Merrijig	Referred
S197865T	25/7/2022	Removal of easement	2 Collopy Street, Mansfield	Conditions to be complied with



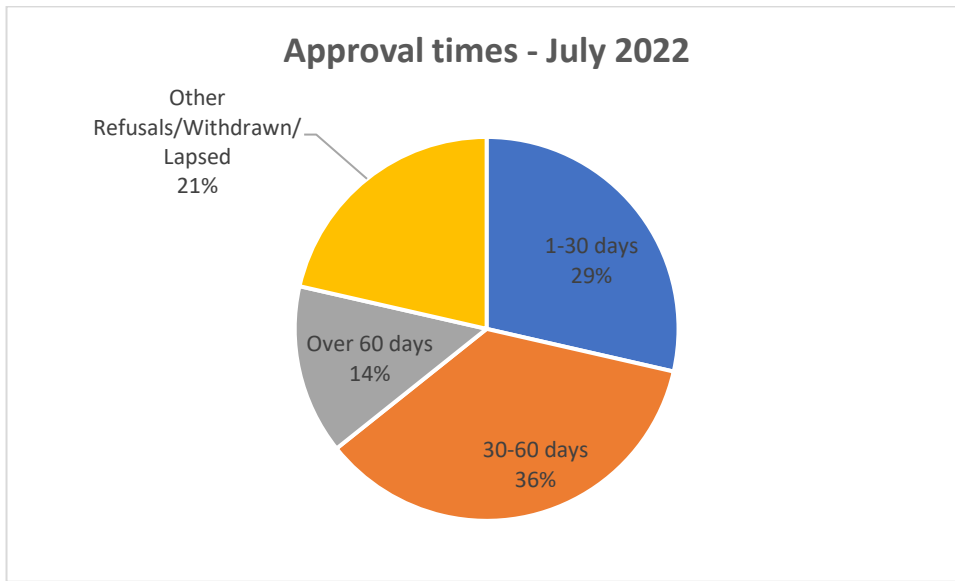


Other Planning Consents & Enquiries

Assessment of S173 Agreement	1
Secondary Consent	3
Extension of time	5

Days Taken to Determine Planning Applications

	JAN	FEB	MAR	APR	MAY	JUN	JUL	TOTAL
1 - 30 days	0	8	11	4	13	12	4	48
31 - 60 days	1	14	6	12	15	9	5	57
Over 60 days	5	2	1	2	1	1	2	12
Withdrawn / Permit not req. / Lapsed/Refused	1	2	3	2	1	2	3	11
Applications finalised	7	26	21	20	30	24	14	142



VCAT

Reference	Address	Proposal	Council Decision	Current Status	Date
P046/20	25-27 Malcolm Street, Mansfield	Use and development of land for a service station	Notice of Decision to Grant a Permit – Objector lodged appeal	VCAT Hearing delayed from August 2021	Hearing Re-Scheduled for 28 November till 1 December 2022

6. Building Services

Monthly Comparative Value of Building Permits Lodged

	2022-2023	2021-2022	2020-2021
JUL	\$7,830,045	\$6,363,414	\$5,961,408
AUG		\$8,284,568	\$4,725,992
SEP		\$6,017,668	\$3,762,200
OCT		\$3,392,677	\$5,004,259
NOV		\$5,573,777	\$7,120,839
DEC		\$8,266,461	\$4,719,391
JAN		\$3,791,736	\$3,123,763
FEB		\$10,806,944	\$6,112,124
MAR		\$5,199,799	\$9,445,321
APR		\$6,747,987	\$7,839,393
MAY		\$4,103,660	\$6,110,689
JUN		\$5,350,889	\$6,638,540
TOTAL	\$ 7,830,045	\$73,899,580	\$70,563,919

Monthly Comparison of Permits Lodged for Dwellings

	2022-2023		2021-2022		2020-2021	
	Monthly Total	Cumulative Total	Monthly Total	Cumulative Total	Monthly Total	Cumulative Total
JUL	24*	24	15*	15	14	14
AUG			15	30	10	24
SEP			18	48	7	31
OCT			6	54	8	39
NOV			9	63	12	51
DEC			9	72	9	60
JAN			4	76	6	66
FEB			11**	87	17	83
MAR			10	97	20	103
APR			5***	102	18	121
MAY			7	109	12	133
JUN			5	114	12	145
TOTAL	24		114		145	

*3 Residential units (MASS)

Value of Building Permits Lodged with Council

Type	Number	Value
RESIDENTIAL* (1 Urban 8 Rural)	9	5,242,338
ALT & ADDITIONS	5	700,335
DOMESTIC SHEDS & CARPORTS	5	180,543
SWIMMING POOLS & FENCES	4	206,829
COMMERCIAL & PUBLIC AMENITIES	1	1,500,000
TOTAL COST OF BUILDING WORKS	24	\$ 7,830,045

7. Regulatory Services

Septic Applications Lodged, Approved and Issued for the Month

	Applications Lodged			Permits to Install Issued	Permits to Use Issued
	New	Alteration	Total		
JUL	6	0	6	5	10
AUG					
SEP					
OCT					
NOV					
DEC					
JAN					
FEB					
MAR					
APR					
MAY					
JUN					
TOTAL	6	0	6	5	10

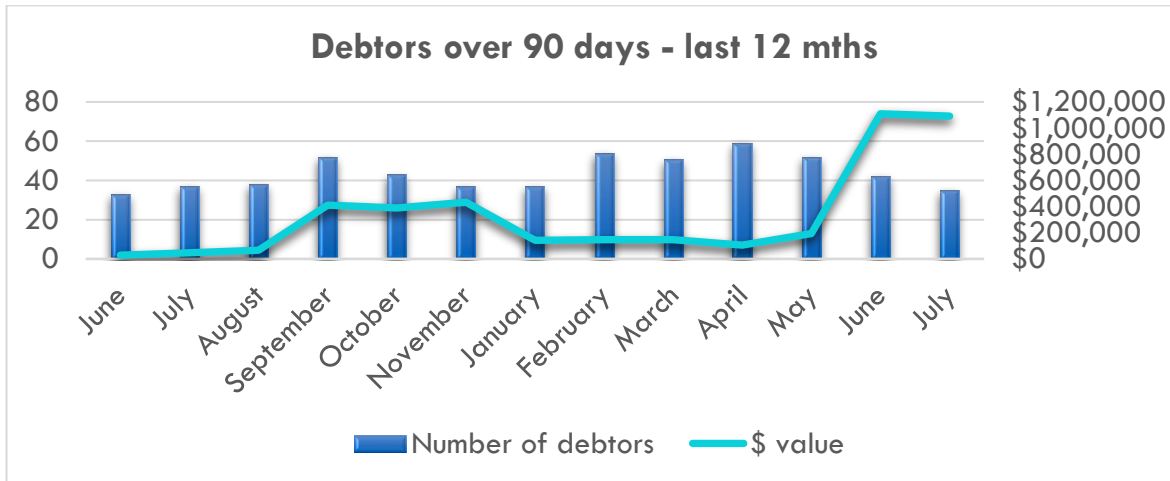
Septic Applications Lodged

	2022-2023		2021-2022		2020-2021	
	Monthly Total	Cumulative Total	Monthly Total	Cumulative Total	Monthly Total	Cumulative Total
JUL	6	6	4	4	9	9
AUG			2	6	11	20
SEP			5	11	5	25
OCT			8	19	7	32
NOV			8	27	6	38
DEC			5	32	2	40
JAN			6	38	6	46
FEB			8	46	3	49
MAR			11	57	4	53
APR			2	59	5	58
MAY			8	67	9	67
JUN			6	73	10	77
TOTAL	6		67		77	

8. Revenue Services

Debtors

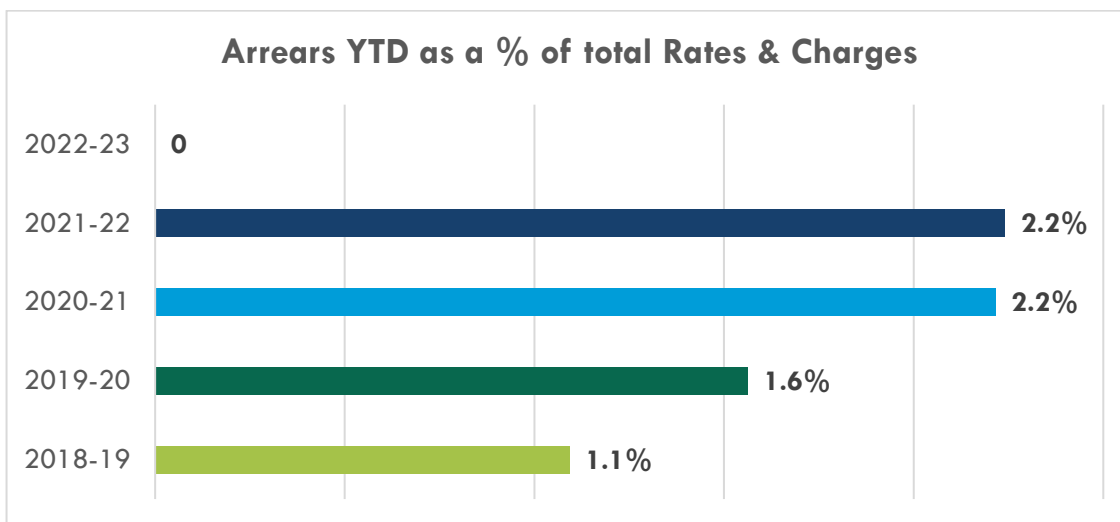
The number of debts outstanding over 90 days reduced slightly from 42 to 35 however the amount remains over \$1m primarily due to one debtor related to the Dual Court stadium in the sum of \$1.02m



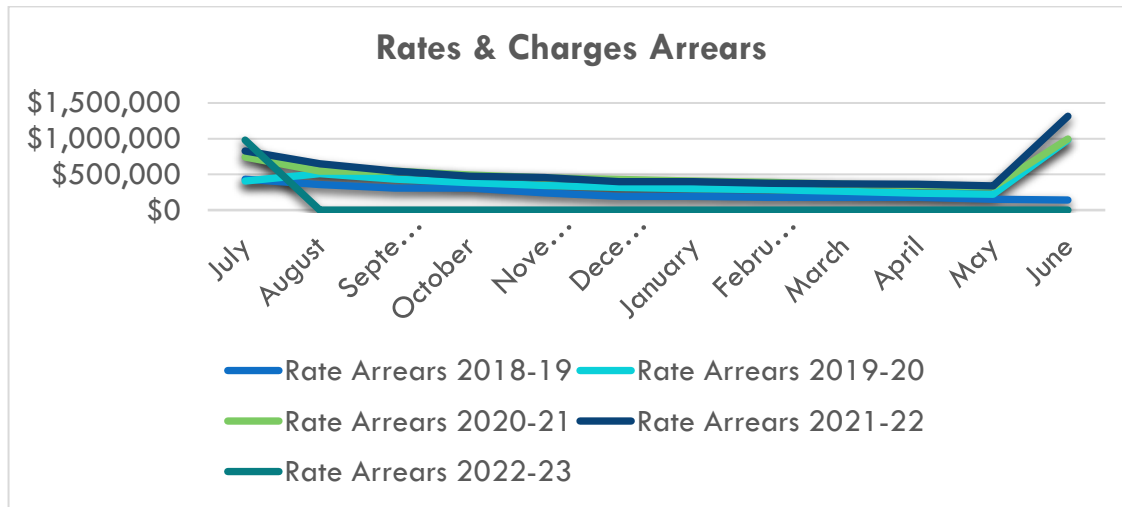
Payment of Rates

Rates and charges for 2022-23 will be issued this month.

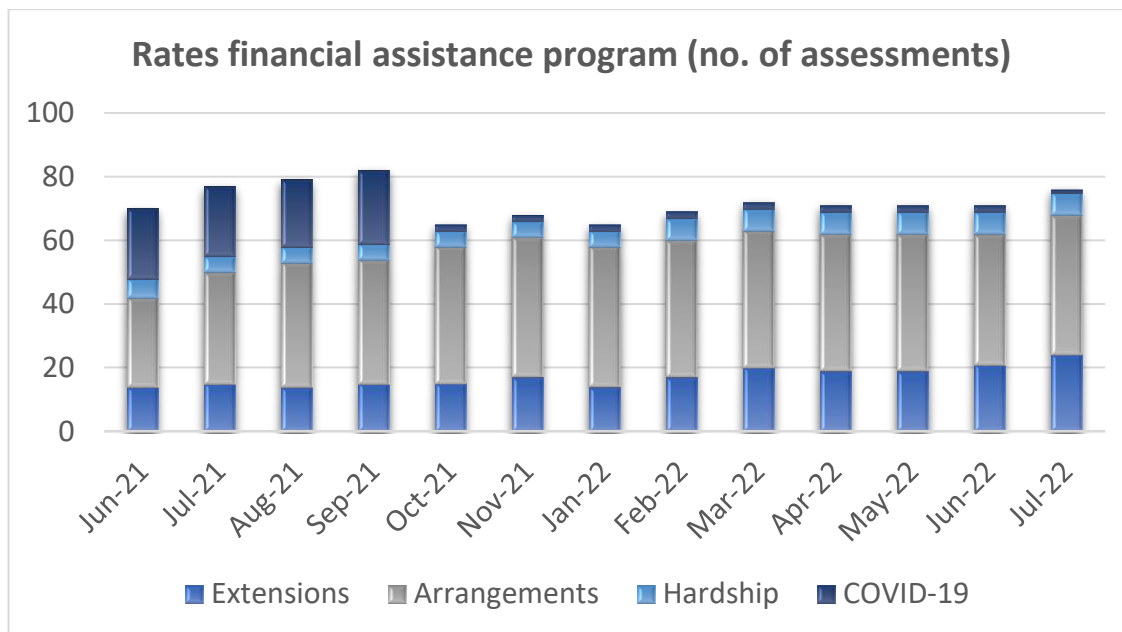
Rates and charges outstanding reduced from \$1.3m to \$0.98m during the month of July. The revenue and ratings team continue to undertake collection processes.



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The number of property assessments accessing hardship arrangements continues to remain steady.

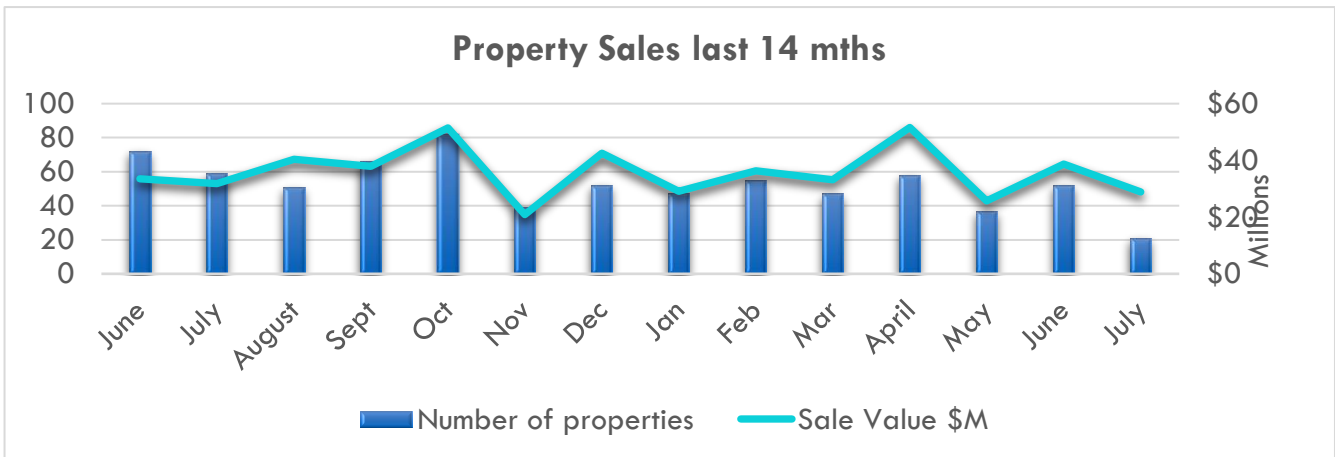
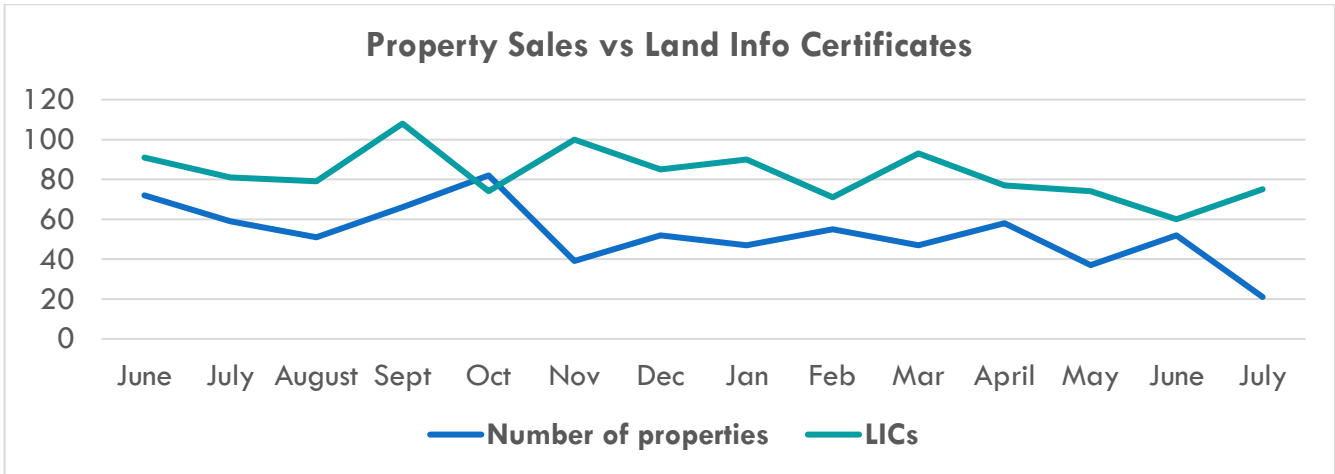
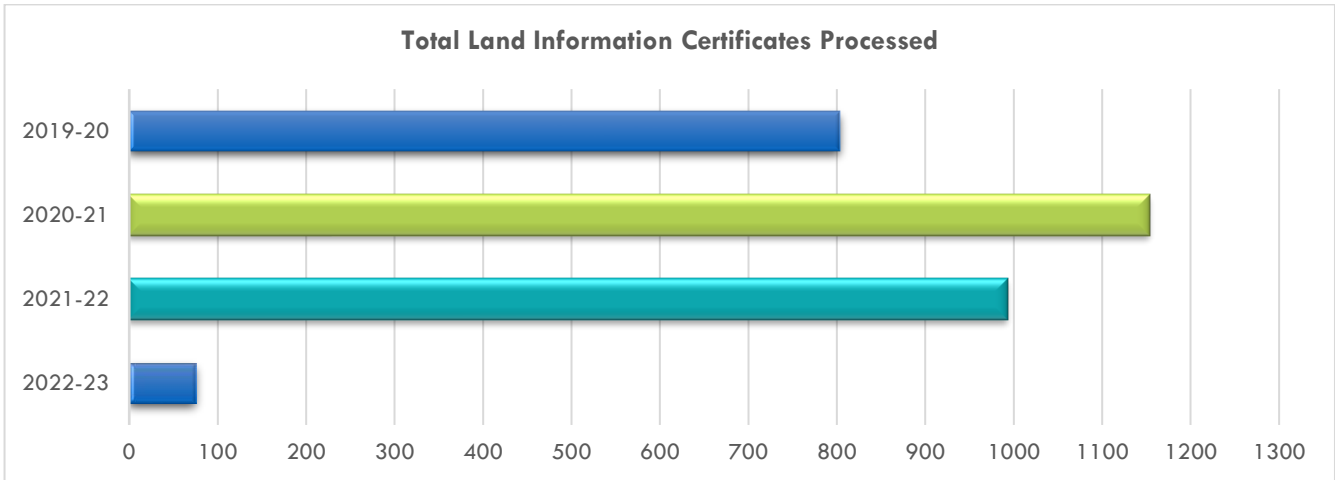


Property Sales Data

The number of Land Information Certificates (LICs) processed annually (and as at, 30 June for the current year) are shown below. LIC's are required to be provided by Council to property conveyancers to assist in calculating property settlement payments in relation to Council rates and charges outstanding against a property being bought/sold.

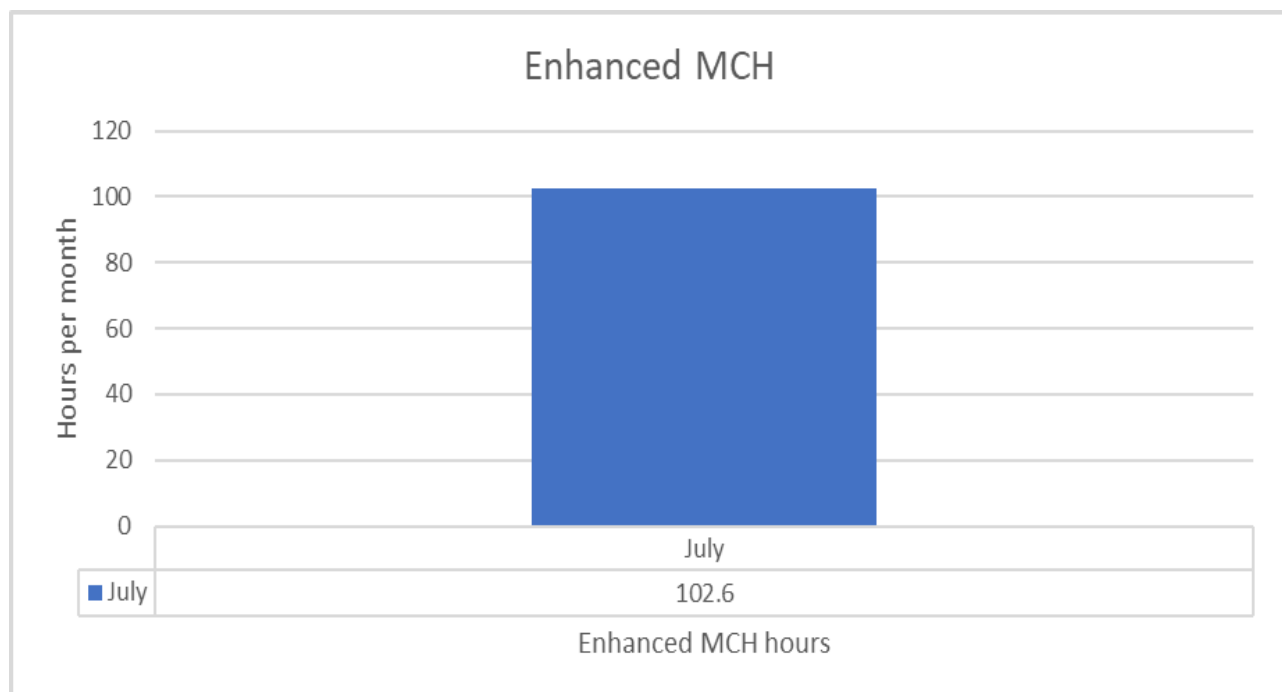
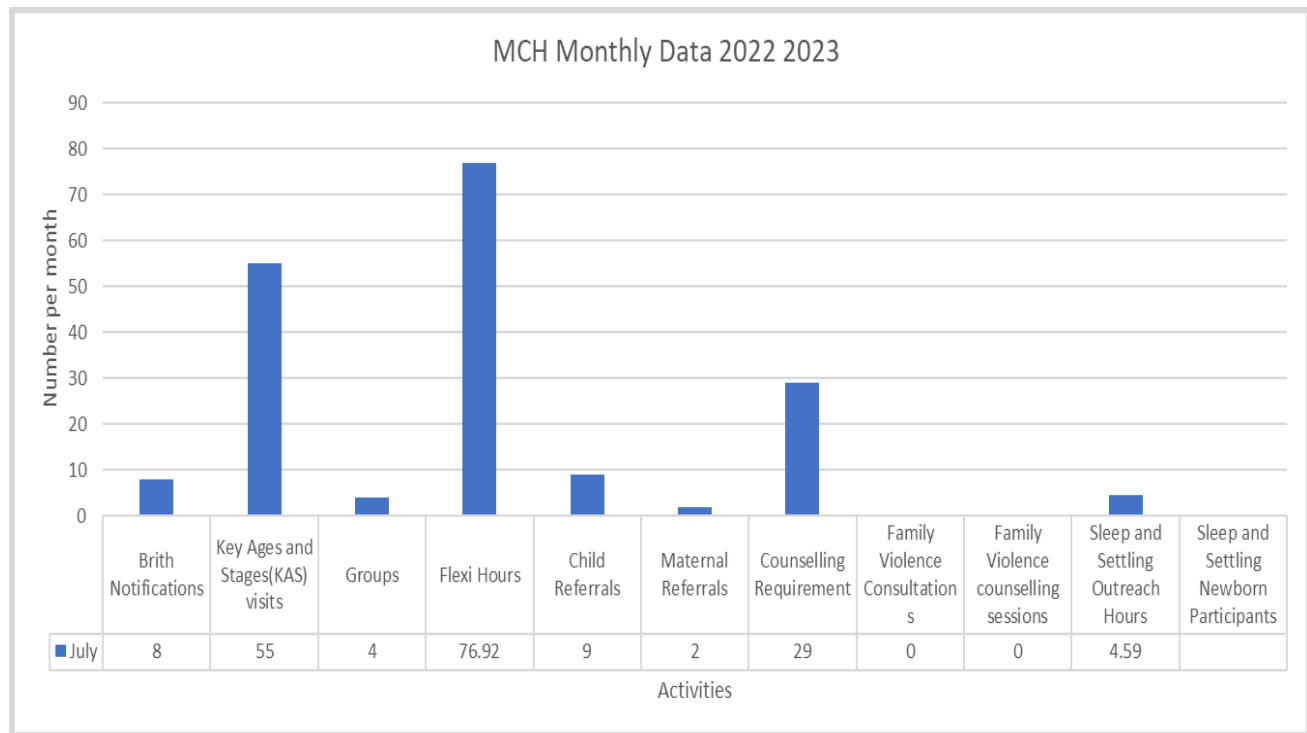
The volume of LIC's processed can provide an indicator of the buoyancy of the property market. The Mansfield Shire saw a slowing down in the property market during 2021-22.

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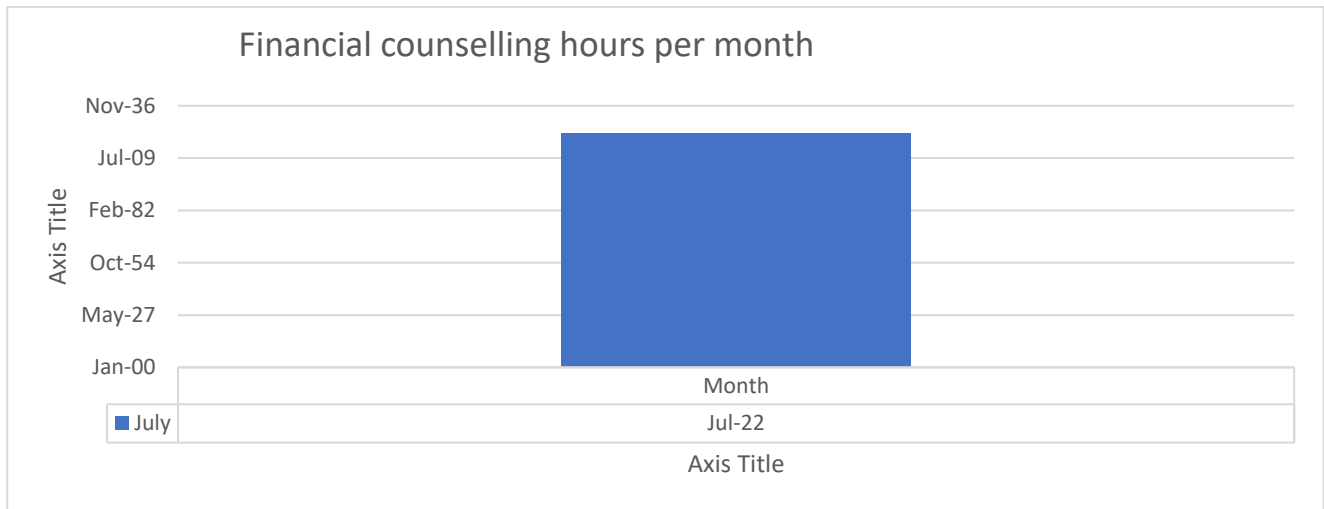


9. Community Health and Wellbeing

Maternal and Child Health



Financial Counselling



Clients present with a range of vulnerabilities, as seen in July’s data:

Vulnerability:

Family Violence	3
Intellectual/physical disability	3
Life Event	4
Mental health issues	3
Other	3
Substance abuse	1

Supported Playgroup

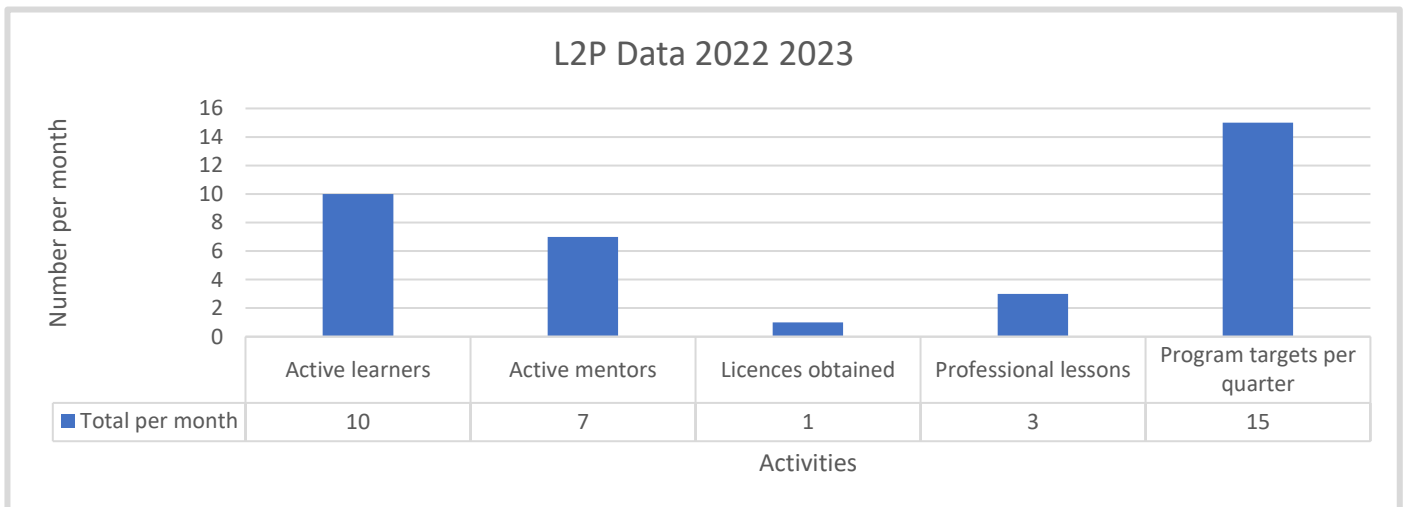
July	Activity	Attendance	Percentage
	Tuesday SPG	3	50
	Wednesday SPG	5	40
	Thursday SPG	6	40
	Home coaching 1	1	30
	Home coaching 2	1	30
	Homecoaching 3	0	0

Youth Services

Youth services have the following upcoming events:

- ▶ September 17 - Skate Park League
- ▶ October 28 - Rock out
- ▶ October 28-32 - Mandela Project LEAD Camp

L2P Program



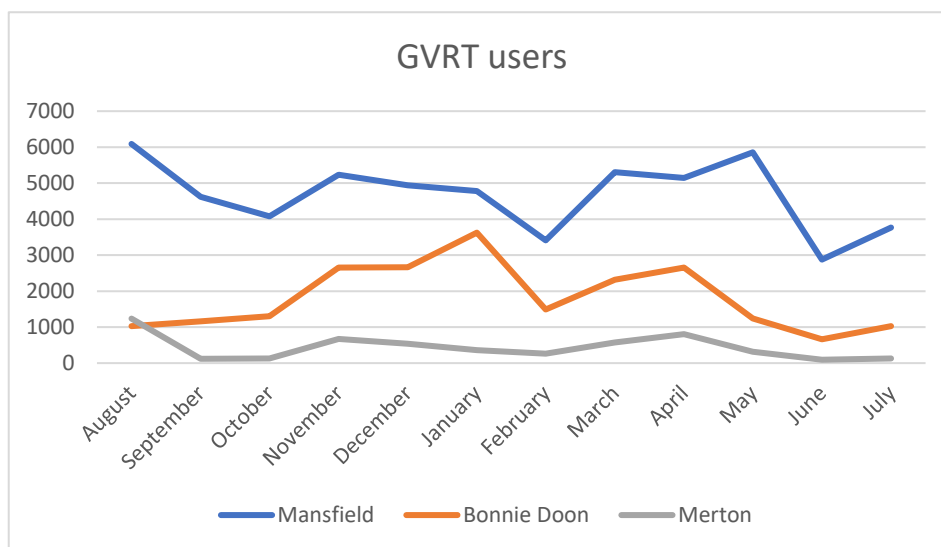
Integrated Family Services

During July Mansfield Integrated Family Services were at capacity supporting thirteen families with a range of needs including education, mental health, physical health, family breakdown and family violence amongst others. We have been working in a service system with reduced capacity for referrals due to staff shortages and illnesses across the Ovens Murray region. This has meant that IFS staff have been required to be innovative in their practice, to employ secondary consultation where necessary and to work in some areas usually serviced by external agencies.

10. Visitor Services

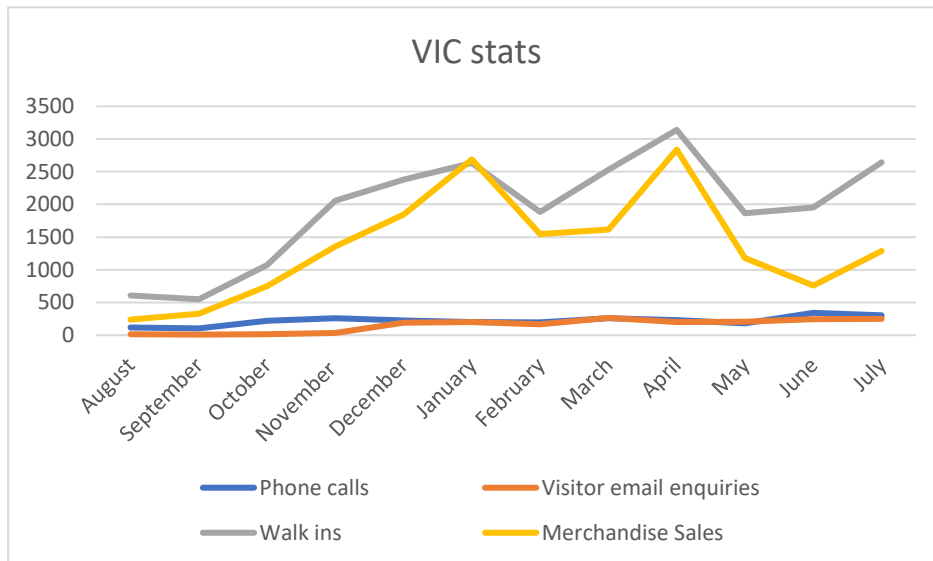
The Great Victorian Rail Trail (GVRT)

A few nicer days in July saw an increase in users of the GVRT. Of note, is that the numbers in July are similar to the month of February indicating that even in the winters months the use is still reasonably stable outside of rainy days.



- ▶ The Great Artdoors project is nearing a low-key phase where artists will be working on their projects. Geo testing for sites has been done with results going to the artists next week for engineers to consider. Beyond this it will go quiet for a little bit as artists work away. We will continue to provide updates throughout the process.
- ▶ Selection of a company for Artist Documentation is underway and is down to two companies. The purpose of this appointment is to conduct interviews, filming and documenting the artists throughout the artistic process so that we have content for updated and marketing the project once it is completed.
- ▶ The Bike Repair stand at the start of the GVRT has been installed by Tectonic Civil and is already getting a high usage rate.

Mansfield Visitor Information Centre (VIC)



July has seen a predicated spike in visitation to the centre as the snow season hits its mid-point. There have been lots of enquiries on the Buller process; how to get there and other queries on operations. The messaging Buller are doing doesn't seem to be hitting some of the markets, so we are investigating ways we can assist with this.

One of the initiatives includes printing out a list of top five queries in Hindi to show visitors when communicating with them. This will be a good trial to test and to continue through other months after the ski season.

At the end of July Council proposed to print gate entry passes for Mt Buller. The RMB agreed, so we commenced this in the last week of July with the aim of reducing traffic build up at the Mirimbah gate entrance and the consequent impact this has on Shire residents.

Visitor Survey

The Visitor Information Staff have continued gathering information from visitors to the centre. Some of the data collected includes age ranges, origin of travel, reasons for travel and more.

36% of visitors were aged 60+

29% of visitors were aged 40-60

45% were adult couples

77% of visitors were here for a holiday greater than one day

59% of visitors to the VIC were visiting Mansfield for their first time

Most popular activities included – **Rivers, lakes and water. Bushwalking & outdoors. Attractions. Mount Buller.**

The most popular reason for visiting the information centre was for Maps and directions followed by Operator Information, then road conditions and updates.

Events

July is traditionally very quiet for events in Mansfield. Community events are not happening yet but Council was able to deliver the following event:

NAIDOC WEEK

NAIDOC Week 2022 was Mansfield Shire's biggest yet with a week of free events throughout the town celebrating the national week of recognition. Receiving a \$10,000 grant from the Victorian Government, Department of Jobs, Precincts and Regions enabled an extensive program for 2022 as well as infrastructure and materials for years to come. Council also contributed \$1,200 towards NAIDOC.

Mansfield Shire Council partnered with Taungurung Land & Waters Council and Gadhaba Local Aboriginal Network to design and deliver the program. This was a rewarding process and helped to highlight Council's commitment to genuine involvement and recognition of our local Indigenous population.

Council also worked with the following local businesses who were either engaged for services or hosted an event. Taungurung Land & Waters Council, Gadhaba, Community Bank Mansfield & District Bendigo Bank, Aboriginal Exhibitions Gallery, Luruk-In, MACE, Delatite Winery, Mansfield Printing Embroidery & Trophies, The Kitchen Door, Merchant Coffee Roasters, Radio Mansfield 99.7FM and the Mansfield Armchair Cinema.

Upcoming Events

Event planning is well underway for our Spring season with upcoming events as follows:

August

- Sat 27 – Farmers Market
- Sun 28 – Maingdample CFA plant sale

September

- Fri 16 – Sun 18 – Jamieson Hot Rod Muster
- Fri 23 – Twilight Producers market
- Sat 24 – Farmers Market

Other Projects

▶ **Outdoor Activation Funds**

We have been busy finalising the remaining grant money from outdoor activation with a few new projects or extensions of existing projects on the horizon to ensure we utilise our grant money.

These will be undertaken over the next two months once approved by the funding body.

▶ **Business Support**

Business support newsletters, including business grants, health support programs and workshops and COVIDSafe information were emailed to 453 local businesses in July.

The reported figures below are average rates for the month of July:

	Council's Business Newsletter	Industry Benchmark
Open rate	46.8%	24.1%
Click rate	7.08%	7.3%
Delivered	99.34%	-
Bounced	0.66%	-

July's Open rate continues to be higher than the industry benchmark levels however the click through, or engagement rate is slightly lower.

Business Contact and Support

Ongoing support to local business continues through regular communications around funding and grant opportunities along with training and support program offerings. Local businesses continue to request assistance around sourcing funding information or contacts to assist with expansion or diversification/ varying of business offerings including changes to services offered or product range. The Economic Development team has had 43 face-to-face, telephone and email contacts with businesses across most sectors during July.

Ongoing issues for businesses include:

- ▶ COVID-19 infection rates remain the leading impact on business operations and opening hour variations.
- ▶ Staff shortages in customer facing businesses particularly continue to cause closures at short notice due to illness impacts.
- ▶ Trading hour variations are less impacted than June other than planned closures to provide staff rest days.
- ▶ Housing/Long Term Tenancy continues to be an issue for businesses trying to engage new staff from outside the Shire. Some business owners have purchased properties without selling their residences to provide accommodation for staff.
- ▶ Supply appears to be resolving slowly with Queensland production rates beginning to lift for fruit and vegetable products. Trades report continuing issues for specific but regularly needed timber, electrical and plumbing products.

Business Support Services

Support for new staff for local businesses continues to be provided by the Economic Development team.

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Business start-up enquiries in this space include assisting enquiry around portable housing manufacture, leasing space/land to establish businesses and facilitation of contacts with property owners and business network contacts.

Council is working with Mansfield District Business Association to facilitate virtual and face-to-face business training, support and advice sessions for local business with Business Victoria in partnership with Monarch Institute.

Businesses have the flexibility to book training sessions online via the Business Matters Newsletter commencing in August.

Better Approvals

There were 3 enquiries around the Better Approvals process during July:

- ▶ Seeking information on starting an accommodation business.
- ▶ Information on needs within the Civil Sector for plant training business.
- ▶ Continuing assist Kevington Hotel for potential accommodation changes.
- ▶ Large capacity renewable to grid storage business seeking potential land.

GOTAFE Mobile Campus

The Mobile Campus is confirmed to be located in the Car Parking Area in Highett Street (North) in front of the Coffee Merchant in Mansfield – 29 August to 31 August inclusive.

Business Victoria – Small Business Bus

The Business Victoria – “Small Business Bus” - will be in Mansfield for 17 November and will be located in the Car Parking Area in Highett Street (South) between the Mansfield Hotel and the Courthouse.

Library

Refurbishment Update – July

- ▶ We have received a timeline from the architects. Construction will commence mid-September, beginning with a short period of closure while internal walls are fitted around the three extensions.
- ▶ Preparation has included creating an updated communication plan for each section of the project, planning for temporary changes to the layout of the library during the first half of the construction period and tweaking the front desk design and children’s area.
- ▶ Friends of Mansfield Library have been successful in applying for a grant through Bendigo Bank to purchase a self-serve kiosk. This kiosk is integral to the new Library plan.

Reporting

Priority this month has been to give to the Public Libraries Funding Program acquittal, and providing statistics for the LGPRF report.

Library Statistics to July 2022

	Visits	Loans	Library programs	Program attendees	Room bookings	IT help
July 2022	2,530	3,738	3	42	1	89
June 2022	2,470	3,876	3	50	8	78
May 2022	2,184	3,302	10	198	9	57
April 2022	2,716	3,821	26	371	8	73
Mar 2022	2,684	3,733	13	199	12	49
Feb 2022	2,280	3,347	5	83	8	37
Jan 2022	2,816	3,614	3	100	0	35

Program statistics are lower for June and July due to preparation for the refurbishment.

Similarly, room bookings are not currently available.

11. Communications

Media Releases

18 media releases were generated in July and distributed to the media.

Social Media

For the July period, Council’s Facebook Page saw an increase in follows of 30.

Page overview for the July period is shown below:

Page overview

Discovery

🌐 Post reach	20,995
👤 Post engagement	13,553
✅ New Page Followers	36

Interactions

😊 Reactions	1,597
💬 Comments	440
➦ Shares	121
🖼️ Photo views	2,293
👉 Link clicks	483

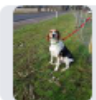



Other

👁️ Hide all posts	2
✖️ Unfollows	0

Social Media Post Engagement/Reach

The posts that received the greatest reach and engagement was in relation to:

- ▶ Pixi the foxhound looking for a new home after being surrendered to Council
- ▶ Be Kind Campaign post regarding local businesses being closed due to illness and low staffing.
- ▶ Mansfield Citizenship Ceremony
- ▶ High Country Rod Muster

	*UPDATE: Pixi has been rescued and is now home with her new family* Pixi has been surrendered to Council and is looking for her forever home! 🐾🐾 Pixi is an 8 month old female desexed...	Post Reach 8855	Engagement 2380
	We know that first coffee in the morning hit is the best and you NEED it. However, today in Mansfield we are seeing a lot of businesses closed due to illness and low staffing. So please be...	Post Reach 7778	Engagement 1209
	We have some new Aussies! Yesterday, Mayor Tehan welcomed four of our community members into our Australian family at a Citizenship Ceremony. Reflective of our every diversifying...	Post Reach 4785	Engagement 1218
	LET'S GET PLANNING! Our events officer Gareth met with Evlyn and Greg Wilson today to start the ball rolling for the return of the Jamieson High Country Rod Muster, and boy did they arriv...	Post Reach 4478	Engagement 352

Radio Interviews

19 July: Mayor Cr Tehan was interviewed by ABC Goulburn Murray regarding Mt Buller parking congestion.

20 July: Mayor Cr Tehan attended his monthly radio spot on Mansfield Community Radio following the Council Meeting and covered the following topics:

- ▶ Citizenship Ceremony
- ▶ Lease of Buckland Centre
- ▶ Tender awarded for Stage 2 of the Heavy Vehicle Alternate Route
- ▶ Botanic Park Masterplan

Engage Portal

Regular community consultation is undertaken via Council's Engage Portal.

Throughout the month, 992 visits to the site were recorded with 37 new site registrations.

TRAFFIC CHANNEL	AWARE VISITS	INFORMED VISITS(%)	ENGAGED VISITS(%)
DIRECT	353	168 (47.6%)	77 (21.8%)
SOCIAL	141	42 (29.8%)	12 (8.5%)
EMAIL	2	1 (50%)	1 (50%)
SEARCH ENGINE	108	50 (46.3%)	4 (3.7%)
.GOV SITES	85	31 (36.5%)	8 (9.4%)
REFERRALS	6	2 (33.3%)	0 (0%)

The current projects open for consultation are:

- ▶ Bonnie Doon Plan
- ▶ Botanic Park Masterplan
- ▶ Changes to Recycling and Waste Services in Mansfield
- ▶ Mansfield Aquatic Study
- ▶ New High Street Car Park

12. Procurement

There were nil completed procurements that require contracts and/or purchase orders over the total of \$75,000 (less GST) for the month of July.